
Technical Bulletin

About the Anti-tearing feature

If displaying fast-moving video, the Anti-tearing feature can eliminate tearing artifacts between adjacent rows of display panels in an array.

When enabling or disabling the Anti-tearing feature, or if changing the Anti-tearing settings, you must power cycle the display panels in the array for the changes to take effect.

After the power cycle is complete, to achieve color matching in the array, you must readjust some image settings on the display panels. To learn how to adjust image settings, see the user manual.

Affected products

The following products are affected.

- FHD553-XE
- FHD553-XE-H
- FHD553-XE-R
- FHD553-XE-HR

Updating Anti-tearing settings

Learn how to update Anti-tearing settings.

1. On the remote control or keypad, press **MENU**.
2. Select **Advanced Settings > Multi-Display Control**.
3. Use the arrows to turn on the **Video Wall** setting.
4. Select any of the following options.
 - **Off**—Produces good results for most content.
 - **Auto**—Automatically adjusts LCD scanning to eliminate tearing between rows in an array displaying fast-moving video.
 - **Odd**—Manually selects the best scan behavior for the odd rows of display panels in an array, for example, rows 1, 3, or 5.
 - **Even**—Manually selects the best scan behavior for the even rows of display panels in an array, for example, rows 2, 4, or 6.
5. Turn off the display panels in the array, and wait at least five seconds.
6. For changes to take effect, after at least 5 seconds, turn on the display panels in the array.

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com