

DMS Local
User Manual

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This user manual aims to provide the most updated and accurate information to customers, and thus all contents may be modified from time to time without prior notice. Please visit http://www.benq.com for the latest version of this manual.

The illustrations and the screens shown in this guide are for your reference. The actual content and available functions may vary by the connected devices and the product supplied for your region.

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Introduction

DMS Local is a software tool for computers that enables remote and centralized management of multiple digital projectors and/or displays by IT administrators/ technicians via a local network. DMS Local's management capabilities include the ability to remotely monitor, control, and configure projectors/displays individually or as groups.

DMS Local is designed for use in settings where multiple devices are spread out across various spaces and, as a result, needs a central portal to manage and monitor each device remotely, for example a multi-floored office building or a school with multiple classrooms.

System requirements

To install and run DMS Local, a computer must meet the following minimum hardware and software requirements.

CPU	Intel i7 2.6GHz
Free memory	8 GB
Hard disk space	2 GB
Connectivity	• Wi-Fi capability
	• RJ-45 Ethernet port
Display	1054x640 or higher
Resolution	It is suggested that the resolution for your computer's is set to 1054x640 or higher with a standard size/ratio to ensure the best visualization of the DMS Local interface.
Operating	• Windows 7 (32/64-bit)
system	• Windows 10
Other	For certain functions within DMS Local, the following requirements may need to be met:
	• A Gmail, Yahoo Mail, or Outlook Mail Service account
	Mail accounts must be configured to allow less secure sign-ins for full functionality in DMS Local. For Gmail accounts, you can configure this setting in the Google Account > Apps with account access > Allow less secure apps menu. For other mail services, this setting should be located in the security settings menu for the service.

For a device to support management via DMS Local, the device must feature the following item:

• An RJ-45 Ethernet port with LAN control functionality

Ø

DMS Local also supports non-BenQ projectors that utilize the PJLink protocol.

Initial Setup

Before you can properly use DMS Local to manage your device(s), the following setup procedures must be completed:

- Connect the devices and computer to the same network
- Install DMS Local on your computer
- Configure device settings

Connecting the device(s) and computer to a network

To connect the devices and computer to the same network, follow the steps below:

- Connect the devices to an Ethernet LAN or WAN network via a hub, switch or router using RJ-45 cables.
- 2. Connect the computer to the same network using either an RJ-45 cable or via a wireless connection.



• For details on the location of ports and connectors, please refer to the documentations for the computer and devices.

- ${\,}^{\circ}$ It is suggested that you connect your computer to the network using a RJ-45 cable to ensure a stable connection.
- [For Projectors Only]: Ensure that the IP address for each projector is properly set and that the IP address is shown on the OSD menu of the projector. You may need to contact your network administrator for assistance in setting the projectors' IP addresses.

Installing DMS Local

To install DMS Local on your computer, first ensure that the computer meets the minimum system requirements described on System requirements, then follow the steps below:



To avoid improper functioning for DMS Local, it is suggested that only one computer in the shared network install and run DMS Local. Multiple computers simultaneously running DMS Local will prevent DMS Local from functioning properly.

- Download the DMS Local software from the following URL: https://www.benq.com/content/dam/newb2b/Support/Software/DMS_Local/ dms_local_2.2.4.1.exe
- 2. Launch the installation file and follow the on-screen instructions to complete the installation.

Configuring Settings (For Projectors Only)

For DMS Local to be able to access a projector while it is in standby mode, the settings on the projector must be pre-configured by your IT administrator to ensure that the

Enable Network Standby Mode setting in the projector's setting menu is set to On.



- For BenQ projectors, this setting can be found in either the System > Standby Settings
 Network or Advanced > Standby Settings > Network menu.
- For non-BenQ projectors, refer to the documentation for the device.
- For certain projectors, "Monitor Out" should be enabled in the standby settings menu to ensure that the projector is accessible while in standby mode. Please refer to your projector's user manual for details.

Using DMS Local

Launching DMS Local for the First Time

Once you have completed the steps described in Initial Setup, you can launch DMS Local in one of the following ways:

- Click the Windows Start button and then select Programs > DMSLocal > DMSLocal.
- Double-click the DMSLocal icon on the Windows desktop.

When launching DMS Local for the first time, it is suggested that you connect your computer to the Internet and then update DMS Local's database of devices to ensure that DMS Local features the most up-to-date information available on BenQ's cloud service site. For more information on updating DMS Local's database of devices, refer to the instructions in Adding Devices to DMS Local.



[For Projectors Only]: Some functions such as Error (For Projectors Only) icon projector panel, Setting a Login Password for DMS Local, and Generating an Error Report (For Projectors Only) are not available for current projector models.

After launching DMS Local for the first time, you will be prompted to enter an activation code before you can begin using the software. To obtain the activation code, follow the steps below:

- 1. Apply for a license using one of the following methods:
 - Click the **Apply activation code** link at the bottom of the **Activate BenQ DMS Local** prompt. Your computer will open the **Get the license here** webpage that will allow you to apply for a license and obtain the activation code.

Activate BenQ DMS Loca	al	
An activation code is require Please enter it below.	d for the first lau	nch of this software.
-] - [] -
	Activate	Cancel
Activation code can following link. It will provide. <mark>Apply active</mark>	be applied i be sent to th ation code	n the ne email you

- Open the BenQ Display Solutions website (https://dsdownload.benq.com/reg/18).

- 2. In the **Get the license here** webpage, enter the following information in their respective fields and then click **Send**.
 - a. **Serial Number** Enter the 13-character serial number located on the chassis of the display you want to control using DMS Local.
 - b. **e-Mail** Enter your company or organization's e-mail address where you want the registration code to be sent.
 - c. Industrial Classification Select the industry for your company/organization.
 - d. Company Name Enter your company or organization's name.
 - e. Verification Code Enter the 4-digit code shown in the window colored box.

BenQ		繁體 简体 English
(Get the license here	
a.* Serial number		0
D.* e-Mail		
C.* Industrial Classification	Computer and Peripherals *	
Company Name		
Department		
Job title		
	How do you know this product	
0	Search engine	
	Exhibition	
0	Recommended by system integration or vendor	
e. * Verification Code	8632	Try
(Enter the	characters you see in the above picture.)	Another
(Back Home Send	
vI.I.I.2 Priva	cy Policy BenQ.com © Copyright 2019 BenQ	2

3. When all the required information for the **Get the license here** webpage is entered and submitted, a verification e-mail will be sent to the e-mail address entered in the **e-Mail** field. Open your e-mail inbox and click the **Confirm** link in the verification e-mail to verify your e-mail address.

ве	no
	To verify your email address, please click the "Confirm" button below.
	Confirm
Why that y	am I verifying my email address? We value your privacy and want to make sure ou're the one who signed up to join our community. If you received this email by
micto	ke, you can make it all go away by simply ignoring it and not clicking on "Confirm."

- If the serial number entered in the Get the license here page has been previously used to
 obtain an activation code via an e-mail address different from the one entered, a prompt will
 appear notifying you of this. You can then choose to change the e-mail address for the
 specified serial number and re-obtain the activation code using the new e-mail address.
- If you have previously verified the e-mail address entered in the Get the license here page, the activation code will be directly sent to the e-mail address.
- If you have not received a verification e-mail shortly after submitting the information in the Get the license here page, click the Resend me a verification email again button in the license application submission page.

 Once your e-mail address has been verified, the activation code will be sent to your e-mail address listed in the **Key** field.



5. Return to the **Activate BenQ DMS Local** window and enter the activation code shown in the **Key** field, and then click the **Activate** button.

Activate BenQ DMS L	ocal
An activation code is reque Please enter it below.	uired for the first launch of this software.
-	
	Activate Cancel
Activation code ca following link. It w provide. <u>Apply act</u>	an be applied in the vill be sent to the email you tivation code

Once you have activated DMS Local and begin using DMS Local for the first time, it is suggested that you update DMS Local's database of devices to ensure that DMS Local features the most up-to-date information available on BenQ's cloud service site. For more information on updating DMS Local's database of devices, refer to the instructions in Adding Devices to DMS Local.

Closing DMS Local

When you are finished using DMS Local, closing the program window alone does not properly close DMS Local. You must fully exit the program to ensure that DMS Local is properly closed. To exit DMS Local, follow the instructions below:

I. Click ^ in the Windows system tray.



2. Right-click the DMS Local icon 🔊 and select Exit.



The DMS Local Main Page

The main page for DMS Local will be shown. The following items are featured on the DMS Local main page.

									\square	ഹഹ	\square
DMS Local											
\cup				6	_				¢	+, \$,	± .
∽ ∎Ali	K	/Group2/		(2)						K
✓ I Uncategorized		Name 🔺	Group	Туре	Brand	Model	Power	Source		Status	
cm 192.168.1.112-SX751	~	10.82.182.158-SL5502K	Group2	monitor	BenQ	SL5502K	On	Android		N/A	\odot
🗸 🔠 Group I		192.168.1.48-EVV800ST	Group2	projector	BenQ	EVV800ST	N/A	N/A		Offline	고브
🚥 10.82.181.168-ST650K											
🚥 10.82.182.118-ST4301K											+
🗸 🛄 Group2											-
m 192.168.1.48-EW800ST											17
m 10.82.182.158-SL5502K											_
											\overline{O}
		7								,	
		S								/	

The illustrations and the screens shown in this guide are for your reference. The actual content and available functions may vary by the connected devices and the product supplied for your region.

No.	ltem	Description
No. I Dev 2 Dev		Shows all the devices and device groups managed by DMS Local in a tree-view structure.
	Device Tree	See Adding Devices to DMS Local for more information on the adding devices to the device tree.
		See Device Tree lcons for more information on the status icons shown in the device tree.
n	Dovice Panel	Shows status information for the device(s) or device groups selected in the device tree.
2	Device rallel	See The Device Panel for more information on the various fields featured in the device panel.

No.	ltem	Description
		Click to refresh the status of the devices shown on the main page.
3	Refresh 🗘	OMS Local will automatically refresh the device status after a given interval of time. The refresh button is to allow users to get the most up-to-date information at any given time.
4	Add +_	Click to search for and add devices to the DMS Local management system, or to create groups for better organization in the device tree.
	· Yaa L*	See Adding Devices to DMS Local for more information on adding devices and device groups.
5	Settings 🌣_	Click to access various system management functions for administrators, such as error reports, e-mail alerts, database backups, and more.
		See Other Functions for more information on the system management functions available for the Settings button.
		Click to setup a login password for DMS Local.
6	User 💄	See Setting a Login Password for DMS Local for more information on setting up a login password.
		Provides various tools that allow you to further manage/ monitor devices and device groups, including the information
		tab ((i)), control tab ($ eq$), and the schedule tab ($ eq$).
		For certain devices an apps list tab ($m{1}$) is also available in the Action Panel.
7	Action Panel	See The Information Tab, Controlling Your devices, or Scheduling a Task for Your Devices for more information on each tab in the Action Panel.
		The action panel only appears when a device or device group is selected in the device panel. The information tab only appears when a single device is selected in the device panel.

Adding Devices to DMS Local

In order to manage a device via the DMS Local software, the device must first be added into the DMS Local device tree.

Before adding any devices, it is suggested that you first update DMS Local's database of devices to ensure that DMS Local features the most up-to-date information regarding newly added devices, including their product names and available configurations. To update DMS Local's device database, follow the steps below:

I. Ensure that the computer running DMS Local is connected to the Internet.

2. Click the Settings button \clubsuit_{\downarrow} and then select **Update device definitions** (JSON).

DMS Local									_ ×
							¢ +.	۰.	± .
× ⊞All	K /Uncategorized/								Error report
C Uncategorized	Name	▲ Group	Brand Mode	J Power 5	ource	Status	IP Address		Email alert
								-	Device DB rest
									Update device
									About

3. Once the prompt notifying you that the device definitions have been updated appears, restart DMS Local and begin adding devices.

To add device(s) to DMS Local follow the steps below:

Before following the steps below, ensure that your computer and devices are connected to the same network, as described in Connecting the device(s) and computer to a network.

I. Click the add button (+) and then select **Add new device**.

DMS Local										– ×	
									+.	¢, ±,	1
∽ ⊞All	K /Uncategorized/									Add new device	
C Uncategorized	Name	▲ Group	Brand	Model	Power	Source	Status	IP A		Add new group	

- 2. In Add new device pop-up window, choose one of the following options:
 - In the **Network Interface** field select the interface your computer is using to connect to the network, and then click **Scan**.

Add new d	evice
Please select network for Network Inte	the network interface connected to the target device scanning. erface
Realtek PC	le FE Family Controller - [192.168.1.103]
Search	specific IP range
	Scan Cancel



The network interface can be either your computer's network card (for wired connections) or its wireless card (for wireless connections).

- Check the **Search specific IP range** box, enter the IP range set for the devices in the network by the IT administrator, and then click **Scan**.

network for scanning.	ork interface connected to the target de
Network Interface	
Realtek PCIe FE Fan	nily Controller - [192.168.1.103]
_	
Search specific I	P range
	~



To obtain the IP range for the devices on your network, consult your IT administrator.

3. After DMS Local is finished scanning, a list of devices that are connected to your network will appear. In the devices list you can choose from the following options:

Add n	ew device				
Selec Check	ct device(s) to be ked device(s) will b	e added De added. Mod	ify Name/Description fields if n	eeded.	٩
	IP Address 🔺	Model	Name b	Description	Identify
	192.168.31.111	ST5501K	192.168.31.111-ST5501K		9
	192.168.31.116	RM7502K	192.168.31.116-RM7502K		7
	192.168.31.164	BH2401	192.168.31.164-BH2401		6
	192.168.31.185	RP860K	192.168.31.185-RP860K		2
	192.168.31.188	RM6501K	192.168.31.188-RM6501K		8
	192.168.31.28	BH3501	192.168.31.28-BH3501		<u> </u>
(a)		Back	Add	Cancel

- a. Check the box next to the device(s) you want to add or check the select all box to select all the devices on the list.
- b. Enter a name for the device in the **Name** field. If you do not enter a name in the field, the default name for the device (the IP address for the device followed by the device's model name) will be used.
- c. Enter a description for the display in the **Description** field to provide more detailed information about the device to be viewed in the Information Tab.
- d. [For BenQ projectors and displays only] Click the numbered button in the **Identify** field to help you identify which device corresponds to the device name shown. Once you click the numbered button, the corresponding device will flash a screen to help you identify the respective device.

4. Once you have finished with the options described above, click **Add** to add the selected devices.

Add r	new device				
Selec Chec	ct device(s) to be ked device(s) will b	e added oe added. Mod	ify Name/Description fields if n	eeded.	
\checkmark	IP Address 🔺	Model	Name	Description	Identify
\checkmark	192.168.31.111	ST5501K	192.168.31.111-ST5501K		9 ^
\checkmark	192.168.31.116	RM7502K	192.168.31.116-RM7502K] 7
\checkmark	192.168.31.164	BH2401	192.168.31.164-BH2401		6
\checkmark	192.168.31.185	RP860K	192.168.31.185-RP860K		2
-	192.168.31.188	RM6501K	192.168.31.188-RM6501K		8
\checkmark	192.168.31.28	BH3501	192.168.31.28-BH3501		
			Back	Add	Cancel

Managing Your devices

Once you have added the device(s) into the DMS Local system, the devices will appear in the device tree on the main page. Initially all newly added device will be listed in the **Uncategorized** group of devices.

DMS Local									-	. ×
								¢ +.	, ¢,	.
∼ ∎Ali	K /									
Uncategorized	Name A	Group	Brand	Model	Power	Source	Status	IP Addr	ess Error	Lig
📾 192.168.1.101-MW/732	92.168.1.100-SU754	Uncategorized	BenQ	SU754	On	HDMI	N/A	192.168	.1.10C N/A	Ié
🚥 192.168.1.103-P501	92.168.1.101-MW732	Uncategorized	BenQ	MW732	On	COMPUTER/YPbPr	N/A	192.168		55
🚥 192.168.1.100-SU754	92.168.1.103-P501	Uncategorized	NEC	P501	Standby		N/A	192.168	.1.103 N/A	
										>

To help you better organize and identify your devices, DMS Local features the following options:

- Create Device Groups
- Rename Devices
- Delete Devices

Creating Groups

In instances where DMS Local is used to manage a large number of devices spread out over various spaces, organizing devices into groups may be useful to manage your devices. To create a device group follow the steps below:

 Select the All category in the device tree, then click the add button (+,) and select Add new group.

DMS Local												- ×
									Φ	+.	¢.	*.
∼ ∎Ali	K /										Add ne	w device
V 🕑 Uncategorized		Name 🔺	Group	Brand	Model	Power	Source	Status	IP /		Add ne	w group
🚥 192.168.1.100-SU754		192.168.1.100-SU754	Uncategorized	BenQ	SU754	Standby		N/A	19	2.168.1.1	00 N/	A
192.168.1.101-MW732		192.168.1.101-MW732	Uncategorized	BenQ	MW732	Standby		N/A	19	2.168.1.1	01 N/	A
🚥 192.168.1.102-P501		192.168.1.102-P501	Uncategorized	Non-BenQ	P501	Standby		N/A	19	2.168.1.1	02 N/	A



• A sub-group can be created within a group by selecting the group in the device tree that you want to create the sub-group in and then following the steps described in this section.

- \bullet A group cannot be created within the Uncategorized group in the device tree.
- 2. In the **Add new group** pop-up window enter a name for the group and then click **Add**.

Add New Group		
Group Name:		
East Building		
L		
	Add	Cancel

3. Once the new group has been created, it will appear in the device tree. You can begin adding devices to the group by selecting the respective device in the device tree, dragging it into the group, and then confirming the addition.

DMS Local										×
								¢ +.	¢, 3	<u>.</u>
∼ ∎Ali	K /East Building/									
Uncategorized	Name	▲ Group	Brand	Model	Power	Source	Status	IP Address	Error	Lig
🚥 192.168.1.100-SU754										
🚥 192.168.1 101-MW732										
🚥 192.168.1 102-P501										
East Building										

A device can only be part of one group at a time.

4. To rename a group, right-click the group you want to rename and select **Rename**.

DMS Local										×
							Ç	ن + ن	¢, ±.	•
∽ ∎Ali	K /East Building/									
Uncategorized	Name	 Group 	Brand	Model	Power	Source	Status	IP Address	Error	Ug
🚥 192.168.1.101-MW732	192.168.1.100-SU7	54 East Building	BenQ	SU754	Standby	1	N/A	192.168.1.100	N/A	
🚥 192.168.1.102-P501										
V Device										
19 New Group										
Delete	-									
Rename										

Renaming a Device

As described in Adding Devices to DMS Local, the **Add new device** menu allows you to rename a device while adding it to DMS Local. In instances where a device is not renamed while it is being added to DMS Local, the device will be added using its default name (the IP address for the device followed by the device's model number). You can then rename a device to a more easily identifiable name at any time by following the steps below:

1. Right-click on the device you want to rename in the device tree, and then select **Rename**.

DMS Local											-	×
										¢ +.	¢, .	.
∼ ∎Ali		K /Unca	tegorized/									
V 🖸 Uncategorized		Nar	ne 4	Group	Brand	Model	Power	Source	Status	IP Address	Error	Lig
== 192.168.1.10	New Dev	vice	.168.1.101-MW732	Uncategorized	BenQ	MW732	Standby		N/A	192.168.1.10	N/A	
··· 192.168.1.1												
V 🖪 East Building	Delete											
🚥 192.168.1.1	Rename											
_			•									

2. In the Rename menu enter the new name and then click Rename.

Rename		
Please enter the new name for Conference Room 12A	r 192.168.1.101-MV	V732
	Rename	Cancel

Deleting a Device

To delete a device from the device tree, right-click on the device you want to delete in the device tree, and then select **Delete**.

DMS Local									- ×
								¢ +, ¢	×, ±,
∽ ■Ali	K /Uncategorized/								
V Oliver Uncategorized	Name	 Group 	Brand	Model	Power	Source	Status	IP Address	Error Lig
== 192.168.1.101-MW732	192.168.1.101-MW	732 Uncategorized	BenQ	MW732	Standby		N/A	192.168.1.101	N/A
🚥 192.168.1.102-P501	New Device								
🗸 🔝 East Building	New Group								
192.168.1.100-SU7	Delete								
	Rename								

Device Tree Icons

As described earlier, the device tree lists all devices managed by DMS Local in a hierarchical, tree-view structure. The device tree also shows various icons that allow you to quickly view the current status of all devices and whether or not there are any errors causing the device to malfunction.

DMS Local										
								¢	+, ¢,	± .
∽ ∎All	K	/Group2/								K
✓ I Uncategorized		Name 🔺	Group	Туре	Brand	Model	Power	Source	Status	
aa 192,168,1,112-SX751	~									
🗸 🗑 Group I		192.168.1.48-EW800ST	Group2	projector	BenQ	EVV800ST	N/A	N/A	Offline	~는
10.82.181.168-ST650K										
🚥 10.82.182.118-ST4301K										+
👻 🙋 Group2										_
mi 192.168.1.48-EW800ST										7
m 10.82.182.158-SL5502K										
		<							>	

Status Icons

lcons that indicate the current status of each device appears to the left of the device's name in the device tree. Icons that indicate errors for a device appears to the right of the device's name in the device tree. The table below provides descriptions of each icon.

lcon	Status	Description
EO	Online	The device is powered on.
=0	Standby	The device is in standby mode.
ED	Offline	The device is undetected by DMS Local. This status usually indicates a problem with the device's connection to the network or with the network itself, in such instances it is suggested that you check the device's connection.
0	Error*	There is an error detected with the projector. For a more detailed description of the error, check the projector's Error column in the Projector Panel.
*For projec	tors only	1

Monitoring Your Devices

Beyond the status icons shown in the device tree, DMS Local features the device panel to monitor the status of your device and the information tab to view detailed information for each device, both of which are described in the sections below.

The Device Panel

When either an individual device or a device group is selected in the device tree, the device panel of the DMS Local main page will show in-depth status information for the selected device or the devices in the selected group.

DMS Local										- ×
								¢	+, \$,	. .
∽ ⊞All	к	/Group2/								K
V 🔣 Uncategorized		Name 🔺	Group	Туре	Brand	Model	Power	Source	Status	
aa 192,168.1.112-5X751	~									\odot
🗸 🔣 Group I		192.168.1.48-EVV800ST	Group2	projector	BenQ	EVV800ST	N/A	N/A	Offline	구브
🚥 10.82.181.168-ST650K										
III.82.182.118-ST4301K										+
🗸 🖸 Group2										-
cto 192.168.1.48-EW800ST										7
m 10.82.182.158-SL5502K										
		4							>	

The table below describes the information featured in the device panel.

ltem	Description
Name	Name of the device.
Group	Group that the device belongs to.
Туре	Type of device, projector or monitor.
Brand	Brand of the device.
Model	Model name for device.
Power	Current power status of the device.
lower	See Power for definitions of the various power statuses.
Source	Current signal source for the device.
Status	Current operating status of the device.
Status	See Status for definitions of the various statuses.
IP Address	IP address for the device.

ltem	Description
	Error or warning messages for the projector.
Error*	See Error (For Projectors Only) for definitions of the various error messages.
Light Used*	The cumulative hours the lamp has been used.
Light 2 Used*	The cumulative hours the second lamp has been used.
*For projectors only	·

Power

The **Power** column in the device panel shows the current power status of the device(s). The following table defines the various power statuses available in the device panel.

Power Status	Description						
On	The device is powered on.						
Standby	The device is in standby mode.						
	The device is undetected by DMS Local.						
N/A	This status usually indicates a problem with the device's connection to the network or with the network itself, in such instances it is suggested that you check the device's connection.						

Status

The **Status** column in the device panel shows the current operating status of the device(s). The following table defines the various statuses available in the device panel.

Status	Description
Normal	The device is operating normally.
Error*	The projector has encountered an operating error. When this status is shown, check the Error column in the projector panel to view detailed information regarding the operating error.
N/A	 The device does not support the transmission of error messages over the network. The device is in standby mode.
Offline	The device is undetected by DMS Local. This status usually indicates a problem with the device's connection to the network or with the network itself, in such instances it is suggested that you check the device's connection.
*For projectors of	nly

Error (For Projectors Only)

Depending on the operating status indicated in the **Status** column of the projector panel, the **Error** column may show a more detailed message regarding the type of operating error the projector may have encountered. The following table defines the various operating errors featured in the projector panel.

Error Icon/ Message	Description
	Indicates a system error based on one of the following scenarios:
Ŧ	 The color wheel has failed to start. The scaler has shutdown abnormally. The filter life has changed. The scaler has failed to reset.
	Indicates a lamp error based on one of the following scenarios:
5	 The life of the lamp/light source has been exhausted. The lamp door is not closed. Lamp 1 / Light source error. Lamp 2 / Light source error. Both lamps have failed. Lamp 1 / light source is not lit up.
2	Indicates that at least one of the fans in the projector has encountered an error.
1	 Indicates a temperature error based on one of the following scenarios: Temperature I or 2 error. Thermal sensor I or 2 open error. Thermal sensor I or 2 short error. Thermal IC #I or 2 I2C connection error. Thermal break error
(No message)	There is currently no operating issues (the Status field will show Normal).
N/A	 DMS Local is not able to read the status information of the projector. This can indicate the following scenarios: The projector does not support the transmission of error messages over the network. The projector is in standby mode (the Status field will show N/A). The projector is undetected by DMS Local (the Status field will show Offline).



For more information on error descriptions, projector indicator definitions, and troubleshooting, please refer to the projector's user manual.

The Information Tab

The information tab of DMS Local shows detailed information for a device and is only accessible when a single device is selected in the device panel and the information button in the action panel is clicked.

DMS Local							_ ×
						¢ +,	¢, ±,
~ 🛄 All	>1 /East Building/	ы					
🔝 Uncategorized	✓ Name		Device Info				
🗸 🔝 East Building	Assembly Hall		Name:	Assembly Hall	Model:	SU754	~*
=• Assembly Hall			Brand:	BenQ	Group:	East Building	
🗸 🔝 Main Office			MAC Address:	00:17:CA:A3:33:D2	IP Address:	192.168.1.100	
Conference Room I		7					
Conference Room 2A		_	Status				
			Error/Warning	N/A			
			Power:	On	Input Source:	COMPUTER/YPbPr	
			Blank:	On	Volume:	8	
			Picture Mode:	N/A	Lamp Mode:	Normal Mode	
			Aspect Ratio:	N/A	Thermal Level:	N/A	
			Light Usage:	176	Light 2 Usage:	N/A	
			High Altitude:	OFF	Filter Usage:	N/A	
< >	< >						

The table below describes the detailed information featured in the information tab.

ltem	Description
Name	Name of the device.
Model	Model name for device.
Brand	Brand of the device.
Group	Group that the device belongs to.
Type ^l	Describes the type of device/display (e.g. monitor, IFP, Signage, etc).
MAC Address	MAC address for the device.
IP Address	IP address for the device.
Version	Indicates the firmware version installed on the display.
Device ID ¹	Unique ID number for the display.
Error/	Error or warning messages for the projector.
Warning ²	See Error (For Projectors Only) for definitions of the various error messages.
Power	Current power status of the device.
ruwer	See Power for definitions of the various power statuses.
Input Source	Current signal source for the device.

ltem	Description				
Blank	Indicates whether the blank screen function for the device is on or off.				
Volume	Current volume level for the device.				
Picture Mode	Current picture mode setting for the device.				
Lamp Mode ²	Current lamp mode setting for the projector.				
Aspect Ratio	Current aspect ratio for the device.				
Thermal Level ²	Current thermal level for the projector.				
Light Used ²	The cumulative hours the lamp has been used.				
Light 2 Used ²	The cumulative hours the 2nd lamp has been used.				
High Altitude ²	Indicates whether the high altitude configuration is on or off.				
Filter Usage ²	Current filter used for the projector.				
Device Runtime ¹	Current operating time for the display (in hours).				
¹ For displays only					
² For projectors only	,				



• The fields displayed in the information tab may vary depending on the model selected.

• If the projector does not support the transmission of a certain field's information over the network, the field will show "N/A".

• For non-BenQ projectors, only the following fields will display information: **Name**, **Group**, **Brand**, **Model**, **Power**, and **IP Address**. All other fields will show "N/A"

Controlling Your devices

The control tab of DMS Local features a panel of functions that allows you to control an individual device or an entire group when they are selected in the device panel and the control button in the action panel is clicked. The control tab also allows users to enter and save control command codes using the BenQ protocol (for BenQ devices), the PJLink protocol or self-input via the protocol port (for non-BenQ projectors) to create custom controls for the device.

DMS Local			_ ×
		¢ +, :	¢, ±,
∽ ⊞All	K /East Building/		
🗓 Uncategorized	✓ Name	Assembly Hall	\odot
🗸 🔝 East Building	Assembly Ha		
Assembly Hall		Power On Standby	
🗸 🔝 Main Office			
Conference Room I	Ē	Quick Settings	
Conference Room 2A		Input Source HDMI2 V Blank On Off	
		Lamp Mode V Mute On Off	
		Aspect Ratio V Brightness - +	
		Picture Mode Volume – 8 +	
		Standby Mode Settings Network OFF Monitor Out ON OFF	
		Direct Command Input Enter command here Send	()
		Save Save (expect) Save Forc 2 (expect) (expect)	



When DMS Local detects a problem with the device's connection to the network, all the buttons and fields in the control tab will be greyed out.

The control tab will show different control items depending on what type of selection is made in the device panel. The possible selections include the following:

- A single BenQ projector
- A single non-BenQ projector
- A single BenQ display
- Multiple projectors in a group
- Multiple displays in a group

The sections below describe the control panel for each of the items above.

The Control Tab (Single BenQ Projector)

When a single BenQ projector is selected in the projector panel, the control tab features the following items:

DMS Local					_ ×
					¢ +, ¢, ≗,
∽ ∎Ali	K /East Building/				
Uncategorized	✓ Name		0	Assembly Hall	
✓ 🖪 East Building	Assembly Ha			,	
Assembly Hall	74	Power	On Standby		
🗸 🔝 Main Office	-+-				
Conference Room I	(T)	Quick Settings			
Conference Room 2A		Input Source	HDMI2 V	Blank	On Off
		Lamp Mode	Normal Mode 🗸	Mute	On Off
		Aspect Ratio		Brightness	- +
		Picture Mode		Volume	- 8 +
		Standby Mode Settia Network	ON OFF	Monitor Out	ON OFF
	(Direct Command In Enter command In Save	stree	Saved Func. 2 (empty)	Send
	< >				

No.	ltem	Description
		Click to view a virtual keypad for the projector.
I	Virtual Keypad	See Quick Settings for more information on the virtual keypad.
2	Power	Powers on the projector or puts it in standby mode.
	Quick	Features buttons and menus to control your projector.
3	Settings	See Quick Settings for more information on the quick settings controls.
4	Direct	Send or save custom control command codes for the projector using the BenQ protocol for projector control.
-	Input	See Direct Command Input for more information on the basic controls.

The Control Tab (Single Non-BenQ Projector)

When a single non-BenQ projector is selected in the projector panel, the control tab features the following items:

DMS Local			l .	_ ×
		·	¢ +.	\$, ≛,
~ 💷 Ali	K /Main Office/			
🔢 Uncategorized	✓ Name	Conference Room 2A		
∨ 🖪 East Building	Conference			
Assembly Hall	72	Power On Standby		
🗸 🔝 Main Office				
E Conference Room I	E	Direct Command Input		(i)
=• Conference Room 2A		Enter command here (Hex format)		
		Port 4352	Send	
	0	Save		
	Q			
		(empty) (empty) (empty) (empty) (empty)		
		Saved Func. 5 (empty) Saved Func. 6 (empty) Saved Func. 7 (empty) Saved Func. 8 (empty)		
		Saved Func. 9 Saved Func. 10 Saved Func. 11 Saved Func. 12		
		(empty) (empty) (empty) (empty)		
		(empty) (empty) (empty) (empty) (empty) (empty)		
		L		

No.	ltem	Description
I	Power	Powers on the projector or puts it in standby mode via the PJ Link protocol.
2	Direct Command	Send or save custom command control codes for the projector using either the (default) PJLink protocol or direct input via the protocol port.
	Input	See Direct Command Input for more information on the basic controls.

The Control Tab (Single BenQ Display)

When a single BenQ display is selected in the device panel, the control tab features the following items:



The Control Tab (Multiple Projectors)

When multiple projectors in a projector group are selected in the projector panel, the control tab features the following items:

DMS Local				_ ×
		¢ +,	¢.	* .
∽ ⊞ Ali	K /Main Office/			
🔝 Uncategorized	Name 2 Devices i			
✓ 🔢 East Building	Assembly Ha			
Conference Room 1	Conference Power On Standby			
🗸 🚺 Main Office				
Conference Room 2A	Quick Settings			
Assembly Hall	2 Input Source * Blank On	off)*	
	Lamp Mode v * Mute On	Off)*	
				_

No.	ltem	Description
Ι	Power	Powers on the projector or puts it in standby mode.
		Features buttons and menus to control your projector.
2	Quick Settings	See Quick Settings for more information on the quick settings controls.
		supported by all projectors will show an asterisk (*).
	If a non-BenQ project be available in the cor	cor is part of the group of projectors selected, only the Power function will ntrol tab.

The Control Tab (Multiple Displays)

When multiple displays in a display group are selected in the device panel, the control tab features the following items:

D DMS	Local					×
						¢ +, ¢, .,
∑]/Gro	up 1/				ы	
✓ Na	me 🔺 Power	Group Brand	Model	IP Address	=====	2 Devices 1
✓ 19	2.168.31.136-RP6501K Standby	Group I BenQ	RP6501K	192.168.31.13		Power On Standby
☑ 19	2.168.31.147-RP8601K On	Group I BenQ	RP8601K	192.168.31.14		
						Quick Settings
					(2)	Input Source
					\sim	Mute On Off
					െ	WOL (Wake-on-LAN) Settings
					୍ତ	WOL ON OFF
<				>		
					_	
No.	ltem				Descr	ription
		Powers on	the dis	olay or	DUTS i	t in standby mode.
				P,	P	
	Power	• To powe	er on the	e display	via DM	IS Local make sure that the WOL
		(Wake	-on-LA	N) Setti	ngs or	the display is enabled and that the
		dispiay i	s connec	cted to tr	ne netv	vork via the LAIN (RJ-45) port. vvake
		OII-LAN	i does no	JL WOLK	over a	WI-FI connection.
		Features bu	ittons a	and mer	nus to	control your display.
		See Quick S	Settings	s for mo	ore in	formation on the quick settings
	Quick	controls.				
2	Quick					
	Settings	Contra for	:		J	dias laura in altra succus cuill ba
			od in the		Sottin	displays in the group will be
		support	ed hy all	displays	will sh	ow an asterisk (*)
		Allows the	display	to be a	ble to	be powered on remotely from
		a shutdown	state v	via the		port.
	WOL (Wake-					
						Sottings function only works on
3	on-LAN)	The We		ake-on-L	.AN) 3	Sectings function only works on
3	on-LAN) Settings	displays	that are	connect	-AN) : ed to t	he network via their LAN (RJ-45)
3	on-LAN) Settings	displays port. Di	that are isplays th	connect nat are co	ed to t ed to t	he network via their LAN (RJ-45) ed to the network via a Wi-Fi
3	on-LAN) Settings	displays port. Di connect	that are isplays th	a ke-on-L connect nat are co not be al	ed to t onnecte ole to t	the network via their LAN (RJ-45) and to the network via a Wi-Fi use the WOL (Wake-on-LAN)

The Control Tab (Multiple Devices)

When multiple devices including both projectors and displays are selected in the device panel, the control tab features the following items:

>1 /AIV >1 > Name Group Type I (AEV Status I (AEV/SOXK Group I I (AEV/SOXK Group I I (22.182.185.145.05.05.05.K Group I I (22.182.145.145.05.05.K) Group I I (22.182.145.145.05.05.05.K) Group I I (22.19	D	MS Local												- ×
> I AN* Group Type Image: State of the state o											φ	+.	¢.	± .
Name Group Type 0 10.92.18.1(45.1560K) Group1 monice 0 10.82.18.21.18.5174.01K Group2 monice 0 10.92.18.21.18.5175.02K Group2 monice 0 19.21.66.1(12.5007.31) Uncategorized projector 19.21.66.1.48.2149.00057 Group2 projector Implication 19.21.66.1.48.2449.00057 Group2 projector Implication 19.21.66.1.48.2449.00057 Group2 projector Implication	Ы	/All/			ы									
I 0.82.18.1.48-57650K Group1 monitor I 0.82.18.1.48-57650K Group1 monitor I 0.82.182.18-4.15502K Group2 monitor I 192.168.11.45-4501K Group2 monitor I 192.168.14.8-2V90005T Group2 projector I 192.168.14.8-2V90005T Group2 projector		Name 🔺	Group	Туре	72 .			\bigcirc	3 [Devices []				
10822182.118.5T4301K Group1 monitor 10822.182.155.0502K Group2 monitor 192.168.1149.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 projector 192.168.148.5V40005T Group2 Projector 192.168.148.5V40005T Group2 Projector		10.82.181.168-ST650K	GroupI	monitor					not supp	orted by all devi	ces			
I 10 82.182.155.05X Group2 monitor I 192.168.1145.250731 Uhoctoported projector I 192.168.1.46.25M80057 Group2 projector Image: Comparison of the state		10.82.182.118-ST4301K	GroupI	monitor		Power	On	Standby				Shutde	own	
I 192.168.1142-5X731 Uncategorized projector I 192.168.144-EVM800057 Group2 projector	~													_
IP2_166.148.EVM0003T Group2 projector (2) Input Source > * Mate: On Off Ught Mode > * Blank On Off •	~					Quick Settings								
	~				(2)	Input Source		~	_*	Mute:	On		Off	
						Light Mode		~	<u> </u>	Blank	On		Off	*
														_
		<		>										

No.	ltem	Description
		Powers on the devices, puts them in standby mode, or powers off (shuts down) the devcies.
I	Power	To power on the display via DMS Local make sure that the WOL (Wake-on-LAN) Settings on the display is enabled and that the display is connected to the network via the LAN (RJ-45) port. Wake- on-LAN does not work over a Wi-Fi connection.
		Features buttons and menus to control your device.
	Ouick	See Quick Settings for more information on the quick settings controls.
2	Settings	Only functions supported by all devices in the group will be supported in the Quick Settings section. Functions that are not supported by all displays will show an asterisk (*).

Quick Settings

The quick settings section of the control tab features the following buttons and menus which help you control your device.

Input Source	HDMI2	~	Blank	On	Off
Lamp Mode	Normal Mode	~	Mute	On	Off
Aspect Ratio		~	Brightness	-	+
Picture Mode		~	Volume	- 8	+
tandby Mode Setti	ings				

Button	Description
Input Source	Sets the input source for the device.
Blank ²	Toggles a blank screen for the projector on or off.
Lamp Mode ²	Select the lamp mode settings for the projector.
Light Mode	Select the light mode settings for the device.
Mute	Mutes or unmutes the audio output.
Aspect Ratio*	Sets the image aspect ratio for the device.
Backlight ¹ *	Sets the brightness level of the backlight for the display.
Brightness ² *	Sets the brightness level for the projector.
Picture Mode*	Sets the picture mode for the device.
Volume*	Adjusts the audio volume.
Network ² *	Enables/Disables the network function in standby mode.
Monitor Out ² *	Enables/Disables outputting the signal via the Monitor Out port.
WOL (Wake- on-LAN) Settings ¹ *	Allows the display to be able to be powered on remotely from a shutdown state via the LAN port. The WOL (Wake-on-LAN) Settings function only works on displays that are connected to the network via their LAN (RJ-45) port. Displays that are connected to the network via a Wi-Fi connection will not be able to use the WOL (Wake-on-LAN) Settings function.
¹ For displays only ² For projectors only	
FOI projectors only	

*Not available for multiple devices.

- \bullet The fields displayed in the quick settings section may vary depending on the model selected.
- When the device is in standby mode, all fields in the quick settings section will be empty.
 When the device is powered on, the fields in the quick settings section will be set to the



- current configurations of the device.
 When DMS Local detects a problem with the device's connection to the network, the fields in the quick settings section will be greyed out.
- When the quick settings section is opened for multiple devices, both control fields and available options that are not supported by all devices will feature an asterisk (*).

Direct Command Input

The **Direct Command Input** section of the control tab allows you to create custom

controls for your device using direct commands. For instance, you can create a

command to have your device rotate its screen clockwise 90-degrees.

- Non-BenQ projectors support direct command controls as long as the protocol port is entered.
- Ø
- Functions available to devices that support direct command controls and their corresponding commands vary by model. Check the specifications and user manual for your device for available functions and commands.
- · Direct command controls can only be used on one device at a time.

The Direct Command Input section for a BenQ device is shown below:

				Send	0
Save	Saved Func. I	Saved Func. 2	Saved Func. 3 (empty)		

The **Direct Command Input** section for a non-BenQ projector is shown below:

4252				
Port 4332				Send
Sava				
Save				
Saved Func. I (empty)	Saved Func. 2 (empty)	Saved Func. 3 (empty)	Saved Func. 4 (empty)	
Saved Func. 5 (empty)	Saved Func. 6 (empty)	Saved Func. 7 (empty)	Saved Func. 8 (empty)	
Saved Func. 5 (empty) Saved Func. 9 (empty)	Saved Func. 6 (empty) Saved Func. 10 (empty)	Saved Func. 7 (empty) Saved Func. 11 (empty)	Saved Func. 8 (empty) Saved Func. 12 (empty)	

Creating a One-Time-Only Direct Command

To create a one-time-only direct command, follow the steps below:

1. For BenQ devices - Enter the direct command code in the **Direct Command Input** field.

*sour=HDMI#				Send	
Save	Saved Func. I (empty)	Saved Func. 2 (empty)	Saved Func. 3 (empty)		

For non-BenQ projectors - Enter the direct command code in the **Direct Command Input** field and the TCP port for the projector in the **Port** field.

25, 31, 41, 56, 4d, 54, 3	20, 32, 31, 0d				
Port 4352				Send	
Save Saved Func. I (empty)	Saved Func. 2 (empty)	Saved Func. 3 (empty)	Saved Func. 4 (empty)		
Saved Func. 5	Saved Func. 6 (empty)	Saved Func. 7 (empty)	Saved Func. 8 (empty)		
(empty)			Stund Func. 12		
Saved Func. 9 (empty)	Saved Func. 10 (empty)	Saved Func. 11 (empty)	(empty)		



Commands for BenQ projectors must be in ASCII format, while commands for non-BenQ projectors must be in hexadecimal format. For more information on creating direct commands, see Direct Command Help.

Click Send and wait for a confirmation that the command has been executed successfully.



To prevent quick changes to the device's state, the **Direct Command Input** will be grayed out while DMS Local is confirming whether the direct command is successful. Once the direct command has been confirmed or the confirmation process has timed out, the field will return to its normal state.

Saving a Custom Direct Command Button

To save a direct command as a custom button, follow the steps below:

1. Click the button you want to customize in the direct command control section.

Direct Command Input		()
	Send	
Save	Saved Func. I Saved Func. 2 Saved Func. 3 (empty) (empty)	
L		



The direct command control section for BenQ devices features three direct command buttons available for customization, while the direct command control section for non-BenQ devices features 16 direct command buttons available for customization.

2. In the **Saved Func.** window that appears click the options button () and select **Edit**.

Saved Func. I	:
	Edit
Name: Saved Func. I	Reset
Command:	<u>.</u>
Send command Cancel	

3. For BenQ devices - In the **Edit Saved Function** window enter a name for the button in the **Name** field and the direct command code in the **Command** field.

Edit Saved Function	
Name: HDMI Source Command:	0
I*sour=HDM#	
Save	Cancel

For non-BenQ projectors - In the **Edit Saved Function** window enter a name for the button in the **Name** field, the direct command code in the **Command** field, and the TCP port for the projector in the **Port** field.

Edit Saved Function	
Name: Audio Off	Ð
25, 31, 41, 56, 4d, 54, 20, 32, 31, 0d	ר
Port 4352	_
Save Cancel	٦



Commands for BenQ projectors must be in ASCII format, while commands for non-BenQ devices must be in hexadecimal format. For more information on creating direct commands, see Direct Command Help.

4. Click **Save** in the **Edit Saved Function**, your custom direct command button will appear in the direct command control section of the control panel, which you can click to send the command.

Direct Command Help

If you need help with creating direct commands in DMS Local, you can click the help button (i) located in the direct command control section for guidelines on creating direct commands.

				Send	
Save	Saved Func. I (empty)	Saved Func. 2 (empty)	Saved Func. 3 (empty)		
Virect Command Input					G
Port 4352				Send	
Port 4352 Save Save Func. 1 (empty)	Saved Func. 2 (empty)	Saved Func. 3 (empty)	Saved Func. 4 (empty)	Send	
Port 4352 Save Saved Func. 1 (empty) Saved Func. 5 (empty)	Saved Func, 2 (empty) Saved Func, 6 (empty)	Saved Func. 3 (empty) Saved Func. 7 (empty)	Saved Func. 4 (empty) Saved Func. 8 (empty)	Send	
Port 4352 Save Saved Func. 1 (empty) Saved Func. 5 (empty) Saved Func. 9 (empty)	Saved Func. 2 (empty) Saved Func. 6 (empty) Saved Func. 10 (empty)	Saved Func. 3 (empty) Saved Func. 7 (empty) Saved Func. 11 (empty)	Saved Func. 4 (empty) Saved Func. 8 (empty) Saved Func. 12 (empty)	Send	

Scheduling a Task for Your Devices

The schedule tab of DMS Local allows you to create scheduled tasks for an individual device or an entire device group when they are selected in the device panel, where the device(s) will automatically perform a certain function at a given day/time.

DMS Local							_ ×
							¢ + , ≎, ≗,
~ 🛄 Ali	K /East Building/	ы					
💷 Uncategorized	✓ Name	\bigcirc			Conference Room I		
🗸 🔝 East Building	Conference	U	Scheduled	Tasks (2)			Add
=• Conference Room I		국보	Enable	Date/Time	 Target 	Action	Edit/Del
🗸 🔝 Main Office				10:00, Every 1 Mon/Tue/Wed/Thu/F	ri Conference Room I	Power On	X
Conference Room 2A				20:00, Every I Mon/Tue/Wed/Thu/F	ri Conference Room I	Power Off	×
Assembly Hall							
	()						



The schedule tab is not available if the group includes both projectors and displays.

The table below describes the items featured in the schedule tab:

ltem	Description
	Click to add a new scheduled task.
Add	See Creating/Editing a Scheduled Task for more information on adding a scheduled task.
	Scheduled tasks can be added for a single BenQ/non-BenQ device or a group of BenQ and/or non-BenQ devices.
	Check the box for a scheduled task in this column to enable that task.
Enable	Scheduled tasks which have an unchecked box are disabled and will be grayed out.
	Shows the day, time, and frequency for a given scheduled task.
Date/Time*	The format for the Date/Time entry is: [Time], [Frequency (in Weeks)], [Days/ Date]. For example, "16:30, Every 3 Mon/Tue" means that the task is scheduled every three weeks on Mondays and Tuesdays at 4:30pm.
Target*	Shows the device(s) that the scheduled task apply to.

ltem	Description
	Shows the scheduled task.
Action*	Scheduled tasks that are disabled will be grayed out. Scheduled tasks that have already been completed and have no remaining instances scheduled will be grayed and crossed out.
Edit/Del	Click the edit button (\checkmark) to edit the scheduled task; click the delete button (\varkappa) to delete the scheduled task.
*Click the hea	der for this field to sort the list of scheduled tasks based on the field.

Creating/Editing a Scheduled Task

To create a scheduled task, follow the steps below:



The schedule tab is not available if the group includes both projectors and displays.

- 1. Select the device(s) you want the scheduled task to apply to in the device panel and then click the schedule tab.
- 2. Click the Add button in the schedule tab for the device.
- 3. Configure the following items in the Add schedule task menu:

	Add schedule task
(Target: Conference Room I AM 10:00 C Power Off AM 10:04 C
	Frequency: Custom V Every I Week S M T W T F S
	Start date: e 2018/09/03
	Add Cancel

- a. Check the box next to task you want the device to perform based on the set schedule.
- b. Set the time when you want the task to be performed.
- c. Set the frequency for the task. The available options are **Once** (Default), **Daily**, **Weekly**, **Monthly**, and **Custom**.
- d. If **Custom** is selected in the **Frequency** field, enter how frequently (in weeks) the task will occur and the days in which it will occur.

e. Enter the date when the scheduled task will begin.

4. Click the **Add** button in the **Add schedule task** menu to finish creating the scheduled task. By default the created task will automatically be enabled.

To edit a scheduled task, follow the steps below:

- 1. Select the device(s) you want to edit the scheduled task for in the device panel and then click the schedule tab.
- 2. Click the edit button () for the scheduled task you want to edit in the schedule tab for the device.
- 3. Edit the items in the **Edit schedule task** menu based on the descriptions in step 3 above.
- Click the Save button in the Edit schedule task menu to finish editing the scheduled task. The edited task will retain the enabled/disabled setting from before it was edited.

Because most devices do not have built-in date/time record-keeping capabilities, DMS Local must remain open once a scheduled task is created to ensure that the task is executed.

The App List Tab

For certain devices with compatible Android operating systems, the Action Panel features an app list tab that allows you to view the apps installed on your devices, edit the name and description of the installed apps, install and/or uninstall apps on your device, and update the device's Android operating system.

DMS Local						– ×
					φ	+, \$, 4,
>1 /Uncategorized/	ы					
✓ Name ▲ Group Type			10.82.182		Up	date Device
✓ 10.82.182.118-ST4301K Uncategorized monitor	U		* : not for	all devices	Device	Version VI.0.2.2
	荘	+				
		Installed Application (6)				
	<u>1</u> -	Application	Version:	Date modified	Size	AP Updates
		AB Action!	2.0.3	2020/10/16 08:59:4	62.79MB	
	7	Candy Crush Saga	1.56.0.3	2020/10/16 08:58:50	52.19MB	
		DMS Client	2.0.7.1	2020/10/20 01:10:22	9.01MB	
		Fourth Grade Learning Games	1.7	2020/10/16 08:58:33	26.05MB	
		KeyToolTest	1.0	2020/10/28 07:00:10	1.62MB	
		Weather Forecast	1.0.6	2020/10/13 02:43:52	0.79MB	
< >						



Support for the app list function depends on the version of the Android OS installed on your device. Not all devices with the Android OS will support the app list function.

Viewing Installed Apps

After selecting the app list button (1) in the Action Panel, the app list menu will appear displaying a list of the apps installed on your device as well as information such as version number, date modified, and file size for each app.

	* : not for all devices		Device Version VI.0.2.2		
+					
nstalled Application (6)					
Application	Version:	Date modified	Size	AP Updates	
AB Action!	2.0.3	2020/10/16 08:59:4	62.79MB		
Candy Crush Saga	1.56.0.3	2020/10/16 08:58:50	52.19MB		
DMS Client	2.0.7.1	2020/10/20 01:10:22	9.01MB		
Fourth Grade Learning Games	1.7	2020/10/16 08:58:33	26.05MB		
KeyToolTest	1.0	2020/10/28 07:00:10	1.62MB		
Weather Forecast	1.0.6	2020/10/13 02:43:52	0.79MB		

To view a detailed description for each app, select the tag button (\bigcirc) to the right of the app name.

	* : not f	or all devices	Device Version VI.0.2.2		
+ Installed Application (6)					
Application	Version:	Date modified	Size	AP Updates	
AB Action!	2.0.3	2020/10/16 08:59:4	62.79MB		
Candy Crush Saga	1.56.0.3	2020/10/16 08:58:50	52.19MB		
DMS Client	2.0.7.1	2020/10/20 01:10:22	9.01MB		
Fourth Grade Learning Games	1.7	2020/10/16 08:58:33	26.05MB		
KeyToolTest	1.0	2020/10/28 07:00:10	I.62MB		
Weather Forecast	1.0.6	2020/10/13 02:43:52	0.79MB		

Once selected, a window will pop up showing the app's description.

Edit Application Info	
	Edit
APP Name	2048
Description	To create a tile with 2048.
Version:	3.16.36 (136)

Editing an App Name and Description

To edit the name and description for an app listed in the app list menu:

- I. Select one of the following options:
 - Right-click on an app in the app list and then select Edit Application Info.

		10.82.1	182.158-SL5502K i	L	Jpdate Device
		* : not f	for all devices	Devie	e Version VI.0.4.4
+					
stalled Applicat	ion (3)				
Application		Version:	Date modified	Size	AP Updates
2048		(2020/10/16 13:27:32	10.39MB	
DMS Client	Edit Application Info			19.94MP	
	Uninstall Applicat	ion	2020/10/16 16:25:57	18.86MB	
Maths Tutor		4.0.1	2020/10/16 13:11:51	10.19MB	
1aths Tutor		4.0.1	2020/10/16 13:11:51	10.19MB	

- In the application details window select Edit.

Edit Application Info		
		Edit
APP Name	2048	
Description		
Version:	3.16.36 (136)	
	Close	

2. In the resulting **Edit Application Info** window enter an app name in the **APP Name** field and/or a description in the **Description** field, and then select **Save**.

Edit Application Info	
APP Name	2048
Description	
Version:	3.16.36 (136)
Save	Cancel

Installing an App

The app list tab allows you to install apps onto your devices via DMS Local using an APK installation file stored locally.



- Apps can only be installed via an APK installation file. The app list function does not support directly installing apps from Google Play Store.
- Support for the app depends on the compatibility of the app with the version of Android OS
 installed on your device.

To install an APK app installation file:

1. Select the install button (+) in the app list.

_	* : not for all devices		Device Version V1.0.2.2		
+					
stalled Application (6)					
Application	Version:	Date modified	Size	AP Updates	
AB Action!	2.0.3	2020/10/16 08:59:4	62.79MB		
Candy Crush Saga	1.56.0.3	2020/10/16 08:58:50	52.19MB		
DMS Client	2.0.7.1	2020/10/20 01:10:22	9.01MB		
Fourth Grade Learning Games	1.7	2020/10/16 08:58:33	26.05MB		
KeyToolTest	1.0	2020/10/28 07:00:10	I.62MB		

- 2. Navigate to the location of the APK file located on your computer and select the file. The installation process will begin.
- 3. Once the installation has successfully finished, the newly installed app will appear in the app list for the device.

	10.82.1	82.118-S14301K [Device Version V1.0.2.2		
	* : not fe	or all devices			
+					
stalled Application (6)					
Application	Version:	Date modified	Size	AP Updates	
AB Action!	2.0.3	2020/10/16 08:59:4	62.79MB		
Candy Crush Saga	1.56.0.3	2020/10/16 08:58:50	52.19MB		
DMS Client	2.0.7.1	2020/10/20 01:10:22	9.01MB		
ourth Grade Learning Games	1.7	2020/10/16 08:58:33	26.05MB		
KeyToolTest	1.0	2020/10/28 07:00:10	1.62MB		
Weather Forecast	1.0.6	2020/10/13 02:43:52	0.79MB		

If the installed app does not appear shortly after the installation process is complete, select the refresh button (\bigcirc) in the DMS Local toolbar.

D	OMS Local										-
									¢	+, ¢,	-
>1	/Group1/			н					_		
	Name 🔺	Group	Туре	규츠			2 Devic	es II		Update Device	
	10.82.181.168-ST650K	GroupI	monit	-+-			* : not fo	er all devices			
~	10.82.182.118-ST4301K		monit	•	+						
~			monit	-	Installed Application (8)						
					Application		Version:	Date modified	Size	AP Updates	
					2048 *	٠	3.16.36 (136)	2020/10/16 13:27:32	10.39MB		
					AB Action! *	٠	2.0.3	2020/10/16 08:59:4	62.79MB		
					Candy Crush Saga *	٠	1.56.0.3	2020/10/16 08:58:50	52.19MB		
					DMS Client		2.0.7.1	2020/10/16 16:25:57	18.86MB		
					Fourth Grade Learning Games		1.7	2020/10/16 08:58:33	26.05MB		
					KeyToolTest *		1.0	2020/10/28 07:09:9	1.62MB		
					Maths Tutor *		4.0.1	2020/10/16 13:11:51	10.19118		



If the app in question does not appear in the app list even after refreshing DMS Local, there may be support issues for the app that resulted in a failed installation process. Support for the app depends on the compatibility of the app with the version of Android OS installed on your device.

Uninstalling an App

To uninstall an app in the app list, right-click on the app you want to uninstall and then select **Uninstall Application**.

plication		Version:	Date modified	Size	AP Updates
48	Edit Application In	fo	2020/10/16 13:27:32	10.39MB	
1S Client	Uninstall Applicati	on	2020/10/16 16:25:57	18.86MB	
ths Tutor		4.0.1	2020/10/16 13:11:51	10.19MB	
	10 10				

Updating the Android Operating System on your Device

The app list tab also allows you to update the Android operating system installed on your device via DMS Local using a locally stored installation file.

To update the operating system on your device:

I. Select **Update Device...** in the app list screen.

+	10.82.14 * : not fo	32.158-SL5502K i	Devi	Update Device Device Version VI.0.2.		
stalled Application (8) Application	Version:	Date modified	Size	AP Updates		
2048 *	3.16.36 (136)	2020/10/16 13:27:32	10.39MB			
DMS Client	2.0.7.1	2020/10/16 16:25:57	18.86MB			
Maths Tutor *	4.0.1	2020/10/16 13:11:51	10.19MB			

2. Navigate to the location of the update file located on your computer and select the file. The update process will begin.

		U	Update Device Device Version VI.0.4.4							
+	+									
Installed Application (3)										
Application		Version:	Date modified	Size	AP Updates					
2048		3.16.36 (136)	2020/10/16 13:27:32	10.39MB						
DMS Client		2.0.7.1	2020/10/16 16:25:57	18.86MB						
Maths Tutor		4.0.1	2020/10/16 13:11:51	10.19MB						
			2 •							
		Device U	bdate in progress							

The entire process will take some time, during this time you will not be able to use any other DMS Local functions. Once the update is finished your device will restart.



If the update file is corrupt or an error occurs during the update process, a **Device Update Failed** message will appear. Check with the manufacturer of your device for more information regarding the update file and its compatibility with your device.

Setting a Login Password for DMS Local

To ensure that access to DMS Local is secure and only for designated personnel, you can set a login password for DMS Local that needs to be entered every time DMS Local is launched. To set a login password for DMS Local, follow the steps below:

1. Click the user button (,) in the DMS Local main page and select **Change password**.

DMS Local									_ ×
								¢ +, ¢,	<u>+</u>
× ∎AII	K /								Change password
Uncategorized	Name Name	▲ Group	Brand	Model	Power	Source	Status	IP Address En	Logout
🗸 💽 East Building	Assembly Hall	Main Office	BenQ	SU754	On	VID	N/A	192.168.1.100 N	31 A/
Conference Room I	Conference Roo	m I East Building	BenQ	MW732	Standby		N/A	192.168.1.102 N	/A
V 💽 Main Office	Conference Roo	m 2A Main Office	NEC	P501	Standby		N/A	192.168.1.103 N	A
Conference Room 2A									
III Assembly Hall									

 In the Change password menu enter the password you want to set as the login password in both the New password and Confirm password fields. If DMS Local already features a login password, enter the current password in the Current password field.

Account ID	User
Current password	
New password	••••••
Confirm password	•••••

Ø

If you want to remove the existing password, click the **Remove Password** button in the **Change password** menu.

3. Click Save to finish setting a login password for DMS Local.



If you forget your login password for DMS Local, click the **Forget password?** link at the bottom of the login window and contact your local BenQ service team to provide them with the password retrieval code shown in the **Forget password?** prompt.

Other Functions

DMS Local also allows you to do the following functions to further help you manage your devices:

- Generate error report (for projectors only)
- Export device listings to the cloud
- Update your projector's firmware over the network
- Use a virtual keypad
- · Receive error notifications over e-mail
- Backup DMS Local's device listings
- Transfer device listings to DMS Cloud via Agent Mode

Generating an Error Report (For Projectors Only)

To generate an error report in DMS Local which lists past errors along with information for the projectors that the error(s) occurred on, follow the steps below:



Projectors that do not support sending error messages via the network do not support generating error reports.

 Click the settings button (\$\$,) in the DMS Local main page and select Error Report.

DMS Local									_ ×
								¢ +.	¢, ±,
∼ ∎ai	K /								Error report
Uncategorized	Name	▲ Group	Brand	Model	Power	Source	Status	IP Address	Email alert
🗸 📴 East Building	Assembly Hall	Main Office	BenQ	SU754	On	VID	N/A	192.168.1.1	Device DB backup
Conference Room I	Conference Room	I East Building	BenQ	MW732	Standby		N/A	192.168.1.1	Update device definition (JSON)
V 🔝 Main Office	Conference Room	2A Main Office	NEC	P501	Standby		N/A	192.168.1.1	About
Conference Room 2A									
Assembly Hall									

If you want to export the error report to a saveable file format, click the Export in the Error Report pop-up window.





• Error reports will only feature projectors whose error status in the projector panel feature error icons. Projectors whose error status in the projector panel feature no message or an "N/A" message will not be included in error reports.

• The error report will only list the errors that have occurred since the previous error report was generated.

Exporting Device Listings

To export the list of devices and groups from the DMS Local device tree to the DMS Cloud server so that users of DMS Cloud can import the list of devices directly from the

cloud, click the settings button (ϕ_{\downarrow}) in the DMS Local main page and select **Export for DMS Cloud (CSV)**.

DMS Local												- ×	
									Φ	+.	۰.	. .	
✓ ⊞AII	K	/Uncategorized/										Error rep	ort
V 🕃 Uncategorized		Name	Power	Group	Brand	Model	Status	Source		E	ror	Email ale	rt
= 192 168 31 111-ST5501K		192 168 31 111-ST5501K	0	Unrategorized	Benco	STSSOLK	N/A	Android			SVA	Export d	evice data
	-										- H	Export fo	r DMS Cloud (CSV)
V 🗑 Group I												Device D	8 backup
192.168.31.147-RP8601K												Device D	B restore
© 192.168.31.136-RP6501K												Update o	device definition (JSON)
✓												About	

Updating Firmware (For Projectors Only)

To update the firmware on a projector in DMS Local, follow the steps below:

• This function is only available to BenQ projectors that support firmware update over the network.



- This function requires that the network that your projector is connected to has access to the Internet.
 To update the system firmware for devices running the Android operating system, see
- Updating the Android Operating System on your Device.
- 1. Select the projector in the projector panel whose firmware you want to update, and then click the information tab.
- In the information tab for the projector, click the firmware upgrade button (
).
 The BenQ Easy Firmware Updater window will appear.

DMS Local							– ×
						¢ +,	¢, ±,
🗸 🔟 Ali	K /Main Office/	l					
Uncategorized	Name	0	Device Info				
∨ 📵 East Building	Assembly Ha		Name:	Assembly Hall	Model:	SU754	
Conference Room I		코브	Brand:	BenQ	Group:	Main Office	-
V 📵 Main Office			MAC Address:		IP Address:	192.168.1.100	
Conference Room 2A							
** Assembly Hall			Status				
			Error/Warning	N/A			
			Power:	On	Input Source:	VID	
			Blank:	On	Volume:	8	
			Picture Mode:		Lamp Mode:	Normal Mode	
			Aspect Ratio:		Thermal Level:	N/A	
			Light Usage:	190	Light 2 Usage:	N/A	
			High Altitude:	OFF	Filter Usage:	N/A	



From the BenQ Easy Firmware Updater window you will be able to update any projector connected to network DMS Local is connected to.

3. Refer to the BenQ Easy Firmware Updater user manual to proceed with the firmware update.



Contact your BenQ Local Service Center for information on where to download the BenQ Easy Firmware Updater user manual.

Virtual Keypad (For Projectors Only)

When the virtual keypad button is clicked in the control tab of a BenQ projector, the following digitized version of the hardware keys common to most BenQ projectors will appear.

€ 192.168.1.100		×
	Power	Ċ
↑	Menu	MENU
← ↓ →	Auto	AUTO
ВАСКОК	Eco Blank	BLANK
	Source	SOURCE

Button	Description
Arrow buttons	Selects or toggles OSD menu items.
Back	Goes to the previous OSD menu.
ОК	Confirms the selected OSD menu item.
Power	Powers on the projector or puts it in standby mode.
Menu	Turns on/off the On-Screen Display (OSD) menu.
Auto	Automatically determines the best picture timings for the image shown.
Eco Blank	Makes the projector show a blank screen.
Source	Shows the source selection bar.

Error Notifications via E-mail (For Projectors Only)

The settings button (\diamondsuit_{+}) on the DMS Local main page features a function that allows DMS Local to automatically send e-mail alerts to designated e-mail addresses anytime a specified error has occurred on any of your projectors. The e-mail alert will include the projector's name (the name for the projector in the device tree), model, IP address, input source along with the type of error that occurred, and a timestamp for the error.

DMS Local									_ ×
								¢ +.	o. 1.
× ∎ai	K /								Error report
Uncategorized	Name 4	Group	Brand	Model	Power	Source	Status	IP Address	Email alert
✓	Assembly Hall	Main Office	BenQ	SU754	On	VID	N/A	192.168.1.1	Device DB backup
Conference Room I	Conference Room I	East Building	BenQ	MW732	Standby		N/A	192.168.1.1	Update device definition (JSON)
🗸 🗐 Main Office	Conference Room 2A	Main Office	NEC	P501	Standby		N/A	192.168.1.1	About
Conference Room 2A									
Assembly Hall									
	<								>



Projectors that do not support sending error messages via the network do not support error notifications via e-mail.

Creating an E-mail Alert

To create an E-mail alert, follow the steps below:

- 1. Click the settings button (.) in the DMS Local main page and select **Email alert**.
- 2. Configure the following items in the **Event receiver** tab of the **Email alert settings** menu:

	Email alert sett	ings	
	Event receiver	Email setting	
	On selected ev	ents, notifcation en	nails will be sent to receivers
	(Please make su	ire Email settings a	re also correctly configured.)
	Notification eve	ent	Email receivers
	System Erro	r	
0	Lamp Error		
Ч	Fan Error		
	Temperatur	e Error	
		- Col	it@hang.com
		ા	Hard Hard Hard Hard Hard Hard Hard Hard
			Save Cancel

- a. Check the box next to the type of error you want an e-mail alert sent out for (multiple error types can be checked).
- b. Enter the e-mail address you want the alert to be sent to and then click the + button (multiple addresses can be entered).
- 3. Click the **Email setting** tab and then configure the following items:

Event receiver	Email setting	
Configure the o	utbound and ema	ail settings. Email alerts will be sent out from this mail address.
Reset	\sim	e Test
Email server pr	esents: a	Gmail (Secure Login, recommanded)
Outgoing Email	address:(b)	it.administrator@gmail.com
SMTP server:		smtp.gmail.com
SMTP port	(c)	587
Timout (second):	30
SMTP serv	er requires authe	ntication
Username:		ITADMIN
Password:	ା	*****
✓ Use an e	ncrypted connect	ion (SSL/TLS)

- a. Select the type of e-mail service that the e-mail alert will be using to send the alert. The available options are **Gmail**, **Yahoo**, **Outlook**, **QQ**, and **Custom**.
- b. Enter the e-mail address that the e-mail alert will be sent from.
- c. If **Custom** is selected in the **Email server presents** field, enter the server, port, and time-out settings. Consult your IT administrator if you are unsure of these settings.
- d. Enter the **Username** and **Password** for the e-mail account used in the **Outgoing Email address** field.
- e. Click the **Test** button if you want to send out a test e-mail alert to ensure that all the configurations are correct. The test e-mail alert will be sent to the e-mail address entered in the **Event receiver** tab.
- 4. Click **Save** to finish creating the e-mail alert.

Individual e-mail alerts will be sent out for each projector that an error occurs on. For example, if a fan error occurs on two separate projectors, two separate e-mail alerts will be sent out.

An example of an e-mail alert for a thermal sensor error is shown below:

From: DMS Local send a mail to you! <000@000.com>

To: xxx@xxx.com

Subject: [BenQ DMS Local] From "192.168.1.4-MH733": "Thermal Sensor 1 open error" ERROR

Content:

This message is generated automatically by "192.168.1.4-MH733", see below information:

Name: 192.168.1.4-projector Model: MH733 IP: 192.168.1.4 Input: HDMI-1 Error: Thermal Sensor I open error Time: 2018/08/28 14:49:23

Backing Up Device Listings

To backup the list of devices and groups from the DMS Local device tree and their relevant data for data backup purposes or to transfer the list to another computer, follow the steps below:

Click the settings button (\$,) in the DMS Local main page and select Device DB backup.

D DMS Local										_ ×
								¢ +.	۰,	. . .
∼ ∎ai	K /									Error report
Uncategorized	Name 🔺	Group I	Brand	Model	Power	Source	Status	IP Address	_	Email alert
V 🗑 East Building	Assembly Hall	Main Office	BenQ	SU754	On	VID	N/A	192,168,1		Device DB backup
_ 0										Device DB restore
Conference Room 1	Conference Room I	East Building	BenQ	MW732	Standby		N/A	192.168.1.		Update device definition (JSON)
V 🖪 Main Office	Conference Room 2A	Main Office	NEC	P501	Standby		N/A	192.168.1.		About
Conference Room 2A									_	
an Assembly Hall										

2. Navigate to the folder you want to save the backup to in the pop-up window.



The backup file only saves the device tree and group settings for the devices; it will not save any command controls or scheduled tasks.

To restore the backup file or load the backup file on a new computer, follow the steps below:

1. Click the settings button (\$,) in the DMS Local main page and select **Device DB** restore.

DMS Local									_ ×
								¢ +.	¢, ≛,
× ∎Ali	K /								Error report
🖪 Uncategorized	Name A	Group	Brand	Model	Power	Source	Status	IP Address	Email alert
🗸 🔝 East Building	Assembly Hall	Main Office	BenQ	SU754	On	VID	N/A	192.168.1.	Device DB backup
Conference Room I	Conference Boom I	East Building	BenO	MW732	Standby		N/A	192.168.1	Device DB restore
v 🕅 Main Office									About
Conference David Da	Conference Room ZA	Main Office	NEC	P501	standby		N/A	192.168.1.1	ADDUC
Conference Room 2A									
C Assembly Hall									

2. Navigate the location where the backup file is located to in the pop-up window.

Transferring Device Listings to DMS Cloud via Agent Mode

The Agent Mode function in DMS Local allows you to create a pairing code and QR code for your list of devices which can then be entered (for the pairing code) into DMS Cloud or scanned (for the QR code) via the BenQ DMS Tool app to quickly add those same devices into your DMS Cloud device list.

To transfer device listings to DMS Cloud via Agent Mode via a pairing code:

 Click the settings button (\$\$\phi_{\phi}\$) in the DMS Local main page and select Switch to Agent Mode.

DMS Local									- ×		
								φ	+, 🜼 🚣		
	IK /AI/								Error report		
Uncategorized	Name	A Group	Туре	Brand	Model	Power	Source		Email alert		
ax 10.82.181.168-ST650K	10.82.181.166	I-ST650K Uncategorized	monitor	BenQ	ST650K	On	Android		Export device data		
tts 192.168.1.48-EVV800ST	192.168.1.112	-SX751 Uncategorized	projector	BenQ	SX751	N/A	N/A		Device DB backup		
EB 192.168.1.112-SX751	192.168.1.48-	EW800ST Uncategorized	projector	BenQ	EVV800ST	N/A	N/A		Device DB restore		
								_	Update device definition (JSON)		
									Switch to Agent Mode		
									Language		
									About		

2. A caution will pop up indicating that after switching to Agent Mode, control of your devices will switch from DMS Local to DMS Cloud. Select **Continue**.

No Local Control & Da	ta Switch				
Once in Agent mode, device controls via this machine will mostly not be possible. They can only be performed via the cloud service. Saved Func. Buttons data will not be synchronized but only transferred to the cloud service. They will no lonver available on this					
machine when turning Agen Please have a check before mode	it mode off really switching the system into Agent				
	Continue				

 Select Consent & Start Agent Mode in the data protection consent decree that pops up.

Data Protection Consent
Please note that once you choose to execute the DMS Local agent mode all device data will be uploaded and/or transferred to BenQ DMS Cloud service.
Consent & Start Agent mode Cancel

4. A window listing information for your DMS Local device and the Temporary Pairing Code you will use to transfer your device list to DMS Cloud will appear. Take note of the Temporary Pairing Code for use later in this process.





- The Temporary Pairing Code will reset after a few minutes of inactivity. Always use the most current Temporary Pairing Code when completing this process in DMS Cloud.
 The QR code shown in the Agent Mode window can also be used to transfer your device listings in the BenQ DMS Tool app. For instructions on how to use the QR code, see Transferring Device Listings to DMS Cloud via the BenQ DMS Tool app.
- 5. Log in to DMS Cloud using the login which you want to add the device list to.
- 6. In the DMS Cloud main page select the add button (+) and select **Add Device**.

DMS Cloud - Be	enQ						φ	+-	ø. B	SQN SNT	. #
🗸 🔳 Ali	IK All						Add Group			0 R	ow(s) Selected
> 🔀 Uncategorized		Name	Group	Туре	Brand	Model	Add Device		Status	IP Address	Light Used
> 🖂 Layer2	_			D.11. D. 1					0.00		
> 🔀 Group3		TESTMODEL24A0	Uncategorized	Public Display	BenQ	TESTMODEL	n/a	n/a	Omine	n/a	nra
> 🔀 DeviceAnalysis		ST650K02A4	B-55127	Public Display	BenQ	ST650K	n/a	n/a	Offline	n/a	n/a
> 🔀 ABCDE	-	OTFOURDAND	IDODE	D Alla Disalau	80	OTFOAK	- 1-		089	-1-	- 1-
> 🔀 B-55127		ST000TKBTAC	ABODE	Public Display	beng	51500TK	n/a	rva	Onine	nva	hra
		RP654KCF6E	B-55127	Public Display	BenQ	RP654K	n/a	n/a	Offline	n/a	n/a

7. In the Add new device prompt select Add via Unique ID and then select Next.

Add new device
Pick an add method Please select a way below for adding new device. Add via Unique ID Import new device from a file
Next Cancel

8. Enter the **Temporary Pairing Code** into the pop up window that appears and then select **Search**. DMS Cloud will begin searching for the device list that matches the pairing code entered.





The **Temporary Pairing Code** resets after a few minutes of inactivity. Always use the most current **Temporary Pairing Code** when completing this process in DMS Cloud.

9. After DMS Cloud is finished searching, the list of devices from your DMS Local account will appear. In the devices list you can choose from the following options:

Add n	ew device (Local ag	Tota	found: 3 Valid: 3	
Selecte	d device(s) to be added	dify Name/Desc	intion fields if needer	
Local a	gent name:B-54802	any numbroot		6.
	Unique ID 🛦	Model Name	Name b	Description C
	MDA6MTg6MjM6NTA6R DI6N0I=	SX751	SX751D27B	
	QjA6QzU6Q0E6NzA6MD I6QTQ=	ST650K	ST650K02A4	
 Image: Construction Image: Construction<	UEQxMUowMDAxMTIw MA==	EW800ST	EW800ST1200	
٩			Back	Add Cancel

- a. Check the box next to the device(s) you want to add or check the select all box to select all the devices on the list.
- b. Enter a name for the device in the **Name** field. If you do not enter a name in the field, the default name for the device (the device's full model name) will be used.
- c. Enter a description for the display in the **Description** field to provide more detailed information about the device to be viewed in the Information Tab.

The Name and Description used in DMS Local will not be carried over to DMS Cloud.

10. Once you have finished with the options described above, click **Add** to add the selected devices.

Add n	new device (Local ag	Total	Total found: 3 Valid: 3				
Selecte Checke Local a	d device(s) to be added d device(s) will be added. Mo gent name:B-54802	dify Name/Desc	ription fields if needed	L			
	Unique ID 🔺	Model Name	Name	Description			
	MDA6MTg6MjM6NTA6R DI6N0I=	SX751	SX751D27B				
	QjA6QzU6Q0E6NzA6MD I6QTQ=	ST650K	ST650K02A4				
	UEQxMUowMDAxMTIw MA==	EW800ST	EW800ST1200				
			Back	Add Cancel			

11. Once you have finished adding the devices, a success message will appear, select **Yes** to continue transferring device lists or **No** to finish the process.

Success / Add More
ST650K02A4, EW800ST1200, SX751D27B has been added successfully. Would you like to add another device via Unique ID?
Yes No

Transferring Device Listings to DMS Cloud via the BenQ DMS Tool app

You can also use the BenQ DMS Tool mobile app to transfer your device lists from DMS Local to DMS Cloud. To transfer the device lists via the BenQ DMS Tool app:

- 1. Search the iOS App Store or Google Play Store for "BenQ DMS Tool" and then install the app on your mobile device.
- 2. Log into the BenQ DMS Tool app using your DMS Cloud login.

D	
Account ID Password	
LOGIN	
Forget Password? Resend verification email	
V0.8.2.2	

3. Enter Agent Mode on the device running DMS Local by completing steps 1 to 4 in the Transferring Device Listings to DMS Cloud via Agent Mode section.

4. On the mobile device running the BenQ DMS Tool app scan the QR code shown in the Agent Mode menu on DMS Local.



5. Once finished, the device list will be transferred to your DMS Cloud device.

About DMS Local

For more information regarding DMS Local including software version, click the settings button (ϕ_{\downarrow}) in the DMS Local main page and select **About**.

DMS Local											
									¢ +.	\$, 1,	
∼ ∎ai	K /									Error rep	ort
Uncategorized		Name 4	Group	Brand	Model	Power	Source	Status	IP Address	Email ale	ert
🗸 🔄 East Building		Assembly Hall	Main Office	BenQ	SU754	On	VID	N/A	192.168.1.1	Device D	0B backup
Conference Room 1		Conference Room I	East Building	BenQ	MW732	Standby		N/A	192.168.1.	Update	device definition (JSON)
🗸 🖪 Main Office		Conference Room 2A	Main Office	NEC	P501	Standby		N/A	192.168.1.	About	
Conference Room 2A											
Car Assembly Hall											
	4										>

Troubleshooting

If you encounter problems while using the DMS Local, please refer to the following troubleshooting tips to try to solve the problems by yourself. If the problem persists, please contact BenQ Customer Support for help.

Problem	Solution
	Check the following:
Cannot connect to the device(s)	 Check the cable connection. Is the device correctly connected to the network?
	 Is the device turned on?
	 Is the device network setting correct?
Cannot power on the device	 Ensure that WOL (Wake-on-LAN) Settings is enabled on the device.
via DMS Local	• Ensure that the device is connected to the network via the LAN (RJ-45). Wake-on-LAN does not work over a Wi-Fi connetion.
Cannot add a device into DMS Local	 Check if the device supports LAN control. Update the database of devices (JSON) in DMS Local.

Appendix: About DMS Cloud

BenQ's cloud-based device management software, DMS Cloud, is also available for management of remote displays. For more information on DMS Cloud and its features see the links below:

- DMS Cloud and its functions https://youtu.be/0jyzb8yqNlk
- Adding devices using QR code https://youtu.be/uQ_WsoJPvQc
- Adding devices using unique IDs https://youtu.be/aHHtCbGi1Ho