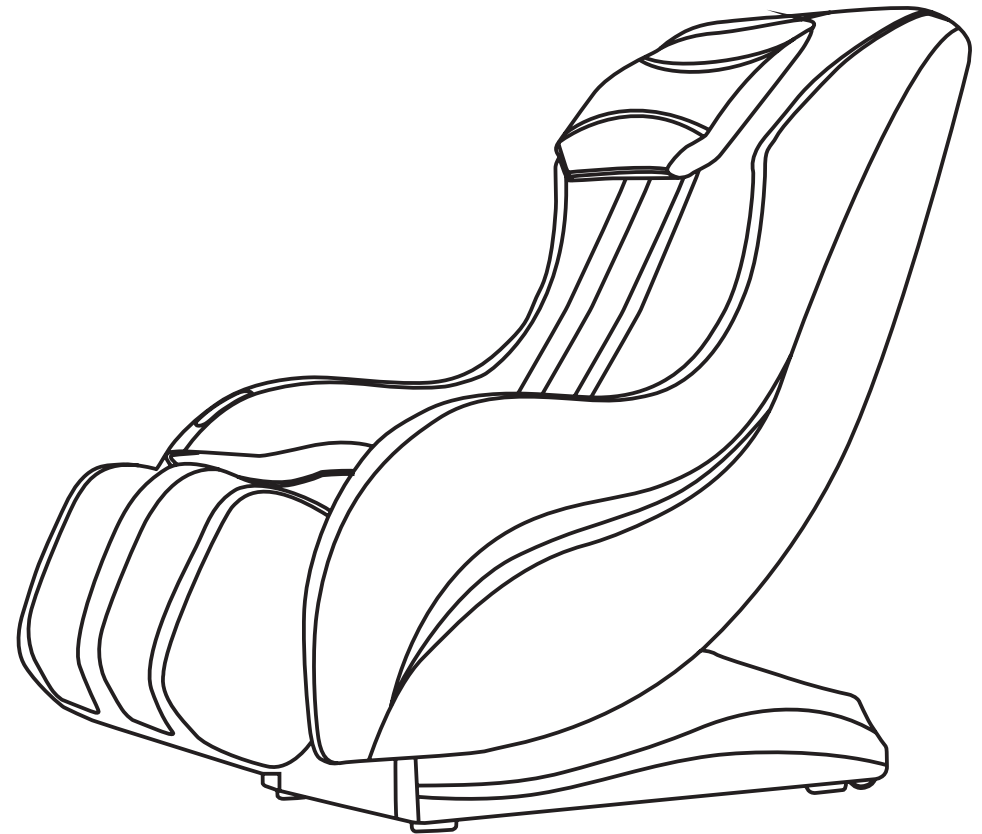


Please keep this manual for future reference.

# **KYOTA™**

## **E260 Compact Shiatsu Chair** **User's Manual**



# **KYOTA™**

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Thank you for purchasing the Kyota E260 Compact Shiatsu massage chair. Please read and follow all safety and operating instructions listed in this user manual prior to use. Basic precautions should always be used when operating an electrical appliance.

**Please Note:** We reserve the right to make changes to information published in this manual, including but not limited to, specifications and product descriptions. These changes may be made at any time and without notice. This manual supersedes and replaces all information supplied prior to the publication hereof.

## Safety Precautions

Please read and follow the instructions provided below. Failure to comply may result in the risk of burns, fire, electrical shock, or injury. Please use a compatible electrical outlet to power your massage chair.

### WARNING:

1. Any individual who is pregnant; uses a pacemaker; suffers from diabetes, phlebitis, and/or thrombosis; or is at an increased risk of developing blood clots due to recent surgery should consult a physician before using a massage chair.
2. Your massage chair experience should be pleasant and comfortable. Discontinue use and consult your physician if you feel any pain or discomfort.
3. Do not use while sleeping.
4. Do not use the massage chair if your skin is swollen, inflamed, or afflicted with open wounds.

### IMPORTANT SAFETY INSTRUCTIONS

1. Always unplug your massage chair from the electrical outlet after use, before cleaning, and before installing or removing parts.
2. Do not cover the massage chair with blankets or other items. Excessive heating can occur and cause fire, electrical shock, or injury.
3. Children and disabled individuals should be supervised closely when using the massage chair.
4. This massage chair should only be used for its intended purpose as described in this manual. Do not use attachments not recommended by Infinity Massage Chairs.
5. Do not use replacement parts from an unauthorized dealer or service provider.
6. Never operate the massage chair if it has a damaged cord or plug, is not working properly, has been damaged in any other way, or has come into contact with water. Contact Kyota immediately for examination and repair.
7. Do not unplug the appliance by pulling on the power cord. To disconnect, turn power switch to the off position, then remove plug from the outlet. Never use wet hands to unplug.
8. Keep the cord away from heated surfaces.
9. Never operate the massage chair with the air vents blocked. Keep vents free of lint, hair, and any other debris.
10. Never drop or insert objects into any opening on the chair.
11. Do not use the massage chair outdoors.
12. Do not operate where aerosol spray products are being used or where oxygen is being administered.
13. Do not stand on or in the massage chair. Do not stand in, climb on, jump on, or sit on the leg rest portion of the massage chair. Use only while seated.
14. Do not sit on the armrest or the backrest of the massage chair, as this could cause it to tip and lead to bodily harm if excessive weight is applied.

## Safety Precautions

15. High temperatures may cause burns. Children or disabled individuals should be supervised while using the chair's heat function. Do not use the heat function while sleeping. Check the areas of your skin that are in contact with the heated surfaces frequently to reduce risk of burns or blisters.
16. Move the massage chair only when necessary. Always handle with care when moving the backrest and leg rest to prevent damage.
17. Never remove the backrest coverings and cushions. Examine the textile coverings and cushions prior to each use. If surface shows any sign of deterioration such as cracking, peeling, blistering, or fraying fabric, please refrain from using and contact Infinity's technical support team for assistance.
18. If a power outage occurs during use, turn the power switch to OFF, and unplug the massage chair to prevent a power surge when electricity returns.
19. Do not fall asleep during massage chair operation in order to prevent injury.
20. Ensure there are no children, pets, or objects in front of, behind, or under the massage chair when adjusting the backrest and leg rest positions.

### Usage Environment Requirements

1. Do not use your massage chair in a highly humid or dusty environment in order to reduce the risk of malfunction or electrical shock.
2. Do not place your massage chair under direct sunlight or near heat sources. Do not use the chair in an area exceeding 104° F.
3. Use the massage chair in an uncluttered environment with at least two feet of space around the chair.
4. Place and use the massage chair on flat, level, non-slip flooring.
5. This massage chair is intended for personal use in a residential setting, and may not be used for commercial purposes.
6. If the space is excessively cold or hot, adjust the temperature gradually, not abruptly. If the massage chair has been stored in a cold area and is moved into a warm area, wait one hour before using. Condensation may occur as a result of the temperature, which may cause a malfunction.

### Safety Precautions

1. Do not use the massage chair in combination with other therapeutic appliances, as this may result in ineffectiveness or injury.
2. Do not use your massage chair for one hour before or after dining.
3. Do not use the massage chair when your hands or body are wet.
4. Do not perform fixed position massage on one spot of your body for more than 5 minutes at a time, as this may result in excessive stimulation and negative effects.
5. Do not insert hands or feet along the paths of the massage rollers during use.
6. Stop use immediately if you experience any discomfort.
7. Do not use the massage chair when under the influence of prescription drugs, alcohol, or other substances.
8. Do not apply massage rollers directly to the head, elbow, joints, or abdomen.
9. The massage chair is not intended for self-treatment of medical conditions that should be treated by a qualified healthcare provider.
10. Please consult your physician prior to use if you are on medication, have medical conditions, or are not sure whether the massage chair is suitable for you.

## Safety Precautions

### Medical Conditions

Please consult your physician prior to use if you:

- Are on medically prescribed rest.
- Have a spinal disorder or have suffered a spinal injury.
- Have excessive back pain and severe back conditions.
- Have diabetes, osteoporosis, or sensory impairment.
- Have a malignant tumor.
- Have joint dysfunction such as rheumatoid arthritis, hammer toe, or gout.
- Have a pacemaker or any other electronic/ mechanical medical device in your body.
- May be pregnant.
- Have phlebitis or thrombosis.
- Have an increased risk for blood clots.
- Recently had surgery.
- Have surgical pins, screws, or medical components in your body.
- Are undergoing chemotherapy.

### CAUTION

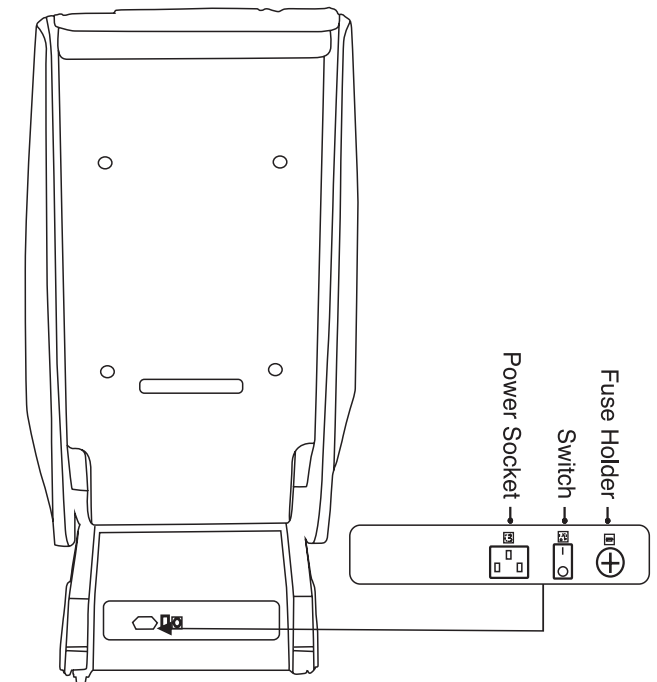
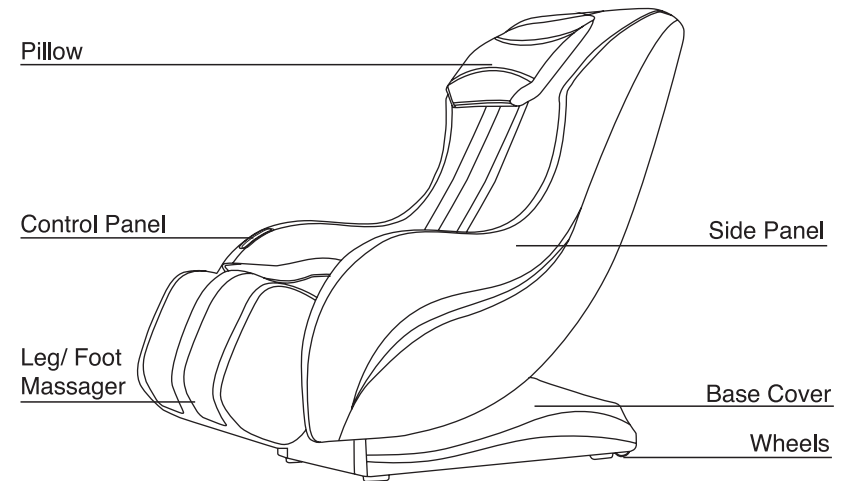
Please turn off the main power switch immediately and disconnect the power cord from the electrical outlet if:

- Water is spilled onto the massage chair.
- You experience pain or discomfort during massage.
- Fabric or cushion is torn to expose internal components.
- Abnormal sounds or motions occur during massage chair operation.

### REPAIR

Do not remove the plastic back cover of the massage chair. Mishandling of the internal components may result in malfunction or injury. Do not attempt to service or repair the chair yourself. Please contact Kyota's technical support team and we will be happy to assist you.

## Massage Chair Parts



## Installation Instructions

### Step 1: Unpack

Unpack the massage chair box, take out the accessory box, and remove the main body of the massage chair. We recommend two people work together to move the massage chair due to its weight. Place the massage chair in the desired location, ensuring there is enough space for the chair to properly function.



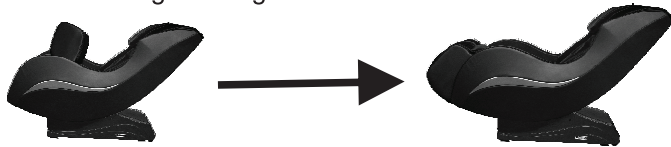
Main Body



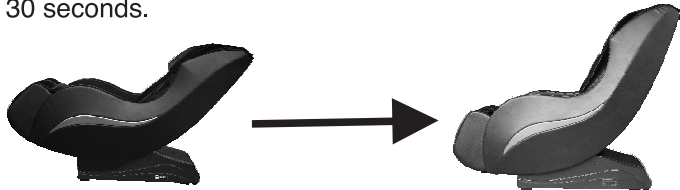
Accessory Box

### Step 2: Reset the Chair

Lower the leg massager.



Connect the power cord, turn on the switch in the lower back, press the power button twice, and the chair will reset automatically within 30 seconds.



Zip up the back cushion to the backrest frame. Straighten out the leg massager cover.



## Placing & Moving Your Massage Chair

### Massage Chair Placement

When placing your massage chair, remember to leave a minimum of 4 in. behind the chair and 12 in. in front of the chair.



When placing the massage chair, make sure the power cord is not entangled with any moving parts or caught under the chair. Keep the chair clear of children, pets, and other obstacles during operation.

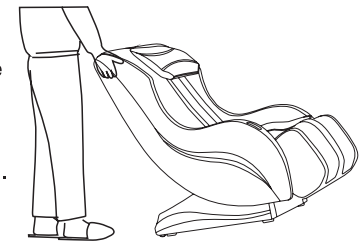
We advise placing a carpet under the massage chair to prevent scratching or damages to the floor.

### Massage Chair Movement

Your Prelude massage chair can be moved easily using the wheels in the lower back. Press down the backrest to lift up the front, then you will be able to roll the chair with the wheels. Once moving the chair to the desired location, lower the front down gently.

**⚠ ATTENTION**  
Never move the chair during operation.

- Remove the power cable prior to moving the chair.
- Do not shake the massage chair, or pull the leg massager while moving, as it may damage the chair.
- Do not use the wheels if the material of the floor is wooden or easily scratched material. Instead, lift the whole chair up to move it.
- Due to its heavy weight, we advise that two people work together to move the chair.
- If you are unable to lift and move the entire chair, place a carpet under the chair, then pull the carpet.



## Control Panel Operation



### Power

- Press this button to turn on the chair. Press again to turn off and reset the chair.
- The body scan will begin. If you do not select a function, the chair will then enter the default full body massage program.

### Pause

- Press this button while the chair is operating to suspend all functions. Press again to resume all functions.

### Switch Programs

- The E260 contains four full-body massage programs. Toggle between programs using this button.

### Backrest Up/Body Shoulder Adjustment Up

- Press and hold this button to raise

### Backrest Down/Body Scan Shoulder Adjustment Down

- Press and hold this button to lower

### USB Port

- Charge your mobile device using the convenient USB port.


**Body Scanning:** Immediately after pressing Power, body scanning will start. After the body scan finishes, the chair will beep once, signifying that you have 8 seconds to fine tune the shoulder position. Press and hold the shoulder adjust up/ down buttons to move the rollers up or down. Release the buttons once the desired position is reached. After 5 seconds, the chair will beep twice, signifying the shoulder position is set. These buttons can now be used to lower or raise the chair.

Your massage chair features four full-body massage programs:

1. **Full Body:** This is the chair's default massage program. If the user doesn't perform any operation after turning on the chair, it will automatically start this program after completing the body scan. This program uses multiple massage techniques to relieve fatigue, and relax and recharge the body.
2. **Neck & Shoulder:** This program provides deep massage on the neck, shoulders, and upper body.
3. **Rock & Relax:** In addition to a comprehensive full-body massage, this program uses a slow and extremely relaxing rocking motion.
4. **Waist & Lumbar:** This program focuses on deep massage of the waist and lower back.

## Troubleshooting

Problem	Possible Cause	Solution
Does not operate when plugged in to power	Power switch was not turned on	Turn on the switch
	Massage program was not selected	Choose a massage program
	Bad connection between plug and outlet	Reconnect the plug to the outlet
	Power cord or plug is damaged	Contact Kyota's technical support team for a power cord replacement
	Fuse burned out	Contact Kyota's technical support team for a fuse replacement
Makes tapping or humming sounds during operation	Sounds from air pump, motor, or other mechanical parts	Contact Kyota's technical support team for assistance
		Normal occurrence
Massage rollers are at different heights	Rollers alternating	Normal occurrence
Abnormal sounds occur during operation	Chair has been under constant use for a long period of time	Turn off the chair and wait 30 minutes, then try again
		Contact Kyota's technical support team for assistance
Suddenly stops working	Chair has been under constant use for a long period of time	Turn off the chair and wait 30 minutes, then try again
	Auto program time is up	Power on again
Does not recline	Something is obstructing the chair, which automatically stopped working to prevent damage	Turn off the chair and wait 30 minutes, then try again
Does not reset after reclined position	Problem with electrical component or plug	Turn off the chair and contact Kyota's technical support team for assistance
Control panel overheats	Chair has been under constant use for a long period of time	Turn off the chair and contact Kyota's technical support team for assistance
Power cord and plug overheats	Chair has been overworked	Turn off the chair and remove the obstruction, then try again after 30 minutes
	Other electrical issue	Turn off the chair and contact Kyota's technical support team for assistance

**Attention**  If problems are not fixed with the recommended solutions, turn off the chair and contact Kyota's technical support team for assistance.

## Specifications

Model	Kyota E260 Compact Shiatsu Chair
Technical Spec.	
Dimension of Main Body (in)	55 x 24 x 46 (L x W X H)
Necessary Clearance to Wall (in)	4
Net Weight (lbs)	164.9
Shipping Weight (lbs)	202.8
Max. User Weight (lbs)	264

Model	Kyota E260 Compact Shiatsu Chair
Electrical Specs.	
Voltage	100-120~ 50/60 Hz
Fuse	250V-3.15A
Power Consumption	120W
Safety Standards	Type 1

**Visit [www.kyotamassagechairs.com](http://www.kyotamassagechairs.com) for more product details and information.**