







### FORWARD LOOKING STATEMENTS

This presentation contains "forward-looking statements" within the meaning of applicable Canadian securities legislation. Generally, these forward-looking statements can be identified by the use of forward-looking terminology such as "plans", "anticipated", "expects" or "does not expect", "is expected", "budget", "scheduled", "estimates", "forecasts", "intends", "anticipates" or "does not anticipate", or "believes", or variations of such words and phrases or state that certain actions, events or results "may", "could", "would", "might" or "will be taken", "occur" or "be achieved". InterRent is subject to significant risks and uncertainties which may cause the actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward looking statements contained in this release. A full description of these risk factors can be found in InterRent's publicly filed information which may be located at www.sedar.com. InterRent cannot assure investors that actual results will be consistent with these forward-looking statements and InterRent assumes no obligation to update or revise the forward-looking statements contained in this presentation to reflect actual events or new circumstances.



236 Richmond | Ottawa InterRent REIT | 2021



# **AGENDA**



INTERRENT REIT IS A GROWTH-ORIENTED REAL ESTATE INVESTMENT TRUST ENGAGED IN INCREASING VALUE AND CREATING A GROWING AND SUSTAINABLE DISTRIBUTION THROUGH THE ACQUISITION AND OWNERSHIP OF MULTI-RESIDENTIAL PROPERTIES

# **ABOUT INTERRENT COVID-19 ACTIONS & OUTLOOK VALUE CREATION STRATEGY** FINANCIAL PERFORMANCE LOOKING FORWARD





# A COMPANY BUILT ON VALUES

- * · · · ·	QUALITY	Providing best in class products and services thereby results in delivering the highest levels of customer satisfaction.
$\overline{V}V$	INTEGRITY	Inspiring trust by saying what we mean, acting honestly and taking responsibility for our actions.
	STRONG TEAMS AND COMMUNITIES	Encouraging and working with our team to give back to our communities through sustainable programs and philanthropic efforts.
	RESPECT	Having and showing respect for our customers, suppliers, Unitholders and communities while maintaining an environment of teamwork and growth.
	SERVICE EXCELLENCE	Continuously building on our accomplishments and setting best-in-class standards within our industry.



# A PROVIDER OF HOMES IN URBAN, HIGH-GROWTH MARKETS

InterRent's core markets make up 4 of the top 5 Canadian cities for tech talent<sup>2</sup>

Core Market	Suites	% of Portfolio	CMHC Universe	Market Penetration
Greater Toronto & Hamilton Area	3,761	30.9%	359,642	1.0%
National Capital Region	2,965	24.4%	87,209	3.2%
Greater Montreal Area	2,787	22.9%	590,305	0.5%
Greater Vancouver Area <sup>1</sup>	659	5.4%	110,753	0.6%

QUEBEC

BRITISH

GREATER VANCOUVER AREA 17 PROPERTIES | 659 SUITES

TOTAL<sup>1</sup>
116
PROPERTIES

TOTAL 1
12,172
SUITES

NATIONAL CAPITAL REGION 28 PROPERTIES | 2.965 SUITES

ONTARIO

GREATER MONTREAL AREA 22 PROPERTIES | 2,787 SUITES

OTHER ONTARIO
16 PROPERTIES | 2,000 SUITES

GREATER TORONTO & HAMILTON AREA 33 PROPERTIES | 3,761 SUITES

<sup>&</sup>lt;sup>1</sup>Includes 100% of Vancouver portfolio of which InterRent's ownership interest is 50%.

<sup>&</sup>lt;sup>2</sup>Source: CBRE Scoring Canadian Tech Talent 2020



### TRACK RECORD OF VALUE CREATION



Start September 30, 2009

End As at June 1, 2021

Unit Price \$1.50 to \$15.58

Cumulative Distributions \$2.50

Total Return 1,228%

Number of Suites 4,033 to 12,172 202%

Since current management took over, InterRent has been one of the best performing REITs in Canada with a total return of 1,228%. The REIT was also the 5<sup>th</sup> best performing stock in the S&P/TSX Composite Index over the last decade.<sup>1</sup>

InterRent continues to focus on organic growth of existing properties, target new properties to reposition, as well as acquisitions of properties with untapped value.

Distribution	2012	2013	2014	<u>2015</u>	<u>2016</u>	<u>2017</u>	2018	<u>2019</u>	<u>2020</u>
Increases	+33%	+25%	+10%	+5%	+5%	+11%	+7%	+7%	+5%
Distribution CAGR of 11.7% over the last 9 years									



¹Source: Financial Post





### SUPPORTING OUR RESIDENTS AND COMMUNITIES



Conducted wellness phone calls to over 10,000 residents to check on their safety and to identify residents in need of additional assistance



Implemented enhanced cleaning protocols for all buildings with frequent disinfection of high touch areas



Online information hub for residents (interrentreit.com/covid-19)



Sales and leasing teams implemented an end-to-end contactless rental process



Currently we have entered into rent deferral agreements with approximately 0.5% of our residential residents



Since COVID-19 started, collections have been in the high 90% range



Donated over \$100,000 in PPE for use by frontline works and schools



Encouraged 200+ neighbourhood merchants with \$100,000 in spending through our 'CLV Supports Local' initiative



### INDUSTRY-LEADING HEALTH & SAFETY PRACTICES

# CLV CLEAN & SECURE +™

- Launched an innovative and industry-leading cleaning and safety program called "CLV Clean & Secure +TM"
- Program includes:
  - The use of industry-leading products such as the <u>Victory Innovations</u> <u>Electrostatic Sprayer</u>
  - High-frequency cleaning protocols in all common spaces
  - Increased supply and systematic use of personal protective equipment (PPE)
  - Enhanced guidelines for residents, staff and visitors
  - Emphasized use of digital technology
  - A revamped, touchless rental process using digital technology
  - All community staff are subject to a rigorous initial training program with regular follow-up training sessions

### **Testimonials:**

"Hi, I just wanted to take a second and say thank you for going above and beyond during this pandemic and I really appreciate all the hard work the staff is putting in to ensure we all stay healthy! Thank you"

Rosemount Apartments
Burlington, ON

"We are happy we are able to have this done digitally and have really appreciated the measures you have put in place during the current global climate. Thanks again for keeping us up to date as we have moved through this process – it's greatly appreciated!"

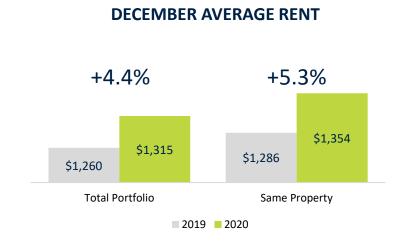
**Le Mistral** Montreal, QC

"Thank you to the kind gentleman who spent his Sunday afternoon wiping down all the surfaces and doorways of 225 McLaren! Much appreciated."

**225 McLaren** Ottawa, ON

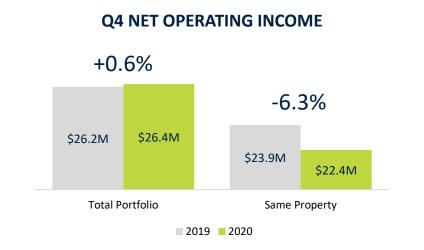


## PRIORITIZING RENTS MEANS TEMPORARY OCCUPANCY PRESSURE











# ANTICIPATING STRONG RECOVERY

# We see encouraging signs for a positive demand environment for rentals

Ambitious immigration target + border backlog

"Canada is still on pace to welcome 401,000 new immigrants in 2021...which would tie the record set in 1913."

- CIC News, May 13, 2021

With Canadian home prices up 9% in 2020

With Canadian home prices up 9% in 2021,
and forecast to jump another 13% in 2021,
and forecast to jump another a more distant

"home ownership will become a more distant."

Overheated housing market favours renting

"Applications to Ontario universities, for fall 2021, have risen by tens of thousands...and it's not secondary school students fueling the rise."

- CBC, Kitchener-Waterloo, Apr 27, 2021

Double cohort heads to campus



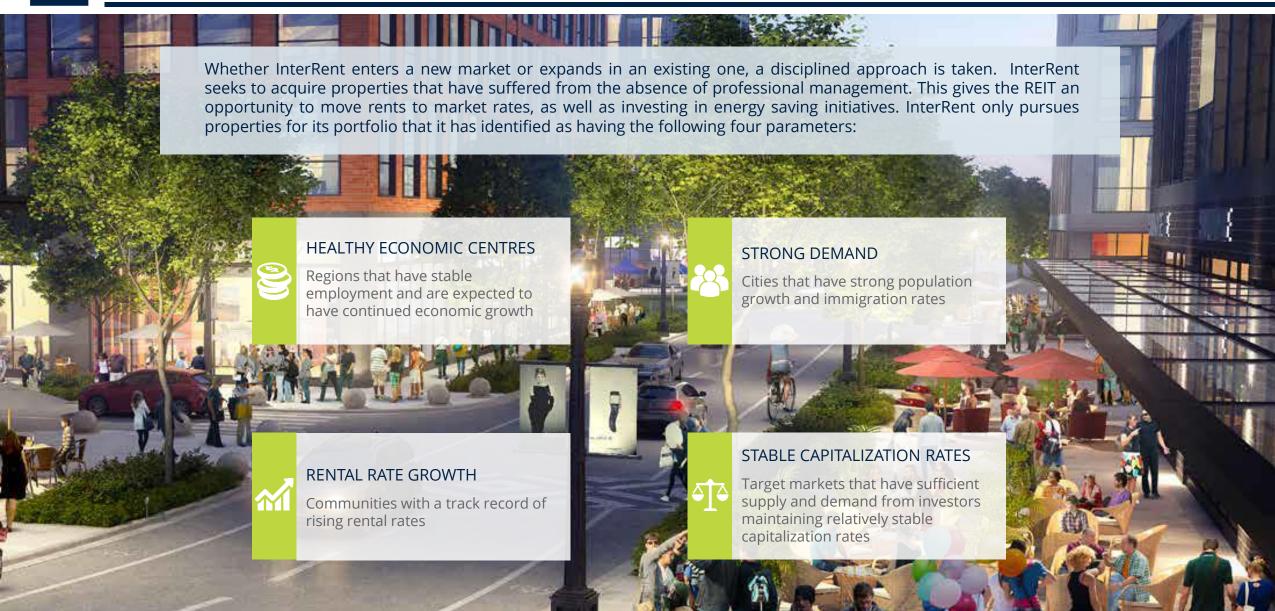


# THE VALUE CREATION STRATEGY





# **ACQUISITION CRITERIA**





# WHO IS BUYING MULTI-FAMILY?

#### **2010-2014 AVERAGE 2015-2019 AVERAGE** 2020 Institutional Private & Other Institutional 26% 33% 32% Institutional Private & Other Private & Other 57% 52% 47% REITs REITs REITs 22% 20% 11% **Average Transaction Average Transaction Transaction Volume** Volume ~\$5.0bn Volume ~\$8.3bn ~\$11.1bn



# PROVEN ABILITY TO SOURCE DEALS

Proven track record of sourcing acquisitions, with over \$1.5 billion in acquisitions since change of control (over 9,000 units).

Continued pipeline of potential properties through solid relationships and proprietary lead generation database.

1111 & 1121 Mistral, Montreal 3 East 37<sup>th</sup>, Hamilton 2121 & 2255 Saint Mathieu, Montreal 718 Lawrence, Hamilton



2018

Montreal Portfolio
158 Ontario, St. Catharines
Hampstead Towers, Montreal
235 Sherbrooke St W, Montreal
1025 Sherbrooke St E, Montreal
4875 Dufferin, Montreal
5160 Gatineau, Montreal
Coolbrook & Monkland, Montreal



2020

Metro Vancouver Portfolio<sup>1</sup> 378 Vine, St. Catharines 165 Ontario, St. Catharines Vancouver acquisitions<sup>1</sup> 150 Allan, Oakville 265 Reynolds, Oakville 920 Inverhouse, Mississauga



Riviera, Gatineau

5775 Sir Walter Scott, Montreal
1-3 Slessor, Grimsby
236 Richmond, Ottawa
381 Churchill, Ottawa
10 Ben Lomond, Hamilton
625 Milton, Montreal
3474 Hutchison, Montreal
1170 Fennell, Hamilton



1015 Orchard, Mississauga 380 Winona, Ottawa 155 Lake Shore, Toronto 765 Brown's Line, Toronto 15 Don, Hamilton 100 Main, Hamilton 35 Brock & 600 John, Hamilton 500-522 Gordon, London 527-531 Gordon, London









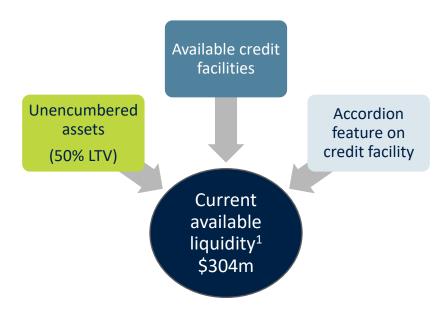
5550 Trent, Montreal Crystal Beach, Ottawa



# RECENT CATALYSTS COULD RESULT IN ACQUISITION OPPORTUNITIES



- 1. Potential tax policy changes
- 2. Multi-Family assets sold to fund other non-performing real estate
- 3. CMHC policy change



<sup>&</sup>lt;sup>1</sup> Reflects available liquidity as of March 31, 2021, adjusted for post-quarter acquisition closings and related financing



# FOCUS ON REPOSITIONING

### **EXTERIOR UPGRADES**

- Complete, attractive first impression package
- Designer-influenced exterior finishes

### **Before**



### After



# COMMON AREA UPGRADES

- Added functionality
- Designer finishes
- Enhanced security





#### **UNIT UPGRADES**

- Improving suite layout
- Upgraded bathrooms and kitchens
- Upgraded flooring







# SUBSTANTIAL UPSIDE IN NON-REPOSITIONED PORTFOLIO







# **DEVELOPMENTS**



### **473 Albert Street, Ottawa**

- Office conversion to 158 residential suites
- Building permit expected in 2021

### 900 Albert Street, Ottawa (Joint Venture)

- Proposed multi-use development of 1,241 residential suites and more than 500,000 sq ft of commercial space
- Final Site Plan Agreement expected to be signed in 2021

### **Richmond & Churchill, Ottawa**

- Development application for 184 suites and 18,706 sq ft of commercial space
- Zoning by-law amendment and Planning Committee approval expected in 2021

### **Burlington GO Lands, Burlington (Joint Venture)**

- Proposed development of 2,483 suites and 40,444 sq ft of commercial space
- Expect to finalize commentary for the Site Plan Application with the City in 2021









# SAME PROPERTY AVERAGE RENT GROWTH ACROSS THE BOARD

		Total Portfolio		Same Property Portfolio			
In \$ 000's	12 Months Ended December 31, 2020	12 Months Ended December 31, 2019	Year-Over- Year Growth	12 Months Ended December 31, 2020	12 Months Ended December 31, 2019	Year-Over- Year Growth	
Gross rental revenue	\$162,083	\$143,150	+13.2%	\$141,768	\$134,674	+5.3%	
Less: vacancy& rebates	(12,196)	(6,790)	+79.6%	(8,947)	(5,898)	+51.7%	
Other revenue	10,068	8,942	+12.6%	8,217	8,026	+2.4%	
Operating revenues	\$159,955	\$145,302	+10.1%	\$141,038	\$136,802	+3.1%	
Expenses							
Property operating costs	26,550	20,988	+26.5%	22,707	19,752	+15.0%	
Property taxes	19,405	17,443	+11.2%	17,035	16,451	+3.5%	
Utilities	11,861	10,677	+11.1%	9,983	9,935	+0.5%	
Operating expenses	\$57,816	\$49,108	+17.7%	\$49,725	\$46,138	+7.8%	
Net operating income	\$102,139	\$96,194	6.2%	\$91,313	\$90,664	+0.7%	
Net operating margin	63.9%	66.2%	-235bps	64.7%	66.3%	-153bps	

	Total Portfolio			Same Property Portfolio			
Region	December 2020 Average Rent	December 2019 Average Rent	Year-Over-Year Growth	December 2020 Average Rent	December 2019 Average Rent	Year-Over-Year Growth	
Eastern Ontario	\$1,288	\$1,213	+6.2%	\$1,288	\$1,213	+6.2%	
GTA	\$1,635	\$1,593	+2.6%	\$1,664	\$1,593	+4.5%	
Hamilton/Niagara	\$1,242	\$1,155	+7.5%	\$1,227	\$1,163	+5.5%	
Montreal	\$1,150	\$1,097	+4.8%	\$1,158	\$1,112	+4.1%	
Gatineau	\$1,031	\$976	+5.6%	\$1,031	\$976	+5.6%	
Ottawa	\$1,484	\$1,430	+3.8%	\$1,509	\$1,430	+5.5%	
Western Ontario	\$1,257	\$1,231	+2.1%	\$1,312	\$1,231	+6.6%	
Total	\$1,315	\$1,260	+4.4%	\$1,354	\$1,286	+5.3%	



# SUBSTANTIAL UPSIDE IN NON-REPOSITIONED PORTFOLIO

	12 Months Ended December 31, 2020					
In \$ 000's	Repositioned Property Portfolio	Non-Repositioned Property Portfolio	Total Portfolio			
Gross rental revenue	\$124,279	\$37,804	\$162,083			
Less: vacancy& rebates	(6,587)	(5,609)	(12,196)			
Other revenue	6,890	3,178	10,068			
Operating revenues	\$124,582	\$35,373	\$159,955			
Expenses						
Property operating costs	19,168 15.4%	7,382 20.9%	<b>26,550</b> 16.6%			
Property taxes	15,106 12.1%	4,299 12.1%	19,405 12.1%			
Utilities	8,795 7.1%	3,066 8.7%	11,861 7.4%			
Operating expenses	\$43,069 34.6%	\$14,747 41.7%	\$57,816 36.1%			
Net operating income	\$81,513	\$20,626	\$102,139			
Net operating margin	65.4%	58.3%	63.9%			

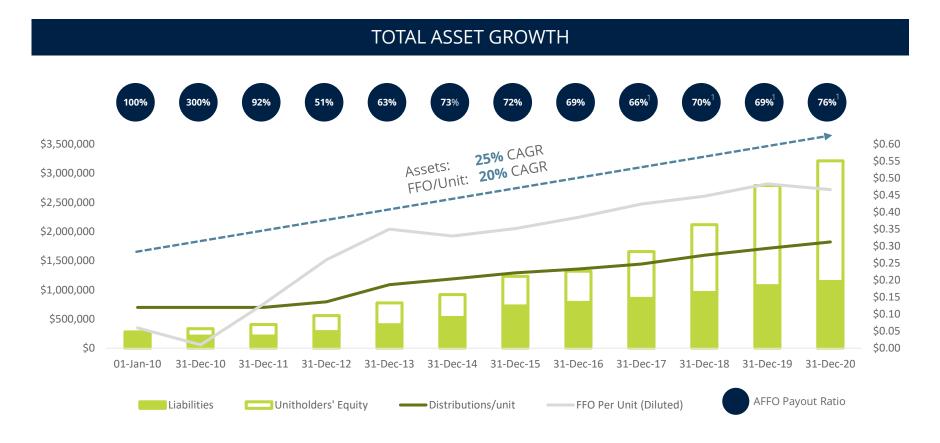
	Repositioned Property Portfolio			Non-Repositioned Property Portfolio		
Region	Suites	December 2020 Average Rent	December 2020 Vacancy	Suites	December 2020 Average Rent	December 2020 Vacancy
Eastern Ontario	204	\$1,288	1.0%	-	-	-
GTA	1,283	\$1,664	5.9%	117	\$1,319	16.6%
Hamilton/Niagara	1,435	\$1,278	2.9%	1,064	\$1,192	10.6%
Montreal	911	\$1,137	7.7%	1,876	\$1,156	17.3%
Gatineau	497	\$1,031	2.1%	-	-	-
Ottawa	2,386	\$1,464	11.1%	82	\$2,066	13.6%
Western Ontario	997	\$1,312	2.6%	195	\$978	5.8%
Total	7,713	\$1,371	6.5%	3,334	\$1,185	14.4%



## PROVEN TRACK RECORD OF SUCCESS

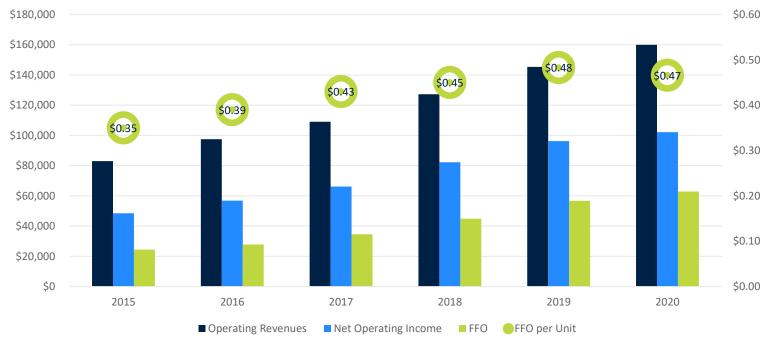
# Effective use of capital through:

- Smart disposition of properties
- Recycle capital from dispositions fully into repositionings
- Capitalize on low interest rate environment





# GROWTH IN ALL THE RIGHT PLACES

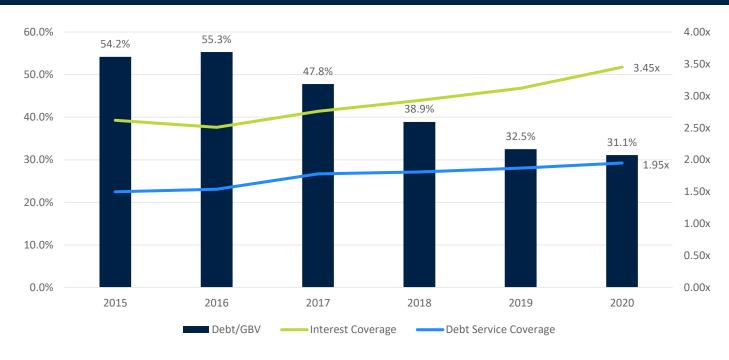




236 Richmond | Ottawa



# A PROVEN APPROACH TO MANAGING THE BALANCE SHEET





2386-2400 New Street | Burlington





# **BUILDING A SUSTAINABLE FOUNDATION**

Environment	Social	Governance
Energy-efficient lighting	Employee engagement survey	Fostering a culture of integrity
Water-saving fixtures	Training and development	and accountability
<ul> <li>Energy-efficient boilers and</li> </ul>	Resident satisfaction survey	<ul> <li>Governance system built on corporate ethics, transparency,</li> </ul>
domestic hot water tanks	Community partnerships	compliance and discipline
Micro cogeneration	Service excellence	Maintaining investor confidence
Electric car charging stations	Virtual resident activities	Diversity & Inclusion Committee









In 2021, InterRent will participate in the GRESB Real Estate Assessment for the 2<sup>nd</sup> time and will publish its inaugural sustainability report



## DELIVERING A DIGITAL EXPERIENCE FOR RESIDENTS

Investing in technology has always been one of the distinguishing features of the REIT's operating platform. InterRent constantly searches for new ways to improve the efficiency of all processes while also ensuring our residents have access to convenient tools that enhance their experience.

### **INTERNAL INFRASTRUCTURE**



BUSINESS INTELLIGENCE



BEST-IN-CLASS CLOUD PLATFORM



AUTOMATED A/P WORKFLOW



FULLY CONNECTED PROPERTIES



BETTER ONLINE TEAM COLLABORATION TOOLS



MOBILE-ENABLED WORKFORCE

### **RESIDENT EXPERIENCE**

- Smart homes
- Resident online self-service:
  - Applications
  - Payments
  - Maintenance requests
  - Amenity bookings









# **SUMMARY**

- Conservative and flexible balance sheet
- Well positioned for both organic and external growth
- Potential strategic partnerships & joint ventures
- We have over 3,100 suites in our repositioning portfolio

- Potential to increase density at many sites across our portfolio
- Greenfield development opportunities
- Significant consolidation potential
- Potential to expand into new markets

