

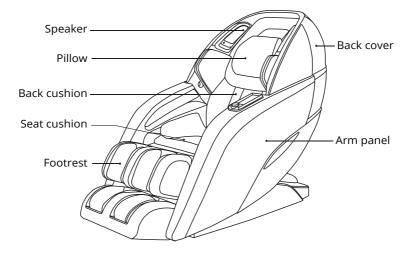


# **User Manual**

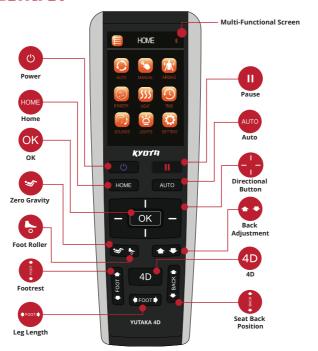
Yutaka M898 4D Massage Chair

## **Your Chair**

### **External Structure**



### **Remote Control**



### Welcome to



Thank you, and congratulations on purchasing your very own Kyota Massage Chair product - you've made a great buying decision. Welcome to the Kyota family.

Inside this manual, you will find everything you need to setup and safely enjoy your chair. Please review the entire manual before assembling or using your chair. If you are assembling the chair yourself, please see the Assembly Guide next and reference the online assembly video.

For convenience, we've also created a Quick Start Guide. We suggest you keep it in the remote pocket as a tool to get to know all the features of your new chair.

Sit back, relax, and enjoy your new Kyota massage chair!

### **Warranty Registration**

Register your product at www.kyotamassagechairs.com/warranty/registration to ensure it is in our system. This will simplify the warranty process should you ever need it.

Alternatively, **scan the QR code** to go directly to the URL above.



### **Assembly Video**

Before assembling your chair, watch an assembly video at: www.kyotamassagechairs.com/assembly-tutorials

Alternatively, **scan the QR code** to go directly to the URL above.



## Chair Features

- 49" L-Track
- Zero Gravity
- Zero Wall Space-saving Technology
- Calf Rollers & Oscillation
- 4D Massage Technology
- USB Charging Station
- Bluetooth Technology
- iOS & Android App Functionality
- Decompression Stretch
- Reflexology
- Automatic Footrest Extension
- Lumbar Heat
- Body Scanning
- Four Wheel Massage Mechanism
- Airbag Compression Therapy
- Chromotherapy Lights
- Wireless Charging
- Air Ionizer
- Intelligent Voice Control

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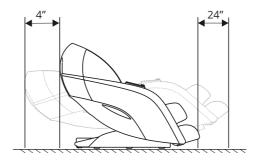
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## **Preparation**

### **Installation Site**

### **Clearance Space for the Chair**

- 4" clearance for the recline of the backrest; 24" clearance for the extension of footrest and sliding forward of the chair.
- Keep it 3 feet away from the TV, radio or other audio & video appliance to avoid signal interference.



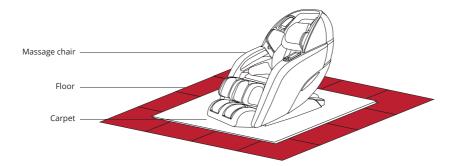
- Keep the distance between the power socket and power switch within 60" to avoid damage of power cord while massage chair sliding forward.



- Straighten the power cord while in use to avoid tangle or damage.
- When the massage chair sliding forwards or back, please check to make sure there is no children, pets or other obstacles around to avoid accident.

### Floor Protection

We recommend to place a piece of thin carpet or soft mat underneath it to avoid damaging the floor.

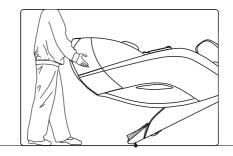




- Do not use the massage chair in high moisture environment such as near swimming pool or bathroom to prevent electric shock accident.
- Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

#### Move Methods

Apply pressure to the back of the massage chair from behind to pivot on the Castors. Have a second person up front to guide the Footrest until in the correct position. Maintain clearances as mentioned above. Gently lower into place. Do not pull on the side arms.





- Do not move the chair when there is a user inside.
- To carry this product, do not lift by the footrest or armrest, hold the chassis and steady the backrest (have 4 or more people to carry the product).

### **Connect to Power**

Plug into a 110V grounded outlet.

#### **Grounding Instructions**

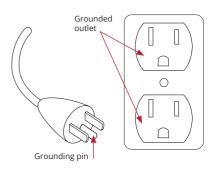
This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**DANGER** - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician

This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

#### **Earthing**

This massage chair belongs to Level One electrical appliance, make sure to use three-core power supply socket and to guarantee the ground wire connected to the power supply socket has obtained good ground connection to avoid electric leakage, electric shock and some other negative effect during use.





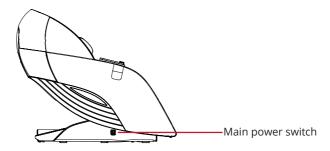
 Ensure there is no damage to the supply cord before switching on the massage chair.
 Ensure that the main power switch is turned off before connecting to power

# **Chair Setup**

### **Getting Comfortable**

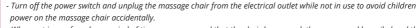
### **Main Power Switch**

To power up the chair, flick the main power switch located on the side of the base of the chair to **ON**.



- Children should be supervised to ensure that they do not play with the chair or touch the power box.
- Always unplug the massage chair from the electrical outlet immediately after use.





 When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

### **Adjust Pillow**

CAUTION

Take a seat in the chair and take note of where the neck pillow rests on your neck. Adjust the pillow so that it rests comfortably in the arch of your neck. Do this by removing it from the velcro, aligning it, and then reattaching to the velcro once it is in the desired position.



### **Body Scanning**

Select any auto program and press the **OK** button. The chair will automatically begin scanning your body, mapping your back, shoulders, and neck. During this process it is important to remain seated back into the chair without lifting your head.

The scan can be viewed on the remote control screen. If fine tuning is needed just after your body scan, wait for the **shoulder adjust prompt** to appear and then use the **Back Adjustment** buttons to move the massage rollers up or down for the perfect shoulder kneading position.



### Reduce the Intensity of your Massage - Manually

To make the massage less intense, you can **add the back pad** to the seat back of your chair, or you can also **fold down the neck rest** to provide more cushioning between you and the massage mechanism in the seat back. To make the foot rollers less intense, insert the foot pads that came with your chair into the foot bed of the footrest.

### Getting out of the Chair

To easily exit the chair, press the **power** button on the remote control to restore the chair to the upright position.



## **Getting Started**

## **Auto Programs**

When massage chair is operating, press the AUTO button on the remote control to enter Auto Program Menu. Choose from Sports Refresh, Extension, Rest & Sleep, Working Relief, Neck & Shoulder, Waist & Spine, Deep Shiatsu, Healthy Breath, Massage Extend, Relaxation, All Air and Demo. Press OK to enter the program you desire. Selected program will show on the home screen.



## Navigating the remote

To show the Auto Programs list: Use the directional buttons to highlight **AUTO** from Home display, press **OK** button to select. Press up or down button to navigate amongst the 12 auto programs.

To select an auto program: Use the up and down directional buttons to highlight the program you wish to run. Press **OK** button to select and begin program.



Programs	Icon
Sports Refresh	<b>1 1 1 1 1 1 1 1 1 1</b>
Extension	
Rest & Sleep	w z z z
Working Relief	有
Neck & Shoulder	<b>₽</b>
Waist & Spine	Z.
Deep Shiatsu	2
Healthy Breath	<b>*</b>
Massage Extend	
Relaxation	
All Air	" <b>/h</b> ("
Demo	

What for?	Description
Soothe muscles after sports activities and exercise.	Relaxes muscles and speeds up recovery time after intense exercise by promoting circulation.
This program is the best choice to relax tired muscles and increase physical vigor.	Inspired by Thai massage. The strong kneading and stretching functions effectively decompress the entire body.
Try this program as you prepare your body to rest for the night.	Kneads the entire body with a gradual lightening of intensity massage to relieve tired muscles.
This is a great program for people who work at a desk or travel a lot.	Performs a strong massage to ease muscles and recuperate the body.
Soothing pain and tension in the neck and shoulders.	A sequence of neck, shoulder, and upper back massage techniques.
Helps to relax and recover the main back muscles along your spine.	Focuses on the lumbar vertebra with targeted massage to relieve tension in this area.
This program is recommended to relieve lower back pain.	Deep shiatsu on the back for 10 minutes.
Designed for morning or midday relaxing.	Rhythmic five-minute massage to aid with deep breathing.
Reduce built up tension carried in the body from everyday stress.	Designed for morning or midday relaxing, it helps to boost the viability of muscles.
Best for winding down and re-energizing yourself after a long day.	Assists in relieving lower and upper back pain through a series of massage techniques.
Many find this program beneficial to relax and ease stress when winding down.	Full-body airbag-only massage without any kneading and tapping.
A quick way to feel all the massage techniques and chair movements in a brief 8 minute session.	A quick show of massage chair's features and functions. That can be accompanied by an explanatory voice over. The voice can be turned off and on in SOUNDS.

# **Getting Started**

## Airbag Massage

Select **AIRBAG** from Home display, press up or down button to navigate among: **PART** and **FORCE**.



### **Airbag Region**

Navigate to **PART**, press right button, then use the up or down button to select your desired airbag region: Full Body, Upper Body, or Lower Body. Press **OK** button to select the airbag region.



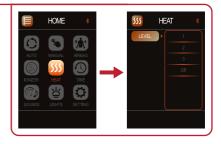
## **Airbag Intensity**

Navigate to **FORCE**, press right button, then use the up or down button to select your desired intensity: 1 = light, 2, 3, 4, 5 = firm, or Off. Press **OK** button to select the airbag intensity.



### **Back Heat**

Select **HEAT** from Home display, press right button, then press up or down button to navigate to desired heat level: 1 = low, 2, 3 = high, or Off. Press **OK** button to select the heat level.



### **Foot Rollers**

Select **MANUAL** from Home display, press right button, then use the up or down button to navigate to **ROLLER**. Press right button, then use the up or down button to select your desired foot roller speed: 1 = slow, 2, 3 = fast, or Off (deactivate foot roller). Press **OK** button to select the speed level you desire.

Alternatively, press the **Foot Roller button** on your remote control. If the foot rollers are on, pressing this button will turn the foot rollers off. Press again to turn on. Your current foot roller speed is displayed in the in-use screen in the top left corner.



## **Getting Started**

## **Intelligent Voice Control**

Your chair comes with built in intelligent voice control. This feature allows you to control your chair and massage experience completely handsfree by using one of the many voice commands.

To activate the intelligent voice control function, simply say 'Switch to Voice Mode', or touch the button on the left speaker. You may now give your chair any of the commands below within 5 seconds. Make sure to speak clearly and slowly. After 5 seconds the Intelligent Voice Command function will turn off automatically and must be awakened again.

### **Turn Off Listening**

You can turn off intelligent voice control listening by using the remote control. Select **SETTING** from Home display, press up or down button to navigate to **VOICE**, press right button, then press up or down button to select Off. Press **OK** button to select the setting. Intelligent voice control will now no longer activate until turned back on.

Alternatively, simply **press and hold the Voice Command button** for 4 seconds then release. Turn back on by pressing the Voice Command button again.



### **Commands**

"Power On"

"Switch Off"

"Activate Massage"

"Sports Refresh"

"Extension"

"Rest & Sleep"

"Working Relief"

"Neck & Shoulder"

"Waist & Spine"

"Deep Shiatsu"

"Healthy Breath"

"Massage Extend"

"Relaxation"

"Air Bag Massage"

"Zero Gravity"

"Start Heat"

"Heat Off"

## **Quick Access Controller**

As well as having a corded remote control, your chair also comes with a built in quick access controller which is located on the top of the left arm panel. The quick access controller allows you to turn the chair on and off, select from all of the auto program's, adjust the recline angle of the seat back, and wirelessly charge your mobile device.

**Button:** Press and hold to turn chair ON. Press again to cycle through each auto program. The program name is announced through the speakers and starts immediately. Press and hold to turn chair OFF.

**Dial:** Use dial to recline and upright the M898 Yutaka massage chair.

**Wireless Charging Pad:** Place any wireless charging-enabled phone directly on to pad to charge.



### **App Download & Installation**

### Android System Software (Android System V2.2 or later)

- Download the Android app from the Kyota Massage Chairs Google Play store.
- Install M898 Yutaka APK, then press Settings button on your computer or Android device > press Wireless and Web Setting > Bluetooth > Scan Bluetooth device > M898 Yutaka, then pair.
- Start the APK, press Settings menu > Bluetooth > and pair with the M898 Yutaka to link the APK

#### Apple iOS: (iPhone or iPad devices)

- Open the App Store. At the top right corner, search for 'Kyota Massage Chair M898 Yutaka' to find the Apple app. Click "Get" at the top right corner to download and install the software.
- In your device settings, open Bluetooth and connect it to the massage chair.
- Please note: Only Apple equipment compatible with Bluetooth 4.0 can connect to the chair's Bluetooth.

#### **Bluetooth Connection Method**

- This product has Bluetooth compatibility to connect with Bluetooth enabled audio devices. Open Bluetooth from audio device and pair with M898 Yutaka to play music.

## Personalize Experience

### **Bluetooth Audio**

Your massage chair includes Bluetooth compatibility so you can play and enjoy your favorite music. To turn on your chair's Bluetooth, select **SETTING** from Home display, then press up or down button to navigate to **BLUETOOTH**. Press right button, then press up or down button to select your desired Bluetooth setting: On or Off. Press **OK** to select setting.

Open Bluetooth from audio device and pair with **M898 Yutaka** to play music.



### Sounds

Press **SOUNDS** from Home display, press right button then press up or down button to navigate among: **SOUND, VOLUME, BEEP**, and **DEMO VOICE.** Press **OK** button to enter the sounds setting you desire to control.

Note: Bluetooth must be turned on in settings for Sounds to work.



#### Volume

Navigate to **VOLUME**, press right button, then press up or down button to select your desired volume setting: 1 = lowest, 2, 3, 4, 5 = highest. Press **OK** button to select the volume setting.



### **Remote Control Beep**

Navigate to **BEEP**, press right button, then press up or down button to select your desired remote control beep setting: 1 = lowest, 2, 3, 4, 5 = highest. Press **OK** button to select the volume setting.



### **Demo Voice**

Counda

Navigate to **DEMO VOICE**, press right button, then press up or down button to select your desired setting: On, or Off. Press **OK** button to select the setting. Voice demo only works in the Demo program.

What is it?



Sounds	what is it?	
White Noise	A constant, even loop of pure white noise to mask out distractions.	
Ocean Surf	Soothing ocean waves rolling onto the shore.	
Crickets	Night time in the suburbs. Churping Crickets, water trickling from a pond, and faint traffic noises.	
Rain	Quiet, light, refreshing rain falling to the ground.	
Nature	Refreshing sounds of small birds peacefully singing along a tranquil stream.	
Air Plane	A Cessna propeller airplane motor idling.	
Car Ride	Calming inner-city traffic featuring cars, trucks, and motorcycles.	
Fireplace	Crackling of fire in a fireplace.	
Thunderstorm	Heavy rainstorm with thunder.	
Windy Night	Heard from inside a cabin, a howling wind blows constantly outside.	

Note: Bluetooth must be ON for sounds to work.

## Personalize Experience

## **Chromotherapy Lights**

Your massage chair has chromotherapy lights located on the outside of the chair body and on the speakers near your head. Select **LIGHTS** from Home display, then press up or down button to navigate among: **THEMES, COLORS,** and **BRIGHTNESS.** Press **OK** button to enter the lights setting you desire to control.



### **Light Themes**

Navigate to **THEMES**, press right button, then use the up or down button to select your desired light theme: Solid, Breathe, Wake Up, Wind Down, Multi-Wave, or Multi-Rotate. Press **OK** button to select the setting.

Solid: Single color light.

**Breathe:** Single color that dims and brightens on a loop.

**Wake Up:** Blue enriched lights - gradually increasing brightness. **Wind Down:** Colors of sunset - gradually decreasing brightness. **Multi-wave:** All the colors of the rainbow morphing into each other.

Multi-rotate: Colors rotate from one to another.



### **Light Colors**

Navigate to **COLORS**, press right button, then use the up or down button to select your desired light color: Ice Blue, Red, Yellow, Lime, Green, Cyan, Blue, or Purple. Press **OK** button to select the setting. You may only choose colors in Solid and Breathe themes.



### **Light Brightness**

Navigate to **BRIGHTNESS**, press right button, then use the up or down button to select your desired light brightness: 1 = dim, 2, 3, 4, 5 = bright. Press **OK** button to select the setting.



### **Timer**

Select **TIME** from Home display, press right button, then press up or down button to select your desired timer: **10 minutes, 20 minutes,** or **30 minutes.** Press **OK** to select your desired massage timer length. 20 minutes is the default setting.



## **Air Ionizer**

Select **AIR IONIZER** from Home display, press right button, then press up or down button to select your desired air ionizer setting: On, or Off. Press **OK** button to select the setting.



## Settings

### Settings

Select **SETTING** from Home display, then use the up or down button to navigate among: **LANGUAGE**, **VOICE**, **BRIGHTNESS**, **BUTTONS**, **BEEP**, **BLUETOOTH**, and **SLEEP MODE**. Press **OK** button to enter the setting you desire to control.



### Language

Navigate to **LANGUAGE**, press right button, then use the up or down button to select your desired language: English, Chinese, Japanese, or Korean. Press **OK** button to select language.



### **Voice Control**

Navigate to **VOICE**, press right button, then press up or down button to select your desired voice control setting: On, or Off. Press **OK** button to select the setting.

To activate voice control function without going into settings, touch the button on the left speaker or say "Switch to voice mode".



### **Remote Control Screen Brightness**

Navigate to **BRIGHTNESS**, press right button, then press up or down button to select your desired remote control screen brightness setting: High, Medium, or Low. Press **OK** button to select the setting.



### **Button Lights**

Navigate to **BUTTONS**, press right button, then press up or down button to select your desired remote key back-light setting: On, or Off. Press **OK** button to select the setting.



#### **Remote Control Sound**

Navigate to **BEEP**, press right button, then use the up or down button to select your desired remote control beep setting: On or Off. Press **OK** button to select setting.



### **Bluetooth Audio**

To turn on your chair's Bluetooth, Navigate to **BLUETOOTH**, press right button, then use the up or down button to select your desired Bluetooth setting: On or Off. Press **OK** button to select setting.

In order to to use the chair app, play in-built sounds from your chair, or to play music from your Bluetooth enabled audio device, Bluetooth must first be turned on in settings.



### **Sleep Mode**

Navigate to **SLEEP MODE**, press right button, then use the up or down button to select your desired sleep mode setting: On or Off. Press **OK** button to select beep function.

When sleep mode is **on** the chair will stop in the reclined position after Auto Programs, when sleep mode is **off** the chair will return to a fully upright position after each Auto Program.



## Create a Massage

## **Manual Programs**

Press **MANUAL** from Home display, press up or down button to navigate among: **MODE**, **PART**, **WIDTH**, **SPEED**, and **ROLLER**.



### **Massage Mode**

Navigate to **MODE**, press right button, then use the up or down button to select your desired mode: Kneading, Tapping, Knocking, Shiatsu, Sync, or 4D Shiatsu. Press **OK** button to select mode.



### Massage Part (Region)

Navigate to **PART**, press right button, then use the up or down button to select your desired region: Whole, Partial, and Point massage. Press **OK** button to select region.

**Whole** travels the entire length of the track, **Partial** travels a short distance and reverses direction for focused relief, **Point** stops on the track for targeted relief. Partial and Point location can be fine tuned using the arrow up or arrow down buttons.



### **Massage Width**

Navigate to **WIDTH**, press right button, then use the up or down button to select your desired width: Wide, Medium, and Narrow roller width. Press **OK** button to select mode. (Massage Width can't be adjusted when in Kneading, or Sync Manual modes).



### **Massage Speed**

Navigate to **SPEED**, press right button, then use the up or down button to select your desired speed: 1 = slow, 6 = fast. Press **OK** button to select the speed. (Massage Speed can't be adjusted when in Shiatsu).



### **Foot Rollers**

Navigate to **ROLLER**, press right button, then use the up or down button to select your desired foot roller speed: 1 = slow, 2, 3 = fast, or OFF (deactivate foot roller). Press **OK** button to select the setting.



### **Remote Control Screen Idle**

Whilst running an Auto Program or Manual mode, the remote control screen will return to the in-use screen (as shown below) **after 10 seconds of being idle.** 





- Please do not spill water or other liquids in order to avoid key malfunctions and error codes.
- Please do not place heavy objects on the controller or power cord.

## **Staying Safe**

## **Important Safety Instructions**

Precautions listed below will help to ensure proper use of this appliance.

Read all instructions before using this appliance.

For household use only.

### SAVE THESE INSTRUCTIONS.

#### **Not Suitable For Below Persons**

We recommend those with any of the following conditions consult your physician before using.

- Those who are using electronic medical instruments embedded in the body, such as a cardiac pacemaker.
- Those undergoing treatment, especially those who are not feeling well.
- Those with malignant tumors or malignant abscesses. (Need to be supervised)
- Women who are pregnant.
- Those with osteoporosis or a fractured spine.
- Those with skin diseases or those with skin injuries.



- Those with a high fever.
- Close supervision is necessary when this product is used by, on, or near children, invalids, or disabled persons.
- The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.

#### **Control Buttons Precautions**



- Do not operate the control buttons with wet hands.
- Do not spill water or other liquids onto the control buttons to avoid fault.
- Do not lay heavy objects on the controller.

#### **Best Circumstances**

- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Do not use this appliance when ambient temperature is over 40 C.
- Do not use massager in close proximity to loose clothing or jewelry.
- Keep long hair away from massager while in use.
- Do not use this appliance in humid or dusty environment, or when any part of the body is in contact with plumbing or any similar ground.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Please place the product on a flat level floor.
- Do not store near heat or open flame.
- Connect this unit to a properly grounded outlet only. See Grounding Instructions.

### **Cautions Regarding the Adapters and Cord**

- Always unplug this appliance from the electrical outlet immediately after using and before cleaning.
- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use.
- Unplug from outlet during thunder or lightning storms, and before putting on or taking off parts.
- Check that the power voltage stated on the rating label corresponds to your local electricity supply.
- Do not use a damp hand to unplug the cord to avoid electric shock
- Do not drag the cord, reach to the front plastic end to unplug it.
- Do not squeeze, over bend, pull hard, or twist the cord.
- Keep the cord away from heated surfaces.
  - Do not carry this appliance by supply cord or use cord as a handle.
  - Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
  - To disconnect, turn all controls to the off position, then remove plug from outlet
  - The appliance is only to be used with the power supply unit provided with the appliance.
  - It must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
  - If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

### **Best Practices for Safe Use**

- Only for users who weigh below 300 lbs.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Appliance should only be used by one person, do not use by two or more persons at the same time to avoid damage to the product.
- Do not use the product right after a meal, it may cause discomfort.
- Remove personal accessories from arms and empty pockets while using the massage services.
- Check the upholstery under the cushions and other spots, if any damages are present, do not use it and refer to a
  qualified service professional for servicing.
- Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- If you feel any abnormal discomfort during the operation of this product, turn off the power immediately and do not use the product.
- Use of the appliance for 20 minutes each time is highly recommended.
- Make sure there are no obstacles behind the chair and there is enough clearance before adjusting the backrest or legrest angle.
- Make sure there is no other excessive load pressed on the backrest or legrest besides the user.
- Make sure there are no children, pets or other objects under the backrest or legrest.
- Please be seated properly while using the product.
- Do not drag or push the chair or roll on its caster on wood floor or carpet to avoid damage
- Do not stand on or stack heavy objects on the footrest.
- Do not fall asleep while the product is operating.
- Avoid using the product under the influence of alcohol.
- Never drop or insert any object into any openings.
- If there is any smoke or unusual smell while using, stop using immediately, and unplug the power cord.
- B

CAUTION

- Do not disassemble this product yourself to avoid failure.
- Do not dismantle, fix or modify the product yourself. Please contact authorized dealer or service agent.



# **Fixing Issues**

## **Trouble Shooting**

Symptoms	Possible Causes	Possible Solution	
Noise is heard while in use	These noises are normal and arise from friction between the massage rollers and the leather cover	No need to take any measures	
Massage Chair does not start	The power cord is not secured into the socket	Insert the power plug properly into the power socket	
	Not switched ON	Turn on the switch found on chair side. Then push power button on remote	
	The fuse is blown	Replace only with a fuse of same type and rating	
No music comes from the speaker	The volume is turned to the lowest setting	Adjust the speaker volume from the mobile device. Make sure Bluetooth setting on chair and phone are both ON	
Backrest or footrest can not raise or recline	Excessive load has been pressed on the backrest or legrest	Replace the load and try again	
Airbag malfunction	The air hose is blocked	Straight the air hose and clear out the blockage	
Nature sounds are not playing	Bluetooth is OFF	Make sure Bluetooth is set to ON	
Pause and Chair Adjustment Buttons are disabled	Chair is in the Demo Program	Exit the Demo by selecting another program, or by hitting the power button.	

## **Specifications**

Model	Yutaka M898 4D
Dimension of Main Body (in)	67 x 35 x 49 (L x W X H)
Necessary Clearance to Wall (in)	4"
Net Weight (lbs)	303.6
Shipping Weight (lbs)	367
Max. User Weight (lbs)	300
Voltage	110-120V~
Frequency	60Hz
Rated Current	1.5A

## **Frequently Asked Questions**

### Q: I find the chair is too intense to be comfortable. What can I do?

**A:** Your body needs to become acclimated to therapeutic massage. To be effective, the massage techniques must compress the tissue in your body. We recommend the following steps to help get started. Then over time as your body acclimates you can increase the intensity by reducing the layers between you and the chair.

- 1. Use body the Pillow and Pillow pad to reduce upper body intensity
- 2. Use the back pad that came with your chair to reduce back intensity
- 3. Use the foot bed pads that came with your chair
- 4. Go into Airbag on the main menu, select air intensity setting 1
  - If a specific airbag is too intense, turn off Full and turn only the airbags you want
- 5. Press the foot roller button until you feel the foot rollers turn off
- Adjust the recline on the remote. More upright will be less intense. Zero Gravity will be more intense

### Q: I'm not a foot massage person, what should I do?

**A:** Turn off foot rollers, press the **Foot Roller button** on your remote control until the rollers stop. You may also want to turn off the Foot/Calf airbags or reduce the air intensity to level 1.

### Q: My chair is not performing as expected. What should I do?

**A:** Your Kyota massage chair is an amazing combination of programming and robotics. On occasion the chair just may need to be rebooted. To do this power down the chair and unplug from the wall for 5 minutes then plug back in and power back up to see if it self-healed. If you are still having an issue, give Kyota a call at 800-242-0761.

### Q: Nature sounds are not working on my chair

**A:** Go to **Bluetooth** under **Settings** and make sure it is set to On. Then go to **Volume** under **Sounds** and make sure it is not set on Off, 1 or 2.

For more information and access to further questions, and resources, visit our website at www.kyotamassagechairs.com.



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