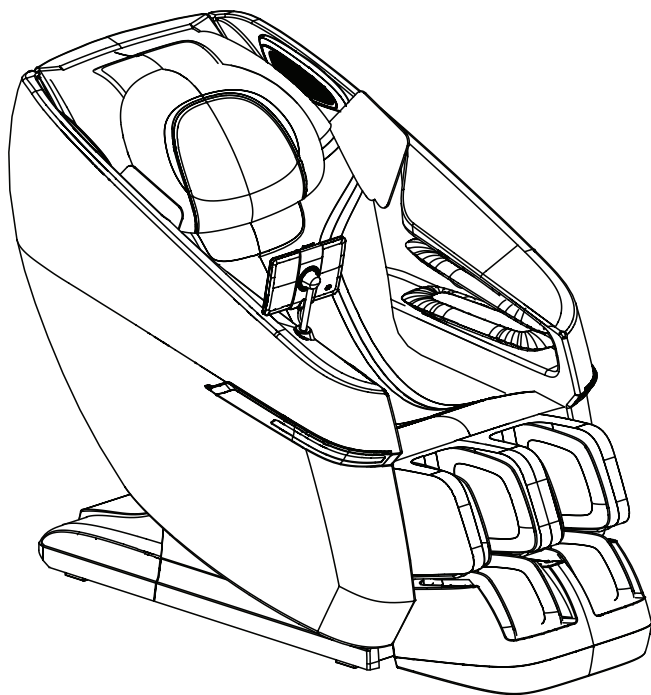




The World's Most  
Advanced Massage Chairs®

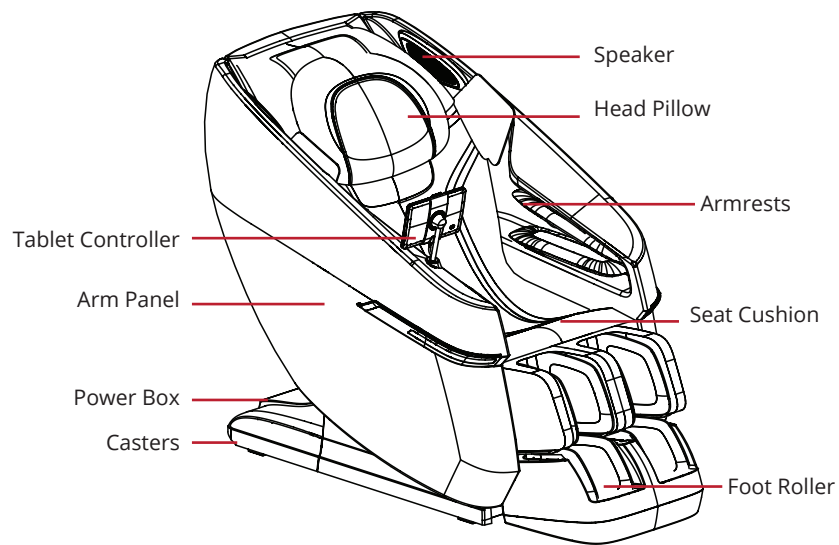


# User Manual

## Zenyu M338 Massage Chair

# Your Chair

## External Structure



## Welcome to

# KYOTA®

Thank you, and congratulations on purchasing your very own Kyota Massage Chair. You've made a great decision. Welcome to the Kyota family.

Please review the entire manual, including all safety information, before assembling or using your chair. If you are assembling the chair yourself, please see the Assembly Guide next and reference the online assembly video.

For your convenience, a Quick Start Guide is included and can be hung on the controller post. It provides easy access to voice command prompts and descriptions of the controller buttons for quick reference.

**Sit back, relax, and enjoy your new Kyota massage chair!**

## Warranty Registration

Register your product at [www.kyotamassagechairs.com/warranty/registration](http://www.kyotamassagechairs.com/warranty/registration) to ensure it is in our system. This will simplify the warranty process should you ever need it.

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE

## Assembly Video

Before assembling your chair, watch an assembly video at: [www.kyotamassagechairs.com/assembly-tutorials](http://www.kyotamassagechairs.com/assembly-tutorials)

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE

# Chair Features

**L-Track, 4-Node Roller Mechanism**  
**TrueFit® Body Scanning**  
**19 Auto Programs**  
**Airbag Compression Therapy**  
**Tablet Style Controller**  
**Intelligent Voice Command + Control**  
**Select Programs have Embedded Music**  
**Weightless Zero Gravity Recline**  
**Bluetooth Speakers**  
**Metronome Rocking**  
**Zero Wall Space-Saving Technology**  
**Lumbar Heating**  
**Reflexology Foot Roller**

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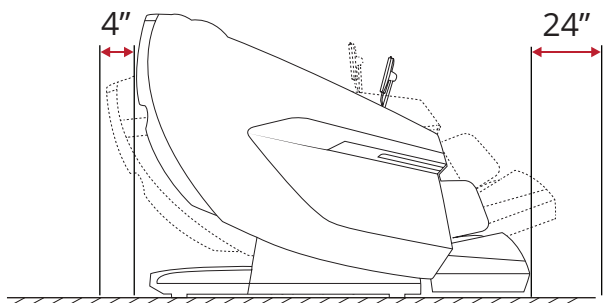
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# Preparation

## Installation Site

### Clearance Space for the Chair

- 4" clearance for the recline of the backrest; 24" clearance for the extension of footrest and sliding forward of the chair.
- Keep it 3 feet away from the TV, radio or other audio & video appliance to avoid signal interference.



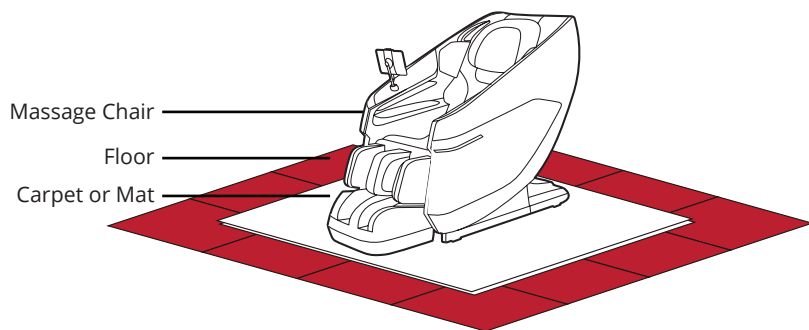
- Keep the distance between the power socket and power switch within 60" to avoid damage of power cord while massage chair sliding forward.
- Straighten the power cord while in use to avoid tangle or damage.



- To avoid serious injury or death, before sliding chair forward or backward check to make sure area is clear of children, pets, or obstacles.

### Floor Protection

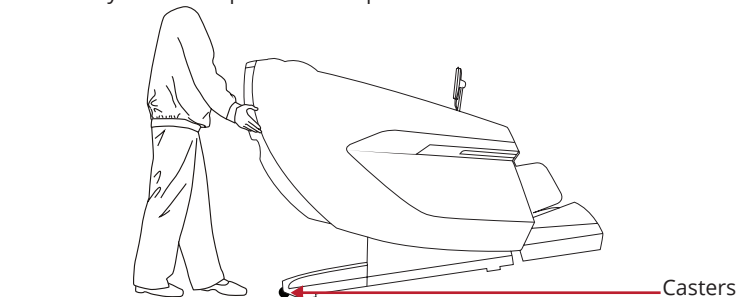
We recommend to place a piece of thin carpet or soft mat underneath it to avoid damaging the floor.



- Do not use the massage chair in high moisture environment such as near a swimming pool or bathroom to prevent electric shock accident.
- Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

## Move Methods

Apply pressure to the back of the massage chair from behind to pivot on the Casters. Have a second person up front to guide the Footrest until in the correct position. Maintain clearances as mentioned above. Gently lower into place. Do not pull on the side arms.



- Do not move the chair when there is a user inside.
- Chair is heavy. Use caution and get assistance when lifting to avoid injury. Do NOT lift chair by footrest or armrests to avoid damage to product.

## Connect to Power

Plug into a 120V grounded outlet.



### Grounding Instructions

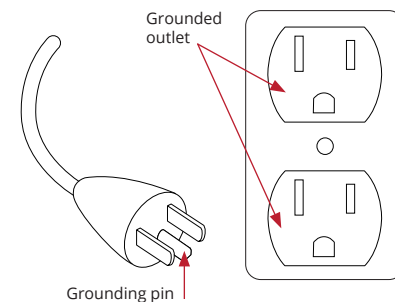
To avoid risk of electrical shock, turn power switch off before plugging unit into electrical outlet. Use only with properly grounded outlet (3 prong). Do not plug into ungrounded outlet.

**WARNING** – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120V circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

### Grounding

This massage chair is a Class 1 electrical appliance. Make sure to use a grounded outlet to the grounded power supply circuit and a properly installed earth grounding rod with ground connection, to avoid electric shock.

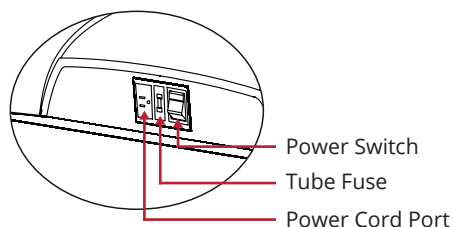


# Chair Setup

## Getting Comfortable

### Main Power Switch

To power up the chair, flip the main power switch located on the back of the base of the chair to ON. Ensure the electrical cord is connected to a 120V grounded outlet and plugged into the power cord port located on the back of the base of the chair.



### Tablet Style Controller - Power Switch

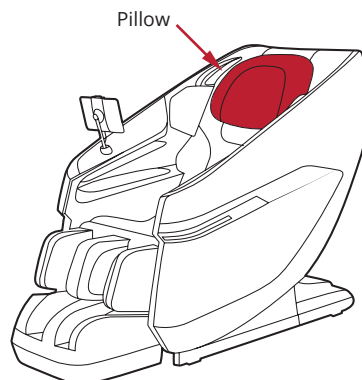
After the chair's power switch has been pushed to on, press the power button on the tablet style controller.



- To avoid possible damage to product or injury to unsupervised children, always turn off the main power switch and unplug massage chair from electrical outlet immediately after use.
- When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

### Adjust Pillow

Take a seat in the chair and take note of where the pillow rests on your neck. Adjust the pillow so that it rests comfortably in the arch of your neck. To increase intensity to the neck & shoulders, flip it up out of the way, or use the zipper to remove it all together.



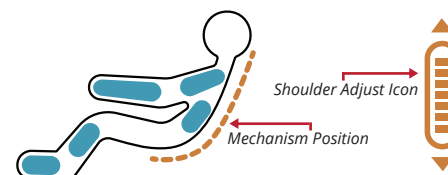
### TrueFit® Body Scanning

Select any auto program. The chair will automatically begin scanning your body, mapping your back, shoulders, and neck. During this process it is important to remain seated back into the chair without lifting your head.

The scan can be viewed on the Tablet Style Controller. If fine tuning is needed just after your body scan, wait for the **shoulder adjust icon** to appear and then use the **back adjustment up and down** buttons to move the mechanism up or down for the perfect shoulder kneading position. Once body scan is complete, your program will start.

### TrueFit® Body Scanning

When Body Scanning is running, use the up and down arrows to adjust the mechanism to your preferred shoulder height.



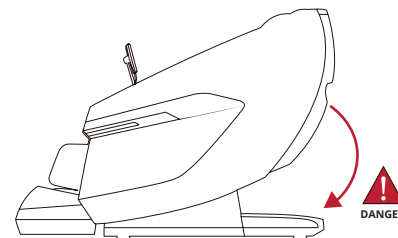
### Getting Out of The Chair

To easily exit the chair at any time, press the **POWER** button on the lower bottom of the tablet style controller.

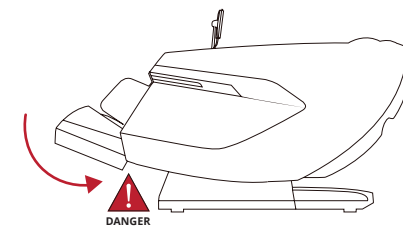
**WARNING!** Check to make sure children and pets are clear of chair **before** pressing the power button to return chair to upright position.

### Chair Entry and Exit Hazards

**WARNING!** The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. **To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**



Make sure to check for children or pets **between the chair back and the base of the chair** before entering zero gravity recline.



Make sure to check for children or pets **underneath the footwell** before exiting zero gravity recline and returning to upright position.
















# Getting Started

## Tablet Style Controller



## Tablet Style Controller Operation

Button operations defined below. Auto Programs have embedded music. To turn the music off, tap the volume button.

-  **Full Body** - Offering 3 massage programs called Revitalize, Energy, and Renewal.
-  **Demo** - Offering 2 massage programs called Demo (with audio) and Demo (without audio).
-  **Pain Relief** - Offering 3 massage programs called Stress Relief, Back & Spine, and Waist & Hip.
-  **Stretch** - A program that combines massage with stretching.
-  **Therapeutic** - Offering 3 massage programs called Chinese Massage, Thai Massage, and Healthy Breath.
-  **Neck & Shoulder** - A program focused on relieving stress and tension.
-  **Upper Body** - Offering 3 massage programs called Neck Massage, Shoulder Massage, and Back Massage.
-  **Lower Body** - Offering 3 massage programs called Waist Massage, Hip Massage, and Leg Massage.
-  **Zero Gravity** - Press to activate Zero Gravity 1, press again for Zero Gravity 2, and once more to reset the chair back to its upright position.
-  **Rocking** - The massage chair will rock back and forth to specific angles imitating the feel of a rocking chair.
-  **Voice Guide** - Announces programs, settings, and options as you choose them on the Tablet Style Controller.
-  **Voice Control** - This feature allows you to control your chair and massage experience completely hands-free by using one of the many voice commands.
-  **Sleep** - Activate this setting to put the chair in sleep mode, you will stay reclined after the program or session ends.
-  **Bluetooth** - Open Bluetooth from audio device and pair with **M338 Zenyu** to play music. *Note: Bluetooth must be turned on for pairing and playing to work successfully.*
-  **Volume** - Change the volume of the massage chair with 3 levels of sound from low to high. Simply press the button to change these settings; 1 = low, 2 = medium, 3 = high.

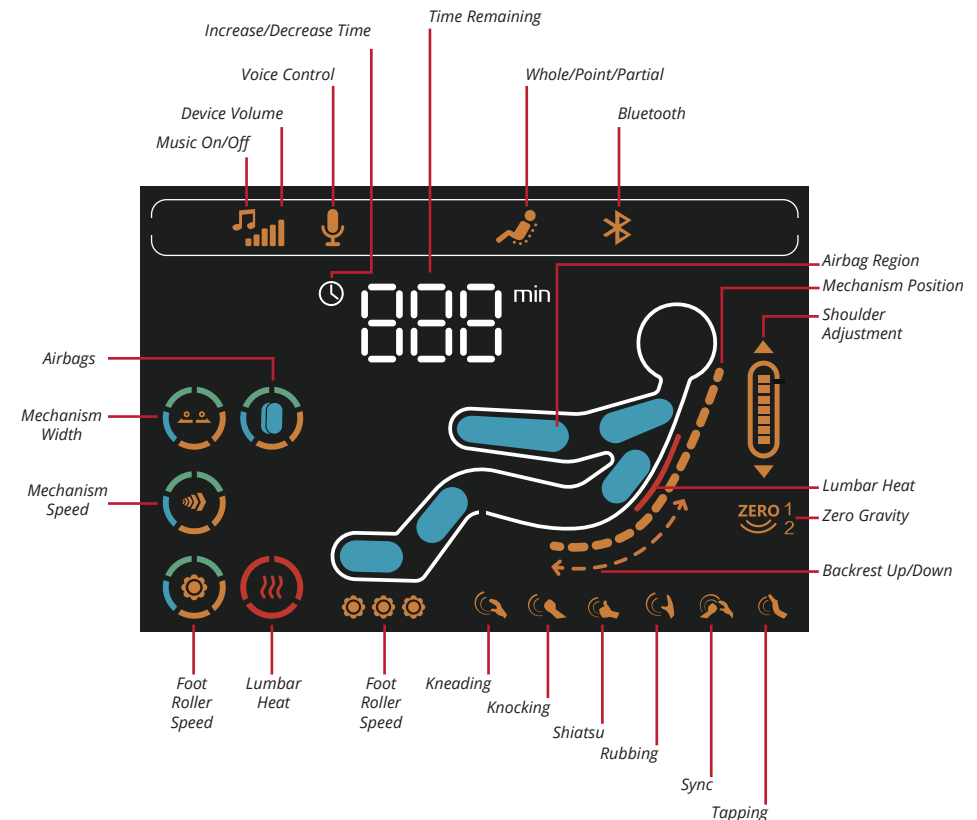
# Getting Started

## Tablet Style Controller Operation

- Air Intensity** - Press to change the pressure intensity of the air bags; 1 = low, 2, 3, 4, 5 = high.
- Massage Speed** - Press to change the speed of the back mechanism; 1 = slow, 2, 3, 4, 5 = fast.
- Airbag Focus** - Press to change the airbag focus; upper body, lower body, and whole body. Tapping whole body will activate all airbags in the massage chair.
- Techniques** - Press to cycle through different massage techniques; Tapping, Kneading, Shiatsu, Rubbing, Sync, and Knocking.
- Whole/Point/Partial** - Controls the range of motion of the back mechanism. Whole travels the entire length of the track, Partial travels a short distance and reverses direction for focused relief, Point stops on the track for targeted relief.
- Massage Width** - Increase or decrease the width of the back mechanism. Choose from: Narrow, Medium, or Wide.
- Up Arrow** - Press and hold to move the back mechanism up.
- Down Arrow** - Press and hold to move the back mechanism down.
- Back Up** - Press and hold to raise the backrest.
- Back Down** - Press and hold to lower the backrest.
- Power Button** - Press to turn on the massage chair, press again to turn off the chair.
- Play/Pause** - When an active auto program or manual massage is running, press this button to pause or resume the massage session.
- Time** - Increase or decrease your massage time, press to increase by 10 minutes, 20 minutes, or 30 minutes.
- Foot Roller** - Controls the foot roller speed, press to turn on foot roller speed 1 = slow, 2, 3 = fast, press again to turn off.
- Heating** - Increase or decrease the amount of heat in your lumbar region. Press to turn on heat level 1 = low, 2, 3 = high, press again to turn off.

## Tablet Style Controller Display Screen

After adjusting your shoulder height, this is the display screen that you will observe when changing settings and options. Familiarize yourself with the tablet's display screen.



# Getting Started

## Auto Programs

On the left hand side of the tablet style controller there is a section called “Auto”. These programs offer a great way to jump right into a massage session. There are 8 categories, 6 of these categories have multiple programs to choose from. Choosing a program is easy! Start by choosing a category, press the button multiple times to cycle through available programs.

**Example:** Press “Full Body” once to start “Revitalize”, press the category button again to start “Energize”, and press again to start “Renewal”.

### Full Body

**Revitalize** – A refreshing full body massage that boosts circulation, restores energy, and leaves you feeling recharged from head to toe.

**Energize** – An invigorating full body massage that helps wake up the body, sharpen focus, and promote a sense of readiness for the day.

**Renewal** – A gentle full body massage that helps release tension, restore balance, and support physical and mental recovery.

### Demo

**Demo 1 (with audio)** – A guided showcase of the chair’s full body massage capabilities. Experience a variety of techniques and features in one short session.

**Demo 2 (without audio)** – An alternate demonstration highlighting key functions of the chair. Ideal for first-time users exploring what the chair can do.

### Pain Relief

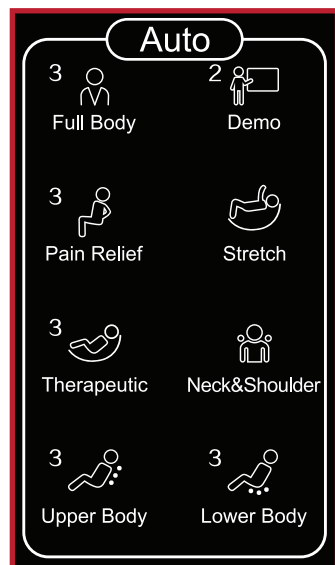
**Stress Relief** – Targets common tension areas to help melt away stress and calm the nervous system for a deep sense of relief.

**Back & Spine** – Focuses on the full length of the spine, easing stiffness and discomfort in the upper, middle, and lower back.

**Waist & Hip** – Concentrates on the lower back and hip area to release tightness, improve mobility, and ease built-up pressure.

### Stretch

**Stretch** – Gently elongates the body using coordinated movements that help improve flexibility, reduce tension, and promote overall relaxation.



## Auto Programs (Continued)

### Therapeutic

**Chinese Massage** – Inspired by traditional techniques, this massage promotes circulation and balance through steady, full body movements that support overall wellness.

**Thai Massage** – A dynamic program that combines compression and movement to help release deep muscle tension and improve flexibility.

**Healthy Breath** – A calming massage that syncs with your breathing rhythm, encouraging relaxation, deeper inhales, and a clearer state of mind.

### Neck & Shoulder

**Neck & Shoulder** – Targets tension and stiffness in the neck and shoulders to relieve discomfort and promote ease of movement.

### Upper Body

**Neck Massage** – Carefully targets the neck muscles to relieve stiffness and tension, helping improve comfort, mobility, and ease throughout your day.

**Shoulder Massage** – Focuses on the shoulders to release deep muscle tightness and built-up stress, promoting relaxation and a lighter, freer feeling.

**Back Massage** – Concentrates on the upper and mid-back to soothe soreness, reduce discomfort, and restore a renewed sense of ease across your back.

### Lower Body

**Waist Massage** – Targets the waist area to relieve tension and stiffness, helping to improve flexibility and ease lower back discomfort.

**Hip Massage** – Focuses on the hips to release tight muscles and reduce pressure, promoting better mobility and comfort throughout the lower body.

**Leg Massage** – Soothes tired and achy legs by improving circulation and relaxing muscles, leaving you feeling refreshed and revitalized.



# Personalize Experience

## Manual Massage

Have a particular spot that needs more work? Take the power of massage into your own hands with Manual Massage. Use these controls to fully customize your own massage and find the perfect treatment for you.

### Up/Down Arrow

Move the massage mechanism up or down. During the body scan, they adjust shoulder position for a more accurate fit. Press and hold to continuously move the mechanism.

### Up/Down Backrest

Raise or lower the backrest. Adjust to your comfort or recline into Zero Gravity position. Press and hold to continuously move the backrest up or down.

### Technique

Use this button to select a massage technique. Choose from Kneading, Knocking, Shiatsu, Rubbing, Sync, or Tapping.

### Whole/Point/Partial

Controls the range of motion of the back mechanism. Whole travels the entire length of the track, Partial travels a short distance and reverses direction for focused relief, Point stops on the track for targeted relief.

### Airbag Region

Choose your desired airbag region/s: Upper Body, Lower Body, or Whole Body.

### Air Intensity

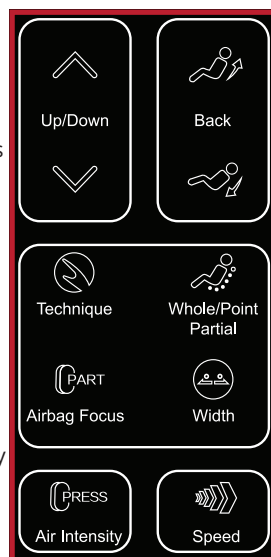
Press to cycle through airbag intensity options: air pressure intensity level 1 = low, 2, 3, 4, 5 = high.

### Mechanism Width

Increase or decrease the width of the back mechanism. Choose from: Narrow, Medium, or Wide.

### Mechanism Speed

Adjusts the speed of the massage mechanism's movement. Press to cycle through the speed of the back mechanism; 1 = slow, 2, 3, 4, 5 = fast.



## Massage Time

Press to cycle through massage timer increments, adjust your setting from 10 minutes, 20 minutes, or 30 minutes. Press again to cycle back to 10 minutes.

## Foot Roller

Targets the soles of the feet with a focused rolling motion to relieve tension and stimulate pressure points. Press to cycle through foot roller speeds; 1 = slow, 2, 3 = fast, or off.

## Heating

Applies gentle warmth to the lower back area to help relax muscles and improve circulation. Press to cycle through lumbar heat options; 1 = low, 2, 3 = high, or press again to turn off.

## Zero Gravity

Use this control to enter Weightless Zero Gravity Recline. Zero Gravity elevates your feet up over your heart to improve overall circulation and reduces gravitational force on your spine for a sense of weightlessness. Press to cycle through 2 options; Relaxing Zero Gravity or Deep Relaxing Zero Gravity. Press once more to turn this setting off.

## Rocking

Gently rocks the chair back and forth in a soothing, rhythmic motion to promote relaxation and calm the nervous system. Press to turn on Zero Gravity Rocking or off.

## Sleep

Freezes the chair in its current reclined position after the massage ends, allowing you to continue resting undisturbed. Press the sleep button again to reset.

## Play/Pause

Press to pause the current massage program at any time. Press again to resume from where it left off.

## Voice Guide

Provides spoken instructions and feedback to help you navigate chair functions and settings with ease. Press this button to turn on or off.

# Personalize Experience

## Sound Settings

Your tablet-style controller offers a few sound settings. For other sound preferences, see the options below to customize your experience.

### Volume Control

Use this button to adjust the sound level of the chair’s voice guide and music. Press repeatedly to increase or decrease the volume to your preferred level. Keep the sound comfortable and clear for the best experience.

### Embedded Music

Some massage programs include soothing embedded music to enhance relaxation. This music plays automatically during select sessions. If you prefer a quieter experience, press the volume button to lower or mute the sound. You can also connect your own Bluetooth device to override the chair’s music and enjoy your personal playlist instead.

### Voice Guide

The voice guide provides clear, spoken instructions to help you operate the chair with ease. It announces settings, program changes, and alerts, making your massage experience simple and intuitive. You can turn the voice guide on or off anytime to suit your preference.

### Bluetooth®

Bluetooth allows you to connect your personal audio devices, such as smartphones or tablets, directly to the massage chair. This lets you play your favorite music or podcasts through the chair’s built-in speakers, creating a personalized and immersive relaxation experience. Simply enable Bluetooth on the chair and pair it with **M338 Zenyu**.

## Intelligent Voice Command + Control

Your chair comes with built in intelligent voice command + control. This feature allows you to control your chair and massage experience completely hands-free by using one of the many voice commands.

### Turn On/Off Listening

Press the Voice Control button to turn on or off Intelligent Voice Command + Control. An orange microphone icon will light up when on and turn off when disabled.

### Activating Voice Commands

To activate, simply say *“Hey Kyota”* **OR** *“Hi Kyota” (Key-Oh-Ta)*. You may now give your chair any of the listed commands **within 5 seconds**. Make sure to speak clearly and slowly. After 5 seconds the Intelligent Voice Command function will go to sleep automatically and must be awakened again by saying the activation phrase *“Hey Kyota”* **OR** *“Hi Kyota”*.

Actions		
Turn ON	Heat Level 3	Zero Gravity 1
Power OFF	Heat OFF	Zero Gravity 2
Pause Massage	Roller Speed Level 1	Zero Gravity OFF
Resume Massage	Roller Speed Level 2	Rocking ON
Heat Level 1	Roller Speed Level 3	Rocking OFF
Heat Level 2	Foot Roller OFF	

Auto Programs		
Revitalize	Chinese Massage	Neck Massage
Energize	Thai Massage	Shoulder Massage
Renewal	Healthy Breath	Back Massage
Stress Relief	Demo 1	Waist Massage
Back & Spine	Demo 2	Hip Massage
Waist & Hip	Stretch	Leg Massage
	Neck & Shoulder	

Massage Techniques		
Kneading Massage	Shiatsu Massage	Sync Massage
Tapping Massage	Rubbing Massage	Knocking Massage

# Staying Safe

## Safety Information

To ensure safe use of the massage chair and avoid injury or unsafe conditions, please read and follow all instructions before using product.

### WARNING

#### USE NOT RECOMMENDED FOR CERTAIN PERSONS

Use of massage chair may not be safe or suitable for persons with certain medical conditions and could cause serious injury or death in some circumstances. If you have any of the following conditions, please consult a physician before using the massage chair:

- Use of implanted electronic medical devices (such as a cardiac pacemaker)
- Pregnancy
- Cancer, malignant tumors, or other growths
- Osteoporosis or spinal fracture
- Other fractures or musculoskeletal injuries
- Loss of or reduced sensitivity to heat
- Implanted medical fixation devices such as rods, pins, etc.
- Recent surgery or sutures
- Skin diseases or skin injury
- High fever
- Certain pulmonary or breathing conditions
- Impaired circulation

### WARNING

To avoid possible death or serious injury to user or others, please read and follow these instructions:

- **The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**
- **Chair should not be used by children under age 14.** Small children could be trapped or injured by airbags, heating mechanism, or moving parts. When chair is not in use, unplug unit and secure chair so that children cannot accidentally power on and operate chair.
- Children over age 14, persons with reduced physical, sensory, or mental capabilities, and elderly or frail persons should exercise caution and use massage chair only when supervised or assisted by a person over 16 years of age.
- Chair has a heated surface and could cause burns, particularly in persons with reduced sensitivity to heat. Such persons should use the chair only after consulting with a physician and should use extreme caution during any physician-approved use.

### CAUTION

To avoid the risk of minor injury or discomfort, or damage to the massage chair or other property, please read and follow these instructions for safe use of massage chair:

- Do not stand or stack heavy objects on footrest.
- Do not operate heating features of chair while under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- To avoid pinching or crushing, please do not place body parts, especially fingers and toes, between parts of chair and keep clear of moving parts.
- To avoid overheating, injury or discomfort from overuse, do not fall asleep while using massage chair and do not use for extended periods of time (longer than 20 minutes).
- Avoid use while under the influence of alcohol, medications or other substances that may cause drowsiness, disorientation, or impairment of judgment or motor skills.
- Do not use the massage chair right after a meal, as it may cause discomfort.
- If you feel any abnormal discomfort during the operation of the massage chair, turn off the power immediately and discontinue use.
- Do not use this appliance when ambient temperature is over 40 C (104 F).
- Do not use this appliance in humid or dusty environment, or when any part of the body is in contact with plumbing or any similar ground.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, dust and the like.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Place the product on a flat, level floor to reduce risk of tipping or overturning.
- Do not use or store near heat or open flame.
- Intended only for users who weigh below 300 lbs.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Massage chair intended only for use by one person. Do not use by two or more persons at the same time to avoid damage to the product.
- Do not allow children to stand, jump, or play on or around massage chair, even when it is not powered on or in use.
- Remove personal accessories from arms and empty pockets while using the massage features of the chair.
- Check the upholstery under the cushions and other spots for damage or loose objects that may cause injury or damage chair while operating. If any damage is present, do not use the massage chair and refer to a qualified service professional for servicing.
- To avoid damage to chair, walls, or other objects, make sure there are no obstacles behind the chair and there is enough clearance before adjusting the backrest or leg rest angle.
- Please be seated properly while using the product.

# Staying Safe

- To avoid damage to chair or floors, do not drag or push the chair or roll its casters on wood floor or carpet. See instructions on p.6 for safely moving chair.
- If massage chair is not working properly, has been dropped or damaged, or has been dropped into water or exposed to flooding, return the appliance to a service center for examination and repair before attempting to use.
- Do not drop or insert any object into any openings in chair.

## WARNING

**Read and follow these instructions concerning safe use of the power cord and power unit to avoid possible electric shock, fire hazard, use of chair by and injury to unattended children, or damage to chair or other property.**

- To avoid risk of electric shock, connect this unit to a properly grounded outlet only. See Grounding Instructions on pg. 7.
- Always unplug massage chair from the electrical outlet immediately after use and before cleaning. An appliance should never be left unattended when plugged in. To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not use massage chair and unplug from outlet during thunder or lightning storms, and before putting on or taking off parts.
- To ensure safe operation, power must be supplied only at standard 110 voltage, to the specifications of the appliance. Confirm that the power voltage stated on the rating label corresponds to your local electricity supply.
- The massage chair should be used only with the power supply unit provided. Do not use with any other power source
- Do not use a wet or damp hand to unplug the cord to avoid electric shock.
- Do not pull on the power cord to unplug. Grip by plastic end nearest outlet to unplug power cord.
- Do not squeeze, over bend, pull hard, or twist the power cord. - Keep the power cord away from heated surfaces.
- Do not carry or drag the chair by power cord or use cord as a handle.
- If there is any smoke or unusual smell while using massage chair, stop using immediately and unplug the power cord.
- Never operate the chair if it has a damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person to avoid a hazard.

**Do not disassemble, dismantle or attempt to repair massage chair. Such actions, as well as misuse of product, may cause damage to or failure of massage chair and may void the manufacturer's warranty. For repairs, please contact an authorized dealer or repair agent at 1-603-910-5333. For additional details concerning terms, conditions and limitations of warranty, see <https://kyotamassagechairs.com/warranty-info>.**

## Trouble Shooting

Symptoms	Possible Causes	Possible Solution
Noise is heard while in use	These noises are normal and arise from friction between the massage rollers and the leather cover	No need to take any measures
Message Chair does not start	The power cord is not secured into the socket Not switched ON The fuse is blown	Insert the power plug properly into the power socket Turn on the switch found on chair side. Then push power button on remote Replace only with a fuse of same type and rating
No music comes from the speaker	The volume is turned to the lowest setting	Adjust the speaker volume from the mobile device. Make sure the Bluetooth setting on chair and phone are both ON
Backrest or footrest can not raise or recline	Excessive load has been pressed on the backrest or legrest	Replace the load and try again
Airbag malfunction	The air hose is blocked	Straighten the air hose and clear out the blockage

## Specifications

<b>Model</b>	ZenYu M338 Massage Chair
<b>Dimension of Main Body (in)</b>	59" x 30" x 43" (L X W X H)
<b>Necessary Clearance to Wall (in)</b>	4"
<b>Net Weight (lbs)</b>	150lbs
<b>Shipping Weight (lbs)</b>	181lbs
<b>Max. User Weight</b>	300lbs
<b>Voltage</b>	110-120V~
<b>Rated Current</b>	0.9A
<b>Power Consumption</b>	64W

# Fixing Issues

## Frequently Asked Questions

**Q: I find the chair is too intense to be comfortable. What can I do?**

**A:** Your body needs to become acclimated to therapeutic massage. To be effective, the massage techniques must compress the tissue in your body. We recommend the following steps to help get started. Then over time as your body acclimates you can increase the intensity by reducing the layers between you and the chair.

1. Use the pillow to reduce intensity.
2. Reduce the intensity of the airbags.
3. Turn the foot roller off.
4. Adjust the recline on the remote. More upright will be less intense. Zero Gravity will be more intense.

**Q: I'm not a foot massage person, what should I do?**

**A:** Turn off Reflexology Foot Roller - Locate the button that says "Foot Roller" press to cycle through its options until they turn off.

**Q: My chair is not performing as expected. What should I do?**

**A:** Your Kyota massage chair is an amazing combination of programming and robotics. On occasion the chair just may need to be rebooted. To do this power down the chair and unplug from the wall for 5 minutes then plug back in and power back up to see if it self-healed. If you are still having an issue, give Kyota a call at 603-910-5333.

**Q: I can never seem to get in my Kyota Massage chair, someone is always in it.**

**A:** We know. It happens. Tell your friends to get their own Kyota Chair.

## Warranty

This Kyota Massage Chairs is protected by Kyota's 4 Year U.S./Canada Residential Limited Warranty. For more information, scan the QR code below and click on the **Kyota Promise** tab.





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