



ERGOTRON®

StyleLink™ SKY and StyleLink SKY Pro

What is StyleLink SKY?

- Secure, web-based software application that monitors and manages your fleet of StyleView carts
- Software that provides real-time insight into usage patterns, drawer access, battery charge/life and more

What it means

- Seamless and centralized fleet management provides comprehensive cart data to significantly reduce or eliminate cart downtime
- Monitoring helps improve battery life expectancy

What about security?

- There are no concerns with HIPAA compliance: StyleLink SKY software is isolated from patient records

StyleLink SKY service levels

- **Option 1: StyleLink SKY**
Self monitoring: Customers can use and monitor StyleLink SKY themselves. It is included with the following service contracts: Bronze, Silver, Gold and Platinum
- **Option 2: StyleLink SKY Pro**
Proactive and automated monitoring by Ergotron: SKY Pro is included with a Diamond service contract. Or an existing service contract can be easily upgraded to include SKY Pro

Easy to get, fast to implement

- StyleLink SKY is easily downloaded: Just follow the link from your "welcome" email, download onto the local client PC and run the installation file which guides you through the set-up
- Approximate installation time per device is less than one minute

Cloud-based fleet management for StyleView® Carts

StyleLink SKY harnesses the power of the cloud to monitor and manage your fleet of StyleView carts using a secure, web-based software application coupled to an endpoint client on the carts' local machines.

StyleLink SKY is an intuitive and scalable software application that provides real-time insight into the status and health of your entire fleet of StyleView carts. A "self-monitoring" version of the software is included as part of a preventive maintenance service package (Bronze, Silver, Gold or Platinum). Or, you can receive StyleLink SKY Pro—which provides Ergotron proactive monitoring—by purchasing a Diamond-level service package or upgrading an existing service package.



Security was a guiding principle in the design and development of StyleLink SKY. The client does not have access to any other protected information on the host computer, so it does not fall under the jurisdiction of HIPAA. The web application, device client and encrypted communications protocols operate on best-in-class infrastructure that has been audited by a third party.

StyleLink SKY software, included as part of an Ergotron service package, helps to reduce the impact on already burdened healthcare IT resources.

Learn more at ergotron.com/stylelink

**No worries about HIPAA compliance:
StyleLink SKY software is isolated from patient records.**

Flexible access control and cart configuration. Control who can access drawers on carts via the cart users page. For more advanced access, separate carts into groups, and control access on a group basis. Customize cart behaviors (like mute drawer alarm and open all drawers at once) on a group basis, providing flexibility of carts use.

Detailed power system metrics. Historical power system data (including charge, load and current) shown in graphical form means quickly identifying usage patterns and issues.

Minimum system requirements for client PCs:

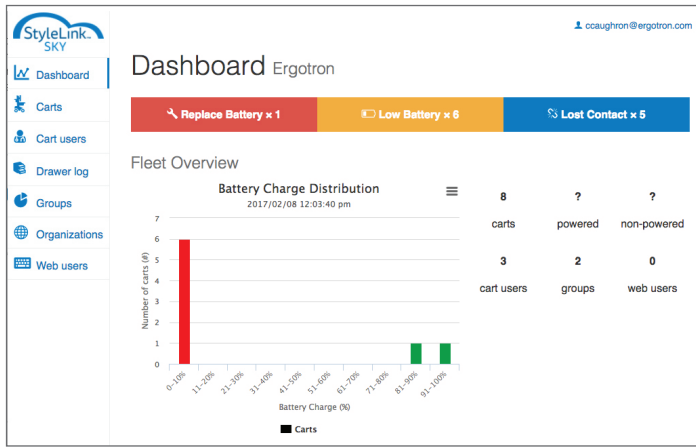
- Operating system: Windows® 7, 8 or 10
- CPU: 32-bit or 64-bit processor
- Memory: Background service only = 6 MB; Service + user interface = 18 MB

Drawer access log. Use the drawer log page to view and search through any drawer events: see who opened which drawer on which cart at what time.

Secure, easy to deploy, lightweight cart client. Our cart client software is installed on your cart-connected computers, using minimal resources while running (~2mb of memory), and allows reporting of cart data to StyleLink SKY or StyleLink SKY Pro. The software has been audited by an independent third-party to ensure the security of your systems. Deployment is easy with a Microsoft Installer package (MSI).

Disk usage:

- Background service only = 4 MB; Service + user interface = 12 MB
- Screen: 800x600 resolution, 16-bit color
- USB: 1 available port required



Cart users Ergotron

Assigned Group: -- ANY -- | Search: Name or E-mail | Select All | + New cart user | Delete

Cart users (3) | Import | Export

⚠ 1 cart user is assigned access (via groups) to one or more carts which support only 5 digit PINs. This cart user will be unable to access those cart models (SV32 or SV42) because their PIN is not 5 digits.

| Selected | Status | Name | Email | PIN | Edit |
|--------------------------|--------|-------------|---------------------|------|------|
| <input type="checkbox"/> | ✓ | ErgoEvents | juarez@ergotron.com | **** | Edit |
| <input type="checkbox"/> | ⚠ | Scott | | **** | Edit |
| <input type="checkbox"/> | ✓ | Troy Townes | | **** | Edit |

- Create and delete users
- Manage user information
- Import and export user table with intuitive, self-checking interface
- Manage PINs
- Manage user groups (see Groups page)
- Sort and filter tools to focus maintenance tasks

Carts Ergotron

Replace Battery x 1 | Low Battery x 6 | Lost Contact x 5

Filters

Search: Name or Group

Connection: Online Offline

Power Source: Plugged In Battery None

Battery Condition: Good Replace

Charge: 0% - 100%

Carts (8)

| I2 Name | Last Seen | Group | Type | Power Source | Charge | Battery Condition |
|----------------|------------------------|---------|---------|--------------------|--------|-------------------|
| ERG-TANGENT-PC | 2017/01/27 3:30:18 pm | HIMSS17 | Unknown | Unknown | 0% | Checking |
| ERGLQANER08 | 2017/01/24 4:20:51 pm | demo | Unknown | Valence 12RTL 40AH | 0% | Checking |
| NHAZZARD1 | 2017/02/08 12:06:40 pm | demo | Unknown | Unknown | 0% | Checking |
| SQJLSON-TEST | 2017/02/08 12:05:57 pm | demo | Unknown | Unknown | 81% | Checking |
| SSQUIRES1 | 2017/02/02 12:35:44 pm | | Unknown | Unknown | 0% | Checking |
| SURFACEPRO3 | 2017/02/08 8:51:57 pm | demo | Unknown | Unknown | 100% | Replace |

| StyleLink™ SKY Service Levels | |
|---|--|
| StyleLink SKY Self monitoring | StyleLink SKY Pro Ergotron Proactive monitoring |
| Included with the following service packages: Bronze Silver Gold Platinum | Included with a Diamond service package – OR – Upgrade an existing service package |

At-a-glance information for all carts in the fleet:

- Last report to the cloud for client, power system and drawers
- Battery state and health
- Power and drawer event log
- Cart software/hardware information

© 2017 Ergotron, Inc. 09/21/2017-EA Literature made in the U.S.A.
Content is subject to change without notification
 StyleView is a registered trademark of Ergotron, Inc. in the U.S.A. and China

| Americas Sales and Corporate Headquarters | EMEA Sales | APAC Sales | Worldwide OEM Sales |
|---|---|--|---|
| St. Paul, MN USA (800) 888-8458 +1-651-681-7600 www.ergotron.com sales@ergotron.com | Amersfoort, The Netherlands +31 33 45 45 600 www.ergotron.com info.eu@ergotron.com | Tokyo, Japan www.ergotron.com apaccustomerservice@ergotron.com | www.ergotron.com info.oem@ergotron.com |

