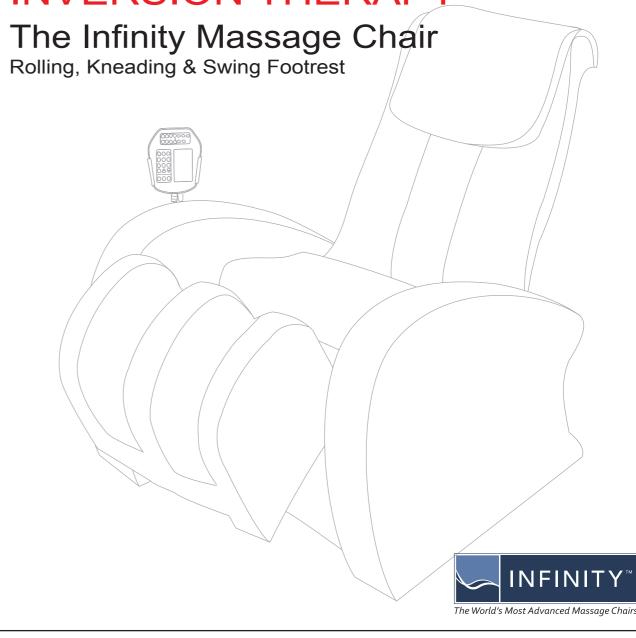


# User's Manual **INVERSION THERAPY**





The World's Most Advanced Massage Chain

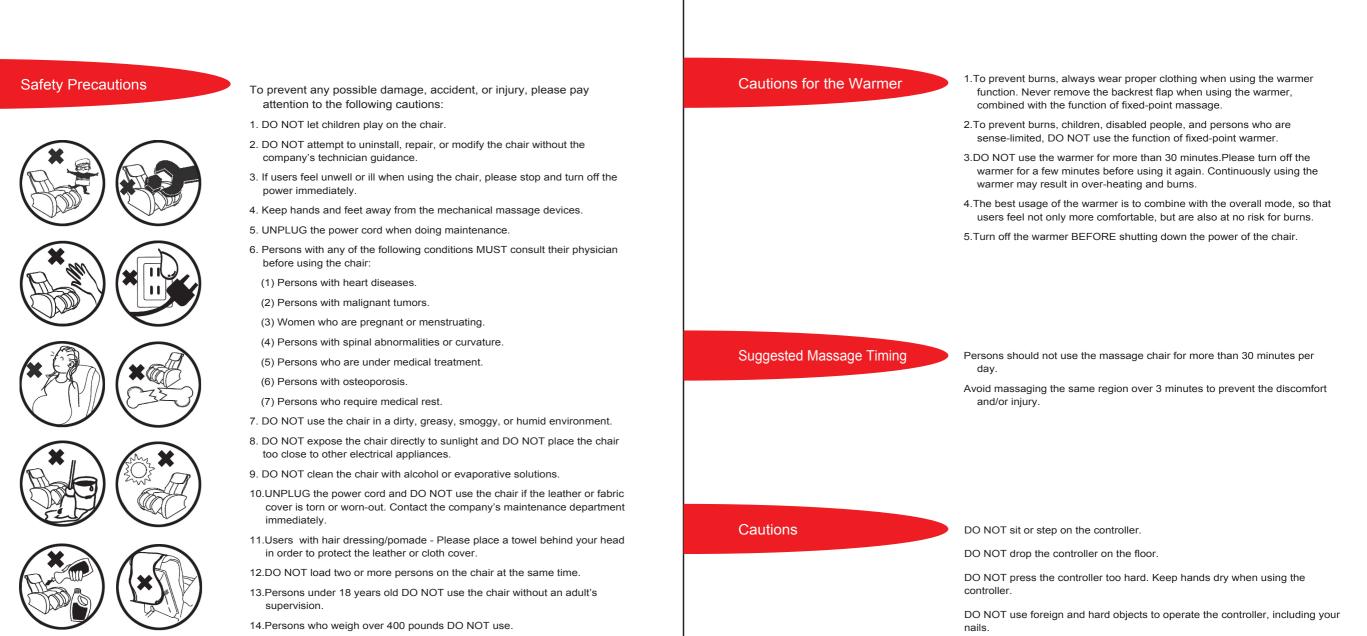
### INVERSION THERAPY The Infinity Massage Chair Rolling, Kneading & Swing Footrest Thanks for purchasing the Inversion Stretch Massage Chair. In order to enjoy the massage chair, please

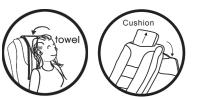
carefully read this operation manual before using it, especially for its

safety instructions.

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Features/Parts

Headrest Pillow

Backrest Flap

LCD Controller

Left Armrest

Footrest

**Right Armrest** 

Power Switch

AC Power Cord

Back Cover

Caster

Remote Controller Holder

Main Power Switch Box

Seat

15.Removal of the cushion from the back pad results in stronger massage. 16.DO NOT drink or eat while using the massage chair. 17.Please flip back the headrest pillow before starting the massage.

-1-

Improper use will result in damaging the controller. Users need only finger tips to press the buttons on the controller. Turn off the power after finishing using the chair.

-2-

### Setup Instructions

#### Step 1 Take out the chair from the box.

Step 2 Pull back the backrest until you hear a "click"

sound. Flip the backrest flap on the front of the chair and affix it to the Velcro on the seat board.

Step 3 Connect the wire of Seat cushion with same color(Black) connector underneath the chair

seat. Connect the wires of both arms with same color(Green) connectors underneath the chair seat. Then, tighten the three screws for both left and right armrests to the chair seat frame.

Step 4 Put the seatrest cushion firmly on the seat board. Then, zip up the zipper of the front

seat cushion. Place the large headrest pillow to the backrest flap and attach it to the Velcro on

the back of the chair. Step 5

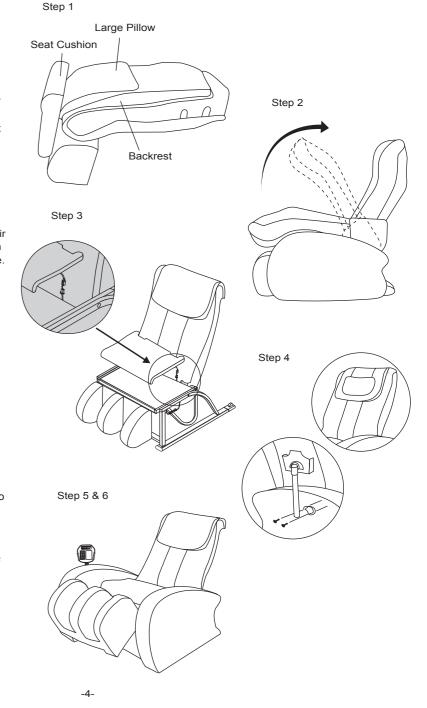
Place the small headrest pillow on top of the large headrest pillow, and attach it to the Velcro on the back of the chair.

Install the remote holder, loosen the pre-screwed screws from the right armrest, and then install the holder with the existing

two screws using Philips Screwdriver. Plug the wire connector of remote control into the power switch box, and put the remote controller into the holder.

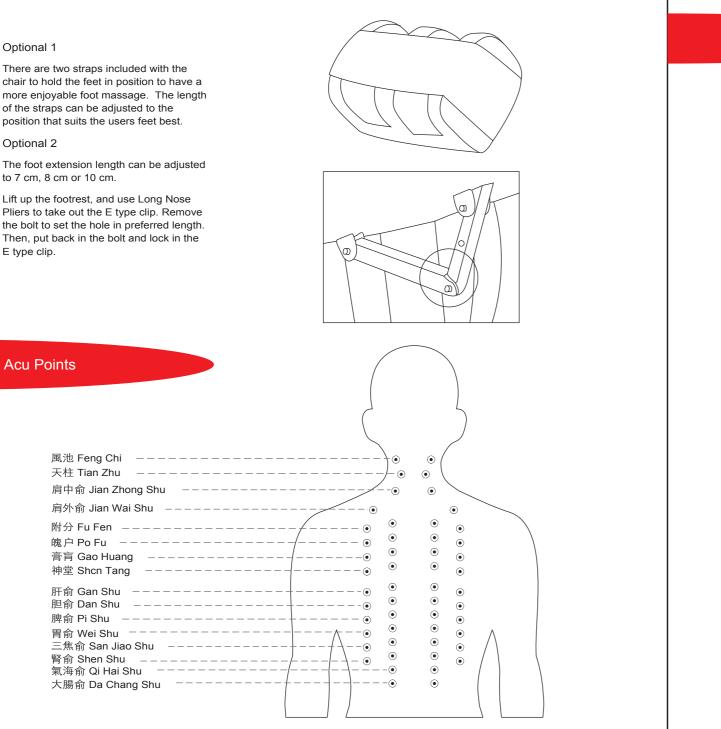
Step 6 Check again to make sure all steps are done properly. The chair is ready for use.

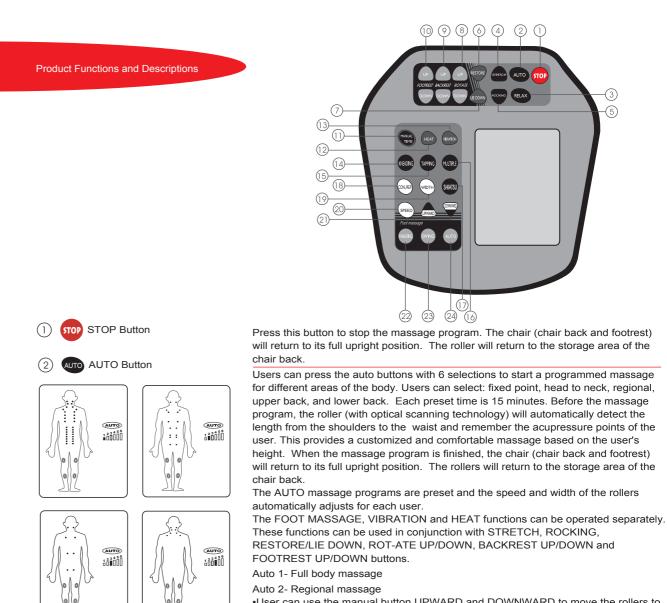
Step 7 Plug in power cord to chair and wall outlet.



(3)

-(5)





710

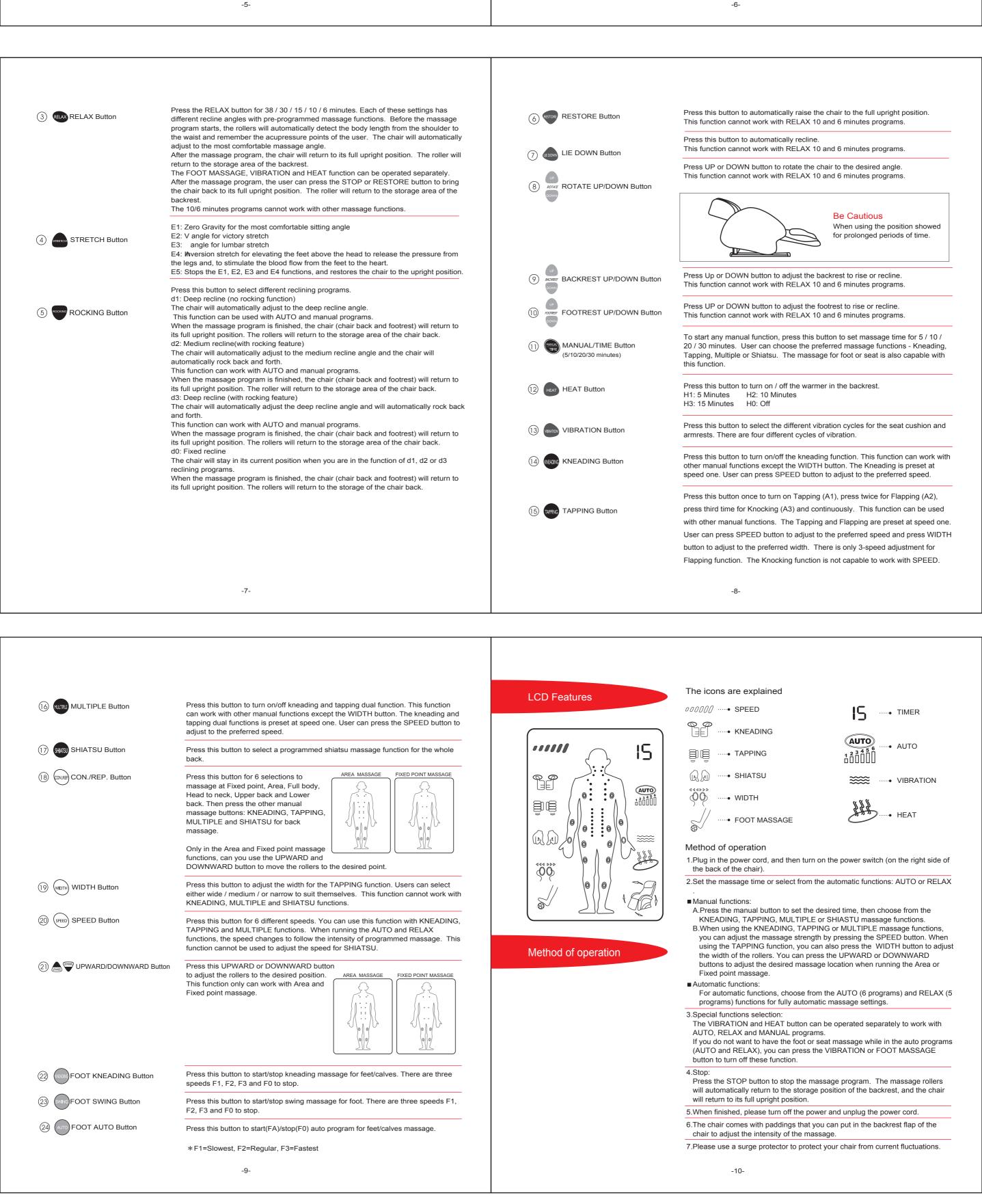
AUTO

AUTO

•User can use the manual button UPWARD and DOWNWARD to move the rollers to the desired point. The massage program will work on the area that the user desires to focus on.

Auto 3- Fixed Point massage  $\ensuremath{\cdot}\ensuremath{\mathsf{User}}$  can use the manual button UPWARD and DOWNWARD to move the rollers to the desired point. The massage program will be the fixed point that the user desires. Auto 4- Head to neck massage

Auto 5- Upper back massage Auto 6- Lower back massage



-3-

| Basic Troubleshooting Guid  | <b>_</b> |
|-----------------------------|----------|
| Budio froubleonooting Outer | •        |

| No Power                                       | <ol> <li>Make sure power switch is on, the line icon (–) should be pushed in – Test<br/>chair, continue to next step if needed.</li> </ol>   |
|--|--|
|  | <ol> <li>Check each end of the power cord (where the power cord plugs into the chair, and where it plugs into the wall outlet)and make sure each end is securely plugged in– Test chair, continue to next step if needed.</li> </ol>                               |
|  | <ol> <li>Test wall outlet with another appliance – Test chair, continue to next step<br/>if needed.</li> </ol>   |
|  | <ol> <li>Change fuse near power switch (7 AMP)(Reference page 13) - Test<br/>Chair.</li> </ol>   |
| No Display on Remote, but chair                | 1. Turn off power switch, the circle icon (O) should be pushed in.   |
| does respond to commands/ buttons pressed.     | 2. Unplug the power cord (for 10 seconds)  |
|  | 3. Plug back in the power cord.  |
|  | <ol> <li>Turn back on power on the switch, the line icon (–) should be pushed in–<br/>Test chair remote, continue to next step if needed.</li> </ol>   |
|  | <ol> <li>Check the each end of the wire which connects the remote control to the<br/>chair, you will need to open up the remote control (5 screws) to check<br/>these connection inside the remote control – Test Chair.</li> </ol>                                |
| When reclining, you can hear a squeaking noise | <ol> <li>Determine which recline function is making the squeaking noise by testing<br/>each of the reclining motors (Footrest, Backrest, and Rotate).</li> </ol>   |
|  | <ol> <li>Once you determine which motor/s are making the squeaking noise,<br/>lubricate where the motor travels in and out of its housing (underneath<br/>the chair) with either WD-40 or 3 in 1 Oil – Test Chair, continue to next<br/>step if needed.</li> </ol> |
|  | <ol> <li>Use either WD-40 or 3 in 1 Oil to lubricate the side bolts on the chair<br/>(which connects the backrest to the chair seat frame). These bolts<br/>are located in between the chair's armrest and each side of the backrest<br/>– Test Chair.</li> </ol>  |
|  |  |

| Footrest/ Backrest/ Rotate motor<br>cannot go up/ down | <ol> <li>Remove the right (when sitting in the chair) armrest. (*Please note: to be<br/>careful to not damage your flooring or the chair when doing this step).</li> <li>Physically tip the chair on its right side, so the right side (same side where<br/>you removed the armrest) is touching the ground, and that the bottom of<br/>the chair is exposed.</li> </ol>   |
|--|--|
|  | <ol> <li>Check color coded connections/ plugs underneath the chair. Make sure that connections/ plugs and wires that go into them are connected.</li> <li>(Footrest = Yellow; Backrest = Red; Rotate = White) – Test chair, continue to next step if needed.</li> </ol>  |
|  | <ol> <li>Determine if motor or motherboard (underneath chair seat)needs to be<br/>replaced.</li> </ol>   |
|  | A. Disconnect motor connection/ plug which is not working and<br>cross-connect it with a motor connection/ plug which is. (Footrest =<br>Yellow; Backrest = Red; Rotate = White) *Please note: You can only<br>cross-connect the color coded connections/ plugs (of the non working<br>motor) with a color coded connections/ plugs mentioned above (with<br>working motor).   |
|  | B. After cross-connecting connections/ plugs, test with the remote<br>control, the recline functions that originally did not work. Example:<br>Backrest motor originally did not go up/ down. After cross-connecting<br>Backrest motor connections/ plugs with the Rotate motor connections/<br>plugs, the buttons on the remote control which command the rotate to<br>go up/ down, will now control the backrest motor to go up/ down (and<br>vise versa, for the buttons on the remote control which command the<br>backrest to go up/ down, will now control the rotate motor to go<br>up/down). |
|  | C.If the motor which originally did not go up/ down still cannot go up<br>down, after cross-connecting the color coded connections/ plugs and<br>testing it with the remote control, then that motor needs to be replace.<br>However, if the motor which originally did not go up/ down can now go<br>up/ down, after cross-connecting the color coded connections/ plugs,<br>and testing it with the remote control, then the mother board needs to<br>be replaced. (Reference page 15-16)  |
|  | <ol> <li>Contact service department to request for replacement parts, after<br/>determining which part needs to be replaced, after troubleshooting<br/>through above steps A through C.</li> </ol>   |

**Troubleshooting Methods** 

**Basic Replacement Guide** 

Please Note – Always unplug the chair's power cord from the electrical wall outlet when replacing any part/s



How to Replace the Massage Module in the Backrest

Problem

1. Release the bottom lock beneath the chair backrest, and push forward the chair backrest so that it rests on top of the chair seat cushion. (Reference



picture 1 :

Release lock.

Module 0 screws

10 chrome screws.

picture 3 :

-12-



4 Screws

and/or performing any maintenance on the chair.

How to Replace the Fuse (near the power switch).

- 1. Unplug the power cord from the chair itself.(Reference picture 2)
- 2. Use a small flap tip screw driver to pry out the fuse cartridge/ housing. Cartridge/housing slides out directly towards you.(Reference pictures 3-5)
- 3. Replace the fuse in the clamp (fused currently being used) with the fuse in the square enclosure (spare fuse). Spare fuses (7 AMP) can be purchased at any local electronics store.(Reference picture 6)
- picture 3 : 4. Slide back in the fuse cartridge/ housing. Fuse cartridge/ housing.
- 5. Plug back in the power cord to the chair 6. Test chair to see if it powers up. You
- should hear a "beep" sound when there is power to the chair.



picture 5 :

toward you.

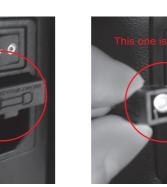
Fuse cartridge/ housing slides out

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#### picture 2 : Remove Power Cord.



### picture 4 : Use flat tip screw driver to pry out.



#### picture 6 : Spare fuse and fuse being used.

- picture 1) 2. Unfasten the four screws on the back. Then remove the backrest cover
- (Reference picture 2) 3. Unfasten the ten chrome screws along the chair back massage module.
- (Reference picture 3) 4. Unplug the six connections connected to
- the chair back massage module. (Reference picture 4)
- 5. Lift out the chair back massage module, and exchange it with the replacement chair back massage module.
- 6. Fasten the ten chrome screws along the chair back massage module.
- 7. Plug back in the six connections on the chair back massage module.
- 8. Put back on the backrest cover. Fasten the four screws on the back.
- 9. Fold back the chair backrest until you hear a "click" sound, which locks the chair's backrest into place.
- 10.Test all of the chair functions.

How to Replace the PC Board

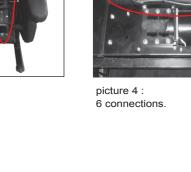
(underneath the chair seat).

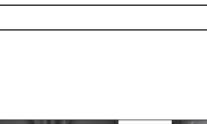
picture 1)

picture 2 : Four screws on backrest cover

Cov







picture 1 : Right armrest, 2 nuts screws and 1 flower screw.

- How to Replace the Hydraulic Motors (located underneath the chair)
- 1. Remove the right (when sitting in the chair) armrest. You will need to unfasten two flower nuts, one flower screw, and unplug one wire connection (connection #7, green in color)(Reference pictures 1-3).
- 2. (\*Please note: to be careful to not damage your flooring or the chair when doing this step). Physically tip the chair on its right side, so the right side (same side where you removed the armrest) is touching the ground, and that the bottom of the chair is exposed(Reference picture 4).
- 3. Locate the motor which needs to be replaced(yellow plug = footrest; red plug = backrest; white plug = rotate)(Reference picture 5).
- 4. Disconnect the color coded plugs.
- 5. Locate the bolts and nuts on each end of this motor.
- 6. Unfasten the nuts and bolts, and slide out the bolts.
- 7. You may need to cut any tie downs (zip ties) to completely remove the motor from the frame. Please be careful to only cut the tie down (zip ties) and not the wires
- 8. Get replacement motor and align it where the old motor was
- 9. Slide in the bolts on each end of the motor and fasten the bolts
- 10.Connect the color coded plugs. 11.Test to see if the newly replaced motor
- can go up and down. 12. Tip the chair back upright.

Footrest function

To prevent injuries, DO NOT stand on

How to move the chair

CAUTIONS:

the footrest

Step1

Step2

Step on the caster.

chair forward.

- 13.Plug in wire connection (connection # 7 green in color), and install armrest by tightening the two flower screws and one flower nut.
  - picture 4: Right side touch the ground.

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picture 2 :

color).



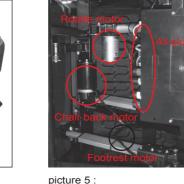
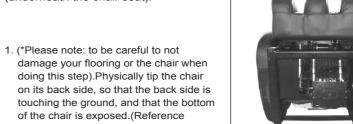


Diagram of motors and plugs.



2. Locate the bottom pc board unit and unplug the 8 connections connected to the outer side of the pc board. (Reference picture 2)

- 3. Unfasten the two screws which secure the bottom pc board unit to the chair's steel frame. (Reference pictures 3 & 4)
- 4. Completely pull out the bottom pc board unit and exchange it with a replacement pc board unit.
- 5. Refasten the two screws which secure the bottom pc board unit to the chair's
- steel frame 6. Plug back in the 8 connections to the outer side of the pc board.
- 7. Tip the chair back upright.
- 8. Test to see if replaced pc board is functioning correctly. Test vibration, recline, and calf rest/ footrest massage functions (especially, test whichever function did not work before with the original pc board).

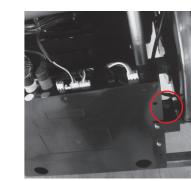


Tip the chair on it's backside.

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picture 2: Unplug the 8 connection.



picture 3 & 4 : Unfasten the two screws.

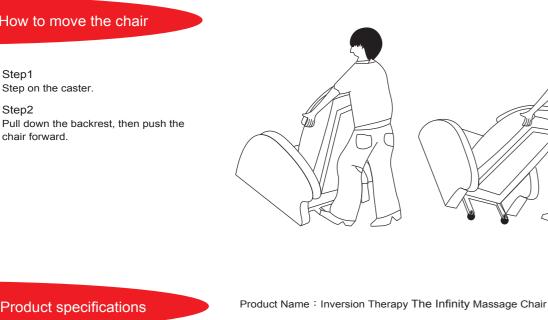
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PRODUCT QUALITY AND WARRANTY(U.S. only)

Our massage chairs are designed by experienced professionals and authorities in the field of natural healing and are manufactured with the finest materials and processed under stringent quality assurance procedures. Combined with the technology of modern science, our massage chair is equipped with unique therapeutic functions and features designed for every individual living in the stressful age of computers. Mimicking the hands of a real masseuse, our massage chair is a product of both art and science of massage therapy.

- Every massage chair is covered with a one (1) year limited manufacturer's warranty from the date of delivery and utilized under normal household use by the original purchaser only. Within the period of one year after delivery, Infinite Therapeutics will replace or repair, exchange defective parts without any charge to the customer provided the defective part or assembly is returned by the original purchaser, freight prepaid, to Infinite Therapeutics Proof of purchase (copy of sales order form or sales
- invoice ) must be included. The term "parts" here include motor, electrical, mechanical and electronic parts and assemblies, roller mechanism and control. Labor is free of charge within the period of one year. Limited Warranty: Labor: Covered under the limited warranty for 1 year, if the chair is brought to and picked up, or shipped in to our
- Infinite Therapeutics Transportation/ Shipping to and from our office is not covered under the limited office in warranty. Parts: Covered under the limited warranty for 1 year. Shipping (regular ground service) for the electronic and mechanical moving part/s within 1 year is covered under the limited warranty. Shipping after 1 year is not covered under the limited warranty. Any parts that need to be replaced due to abuse, misuse, or overuse are not covered under the limited warranty. Cosmetics: Not covered under the limited warranty. "Cosmetics" of the chair consists of any of the chair's outer coverings, fabric, remote control handle, caster wheels, etc.. The above limited warranty covers the electrical and mechanical moving parts of the chair only. Extended Warranty: Any extended warranty offered is not covered under the limited warranty. Please contact your seller for more information.
- Limitation: The limited warranty does not cover upholstery, furniture parts like non-mechanical, outer coverings or fabrics. Replacement furniture parts are available upon request at reasonable cost. The seller has the sole discretion of voiding the warranty if the defect, after investigation, was found to be the cause of misuse, abuse, accident, damage, alteration, mishandling and overuse from commercial setting and application.
- The warranty is extended to the original purchaser of the unit only and excludes all other legal and/or conventional warranties. The responsibility of \_\_\_\_\_ Infinite Therapeutics \_\_\_\_\_ if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is <u>Infinite Therapeutics</u> liable for incidental or consequential damages of any nature whatsoever. Some States do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.
- The product warranty for commercial setting and application is only one (1) year parts and ninety days (90) labor. Obtaining Service: To obtain servicing, the customer must provide proof of warranty status. Customer is responsible for sending in completed warranty registration card. Valid forms for proof of warranty status are original sales order, copy of delivery
- receipt, credit card statement, or returned check. Customer is responsible for basic troubleshooting with the guidance and instructions of a certified technician over the telephone or in an e-mail. Customer is responsible for taking any pictures/ photos of the

damage/s to the chair and sending them in to the servicing department. Customer is responsible for replacing fuses (3), bottom hydraulic motors (3), and backrest massage module



Product specifications

Massage Route : 69CM Recline Angle: 116°~183° Power Voltage : AC100V~240V 50Hz/60Hz Power Consumption : 60W~100W Motor Voltage:DC24V

Weight: 77kgs±3kgs Chair Dimensions: Approx. 38×45(70)×46(34) inches \*Number in ( ) represent dimensions when fully reclined and with footrest flat.

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picture 3: Wire connection #7 (Green in Remove armrest.