



Digital Projector

User Manual

Warranty and Copyright information

Limited warranty

BenQ warrants this product against any defects in material and workmanship, under normal usage and storage.

Proof of purchase date will be required with any warranty claim. In the event this product is found to be defective within the warranty period, BenQ's only obligation and your exclusive remedy shall be replacement of any defective parts (labor included). To obtain warranty service, immediately notify the dealer from which you purchased the product of any defects.

Important: The above warranty shall be void if the customer fails to operate the product in accordance with BenQ's written instructions, especially the ambient humidity must be in-between 10% and 90%, temperature in-between 0°C and 35°C, altitude lower than 4920 feet, and avoiding to operate the projector in a dusty environment. This warranty gives you specific legal rights, and you may have other rights which vary from country to country.

For other information, please visit www.BenQ.com.

Copyright

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*DLP, Digital Micromirror Device and DMD are trademarks of Texas Instruments. Others are copyrights of their respective companies or organizations.

Patents

Please go to <http://patmarking.benq.com/> for the details on BenQ projector patent coverage.

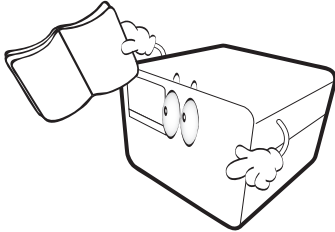
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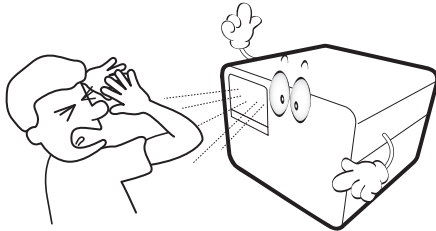
Important safety instructions

Your projector is designed and tested to meet the latest standards for safety of information technology equipment. However, to ensure safe use of this product, it is important that you follow the instructions mentioned in this manual and marked on the product.

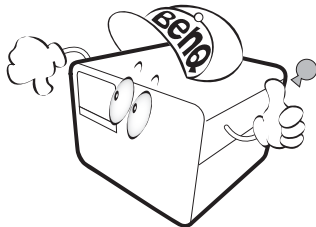
1. **Please read this manual before you operate your projector.** Save it for future reference.



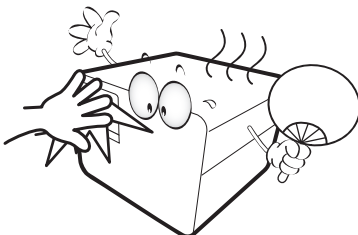
2. **Do not look straight at the projector lens during operation.** The intense light beam may damage your eyes.



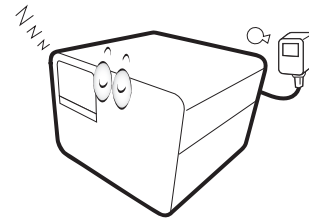
3. **Refer servicing to qualified service personnel.**



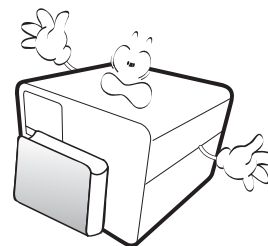
4. The light source becomes extremely hot during operation.



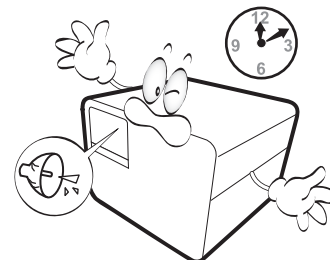
5. In some countries, the line voltage is NOT stable. This projector is designed to operate safely within a mains voltage between 100 to 240 volts AC, but could fail if power cuts or surges of ± 10 volts occur. **In areas where the mains voltage may fluctuate or cut out, it is recommended that you connect your projector through a power stabilizer, surge protector or uninterruptible power supply (UPS).**



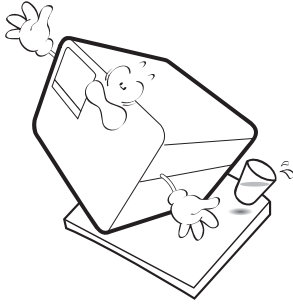
6. Do not block the projection lens with any objects when the projector is under operation as this could cause the objects to become heated and deformed or even cause a fire. To temporarily turn off the light source, press the **Eco Blank** button.



7. Do not operate light sources beyond the rated light source life.

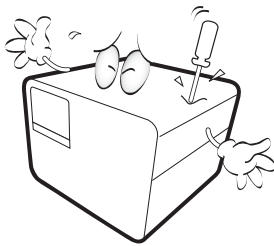


8. Do not place this product on an unstable cart, stand, or table. The product may fall, sustaining serious damage.



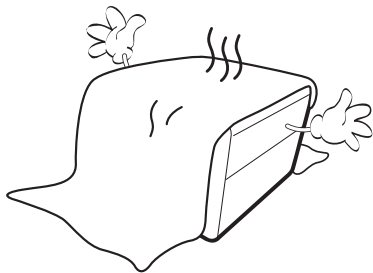
9. Do not attempt to disassemble this projector. There are dangerous high voltages inside which may cause death if you should come into contact with live parts.

Under no circumstances should you ever undo or remove any other covers. Refer servicing only to suitably qualified professional service personnel.



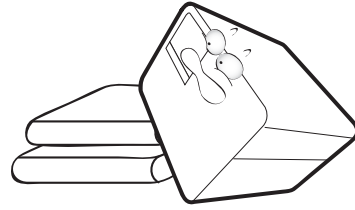
10. Do not block the ventilation holes.

- Do not place this projector on a blanket, bedding or any other soft surface.
- Do not cover this projector with a cloth or any other item.
- Do not place inflammables near the projector.

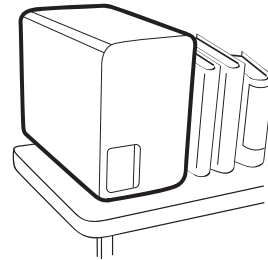


If the ventilation holes are seriously obstructed, overheating inside the projector may result in a fire.

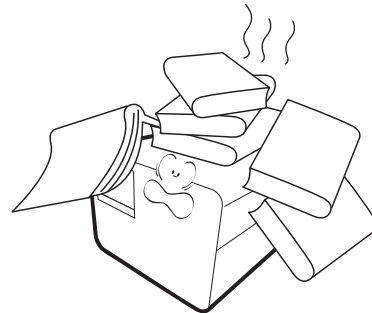
11. Always place the projector on a level, horizontal surface during operation.



12. Do not stand the projector on end vertically. Doing so may cause the projector to fall over, causing injury or resulting in damage to the projector.

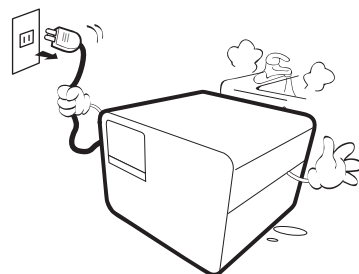


13. Do not step on the projector or place any objects upon it. Besides probable physical damage to the projector, doing so may result in accidents and possible injury.

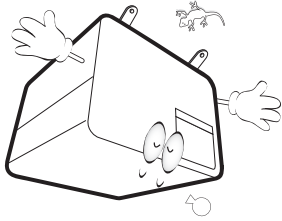


14. When the projector is under operation, you may sense some heated air and odor from its ventilation grill. It is a normal phenomenon and not a product defect.

15. Do not place liquids near or on the projector. Liquids spilled into the projector may cause it to fail. If the projector does become wet, disconnect it from the power supply's power outlet and call BenQ to have the projector serviced.



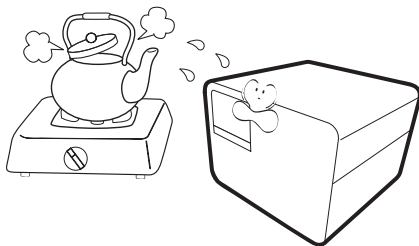
16. This product is capable of displaying inverted images for ceiling mount installation.



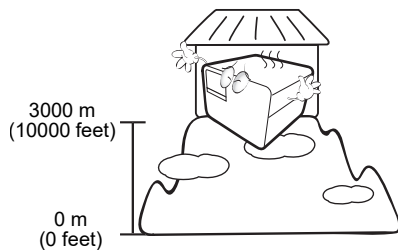
17. This apparatus must be earthed.

18. Do not place this projector in any of the following environments.

- Space that is poorly ventilated or confined. Allow at least 50 cm clearance from walls and free flow of air around the projector.
- Locations where temperatures may become excessively high, such as the inside of a car with all windows rolled up.
- Locations where excessive humidity, dust, or cigarette smoke may contaminate optical components, shorten the projector's life span and darken the image.



- Locations near fire alarms
- Locations with an ambient temperature above 40°C / 104°F
- Locations where the altitudes are higher than 3000 m (10000 feet).



Risk Group 2

1. According to the classification of photobiological safety of light source and light source systems, this product is Risk Group 2, IEC 62471-5:2015.
2. Possibly hazardous optical radiation emitted from this product.
3. Do not stare at operating light source. May be harmful to the eyes.
4. As with any bright source, do not stare into the direct beam.



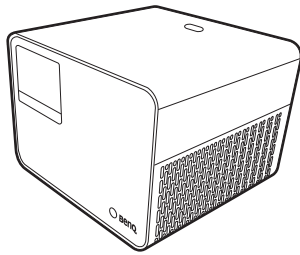
To avoid damaging the DLP chips, never aim a high-power laser beam into the projection lens.

Introduction

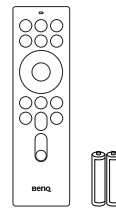
Shipping contents

Carefully unpack and verify that you have all of the items shown below. If any of these items are missing, please contact your place of purchase.

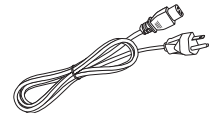
Standard accessories



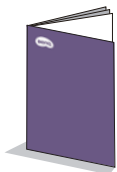
Projector



Remote control with batteries



Power cord



Quick start guide



Regulatory statements



QS01 HDMI Media Streaming



Warranty card*



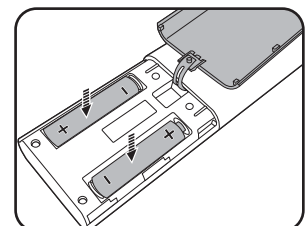
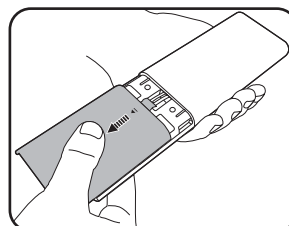
- The supplied accessories will be suitable for your region, and may differ from those illustrated.
- *The warranty card is only supplied in some specific regions. Please consult your dealer for detailed information.

Optional accessory

- BenQ 3D glasses

Replacing the remote control batteries

1. Press and slide off the battery cover, as illustrated.
2. Remove the old batteries (if applicable) and install two AAA batteries. Make sure that the positive and negative ends are positioned correctly, as illustrated.
3. Slide the battery cover in until it clicks into place.





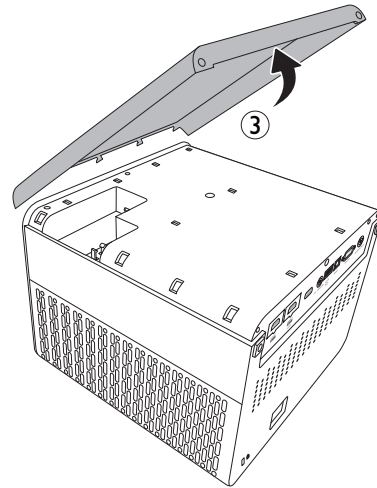
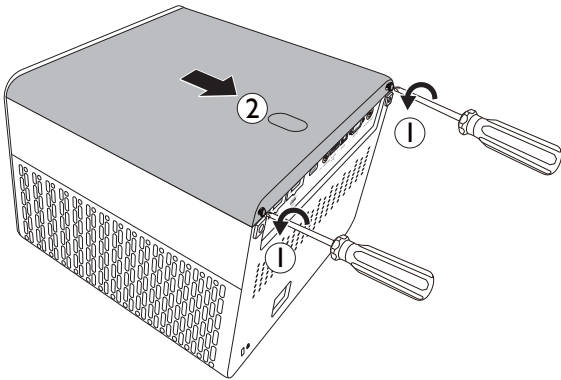
- Avoid leaving the remote control and batteries in an excessive heat or humid environment like the kitchen, bathroom, sauna, sunroom or in a closed car.
- Replace only with the same or equivalent type recommended by the battery manufacturer.
- Dispose of the used batteries according to the manufacturer's instructions and local environment regulations for your region.
- Never throw the batteries into a fire. There may be danger of an explosion.
- If the batteries are dead or if you will not be using the remote control for an extended period of time, remove the batteries to avoid damage to the remote control from possible battery leakage.

Installing the QS01 HDMI Media Streaming

The supplied QS01 HDMI Media Streaming is an Android TV (ATV) dongle to be used with the projector. See the instructions below to install the dongle. With a successful installation, you can enjoy more entertainment programs through this projector.


1. Make sure the projector is turned off and the power cord is disconnected.

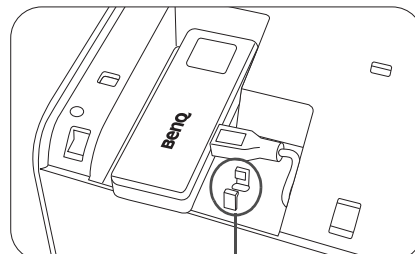
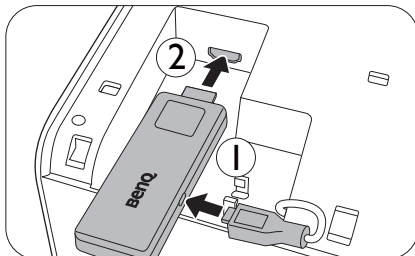
2. Loosen the screws that secure the top of projector cover ①. Slide to remove the cover ②③.



3. Plug the USB Micro B cable to the dongle ①. Plug the dongle to the HDMI* port on the projector ②.

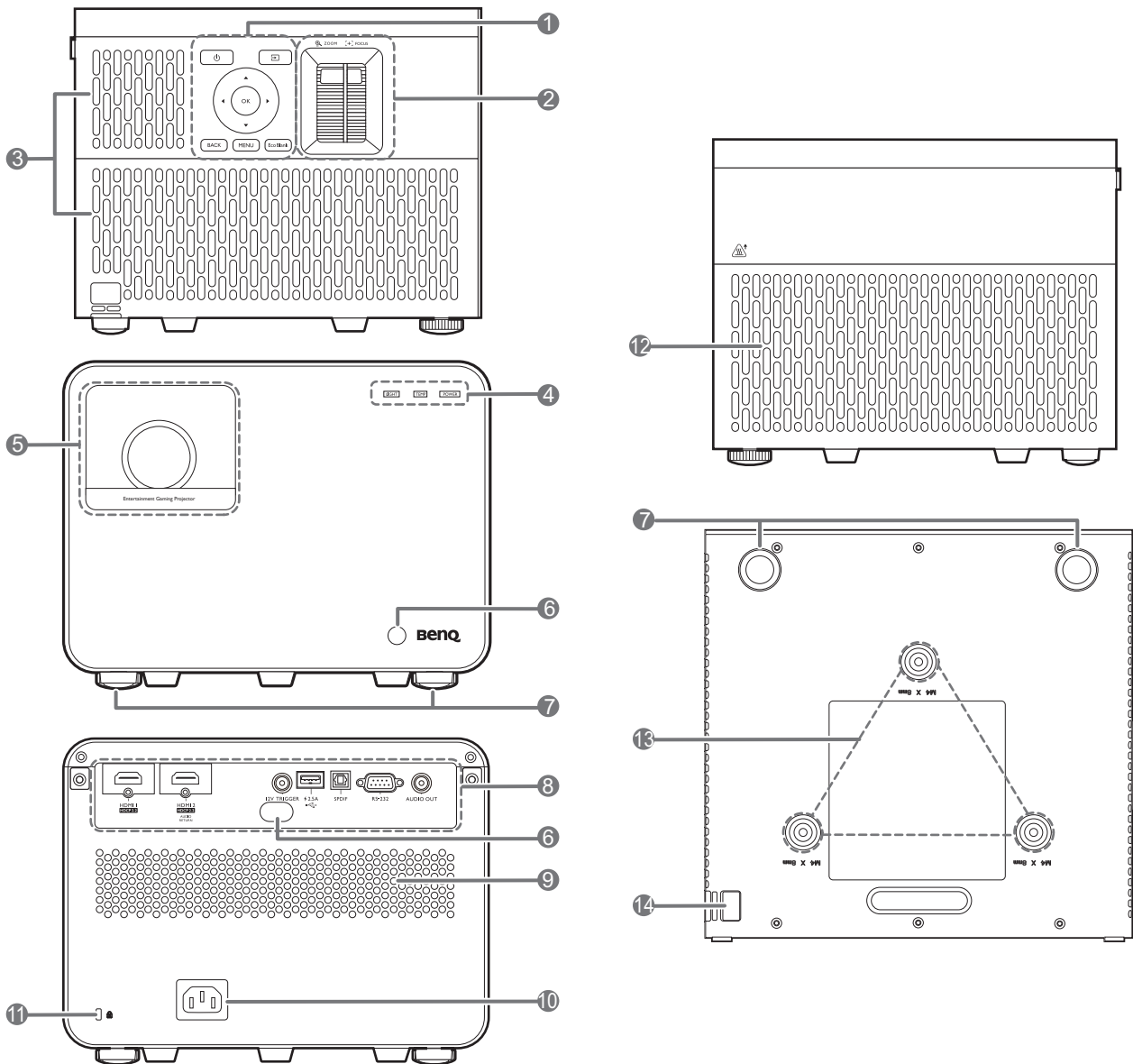
*This HDMI port is for connecting QS01 HDMI Media Streaming only.

4. Fit the dongle in place, replace the projector cover, and tighten the screws.
5. Connect the power cord to the projector and turn it on. Press  to select **HDMI-3 (ATV)**.



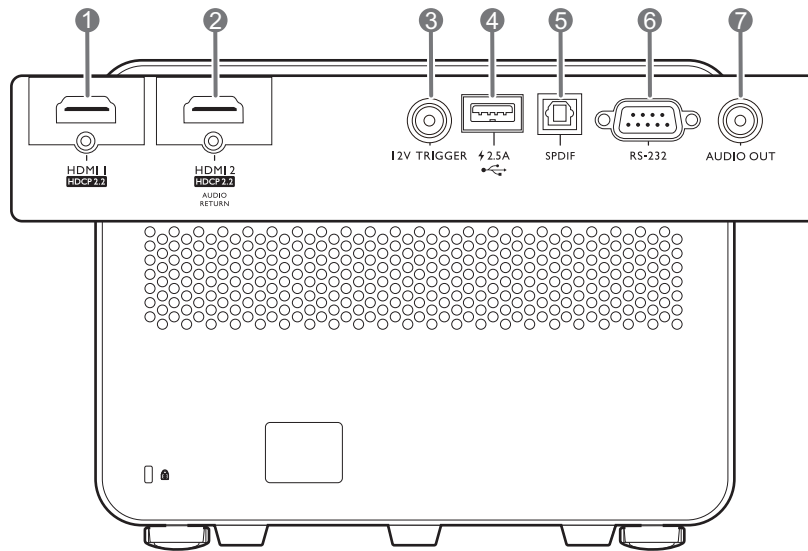
*This is used to hold the USB plug when shipped. Do not route the cable here.

Projector exterior view



- | | |
|---|--|
| <ol style="list-style-type: none"> 1. External control panel
See Controls and functions on page 11. 2. Zoom ring/Focus ring 3. Vent (air inlet) 4. LIGHT/TEMP/POWER status indicator
See Indicators on page 49. 5. Projection lens 6. IR remote sensor 7. Adjuster feet | <ol style="list-style-type: none"> 8. Connector panel
See Terminals on page 10. 9. Speaker grill 10. AC power jack 11. Kensington anti-theft lock slot 12. Vent (air exhaust) 13. Ceiling mount holes 14. Anti-theft security bar |
|---|--|

Terminals



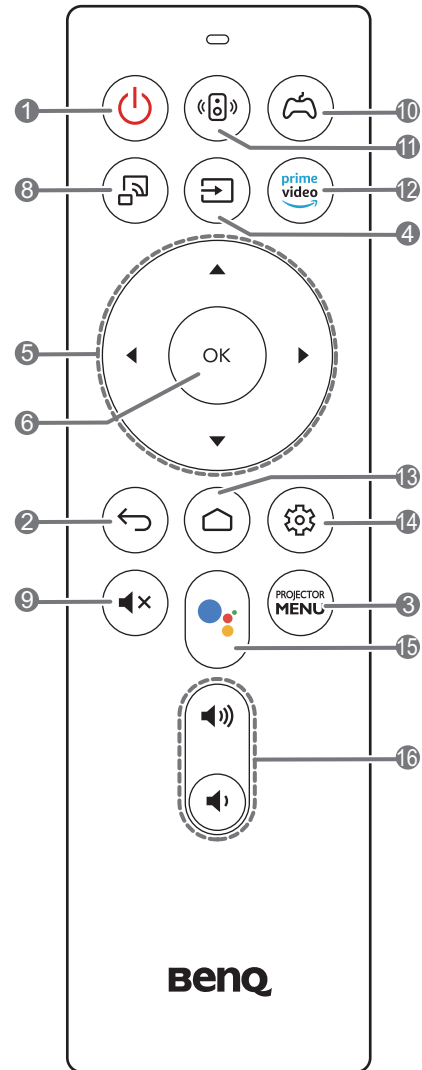
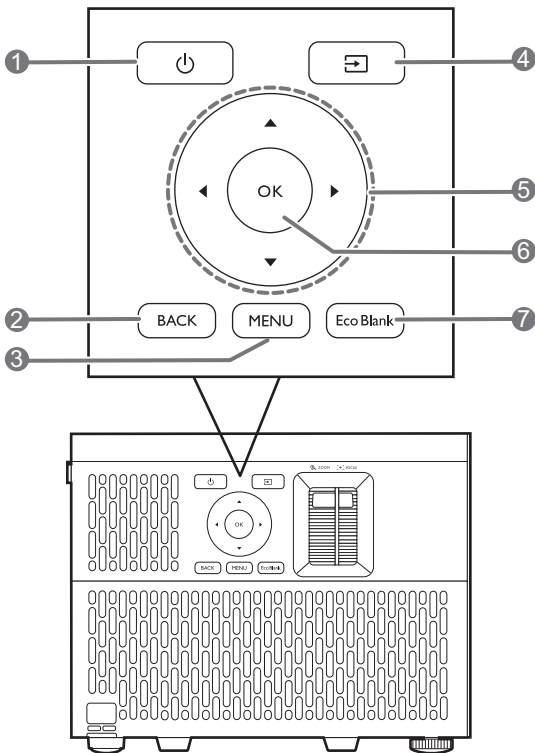
-
- | | |
|--|---|
| 1. HDMI input port (Version 2.0b) | 4. USB 2.0 Type-A port (2.5 A power supply, Firmware upgrade) |
| 2. HDMI input port (Version 2.0b) | 5. SPDIF audio output port |
| 3. 12V DC output terminal
Triggers external devices such as an electric screen or light control, etc. | 6. RS-232 control port |
| | 7. Audio output jack |

Controls and functions

Projector & Remote control



All the key presses described in this document are available on the remote control or projector.



1. **POWER**

Toggles the projector between standby mode and on.

2. **BACK**

Goes back to previous OSD menu, exits and saves menu settings.

3. **PROJECTOR MENU** /

Turns on/off the On-Screen Display (OSD) menu.

4.

Displays the source selection bar.

5. Arrow keys (, , ,)

When the On-Screen Display (OSD) or the ATV menu is activated, these keys are used as directional arrows to select the desired menu items and to make adjustments.

When OSD and ATV menu is inactive, workable under CEC-capable sources only.

6. **OK**

- Confirms the selected ATV or On-Screen Display (OSD) menu item.
- Under ATV media playback, plays or pauses a video or audio file.

7. 

Used to hide the screen picture.




Do not block the projection lens from projecting as this could cause the blocking object to become heated and deformed or even cause a fire.

8. 

Switches to ATV source and activates the mirror casting function.

9. 

Toggles projector audio between on and off.

10. 

Selects a preset picture and sound mode for games (**RPG/SPG/FPS**).

11. 

Turns on/off the **Dynamic Stereo Enhancement** function.

12. 

Switches to ATV source and opens “Amazon Prime Video” application.

13. 

Opens ATV Home page.

14. 

Under ATV source, opens the setting menu for the current application.

15. 

Switches to ATV source and opens Google Assistant application.

16. 

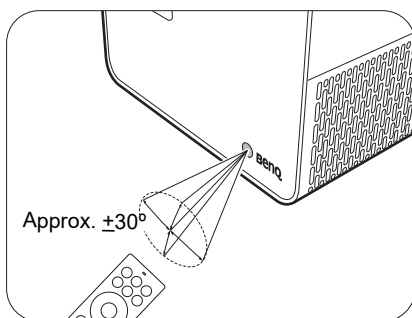
Decreases or increases the projector volume.

Remote control effective range

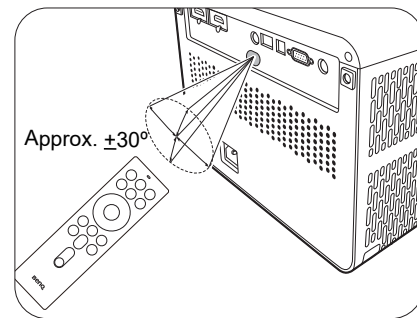
The remote control must be held at an angle within 30 degrees perpendicular to the projector's IR remote control sensor(s) to function correctly. The distance between the remote control and the sensor(s) should not exceed 8 meters (~ 26 feet).

Make sure that there are no obstacles between the remote control and the IR sensor(s) on the projector that might obstruct the infra-red beam.

- Operating the projector from the front



- Operating the projector from the rear



Positioning your projector

Choosing a location

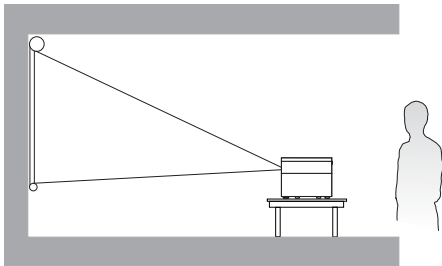
Before choosing an installation location for your projector, take the following factors into consideration:

- Size and position of your screen
- Electrical outlet location
- Location and distance between the projector and the rest of your equipment

You can install your projector in the following ways.

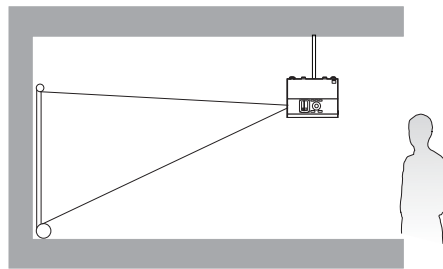
1. Front

Select this location with the projector placed on the table in front of the screen. This is the most common way to position the projector for quick setup and portability.



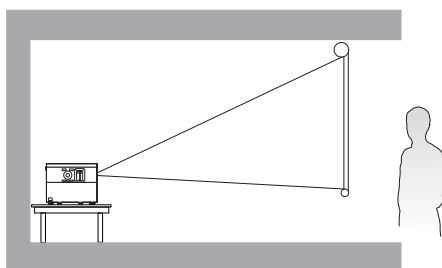
2. Front Ceiling

Select this location with the projector suspended upside-down from the ceiling in front of the screen. Purchase the BenQ Projector Ceiling Mount Kit from your dealer to mount your projector on the ceiling.



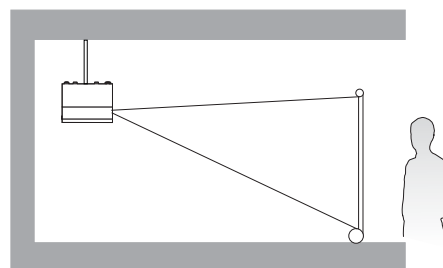
3. Rear

Select this location with the projector placed on the table behind the screen. Note that a special rear projection screen is required.



4. Rear Ceiling

Select this location with the projector suspended upside-down from the ceiling behind the screen. Note that a special rear projection screen and the BenQ Projector Ceiling Mount Kit are required for this installation location.



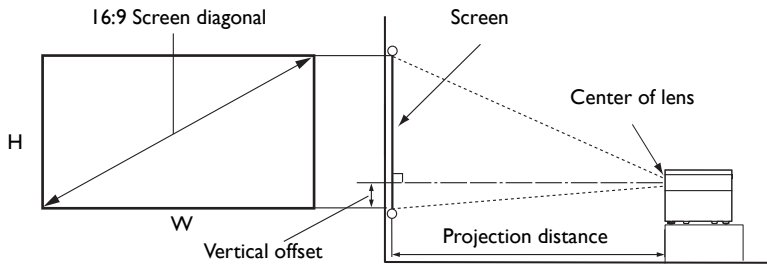
After turning on the projector, go to **Advanced** menu - **Installation** > **Projector Position**, press **OK** and press **◀/▶** to select a setting.

Obtaining a preferred projected image size

The distance from the projector lens to the screen, the zoom setting, and the video format each factors in the projected image size.

Projection dimensions

- The screen aspect ratio is 16:9 and the projected picture is in a 16:9 aspect ratio



Screen size				Distance from screen (mm)			Vertical offset (Lowest/Highest lens position) (mm)
Diagonal		H (mm)	W (mm)	Min length (max. zoom)	Average	Max length (min. zoom)	
Inch	mm						
30	762	374	664	863	950	1036	-31
40	1016	498	886	1151	1266	1381	-42
50	1270	623	1107	1439	1583	1727	-52
60	1524	747	1328	1727	1899	2072	-62
70	1778	872	1550	2015	2216	2417	-73
80	2032	996	1771	2302	2533	2763	-83
90	2286	1121	1992	2590	2849	3108	-93
100	2540	1245	2214	2878	3166	3454	-104
110	2794	1370	2435	3166	3482	3799	-114
120	3048	1494	2657	3454	3799	4144	-125
130	3302	1619	2878	3741	4115	4490	-135
140	3556	1743	3099	4029	4432	4835	-145
150	3810	1868	3321	4317	4749	5180	-156
160	4064	1992	3542	4605	5065	5526	-166
170	4318	2117	3763	4893	5382	5871	-177
180	4572	2241	3985	5180	5698	6216	-187
190	4826	2366	4206	5468	6015	6562	-197
200	5080	2491	4428	5756	6331	6907	-208
210	5334	2615	4649	6044	6648	7252	-218
220	5588	2740	4870	6331	6965	7598	-228
230	5842	2864	5092	6619	7281	7943	-239
240	6096	2989	5313	6907	7598	8288	-249
250	6350	3113	5535	7195	7914	8634	-260
260	6604	3238	5756	7483	8231	8979	-270
270	6858	3362	5977	7770	8547	9325	-280
280	7112	3487	6199	8058	8864	9670	-291
290	7366	3611	6420	8346	9181	10015	-301
300	7620	3736	6641	8634	9497	10361	-312

For example, if you are using a 120-inch screen, the recommended projection distance is 3799 mm.

If your measured projection distance is 350 cm, the closest match in the "[Distance from screen \(mm\)](#)" column is 3482 mm. Looking across this row shows that a 110" (about 2.8 m) screen is required.



To optimize your projection quality, we suggest doing the projection by referring to the values listed in the non-gray rows.



All measurements are approximate and may vary from the actual sizes.

BenQ recommends that if you intend to permanently install the projector, you should physically test the projection size and distance using the actual projector in situ before you permanently install it, so as to make allowance for this projector's optical characteristics. This will help you determine the exact mounting position so that it best suits your installation location.

Mounting the projector

If you intend to mount your projector, we strongly recommend that you use a proper fitting BenQ projector mounting kit and that you ensure it is securely and safely installed.

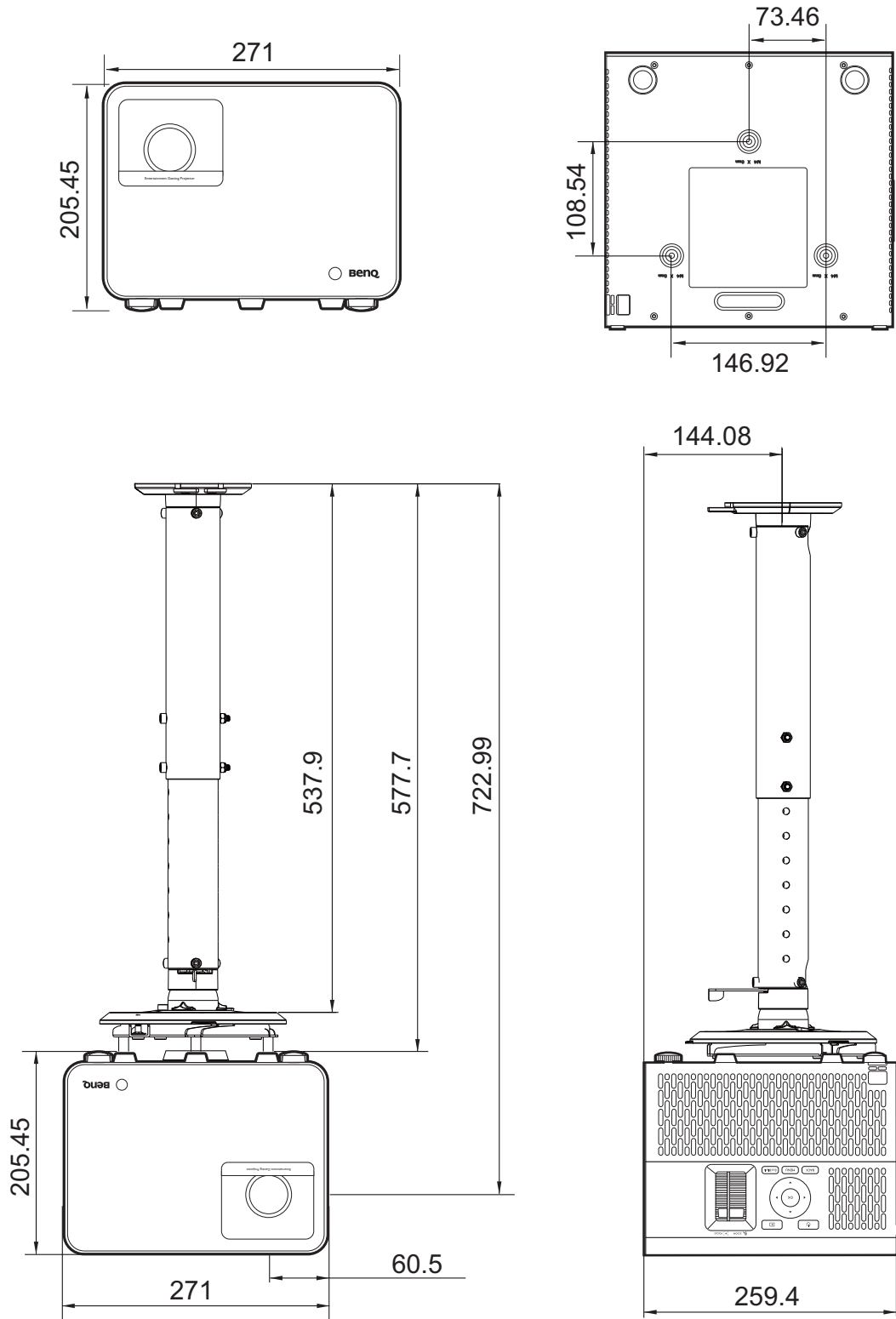
If you use a non-BenQ brand projector mounting kit, there is a safety risk that the projector may fall down due to an improper attachment through the use of the wrong gauge or length screws.

Before mounting the projector

- Purchase a BenQ projector mounting kit from the place you purchased your BenQ projector.
- BenQ recommends that you also use a security cable to secure both the base of the mounting bracket and the security bar on the projector. This will perform the secondary role of restraining the projector should its attachment to the mounting bracket become loose.
- Ask your dealer to install the projector for you. Installing the projector on your own may cause it to fall and result in injury.
- Take necessary procedures to prevent the projector from falling off such as during an earthquake.
- The warranty doesn't cover any product damage caused by mounting the projector with a non-BenQ brand projector mounting kit.
- Consider the surrounding temperature where the projector is ceiling mounted. If a heater is used, the temperature around the ceiling may be higher than expected.
- Read the user manual for the mounting kit about the range of torque. Tightening with torque exceeding the recommended range may cause damage to the projector and subsequently falling off.
- Make sure the power outlet is at an accessible height so that you can easily shut down the projector.

Ceiling mount installation diagram

Ceiling mount screw: M4
(Max L = 25 mm; Min L = 20 mm)



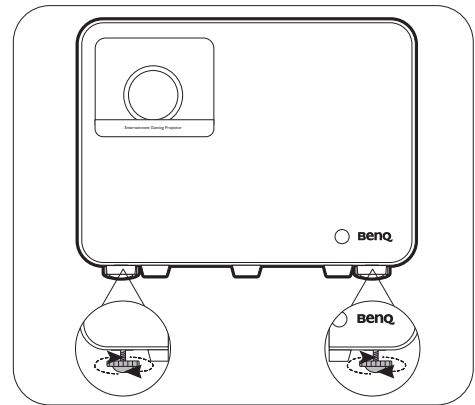
Unit: mm

Adjusting the projected image

Adjusting the projection angle

If the projector is not placed on a flat surface or the screen and the projector are not perpendicular to each other, the projected image becomes trapezoidal. You can screw the adjuster feet to fine-tune the horizontal angle.

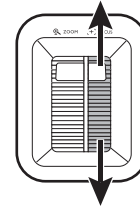
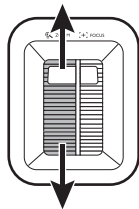
To retract the feet, screw the adjuster feet in a reverse direction.



! Do not look into the lens while the light source is on. The strong light from the light source may cause damage to your eyes.

Fine-tuning the image size and clarity

1. Adjust the projected image to the size that you need using the zoom ring.
2. Sharpen the image by rotating the focus ring.



Correcting keystone

Keystoning refers to the situation where the projected image becomes a trapezoid due to angled projection.

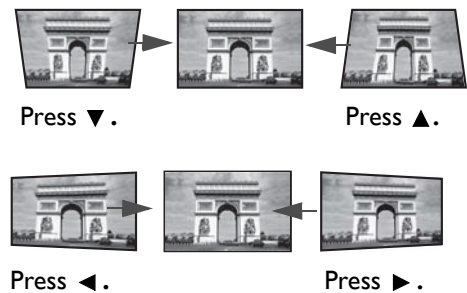
To correct the distorted image:

1. Display the **2D Keystone** correction page from the following menus.

- The setup wizard during the projector initial setup
- The **Basic** menu system
- The **Installation** menu of the **Advanced** menu system

2. After the **2D Keystone** correction page appears:

- To correct keystone at the top of the image, use ▼.
- To correct keystone at the bottom of the image, use ▲.
- To correct keystone at the right side of the image, use ◀.
- To correct keystone at the left side of the image, use ▶.
- To automatically correct the vertical sides of the distorted image, press **OK** for 2 seconds, or enable **Auto Vertical Keystone** in the **Advanced** menu - **Installation** menu.

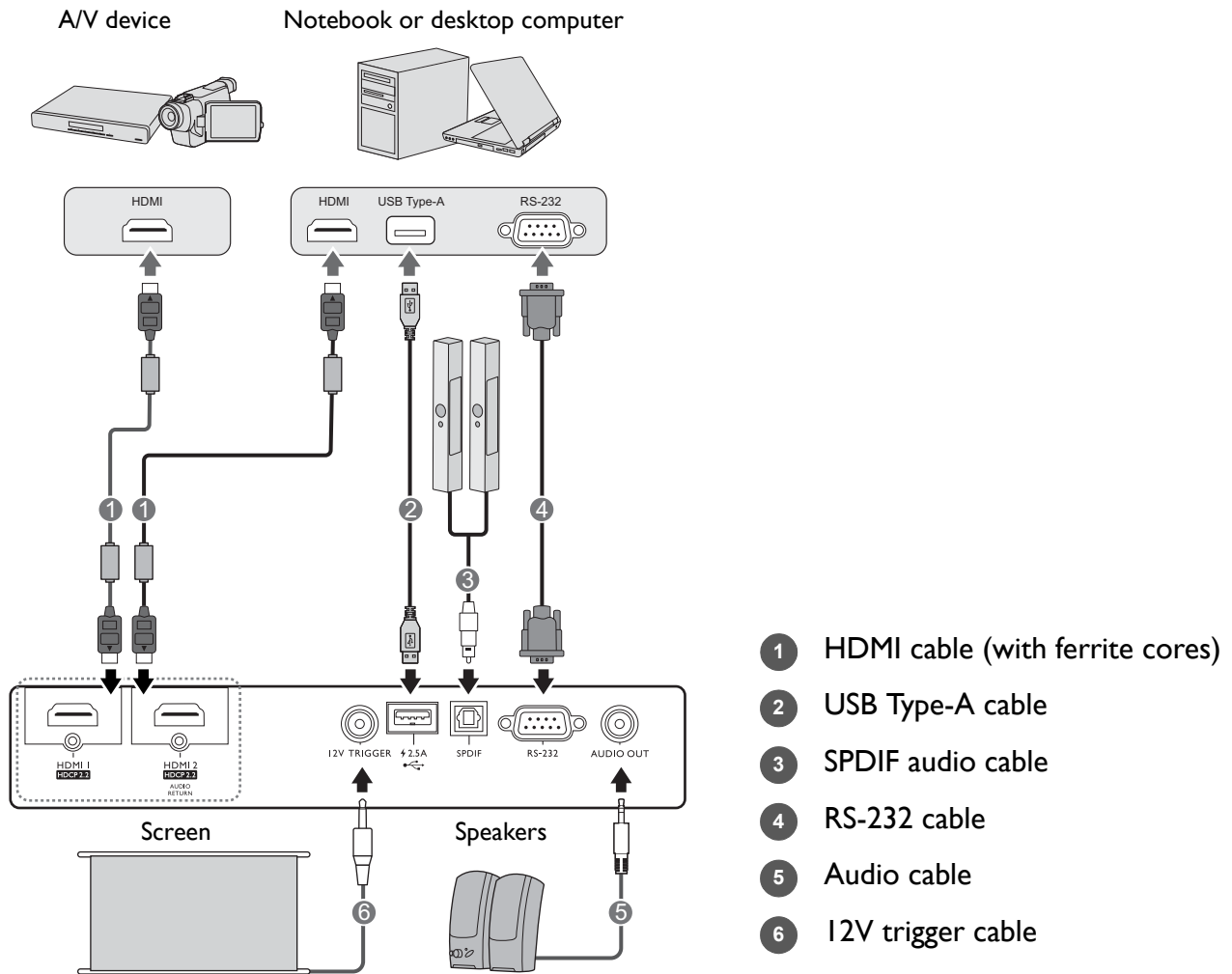


3. When done, press ⏪ to save your changes and exit.

Connection

When connecting a signal source to the projector, be sure to:


1. Turn all equipment off before making any connections.
2. Use the correct signal cables for each source.
3. Ensure the cables are firmly inserted.



- In the connections above, some cables may not be included with the projector (see [Shipping contents on page 7](#)). They are commercially available from electronics stores.
- The connection illustrations are for reference only. The rear connecting jacks available on the projector vary with each projector model.
- Many notebooks do not turn on their external video ports when connected to a projector. Usually a key combo like FN + function key with a monitor symbol turns the external display on/off. Press FN and the labeled function key simultaneously. Refer to your notebook's documentation to find your notebook's key combination.
- If the selected video image is not displayed after the projector is turned on and the correct video source has been selected, check that the video source device is turned on and operating correctly. Also check that the signal cables have been connected correctly.





Operation

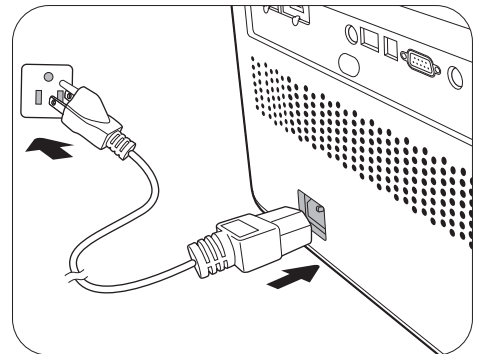
Starting up the projector

1. Plug the power cord. Turn on the power outlet switch (where fitted). The power indicator on the projector lights orange after power has been applied.
2. Press  on the projector or remote control to start the projector. The power indicator flashes green and stays green when the projector is on.

The start up procedure takes about 30 seconds. In the later stage of starting up, a start-up logo is projected.

(If necessary) Rotate the focus ring to adjust the image clearness.

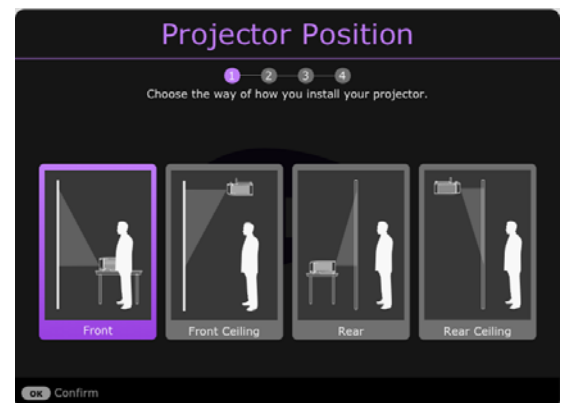
3. If this is the first time you turn on the projector, the setup wizard appears to guide you through setting up the projector. If you have already done this, skip this step and move on to the next step.
 - Use the arrow keys (///) on the projector or remote control to move through the menu items.
 - Use **OK** to confirm the selected menu item.



Step 1:

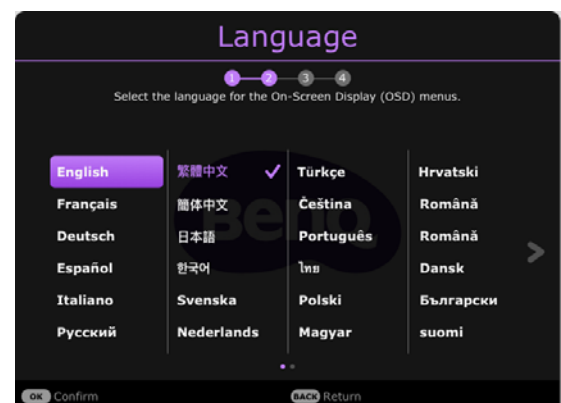
Specify **Projector Position**.

For more information about projector position, see [Choosing a location on page 13](#).



Step 2:

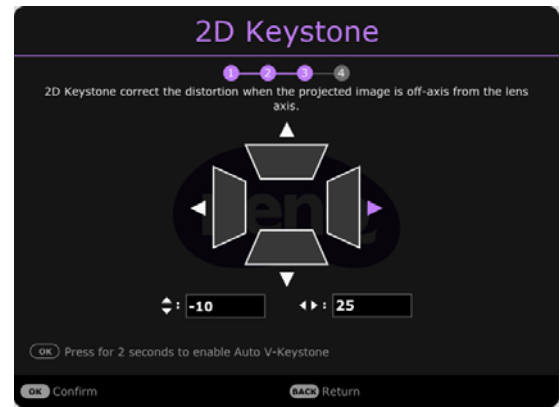
Specify OSD **Language**.



Step 3:

Specify **2D Keystone**, and choose to activate **Auto Vertical Keystone**.

For more information about keystone, see [Correcting keystone on page 19](#).



Step 4:

Specify **GameMaestro**.


You can select a preferred game mode, and adjust more image settings in this menu.

See [GameMaestro on page 32](#) for details.

Now you've completed the initial setup.



4. If you are prompted for a password, press the arrow keys to enter a 6-digit password. See [Utilizing the password function on page 26](#).
5. Switch all of the connected equipment on.
6. The projector will search for input signals. The current input signal being scanned appears. If the projector does not detect a valid signal, the message “No Signal” will appear until an input signal is found.

You can also press  to select your desired input signal. See [Switching input signal on page 27](#).



- Please use the original accessories (e.g. power cord) to avoid possible dangers such as electric shock and fire.
- If the projector is still hot from previous activity, it will run the cooling fan for approximately 90 seconds before energizing the light source.



- The Setup Wizard screenshots are for reference only and may differ from the actual design.
- If the frequency/resolution of the input signal exceeds the projector's operating range, you will see the message “Out of Range” displayed on the background screen. Please change to an input signal which is compatible with the projector's resolution or set the input signal to a lower setting. See [Timing chart on page 53](#).
- If no signal is detected for 3 minutes, the projector automatically enters saving mode.

Setting up the QS01 HDMI Media Streaming

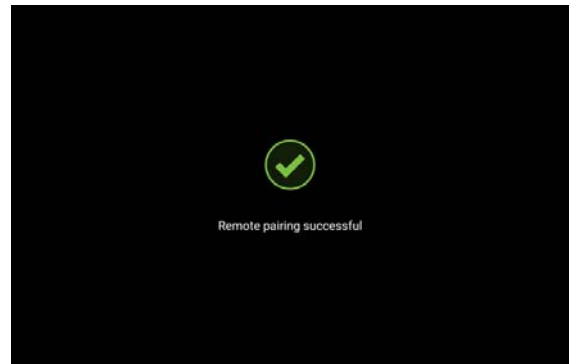
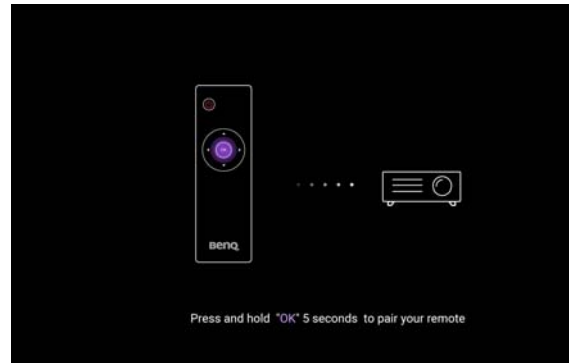
Before you start

Check that you have:

- A Wi-Fi Internet connection
- A Google Account

Step 1:

Press and hold **OK** for 5 seconds to pair your remote control.

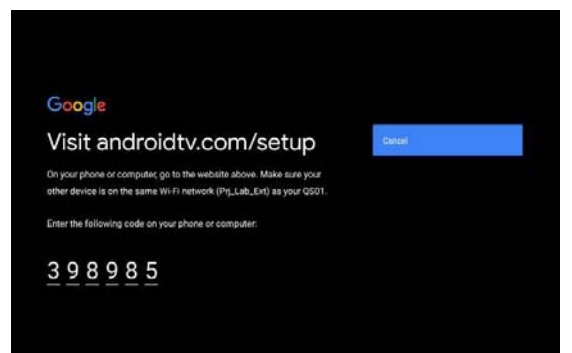
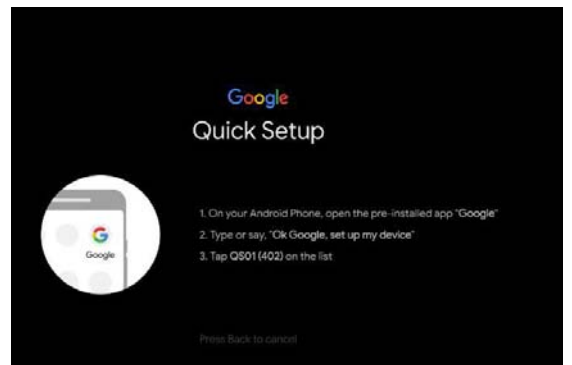


Step 2:

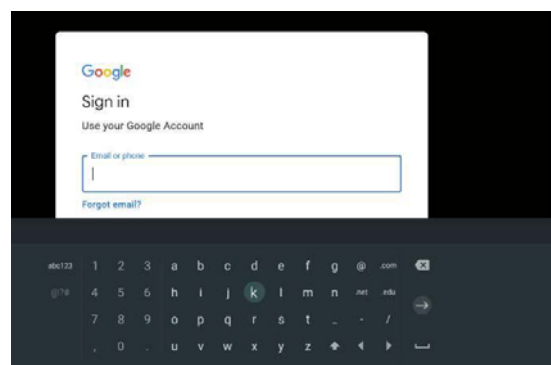
Set up your device.

There are 3 options to set up your device:

- Quick Setup using an Android phone
- Using your phone or computer

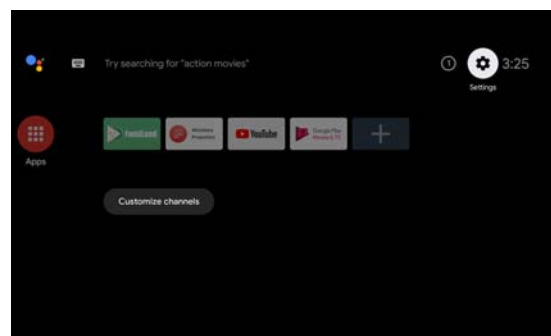


- Using your remote control



Step 3:

Display Android TV home screen.









 For more information, visit <https://support.google.com/androidtv/>.

Using the menus

The projector is equipped with 2 types of On-Screen Display (OSD) menus for making various adjustments and settings. The **Basic** OSD menu provides primary menu functions while the **Advanced** OSD menu provides full menu functions.

To access the OSD menu, press  /  on the projector or remote control.



- Use the arrow keys ( /  /  / ) on the projector or remote control to move through the menu items.
- Use **OK** on the projector or remote control to confirm the selected menu item.

The first time you use the projector (after finishing the initial setup), press  / , and the **Basic** OSD menu will be displayed.

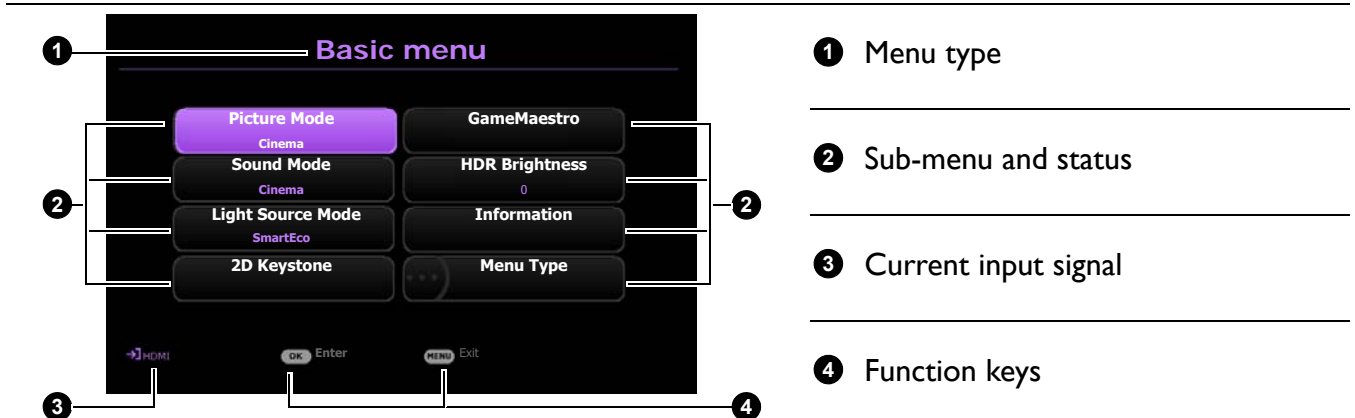
If you intend to switch from the **Basic** OSD menu to the **Advanced** OSD menu:

1. Go to **Menu Type** and press **OK**.
2. Use  /  to select **Advanced** and press **OK**. Your projector will switch to the **Advanced** OSD menu.

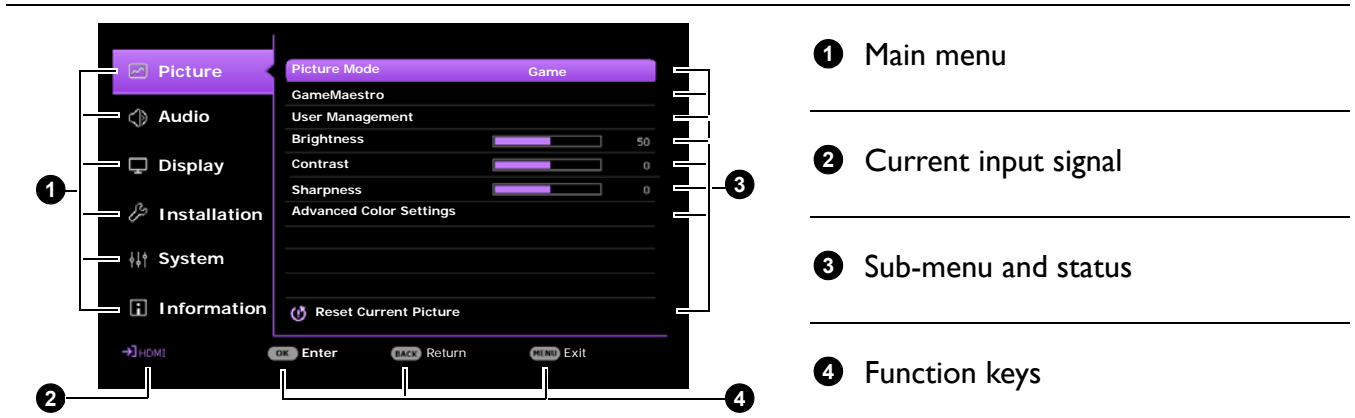
Likewise, when you wish to switch from the **Advanced** OSD menu to the **Basic** OSD menu, follow the instructions below:

1. Go to **System > Menu Settings > Menu Type** and press **OK**.
2. Use  /  to select **Basic** and press **OK**. Your projector will switch to the **Basic** OSD menu.

Overview of the Basic OSD menu.



Overview of the Advanced OSD menu.



The OSD screenshots are for reference only, and may differ from the actual design.

Securing the projector

Using a security cable lock

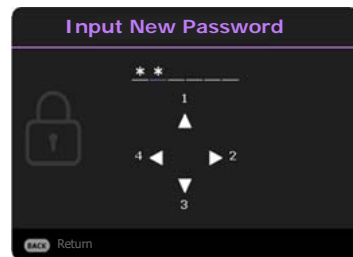
The projector has to be installed in a safe place to prevent theft. Otherwise, purchase a security cable to secure the projector. A security bar is located on the right side of the projector. See item I4 on [page 9](#). Insert a security cable to the opening of the security bar and secure it to a nearby fixture or heavy furniture.

You can also purchase a lock, such as the Kensington lock, to secure the projector. There is a Kensington lock slot on the rear side of the projector. See item I1 on [page 9](#). A Kensington security cable lock is usually a combination of key(s) and the lock. Refer to the lock's documentation for finding out how to use it.

Utilizing the password function

Setting a password

1. Go to **Advanced** menu - **System** > **Security Settings**. Press **OK**. The **Security Settings** page appears.
2. Highlight **Change Password** and press **OK**.
3. The four arrow keys (▲, ►, ▼, ◀) respectively represent 4 digits (1, 2, 3, 4). According to the password you desire to set, press the arrow keys to enter six digits for the password.
4. Confirm the new password by re-entering the new password.
5. To activate the **Power On Lock** function, go to **System** > **Security Settings** > **Power On Lock**, press **OK** and ◀/► to select **On**. Input the password again.

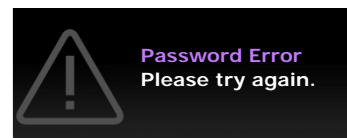


- The digits being input will be displayed as asterisks on-screen. Make a note of your selected password and keep it in a safe place in advance or right after the password is entered so that it is available to you should you ever forget it.
- Once a password has been set and the **Power On Lock** is activated, the projector cannot be used unless the correct password is entered every time the projector is started.

If you forget the password

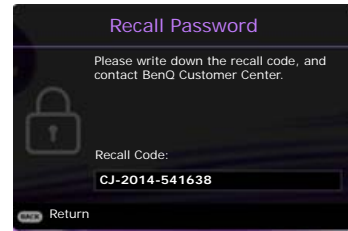
If you enter the wrong password, the password error message will appear, and the **Input Password** message follows. If you absolutely do not remember the password, you can use the password recall procedure. See [Entering the password recall procedure on page 27](#).

If you enter an incorrect password 5 times in succession, the projector will automatically shut down in a short time.



Entering the password recall procedure

1. Press and hold **OK** for 3 seconds. The projector will display a coded number on the screen.
2. Write down the number and turn off your projector.
3. Seek help from the local BenQ service center to decode the number. You may be required to provide proof of purchase documentation to verify that you are an authorized user of the projector.



Changing the password

1. Go to **Advanced** menu - **System** > **Security Settings**. Press **OK**. The **Security Settings** page appears.
2. Highlight **Change Password** and press **OK**.
3. Enter the old password.
 - If the password is correct, another message **Input New Password** appears.
 - If the password is incorrect, the password error message will appear, and the message **INPUT CURRENT PASSWORD** appears for your retry. You can press **BACK** to cancel the change or try another password.
4. Enter a new password.
5. Confirm the new password by re-entering the new password.

Disabling the password function

To disable password protection, go to **Advanced** menu - **System** > **Security Settings** > **Power On Lock**, press **OK** and **◀/▶** to select **Off**. The message **Input Password** appears. Enter the current password.

- If the password is correct, the OSD menu returns to the **Security Settings** page. You will not have to enter the password next time turning on the projector.
- If the password is incorrect, the password error message will appear, and the message **INPUT CURRENT PASSWORD** appears for your retry. You can press **BACK** to cancel the change or try another password.



Though the password function is disabled, you need to keep the old password in hand should you ever need to re-activate the password function by entering the old password.

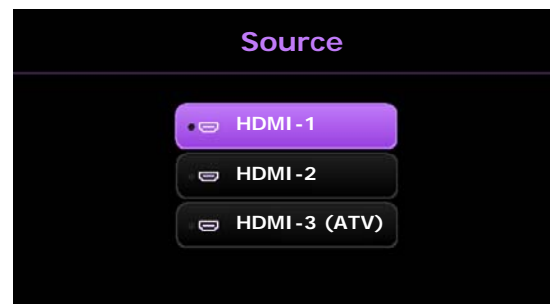
Switching input signal

The projector can be connected to multiple devices at the same time. However, it can only display one full screen at a time. When starting up, the projector automatically searches for the available signals.

Be sure the **Advanced** menu - **Display** > **Auto Source Search** is **On** if you want the projector to automatically search for the signals.

To manually select the source:

1. Press **⏏**. A source selection bar appears.
2. Press **▲/▼** until your desired signal is selected and press **OK**.





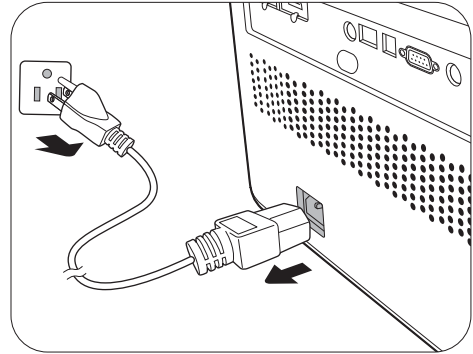
Once detected, the picture from the selected source will appear. If there is multiple equipment connected to the projector, repeat steps 1-2 to search for another signal.



- The brightness level of the projected image will change accordingly when you switch between different input signals.
- For best display picture results, you should select and use an input signal which outputs at the projector's native resolution. Any other resolutions will be scaled by the projector depending upon the "aspect ratio" setting, which may cause some image distortion or loss of picture clarity. See [Aspect Ratio on page 38](#).

Shutting down the projector

1. Press  and a confirmation message will appear prompting you. If you don't respond in a few seconds, the message will disappear.
2. Press  a second time. The power indicator flashes orange, the projection light source shuts down, and the fans will continue to run for approximately 90 seconds to cool down the projector.
3. Once the cooling process finishes, the power indicator becomes a steady orange and fans stop. Disconnect the power cord from the power outlet.



To protect the light source, the projector will not respond to any commands during the cooling process.

Menu operation

Please note that the on-screen display (OSD) menus vary according to the signal type selected and the projector model you are using.

The menu items are available when the projector detects at least one valid signal. If there is no equipment connected to the projector or no signal detected, limited menu items are accessible.

Basic menu

Structure

Menu (Ref. Page)	Options	
Picture Mode (31)	Bright/Living Room/Game/Sports/Cinema/(3D)/(HDR10)/(HDR Game)/(HLG)/User	
Sound Mode (36)	Cinema/Music/Game/Sports/User	
Light Source Mode (34)	Normal/ECO/SmartEco/Custom	
2D Keystone (19)	H: -30 – +30 V: -30 – +30	
GameMaestro (32)	Game Mode	Off/FPS/RPG/SPG
	Details Adjustment	Off/Low/High
	Fast Mode	Off/On
HDR Brightness (34)	-2/-1/0/1/2	
Information (46)	Detected Resolution	
	Source	
	Picture Mode	
	Light Source Mode	
	3D Format	
	Color System	
	Dynamic Range	
	Light Source Usage Time	
	Firmware Version	
	Service Code	
Menu Type (44)	Basic/Advanced	


Advanced menu

I. Main menu: **Picture**

Structure

Menu		Options	
Picture Mode		Bright/Living Room/Game/Sports/Cinema/3D/HDRI0/HDR Game/HLG/User	
GameMaestro	Game Mode	Off/FPS/RPG/SPG	
	Details Adjustment	Off/Low/High	
	Fast Mode	Off/On	
User Management	Load Settings From	Bright/Living Room/Game/Sports/Cinema	
	Rename User Mode		
Brightness		0–100	
Contrast		0–100	
Sharpness		0–31	
Gamma Selection		1.8/2.0/2.1/2.2/2.3/2.4/2.5/2.6/BenQ	
Advanced Color Settings	Color Temperature Tuning	Color Temperature	Native (for Bright picture mode) Normal/Cool/Warm (for the rest picture modes)
		R Gain/G Gain/B Gain	0–200
	Color Management	R Offset/G Offset/B Offset	0–511
		R/G/B/C/M/Y	Hue/Saturation/Gain
		White Balance	R Gain/G Gain/B Gain
	Reset		
	Light Source Mode		Normal/ECO/SmartEco/Custom
Custom Brightness		70%–100%	
HDR Brightness		-2/-1/0/1/2	
Noise Reduction		0 – 31	
Reset Current Picture Mode		Reset/Cancel	

Function descriptions

Menu	Descriptions
	<p>The projector is preset with several predefined picture modes so that you can choose one to suit your operating environment and input signal picture type.</p> <ul style="list-style-type: none">• Bright Maximizes the brightness of the projected image. This mode is suitable for environments where extra-high brightness is required, such as using the projector in well lit rooms.• Living Room With well-saturated color, fine-tuned sharpness, and a higher brightness level, this mode is suitable for TV streaming in rooms where there is a small amount of ambient light, e.g. your living room.• Game This mode is best for playing video games, and you can select an optimal Audio-Visual preset for 3 types of games in GameMaestro menu: First-Person shooting (FPS), Role-Playing game (RPG), Sports game (SPG) to have a perfect game-play experience in well-lit rooms.• Sports With well-saturated colors and higher brightness level, this mode is best for watching sporting events in a bright room.• Cinema This mode is best for watching movies with accurate color and deepest contrast at lower brightness level in rooms with a bit of ambient light, as if in a commercial cinema.
Picture Mode	<ul style="list-style-type: none">• 3D Optimized to bring up 3D effects when watching 3D contents.  This mode is only available when 3D function is enabled.• HDR10/HDR Game Delivers High Dynamic Range effects with higher contrasts of brightness and colors for HDR Blu-ray movies or HDR games. After auto-detecting metadata or EOTF info from HDR contents, HDR10 and HDR Game are available for selection. HDR10 is best for displaying Blu-ray movies, while HDR Game is used to activate GameMaestro menu for HDR gameplay.• HLG Delivers High Dynamic Range effects with higher contrasts of brightness and colors. Picture Mode will be switched to HLG automatically while detecting metadata or EOTF info from HLG streaming contents.• User Recalls the settings customized based on the current available picture modes. See User Management on page 32.

GameMaestro menu is only available when **Picture Mode** is set at **Game** or **HDR Game**.

- **Game Mode**

You can select a preferred mode from among **FPS**, **RPG**, **SPG**. When one of the modes is set, all the functions provided under **GameMaestro** menu (e.g. **Details Adjustment**, **Fast Mode**) will be available for adjustments.

- **FPS** (First-Person shooting): Enhances detail viewing experience by revealing all the enemies hidden in the dark shadow, and provides surrounding sound to hear the distant footsteps and gunshot and recognize their directions.
- **RPG** (Role-Playing): Provides CinematicColor and powerful cinema sound as if in a film-like and role-playing game world.
- **SPG** (Sports): Provides true colors and live vocal sound to enjoy a live broadcast sports game.

- **Details Adjustment**

Adjusts the level of detail clarity. The higher the effect, the more details will be shown but with lower black performance.

- **Fast Mode**

Minimizes the response time between the input source and the displayed image. In order to minimize response time, we suggest setting the digital adjustments (such as **2D Keystone**) to 0. When **Fast Mode** is activated, **Aspect Ratio** will switch to **Auto** automatically.

There is one user-definable mode if the current available picture modes are not suitable for your need. You can use one of the picture modes (except the **User**) as a starting point and customize the settings.

- **Load Settings From**

1. Go to **Picture > Picture Mode**.
2. Press **◀/▶** to select **User**.
3. Press **▼** to highlight **User Management**, and press **OK**. The **User Management** page is displayed.
4. Select **Load Settings From** and press **OK**.
5. Press **▼/▲** to select a picture mode that is closest to your need.
6. Press **OK** and **BACK** to return to the **Picture** menu.
7. Press **▼** to select the sub-menu items you want to change and adjust the values with **◀/▶**. The adjustments define the selected user mode.

- **Rename User Mode**

Select to rename the customized picture mode (**User**). The new name can be up to 9 characters including English letters (A-Z, a-z), digits (0-9), and space ().

1. Go to **Picture > Picture Mode**.
 2. Press **◀/▶** to select **User**.
 3. Press **▼** to highlight **User Management**, and press **OK**. The **User Management** page is displayed.
-

GameMaestro

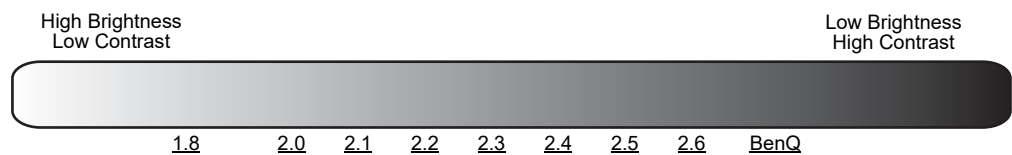
User Management

User Management (Continued)	<ol style="list-style-type: none"> Press ▼ to highlight Rename User Mode and press OK. The Rename User Mode page is displayed. Use ▲/▶/▼/◀, and OK to set desired characters. When done, press BACK to save the changes and exit.
Brightness	The higher the value, the brighter the image. Adjust this control so the black areas of the image appear just as black and that detail in the dark areas is visible.
Contrast	The higher the value, the greater the contrast. Use this to set the peak white level after you have previously adjusted the Brightness setting to suit your selected input and viewing environment.
Sharpness	The higher the value, the sharper the picture becomes.

• **Gamma Selection**

Gamma refers to the relationship between input source and picture brightness.

- **1.8/2.0/2.1/BenQ**: Select these values according to your preference.
- **2.2/2.3**: Increases the average brightness of the picture. Best for a lit environment, meeting room or family room.
- **2.4/2.5**: Best for viewing movies in a dark environment.
- **2.6**: Best for viewing movies which are mostly composed of dark scenes.



• **Color Temperature Tuning**

Advanced Color Settings

There are several preset color temperature settings available. The available settings may vary according to the signal type selected.

When **Bright** is selected for **Picture Mode**, the color temperature switches to **Native**, and cannot be changed.

- **Native**: With the light source's original color temperature and higher brightness, this setting is suitable for environments where high brightness is required, such as projecting pictures in well lit rooms.
- **Normal**: Maintains normal colorings for white.
- **Cool**: Makes images appear bluish white.
- **Warm**: Makes images appear reddish white.

You can also set a preferred color temperature by adjusting the following options.

- **R Gain/G Gain/B Gain**: Adjusts the contrast levels of Red, Green, and Blue.
- **R Offset/G Offset/B Offset**: Adjusts the brightness levels of Red, Green, and Blue.

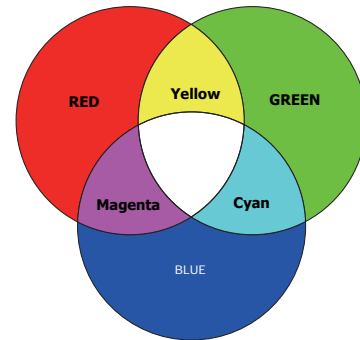
• Color Management

The Color Management provides six sets (RGBCMY) of colors to be adjusted. When you select each color, you can independently adjust its range and saturation according to your preference.

To make adjustments, press the ▲/▼ arrows to highlight an independent color from among Red (R), Green (G), Blue (B), Cyan (C), Magenta (M), or Yellow (Y), and press **OK**. The following menu items are displayed for your choice.

- **Hue:** Increase in the range will include colors consisted of more proportions of its two adjacent colors. Please refer to the illustration for how the colors relate to each other.

For example, if you select Red and set its range at 0, only pure red in the projected picture will be selected. Increasing its range will include red close to yellow and red close to magenta.



- **Saturation:** Adjusts the values to your preference. Every adjustment made will reflect to the image immediately. For example, if you select Red and set its value at 0, only the saturation of pure red will be affected.
- **Gain:** Adjusts the values to your preference. The contrast level of the primary color you select will be affected. Every adjustment made will reflect to the image immediately.

Advanced Color Settings (Continued)

If you selected **White Balance (W)**, you can adjust the contrast levels of Red, Green, and Blue by selecting **R Gain**, **G Gain**, and **B Gain**.

To return all the settings to the factory default values, highlight **Reset**, and press **OK**.



Saturation is the amount of that color in a video picture. Lower settings produce less saturated colors; a setting of “0” removes that color from the image entirely. If the saturation is too high, that color will be overpowering and unrealistic.

• Light Source Mode

Selects a suitable light source power from among the provided modes. See [Extending light source life on page 48](#).

• Custom Brightness

Adjusts the light power manually. This mode is only available when the **Light Source Mode** is set at **Custom**.

• HDR Brightness

The projector can automatically adjust the brightness levels of your image according to the input source. You can also manually select a brightness level to display better picture quality. When the value is higher, the image becomes brighter; when the value is lower, the image becomes darker.

• Noise Reduction

Reduces electrical image noise caused by different media players.

Reset Current Picture Mode

Returns all of the adjustments you've made for the selected **Picture Mode** (including the preset mode, **User**) to the factory preset values.

1. Press **OK**. The confirmation message is displayed.
2. Use **◀/▶** to select **Reset** and press **OK**. The current picture mode returns to the factory preset settings.



The following settings will still remain: **Picture Mode, GameMaestro, User Management**.

2. Main menu: **Audio**

Structure

Menu	Options
Sound Mode	Cinema/Music/Game/Sports/User
User Sound EQ	100Hz/300Hz/ 1kHz/3kHz/10kHz -10 – +10
Mute	Off/On
Volume	0 – 20
S/PDIF	Off/On
L/R Switch	Off/On
Power On/Off Ring Tone	Off/On
Dynamic Stereo Enhancement	Off/On
Reset Audio	Reset/Cancel

Function descriptions

Menu	Descriptions
Sound Mode	<p>This function utilizes treVolo and Bongiovi DPS (Digital Power Station) Technology, which incorporates its patented algorithms with 120 calibration points that optimizes any audio signal in real time to add depth, clarity, definition, presence and enhanced stereo field imaging for more immersive audio experience. The following preset sounds are available: Cinema, Music, Game, Sports, and User. When Game Mode in the Advanced menu - Picture > GameMaestro is activated, FPS/SPG/RPG respectively deploys Game/Sports/Cinema sound mode.</p> <p>The User mode allows you to personalize the sound settings. When selecting the User mode, you may make manual adjustments with the User Sound EQ function.</p> <p>If the Mute function is activated, adjusting Sound Mode will turn off the Mute function.</p>
User Sound EQ	<p>Select desired frequency bands (100 Hz, 300 Hz, 1k Hz, 3k Hz, and 10k Hz) to adjust the levels according to your preference. The settings made here define the User mode.</p>
Mute	<p>Select On to temporarily turn off the projector's internal speaker or the volume being output from the audio output jack.</p> <p>To restore the audio, select Off.</p>
Volume	<p>Adjusts the volume level of the projector's internal speaker or the volume being output from the audio output jack.</p> <p>If the Mute function is activated, adjusting Volume will turn off the Mute function.</p>


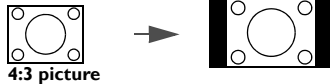
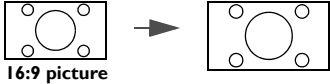
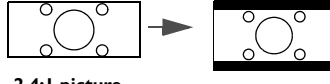
S/PDIF	<p>Enables or disables the S/PDIF function. To enjoy this digital sound effect, make sure the SPDIF connector on the projector is connecting to a compatible audio system.</p> <p>To enjoy 2.0/5.1 channel audio out, please check the audio format from your player: format LPCM is for 2 channel output, while format DTS or AC3 is up to 5.1 channel output. The external speaker or amplifier should support DTS or AC3 decode for 5.1 channel output.</p>
L/R Switch	<p>The left and right audio channels will automatically swap when selecting On.</p>
Power On/Off Ring Tone	<p>Sets the ring tone for the projector On or Off.</p> <p>The Power On/Off Ring Tone can only be adjusted here. Setting the sound mute or adjusting the sound level do not affect the Power On/Off Ring Tone.</p>
Dynamic Stereo Enhancement	<p>Dynamic Stereo Enhancement powered by Bongiovi DPS (Digital Power Station) Technology is used to create virtual surround audio ambience by controlling sound tracks dynamically.</p>
Reset Audio	<p>Returns all of the adjustments you've done under the Audio menu to the factory preset values.</p>

3. Main menu: **Display**

Structure

Menu		Options
Aspect Ratio		Auto/4:3/16:9/2.4:1
Auto Source Search		Off/On
Source Rename		HDMI-1/HDMI-2
3D	3D Mode	Auto/Frame Sequential/Frame Packing/Top Bottom/Side by Side/Off
	3D Sync Invert	Disable/Invert
HDMI Format		Auto/Limited/Full
HDMI Equalizer	HDMI-1/HDMI-2	Auto/1/2/3/4/5
HDMI Settings	HDMI EDID	HDMI-1/HDMI-2/HDMI-3 Enhanced/Standard
	Electronics Control	Off/On
	Audio Return (HDMI-2)	Off/On
	Power On Link	Off/From Device
	Power Off Link	Off/From Projector
Reset Display		Reset/Cancel

Function descriptions

Menu	Descriptions
Aspect Ratio	<p>There are several options to set the image's aspect ratio depending on your input signal source.</p> <ul style="list-style-type: none"> • Auto Scales an image proportionally to fit the projector's native resolution in its horizontal or vertical width. • 4:3 Scales an image so that it is displayed in the center of the screen with a 4:3 aspect ratio. • 16:9 Scales an image so that it is displayed in the center of the screen with a 16:9 aspect ratio. • 2.4:1 Scales an image so that it is displayed in the center of the screen with a 2.4:1 aspect ratio.
	
	
	
	
Auto Source Search	Allows the projector to automatically search for a signal.

Source Rename

Renames the current input source to your desired name.

On the **Source Rename** page:

1. Press **OK** to display the on-screen keyboard.
 2. Press **▲/▼/◀/▶** to select each desired digit/letter, and press **OK** to confirm each input.
 3. Repeat the step above and when done, press **↩** and **▼** to highlight **Commit**.
 4. Press **OK** and the source name changes.
-

3D

This projector supports playing three-dimensional (3D) content transferred through your 3D-compatible video devices and contents, such as PlayStation consoles (with 3D game discs), 3D Blu-ray players (with 3D Blu-ray discs), and so on. After you have connected the 3D video devices to the projector, wear the BenQ 3D glasses and make sure the power is on to view 3D contents.

When watching 3D contents:

- The image may seem misplaced; however, this is not a product malfunction.
- Take appropriate breaks when watching 3D contents.
- Stop watching 3D contents if you feel fatigue or discomfort.
- Keep a distance from the screen of about three times the effective height of the screen.
- Children and people with a history of oversensitivity to light, heart problems, or any other existing medical conditions should be refrained from watching 3D contents.
- The image may seem reddish, greenish, or bluish without wearing 3D glasses. However, you will not notice any color bias when watching 3D contents with 3D glasses.
- The 4K source will not be displayed.

• 3D Mode

The default setting is **Auto** and the projector automatically chooses an appropriate 3D format when detecting 3D contents. If the projector cannot recognize the 3D format, press **OK** to choose a 3D mode from among **Frame Sequential**, **Frame Packing**, **Top Bottom**, and **Side by Side**.

When this function is enabled:

- The brightness level of the projected image decreases.
- The **Picture Mode** cannot be adjusted.
- The **2D Keystone** can only be adjusted within limited degrees.

• 3D Sync Invert

When your 3D image is distorted, enable this function to switch between the image for the left eye and the right eye for more comfortable 3D viewing experience.

HDMI Settings

• HDMI Format

Selects a suitable RGB color range to correct the color accuracy.

- **Auto:** Automatically selects a suitable color range for the incoming HDMI signal.
- **Limited:** Utilizes the Limited range RGB 16-235.
- **Full:** Utilizes the Full range RGB 0-255.

• HDMI Equalizer

Sets a suitable value to maintain the HDMI picture quality in long distance data transmission.

• HDMI EDID

Switches between **Enhanced** for HDMI 2.0 EDID and **Standard** for HDMI 1.4 EDID. Selecting **Standard** which supports up to 1080p 60Hz may solve abnormal display issues with some old players.

• Electronics Control

When you enable this function and connect an HDMI CEC-compatible device to your projector with an HDMI cable, turning on the HDMI CEC compatible device automatically turns on the projector, while turning off the projector automatically turns off the HDMI CEC compatible device.

• Audio Return (HDMI-2)

When connecting to ARC compatible speaker to the projector with HDMI cables, the audio can be returned to these speakers from the projector HDMI 2 port.

HDMI-1, HDMI-3 audio can via ARC function (**HDMI-2**) to output audio to external speakers.

To enable Audio Return to return audio to the speakers, when ARC is **On**, turn **S/PDIF** off. **S/PDIF** and ARC can be **Off** at the same time.

• Power On Link/Power Off Link

When you connect an HDMI CEC-compatible device to your projector with an HDMI cable, you can set the behavior of powering on/off between the device and the projector.

Power On Link > From Device	When the connected device is turned on, the projector will be activated, too.
Power Off Link > From Projector	When the projector is turned off, the connected device will be shut down, too.

Reset Display

Returns all the settings in the **Display** main menu to the factory default values.

4. Main menu: Installation

Structure

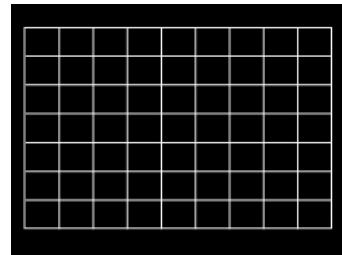
Menu	Options
Projector Position	Front/Front Ceiling/Rear/Rear Ceiling
2D Keystone	H: -30 – +30 V: -30 – +30
Auto Vertical Keystone	Off/On
Test Pattern	Off/On
High Altitude Mode	Off/On
12V Trigger	Off/On
Baud Rate	9600/14400/19200/38400/57600/115200

Function descriptions

Menu	Descriptions
Projector Position	The projector can be installed on a ceiling or behind a screen, or with one or more mirrors. See Choosing a location on page 13 for details.
2D Keystone	See Correcting keystone on page 19 for details.
Auto Vertical Keystone	Automatically corrects the keystone at the left/right side of the projected image.

Test Pattern

Adjusts the image size and focus and check that the projected image is free from distortion.



High Altitude Mode

We recommend you use the **High Altitude Mode** when your environment is between 1500 m–3000 m above sea level, and ambient temperature is between 0°C–30°C.

Operation under "**High Altitude Mode**" may cause a higher decibel operating noise level because of increased fan speed necessary to improve overall system cooling and performance.

If you use this projector under other extreme conditions excluding the above, it may display auto shut-down symptoms, which is designed to protect your projector from over-heating. In cases like this, you should switch to High Altitude mode to solve these symptoms. However, this is not to state that this projector can operate under any and all harsh or extreme conditions.



Do not use the **High Altitude Mode** if your altitude is between 0 m and 1500 m and ambient temperature is between 0°C and 35°C. The projector will be over cooled, if you turn the mode on under such a condition.

12V Trigger	If On is selected, the projector will send electronic signal out when it is turned on.
Baud Rate	Select a baud rate that is identical with your computer's so that you can connect the projector with a suitable RS-232 cable and update or download the projector's firmware. This function is intended for qualified service personnel.




5. Main menu: System

Structure

Menu		Options	
Language		English/Français/Deutsch/Italiano/Español/ Русский/繁體中文/简体中文/日本語/한국어/ Svenska/Nederlands/Türkçe/Čeština/ Português/ភាសាខ្មែរ/ Polski/Magyar/Hrvatski/ Română/Norsk/Dansk/Български/Suomi/ Indonesian/Ελληνικά/العربية/हिन्दी	
Background Settings	Splash Screen	BenQ/Black/Blue	
Menu Settings	Menu Type	Basic/Advanced	
	Menu Display Time	5 sec/10 sec/20 sec/30 sec/Always	
	Menu Position	Center/Top-Left/Top-Right/ Bottom-Right/Bottom-Left	
Color Calibration	Auto Color Calibration	Off/Auto	
	Calibration Status	Default/Calibrated	
Light Source Information	Light Source Usage Time		
	Normal Mode		
	ECO Mode		
	SmartEco Mode		
	Custom Mode		
	Equivalent Light Hours		
Operation Settings	Reminder Message	Off/On	
	LED Indicator	Off/On	
	Power On/Off Settings	Direct Power On	Off/On
		Auto Power Off	Disable/3 min/10 min/15 min/ 20 min/25 min/30 min
Security Settings	Panel Key Lock	Off/On Yes/No	
	Change Password		
	Power On Lock	Off/On	
Factory Default		Reset/Cancel	
Reset System		Reset/Cancel	

Function descriptions

Menu	Descriptions
Language	Sets the language for the On-Screen Display (OSD) menus.
Background Settings	<ul style="list-style-type: none"> • Splash Screen Allows you to select which logo screen will be displayed during projector start-up.

<p>Menu Settings</p>	<ul style="list-style-type: none"> • Menu Type Sets the OSD menu type according to your needs. • Menu Display Time Sets the length of time the OSD will remain active after your last key press. • Menu Position Sets the On-Screen Display (OSD) menu position.
<p>Color Calibration</p>	<ul style="list-style-type: none"> • Auto Color Calibration Automatically keeps out-of-box color consistency of the projector. • Calibration Status Factory default color settings or new color settings generated by the latest color calibration are available to select.
<p>Light Source Information</p>	<p>This menu page displays the following information:</p> <ul style="list-style-type: none"> • Light Source Usage Time • Light hours used under Normal Mode, ECO Mode, SmartEco Mode, and Custom Mode. • Equivalent Light Hours. <p>For details about how to calculate the hours, see Getting to know the light hour on page 48.</p>
<p>Operation Settings</p>	<ul style="list-style-type: none"> • Reminder Message Sets the reminder messages on or off. • LED Indicator You can turn off the LED warning lights. This is to avoid any light disturbance when viewing images in a dark room. • Power On/Off Settings: <ul style="list-style-type: none"> • Direct Power On: Allows the projector to turn on automatically once the power is fed through the power cord. • Auto Power Off: Allows the projector to turn off automatically if no input signal is detected after a set period of time to prevent unnecessary waste of light source life.
<p>Security Settings</p>	<ul style="list-style-type: none"> • Panel Key Lock: With the control keys on the projector locked, you can prevent your projector settings from being changed accidentally (by children, for example). When the Panel Key Lock is on, no control keys on the projector will operate except  POWER. <p>To release panel key lock, press and hold  (the right key) on the projector or remote control for 3 seconds.</p> <p></p> <p>If you turn off the projector without disabling panel key lock, the projector will still be in locked status the next time it is turned on.</p> <ul style="list-style-type: none"> • Change Password/Power On Lock See Utilizing the password function on page 26.

Returns all settings to the factory preset values.

Factory Default



The following settings will still remain: All of the menu items in **Installation** menu, **Light Source Information**, **Security Settings**.

Returns all the settings in the **System** main menu to the factory default values.

Reset System




The following settings will still remain: **Light Source Information**, **Security Settings**.

6. Main menu: Information

Structure

Menu	Options
Detected Resolution	
Source	
Picture Mode	
Light Source Mode	
3D Format	
Color System	
Dynamic Range	
Light Source Usage Time	
Firmware Version	
Service Code	

Function descriptions

Menu	Descriptions
Detected Resolution	Shows the native resolution of the input signal.
Source	Shows the current signal source.
Picture Mode	Shows the selected mode in the Picture menu.
Light Source Mode	Shows the used light source mode.
	Displays the current 3D mode.
3D Format	 3D Format is only available when 3D is enabled.
Color System	Shows the input system format.
Dynamic Range	Shows the picture dynamic range, e.g. SDR, HDR10, HLG, etc.
Light Source Usage Time	Shows the number of hours the light has been used.
Firmware Version	Shows the firmware version of your projector.
Service Code	Shows the projector's serial number.

Maintenance

Care of the projector

Cleaning the lens

Clean the lens whenever you notice dirt or dust on the surface. Please be sure to turn off the projector and let it cool down completely before cleaning the lens.

- Use a canister of compressed air to remove dust.
- If there is dirt or smears, use lens-cleaning paper or moisten a soft cloth with lens cleaner and gently wipe the lens surface.
- Never use any type of abrasive pad, alkaline/acid cleaner, scouring powder, or volatile solvent, such as alcohol, benzene, thinner or insecticide. Using such materials or maintaining prolonged contact with rubber or vinyl materials may result in damage to the projector surface and cabinet material.

Cleaning the projector case

Before you clean the case, turn the projector off using the proper shutdown procedure as described in [Shutting down the projector on page 28](#) and unplug the power cord.

- To remove dirt or dust, wipe the case with a soft, lint-free cloth.
- To remove stubborn dirt or stains, moisten a soft cloth with water and a neutral pH detergent. Then wipe the case.



Never use wax, alcohol, benzene, thinner or other chemical detergents. These can damage the case.

Storing the projector

If you need to store the projector for an extended time, please follow the instructions below:

- Make sure the temperature and humidity of the storage area are within the recommended range for the projector. Please refer to [Specifications on page 51](#) or consult your dealer about the range.
- Retract the adjuster feet.
- Remove the battery from the remote control.
- Pack the projector in its original packing or equivalent.

Transporting the projector

It is recommended that you ship the projector with its original packing or equivalent.

Light source information

Getting to know the light hour

When the projector is in operation, the duration (in hours) of light source usage is automatically calculated by the built-in timer. The method of calculating the equivalent light hour is as follows:

1. Light Usage Time = (x+y+z+a) hours, if
Time used in **Normal** mode = x hours
Time used in **ECO** mode = y hours
Time used in **SmartEco** mode = z hours
Time used in **Custom** mode = a hours
2. Equivalent Light Hour = α hours

$$\alpha = \frac{A'}{X} \times x + \frac{A'}{Y} \times y + \frac{A'}{Z} \times z + \frac{A'}{A} \times a, \text{ if}$$

X= light source life spec of **Normal** mode

Y= light source spec of **ECO** mode

Z= light source spec of **SmartEco** mode

A= light source spec of **Custom** mode

A' is the longest light life spec among X, Y, Z, A.



For time used in each light source mode shown in OSD menu:

- Time used is accumulated and rounded down to an integer in **hours**.
- When time used is less than 1 hour, it shows 0 hours.



When you calculate **Equivalent Light Hours** manually, it will probably have deviation from the value shown in OSD menu since projector system calculates time used for each light source mode in "Minutes" then rounds down to an integer in hours shown in OSD.

To obtain the light source information:

Go to **Advanced Menu - System > Light Source Information** and press **OK**. The **Light Source Information** page appears.

You can also get the light hour information on the **Information** menu.

Extending light source life

- Setting the **Light Source Mode**

Go to **Advanced Menu - Picture > Advanced Color Settings > Light Source Mode** and press **◀/▶** to select a suitable light source power from among the provided modes.

Setting the projector in **ECO**, **SmartEco**, or **Custom** mode extends light life.














































Light Source Mode	Descriptions
Normal	Provides full light brightness
ECO	Lowers brightness to extend the light life and decreases the fan noise
SmartEco	Adjusts the light power automatically depending on the content brightness level while optimizing display quality.
Custom	Adjusts the light power manually from 70% to 100% in 1% increments.

- Setting **Auto Power Off**

This function allows the projector to turn off automatically if no input signal is detected after a set period of time to prevent unnecessary waste of light source life.

To set **Auto Power Off**, go to **Advanced Menu - System > Operation Settings > Power On/Off Settings > Auto Power Off**, and press ◀/▶ to set a period of time.

Indicators

Indicator			Status & Description
POWER	TEMP	LIGHT	
Power events			
			Stand-by mode
			Powering up
			Normal operation
			Normal power-down cooling
			Download
			Light source life exhausted
			Burn-in ON
			Burn-in OFF
Light source events			
			Light source error in normal operation
			Light source is not lit up
Thermal events			
			Fan 1 error (the actual fan speed is outside the desired speed)
			Fan 2 error (the actual fan speed is outside the desired speed)
			Fan 3 error (the actual fan speed is outside the desired speed)
			Fan 4 error (the actual fan speed is outside the desired speed)
			Temperature 1 error (over limited temperature)



○: Off

●: Orange On

●: Green On

●: Red On

●: Orange Flashing

●: Green Flashing


●: Red Flashing

Troubleshooting

? The projector does not turn on.

Cause	Remedy
There is no power from the power cord.	Plug the power cord into the AC power jack on the projector, and plug the power cord into the power outlet. If the power outlet has a switch, make sure that it is switched on.
Attempting to turn the projector on again during the cooling process.	Wait until the cooling down process has completed.

? No picture

Cause	Remedy
The video source is not turned on or connected correctly.	Turn the video source on and check that the signal cable is connected correctly.
The projector is not correctly connected to the input signal device.	Check the connection.
The input signal has not been correctly selected.	Select the correct input signal with the  (SOURCE) key.

? Blurred image

Cause	Remedy
The projection lens is not correctly focused.	Adjust the focus of the lens using the focus ring.
The projector and the screen are not aligned properly.	Adjust the projection angle and direction as well as the height of the projector if necessary.

? Remote control does not work.

Cause	Remedy
The batteries are out of power.	Replace both of the batteries with new ones.
There is an obstacle between the remote control and the projector.	Remove the obstacle.
You are too far away from the projector.	Stand within 8 meters (26 feet) of the projector.

? The password is incorrect.

Cause	Remedy
You do not remember the password.	See Entering the password recall procedure on page 27 .

Specifications

Projector specifications



All specifications are subject to change without notice.

Optical

Resolution

1920 x 1080

Display system

1-CHIP DMD

Lens

F = 1.6 to 1.75, f = 19.16 to 23.02 mm

Clear focus range

1.73 – 4.33 m @ Wide,

2.08 – 5.19 m @ Tele

Light source

4LED

Electrical

Power supply

AC100–240V, 4.5 A, 50–60 Hz (Automatic)

Power consumption

360 W (Max); < 0.5 W (Standby)

Mechanical

Weight

6.4 Kg ± 100 g (14.11 ± 0.22 lbs)

Output terminals

Speaker

5 watt x 2

Audio signal output

PC audio jack x 1

SPDIF x 1

Control

12V DC x 1 (0.5 A power supply)

RS-232 serial control

9 pin x 1

IR receiver x 2

USB

(External) 2.0 Type-A x 1 (Power supply, 5V/2.5A)

(Internal) USB Micro B cable for QS01 HDMI Media

Streaming (Power supply, 5V/1.5A)

Input terminals

Digital

(External) HDMI-1/HDMI-2 (2.0b, HDCP 2.2) x 2

(Internal) HDMI-3 (For QS01 HDMI Media

Streaming)

Environmental Requirements

Operating temperature

0°C–40°C at sea level

Storage temperature

-20°C–60°C at sea level

Operating/Storage relative humidity

10%–90% (without condensation)

Operating altitude

0–1499 m at 0°C–35°C

1500–3000 m at 0°C–30°C (with

High Altitude Mode on)

Storage altitude

30°C @ 0–12,200 m above sea level

Repairing

Please visit below website and choose your country to find your service contact window.

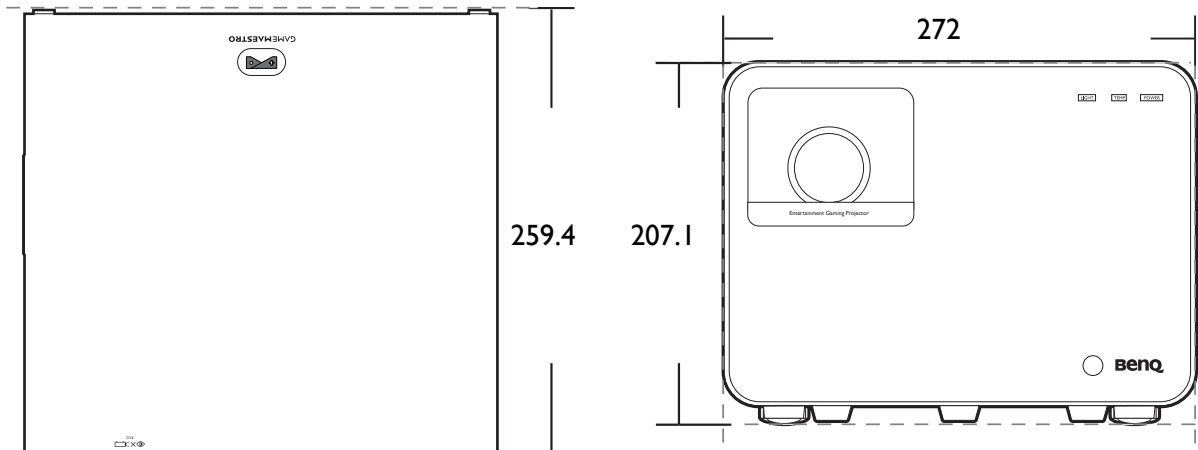
<http://www.benq.com/welcome>

Transporting

Original packing or equivalent is recommended.

Dimensions

272 mm (W) x 207.1 mm (H) x 259.4 mm (D)



Unit: mm

Timing chart

Supported timing for HDMI (HDCP) input

- PC timings

Resolution	Mode	Refresh rate (Hz)	H-frequency (kHz)	Clock (MHz)	3D Frame Sequential	3D Top Bottom	3D Side by Side
640 x 480	VGA_60	59.940	31.469	25.175	v	v	v
	VGA_72	72.809	37.861	31.500			
	VGA_75	75.000	37.500	31.500			
	VGA_85	85.008	43.269	36.000			
720 x 400	720 x 400_70	70.087	31.469	28.3221			
800 x 600	SVGA_60	60.317	37.879	40.000	v	v	v
	SVGA_72	72.188	48.077	50.000			
	SVGA_75	75.000	46.875	49.500			
	SVGA_85	85.061	53.674	56.250			
	SVGA_120 (Reduce Blanking)	119.854	77.425	83.000	v		
1024 x 768	XGA_60	60.004	48.363	65.000	v	v	v
	XGA_70	70.069	56.476	75.000			
	XGA_75	75.029	60.023	78.750			
	XGA_85	84.997	68.667	94.500			
	XGA_120 (Reduce Blanking)	119.989	97.551	115.500	v		
1152 x 864	1152 x 864_75	75.00	67.500	108.000			
1024 x 576	BenQ Notebook Timing	60.00	35.820	46.996			
1024 x x600	BenQ Notebook Timing	64.995	41.467	51.419			
1280 x 720	1280 x 720_60	60	45.000	74.250	v	v	v
1280 x 768	1280 x 768_60	59.870	47.776	79.5	v	v	v
1280 x 800	WXGA_60	59.810	49.702	83.500	v	v	v
	WXGA_75	74.934	62.795	106.500			
	WXGA_85	84.880	71.554	122.500			
	WXGA_120 (Reduce Blanking)	119.909	101.563	146.25	v		
1280 x 1024	SXGA_60	60.020	63.981	108.000		v	v
	SXGA_75	75.025	79.976	135.000			
	SXGA_85	85.024	91.146	157.500			
1280 x 960	1280 x 960_60	60.000	60.000	108		v	v
	1280 x 960_85	85.002	85.938	148.500			
1360 x 768	1360 x 768_60	60.015	47.712	85.500		v	v
1440 x 900	WXGA+_60	59.887	55.935	106.500		v	v
1400 x 1050	SXGA+_60	59.978	65.317	121.750		v	v
1600 x 1200	UXGA	60.000	75.000	162.000		v	v
1680 x 1050	1680 x 1050_60	59.954	65.290	146.250		v	v
640 x 480@67Hz	MAC13	66.667	35.000	30.240			
832 x 624@75Hz	MAC16	74.546	49.722	57.280			
1024 x 768@75Hz	MAC19	75.020	60.241	80.000			
1152 x 870@75Hz	MAC21	75.06	68.68	100.00			
1920 x 1080@60Hz	1920 x 1080_60	60	67.5	148.5	v	v	v
1920 x 1200@60Hz	1920 x 1200_60 (Reduce Blanking)	59.95	74.038	154	v	v	v
1920 x 1080@120Hz	1920 x 1080_120 (Only HDMI 2.0 support)	120.000	135.000	297	v		
3840 x 2160	3840 x 2160_30 For 4K2K model	30	67.5	297			
3840 x 2160	3840 x 2160_60 For 4K2K model (Only HDMI 2.0 support)	60	135	594	v	v	v



The timings showing above may not be supported due to EDID file and VGA graphics card limitations. It is possible that some timings cannot be chosen.

• Video timings

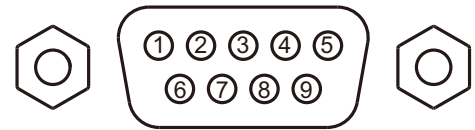
Timing	Resolution	Horizontal frequency (KHz)	Vertical frequency (Hz)	Dot Clock Frequency (MHz)	3D Frame Sequential	3D Frame Packing	3D Frame Bottom	3D Top	3D Side by Side
480i	720 (1440) x 480	15.73	59.94	27	v				
480p	720 x 480	31.47	59.94	27	v				
576i	720 (1440) x 576	15.63	50	27					
576p	720 x 576	31.25	50	27					
720/50p	1280 x 720	37.5	50	74.25		v	v	v	
720/60p	1280 x 720	45.00	60	74.25	v	v	v	v	
1080/24P	1920 x 1080	27	24	74.25		v	v	v	
1080/25P	1920 x 1080	28.13	25	74.25					
1080/30P	1920 x 1080	33.75	30	74.25					
1080/50i	1920 x 1080	28.13	50	74.25					v
1080/60i	1920 x 1080	33.75	60	74.25					v
1080/50P	1920 x 1080	56.25	50	148.5			v	v	
1080/60P	1920 x 1080	67.5	60	148.5	v		v	v	
1080/120p	1920 x 1080	135	120	297	v				
2160/24P	3840 x 2160 (Only HDMI 2.0 support)	54	24	297					
2160/25P	3840 x 2160 (Only HDMI 2.0 support)	56.25	25	297					
2160/30P	3840 x 2160 (Only HDMI 2.0 support)	67.5	30	297					
2160/50P	3840 x 2160 (Only HDMI 2.0 support)	112.5	50	594					
2160/60P	3840 x 2160 (Only HDMI 2.0 support)	135	60	594					

RS232 command

RS232 pin assignment

No.	Serial
1	NC
2	RX
3	TX
4	NC
5	GND

No.	Serial
6	NC
7	RTSZ
8	CTSZ
9	NC



Function	Type	Operation	ASCII
Power	Write	Power On	<CR>*pow=on#<CR>
	Write	Power Off	<CR>*pow=off#<CR>
	Read	Power Status	<CR>*pow=?#<CR>
Source Selection	Write	HDMI(MHL)	<CR>*sour=hdmi#<CR>
	Write	HDMI 2(MHL2)	<CR>*sour=hdmi2#<CR>
	Write	Smart System	<CR>*sour=smartsystem#<CR>
	Read	Current source	<CR>*sour=?#<CR>
Audio Control	Write	Mute On	<CR>*mute=on#<CR>
	Write	Mute Off	<CR>*mute=off#<CR>
	Read	Mute Status	<CR>*mute=?#<CR>
	Write	Volume +	<CR>*vol=+#<CR>
	Write	Volume -	<CR>*vol=-#<CR>
	Write	Volume level for customer	<CR>*vol=value#<CR>
	Read	Volume Status	<CR>*vol=?#<CR>
Picture Mode	Write	Bright	<CR>*appmod=bright#<CR>
	Write	Living Room	<CR>*appmod=livingroom#<CR>
	Write	Game	<CR>*appmod=game#<CR>
	Write	Cinema	<CR>*appmod=cine#<CR>
	Write	Sport	<CR>*appmod=sport#<CR>
	Write	User1	<CR>*appmod=user1#<CR>
	Write	3D	<CR>*appmod=threed#<CR>
	Read	Picture Mode	<CR>*appmod=?#<CR>
Picture Setting	Write	Contrast +	<CR>*con=+#<CR>
	Write	Contrast -	<CR>*con=-#<CR>
	Write	Set Contrast value	<CR>*con=value#<CR>
	Read	Contrast value	<CR>*con=?#<CR>
	Write	Brightness +	<CR>*bri=+#<CR>
	Write	Brightness -	<CR>*bri=-#<CR>
	Write	Set Brightness value	<CR>*bri=value#<CR>
	Read	Brightness value	<CR>*bri=?#<CR>
	Write	Sharpness +	<CR>*sharp=+#<CR>
	Write	Sharpness -	<CR>*sharp=-#<CR>
	Write	Set Sharpness value	<CR>*sharp=value#<CR>
	Read	Sharpness value	<CR>*sharp=?#<CR>
	Write	Color Temperature-Warm	<CR>*ct=warm#<CR>
Write	Color Temperature-Normal	<CR>*ct=normal#<CR>	

Picture Setting (Continued)	Write	Color Temperature-Cool	<CR>*ct=cool#<CR>
	Write	Color Temperature-lamp native	<CR>*ct=native#<CR>
	Read	Color Temperature Status	<CR>*ct=?#<CR>
	Write	Aspect 4:3	<CR>*asp=4:3#<CR>
	Write	Aspect 16:9	<CR>*asp=16:9#<CR>
	Write	Aspect 2.4:1	<CR>*asp=2.4:1#<CR>
	Write	Aspect Auto	<CR>*asp=AUTO#<CR>
	Read	Aspect Status	<CR>*asp=?#<CR>
	Write	Vertical Keystone +	<CR>*vkeystone=+#<CR>
	Write	Vertical Keystone -	<CR>*vkeystone=-#<CR>
	Read	Vertical Keystone value	<CR>*vkeystone=?#<CR>
	Write	Horizontal Keystone +	<CR>*hkeystone=+#<CR>
	Write	Horizontal Keystone -	<CR>*hkeystone=-#<CR>
	Read	Horizontal Keystone value	<CR>*hkeystone=?#<CR>
	Write	Reset picture settings	<CR>*rstpicsetting#<CR>
	Operation Settings	Write	Projector Position-Front Table
Write		Projector Position-Rear Table	<CR>*pp=RE#<CR>
Write		Projector Position-Rear Ceiling	<CR>*pp=RC#<CR>
Write		Projector Position-Front Ceiling	<CR>*pp=FC#<CR>
Read		Projector Position Status	<CR>*pp=?#<CR>
Write		Quick auto search	<CR>*QAS=on#<CR>
Write		Quick auto search	<CR>*QAS=off#<CR>
Read		Quick auto search status	<CR>*QAS=?#<CR>
Write		Menu Position - Center	<CR>*menuposition=center#<CR>
Write		Menu Position - Top-Left	<CR>*menuposition=tl#<CR>
Write		Menu Position - Top-Right	<CR>*menuposition=tr#<CR>
Write		Menu Position - Bottom-Right	<CR>*menuposition=br#<CR>
Write		Menu Position - Bottom-Left	<CR>*menuposition=bl#<CR>
Read		Menu Position Status	<CR>*menuposition=?#<CR>
Write		Direct Power On-on	<CR>*directpower=on#<CR>
Write		Direct Power On-off	<CR>*directpower=off#<CR>
Read	Direct Power On-Status	<CR>*directpower=?#<CR>	
Baud Rate	Write	9600	<CR>*baud=9600#<CR>
	Write	14400	<CR>*baud=14400#<CR>
	Write	19200	<CR>*baud=19200#<CR>
	Write	38400	<CR>*baud=38400#<CR>
	Write	57600	<CR>*baud=57600#<CR>
	Write	115200	<CR>*baud=115200#<CR>
	Read	Current Baud Rate	<CR>*baud=?#<CR>
Lamp Control	Read	Lamp	<CR>*ltim=?#<CR>
	Write	Normal mode	<CR>*lampm=lnor#<CR>
	Write	Eco mode	<CR>*lampm=eco#<CR>
	Write	Custom mode	<CR>*lampm=custom#<CR>
Read	Lamp Mode Status	<CR>*lampm=?#<CR>	

Miscellaneous	Read	Model Name	<CR>*modelname=?#<CR>
	Read	System F/W Version	<CR>*sysfwversion=?#<CR>
	Read	Scaler F/W Version	<CR>*scalerfwversion=?#<CR>
	Read	MCU F/W Version	<CR>*mcutfwversion=?#<CR>
	Read	Ballast F/W Version	<CR>*ballastfwversion=?#<CR>
	Write	Blank On	<CR>*blank=on#<CR>
	Write	Blank Off	<CR>*blank=off#<CR>
	Read	Blank Status	<CR>*blank=?#<CR>
	Write	Menu On	<CR>*menu=on#<CR>
	Write	Menu Off	<CR>*menu=off#<CR>
	Read	Menu Status	<CR>*menu=?#<CR>
	Write	Up	<CR>*up#<CR>
	Write	Down	<CR>*down#<CR>
	Write	Right	<CR>*right#<CR>
	Write	Left	<CR>*left#<CR>
	Write	Enter	<CR>*enter#<CR>
	Write	Back	<CR>*back#<CR>
	Write	Source Menu On	<CR>*sourmenu=on#<CR>
	Write	Source Menu Off	<CR>*sourmenu=off#<CR>
	Read	Source Menu Status	<CR>*sourmenu=?#<CR>
	Write	3D Sync Off	<CR>*3d=off#<CR>
	Write	3D Auto	<CR>*3d=auto#<CR>
	Write	3D Sync Top Bottom	<CR>*3d=tb#<CR>
	Write	3D Sync Frame Sequential	<CR>*3d=fs#<CR>
	Write	3D Frame packing	<CR>*3d=fp#<CR>
	Write	3D Side by side	<CR>*3d=sbs#<CR>
	Write	3D inverter disable	<CR>*3d=da#<CR>
	Write	3D inverter	<CR>*3d=iv#<CR>
	Read	3D Sync Status	<CR>*3d=?#<CR>
	Write	High Altitude mode on	<CR>*Highaltitude=on#<CR>
Write	High Altitude mode off	<CR>*Highaltitude=off#<CR>	
Read	High Altitude mode status	<CR>*Highaltitude=?#<CR>	
Color Calibration (only for service)	Write	Set BenQ gamma value	<CR>*gamma=value#<CR>
	Read	Gamma value status	<CR>*gamma=?#<CR>
	Write	Set HDR Brightness value	<CR>*hdrbri=value#<CR>
	Read	Get HDR Brightness value	<CR>*hdibri=?#<CR>
	Write	Red Gain +	<CR>*RGain=+#<CR>
	Write	Red Gain -	<CR>*RGain=-#<CR>
	Write	Set Red Gain value	<CR>*RGain=value#<CR>
	Read	Get Red Gain value	<CR>*RGain=?#<CR>
	Write	Green Gain +	<CR>*GGain=+#<CR>
	Write	Green Gain -	<CR>*GGain=-#<CR>
	Write	Set Green Gain value	<CR>*GGain=value#<CR>
	Read	Get Green Gain value	<CR>*GGain=?#<CR>
	Write	Blue Gain +	<CR>*BGain=+#<CR>
	Write	Blue Gain -	<CR>*BGain=-#<CR>
	Write	Set Blue Gain value	<CR>*BGain=value#<CR>
	Read	Get Blue Gain value	<CR>*BGain=?#<CR>

Color Calibration (only for service) (Continued)	Write	Red Offset +	<CR>*ROffset=+#<CR>
	Write	Red Offset -	<CR>*ROffset=-#<CR>
	Write	Set Red Offset value	<CR>*ROffset=value#<CR>
	Read	Get Red Offset value	<CR>*ROffset=?#<CR>
	Write	Green Offset +	<CR>*GOffset=+#<CR>
	Write	Green Offset -	<CR>*GOffset=-#<CR>
	Write	Set Green Offset value	<CR>*GOffset=value#<CR>
	Read	Get Green Offset value	<CR>*GOffset=?#<CR>
	Write	Blue Offset +	<CR>*BOffset=+#<CR>
	Write	Blue Offset -	<CR>*BOffset=-#<CR>
	Write	Set Blue Offset value	<CR>*BOffset=value#<CR>
	Read	Get Blue Offset value	<CR>*BOffset=?#<CR>
	Write	Primary Color	<CR>*primcr=value#<CR>
	Read	Primary Color Status	<CR>*primcr=?#<CR>
	Write	Hue +	<CR>*hue=+#<CR>
	Write	Hue -	<CR>*hue=-#<CR>
	Write	Set Hue value	<CR>*hue=value#<CR>
	Read	Get Hue value	<CR>*hue=?#<CR>
	Write	Saturation +	<CR>*saturation =+#<CR>
	Write	Saturation -	<CR>*saturation =-#<CR>
	Write	Set Saturation value	<CR>*saturation =value#<CR>
	Read	Get Saturation value	<CR>*saturation =?#<CR>
	Write	Gain +	<CR>*gain=+#<CR>
	Write	Gain -	<CR>*gain=-#<CR>
Write	Set Gain value	<CR>*gain=value#<CR>	
Read	Get Gain value	<CR>*gain=?#<CR>	
Service (Only for service)	Write	Service mode enable for error report	<CR>*error=enable#<CR>
	Read	Error code report	<CR>*error=report#<CR>
	Read	FAN 1 speed	<CR>*fan1=?#<CR>
	Read	FAN 2 speed	<CR>*fan2=?#<CR>
	Read	FAN 3 speed	<CR>*fan3=?#<CR>
	Read	FAN 4 speed	<CR>*fan4=?#<CR>
	Read	Temperature 1	<CR>*tmp1=?#<CR>
	Read	LED indicator	<CR>*led=?#<CR>