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# Technical Bulletin

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## Environments with higher than normal contaminant levels

This bulletin provides clarification for maintenance schedules.

Preventative maintenance is an important part of the continued and proper operation of your product. Failure to perform maintenance as required, and in accordance with the maintenance schedule specified by Christie, will void the warranty.

In environments where dust, smog, dirt, and other contaminants are higher than normal, Christie strongly recommends performing more frequent maintenance than your maintenance schedule indicates.

All maintenance services must be performed by Christie accredited service technicians.

## Affected products

The following products are affected.

- All Christie products

## Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or [Support.EMEA@christiedigital.com](mailto:Support.EMEA@christiedigital.com)
- Asia Pacific
  - Australia: +61 (0)7 3624 4888
  - China: +86 10 6561 0240
  - India: +91 (80) 6708 9999
  - Japan: 81-3-3599-7481
  - Singapore: +65 6877-8737
  - South Korea: +82 2 702 1601
- Christie Professional Services: +1-800-550-3061 or [NOC@christiedigital.com](mailto:NOC@christiedigital.com)