

AVF-6510 / AVF-8410 Super-slim UHD LED Display*



Model AVF-6510 / AVF-8410 Installation/Operation Manual

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Important Safety Instructions

- Before using this display, please read this user manual thoroughly to help protect against property damage and to ensure your personal safety and the safety of others.
- Be sure to observe the following instructions.
- For your safety, be sure to observe the warnings located in this manual.
- For installation or adjustment, please follow the instructions in this manual and refer all servicing to qualified service personnel.

Safety Precautions

- If smoke or a peculiar smell comes from the display, remove the power plug from the outlet immediately.
- Failure to do so may result in fire or electrical shock. Contact your dealer for inspection.
- If the display has been turned on but there isn't a picture, remove the power plug from the outlet immediately.
- Failure to do so may result in fire or electrical shock. Contact your dealer for inspection.
- If water is spilled or objects are dropped inside the display, remove the power plug from the outlet immediately.
- Failure to do so may result in fire or electrical shock. Contact your dealer for inspection.
- If the display is dropped or the cabinet is damaged, remove the power plug from the outlet immediately.
- Failure to do so may result in fire or electrical shock. Contact your dealer for inspection.
- To turn off the power of the display, press "O" on the main power switch at side of display.
- The power standby/on indicator will go off and the display cannot to be turned on/off by using the POWER button on the remote control. (To turn on/off the display by the remote control, press the main power switch again and light the power standby/on indicator.)
 - When turning off the display by pressing the POWER button on the remote control, the main power of the display is not turned off completely.
 - To disconnect power completely, remove the power plug from the outlet.
- If the power cord or plug is damaged or becomes hot, turn off the main power switch of the display, make sure the power plug has cooled down and remove the power plug from the outlet.
- If the display is still used in this condition, it may cause fire or electrical shock. Contact your dealer for replacement.

Installation

- Don't install in a high-temperature environment.
- If the display is used in high-temperature or in direct sunlight, it may cause the case or other parts to become distorted or damaged, resulting in overheating or electrical shock.
- Don't install in a high-humidity environment.
- This may cause overheating or electrical shock.
- Don't install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat.
- This may cause fire or electrical shock.
- Don't overload outlets or cables beyond electrical capacity.
- Don't use extension cords as it may cause fire or electrical shock.
- Don't insert the power plug into an outlet other than 100~240V AC.
- This may cause fire or electrical shock.
 - Don't use a damaged power plug or worn outlet.
 - Don't insert an improper power plug it may cause fire or electric shock.
- Don't place the display on an unstable shelf or surface.
- The display may fall, causing injury. Please install on a horizontal, stable, level surface.
- Don't place objects on the display.
 - If the display is covered or the vents are blocked, the display could overheat and cause a fire.
 - If metal or liquid gets into the display, it may cause fire or electrical shock.
 - Do not put heavy objects on the display as they may fall, causing injury.
 - Please keep a 10 cm minimum distance between the display and the wall for sufficient ventilation.
- Don't move the display when it is connected to the power cord and AV cables.
 - When moving the display, make sure to remove the power plug and cables from the outlet or source.
 - When unpacking or carrying the display, at least 2 people are needed. Make sure the display is carried upright.
 - Transport the display upright. Avoid placing the display face up or down.
 - Handle the display gently. Do not drop.

Use

- If you encounter a problem during installation, please contact your dealer for assistance. Don't repair or open the display by yourself.
- Failure to do so may result in fire or electrical shock. Contact your dealer for inspection.
- Protect and correctly use the power cord/plug.
 - Don't pinch the power cord/plug between hard surfaces.
 - Don't step on the power cord/plug.
 - Before inserting the power plug into the wall outlet, connect the power cord to the display.
 - Don't operate the display with a damaged power cord or it may damage the display.
- Using extension cords (not recommended)
- If an extension cord must be used, ensure the voltage rating exceeds the max power consumption of the display. If the voltage rating is less than the display, it will cause the extension cord to overheat.
- If there is thunder or lightning, don't touch the display or the power plug.
- This may cause an electric shock.
- Don't use any kind of liquid on the display.
 - If liquid is spilled on the display, remove the power and ask qualified service personnel to check the display.
 - If the liquid gets on the display's screen, please clean it with a dry and soft cloth immediately.
 - Don't use any harsh chemical on the display.
 - If metal or liquid gets into the display, it may cause a fire or an electrical shock.
- Don't install or remove the power plug with wet hands.
- This may cause an electrical shock.
- If the display will not be used for a long period of time, unplug the display.
- This may cause premature wear of electrical components or fire.
- Don't press on the LCD panel.
- This may cause personal injury or panel damage.
- Don't push or shake the display.
- This may cause damage or injury.
 - If the glass of the display panel is broken, liquid may escape. Please don't touch the liquid.
 - If liquid get into your eyes or touches your skin, wash with the clean water and seek medical attention immediately.
 - Precautions with the remote control batteries
 - Please only use approved AAA type batteries.
 - Please be sure to insert batteries by matching the + and -.
 - Don't recharge, heat, disassemble, short or throw batteries into a fire.

- Don't mix a new battery with a used one.
- Don't mix different types of batteries together (only use the specified type). it may cause burn and injury.

Cleaning

- If dust has collected on the power plug, remove the plug from the outlet and clean off the dust.
- Dust build-up may cause a fire.
- Take off the power plug before cleaning.
- Failure to do so may result in electrical shock or damage.
- Cleaning the surface of the display
 - When the surface of the display becomes dirty, please wipe the surface lightly with a soft clean cloth.
 - If the surface requires additional cleaning, lightly moisten the cloth.
 - Do not to let any kind of liquid enter the display as it may cause electrical shock or damage.
 - Do not clean the display with alcohol, solvents or ammonia, as this could damage the display.

Warnings

Use

- Do not use the display lying flat on its back.
- Transport the display upright with proper packaging. Avoid placing the display face up or down. Be careful not to bump into the display.
- Do not send a static (non-moving) image to the display, or it may cause image 'burn-in' or image retention.
- "Burn in" and/or image retention is not covered under warranty.
- Make sure to change the image on the display periodically. It is recommended to (1) turn off the display for at least 6 hours after 18 hours of usage in a 24 hour period to help avoid image retention and (2) to turn the "IRFM" function to "ON" in the OSD menu (under "Advanced Settings").

Exemptions

- This product isn't warranted for any damage caused by natural disaster (such as earthquake, thunder, etc.), fire, acts by third parties, accidents, owner's intentional misuse and fault, or use in other improper conditions.
- This product isn't warranted for incidental damages (such as profit loss or interruption in business, modification or erasure of record data, etc.) caused by use or inability to use of this product.
- This product isn't warranted for any damage caused by inappropriate operation, or from not following the user manual.
- This product isn't warranted for any damage caused by misuse or malfunction through simultaneous use of this product and the connected equipment or software.
- This product isn't warranted for any damage caused by neglect of the instructions described about installation.
- This product isn't warranted for any damage caused by improper installation.
- This product isn't warranted for any damage caused by disassembly, modification or repair by nonauthorised service centre or people.

Compliance Information

DECLARATION OF CONFORMITY:

AVOCOR hereby declares that the Product's Model Numbers:

AVF-6510, AVF-8410

Conform with the provisions of:

• FCC:

FCC CFR Title 47 Part 15 Subpart B Class A, CISPR 22

ANSI C63.4

ICES-003 Issue 5

• CE:

EN 55022

EN 55024

EN 61000-3-2

EN 61000-3-3

EN 300 328

EN 301 489-1/-17

• cTUVus:

UL 60950-1

CAN/CSA-C22.2 No. 60950-1

• CB:

IEC 60950-1

FCC PART 15:

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

CAUTION:

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

RF Exposure Warning:

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provide with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

INDUSTRY CANADA (ICES-003):

CAN ICES-3 (A)/NMB-3(A)

PRODUCT DISPOSAL:

The Product contains small amounts of tin, lead and/or mercury. Disposal of these materials maybe regulated due to environmental considerations.

DISPOSALOFOLDELECTRICALANDELECTRONICEQUIPMENT (Applicable throughout the European Union and other European countries with separate collection programs)



This symbol found on your product or on its packaging, indicates that this product should not be treated as household waste when you wish to dispose of it. Instead, it should be handed over to an applicable collection point for the recycling of electric al and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences to the environment and human health, which could otherwise be caused by inappropriate disposal of this product.

The recycling of materials will help to conserve natural resources. This symbol is only valid in the European Union. If you wish to discard this product, please contact your local authorities or dealer and ask for the correct method of disposal.

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Notes

1. Introduction

About This Manual

This Owner's Manual describes how to install, set up and operate the AVOCOR Series LED Display.

Throughout this manual, the AVOCOR Series LED Display is referred to as the "display".

Target Audience

The manufacturer has prepared this manual to help installers and end users get the most out of the display.

The manufacturer has made every effort to ensure that this manual is accurate as of the date it was printed. However, because of ongoing product improvements and customer feedback, it may require updating from time to time.

Textual and Graphic Conventions

Text Conventions: The following conventions are used in this manual, in order to clarify the information and instructions provided:

- Remote and built-in keypad button identifiers are set in upper-case bold type; for example, "Press EXIT to return to the previous menu."
- Computer input (commands you type) and output (responses that appear on-screen) is shown in monospace (fixed-width) type; for example: "To change the aspect ratio to Letterbox, type 07 00 02 41 53 50 03 08 <Enter>."
- All keys with functional names are initial-capped, set in bold type and enclosed in angle brackets. These keys are the following: <Enter>, <Spacebar>, <Control>, <Esc> and <Tab>. <Enter> indicates that you may press either the RETURN or ENTER key on your keyboard if it has both keys.
- In addition to these conventions, underlining, bold face and / or italics are occasionally used to highlight important information, as in this example:



A carriage return must be used after each command or string.

Graphic Conventions: These symbols appear in numerous places throughout the manual, to emphasise points that you must keep in mind to avoid problems with your equipment or injury:

\bigwedge	TIP	TIPS highlight time saving short cuts and helpful guidelines for using certain features.
Y	NOTE	NOTES emphasise text with unusual importance or special significance. They also provide supplemental information.
	CAUTION	CAUTIONS alert users that a given action or omitted action can degrade performance or cause a malfunction.
⚠	WARNING	WARNINGS appear when a given action or omitted action can result in damage to the equipment, or possible non-fatal injury to the user.
3	DANGER!	DANGER appears when a given action can cause severe injury or death.

Using This Manual

Use the following table to locate the specific information you need in this manual.

If you need	Turn to page:
General information about the AVOCOR Series LED Display	<u>17</u>
Installation instructions	<u>24</u>
First-time configuration instructions	<u>32</u>
Advanced configuration instructions	<u>47</u>
Troubleshooting tips	<u>51</u>
Product specifications	<u>65</u>

Description, Features and Benefits

The **AVF-6510/ AVF-8410** is a ultra-high definition touch display that supports a full 3840x2160 @ 60 Hz resolution and can display 1.073 billion colours.

They combine ultra-high resolution and unparalleled image quality with configurable I/O in a large-format display for a wide range of digital signage and control-room applications.

Key Features and Benefits

The display offers these key features and benefits:

- Up to 3840x2160 @60 Hz resolution
- High-resolution, high-speed InGlass[™] touch sensing for up to 10 simultaneous touches
- Can display up to 4 video sources simultaneously
- (4) HDMI v1.4 inputs and DisplayPort 1.2 input with High-bandwidth Digital Content Protection (HDCP), VGA, RS-232, USB 2.0/3.0, Touch USB and LAN connections
- An optional OPS (Open Pluggable Specification) slot
- Full-range internal speakers
- Signal source auto detection
- Flexible ON/OFF scheduler
- Low power consumption

Touch Capability:

- Precise, highly responsive touch technology
- High touch sensitivity no pressure required
- Any touch: finger, gloved hand or pointer
- Calibrated easily by software tools as attached
- Windows 7/8/10 compliant
- One USB cable for easy Plug-and-Play operation

Parts List

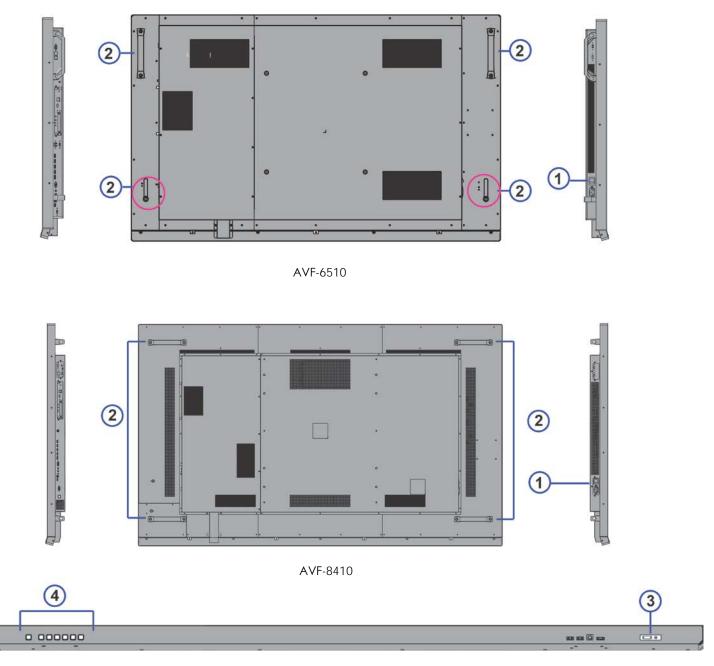
Your display is shipped with the following items. If any items are missing or damaged, please contact your dealer or Customer Service.

- AVOCOR UHD LED Display
- Remote Control Unit and Batteries
- AC Power Cord
- Touch Stylus
- RF Antenna
- USB Key Multi-Touch Drivers & User Manual
- USB Cable 3 Metres
- HDMI Cable 3 Metres
- VGA Cable 3 Metres

2. Controls and Functions

Display at a Glance

Figure 2-1 shows the key display components, and the paragraphs that follow describe them.



Front Panel

Figure 2-1. Display Rear/ Side / Front View

1. MAIN POWER SWITCH

Connects or disconnects the display panel from the AC power source.

HANDLE 2.

Always use the handles and lower handlebars (AVF-6510) when carrying the display. DO NOT touch / hold the screen face or the lower front panel.

Status LED 3.

Solid orange: display in standby mode Blinking orange: display on, no input detected Off: main power switch off Solid green: display on, input detected

KEYPAD 4.



You can use the keypad instead of the remote control unit to operate the on-screen display (OSD) controls. The keypad operates as follows:



Press the button to turn on/off the monitor screen. (Refer to Appendix V for detailed operations.)



Press the button to select a media source. When using Win10 PC, pressing this button will return to the previous source selected.



Press the button to turn on/off the Win10 PC built in the display. (Refer to Appendix V for detailed operations.)

	~ 1		ſ
VOLUME DOWN	\neg	/ UP	Ľ

Press these two buttons to lower or increase the volume.



PC

Press the button to freeze the screen. Press again to release it.



Press the button to blank the screen.

Input Panel

Figure 2-2 shows the display input panel.

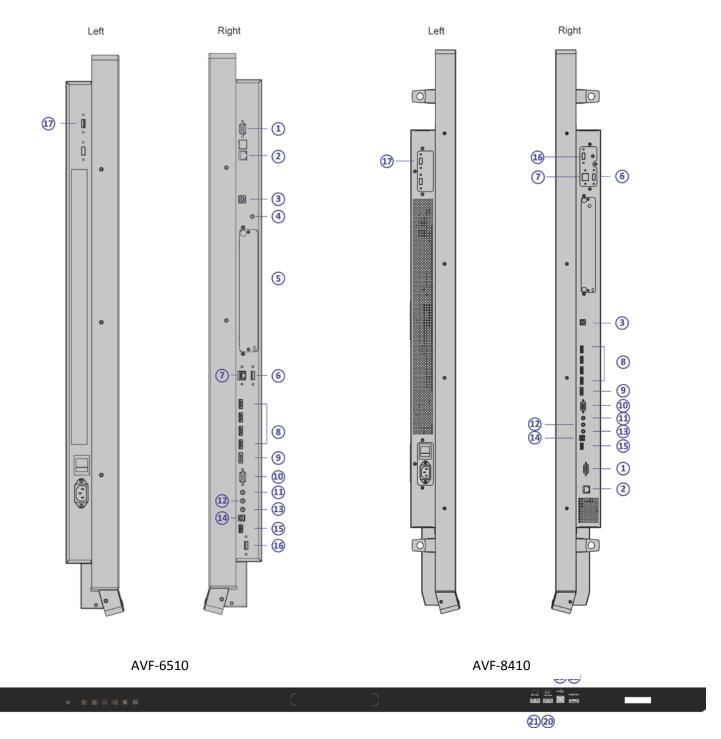


Figure 2-2. Display Input Panel Side/Front View

No.	Connector
1	RS232C In A female, 9-pin D-sub connector for interfacing with a PC or home theatre automation/control system.
2	LAN Port An RJ-45 connector for interfacing with a PC or home theater automation/control system via a Cat 5 cable.
3, 19	Hub In (Touch USB) Two standard, Type-B USB port for connecting media sources to the display.
	Note: The USB cable used for the front Hub In connector can be up to 3 metres in length, while the one used for the rear Hub In connector can be up to 5 metres in length.
4	RF Antenna Established a network connection for the display to go online via WIFI.
5	OPS (Open Pluggable Specification) Slot An optional OPS slot for connecting an internal PC to display 4K content.
6, 20	WIN PC USB Two standard USB connectors of the Windows mini PC for connecting external multimedia player devices.
7	WIN PC Ethernet An RJ-45 connector for interfacing with the built-in Windows PC via a Cat 5 cable.
8, 18	HDMI HDCP-compliant digital video input for connecting HDMI sources.
9	DisplayPort DisplayPort 1.1a and DisplayPort-HDCP 1.1 compliant, SD/HD input for connecting SDTV, EDTV or HDTV component video sources.
10	VGA In (15-pin D-Sub) Connects components that have RGB or component output jacks, such as a personal computer or external DTV decoder (a break-out c able is needed for BNC-type connection).
11	PC Audio In Connects the audio output from a personal computer here.
12	IR Extender Connects an IR Extender cable from this input.
13	Audio Out Connects external, powered speakers or an external audio receiver/amplifier.
14	SPDIF Out Connects external and powered digital speakers or audio receiver/amplifier.
15	Service Port A standard USB connector for connecting the USB stick that comes with the package to upgrade firmware.
16	OPS USB A standard USB connector of the OPS slot for connecting external multimedia player devices.
17, 21	HUB USB Two standard USB connectors for connecting external media, keyboard, keyboard or mouse.

Remote Control Unit

Figure 2-3 shows the display remote control, and Table 2-1 describes its functionality.



Figure 2-3. Display Remote Control Unit

Table 2-1. Remote Control Button Descriptions

Label	Description
0	Turns the display screen on and off. (Refer to Appendix V for detailed operations.)
\bigcirc	Selects a media source.
PC	Selects WIN PC input source and turns on/off WIN PC. (Refer to Appendix V for detailed operations.)
×	Blanks the screen. Press any key to restore.
**	Freezes the screen. Press again to restore.
	Turns off the sound.
互	Increases or decreases the volume by pressing the + and - keys.
₩	Selects standard settings.
	Opens the monitor's on-screen menu system.
MENU >	When the menu system is already open, pressing this butt on will select the previous submenu.
+	Navigates through submenus and settings.
ENTER	Selects highlighted menu choices
EXIT	Closes the menu system
AUTO	Auto adjustment of VGA source
SCALING	Selects each aspect ratio, in sequence: Full Screen, Native, Letter Box and Pillar Box

3. Installation



Installation must be performed by a qualified custom video installation specialist.

Remote Control

To install batteries in the remote control:

- 1. Press down the tab on the cover and pull the cover up.
- 2. Insert the included batteries. Ensure that the polarities correctly match the \bigoplus and \bigoplus markings inside the battery component.
- 3. Insert the lower tab of the cover into the opening, and press down the cover until it clicks in place.

Notes on Batteries

Make sure that the battery polarities are correct when installing the batteries.

- Do not mix an old battery with a new one or different types of batteries.
- If you will not use the remote control for a long time, remove the batteries to avoid damage from battery leakage.
- Do not expose batteries to excessive heat such as from sunshine, fire or the like.

Notes on Remote Control Operation

- Make sure that there is nothing obstructing the infrared beam between the remote control and the IR receiver on the display.
- If the effective range of the remote control decreases, or it stops working, replace the batteries with new ones.
- The remote control may fail to operate if the infrared remote sensor is exposed to bright sunlight or fluorescent lighting.
- Ambient conditions may possibly impede the operation of the remote control. If this happens, point the remote control at the display, and repeat the operation.

Quick Setup

Table 3-1 gives a quick overview of the display installation process. The sections following this one provide detailed instructions.

Step	Procedure	For Details Refer to page
1	Mount the display(s) on a wall (optional)	<u>26</u>
2	Connect other external equipment to the display (optional): Automation/control system (RS-232, Ethernet)	
3	Connect signal sources to the display	<u>29</u>
4	Apply power to the display	<u>31</u>
5	Change the OSD language (optional) <u>32</u>	
6	Perform touch screen-specific installation and configuration tasks (AVOCOR): Connect touch screen controller host computer to the display33	
7	 Display calibration - adjust the following for each input: Aspect ratio Brightness Contrast Colour temperature and white balance Color level Tint Input position 	<u>40</u>

Installation Considerations

Proper installation of your display will ensure a satisfying viewing experience. Whether a display is installed temporarily or permanently, the following should be taken into account to ensure the best performance of the display.

Ambient Light

In general, minimise or eliminate light sources directed at the screen. Contrast ratio in your images will be noticeably reduced if light directly strikes the screen, such as when a shaft of light from a window or floodlight falls on the image. Images may then appear washed out and less vibrant. Direct sunlight may affect touch operation.

Ambient Heat

Keep the ambient temperature constant and below 35°C (95°F). Keep the display away from heating and / or air conditioning vents.

Ventilation

If you are mounting the display in an enclosure, leave sufficient space on all sides between it and surrounding objects, as shown in Figure 3-1. This allows heat to disperse, maintaining the proper operating temperature.

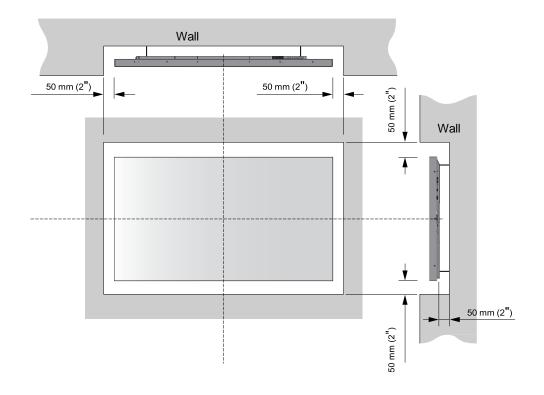


Figure 3-1. Ventilation Requirements for Enclosure Mounting

Mounting the Display

You can mount the display on a wall.

If you do decide to wall-mount the display, ensure that the wall-mount bracket is installed according to the instructions included with it. The wall must be capable of supporting a redundant weight factor three (3) times the weight of the display, or be reinforced.

We recommend that this be done by a custom installation specialist.



Use only the approved wall-mount kit designed for your display.

Connections to the Display

Proceed as follows to connect the display to your video sources, external controller(s) – if present – and AC power.

When connecting your equipment:

- Turn off all equipment before making any connections.
- Use the correct signal cables for each source.
- For best performance and to minimise cable clutter, use high-quality cables that are only as long as necessary to connect two devices. (Don't use a 7m cable when a 1.8m cable will suffice.)
- Ensure that the cables are securely connected. Tighten the thumbscrews on connectors that have them.

Connecting a Control System or PC:

RS232 Connection

Use a straight-through RS-232 cable with a 9-pin male connector to connect a PC or control/ automation system (if present) to the RS-232 port on the display; see **Figure 3-2**.

For more information about using this connection, refer to External Control on page 53.

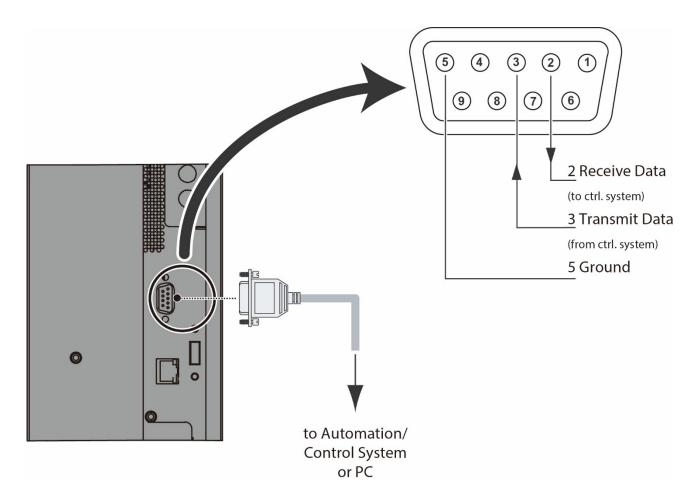


Figure 3-2. RS-232 Control System Connection

Ethernet Connection

Use a standard Ethernet cable with an RJ-45 male connector to connect a PC or control/automation system (if present) to the Ethernet port on the display.

For more information about using this connection, refer to *External Control* on page 53.

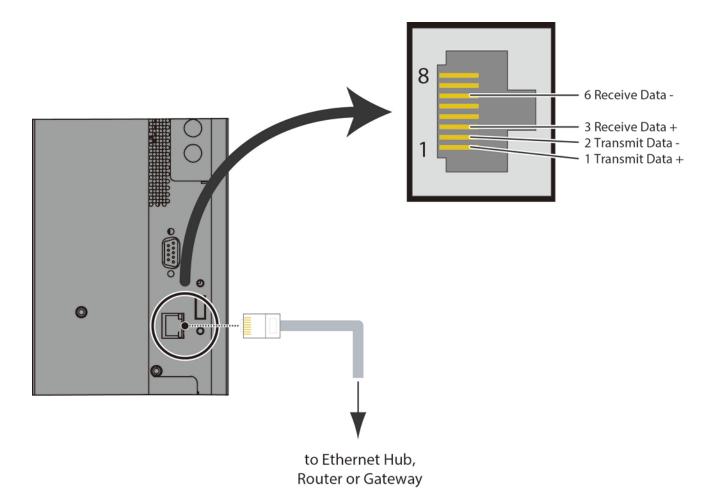


Figure 3-3. Ethernet Connection

Connecting Source Components to the Display

Connect your video sources to the display as shown and described in the sections that follow.

DisplayPort Source Connection: See Figure 3-4.

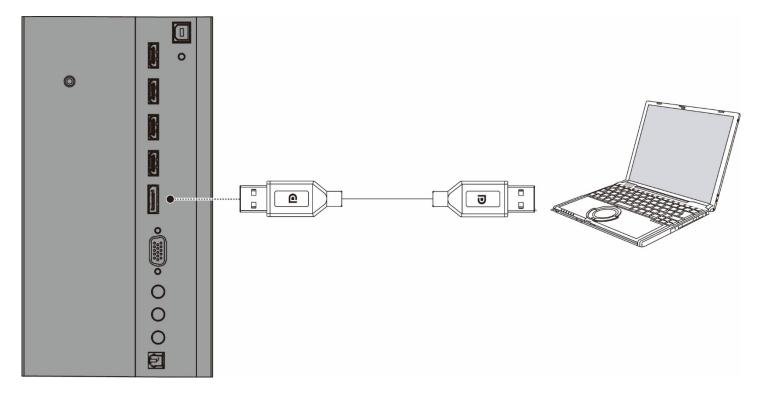


Figure 3-4. DisplayPort Source Connection

HDMI Source Connections: See Figure 3-5.

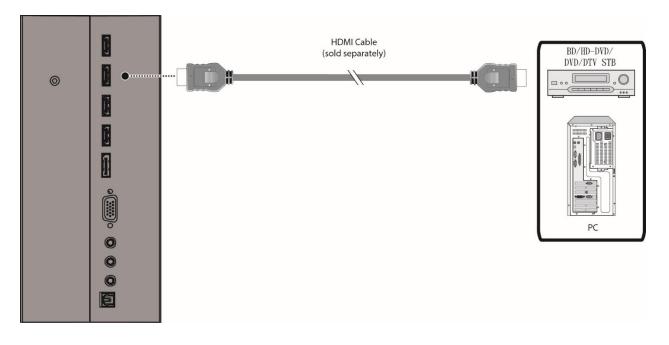
NOTE

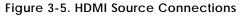


Use the HDMI inputs whenever possible. This ensures the highest video quality because the signal is carried in the digital domain throughout the entire signal path, from source component output into the display.

This display supports the VESA Display Data Channel (DDC) standard. This standard provides "Plug and Play" capability; the display and a VESA DDC-compatible computer communicate their setting requirements, allowing for quick and easy setup.

For Plug and Play to work correctly, you must turn on the display before you turn on the connected computer.





VGA Source Connection:

Connect a personal computer or other RGB source to the VGA input as shown in Figure 3-6.

NOTE Refer to **Supported Timings** on page 67 for a list of compatible input signals.

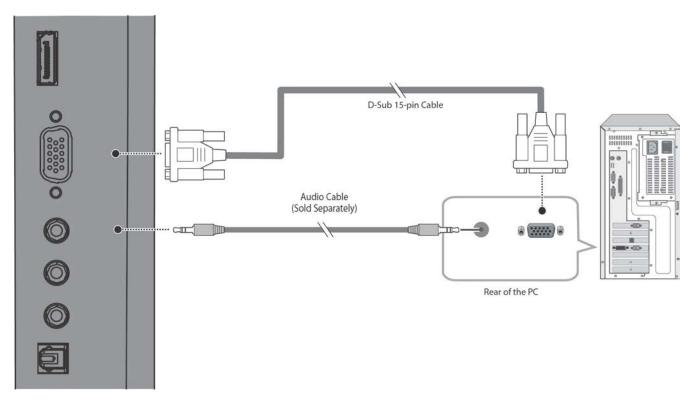


Figure 3-6. VGA Source Connections

Turning on the Power

- 1. Turn on your source components.
- Plug the female end of the supplied power cord into the AC receptacle on the side of the display (AC 100V ~ 240V). See Figure 2-2.
- 3. Connect the other end to your AC power source.
- 4. Turn on the main power switch at the side of the display (see Figure 2-1). The power indicator lights orange to indicate that the display is in "standby" mode.
- 5. Press the power button (🙂) on the remote control to turn on the display or press the power button

) on the keypad.

6. After a brief warm-up period, the display will display an image.



If there's no input signal for a period of time, the display will automatically go into power saving (sleep) mode.



Changing the OSD Language

The display OSD language is initially set to English, but can also display the menus in different languages.

To change the OSD language:

- 1. Press MENU.
- 2. Select Basic Settings from the Main Menu.
- 3. Select OSD Language from the Basic Settings Menu.
- 4. Press *d* or *b* to select the desired language and press ENTER. The change takes effect immediately.

Enabling the Touch Screen

Before setting up your display to support touch screen capability, ensure that:

- The touch screen controller host computer is turned off.
- The display is turned on.
- The video output from the computer is connected to a video input on the display. See Figure 3-4, Figure 3-5 or Figure 3-6.

Connecting the Touch Screen Controller Host Computer to the Display

- 1. Connect the signal cable witch display, and then turn on the display.
- 2. Connect the USB cable with display and the computer; connect one side of USB cable (Type-B USB connector) on the display side.
- 3. Connect the other side of USB cable (Type-A USB) to the USB port on computer. See picture below.
- 4. Then turn on the computer.
- 5. When USB cable connected, then wait for 5 seconds and the touch function is ready to go. It can be activated by pen, finger, or any other pointer

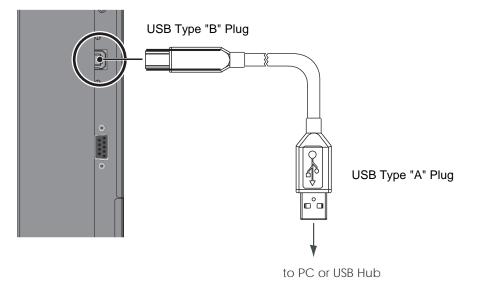
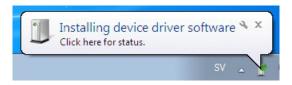


Figure 3-7. Touch Screen Controller (USB) Connection

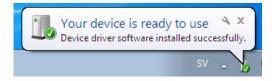
Software Installation

This driver is not needed for any touch functionality, but is needed in order to perform firmware upgrade.

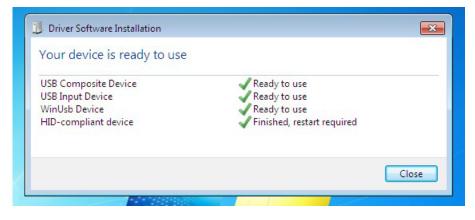
Automatic Driver Installation



If the automatic driver installation starts, please allow it to run until completion in order to not disrupt the automatic process. Note that the icon may be hidden in the notification area, and that the procedure may take several minutes.



Clicking on the pop-up ballon at this point would show



Fully expanded, the view in the Device Manager should look like this (View --> Devices by connection):



If the automatic installation fails to find the driver, or if automatic driver installation is disabled, or if there is no Internet connection, this is what you will typically see when connecting a FlagFrog touch device.



Clicking on the pop-up ballo would show

Driver Software Installation		
Device driver software was no	ot successfully installed	
USB Composite Device USB Input Device E10-TM42F-0011 HID/DFU HID-compliant device	Ready to use Ready to use No driver found Finished, restart required	
What can I do if my device did not install properly?		
	Close	

In the Device Manager, the view would be (again, use View --> Devices by connection):



In this case, please proceed with Manual Driver Insatllation.

Manual Driver Installation

If the automatic driver installation failed for any of the reasons listed above, or if you would like to install the driver without having a FlatFrog touch device connected to the computer, the driver can be installed manually.

The driver provided with this upgrade package was downloaded from http://catalog.update.microsoft.com (requires Internet Explorer) and is called "Microsoft – Other hardware – WinUsb Device" (version 1.1.0.0 from 2012-08-30).

Manual Driver Installation - Device Connected

- 1. Extract the firmware upgrade .zip file (right-click --> Extract all...) to the Desktop.
- 2. Open the Device Manager and locate the "HID/DFU" device with the yellow exclamation mark.
- 3. Right-click and select "Update Driver Software..."

a 🖕 USB Composite Device	
📠 E10-TM42F-0011 HIP	
🖌 🚛 USB Input Device	Update Driver Software 🖓
📲 HID-compliant d	Disable

4. Select "Browse my computer for driver software" and select the extracted folder from step 1 and follow the instructions.



5. If step 4 was unsuccessful, then Windows failed to automatically associate the driver with the device.



6. Choose "Let me pick from a list if device drivers on my computer" in step 4, scroll all the way down to "Universal Serial Bus devices" and click Next.

	21	n the list below.	
Common har	dware types:		
🛗 Smart ca	rd readers		
🔳 Smart ca	rds		
💐 Sound, v	ideo and game controller	rs	
Storage of	controllers		
Storage	volume shadow copies		
Storage \			
🖳 System o	levices		
Tape driv	/es		
Transfer	Cable Devices		
Universa	Serial Bus controllers		
Universa	Serial Bus devices		=
	s SideShow		

7. Select the WinUsb device driver, and click Next. (If the WinUsb device driver is not in the list, please follow the steps under "Manual Driver Installation - Device Not Connected" first).

🚱 🗕 Update Driver Software - E10	D-TM42F-0011 HID/DFU
Select the manufactu	you want to install for this hardware. rer and model of your hardware device and then click Next. If you have a driver you want to install, click Have Disk.
Manufacturer (Undefined Vendor)	Model
WinUsb Device	
This driver is digitally signe	
	Next Cancel

Manual Driver Installation - Device Not Connected

- 1. Extract the firmware upgrade .zip file (right-click --> Extract all...) to the Desktop.
- 2. Navigate to the "support" folder.
- 3. Right-click on the install_driver.bat file and select "Run as administrator" and follow the instructions.

Device Driver Installation Wizard				
	Completing the Device Driver Installation Wizard			
	You can now connect your device to this computer. If your device came with instructions, please read them first.			
	Driver Name	Status		
	✓ Microsoft USBDevice (0	. Ready to use		
< Back Finish Cancel				

4. Operation

Using the On-Screen Menus

To display the on-screen menus, press MENU on the remote control (Figure 2-3) or built-in keypad (Figure 2-1).

To select a sub-menu, use the \blacktriangle and \neg buttons to highlight it. Then, press \blacktriangleright to enter that sub-menu.

To select a menu item, use the **A** and **T** buttons to highlight it. Then, press **4** or **b** to adjust that setting and press ENTER.

The OSD menus are arranged hierarchically, as shown in Figure 4-1. Depending on the selected input source and signal characteristics, some menu options may not be available.

Main Menu	SubMenu	Value
	Main Input	VGA; DisplayPort; HDMI1; HDMI2; HDMI3; HDMI4; OPS; Front HDMI; PC
	AutoScan	Off; Main; PxP; All
	PiP Mode	Off; PiP; PbP; 3Window; 4Window
	Sub1 Input	VGA; DisplayPort; HDMI1; HDMI2; HDMI3; HDMI4; OPS; Front HDMI; PC
Input	Sub2 Input	(same as above)
	Sub3 Input	(same as above)
	PiP Size	Small; Mid; Large
	PiP Position	TopR; TopL; BotR; BotL
	Swap	
	Rename Source	Rename the input source. The name can be up to eight characters (0~9, A~Z, a~z).
	Picture Format	Main: Full Screen/Letterbox/ 4:3/1:1;
	Scheme	User, Vivid, Cinema, Game, Sport
	Contrast	0, 1, 2,, 50 ,100
	Brightness	0, 1, 2,, 50 ,100
	Sharpness	0, 1, 2,, 50 ,100
Picture	Hue	0, 1, 2,, 50 ,100
	Saturation	0, 1, 2,, 50 ,100
	Backlight	0, 1, 2,, 50,, 80 ,100
	Colour Temp & Gamma	5000K; 6500K; 7500K; 9300K ; User; off; 2.2
	HDMI RGB Range	Auto; Full; Limited
	Volume	0~100
	Treble	-6~6
	Bass	-6~6
Audio	Balance	-6~6
	Internal Speaker	On; Off
	Audio Source	Line-In; DisplayPort; HDMI1; HDMI2; HDMI3; HDMI4; OPS; Front HDMI; PC

Main Menu	SubMenu	Value
	Horizontal	0~100
	Vertical	0~100
	Transparency	Off; 1~4
	OSD Timeout	5s; 10s; 20s; 30s; 60s
OSD Settings	OSD Rotation (AVF-6510	Portrait; Landscape
	only) Language	English , French, German, Dutch, Hungarian, Slovenian, Serbian, Croatian, Danish
	Splash Screen	On; Off
	Auto Adjustment	
	H. Position	0~100
	V. Position	0~100
	Phase	0~100
Setup	Clock	0~100
	Zoom	10 steps
	Power LED	On; Off
	Real Time Clock	User Mode; Workday Mode; Everyday Mode
	Win10 PC Power Mode	Auto; Manual; Off
	Smart Light Control	Off; DCR; Light Sensor
	IRFM	On; Off
	MEMC (AVF-6510 only)	Off; Low; Medium; High
	Noise Reduction	Off ; Low; Medium; High
Adv. Setup	Wake Up From Sleep	VGA Only; Digital, RS232. Ethernet; Never Sleep
	DP Ver.	1.1; 1.2
	EDID Setup	HDMI: 4K2K/1080P; DP: 4K2K/1080P
	Touch Control	Auto; OPS; USB Touch 1; USB Touch 2; PC
	Firmware Update	
	Factory Reset	
	RS232 Baud Rate	115200 ; 38400; 19200; 9600
	Enable Network	Yes; No
	IP Address Settings	Please refer to Communication Menu section for details
Communication	Power Status Alert	Yes; No
Communication	Source Status Alert	Yes; No
	Signal Lost Alert	Yes; No
	Load Default	Yes; No
	Device MAC	Shows the MAC address of the device

Main Menu SubMenu		Value	
	(Timing info)	Shows the name of input source	
	PC Power Status	Shows the power status of PC	
Information	Firmware Version	Shows the firmware version of the monitor	
	SubMCU Version	Shows the firmware version of the monitor	
	Serial Number	Shows the Serial Number of the monitor	



NOTE Default settings appear in bold type.

Figure 4-1. OSD Menu Structure

Input Menu

This menu is used for selecting the main input source (Main) and up to three Picture-in-Picture input sources (Sub1, Sub2 and Sub3). Up to four sources can be displayed at the same time.

C	and the second second	100 March 1
Input	Main Input	• VGA
Picture	Auto Scan	• Off
Audio	PiP Mode	• Off
OSD Settings	Sub1 Input	+ HDMI1
Setup	Sub2 Input	+ HDMI1
Adv. Setup	Sub3 Input	+ HDMI1
Communication	PiP Size	Small
Information	PiP Position	BotR
	Swap	
	Rename Source	• >>>
C		

Main Input	
	Select the main input source
	Options: VGA, DisplayPort, HDMI1, HDMI2, HDMI3, HDMI4, OPS, Front HDMI, PC
Auto Scan	
	Select whether the display will automatically scan for a main input source
	Options: Off, Main, PxP, All
PiP Mode	
	Select the PiP (Picture-in-Picture) mode
	Options: Off, PiP, PbP, 3Window, 4Window
Sub1 Input	
	Select the source for the primary PiP window
	Options: VGA, DisplayPort, HDMI1, HDMI2, HDMI3, HDMI4, OPS, Front HDMI, PC
	Note: This function is only available when PiP Mode is set to PiP, PbP, 3Window or
	4Window
Sub2 Input	
	Select the source for the secondary PiP window
	Options: VGA, DisplayPort, HDMI1, HDMI2, HDMI3, HDMI4, OPS, Front HDMI, PC
	Note: This function is only available when PiP Mode is set to 3Window or
	4Window
Sub3 Input	
	Select the source for the tertiary PiP window
	Options: VGA, DisplayPort, HDMI1, HDMI2, HDMI3, HDMI4, OPS, Front HDMI, PC
	Note: This function is only available when PiP Mode is set to 4Window
PIP Size	
	Select the size of the primary PiP window
	Options: Small, Mid, Large
	Note: This function is only available when PiP Mode is set to PiP
PIP Position	
	Set the position of the primary PiP window
	Options: TopR, TopL, BotR, BotL
	Note: This function is only available when PiP Mode is set to PiP

Swap		
	Swap the main input source with the primary PiP source	
	Note: This function is only available when PiP Mode is set to PiP, PbP, 3Window or 4Window	
Rename Source		
	Rename the input source. Press ENTER to sele ct the input source you want to rename. Using \blacktriangle or \lor to change the character and \blacktriangleleft or \triangleright to move forward/back a position. Then press MENU and ENTER to save the name. The name can be up to eight characters (0~9, A~Z, a~z).	

Picture Menu

This menu is used for making common image adjustments.

C			
	Input	Picture Format	뮤 Full Screen 교Full Screen
	Picture	Scheme	User
	Audio	Contrast	50
	OSD Settings	Brightness	50
	Setup	Sharpness	50
	Adv. Setup	Hue	50
	Communication	Saturation	50
	Information	Backlight	80
		Color Temp & Gamma	>>>
		HDMI RGB Range	Auto

Picture Format	
	Adjust the picture format of the screen
	Options: Full Screen, Letterbox, 4:3, 1:1; Default: Full Screen
Scheme	
	Press ◀ or ► to select one of the following:
	Options: User, Vivid, Cinema, Game, Sport; Default: User
Contrast	
	Increase or decrease the contrast of picture.
	Press \blacktriangleleft or \blacktriangleright to select the desired level, and then press ENTER.
	Range: 0~100; Default: 50
Brightness	
	Increase or decrease the brightness of picture.
	Press \blacktriangleleft or \blacktriangleright to select the desired level, and then press ENTER.
	Range: 0~100; Default: 50
Hue	
	Increase or decrease the green hue.
	Press \blacktriangleleft or \triangleright to select the desired level, and then press ENTER.
	Range: 0~100; Default: 50
	Note: This function is not available when displaying PC or graphics sources
Saturation	
	Adjust the brilliance and brightness.
	Press ◀ or ► to select the desired level, and then press ENTER.
	Range: 0~100; Default: 50
	Note: This function is not available when displaying PC or graphics sources
Backlight	
-	Increase or decrease the intensity of the LCD backlight.
	Press ◀ or ► to select the desired level, and then press ENTER.
	Range: 0~100; Default: 80
Gamma	
	Select gamma curve
	Options: Off, 2.2; Default: 2.2

Colour Temp	
	Select a colour temperature, or select User to make RGB adjustments.
	Options: User, 5000K, 6500K, 7500K and 9300K; Default: 9300K
HDMI RGB Range	
	Select an RGB range for the HDMI input.
	Options: Auto, Full, Limited; Default: Auto

Colour Temperature Settings

Input	Red Gain	
Picture	Green Gain	
Audio	Blue Gain	
OSD Settings	Red Offset	
Setup	Green Offset	· · · · · · · · · · · · · · · · · · ·
Adv. Setup	Blue Offset	· • • • • • • • • • • • • • • • • • • •
Communication		
Information		

Red Gain	
	Set Colour Temperature to "User Mode" in order to adjust this setting. Range: 0~100 Default: 100
Green Gain	
	Set Colour Temperature to "User Mode" in order to adjust this setting. Range: 0~100 Default: 100
Blue Gain	
	Set Colour Temperature to "User Mode" in order to adjust this setting. Range: 0~100 Default: 100
Red Offset	
	Set Colour Temperature to "User Mode" in order to adjust this setting. Range: 0~100 Default: 50
Green Offset	
	Set Colour Temperature to "User Mode" in order to adjust this setting. Range: 0~100 Default: 50
Blue Offset	
	Set Colour Temperature to "User Mode" in order to adjust this setting. Range: 0~100 Default: 50

Audio Menu

This menu is used for adjusting volume settings.

Input Picture Audio OSD Settings Setup Adv. Setup Communication Information	Volume Treble Bass Balance Internal Speaker Audio Source	 	
Volume			
	ENTER	e: 0~100	
Treble	Delau	ii: 50	
	and th	the sound in high tones (treble). Press ◀ or ► to select the desired level, then press ENTER. e: -6~6 It: 0	
Bass			
	and th	the sound in low tones (bass). Press ◀ or ► to select the desired level, then press ENTER. e: -6~6 It: 0	
Balance			
	desire	 the balance of the left and right speakers. Press ◄ or ► to select the d level, and then press ENTER. :-6~6 It: 0 	
Internal Spe	Internal Speaker		
	Turn th Defau	ne internal speaker on or off I t : On	
Audio Sourc			
	Option	t the audio source for the Main input ns: Line-In, DisplayPort, HDMI1, HDMI2, HDMI3, HDMI4, OPS, Front HDMI, PC It: Line-in	

OSD Settings Menu

This menu is used to make initial set-up adjustments to the OSD (On-Screen Display) menu and other on-screen messages.

Input Picture Audio OSD Settings Setup Adv. Setup Communication Information	Horizontal Vertical Transparency OSD Time Out OSD Rotation Language Splash Screen	 50 0ff 30 sec Landscape English On 	Input Picture Audio OSD Settings Setup Adv. Setup Communication Information	Horizontal Vertical Transparency OSD Time Out Language Splash Screen	- 50 - 0ff - 30 sec - English - On -
	AVF-6	510		AVF-84	10
Horizontal					
		Adjust the horizontal posit desired level, and then pr Range: 0~100 Default: 50		enu. Press ◀ or ↓	► to select the
Vertical			(
		Adjust the vertical position level, and then press ENTE Range: 0~100 Default: 50		u. Press ◀ or ▶ t	o select the desired
Transpare	ncy				
		Adjust the transparency of level, and then press ENTE Range: Off, 1~4; Default: (ER.	Press ◀ or ▶ to s	select the desired
OSD Timeo	out	Range. On, 194, Delaun. C	511		
		Adjust the time in seconds before the OSD menu disappears. Press ◀ or ▶ to select the desired level, and then press ENTER. Options: 5s, 10s, 20s, 30s, 60s Default: 30s			
OSD Rotat	ion (AVF -651				
		Press ◀ or ► to select the			
Language		Options: Portrait, Landsca	ihe		
Select the OSD language Options: English, French; German; Dutch; Hungarian; Slovenian; Serbian; Croatian; Danish Default: English					nian; Serbian;
Splash Scr	reen				
Select whether a splash screen appears when the monitor is powered up Options: On, Off Default: On					

Setup Menu

Input Picture Audio OSD Settings Setup Adv. Setup Communication Information	Auto Adjustment - H.Position - - 50 V.Position - - 50 Phase - - 50 Clock - - 50 Zoom - - - 0 Power LED - On - - Real Time Clock - User Mode - Vin 10PC Power Mode - Auto -
Auto Adjustmen	
	Force the display to reacquire and lock to the input signal (VGA source only). This is useful when the signal quality is marginal. Note: This feature does not continually reacquire the signal. Options: No, Yes; Default: No
H. Position	Options. No, res, Delaut. No
ni rosition	Adjust the horizontal position of the image (VGA source only). Press ◀ or ▶ to select the desired level, and then press ENTER. Range: 0~100; Default: 50
V. Position	Kangel o 100, Delaut. 00
	Adjust the vertical position of the image (VGA source only). Press ◀ or ▶ to select the desired level, and then press ENTER. Range: 0~100; Default: 50
Phase	
	Adjust the phase of the displayed signal (VGA source only). Press ◀ or ▶ to select the desired level, and then press ENTER. Range: 0~100
Clock	
	Adjust the clock of the displayed signal (VGA source only). Press ◀ or ▶ to select the desired level, and then press ENTER. Range: 0~100
Zoom	
	Adjust the zoom (overscan) of the image. Press ◀ or ▶ to select the desired level, and then press ENTER. Range: 10 steps
Power LED	
Deal Time Official	Enable or disable the status LED Options: On, Off; Default: On
Real Time Clock	
	Set the internal clock of the display, and to power on and off the display at preset times if desired. Options: User mode, Workday mode, Everyday mode Default: User mode
Win10 PC Power	
Wintererower	Set Win10 PC power mode. Options: Auto, Manual, Off; Default: Auto

Advanced Setup Menu

Input		Smart Light Control	Off	Input	Smart Light Control	Off
Picture		IRFM	Off	Picture	IRFM	Off
Audio		MEMC	Off	Audio	Noise Reduction	Off
OSD Settings		Noise Reduction	Off	OSD Settings	Wake Up From Sleep	VGA Only
Setup		Wake Up From Sleep	VGA Only	Setup	DP Ver.	1.2
Adv. Setup		DP Ver.	1.2	Adv. Setup	EDID Setup	dp 4K2K
Communicati	on	EDID Setup	dp 4K2K	Communication	Touch Control	Auto
Information		Touch Control	Auto	Information	Firmware Update	>>>
		Firmware Update	>>>		Factory Reset	>>>
		Factory Reset	>>>			

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Smart Light Control	
	Enable dynamic contrast (DCR) or ambient light sensor Options: Off, DCR, Light Sensor; Default: Off
IRFM	
	Create slight frame motion to help avoid image retention Options: On, Off; Default: Off
MEMC (AVF-6510 only)	
	Motion Estimate and Motion Compensation. Options: Off, Low, Mid, High; Default: Off
Noise Reduction	
	Reduce random noise in the video content Options: Off, Low, Medium, High; Default: Off
Wake Up From Sleep	
	Options: VGA Only, Digital, RS232, Ethernet; Never Sleep Default: VGA Only
DP Ver.	
	Select DisplayPort version of the DisplayPort inputs Options: 1.1, 1.2
	Note: DisplayPort 1.2 is the more modern standard and supports 3840x2160 @ 60 Hz resolution. However, sometimes DisplayPort 1.1 is needed for compatibility with older graphics cards.
EDID Setup	
	Select EDID (Extended Display Identification Data) of the HDMI and DisplayPort inputs Options: 1080p, 4K2K
	Note: Use the 1080p setting for the broadest support of lower resolution sources. Use 4K2K setting to support high resolution sources such as 3840x2160.
Touch Control	
	Select one of the touch connections, or choose auto detection. Options: Auto, OPS, USB Touch 1 (front panel), USB Touch 2 (I/O panel), PC; Default: Auto
Firmware Update	
	Plug in the USB flash drive and select Yes to proceed with firmware update. Options: No, Yes; Default: No
	To start updating firmware, select Yes to continue. Options: No, Yes; Default: Yes

Restore all settings to their default. Options: No, Yes; Default: No

Wake Up from Sleep

By default, the display will enter power saving (Sleep Mode) if no signal is received for 5 minutes. Normally, the RS-232, DisplayPort, and HDMI inputs are inactive in Sleep Mode, to save power.

To change the behavior of Sleep Mode, change the "Wake up from Sleep" setting in the "Adv. Setup" menu.

- VGA Only (default) The RS-232, DisplayPort, and HDMI inputs are inactive when the display is in sleep mode. The display will wake up when it receives a signal at the VGA input.
- Digital, RS232, Ethernet The RS-232, DisplayPort and HDMI inputs stay active when the display is in sleep mode. The display will wake up when it receives a signal at either of the DisplayPort, HDMI, or RS-232 inputs, or via LAN connection.

Communication Menu

This menu configures the display's RS232 and Ethernet communication ports.

Input	Baud Rate	• 115200
Picture	Enable Network	• No
Audio	IP Address Settings	• >>>
OSD Settings	Power Status Alert	• No
Setup	Source Status Alert	• No
Adv. Setup	Signal Lost Alert	• No
Communication	Load Default	• No
Information		
	Device MAC	

Baud Rate	
	Select the baud rate of the display's RS232 port Options: 115200, 38400, 19200, 9600; Default: 19200
Enable Network	
	Enable the display's built-in Ethernet port Options: No, Yes; Default: No
IP Address Settings	
	Enable Dynamic IP mode or set the static IP address of the display's Ethernet port
Power Status Alert	
	Enable an automatic alert when the display is powered down Options: No, Yes; Default: No
Source Status Alert	
	Enable an automatic alert when the source is changed Options: No, Yes; Default: No
Signal Lost Alert	
	Enable an automatic alert when the video signal is lost Options: No, Yes; Default: No
Load Default	
	Load default communication settings Options: No, Yes; Default: No
Device MAC	
	Display the MAC address of the device.

Network Settings

To assign an IP address to your display, access the IP Address Settings Menu in the **Communication Menu**. Consult your system administrator if you do not know how to configure the parameters shown in the menu.

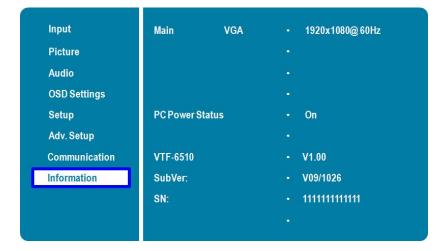
Disable			
192 .	192 .	192 .	192
192 .	192 .	192 .	192
192 .	192 .	192 .	192
192 .	192 .	192 .	192
No			
>>>			
	192 . 192 . 192 . 192 . No	192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . No	192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . 192 . No

The default settings are shown below.

Item	Setting
DHCP	Disable
IP ADDRESS	192.168.2.1
SUBNET MASK	255.255.255.0
DEFAULT GATEWAY	192.168.2.1
DNS Addr.	192.168.2.1

Information

This read-only menu provides information on the active sources and the latest firmware version



5. Maintenance and Troubleshooting

Maintenance

The AVOCOR Series LED Displays does not require any routine maintenance other than occasional cleaning with a non-abrasive cloth. There are no user-serviceable or replaceable parts. Unless you are a qualified, factory-trained technician, do not attempt to repair or replace any system component yourself. You will void the product warranty if you do so.

Troubleshooting

Table 5-1 provides some general guidelines for troubleshooting problems you may encounter with the AVOCOR Series LED Display. If the suggested solutions fail to resolve the problem or if you encounter an issue not described here, please contact your dealer.

Table 5-1. Troubleshooting Chart

Symptom	Possible Cause(s)	Solution
The display does not turn on.	The display is not plugged in or the AC outlet is not active.	Ensure that the display is plugged in and that the AC outlet is active.
	The main power switch is off.	Set the main power switch (see Figure 2-1) to the on position.
	The remote control batteries have run out.	Replace the batteries.
The display is on and menus appear, but there is no picture.	Incorrect source selection.	Select the correct source.
appear, but mere is no picture.	Source component is not turned on.	Turn on the source component.
	Source component is connected incorrectly or not at all.	Check connections from the source component to the display.
The remote control does not work.	The remote control batteries have run out.	Replace the batteries.
	The buttons are locked.	Unlock the buttons by pressing ENTER, ENTER, EXIT, EXIT, ENTER and EXIT , in sequence.
Image geometry is incorrect.	Incorrect aspect ratio selection.	Select a different aspect ratio.
The display isjittery or unstable.	Poor-quality or improperly connected source.	Ensure that the source is properly connected and of adequate quality for detection.
	The horizontal or vertical scan frequency of the input signal may be out of range for the display.	Correct at the source.

 Table 5-1. Troubleshooting Chart (continued)

Symptom	Possible Cause(s)	Solution
Image is too bright and / or lacks definition in the bright areas of the image.	Contrast is set too high.	Decrease the contrast setting.
Image appears "washed out" and / or dark areas appear too bright.	Brightness is set too high.	Decrease the brightness setting.
Image is too dark.	Brightness and / or Backlight are set too low.	Increase the brightness and / or backlight settings.
Images from an HDMI source do not display.	The resolution and frequency of the video card in the computer are not compatible with the display. HDMI cable from source to display is either defective or too long.	Select a compatible resolution and vertical frequency (refer to Supported Timings on page 67). Try a known-good and / or shorter HDMI cable.
Computer images do not display correctly.	The resolution and frequency of the video card in the computer are not compatible with the display Clock and Phase settings need adjustment.	Select a compatible resolution and vertical frequency (refer to Supported Timings on page 67). Adjust Clocks and Phase settings (refer to Setup Settings page 46).
Touch screen doesn't work.	Multi-touch controller host computer is not connected correctly. Host computer hardware or OS incompatibility.	See Figure 3-7. Refer to Enabling the Touch Screen on page 32.

Should you require assistance with a suspected hardware fault, please contact the support line below. You will require your unit serial number. The operator will attempt to diagnose any fault and will take action as appropriate.



6. External Control

In addition to using the display keypad or remote control unit, you can control the display using a serial (RS-232) link to send ASCII commands and receive responses to those commands.

You also use discrete infrared (IR) control codes to program a third-party remote control unit. For more information, refer to Using Discrete IR Codes on page 62.

Serial Communications

The display uses a simple text-based control protocol to take requests from control devices and to provide responses to such devices. This section describes how to send control messages over a serial link between the display and an automation/control system or a PC running a terminal emulation program such as Windows® HyperTerminal or Tera Term.

RS-232 Connection and Port Configuration

Connect your control system or PC to the RS-232 input of the display as shown in Figure 3-2.

Configure the RS-232 controller or PC serial port as follows: no parity, 8 data bits, 1 stop bit and no flow control. Set the baud rate to 115200, to match that of the display RS-232 port.

Command and Response Format

Commands sent from an automation/control system or PC to the display must have the following format:

[STX] [IDT] [TYPE] [CMD] ([VALUE] or [REPLY]) [ETX] [CR]

Where:

- [STX] indicates the start of the command data (always 07).
- [IDT] is the display ID (always 01).
- [TYPE] is the command type:
 - 00 = return to host (response from the LCD panel)

01 = read / action

02 = write

- [VALUE] is the parameter setting for the command.
- [REPLY] is the parameter setting for the command, acknowledged by the display in its response to a command.
- [ETX] indicates the end of the command data (always 08).
- [CR] is the ASCII carriage return key (0x0D).

Command and Response Examples

Here are some examples of serial commands and their responses:

Table 6-1. Serial Command/ Response Examples

Description	Command sent to LCD Panel	Response Received from LCD Panel
Turn LCD panel power off.	07 01 02 50 4F 57 00 08	07 01 00 50 4F 57 00 08
Turn LCD panel power on.	07 01 02 50 4F 57 01 08	07 01 00 50 4F 57 01 08
Request LCD panel power status.	07 01 01 50 4F 57 08	07 01 00 50 4F 57 XX 08 (XX = 0 when off or 1 when on)
Set the LCD panel contrast to 30 (1E hex).	07 01 02 43 4F 4E 1E 08	07 01 00 43 4F 4E 1E 08
Reset the LCD panel display settings.	07 01 02 41 4C 4C 00 08	07 01 00 41 4C 4C 00 08
Request LCD panel serial number.	07 01 01 53 45 52 08	07 01 00 53 45 52 S(0)S(12) 08 S(0)S(12) = the serial number in ASCII
Request LCD panel firmware version.	07 01 01 47 56 45 08	07 01 00 47 56 45 S(0)S(5) 08 S(0)S(5) = the firmware version in ASCII

Serial Command List

Table 6-2 lists all supported commands.

Table 6-2. Serial Commands

Main Item	Control Item	CMD	Туре	Value (DEC)	Reply (DEC)	Content	CMD (HEX)
	Douver Control			00	00	Off (soft power)	50 4F 57
	Power Control	POW	W/R	01	01	On (soft power)	
	IPC Control	IPC		00	00	Off	40 50 40
	IPC CONIIO	IPC	W/R	01	01	On	49 50 43
				00	00	VGA	
				09	09	HDMI 1	4D 49 4E
Power Control and				10	10	HDMI 2	
Input Source	Input Source		IN W/R	11	11	HDMI 3	
		MIN		12	12	HDMI 4	
				13	13	Displayport	
				14	14	IPC/OPS	
				17	17	HDMI 5 (Front Panel)	
				18	18	Media Player (Win/Android)	
		BRI	W/R	0~100	0~100	Back Light Brightness	42 52 49
Display		BRL	W/R	0~100	0~100	Digital Brightness Level	42 52 4C
	Display		W/R	00	00	Off (Back Light)	42 4C 43
Adjustment	Adjustment	BLC		01	01	On (Back Light)	
		CON	W/R	0~100	0~100	Contrast	43 4F 4E
		HUE	W/R	0~100	0~100	Hue	48 55 45

Main Item	Control Item	CMD	Туре	Value (DEC)	Reply (DEC)	Content	
		SAT	W/R	0~100	0~100	Saturation	(HEX) 53 41 54
		JAI	VV/K	0~100	0~100	Noise Reduction: Off	05 41 04
				00	00	Noise Reduction: Low	
		NOR	W/R			Noise Reduction: Low	4E 4F 52
		Non		02	02	Medium	
				03	03	Noise Reduction: High	
				00	00	MEMC: Off	4D 45 4D
		MEM	W/R	01	01	MEMC: Low	(AVF-6510
				02	02	MEMC: Medium	only)
				03	03	MEMC: High	
		USR	W/R	0~100	0~100	Red Gain (mapping 0~100)	55 53 52
	Display	USG	W/R	0~100	0~100	Green Gain (mapping 0~100)	55 53 47
	Display Adjustment	USB	W/R	0~100	0~100	Blue Gain (mapping 0~100)	55 53 42
Display		UOR	W/R	0~100	0~100	Red Offset (mapping 0~100)	55 4F 52
Adjustment		UOG	W/R	0~100	0~100	Green Offset (mapping 0~100)	55 4F 47
		UOB	W/R	0~100	0~100	Blue Offset (mapping 0~100)	55 4F 42
				00	00	User	
			W/R	01	01	6500K	
		COT		02	02	9300K	43 4F 54
				06	06	5000K	
				07	07	7500K	
			GAC W/R	00	00	Gamma Off	47 41 43
		GAC		01	01	Gamma 2.2	
		PHA	W/R	0~100	0~100	Phase	50 48 41
		CLO	W/R	0~100	0~100	Clock	43 4C 4F
	VGA Adjustment	HOR	R/W	0~100	0~100	Horizontal Position	48 4F 52
	Adjustment	VER	R/W	0~100	0~100	Vertical Position	56 45 52
		ADJ	W	00	00	Auto Adjust	41 44 4A
	Sharpness	SHA	W/R	0~100	0~100	Sharpness	53 48 41
				00	00	PIP OFF	
				01	01	PIP Small	
				02	02	PIP medium	
	PIP Adjust	PSC	W/R	03	03	PIP large	50 53 43
	FIF AUJUSL	130	V V / F	04	04	PbP (Side by Side)	00 00 40
Other Control				05	05	PbP Portrait	
				06	06	3 Windows	
				07	07	4 Windows	
				00	00	VGA	
	PIP Source	PIN	W/R	09	09	HDMI 1	50 49 4E
	Selection		V V / T.	10	10	HDMI 2	JU 47 4L
				11	11	HDMI 3	

Main Item	Control Item	CMD	Туре	Value (DEC)	Reply (DEC)	Content	CMD (HEX)
				12	12	HDMI 4	
				13	13	Disaplyport	
		PIN	W/R	14	14	IPC/OPS	50 49 4E
				17	17	HDMI 5 (Front Panel)	
	PIP Source			18	18	Media Player (Win/Android)	
	Selection	PIO	W/R	(refer to PIN)	(refer to PIN)	Select the input source of sub window 2 (refer to PIN)	50 49 4F
		PIP	W/R	(refer to PIN)	(refer to PIN)	Select the input source of sub window 3 (refer to PIN)	50 49 50
				00	00	PIP Position Bottom- left	
	PIP position	PPO	W/R	01	01	PIP Position Bottom- Right	50 50 4F
				02	02	PIP Position Top-left	
				03	03	PIP Position Top-right	
	PIP/Main Swap	SWA	W	00	00	Swap main and PIP	53 57 41
				00	00	Native	41 53 50
		ASP	W/R	01	01	Full Screen	
Other Control				02	02	Pillarbox/4:3	
	Scaling			03	03	Letterbox	
	Scaling	PAS	W/R	01	01	Full Screen	50 41 53
				02	02	Pillarbox/4:3	
				03	03	Letterbox	
		ZOM	W/R	0~10	0~10	Adjust overscan ratio	5A 4F 4D
				00	00	115200	
	Baudrate	BRA	W/R	01	01	38400	42 52 41
	Adjustment	BIUT		02	02	19200	12 02 11
				03	03	9600	
				00	00	MENU Key	
				02	02	UP Кеу	
				03	03	DOWN Key	
				04	04	LEFT Key	
	Other Control	RCU	W	05	05	RIGHT Key	52 43 55
				06	06	ENTER Key	
				07	07	EXIT Key	
				18	18	SOURCE Key	
				23	23	SCALING Key	
				24	24	FREEZE Key	

Main Item	Control Item	CMD	Туре		Reply	Content	
				(DEC) 25	(DEC) 25		(HEX)
				25	25	MUTE Key AUTO Key	
				28	28	VOLUME+ Key	
				30	30	VOLUME- Key	
				43	43	Blank screen	
		RCU	W	43	43	MediaPlayer / Win10	52 43 55
				160	160	Avocor LowBlue Bright- Key	
				161	161	Avocor LowBlue Bright+ Key	
		ALL	W	00	00	Reset all	41 4C 4C
	Other Centrel	KLC	W/R	00	00	Un-lock keys	4B 4C 43
	Other Control	KLC.	VV/K	01	01	Lock keys	4D 4C 43
		SER	R		13 bytes	Read Serial Number	53 45 52
		MNA	R		13 bytes	Read Model Name	4D 4E 41
		GVE	R		6 bytes	Read Firmware Version	47 56 45
		RTV	R		Current value	Read RS232 table Version	52 54 56
		GVS	W	00	[00]+5 byte	Querying main scaler version	47 56 53
				01	[00]+5 byte	Querying sub mcu version	
Other Control				02	[00]+5 byte	Querying network module version	
		VOL	W/R	0~100	0~100	volume	56 4F 4C
		BAS	W/R	0~12	0~12	Bass (-6~6)	42 41 53
		TRE	W/R	0~12	0~12	Treble (-6~6)	54 52 45
		BAL	W/R	0~12	0~12	Bass (-6~6)	42 41 4C
				00	00	Current audio source: Analog	
				01	01	Current audio source: HDMI1	
				02	02	Current audio source: HDMI2	
	Audio			03	03	Current audio source: HDMI3	
		CAS	W/R	04	04	Current audio source: HDMI4	43 41 53
				05	05	Current audio source: Displayport1	
				07	07	Current audio source: OPS	
				08	08	Current audio source: FrontHDMI	
				09	09	Current audio source: Win10	
		INC		00	00	Internal Speaker Off	
		INS	W/R	01	01	Internal Speaker On	49 4E 53

Main Item	Control Item	CMD	Туре	Value (DEC)	Reply (DEC)	Content	CMD (HEX)
				00	00	User	
				01	01	Sport	
	Scheme Selection	SCM	W/R	02	02	Game	53 43 4D
				03	03	Cinema	
				04	04	Vivid	
				0	0	Set VGA_ONLY	
	EcoMode	WFS	W/R	1	1	Set VGA_DIGITAL_RS232	57 46 53
				2	2	Set Never_Sleep	
		RTY	W/R	0~99	0~99	Set Real Time Year	52 54 59
		RTM	W/R	1~12	1~12	Set Real Time Month	52 54 4D
		RTD	W/R	1~31	1~31	Set Real Time Day	52 54 44
		RTH	W/R	0~23	0~23	Set Real Time Hour	52 54 48
		RTN	W/R	0~59	0~59	Set Real Time Minute	52 54 4E
		TMS	W/R	0	0	Same Settings On All	
Other Control				1	1	Same Settings On Work Days	54 4D 53
				2	2	User	
			-	1	1	Sun. Alarm Enable	
				2	2	Mon. Alarm Enable	
	RTC			4	4	Tue. Alarm Enable	
		AEN	W/R	8	8	Wed. Alarm Enable	41 45 4E
				16	16	Thur. Alarm Enable	
				32	32	Fri. Alarm Enable	
				64	64	Sat. Alarm Enable	
				1	1	Sun. Alarm Disable	
				2	2	Mon. Alarm Disable	
				4	4	Tue. Alarm Disable	
		AEF	W/R	8	8	Wed. Alarm Disable	41 45 46
				16	16	Thur. Alarm Disable	
				32	32	Fri. Alarm Disable	
				64	64	Sat. Alarm Disable	

Main Item	Control Item	CMD	Туре	Value (DEC)	Reply (DEC)	Content	CMD (HEX)
		NNH	W/R	0~23	0~23	Monday On Hour	4E 4E 48
		NNM	W/R	0~59	0~59	Monday On Minute	4E 4E 4D
		NFH	W/R	0~23	0~23	Monday Off Hour	4E 46 48
		NFM	W/R	0~59	0~59	Monday Off Minute	4E 46 4D
		ENH	W/R	0~23	0~23	Tuesday On Hour	45 4E 48
		ENM	W/R	0~59	0~59	Tuesday On Minute	45 4E 4D
		EFH	W/R	0~23	0~23	Tuesday Off Hour	45 46 48
		EFM	W/R	0~59	0~59	Tuesday Off Minute	45 46 4D
		DNH	W/R	0~23	0~23	Wednesday On Hour	44 4E 48
		DNM	W/R	0~59	0~59	Wednesday On Minute	44 4E 4D
		DFH	W/R	0~23	0~23	Wednesday Off Hour	44 46 48
		DFM	W/R	0~59	0~59	Wednesday Off Minute	44 46 4D
		UNH	W/R	0~23	0~23	Thursday On Hour	55 4E 48
Other Control	RTC	UNM	W/R	0~59	0~59	Thursday On Minute	55 4E 4D
		UFH	W/R	0~23	0~23	Thursday Off Hour	55 46 48
		UFM	W/R	0~59	0~59	Thursday Off Minute	55 46 4D
		INH	W/R	0~23	0~23	Friday On Hour	INH
		INM	W/R	0~59	0~59	Friday On Minute	INM
		IFH	W/R	0~23	0~23	Friday Off Hour	IFH
		IFM	W/R	0~59	0~59	Friday Off Minute	IFM
		TNH	W/R	0~23	0~23	Saturday On Hour	TNH
		TNM	W/R	0~59	0~59	Saturday On Minute	TNM
		TFH	W/R	0~23	0~23	Saturday Off Hour	TFH
		TFM	W/R	0~59	0~59	Saturday Off Minute	TFM
		SNH	W/R	0~23	00~17	0~23	00~17
		SNM	W/R	0~59	00~3B	0~59	00~3B
		SFH	W/R	0~23	00~17	0~23	00~17
		SFM	W/R	0~59	00~3B	0~59	00~3B

Main Item	Control Item	CMD	Туре	Value (DEC)	Reply (DEC)	Content	CMD (HEX)
				0	0	Off	
		ATC		1	1	Main	
	Auto Scan	ATS	W/R	2	2	Multi	41 54 53
				3	3	All	
				0	0	Off	
	IRFM	IRF	W/R	1	1	On	49 52 46
				0	0	Off	
	Smart Light Control	SLC	W/R	1	1	DCR	53 4C 43
				2	2	Light Sensor	
		LED		0	0	Off	
	Power LED		W/R	1	1	On	4C 45 44
	DisplayPort	ort		0	0	DP 1.1	
Other Control	DisplayPort EDID	DPM	W/R	1	1	DP 1.2	44 50 4D
				00	00	4Kx2K	
		DID EDP	W/R	01	01	1080P	45 44 50
			HCR W/R	00	00	Auto Detect	
	HDMI RGB	DMI RGB blor Range		01	01	Full Range	48 43 52
	Color Range			02	02	Limited Range	
				00	00	Auto (Read Only)	
			TOC W/R	01	01	OPS	54 4F 43
	Touch Control	70.0		02	02	External (Touch1 / Front USB)	
		100		02	02	External Touch 2	
				03	03	External touch 2 (Rear USB)	
				04	04	Win10	
				00	00	Read: 0 - Win10 Power is Off	
Win10 Player	Win10 Power Control	WPC	W/R	01	01	Read: 1 - Win10 Power is On Write: 0 - Release Win10 Power button Write: 1 - Press Win10 Power button	57 50 43
	Transparency	OST	W/R	0~4	0~4	OSD Transparency	4F 53 54
	H Position	OSH	W/R	0~100	0~100	OSD H Position	4F 53 48
OSD Control	V Position	OSV	W/R	0~100	0~100	OSD V Position	4F 53 56
	OSD Datation		\\/\/D	00	00	Landscape	4F 53 52
	OSD Rotation	OSR	W/R	01	01	Portrait	(AVF-6510)

Main Item	Control Item	CMD	Туре	Value (DEC)	Reply (DEC)	Content	CMD (HEX)
				00	00	English	· · ·
				01	01	French	
				00	00	German	
		e OSL	W/R	01	01	Dutch	
	OSD			02	02	Hungarian	4F 53 4C
	Language			03	03	Slovene	
OSD Control	ontrol			04	04	Serbian	
				05	05	Croatian	
				06	06	Danish	
	OSD Timeout	OSO	W/R	5~60	5~60	OSD Timeout (5, 10, 20, 30, 60 sec)	4F 53 4F
				0	0	Off	
	Splash Screen	SPS	W/R	1	1	On	53 50 53
	Network			0	0	No	
	Enable	NWE	W/R	1	1	Yes	4E 57 45
				0	0	Disable	
	Dynamic IP	DIP	W/R	1	1	Enable	44 49 50
	Default	LDS	W	0	0	Load network default settings (It will take about 15 seconds.)	4C 44 53
			PSA W/R	0	0	Off (Power Status Alert)	50 53 41
		PSA		1	1	On (Power Status Alert)	
	E-Mail Alert		W/R	0	0	Off (Source Status Alert)	E2 E2 41
		SSA		1	1	On (Source Status Alert)	53 53 41
		SLA	W/R	0	0	Off (Signal Lost Alert)	53 4C 41
Ethernet Setup		JLA	VV/IX	1	1	On (Signal Lost Alert)	554041
		IP1	W/R	0~255	0~255	Static IP Address 1	49 50 31
		IP2	W/R	0~255	0~255	Static IP Address 2	49 50 32
		IP3	W/R	0~255	0~255	Static IP Address 3	49 50 33
		IP4	W/R	0~255	0~255	Static IP Address 4	49 50 34
		MK1	W/R	0~255	0~255	Subnet Mask 1	4D 4B 31
	Static IP	MK2	W/R	0~255	0~255	Subnet Mask 2	4D 4B 32
	Settings	MK3	W/R	0~255	0~255	Subnet Mask 3	4D 4B 33
		MK4	W/R	0~255	0~255	Subnet Mask 4	4D 4B 34
		GW1	W/R	0~255	0~255	Gateway 1	47 57 31
		GW2	W/R	0~255	0~255	Gateway 2	47 57 32
		GW3	W/R	0~255	0~255	Gateway 3	47 57 33
		GW4	W/R	0~255	0~255	Gateway 4	47 57 34

Main Item	Control Item	CMD	Туре	Value (DEC)	Reply (DEC)	Content	CMD (HEX)
		FD1	W/R	0~255	0~255	DNS Address 1	46 44 31
		FD2	W/R	0~255	0~255	DNS Address 2	46 44 32
	Static IP Settings	FD3	W/R	0~255	0~255	DNS Address 3	46 44 33
Ethernet Setup		FD4	W/R	0~255	0~255	DNS Address 4	46 44 34
		SNS	W	0	0	Save Network Settings	53 4E 53
		MAC	W	0~5	0~255	Querying MAC ID #0~#5	4D 41 43

Using Discrete IR Codes

The display accepts commands in the form of infrared (IR) signals that conform to the NEC protocol. Each display remote control button has an IR control code associated with it.

You can use these codes to program a third-party, "universal" remote control unit to work with the display. These third-party products usually come with a computer software application for this purpose. For more information, consult the documentation provided with the remote control unit.

IR Command Protocol

The IR control codes have the following characteristics:

Each code consists of the following:

- A leader pulse (a modulated pulse of 9 ms followed by a non-modulated pulse of 4.5 ms);
- 16 address bits (also called a "custom code"): eight (8) bits for the address followed by the logical inverse of the address. The custom code for the display is 16559 decimal (0x40AF, binary 01000000 10101111).
- 16 data bits: eight (8) bits for the command followed by the logical inverse of the command
- An end pulse (a modulated pulse of 0.56 ms, similar to the modulated pulse in the '0' and '1' bits). The end of the modulated pulse constitutes the end of the data transmission.

The carrier frequency is 38 kHz, with the modulated pulses having a 33% duty cycle.

Commands are sent at a maximum rate of 9 Hz.

For example, here is the NEC control code for the POWER button on the display remote control unit:

Нех	40	AF	1C	E3
Binary	0100000	10101111	00011100	11100011
Function	Cust. Code Byte 1	Cust. Code Byte 2	Command	Command (Logical Inverse)

IR Control Code List

Table 6-3 lists the IR control codes for the display.

Table 6-3. Infrared (IR) Control Codes

No.	Customer Code	Data Code	Function
1	40AF	04FB	
2	40AF	1CE3	POWER
3	40AF	07F8	SOURCE
4	40AF	08F7	
5	40AF	09F6	WIN PC
6	40AF	0AF5	BLANK
7	40AF	OBF4	
8	40AF	0CF3	FREEZE
9	40AF	1 AE5	
10	40AF	15EA	MUTE
11	40AF	10EF	
12	40AF	11EE	VOLUME -
13	40AF	0DF2	
14	40AF	16E9	VOLUME +
15	40AF	06F9	BRIGHTNESS SETTINGS -
16	40AF	13EC	BRIGHTNESS SETTINGS +
17	40AF	02FD	UP
18	40AF	01FE	LEFT
19	40AF	0EF1	MENU
20	40AF	03FC	RIGHT
21	40AF	19E6	DOWN
22	40AF	12ED	ENTER
23	40AF	05FA	EXIT
24	40AF	40BF	
25	40AF	41BE	
26	40AF	14EB	AUTO
27	40AF	43BC	
28	40AF	OOFF	SCALING
29	40AF	17E8	
30	40AF	18E7	
31	40AF	1EE1	
32	40AF	OFFO	
33	40AF	1BE4	
34	40AF	1DE2	
35	40AF	1FE0	
36	40AF	42BD	

Notes:

7. Specifications

Table 7-1 lists the signal types supported by each input on the display.

	AVF -6510	AVF -8410				
PANEL						
Diagonal Size (Inch)	65″	84″				
Backlight	Edge LED					
Aspect Ratio	16:9					
Input Resolution	3840 x 2160) @ 60 Hz				
Response Time	5.5 (typ)	5 (typ)				
Brightness	450 (cd/m²)	350 (cd/m²)				
Contrast Ratio	4000:1	1400:1				
Viewing Angle	178° (H) /	178° (V)				
Supported Colours	1.07 G colours	1.06 Billion colours				
Display Orientation	Landscape c	compatible				
TOUCH SYSTEM						
Interface	Touch	USB				
Touch	High-resolution inGlass™	touch; Up to 10 points				
Glass	AG glass; 0.12 ir	nch thickness				
Supported Operating System	Windows 7 / 8 / 10, Mac OS 10					
AUDIO						
Built-in Speakers	4 ΚΩ / 2 × 10W					
CONNECTIVITY						
Connections	5 x HDMI / 1 x VGA / 1 x DisplayPort					
Audio	Audio Out / PC A	Audio In / SPDIF				
Control	2 x Touch USB / R	S232 / Ethernet				
WIN PC Note						
СРИ	Intel Atom Quad	Core Processor				
Memory	2GB D	DR3				
Storage	32GB (e	MMC)				
Ethernet	10/100 Mbp	os (RJ-45)				
WiFi	802.11 b/g/n, 2.4GHz, 1T1R, I	Realtek RTL8723BS Module				
Bluetooth	4.0)				
USB 2.0/3.0	x2 / x1 (T	ype A)				
OS	Windows 10 Hom					
PHYSICAL SPECIFICATIONS						
Dimensions	59 x 36.15 x 3.67 (in)	76.73 x 46.76 x 3.75 (in)				
Weight	Net: 67 kg / Gross: 77 kg	Net: 111 kg / Gross: 118 kg				
Wall Mount (VESA)	15.75 x 15.75 (in) 23.62 x 23.62 (in) 23.62 x 15.75 (in) 23.62 x 15.75 (in)					
IPC Mount	3.94 x 3.94 (in)	3.94 x 3.94 (in)				
Fanless Design	Yes	Yes				

	AVF -6510	AVF -8410					
OSD FUNCTIONS	OSD FUNCTIONS						
OSD Languages	English; French; German; Dutch; Hungarian; Slovene; Serbian; Croatian; Danish						
Source Auto Detect Function	Ye	es					
POWER							
Power Supply	-	orldwide), 50/60Hz, / AVF-8410: 6A					
Maximum Power Consumption	260 W	560 W					
Standby	<u>≦</u> 0.!	5 W					
ENVIRONMENTAL							
Operating Temperature	5 °C ~ 40 °C						
Storage Temperature	-20 °C ~ 60 °C						
Humidity	35%	~ 85%					



NOTE When the display is powered up for the first time, turning on the WIN PC will take 12~20 seconds to initiate.

Supported Timings

Table 7-2 lists the signal types supported by each input on the display.

Table 7-2. Supported Timings By Input

Timing			fH (kHz)	fV (Hz)	Dot clock (MHz)	HDMI	VGA	DisplayPort
			31.469	59.94	25.175	0	0	0
VESA	NC	A 640×400	37.861	72.809	31.5	0	0	0
	VGA 640x480		37.5	75	31.5	0	0	0
			43.269	85.008	36	0	0	0
	SVGA 800x600		35.156	56.25	36	0	0	0
			37.879	60.317	40	0	0	0
			48.077	72.188	50	0	0	0
			46.875	75	49.5	0	0	0
			53.674	85.06	56.25	0	0	0
	XGA 1024x768		48.363	60.004	65	0	0	0
			56.476	70.069	75	0	0	0
			60.023	75.029	78.75	0	0	0
			68.677	84.997	94.5	0	0	0
	WXGA1366x768		47.712	59.79	85.5	0	0	0
	1280 x 720		44.444	59.98	64	-	0	0
			44.772	59.86	74.5	-	0	0
			56.456	74.78	95.75	-	0	0
	1280 x 768		47.776	59.87	79.5	-	0	0
			47.396	59.995	68.25	-	0	0
			68.633	84.837	117.5	-	0	0
	1280 x 800		49.306	59.91	71	0	0	0
			49.702	59.81	83	0	0	0
		1152x864	67.5	75	108	0	0	0
	SVC A	1280x1024	63.981	60.02	108	0	0	0
	SXGA		79.976	75.025	135	0	0	0
			91.146	85.024	157.5	-	0	0
	1440 x 900		55.469	59.901	88.75	-	-	0
			55.935	59.88	106.5	0	0	0
	WSXGA+ 1680 x1050		64.674	59.883	119	0	0	0
			65.29	59.954	146.25	0	0	0
	UXGA 1600 x 1200		75	60	162	0	0	0
	1920 x 1080		66.587	59.93	138.5	-	0	0
	WUXA 1920 x 1200		74.038	59.95	154	-	0	0
	QHD 2560x1440		88.787	59.951	241.5	0	-	0
			89.521	59.961	312.25	-	-	0
	QSXGA 2560x1600		98.713	59.972	268.5	0	-	0
			99.458	59.987	348.5	-	-	0
	480p		31.5	60	27.03	0	-	0
EDTV	576p		31.25	50	27	0	-	0

	Timing	fH (kHz)	fV (Hz)	Dot clock (MHz)	HDMI	VGA	DisplayPort
HDTV	720p	37.5	50	74.25	0	-	0
	1280x720	44.995	59.94	74.176	0	-	0
		45	60	74.25	0	-	0
	1080i	28.13	50	74.25	0	-	0
	1920x1080	33.716	59.94	74.176	0	-	0
		33.75	60	74.25	0	-	0
		27	24	74.25	0	-	0
		28.125	25	74.25	0	-	0
	1080p 1920x1080	33.75	30	74.25	Ο	-	0
		56.25	50	148.5	0	-	0
		67.433	59.94	148.352	0	-	0
		67.5	60	148.5	0	0	0
		54	24	297	0	-	0
		56.25	25	297	0	-	0
		67.5	30	297	0	-	0
4K2K	3840x2160	110.5	49.977	442	-	-	0
		112.5	50	594	-	-	0
		133.313	59.997	533.25	-	-	0
		135	60	594	-	-	0

Overall Dimensions

Figure 7-1 shows the display dimensions of AVF-6510 (all dimensions are in inches).

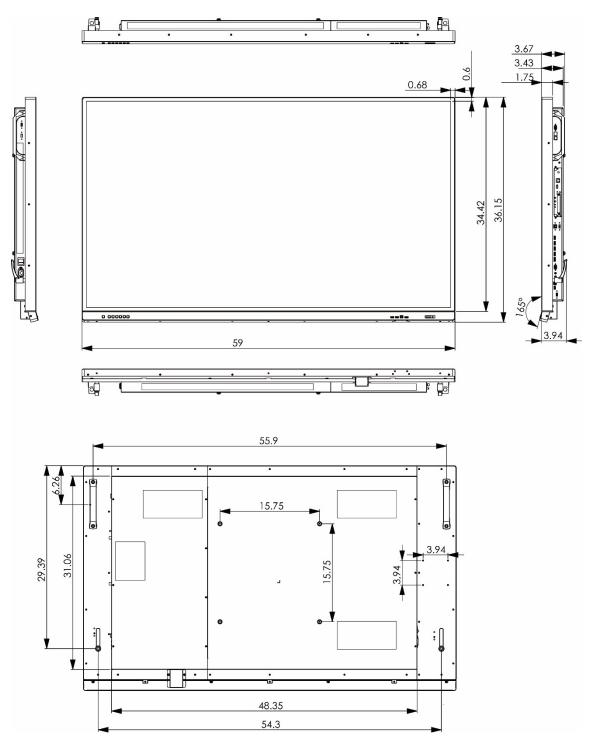


Figure 7-1. AVF-6510 Display Dimensions

Figure 7-2 shows the display dimensions of AVF-8410 (all dimensions are in inches).

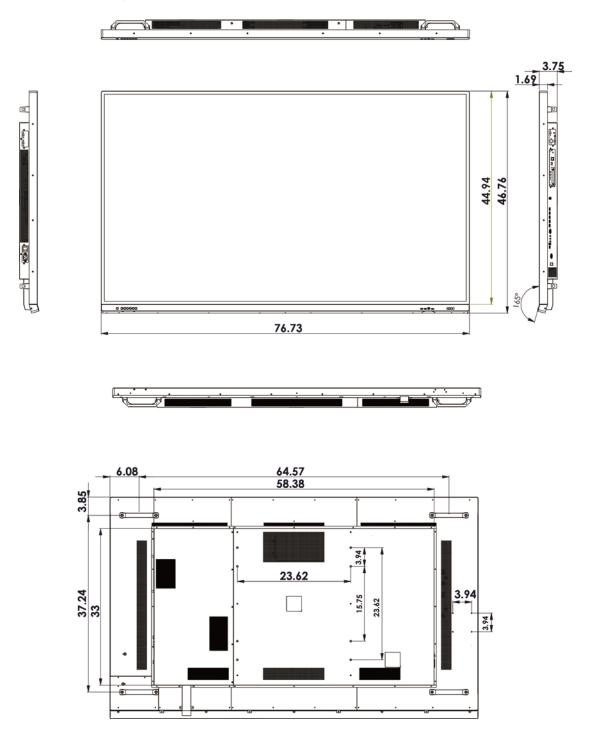


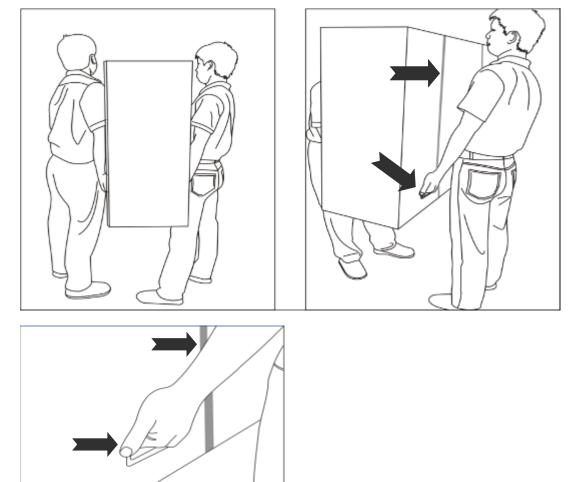
Figure 7-2. AVF-8410 Display Dimensions

Notes:

Appendix I: Moving and Carrying Notice

Moving the Display:

Moving the display requires at least two people. Attempting to move the display with one person may result in dropping the display and/or serious injury. When moving a display in its shipping carton, lift the carton using the white handles.



Carrying the display:

This display is heavy; please follow proper lifting technique, as pictured below. Failure to do so may cause injury.

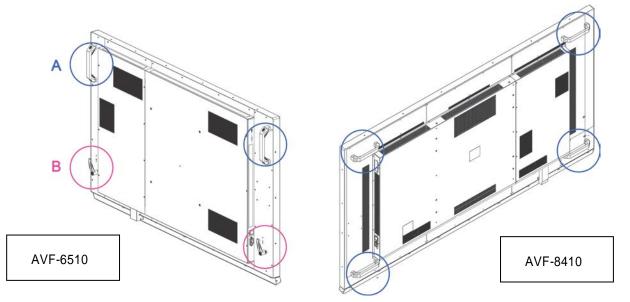




Appendix II: Installing a Wall Mount

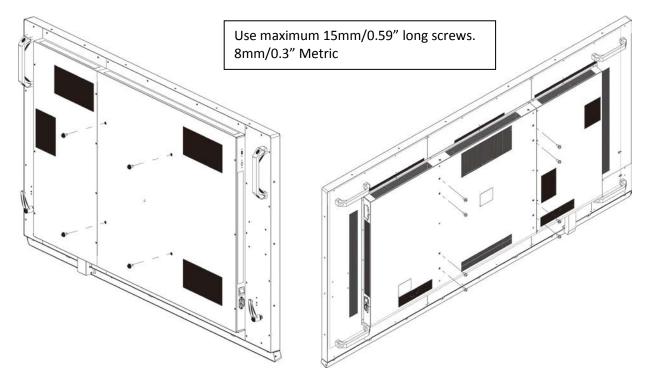
Follow the manual instructions for the type of mount you have selected. Refer all servicing to qualified service personnel.

Moving the display requires at least two people. Make sure you use the handles (A) and lever arms (B) in the back of the display while lifting or moving the display, to avoid touching the front panel during the move.



Before installing, please make sure the wall is strong enough to hold the necessary weight of the display and the mount.

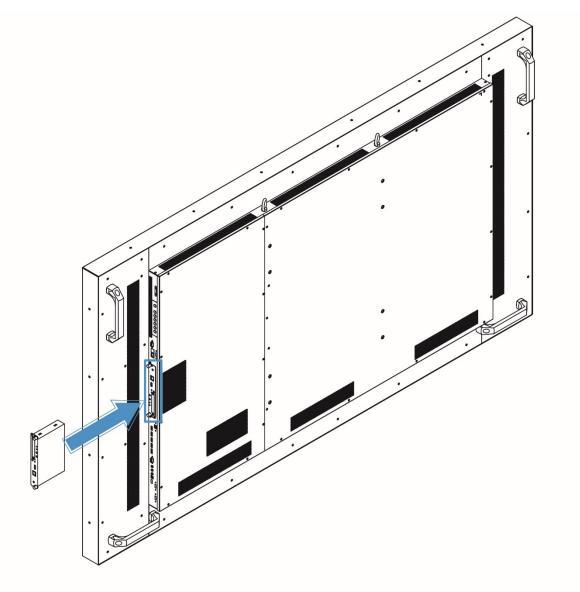
- Step1. Keep the display facing the ground and place it on a flat object.
- Step2. Remove the screws (M8*15) from the back of the display.
- Step3. Align the wall brackets with the mounting holes and attach the brackets to the display using the screws removed in Step 2.
- Caution: Longer screws will damage the display.



Appendix III: Installing an OPS Module

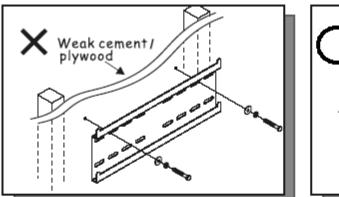
Follow the steps below to install an OPS module.

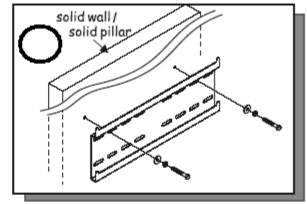
- Step1. Use a screw driver to unscrew the OPS slot cover on the display input panel. Do not lose the screws that are removed.
- Step2. Install the OPS module by sliding it into the .OPS slot until you hear a click, indicating the module is securely inserted.
- Step3. Secure the OPS module in position by screwing it onto the display input panel using the screws that are removed earlier.



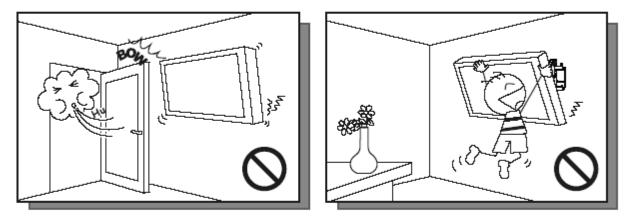
Appendix IV: Wall Mount Safety Notes

1. Please make sure if the bracket is fixed to the solid wall / solid pillar for fear of falling due to heavy weight.

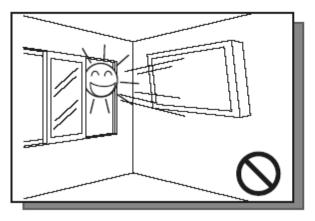


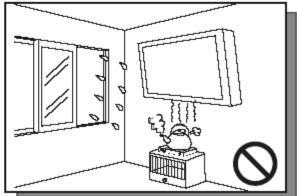


2. After assembling, please don't pull or shake violently.



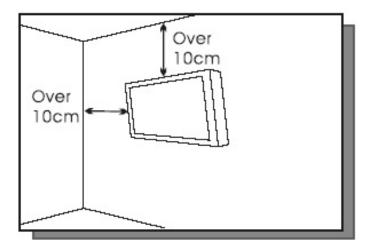
3. Please don't install the bracket directly under the sunshine or humidity / high temperature places for fear that the quality is effected.

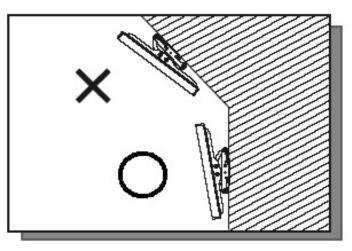




4.

Installing the bracket over 10 cm from each wall side and being vertical to the ground is the suggested installing position.



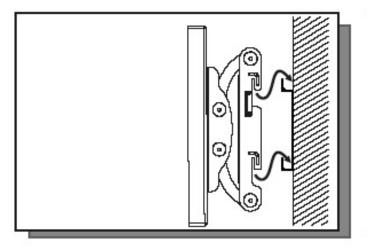


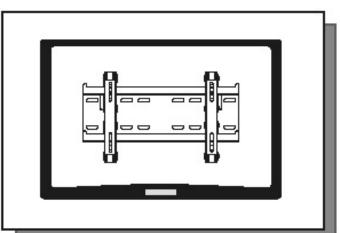
5.

Please make sure to hang on the mounting hooks firmly.



The flat screen must be put in the mid of the bracket for fear of slope.





Appendix V: Power/ PC Key Operations

	When current input is WIN PC:	When current input is NOT WIN PC:	
PC	 When Win10 PC Power Mode is set to Auto or Manual, pressing the button once will turn on Win10 PC. When Win10 PC is on, pressing the button once will turn off Win10 PC. When Win10 PC Power Mode is set to Off and Win10 PC is Off, pressing the button once will switch the input source to OPS. 	 When Win10 PC Power Mode is set to Auto or Manual, pressing the button once will switch the input souce to Win10 PC and turn on Win10 PC. When Win10 PC Power Mode is set to Off and Win10 PC is off, pressing the button once will switch the input source to OPS. 	
Ċ	 Press the button to turn on/off the display. When Win10 PC Power Mode is set to Auto, pressing the button will turn on the display and Win10 PC. When Win10 PC is running and Win10 PC Power Mode is set to Auto or Manual, pressing the botton will turn off the screen and Win10 PC will remain running in the background. 		



NOTE

- 1. Operation of the power/PC keys will not conform to the description above if you have made changes to the default Power/Sleep settings in the windows PC.
- 2. Please avoid unplugging the AC power cord while WIN PC is still on. To check the status of WIN PC, you may check the floating message box on screen, or use the remote control to enter the OSD menu and find the information in the Information menu page.

Appendix VI: Ethernet Remote Control Settings

The device can be configured by opening a browser and connecting to web server directly.

Use the browser to configure the demo board. Connect the browswer to the IP address of NET2UART module, and the Login window will pop up as follows.

USER LOO	G IN
Site:	10.200.6.78
ID:	
Password:	
	OK

Default IP	192.168.2.1
Default ID	admin
Default Password	system

Configurations

Administrator

Authentication Configuration

Administrator	Authentication Confi	guration
<u>Authentication</u> Configuration		
<u>System IP</u> Configuration	Setting	Value
<u>Network Status</u>	Username	admin max:15
<u>Display Status</u> Load default setting Firmware update	Password Confirm	•••••• max:15
Boot Loader upgrade TCP Mode		Update Please refresh web page after press "updated" button.
UDP Mode		
UART	Note: Comment name only can use "O	۱ Ω" " م ع" " ۵ . 7"
SMTP	Comment name only can use to	J-7 , a-2 , m-2
Reset Device		
Logout	1	

System IP Configuration

Administrator

Authentication Configuration System IP Configuration Network Status Display Status Load default setting Firmware update Boot Loader upgrade TCP Mode UDP Mode UART SMTP Reset Device Logout

System IP Configuration

[
Setting	Value		
IP Address	192 168 2 1		
Subnet Mask	255 255 0		
Gateway	192 168 2 1		
DNS	192. 168. 2 1		
IP Configure	C Static © DHCP		
VLAN Tag	● Disable ○ Enable : VLAN ID ●		
	Update Please refresh web page after press "updated" button.		

Network Status

Administrator

Authentication Configuration System IP Configuration Network Status Display Status Load default setting Firmware update Boot Loader upgrade TCP Mode UDP Mode UART SMTP Reset Device

	Kernel Version	V3021 (Feb 17 2014 14:42:18)
	MAC Address	00:1F:B6:00:01:DB
g	Nickname	NetUART Update Please refresh web page after press "updated" button.
ide	Note: Comment name only can	use "0-9", "a-z", "A-Z", "_", "-"

Network Status

Load Default Setting

Logout

Administrator Authentication **Configuration** System IP Configuration Network Status <u>Display Status</u> Load default setting Firmware update Boot Loader upgrade TCP Mode UDP Mode UART <u>SMTP</u> Reset Device Logout

Load Default Setting to EEPROM

Firmware Update

Administrator
Authentication Configuration
<u>System IP</u> <u>Configuration</u>
Network Status
<u>Display Status</u>
Load default setting
Firmware update
<u>Boot Loader upgrade</u>
TCP Mode
UDP Mode
UART
<u>SMTP</u>
<u>Reset Device</u>
Logout

Boot Loader Upgrade

Administrator

Authentication Configuration System IP Configuration Network Status Display Status Load default setting Firmware update Boot Loader upgrade UDP Mode UART SMTP Reset Device Logout Upgrade the Boot Loader

Load

TCP Mode

Administrator Authentication Configuration	TCP Control	
System IP		
Configuration	Item	Value
<u>Network Status</u>	Telnet Server/Client	\bullet Server \circ Client \circ Disable
<u>Display Status</u>	Data Port Number	23
Load default setting		
<u>Firmware update</u>	Remote Server IP Address	● IP 210 . 200 . 181 . 102 C Domain Name 0
Boot Loader upgrade	Client mode inactive timeout	20 minute (1~99,0=Disable)
TCP Mode	Corres made protect timeout	
UDP Mode	Server mode protect timeout	60 minute (1~98,0=Disable,99=Can't replace)
UART		Update
<u>SMTP</u>		Please refresh web page after press "updated" button.
Reset Device	<u>L</u>	
Logout		

Telnet Server/Client

Set the device to be a Telnet Server or Client.

Port Number

When in Server mode, assign the port number used to connect remotely. When in Client mode, assign the port number for the device to connect to the remote site.

Remote Server IP Address

When in Client mode, the device will connect to the remote server with the IP address set here.

Client mode inactive timeout

When NET2UAR is operating in TCP client mode, it will always try to connect with the remote server. The time configured here is for NET2UART to rebuild connection after timeout.

Server mode protect timeout

When NET2UART is operating in TCP server mode, it would protect the TCP connection from getting replaced in the period of the time set here.

UDP Mode



Status

When TCP mode is set as Server mode or Client mode, the UDP mode would be disabled automatically, and vice versa.

Local Port

Assign the port number here to allow the device to open for the remote site to send data via UDP. The IP address of the remote site must be set in the Remote Address table, or NET2UART will ignore its data.

Remote Address

The Remote Address table allows 10 entries of remote site IP addresses and ports. When NET2UART is sending data to network, the data will be sent to the each remote IP address entered in the table simultaneously. The port number is the remote site port number that NET2UART will send data to via UDP.

If the port number is set as "0", the NET2UART will use the port number that the remote site sends data from as the destination port number, or use the local port number as the destination port number if the remote site has not sent data to NET2UART.

UART

Administrator Authentication **Configuration** System IP **Configuration** Network Status Display Status Load default setting Firmware update Boot Loader upgrade TCP Mode UDP Mode UART <u>SMTP</u> Reset Device Logout

UART Control

Item	Setting
Mode	R\$232 💌
Baudrate	115200
Character Bits	8 🗸
Parity Type	none 💌
Stop Bit	1
Hardware Flow Control	none
Uart Memory Overflow count	0M,0K,0Byte
Uart FIFO Overflow count	Otimes
	□ Character 1: 00 , □ Character 2: FF
Delimiter	□ Silent time: 5 (1~255)*200ms
	Drop Character
Please refresh web p	Update page after press "updated" button.

Mode

Select the UART interface.

Baud rate

Select the baud rate of UART interface.

Character Bits

Select the number of character bits of UART interface.

Parity Type

Select the parity type of UART interface.

Stop Bit

Select the stop bit type of UART interface.

Hardware Flow Control

Select the flow control type of UART interface. The hardware flow control will use CTS/RTS for the control signals.

Uart Memory Overflow count

Shows the number of overflow bytes in network buffer.

Uart FIFO Overflow count

Shows the number of overflow times in UART RX buffer.

Delimiter

Character 1 & 2:

Set Character 1 and/or Character 2 to be the delimiter.

SMTP setup

Once the delimiter is active, NET2UART would monitor all data received from UART. All data received from UART will be stored in NET2UART internal buffer first, and will only be sent to Ethernet once the delimiter is detected. If the delimiters have not been detected and the internal buffer of NET2UART is stuffed, the incoming data will overwrite the previous data stored in NET2UART.

Drop Character:

The Drop Character is set to drop delimiter or not. If Drop Character is active, the delimiter received from UART will not be sent out to Ethernet.

Silent time:

Once the Silent time is active, NET2UART will keep all data received from UART in its internal buffer and check the time period of no data received from UART. It will then send out the internal data once the time is out.

SMTP

Administrator

Authentication
<u>Configuration</u>
<u>System IP</u> Configuration
Network Status
<u>Display Status</u>
Load default setting
<u>Firmware update</u>
Boot Loader upgrade
TCP Mode
UDP Mode
UART
<u>SMTP</u>
Reset Device
Logout

Shill Solup	
Enable SMTP	□ Enable,Port: 25
SMTP server address	smtp.xxx.yyy
SMTP Login Information	Enable
	Username: username ,Password:
Mail to	xxx@yyy.zzz max: 200
Mail from	xxx@yyy.zzz
SMTP 01 Warning	
Subject	Power Status Change Alert
Message Body	SMTP 01 body max: 100
SMTP 02 Warning	
Subject	Source Change Alert
Message Body	SMTP 02 body max: 100
SMTP 03 Warning	
Subject	Signal Lost Alert
Message Body	SMTP 03 body max: 100

Reset Device

Reset NET2UART module.

Administrator <u>TCP Mode</u> <u>UDP Mode</u> <u>UART</u> <u>SMTP</u> <u>Reset Device</u> <u>Logout</u>

Reset Device	
Reset	