INFINITY®

MASSAGE CHAIRS

User Manual

PRESIDENTIAL® DELUXE

Welcome to

INFINITY

THE ULTIMATE MASSAGE EXPERIENCE

Thank you and congratulations on purchasing an Infinity Massage Chair - you've made a great choice.

With over a decade of experience designing, building and servicing massage chairs, Infinity takes pride in every chair sold, including yours. We are here for you. The US-based Customer Care team can be reached at (603) 910-5000 or visit us online at www.infinitymassagechairs.com and find valuable self service resources under the SUPPORT tab, including electronic copies of all documents and video tutorials.

Inside this manual, you will find everything you need to setup and safely enjoy your chair. Please review the entire manual, including all safety information, before assembling or using your chair.

Get ready to sit back, relax and enjoy the Ultimate Massage Experience.

Warranty Registration

Register your product at **www.infinitymassagechairs.com/warranty** to ensure it is in our system. This will simplify the warranty process should you ever need it.

Alternatively, **scan the QR code** to go directly to the URL above.

SCAN CODE

@infinitymassagechairs @infinity_chairs @infinitymassagechairs

We know you can't wait to sit in your new Infinity Massage chair! Take a picture of you enjoying the ultimate massage experience and make sure to tag us on social media with the hashtag **#infinitymassagechairs**

Table of **Contents**

Your Chair
- Chair Features 4
- External Structure 4

Getting Started
- Clearance Space for the Chair 5
- Floor Protection 5
- Move Methods 6
- Connect to Power 6

Chair Setup
- Main Power Switch 7
- Adjust Pillow 7
- Getting out of the Chair 7
- Chair Entry & Exit Hazards 8

Assembly Guide
- **Step 1:** Tie Straps 9
- **Step 2:** Remove Protective Coverings 9
- **Step 3:** Team Lift 9
- **Step 4:** Calfrest 9
- **Step 5:** Seat Zippers 10
- **Step 6:** Remove Plastic Plate 10
- **Step 7:** Power On 10
- **Step 8:** Install Plastic Plate 10

User Manual
- Easy Operation Controls 11
- Power Button (Inner Armrest) 11
- Up Button 11
- Play/Pause Button (Outer Armrest) 11
- Down Button 11

Panel Customization
- Panel Overview 12
- Panel Add/Remove Instructions 12
- Panel Artwork Setup 13
- Print Material Guide 13

Staying Safe 14

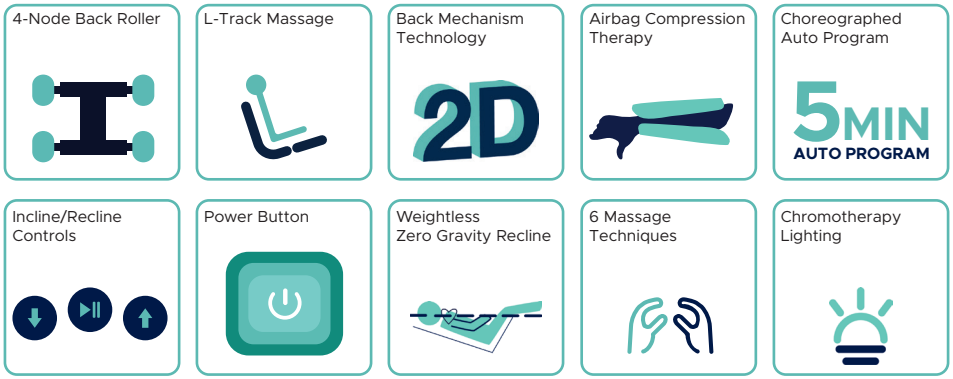
Specifications 17

Warranty 17

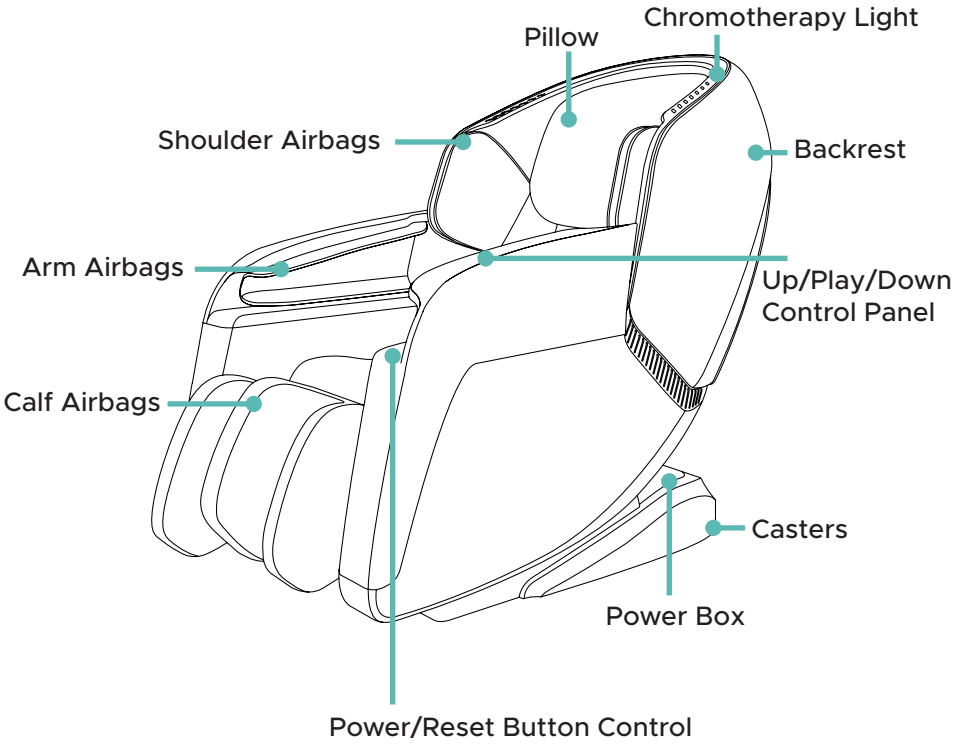
WARNING Warning! Read important safety information found on page 14 before using or operating chair.

Your **Chair**

Chair Features



External Structure

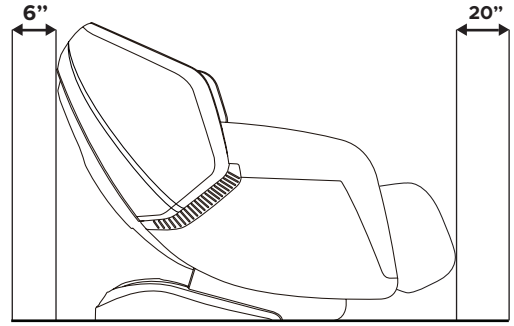


Getting **Started**

Installation Site

Clearance Space for the Chair

- 6” clearance for the recline of the backrest; 20” clearance for the extension of footrest and sliding forward of the chair.
- Keep it 3 feet away from the TV, radio or other audio & video appliance to avoid signal interference.

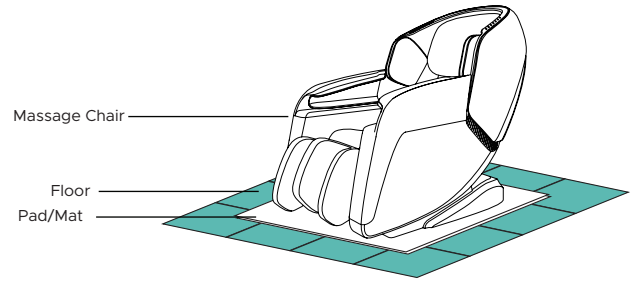


CAUTION
- Keep the distance between the power socket and power switch within 6” to avoid damage of power cord while massage chair slides forward.
- Straighten the power cord while in use to avoid tangle or damage.

WARNING
- To avoid serious injury or death, before sliding chair forward or backward check to make sure area is clear of children, pets, or obstacles.

Floor Protection

To protect ANY floor type, hard surface or carpeted, from scratches or other markings, place the chair on a pad or mat that extends from under the footrest to the rear of the chair.

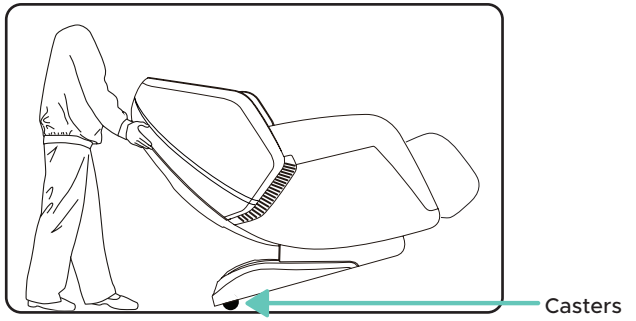


WARNING
- Do not use the massage chair in high moisture environment such as near a swimming pool or bathroom to prevent electric shock accident.
- Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

Getting **Started**

Move Methods

Apply pressure on the back of the massage chair while a second person helps you position the front. Maintain clearances as mentioned above. Gently lower into place, do not pull on the armrests when moving the chair.



CAUTION

- Do not move the chair when there is a user inside.
-The chair is heavy. Use caution and get assistance when lifting to avoid injury. Do NOT lift chair by footrest or armrests to avoid damage to product.

Connect to Power

Plug into a 120V grounded outlet.

WARNING

Grounding Instructions

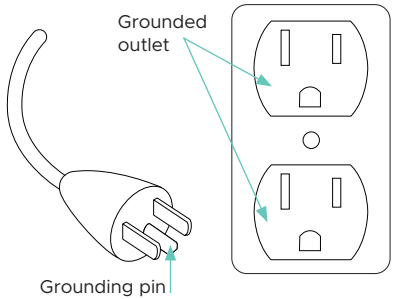
To avoid risk of electrical shock, turn power switch off before plugging unit into electrical outlet. Use only with properly grounded outlet (3 prong). Do not plug into ungrounded outlet.

WARNING – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

Earthing

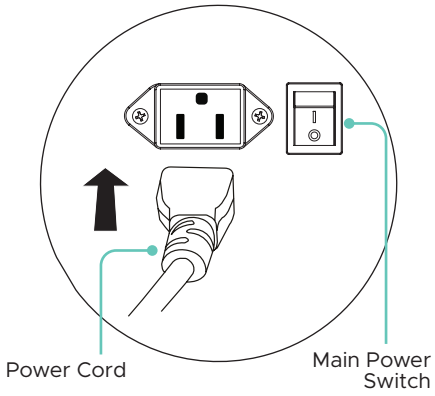
This massage chair is a Class 1 electrical appliance. Make sure to use a grounded outlet to the grounded power supply circuit and a properly installed earth grounding rod with ground connection, to avoid electric shock.



Chair **Setup**

Main Power Switch

Please see special instructions on Page 10 Step 8 to uninstall the plastic plate, plug-in the power cord, pressing the power switch, and then installing the plastic plate again.

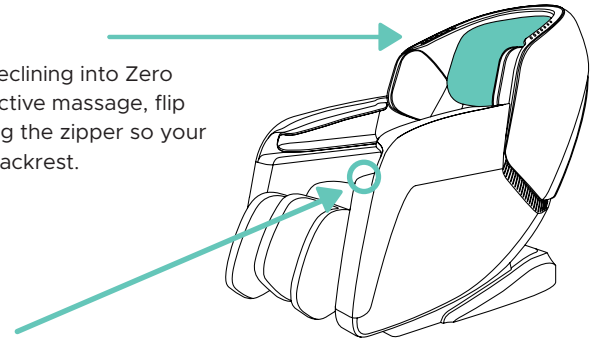


CAUTION

- To avoid possible damage to product or injury to unsupervised children, always turn off power switch and unplug massage chair from electrical outlet immediately after use.
- When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

Adjust Pillow

This pillow adds comfort when reclining into Zero Gravity. For a deeper, more effective massage, flip the pillow back or remove it using the zipper so your head rests directly against the backrest.



Getting Out of The Chair

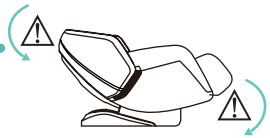
If you decide to end your massage session early, simply find the left control in between the left arm airbags and press and hold to stop and reset the massage chair.

WARNING! Check to make sure children and pets are clear of chair ***before*** pressing the power button to return chair to upright position.

Chair **Setup**

Chair Entry and Exit Hazards

WARNING! The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. ***To avoid serious injury or death, check these areas carefully before reclining or returning chair to upright position.***

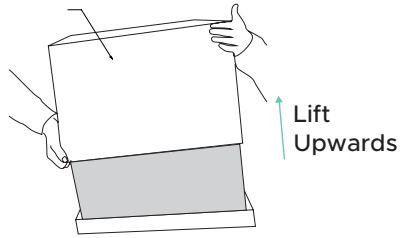


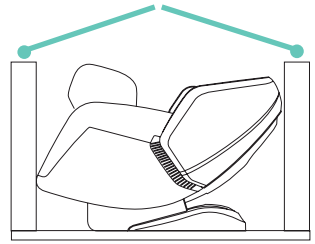
Make sure to check for children or pets ***between the chair back and the base of the chair*** before reclining.

Make sure to check for children or pets ***underneath the footwell*** before exiting the recline and returning to upright position.

Make sure to check for children or pets ***between the footrest and the chair body*** before reclining as the foot-rest will go up/down.

Assembly Guide





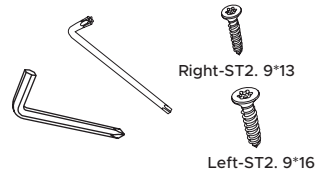
1 **Step 1:**
Cut the tie straps, then lift the box straight up to remove it.

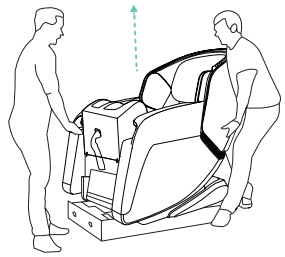
2 **Step 2:**
Remove all protective coverings. Inspect the chair and accessories for any damage.

Note: Before assembly, carefully unpack all contents. Check the box to ensure all items are accounted for. If anything is missing, contact **INFINITY at 603-910-5000**. Do not return to the place of purchase.

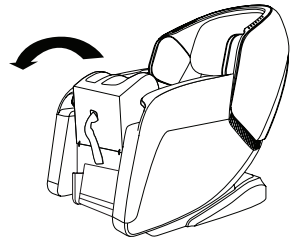
Spare Parts

1x Screwdriver (Footclip Installation)
1x Torx Driver (Acrylic Cover Installation)
4x Torx Screws (Left Acrylic Cover)
4x Torx Screws (Right Acrylic Cover)



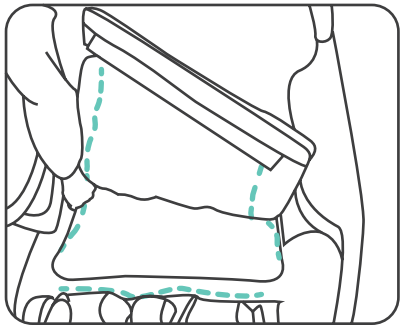


3 **Step 3:**
With a partner, lift the massage chair out of the box and position it on a flat surface. ***Caution: Massage chair is heavy.***

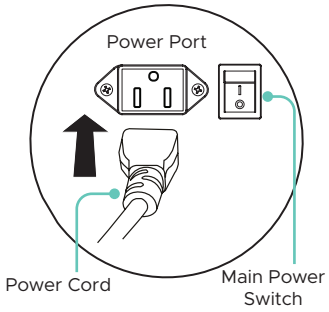


4 **Step 4:**
Using both hands, slowly lower the calf rest from the seat pad.

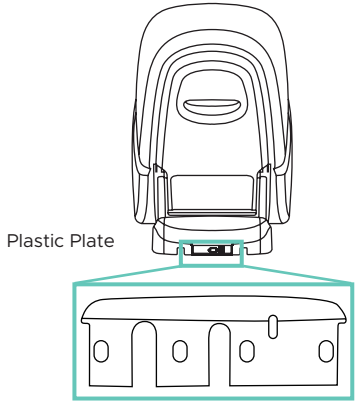
Assembly Guide



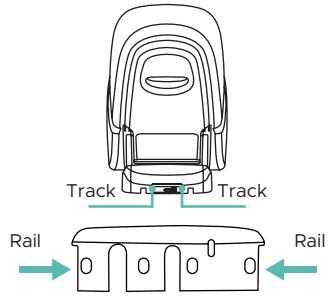
5 **Step 5:**
Locate the zippers on the front and sides of the seat pad. Zip the right side first, then the left, and finish with the front zipper.



7 **Step 7:**
Plug the power cord into the chair's power port, then connect the other end to a wall outlet. Turn the main power switch to ON **(I)**.



6 **Step 6:**
On the back of the massage chair, a plastic plate protects the power port and power switch. Using a screwdriver, remove the four screws and set them aside, then slide up to remove the plastic plate.



8 **Step 8:**
Align the plate's rails with the chair base tracks and slide downward. Route the power cord through a plate hole. Gently pull the chair base tracks outward until the plate slides down into position. Secure with four screws.

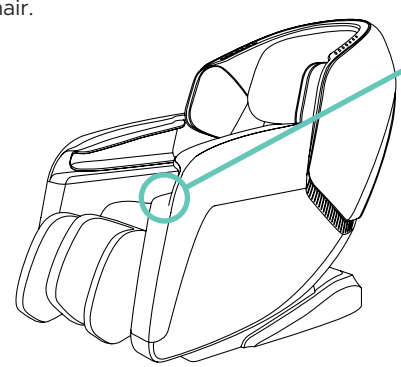
User **Manual**

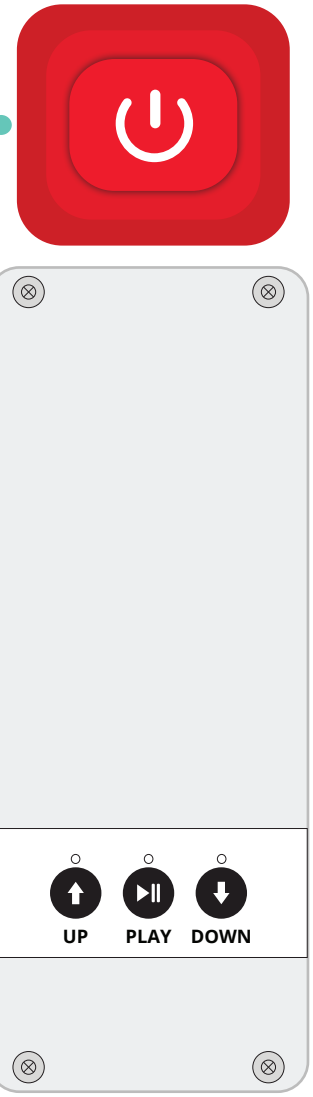
Easy Operation Controls

Engineered for efficient operation, the intuitive control system streamlines user interaction for precise adjustments. Strategically positioned, easy-access buttons allow seamless control changes without interrupting the massage session.

POWER Button

Press the Power button located on the left inner armrest to turn ON/OFF the massage chair.





UP Button

Press and hold the Up button to activate the incline function, raising the chair to a more upright position. Maintain pressure to achieve precise angle adjustment.

PLAY/PAUSE Button

Press the Play/Pause button once to resume your massage session. Press it again to pause, allowing you to relax or make adjustments at any time.

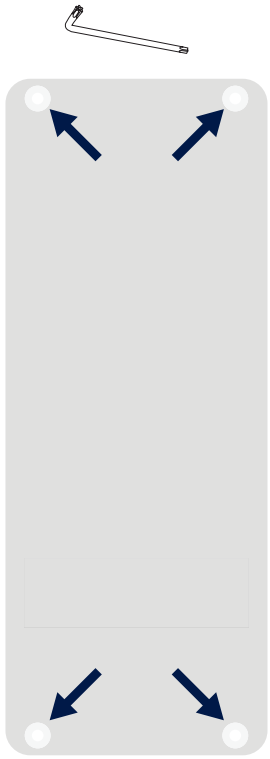
DOWN Button

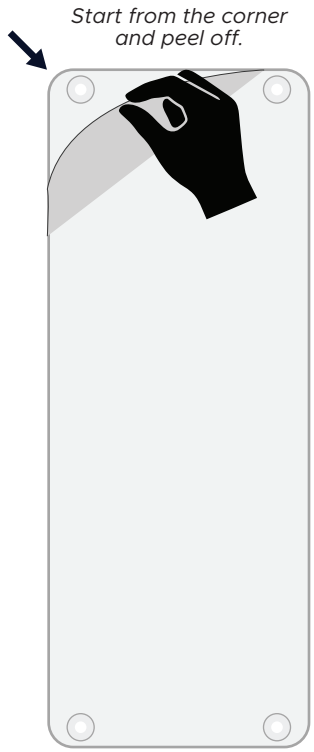
Press and hold the Down button to smoothly continue reclining until you reach your ideal position, or keep holding to ease into a weightless Zero Gravity recline at full extension.

Panel **Assembly**

Panel Overview

Two integrated panels on the armrests create built-in opportunities for branded messaging. This placed space allows owners to showcase promotions, reinforce branding, and connect with customers in a subtle yet effective way. Customize either or both armrest panels with your own branded artwork.





Step 1. Remove Covers

Use the Torx screwdriver to remove the four armrest screws. Insert a flathead screwdriver between each acrylic cover and its base. Gently pry upward to release the covers. Remove the black inserts underneath.

Step 2. Remove Plastic Film

The acrylic covers have protective film on both sides. Start at a corner and peel off the film from each side until both surfaces are clear. The black inserts have protective film on one side only. Remove this film using the same technique as the acrylic covers.

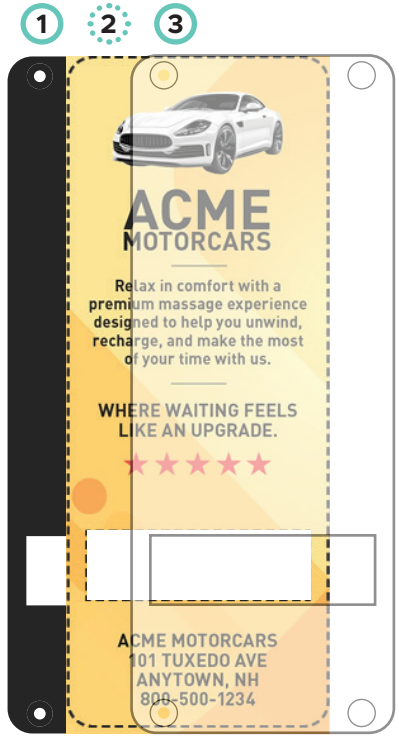
Marketing Inserts (Optional)



Step 3. Create Marketing Inserts (Optional)

Create artwork measuring **3” W × 7.75” H** and print it on standard 8.5” × 11” paper. Center a black insert over the artwork and trace its outer edges and inner window. Cut out the artwork along the traced lines. ***View the supplemental video for detailed instructions on creating marketing inserts.***

If you are NOT creating marketing inserts, proceed to Step 4



(1) Black Insert

(2) Optional: Marketing Insert

(3) Acrylic Cover



Step 4. Reassemble

(1) Position the black inserts in the armrest panel holders. **(2)** *Place your marketing inserts on top of the black inserts, if using.* **(3)** Align the acrylic covers over the inserts and press down until they snap into place. Reinstall the four armrest screws using the Torx screwdriver.

Staying **Safe**

SAFETY INFORMATION

To ensure safe use of the massage chair and avoid injury or unsafe conditions, please read and follow all instructions before using product. SAVE THESE INSTRUCTIONS. Household use only

⚠ WARNING

USE NOT RECOMMENDED FOR CERTAIN PERSONS

Use of massage chair may not be safe or suitable for persons with certain medical conditions and could cause serious injury or death in some circumstances. If you have any of the following conditions, please consult a physician before using the massage chair:

- Use of implanted electronic medical devices (such as a cardiac pacemaker)
- Pregnancy
- Cancer, malignant tumors, or other growths
- Osteoporosis or spinal fracture
- Other fractures or musculoskeletal injuries
- Loss of or reduced sensitivity to heat
- Implanted medical fixation devices such as rods, pins, etc.
- Recent surgery or sutures
- Skin diseases or skin injury
- High fever
- Certain pulmonary or breathing conditions
- Impaired circulation

WARNING

To avoid possible death or serious injury to user or others, please read and follow these instructions:

⚠ WARNING

- **The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**
- **Chair should not be used by children under age 14.** Small children could be trapped or injured by airbags, heating mechanism, or moving parts. When chair is not in use, unplug unit and secure chair so that children cannot accidentally power on and operate chair.
- Children over age 14, persons with reduced physical, sensory, or mental capabilities, and elderly or frail persons should exercise caution and use massage chair only when supervised or assisted by a person over 16 years of age.
- Chair has a heated surface and could cause burns, particularly in persons with reduced sensitivity to heat. Such persons should use the chair only after consulting with a physician and should use extreme caution during any physician-approved use.

CAUTION

To avoid the risk of minor injury or discomfort, or damage to the massage chair or other property, please read and follow these instructions for safe use of massage chair:

⚠ CAUTION

- Do not stand or stack heavy objects on footrest.
- Do not operate heating features of chair while under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- To avoid pinching or crushing, please do not place body parts, especially fingers and toes, between parts of chair and keep clear of moving parts.
- To avoid overheating, injury or discomfort from overuse, do not fall asleep while using massage chair and do not use for extended periods of time (longer than 20 minutes).
- Avoid use while under the influence of alcohol, medications or other substances that my cause drowsiness, disorientation, or impairment of judgment or motor skills.
- Do not use the massage chair right after a meal, as it may cause discomfort.
- If you feel any abnormal discomfort during the operation of the massage chair, turn off the power immediately and discontinue use.
- Do not use this appliance when ambient temperature is over 40 C (104 F).
- Do not use this appliance in humid or dusty environment, or when any part of the body is in contact with plumbing or any similar ground.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, dust and the like.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Place the product on a flat, level floor to reduce risk of tipping or overturning.
- Do not use or store near heat or open flame.
- Intended only for users who weigh below 300 lbs.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Massage chair intended only for use by one person. Do not use by two or more persons at the same time to avoid damage to the product.
- Do not allow children to stand, jump, or play on or around massage chair, even when it is not powered on or in use.
- Remove personal accessories such as jewelry from arms and empty pockets, and remove loose clothing while using the massage features of the chair.
- Check the upholstery under the cushions and other spots for damage or loose objects that may cause injury or damage chair while operating. If any damage is present, do not use the massage chair and refer to a qualified service professional for servicing.
- To avoid damage to chair, walls, or other objects, make sure there are no obstacles behind the chair and there is enough clearance before adjusting the backrest or leg rest angle.
- Please be seated properly while using the product.
- To avoid damage to chair or floors, do not drag or push the chair or roll its casters on wood floor or carpet. See instructions on *p.6* for safely moving chair.
- If massage chair is not working properly, has been dropped or damaged, or has been dropped into water or exposed to flooding, return the appliance to a service center for examination and repair before attempting to use.
- Do not drop or insert any object into any openings in chair.

Staying **Safe**

WARNING

Read and follow these instructions concerning safe use of the power cord and power unit to avoid possible electric shock, fire hazard, use of chair by and injury to unattended children, or damage to chair or other property.

⚠ WARNING

- To avoid risk of electric shock, connect this unit to a properly grounded outlet only. See Grounding Instructions on *pg. 6.*
- Always unplug massage chair from the electrical outlet immediately after use and before cleaning. An appliance should never be left unattended when plugged in. To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not use massage chair and unplug from outlet during thunder or lightning storms, and before putting on or taking off parts.
- To ensure safe operation, power must be supplied only at standard 110 voltage, to the specifications of the appliance. Confirm that the power voltage stated on the rating label corresponds to your local electricity supply.
- The massage chair should be used only with the power supply unit provided. Do not use with any other power source.
- Do not use a wet or damp hand to unplug the cord to avoid electric shock.
- Do not pull on the power cord to unplug. Grip by plastic end nearest outlet to unplug power cord.
- Do not squeeze, over bend, pull hard, or twist the power cord.
- Keep the power cord away from heated surfaces.
- Do not carry or drag the chair by power cord or use cord as a handle.
- If there is any smoke or unusual smell while using massage chair, stop using immediately and unplug the power cord.
- Never operate the chair if it has a damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person to avoid a hazard.

Do not disassemble, dismantle or attempt to repair massage chair. Such actions, as well as misuse of product, may cause damage to or failure of massage chair and may void the manufacturer's warranty. For repairs, please contact an authorized dealer or repair agent at 603-910-5000. For additional details concerning terms, conditions and limitations of warranty, see https://infinitymassagechairs.com/warranty-info.

Specifications

Model	Presidential® Deluxe
Dimension of Main Body (in)	57"x33"x46" (LxWxH)
Necessary Clearance to Wall (in)	6"
Net Weight (lbs)	174
Shipping Weight (lbs)	216
Max. User Weight (lbs)	300
Voltage	120V~
Rated Current	5A
Power Consumption	120W

Warranty

Infinity Massage Chairs is protected by Infinity's 5 Year U.S. Non-Residential Limited Warranty. For more information, scan the QR code below and click on the **Infinity Non-Residential Limited Warranty** tab.





For more information and access to further questions, and resources, visit our website at www.infinitymassagechairs.com

INFINITY®

72 Stard Road, Seabrook, NH 03874
603-910-5000
www.infinitymassagechairs.com

Version 1.1