

Intel Premium Solution Support

Overview

A fee-based professional solution enabling support offered to enable customers to accomplish targeted performance using Intel technologies & software

Solution Enabling Support

The customer subscribes to 25/50/100 support hours with hightouch support SLA

Value To Customer

- Dedicated Intel solution support resources
- Enable customer time to market in technology adoption
- Complement customer software skillset needs
- Offer Edge Al Model Optimization Services (Al model recommendation, optimization, and retraining)
- Offer Edge Technology Enabling service (Manageability, Boot Time Optimization, Security, Security Verification, etc.)



Virtualization

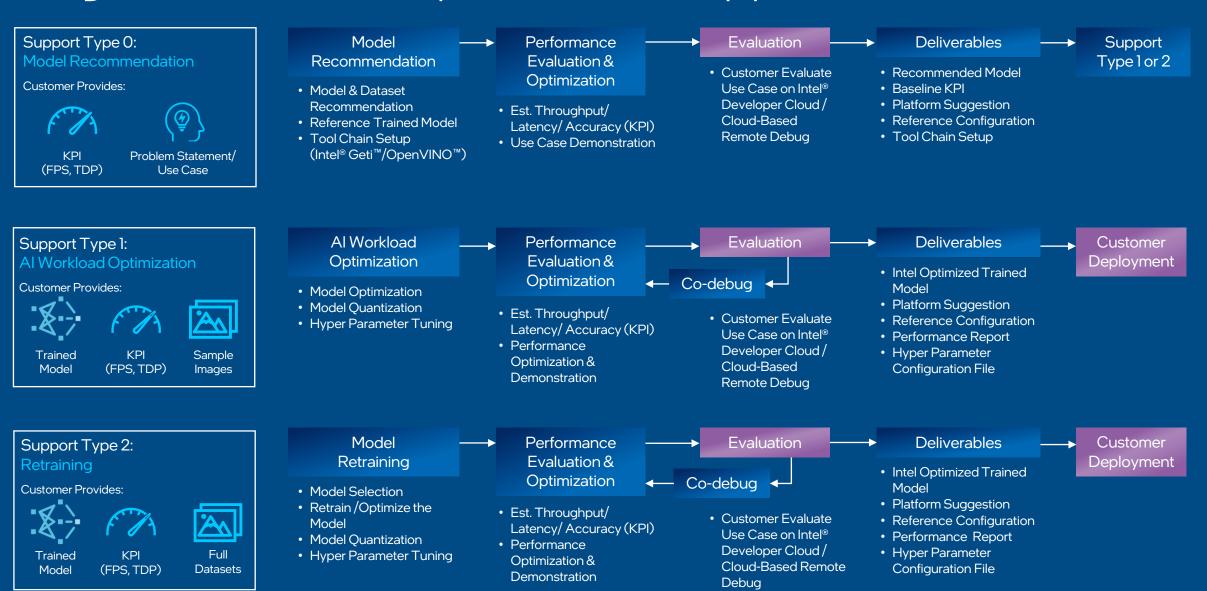






in Retail

Edge Al Workload Optimization Supports



Edge Technology Enabling Supports



Boot Time Optimization for Platform

Requirement

Linux*-based OS

Slim Boot Loader

Platform supported

(SBL)

by SBL

Training

SBL Training

Customization

Achieve Desired

Boot Time Within

Platform Capability

Deliverables

Optimization

Steps Using SBL

Boot Time

• Demo

- Co-work with Customers on SBL

Deployment



- Secure Boot Verification
- Data Protection and Encryption
- Hardware-based Security
- Al Asset Protection

Requirement

Training

Customization

Deliverables

Deployment

- Customer Use Case
 - Security Requirement
 - Security Technology Scope within the Platform Support
- Getting Started Tutorials
- Security Technology Training

- Performance and Security Trade-off
- Debug Session
- Security Feature Recommendation
- Reference Configuration

- Reference **Implementation**
- Whitepaper **Publication**
- Co-work with Customer



- Device Onboarding in Manufacturing using FDO
- Open Active Management Technology

Requirement

- Use Case
- Device Management Requirement
- Architecture Review

Training

- Device Onboarding Supply Chain
- Overview
- Out-of-Band device Management Solution Overview

Customization

- Scripting for Automation Device Initialization Process
- Hardware Enablement
- **Device Verification**
- Live Debug (remote/ onsite)

Deployment

- Demo
- POC Pilot

For further information, contact:

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