

INFINITY®

MASSAGE CHAIRS



User Manual

CIRCADIAN® 4D DUALFLEX SE
MASSAGE CHAIR

Welcome to

INFINITY

THE ULTIMATE MASSAGE EXPERIENCE

Thank you and congratulations on purchasing an Infinity Massage Chair - you've made a great choice.

With over a decade of experience designing, building and servicing massage chairs, Infinity takes pride in every chair sold, including yours. We are here for you. The US-based Customer Care team can be reached at (603) 910-5000 or visit us online at www.infinitymassagechairs.com and find valuable self service resources under the SUPPORT tab, including electronic copies of all documents and video tutorials.

Inside this manual, you will find everything you need to setup and safely enjoy your chair. Please review the entire manual, including all safety information, before assembling or using your chair. If you are assembling the chair yourself, please see the Assembly Guide next and reference the online assembly video.

For convenience, we've also created a Quick Start Guide. We suggest you keep it near the chair as a tool to get to know all the features of your new chair.

Get ready to sit back, relax and enjoy the Ultimate Massage Experience.

Warranty Registration

Register your product at www.infinitymassagechairs.com/warranty to ensure it is in our system. This will simplify the warranty process should you ever need it.

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE

Assembly Video

Before assembling your chair, watch an assembly video at: www.infinitymassagechairs.com/assembly-tutorials

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE



@infinitymassagechairs



@infinity_chairs



@infinitymassagechairs

We know you can't wait to sit in your new Infinity Massage chair! Take a picture of you enjoying the ultimate massage experience and make sure to tag us on social media with the hashtag [#infinitymassagechairs](https://www.instagram.com/explore/tags/infinitymassagechairs)

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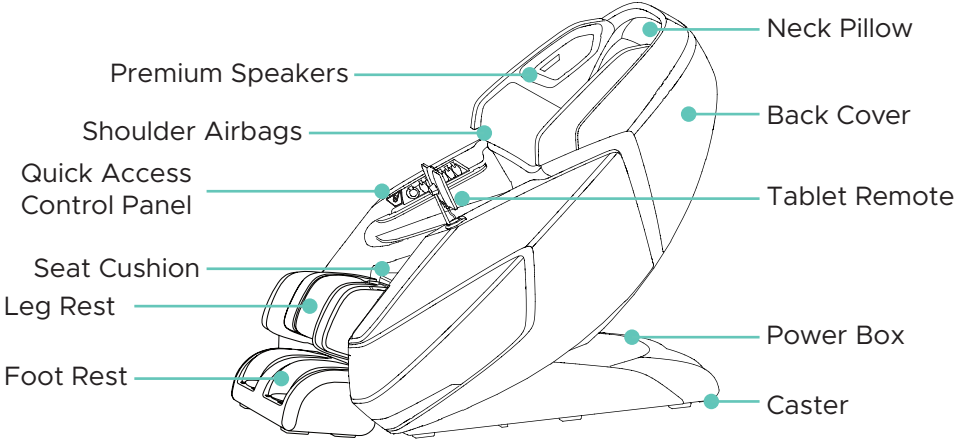
Warning! Read important safety information found on page 30 before using or operating chair.

Your Chair

Chair Features

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External Structure

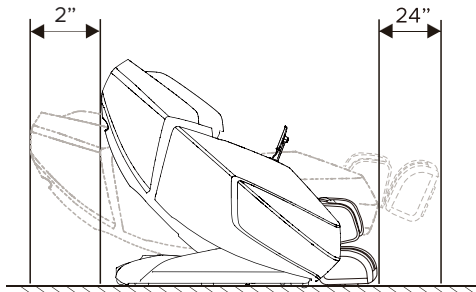


Before Getting Started

Installation Site

Clearance Space for the Chair

- 2" clearance for the recline of the backrest; 24" clearance for the extension of footrest and sliding forward of the chair.
- Keep it 3 feet away from the TV, radio or other audio & video appliance to avoid signal interference.



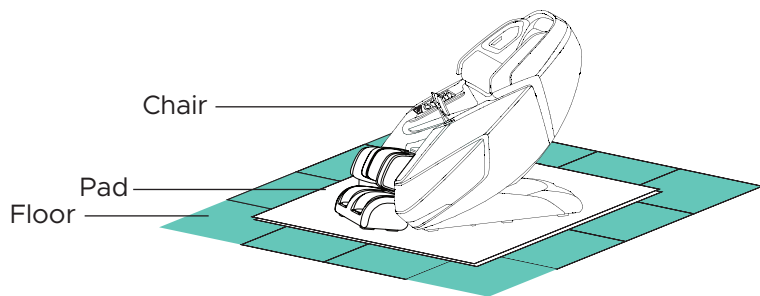
- Keep the distance between the power socket and power switch within 60" to avoid damage of power cord while massage chair sliding forward.
- Straighten the power cord while in use to avoid tangle or damage.



- To avoid serious injury or death, before sliding chair forward or backward check to make sure area is clear of children, pets, or obstacles.

Floor Protection

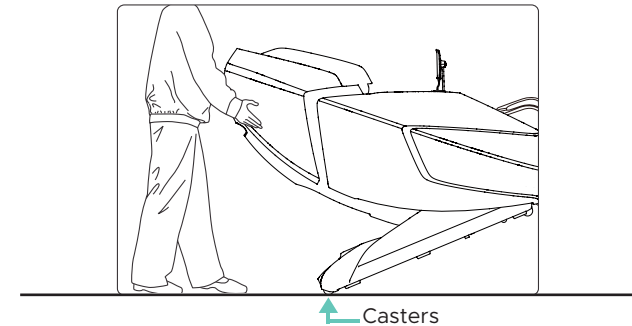
To protect ANY floor type, hard surface or carpeted, from scratches or other markings, place the chair on a pad or mat that extends from under the footrest to the rear of the chair.



- Do not use the massage chair in high moisture environment such as near a swimming pool or bathroom to prevent electric shock accident.
- Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

Move Methods

Apply pressure to the back of the massage chair from behind to pivot on the Casters. Have a second person up front to guide the Footrest until in the correct position. Maintain clearances as mentioned above. Gently lower into place. Do not pull on the side arms.



- Do not move the chair when there is user inside.
- Chair is heavy. Use caution and get assistance when lifting to avoid injury. Do NOT lift chair by footrest or armrests to avoid damage to product.

Connect to Power

Plug into a 110V grounded outlet.



Grounding Instructions

To avoid risk of electrical shock, turn power switch off before plugging unit into electrical outlet. Use only with properly grounded outlet (3 prong). Do not plug into ungrounded outlet.

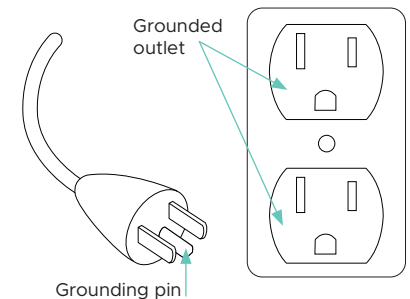
WARNING

– Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

Grounding

This massage chair is a Class 1 electrical appliance. Make sure to use a grounded outlet to the grounded power supply circuit and a properly installed earth grounding rod with ground connection, to avoid electric shock.

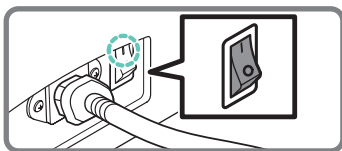
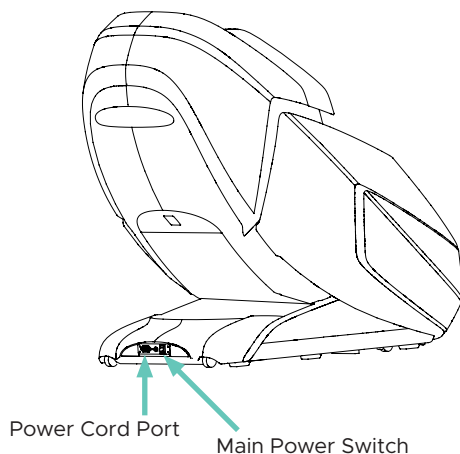


Chair Setup

Getting Comfortable

Main Power Switch

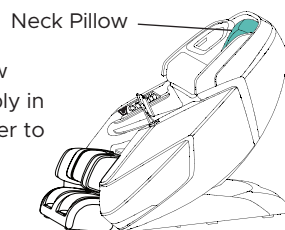
To power up the chair, flip the main power switch located on the back of the base of the chair to ON. Ensure the electrical cord is connected to a 110V grounded outlet and plugged into the power cord port located on the back of the base of the chair.



- To avoid possible damage to product or injury to unsupervised children, always turn off power switch and unplug massage chair from electrical outlet immediately after use.
- When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

Adjust Pillow

Take a seat in the chair and take note of where the neck pillow rests on your neck. Adjust the pillow so that it rests comfortably in the arch of your neck, flip it up out of the way, or use the zipper to remove it all together.



Increase the Intensity of your Massage - Manually

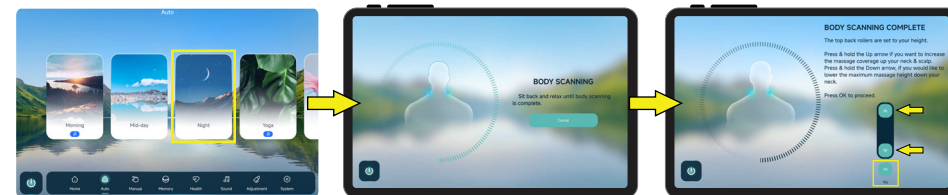
To make the massage more intense, you can **remove the neck pillow** to remove cushioning between you and the massage mechanism in the seat back.

TrueFit® Body Scanning

TrueFit® Body Scan measures your body's size and shape, especially shoulder position, so the chair can place the massage rollers in the proper areas. On chairs with this feature, it can also adjust the footrest extension to fit your leg length. This creates a massage experience tailored to you.

Smart tip: To increase intensity in the neck and shoulder region, flip the pillow up so you lay directly on the seat back pad.

TrueFit® Body Scanning



1. Choose an Auto Program

2. Body Scanning Begins

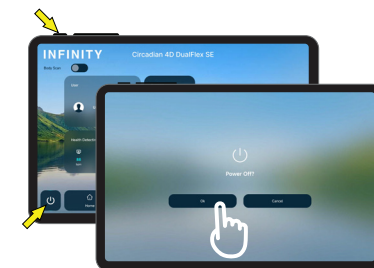
3. Adjust Shoulder Height

Note: if Body Scan is turned off on the Home screen, the massage will begin immediately without scanning your body.

Getting Out of The Chair

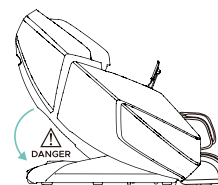
To power the massage chair on or off, press the Power Button on the top left of the tablet or tap the Power icon in the lower left corner of the touchscreen. Either control performs the same function. When the chair powers off, it automatically returns to the upright position, allowing you to exit safely.

WARNING! Before pressing the POWER button to return the chair to an upright position, **make sure children and pets are clear of the chair.**

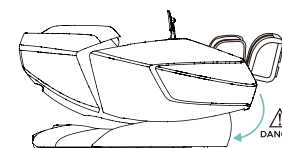


Chair Entry and Exit Hazards

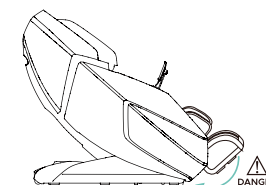
WARNING! The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. **To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**



Make sure to check for children or pets **between the chair back and the base of the chair** before entering zero gravity recline.



Make sure to check for children or pets **underneath the footrest** before exiting zero gravity recline and returning to upright position.



Make sure to check for children or pets **between the footrest and the chair body** before lowering the legrest.

Taking Control

Tablet Layout



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Tablet Operation

1. Home Screen: Serves as the main control center for your massage chair. From here, you can access Auto Programs, create a customized massage in Manual Mode, or save and recall your preferred massage settings using MyMemory® preset slots. Use the Quick Access Menu along the bottom of the screen to adjust chair positioning, customize airbag massage settings, access additional features, and configure system settings.

2. Auto Programs: Tap to access 12 pre-programmed massage sessions designed for relaxation, recovery, stress relief, improved sleep, and more. Swipe left or right to browse all 12 programs, then tap your selection. The chair will automatically adjust the massage techniques, intensity, and roller positioning for a customized, hands-free massage experience.

3. Manual Mode: Tap Manual Mode to create a fully customized massage experience. Choose from a variety of massage techniques, adjust the massage width, target a specific area or region of the body, and fine-tune the 4D intensity to your preference. Manual Mode gives you complete control over your massage, allowing you to focus on the areas that need the most attention.

4. MyMemory® Program Slots: Tap to save up to 5 of your favorite massage sessions for quick and convenient access. Whether you prefer a customized Manual Mode massage or a specific Auto Program, your settings can be stored and recalled with a single tap, eliminating the need to reconfigure the chair each time you use it.

5. Health Scan: Tap Health to access the chair's wellness features and create a massage experience informed by your current results. Start a Health Scan to review available measurements, including heart rate, blood oxygen, and fatigue index, and use Pain Detection to identify areas of discomfort. Once the scan is complete, review your Health Report and begin a recommended massage based on your results.

6. Adjustment – Tap Adjustments to customize the chair's position and comfort settings during any massage session. Independently adjust the backrest recline, footrest angle, and footrest extension to achieve your preferred seating position. You can also activate lumbar and foot heating, adjust foot roller speed, and customize calf kneading intensity. These controls allow you to fine-tune your comfort for a more personalized massage experience.

7. Sound: Tap Sound to create a more immersive and relaxing environment during your massage with SootheMe® Sounds. Choose from a selection of soothing sounds, including White Noise, Ocean, Rain, Fireplace, and more, then use the volume control to set the listening level that feels most comfortable for you.

8. System: Tap System to manage the chair and tablet settings in one convenient place. From this screen, you can configure Bluetooth, voice controls, volume, display adjustments, language preferences, and wireless charging. You can also view system information, access help resources, and adjust additional settings to personalize your chair experience.

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Taking Control

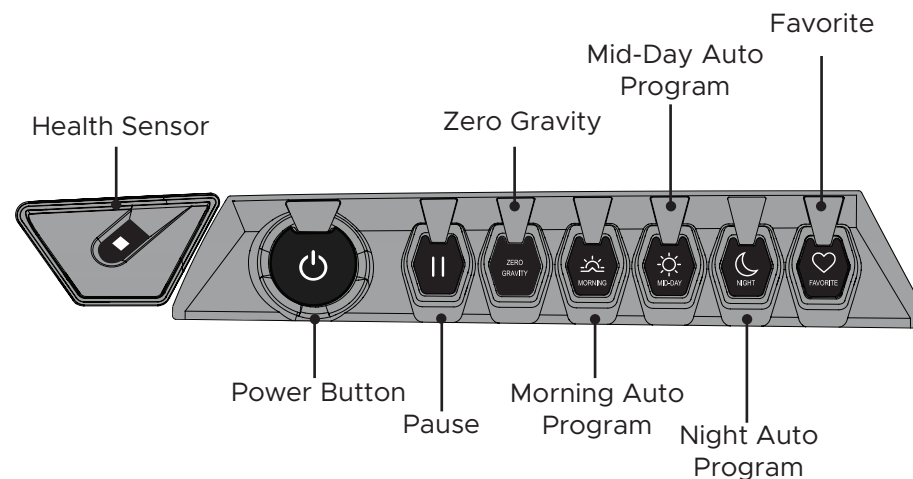
10" Touch Screen Tablet

Enjoy easier control with the upgraded 10" inch touch screen tablet. Its larger display makes it simple to view massage programs, adjust settings, review wellness information, and personalize every session from one intuitive screen.



Quick Access Panel

The Quick Access Panel allows you to run a smart massage, power your chair on and off, pause your massage, turn on zero gravity, choose an auto program depending on the time of day, and access your favorite massage programs with a press of a button.



Health Sensor - uses sensors and AI to personalize the massage experience. Just place your finger on the smart scanner and the chair will measure your heart rate, blood oxygen, fatigue level, and will recommend a program based off your results.

Power Button - Press the power button to turn the chair on and press and hold to turn off.

Pause Button - Press the pause button to pause your massage experience, press again to play.

Zero Gravity - Press the Zero Gravity button and your chair will recline to Zero Gravity.

Morning Auto Program - Press this button to turn on one of the preset auto programs called Morning. Best for the early morning while your muscles are relaxed.

Mid-Day Auto Program - Press this button to turn on one of the preset auto programs called Mid-Day. Best for the afternoon when muscles are slightly tired.

Night Auto Program - Press this button to turn on one of the preset auto programs called Night. Best for the evening when muscles are tired from the day's activities.

Favorite - To save a program or session for quick access, start it, then press and hold the Favorite button on the Quick Access Panel. Saving a new favorite replaces the one currently stored.

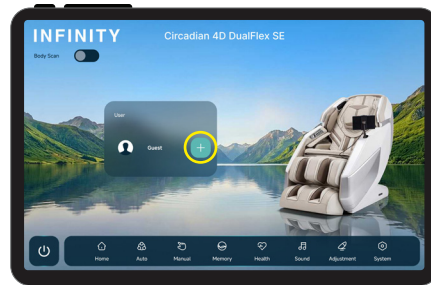
Taking Control

User Accounts

Create a user profile to save your personalized chair settings, body scan results, and Health Scan history. Here's how:

New User

Press the "+" button, select from the available User Numbers and tap OK.



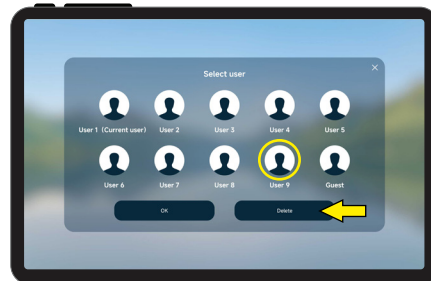
Change User

Press the (Arrows) button, select user from saved User numbers and tap OK.



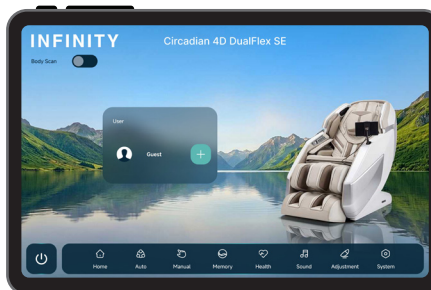
Delete User

Press the (Arrows) button, select user from saved User numbers and tap Delete.



Guest User

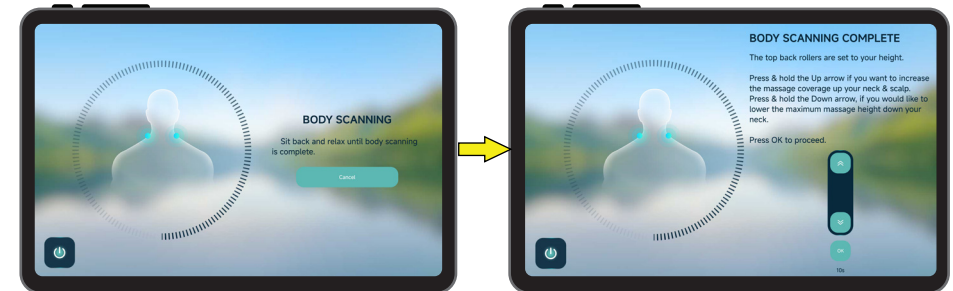
If you want to use the chair without a User profile, select Guest from the Home Page. Settings & Scans are not saved as a Guest.



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Shoulder Position Adjustment

After you start a session and the first massage program is selected, you will be taken to the Body Scanning screen. Here you can use the arrows to adjust the back mechanism up and down to match your specific shoulder height. After the countdown timer has elapsed, your massage will start. **Note: on the home screen there is a "Body Scan" toggle switch, make sure it is on, otherwise your massage program will start immediately.**



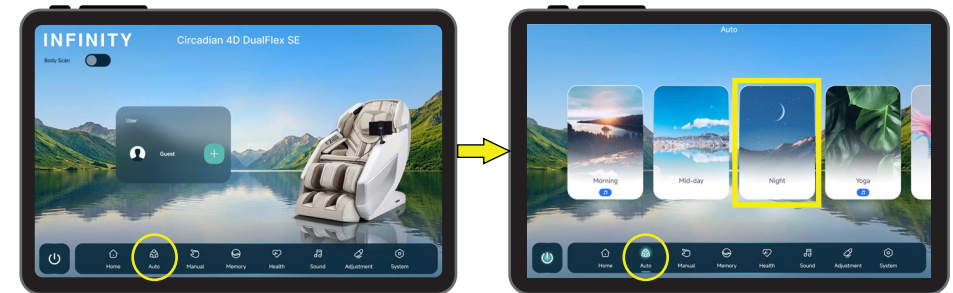
In-Use Screen

Confirm your shoulder roller position from either selecting an auto program or manual mode. Then, the In-Use Screen displays your user profile, health scan results, and running programs. Tap pause to stop the massage program or manual mode, tap again to resume.



Auto Programs

From the home display, tap the **AUTO** button to enter Auto Program Menu. Choose from 12 pre-choreographed programs: **Morning, Mid-Day, Night, Yoga, Vigor, Rest & Sleep, Neck & Shoulder, Back & Spine, Waist & Glutes, Thai Stretch, Post Workout, or Demo.** To enter the program you desire tap the screen. Selected program will show on the In-use screen (see above).



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Set your Environment

Auto Program Descriptions

Program	Description
Morning	Start your day with an energizing massage while optional meditation music plays automatically when enabled in System Settings.
Mid-Day	Take a refreshing break that helps ease built-up tension and reset your body for the rest of the day.
Night	Wind down with a calming massage that helps your body relax and prepare for a restful evening.
Yoga	Enjoy a gentle, stretch inspired massage while optional meditation music plays automatically when enabled in System Settings.
Vigor	Choose this more invigorating program when you want a deeper, more active massage after a demanding day or physical activity.
Rest & Sleep	Enjoy a softer, gentler massage designed for quiet relaxation before rest.
Neck & Shoulder	Targets the upper body with focused massage techniques to help ease tension in the neck and shoulders.
Back & Spine	Provides focused relief along the back to help relax and rejuvenate the muscles that support your spine.
Waist & Glutes	Focuses on the lower back, hips, and glutes to help release tension and encourage a more comfortable, relaxed feeling.
Thai Stretch	Combines massage with restorative stretching movements to help loosen tight muscles and improve flexibility.
Post Workout	Refresh tired muscles after exercise with an energizing massage that helps you recover and reset.
Demo	When Voice Demo & Meditation is enabled in System Settings, spoken guidance describes the massage throughout the program. Turn the setting off to run the Demo program without voice narration.

Adjustments for Auto Programs

Tap **Adjustments** on the bottom right of the screen to enter the Adjustments display screen. While your auto massage program is running, use this screen to change default auto program settings of the massage.



Back

Use the up and down arrows to adjust the position of the back massage mechanism for a more comfortable fit.

Foot

Use the up and down arrows to adjust the foot massage mechanism to a comfortable position.

Leg Extension

Use the up and down arrows to extend or retract the leg rest for the best fit for your height.

Calf Rollers & Oscillation

Choose an intensity level to adjust the strength of the calf rollers and oscillating massage motion.

*When you are done adjusting your settings, tap the **Home Button** on the bottom navigation to return to the in-use screen.*

Foot Rollers

Choose an intensity level to adjust the strength of the foot roller massage.

Zero Gravity

Select a zero-gravity level to recline the chair and elevate your legs for a more weightless, relaxing position.

Chromotherapy (LED Light)

Choose a color to customize the chair's LED lighting and set the perfect ambiance.



Set your Environment

Air, Rollers, and Heat

Double tap the running screen to open **More Options**. Air Settings, Roller Settings, and Heat Settings are displayed as circular indicators with illuminated bars surrounding each icon.

Air Massage settings appear as icons with illuminated bars. Tap an icon to cycle through its intensity levels; more illuminated bars indicate stronger air pressure. Continue tapping until the bars reset to OFF.



Roller Settings appear as circular icons with illuminated bars. Tap this icon to cycle through its intensity levels; more illuminated bars indicate a stronger massage. Continue tapping until the bars reset to OFF.



Heat Settings appear as icons with illuminated bars. Tap an icon to cycle through its temperature levels; more illuminated bars indicate higher heat. Continue tapping until the bars reset to OFF.



Back Mechanism (Upper) Use the up and down arrows to adjust the upper back mechanism to your desired location. Choose a Focus Zone and Maximum 4D Level.

Focus Zone (Upper Mechanism)

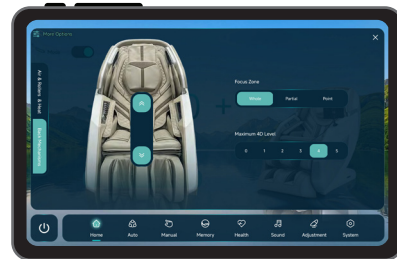
Focus Zones allow you to customize how the upper massage mechanism targets your body. By adjusting the massage area, you can enjoy broad coverage for overall relaxation or concentrate the massage on areas that need extra attention, helping to deliver a more personalized massage experience.

Whole - Massages the entire upper body massage track from the neck through the back.

Partial - Focuses the massage on a smaller area for more concentrated relief.

Point - Targets a specific location with precise massage pressure and techniques.

After you are finished with customizing these settings, tap the home button on the bottom navigation to return to the in-use screen.



Manual Mode

Tap **Manual** Mode to create a fully customized massage experience. Choose from a variety of massage techniques, adjust the massage width, target a specific area or region of the body, and fine-tune the 4D intensity to your preference. **Manual** Mode gives you complete control over your massage, allowing you to focus on the areas that need the most attention.

Air Settings

Air Settings lets you adjust the intensity of the chair's airbags. Each setting starts at OFF. Tap an icon to cycle through Levels 1, 2, and 3, with Level 3 providing the firmest air massage.

Shoulder - Relieves tension across the shoulders with gentle air compression.

Arm - Provides a soothing squeeze along the arms to help ease fatigue.

Back - Applies air pressure along the sides of the back for added comfort and support.

Palm - Gently compresses the palms to refresh tired hands.

Calf - Uses air compression around the calves to help relax the lower legs.

Foot - Surrounds the feet with soothing air pressure for a complete lower-body massage.

Roller Settings

Controls the speed of the rollers for the Shiatsu Arms and Calves and Foot. Tap an icon to cycle through up to three illuminated bars; more bars indicate a faster roller speed.

Back Mechanism (Upper)

In manual mode, choose a back mechanism to adjust its settings. Choose upper to follow along.

Technique

Knead - Circular motions that ease muscle tension.

Tap - Light percussion that refreshes the muscles.

Knock - Deeper tapping for an invigorating massage.

Shiatsu - Focused pressure that targets tension.

Sync - Balanced, coordinated massage movements.

4D Shiatsu - Shiatsu pressure with varied speed, rhythm, and depth.



Set your Environment

Maximum 4D Level

The maximum 4D level is the deepest roller setting, delivering the strongest, most intense massage pressure.

OFF

- 1 - Lightest roller depth for a gentle massage.
- 2 - Mild depth with slightly increased pressure.
- 3 - Moderate depth for balanced pressure.
- 4 - Firm depth for more focused relief.
- 5 - Deep pressure for an intense massage.

Focus Zone

Lets you choose how broadly the massage rollers work along your back.

Whole - Massages the full back, from the neck through the lower back.

Partial - Focuses on a smaller section of the back.

Point - Targets one specific area for concentrated relief.

Roller Width

Adjusts the distance between the massage rollers to better match your body and preferred massage coverage.

Narrow - Positions the rollers closer together for focused pressure.

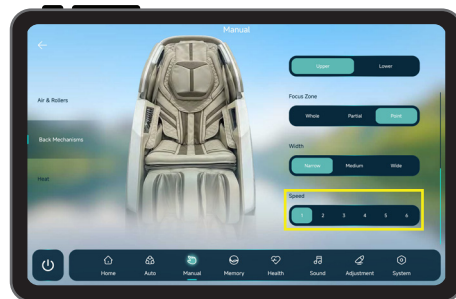
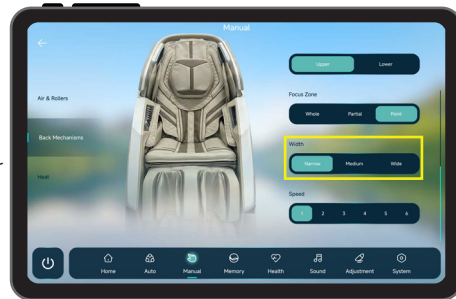
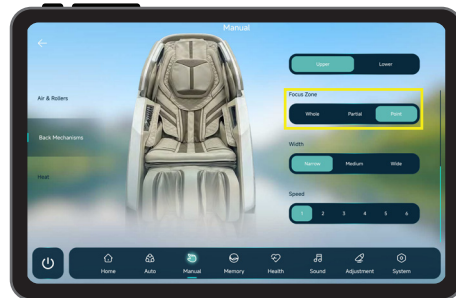
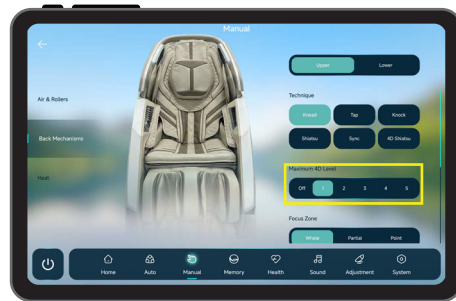
Medium - Provides balanced spacing for a comfortable, general massage.

Wide - Positions the rollers farther apart for broader coverage.

Roller Speed

Roller Speed controls how quickly the massage rollers move during your session.

- 1 - Slowest, for a gentle and relaxing pace.
- 2 - Slow pace with slightly more movement.
- 3 - Moderate speed for a balanced massage.
- 4 - Brisk speed for a more active massage.
- 5 - Fast speed for an invigorating experience.
- 6 - Fastest speed for the most energetic massage.



Back Mechanism (Lower)

The Lower Back Mechanism targets the lumbar area with focused massage pressure to help ease tension and support relaxation in the lower back.

Technique

Knead - Circular motions that ease muscle tension.

Tap - Light percussion that refreshes the muscles.

Knock - Deeper tapping for an invigorating massage.

Shiatsu - Focused pressure that targets tension.

Sync - Balanced, coordinated massage movements.

4D Shiatsu - Pressure with varied speed, rhythm, and depth.

Focus Zone

Lets you choose how broadly the massage rollers work along your back.

Whole - Massages the full back, from the neck through the lower back.

Partial - Focuses on a smaller section of the back.

Point - Targets one specific area for concentrated relief.

Roller Width

Adjusts the distance between the massage rollers to better match your body and preferred massage coverage.

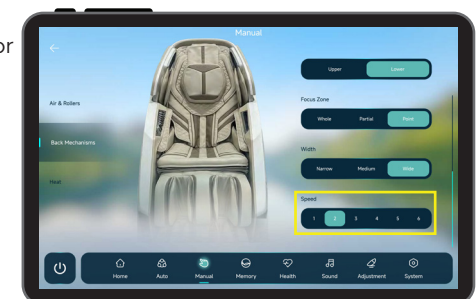
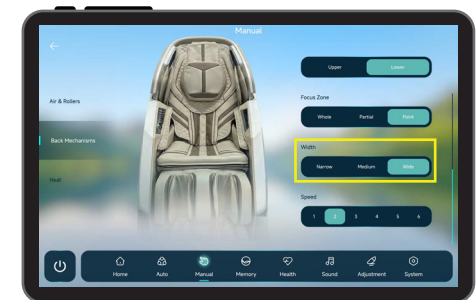
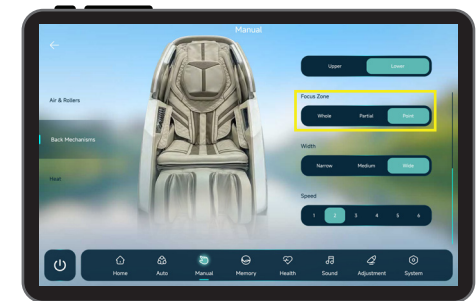
Narrow - Positions the rollers closer together for focused pressure.

Medium - Provides balanced spacing for a comfortable, general massage.

Wide - Positions the rollers farther apart for broader coverage.

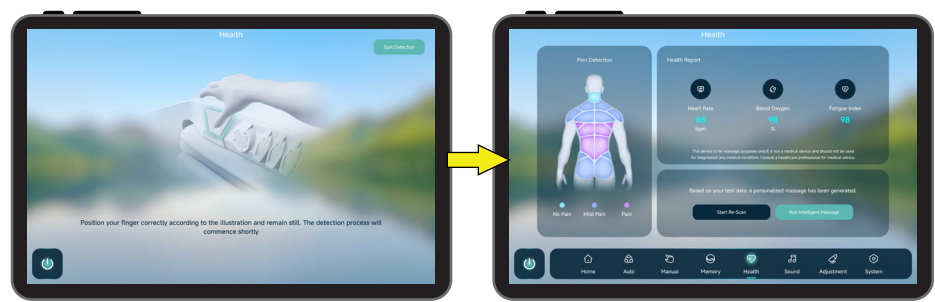
Roller Speed

Sets the speed of the lower back mechanism, 1=slow, 2, 3, 4, 5, 6= Fast.



Set your Environment

Smart tip: Press firmly on the Health Scan sensor so the massage chair can accurately collect and assess your health results.



Health Scan

Health Scan measures and displays key wellness data, including your heart rate, blood oxygen level, and Fatigue Index. After the scan, the chair presents a body map that highlights potential areas of tension or discomfort. Based on these results, it recommends personalized message programs designed to support comfort, relaxation, and recovery.

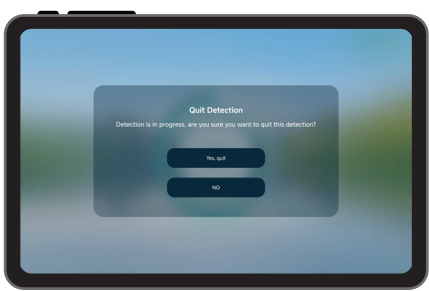
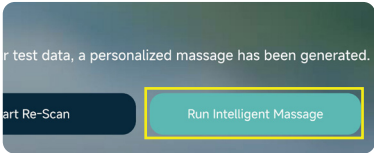
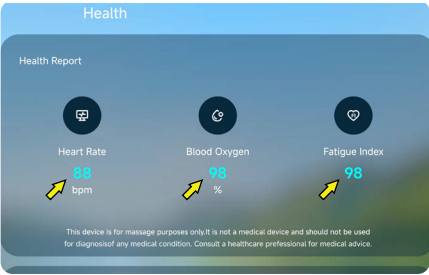
Health Scan Results

The Health Scan results provide a snapshot of key wellness indicators measured by the chair. Heart Rate displays your pulse in beats per minute (BPM), Blood Oxygen shows the percentage of oxygen saturation in your blood, and Fatigue Index estimates your current level of physical fatigue. The Pain Detection map highlights areas of muscle tension or discomfort, helping the chair generate a personalized message recommendation based on your results.

- Pain Detection:** Displays areas of the body where muscle tension or discomfort may be present.
- Heart Rate:** Shows your pulse rate in beats per minute (BPM).
- Blood Oxygen:** Displays your measured blood oxygen saturation level (SpO).
- Fatigue Index:** Estimates your current level of physical fatigue based on scan data.
- Intelligent Message:** Generates a personalized message recommendation using your Health Scan results.

Run Intelligent Message

Recommends a personalized message program based on your health scan results to remedy your health results & fatigue levels.



Quit Detection

If you are not feeling up for the TrueFit® Body Scan then you can tap this button to cancel the body scan. When the TrueFit® Body Scan is canceled, you will immediately go-to the in-use-screen.



Data Collection Failed

Moving your thumb may prevent the Health Scan from completing. Keep your thumb firmly pressed on the Health Scan sensor until the diagram reaches 100%.

Set your Environment

Intelligent Voice Command + Control

Your chair comes with built in intelligent voice command + control. This feature allows you to control your chair and massage experience completely hands-free by using one of the many voice commands.

Turn Off Listening

You can turn off intelligent voice control listening by using the touch screen tablet. Tap **System** from Home display, then toggle **Voice Control** to **Off**. Tap screen to select setting. Intelligent voice control will now no longer activate until turned back on.

Turn On Listening

To turn on the intelligent voice control function, tap **System** from Home display, then toggle **Voice Control** to **On**. Tap screen to select setting.

Activating Voice Control

To activate, simply say *'Hi Infinity'* or *'Hey Infinity'*. You may now give your chair any of the commands to the right **within 5 seconds**. Alternatively, you can touch the voice command button on the left speaker, located beside your head to activate, and then speak your command within 5 seconds. Make sure to speak clearly and slowly. After 5 seconds the Intelligent Voice Command function will go to sleep automatically and must be awakened again.

Voice Command List

In addition to the list to the right, you can always find the complete list of voice commands by using your tablet. To access the voice command list, tap **System** from Home display, then tap **Voice Command List**.

Say Phrase
'Hi Infinity' or *'Hey Infinity'*

Then speak one of the following
Commands

Turn Off Massage Chair
Morning Massage
Mid-day Massage
Yoga Massage
Vigor Massage
Night Massage
Rest & Sleep Massage
Neck & Shoulder Massage
Waist and Glutes Massage
Lower Body Massage
Back & Spine Massage
Thai Stretch Massage
Post Workout Massage
Demo Massage
Start Foot Rollers
Foot Rollers Off
Start Arm Rollers
Arm Rollers Off
Start Heat
Heat Off
Increase the Volume
Turn Volume Down

SootheMe® Sounds

Tap **Sound** on the home screen to enter the Sound display screen. Use this screen to select and control the SootheMe® Sound Therapy feature of your chair. The selected sound will play from premium **Harman/Kardon®** speakers next to your head. To turn SootheMe® Nature Sounds off, de-select the activated sound.

Volume Level

Increase or decrease volume of SootheMe® Nature Sounds. **1 = low, 9 = high**, or **Off**. Tap screen to select setting.

SootheMe® Sounds

SootheMe® Sounds features 12 relaxing soundscapes, including Ocean, Rain, Nature, White Noise, and more, played through the chair's premium Bluetooth® Harman/Kardon® speakers.

White Noise: A consistent ambient sound designed to mask distractions and promote relaxation.

Ocean: Gentle ocean waves rolling onto the shore for a calming coastal atmosphere.

Crickets: Soft evening cricket sounds that create a peaceful nighttime environment.

Rain: Steady rainfall that helps soothe the mind and encourage relaxation.

Fireplace: The comforting crackle of a warm fire for a cozy, tranquil experience.

Airplane: The steady hum of an aircraft cabin, ideal for relaxation and rest.

Car Ride: Smooth road sounds that recreate the calming sensation of traveling.

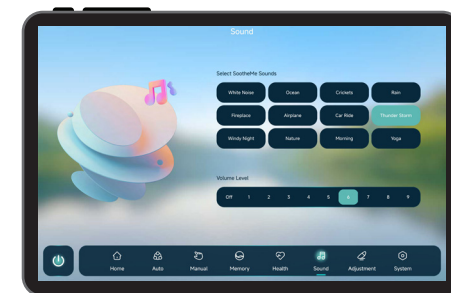
Thunder Storm: Distant thunder and rainfall for a deeply immersive natural soundscape.

Windy Night: Gentle wind sounds that create a peaceful evening atmosphere.

Nature: A blend of natural outdoor sounds designed to promote calm and relaxation.

Morning: The same instrumental meditation music found in the Morning Auto program.

Yoga: The same instrumental meditation music track found in the Yoga Auto Program.



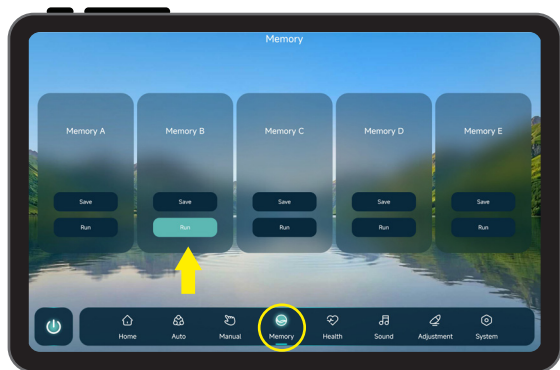
Meditation Music

For audible meditation support during massage, Auto Programs Morning and Yoga have embedded meditation music programmed to be played automatically when the Meditation Music selection is on in the system settings. Alternatively, you can add either of these music tracks to any other massage by selecting the Morning or Yoga track in SootheMe® Sounds.



Set your Environment

MyMemory®



MyMemory® allows you to save your favorite massage experiences for quick access. Create a custom massage using Manual Settings or save your preferred Auto Program, then store it to a memory slot. Your selected massage techniques, air pressure, heat, intensity, and other settings will be saved for future use.

Saving a Memory Program

To save a massage program, select Memory from Home screen, then tap the save button to save the current massage settings to memory. There are 5 Memory storage slots.

Running a Memory Program

Once a memory program is saved, tap the **'Run'** button on the screen underneath the program you wish to run. If you tap save in a Memory program with a program already saved, it will record over the previous setting.

Shiatsu Arm Rollers

The Shiatsu Arm Rollers provide a soothing massage to your hands, wrists, and forearms using gently rotating rollers that simulate the pressure and motion of a traditional Shiatsu massage.



Total Sole Reflexology Foot Rollers

The Total Sole Reflexology Foot Rollers deliver a revitalizing massage across the soles of your feet using strategically placed rollers that stimulate key pressure points. The rolling motion helps relieve tired, achy feet, improve circulation, and reduce muscle tension after long periods of standing or walking.



Weightless Zero Gravity Recline

The Weightless Zero Gravity Recline elevates your legs above your heart to help distribute your body weight more evenly and reduce pressure on your spine and joints. This ergonomically inspired position promotes deeper relaxation, enhances massage effectiveness, and creates a feeling of weightlessness for a more comfortable experience.

Soothing Back & Foot Heat

The Soothing Back & Foot Heat feature gently warms your lower back and feet to help relax tight muscles and enhance your massage experience. The comforting heat encourages increased circulation, eases muscle tension, and promotes deeper relaxation. Use this feature on its own or with any massage program for added comfort and relief.

Sound by Harman/Kardon®

Premium Harman/Kardon® Bluetooth speakers deliver rich, immersive sound that enhances every massage session. Enjoy your favorite music, podcasts, or the built in SootheMe® relaxation sounds with exceptional clarity, creating a more calming and relaxing experience.

———— SOUND BY ————
harman/kardon®

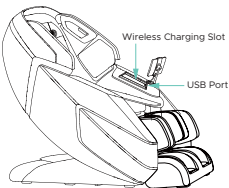
Chromotherapy Lights

The Chromotherapy Lighting system illuminates the chair's side panels with customizable ambient lighting to create a relaxing atmosphere. Choose from 8 colors transforming your massage session into a calming and immersive environment.



Wireless Charging Pad + USB-C Charging Port

Charge compatible devices by placing them on the Wireless Charging Pad located on the left arm panel, or use the nearby USB-C Charging Port with your own charging cable. Charging is available whenever the chair is powered on. If charging is disabled in System Settings, both the wireless charger and USB-C port will turn off when the chair is powered down.



Settings

System

Tap **System** on the home display to enter the system display screen. Use this screen to adjust and personalize your chair and touch screen tablet settings.

Bluetooth®

Toggle your chair's Bluetooth® setting: **On or Off** by swiping left or right. Open Bluetooth from audio device and pair with **Circadian DualFlex SE®** to play music.

In order to use the chair's in-built sounds, or to play music from your Bluetooth® enabled audio device, Bluetooth® must first be turned on.

Voice Demo + Meditation Music

When this switch is ON, Morning, Yoga, and Demo auto programs will play audio tracks automatically. Morning and Yoga play meditation music and Demo plays a spoken description of the chair's features and benefits. Tap to turn the slider to OFF to mute them.

Volume

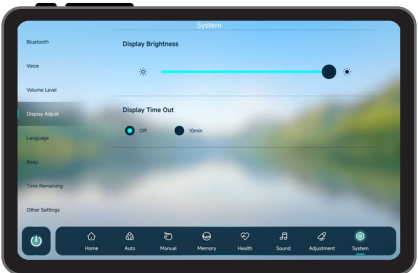
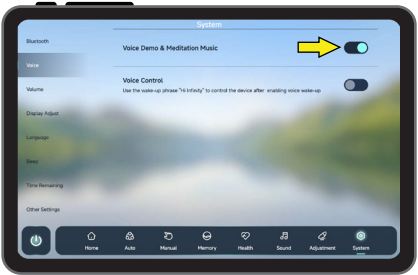
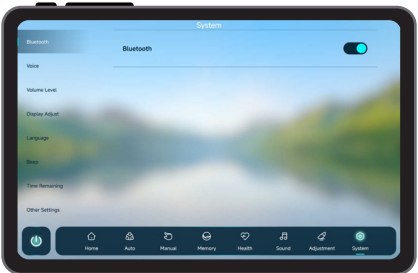
OFF mutes all chair audio. Level 1 is very quiet, and each higher level increases the volume up to Level 9, the maximum setting.

Display Brightness

Uses a custom slider to control the tablet screen brightness. Move the slider to the left to dim or turn off the display, or move it to the right for maximum brightness.

Display Time Out

Controls how long the screen remains active. When set to Off, the display stays on. When set to 10 minutes, the display goes to sleep after 10 minutes of inactivity.



System

Language

Lets you choose between English and Chinese, making it easy to use the chair in your preferred language.

Beep

Controls the chair's adjustment sounds. Turn it on to hear a confirmation tone whenever you change a setting or option, or turn it off for a quieter experience.

Time Remaining

Lets you choose the length of your massage session. Select 10, 20, or 30 minutes, and the chair will end the massage when the selected time has elapsed.

Other Settings

Provides access to system features, including wireless charging, customer support information, and tablet firmware details.

Charging

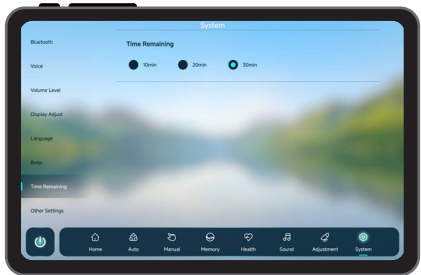
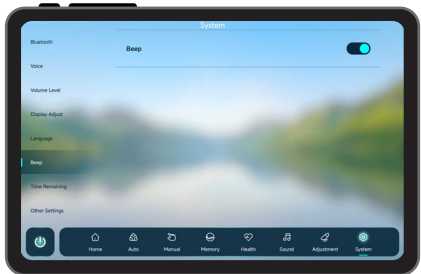
Keeps the wireless charging pad active while the chair is in standby mode.

Help

Displays Infinity Customer Care contact information for product assistance and support.

Tablet Firmware

Shows the current software version installed on the touchscreen tablet.



Staying Safe

SAFETY INFORMATION

To ensure safe use of the massage chair and avoid injury or unsafe conditions, please read and follow all instructions before using product. **SAVE THESE INSTRUCTIONS.**

Household use only

⚠ WARNING

USE NOT RECOMMENDED FOR CERTAIN PERSONS

Use of massage chair may not be safe or suitable for persons with certain medical conditions and could cause serious injury or death in some circumstances. If you have any of the following conditions, please consult a physician before using the massage chair:

- Use of implanted electronic medical devices (such as a cardiac pacemaker)
- Pregnancy
- Cancer, malignant tumors, or other growths
- Osteoporosis or spinal fracture
- Other fractures or musculoskeletal injuries
- Loss of or reduced sensitivity to heat
- Implanted medical fixation devices such as rods, pins, etc.
- Recent surgery or sutures
- Skin diseases or skin injury
- High fever
- Certain pulmonary or breathing conditions
- Impaired circulation

WARNING

To avoid possible death or serious injury to user or others, please read and follow these instructions:

⚠ WARNING

- **The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**
- **Chair should not be used by children under age 14.** Small children could be trapped or injured by airbags, heating mechanism, or moving parts. When chair is not in use, unplug unit and secure chair so that children cannot accidentally power on and operate chair.
- Children over age 14, persons with reduced physical, sensory, or mental capabilities, and elderly or frail persons should exercise caution and use massage chair only when supervised or assisted by a person over 16 years of age.
- Chair has a heated surface and could cause burns, particularly in persons with reduced sensitivity to heat. Such persons should use the chair only after consulting with a physician and should use extreme caution during any physician-approved use.

CAUTION

To avoid the risk of minor injury or discomfort, or damage to the massage chair or other property, please read and follow these instructions for safe use of massage chair:

⚠ CAUTION

- Do not stand or stack heavy objects on footrest.
- Do not operate heating features of chair while under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- To avoid pinching or crushing, please do not place body parts, especially fingers and toes, between parts of chair and keep clear of moving parts.
- To avoid overheating, injury or discomfort from overuse, do not fall asleep while using massage chair and do not use for extended periods of time (longer than 20 minutes).
- Avoid use while under the influence of alcohol, medications or other substances that may cause drowsiness, disorientation, or impairment of judgment or motor skills.
- Do not use the massage chair right after a meal, as it may cause discomfort.
- If you feel any abnormal discomfort during the operation of the massage chair, turn off the power immediately and discontinue use.
- Do not use this appliance when ambient temperature is over 40 C (104 F).
- Do not use this appliance in humid or dusty environment, or when any part of the body is in contact with plumbing or any similar ground.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, dust and the like.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Place the product on a flat, level floor to reduce risk of tipping or overturning.
- Do not use or store near heat or open flame.
- Intended only for users who weigh below 300 lbs.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Massage chair intended only for use by one person. Do not use by two or more persons at the same time to avoid damage to the product.
- Do not allow children to stand, jump, or play on or around massage chair, even when it is not powered on or in use.
- Remove personal accessories such as jewelry from arms and empty pockets, and remove loose clothing while using the massage features of the chair.
- Check the upholstery under the cushions and other spots for damage or loose objects that may cause injury or damage chair while operating. If any damage is present, do not use the massage chair and refer to a qualified service professional for servicing.
- To avoid damage to chair, walls, or other objects, make sure there are no obstacles behind the chair and there is enough clearance before adjusting the backrest or leg rest angle.
- Please be seated properly while using the product.
- To avoid damage to chair or floors, do not drag or push the chair or roll its casters on wood floor or carpet. See instructions on p.7 for safely moving chair.
- If massage chair is not working properly, has been dropped or damaged, or has been dropped into water or exposed to flooding, return the appliance to a service center for examination and repair before attempting to use.
- Do not drop or insert any object into any openings in chair.

Staying Safe

WARNING

Read and follow these instructions concerning safe use of the power cord and power unit to avoid possible electric shock, fire hazard, use of chair by and injury to unattended children, or damage to chair or other property.

⚠ WARNING

- To avoid risk of electric shock, connect this unit to a properly grounded outlet only. See Grounding Instructions on pg. 7.
- Always unplug massage chair from the electrical outlet immediately after use and before cleaning. An appliance should never be left unattended when plugged in. To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not use massage chair and unplug from outlet during thunder or lightning storms, and before putting on or taking off parts.
- To ensure safe operation, power must be supplied only at standard 110 voltage, to the specifications of the appliance. Confirm that the power voltage stated on the rating label corresponds to your local electricity supply.
- The massage chair should be used only with the power supply unit provided. Do not use with any other power source.
- Do not use a wet or damp hand to unplug the cord to avoid electric shock.
- Do not pull on the power cord to unplug. Grip by plastic end nearest outlet to unplug power cord.
- Do not squeeze, over bend, pull hard, or twist the power cord.
- Keep the power cord away from heated surfaces.
- Do not carry or drag the chair by power cord or use cord as a handle.
- If there is any smoke or unusual smell while using massage chair, stop using immediately and unplug the power cord.
- Never operate the chair if it has a damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person to avoid a hazard.

Do not disassemble, dismantle or attempt to repair massage chair. Such actions, as well as misuse of product, may cause damage to or failure of massage chair and may void the manufacturer's warranty. For repairs, please contact an authorized dealer or repair agent at 603-910-5000. For additional details concerning terms, conditions and limitations of warranty, see <https://infinitymassagechairs.com/warranty-info>.

Fixing Issues

Troubleshooting

No.	Symptoms	Possible Causes	Possible Solution
1	Noise is heard while in use	Friction between the rollers and faux leather cover	No need to take any measures
2	Massage Chair does not start	Power cord not plugged in, not switched on, the fuse might be blown	Remove and re-insert the power cord, turn on the switch, replace fuse
3	No music from the speaker	Volume turned to lowest setting	Adjust the device volume then make sure Bluetooth and speaker are both on
4	Backrest or footrest cannot incline/recline	Excessive load on backrest and/or footrest	Reduce the load and try again
5	Airbag malfunction	Air hose is blocked	Straighten the air hose and clear the blockage

If problem remains, please contact Infinity for maintenance.

Tip: Do not attempt to repair this product yourself, our company shall not be liable for the injury or damage caused by any servicing without authorizations. Thank you for your cooperation

Specifications

Model	Circadian® 4D DualFlex SE
Dimension of Main Body (in)	58" x 32" x 49"
Necessary Clearance to Wall (in)	2"
Net Weight (lbs)	352.74
Shipping Weight (lbs)	422
Max. User Weight (lbs)	300
Voltage	110-120V
Rated Current	1.9A
Power Consumption	209W

Fixing Issues

Frequently Asked Questions

Q: I find the chair is too intense to be comfortable. What can I do?

A: Your body needs to become acclimated to therapeutic massage. To be effective, the massage techniques must compress the tissue in your body. We recommend the following steps to help get started. Then over time as your body acclimates you can increase the intensity by reducing the layers between you and the chair.

1. Use Pillow to reduce upper body intensity.
2. From the in-use screen, double tap the running box to access **More Options** screen.
3. Locate the **Air Settings** icon for feet, tap this icon until there is no more illumination from any of the bars. Now, tap the **Roller Settings** for foot until OFF.
4. Adjust the recline on the tablet and quick access panel. More upright will be less intense. Weightless Zero Gravity Recline will be more intense.
5. If after adjustments and attempt to acclimate, you still experience discomfort, discontinue use and consult a physician.

Q: I'm not a foot massage person, what should I do?

A: Turn off Reflexology Foot Rollers. From the in-use screen, double tap the box on the right to enter More Options screen. Once you have done that, in air settings tap the lowest icon on the left side of the chair. Continue tapping until there are no illuminated bars. Next, turn off the foot rollers in the middle of the image, tap until they are no longer illuminated.

Q: My chair is not performing as expected. What should I do?

A: Your Infinity massage chair is an amazing combination of programming and robotics. On occasion the chair just may need to be rebooted. To do this power down the chair and unplug from the wall for 5 minutes then plug back in and power back up to see if it self-healed. If you are still having an issue, give Infinity a call at 603-910-5000.

Q: I can never seem to get in my Infinity Massage chair, someone is always in it.

A: We know. It happens. Tell your friends to get their own Infinity Chair.

For more information and access to further questions, and resources, visit our website at www.infinitymassagechairs.com

Warranty

This Infinity Massage Chairs is protected by Infinity's 5 Year U.S Residential Limited Warranty. For more information, scan the QR code below and click on the **Infinity Care Residential Warranty** tab.



INFINITY[®]

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Version 1.0