

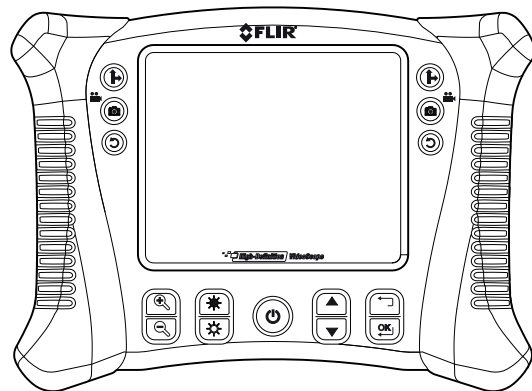


---

# User's manual

## FLIR VS70

High definition videoscope inspection camera







---

# User's manual

## FLIR VS70





# Table of contents

---

|          |   |           |
|----------|---|-----------|
| <b>1</b> | <b>Disclaimers</b> .....                      | <b>1</b>  |
| 1.1      | Copyright.....                                | 1         |
| 1.2      | Quality assurance .....                       | 1         |
| 1.3      | Documentation updates.....                    | 1         |
| 1.4      | Disposal of electronic waste.....             | 1         |
| 1.5      | FCC information .....                         | 1         |
| <b>2</b> | <b>Safety information</b> .....               | <b>2</b>  |
| <b>3</b> | <b>Introduction</b> .....                     | <b>4</b>  |
| <b>4</b> | <b>Description</b> .....                      | <b>5</b>  |
| 4.1      | Monitor.....                                  | 5         |
| 4.2      | Articulating probe.....                       | 8         |
| 4.3      | Wireless transmitter .....                    | 9         |
| 4.4      | Probe accessories.....                        | 9         |
| 4.5      | Probe.....                                    | 10        |
| <b>5</b> | <b>Operation</b> .....                        | <b>11</b> |
| 5.1      | Basic operation .....                         | 11        |
| 5.2      | Setup menu .....                              | 12        |
| 5.3      | Installing probe accessories.....             | 13        |
| 5.4      | Articulating probe.....                       | 13        |
| 5.5      | Wireless transmitter .....                    | 15        |
| 5.6      | Managing stored pictures and videos.....      | 17        |
| 5.7      | Video output to a TV or external monitor..... | 19        |
| 5.8      | Reset.....                                    | 19        |
| 5.9      | Rear stand .....                              | 19        |
| <b>6</b> | <b>Maintenance</b> .....                      | <b>20</b> |
| 6.1      | Cleaning .....                                | 20        |
| 6.2      | Battery recharging.....                       | 20        |
| <b>7</b> | <b>Technical specifications</b> .....         | <b>21</b> |
| 7.1      | Monitor.....                                  | 21        |
| 7.2      | Transmitter .....                             | 22        |
| 7.3      | Camera .....                                  | 22        |
| 7.4      | Probes and cameras .....                      | 23        |
| 7.5      | Earphone .....                                | 23        |
| 7.6      | Part numbers .....                            | 23        |

## Table of contents

---

|          |  |           |
|----------|--|-----------|
| <b>8</b> | <b>FLIR Test and Measurement Limited 2 Year Warranty .....</b> | <b>25</b> |
|----------|--|-----------|

# 1 Disclaimers

---

## 1.1 Copyright

© 2013, FLIR Systems, Inc. All rights reserved worldwide. No parts of the software including source code may be reproduced, transmitted, transcribed or translated into any language or computer language in any form or by any means, electronic, magnetic, optical, manual or otherwise, without the prior written permission of FLIR Systems.

The documentation must not, in whole or part, be copied, photocopied, reproduced, translated or transmitted to any electronic medium or machine readable form without prior consent, in writing, from FLIR Systems.

Names and marks appearing on the products herein are either registered trademarks or trademarks of FLIR Systems and/or its subsidiaries. All other trademarks, trade names or company names referenced herein are used for identification only and are the property of their respective owners.

## 1.2 Quality assurance

The Quality Management System under which these products are developed and manufactured has been certified in accordance with the ISO 9001 standard.

FLIR Systems is committed to a policy of continuous development; therefore we reserve the right to make changes and improvements on any of the products without prior notice.

## 1.3 Documentation updates

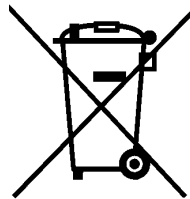
Our manuals are updated several times per year, and we also issue product-critical notifications of changes on a regular basis.

To access the latest manuals and notifications, go to the Download tab at:

<http://support.flir.com>

It only takes a few minutes to register online. In the download area you will also find the latest releases of manuals for our other products, as well as manuals for our historical and obsolete products.

## 1.4 Disposal of electronic waste



As with most electronic products, this equipment must be disposed of in an environmentally friendly way, and in accordance with existing regulations for electronic waste.

Please contact your FLIR Systems representative for more details.

## 1.5 FCC information

This device complies with part 15 of the FCC rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

## 2 Safety information

---

### Note

Before operating the device, you must read, understand, and follow all instructions, dangers, warnings, cautions, and notes.

### Note

FLIR Systems reserves the right to discontinue models, parts or accessories, and other items, or to change specifications at any time without prior notice.

### Note

Remove the batteries if the device is not used for an extended period of time.

### Note

The IP67 waterproof rating does not apply when the bottom panel access cover is removed.



### WARNING

Make sure that children cannot touch the device. The device contains dangerous objects and small parts that children can swallow. If a child swallows an object or a part, speak with a physician immediately. Injury to persons can occur.



### WARNING

Do not let children play with the batteries and/or the packing material. These can be dangerous for children if they use them as toys.



### WARNING

Do not touch expired or damaged batteries without gloves. Injury to persons can occur.



## 2 Safety information



### WARNING

Do not cause a short-circuit of the batteries. This can cause damage to the instrument and can cause injury to persons.



### WARNING

Do not put the batteries into a fire. Injury to persons can occur.



### CAUTION

For the Articulating Probe, do not operate the articulation knob with the probe in a coiled configuration. This will cause damage to the articulation controls.



This symbol, adjacent to another symbol or terminal, indicates that the user must refer to the manual for further information.



This symbol, adjacent to a terminal, indicates that, under normal use, hazardous voltages may be present.



Double insulation.

# 3 Introduction

---

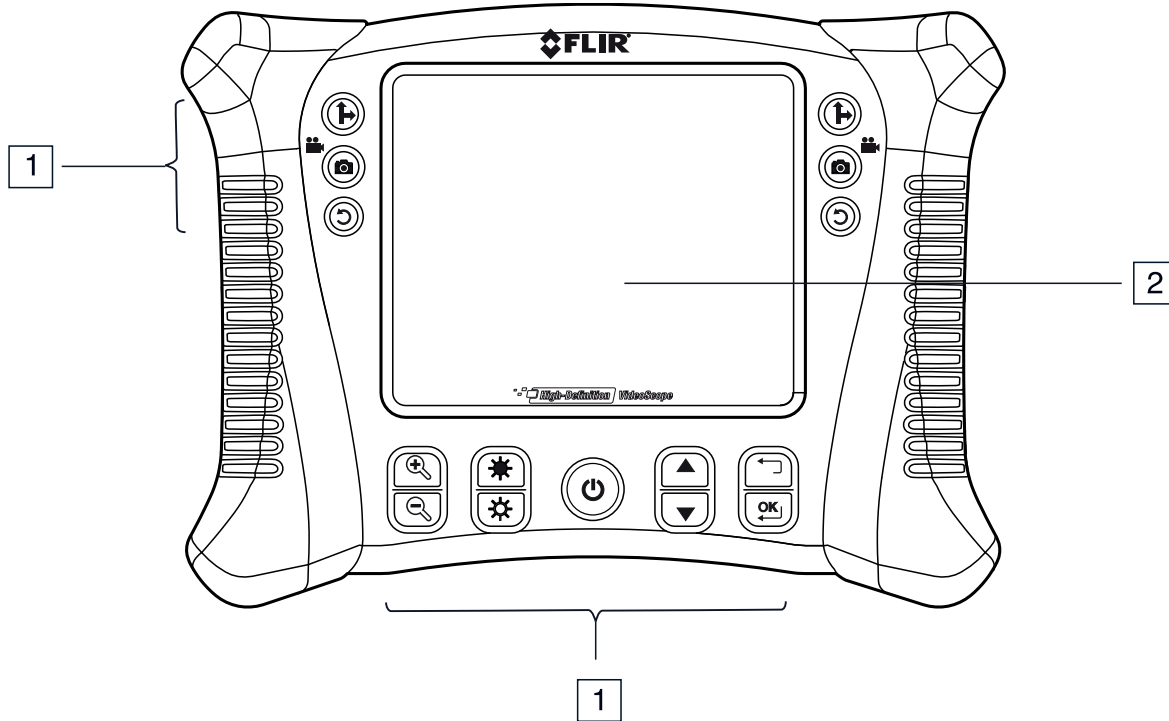
Congratulations on your purchase of this FLIR VS70 video boroscope.

This instrument is designed for use as a remote inspection device. It can be used to peer into tight spots, and record and playback real-time video and images. Typical applications include HVAC inspection, cable routing, and automotive/boat/aircraft inspection. The monitor is designed with dual left- or right-handed controls for maximum flexibility, and is available with a full line of accessories.

This boroscope is shipped fully tested and, with proper use, will provide years of reliable service.

# 4 Description

## 4.1 Monitor

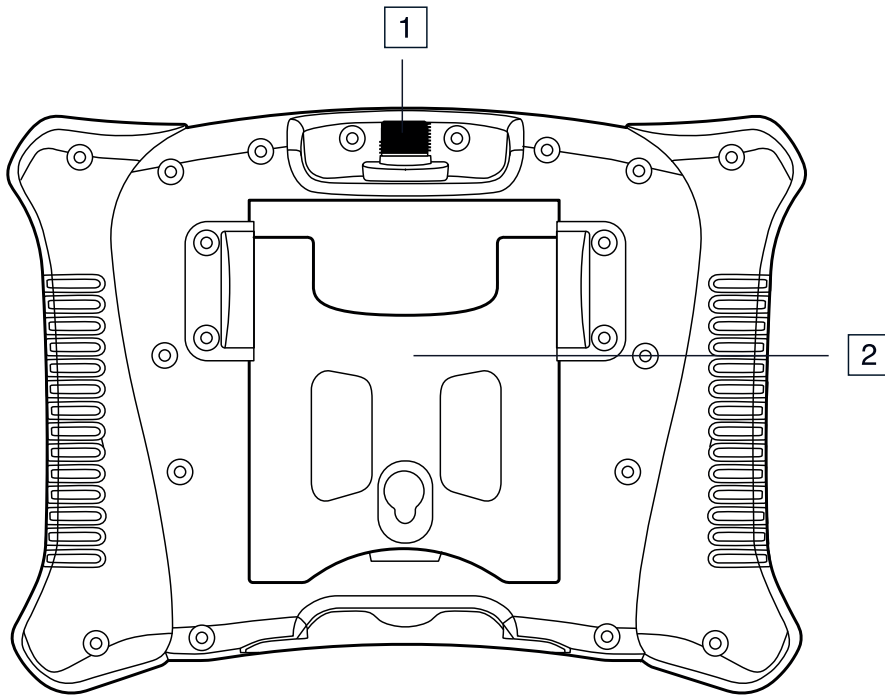


**Figure 4.1** Monitor front view

1. Function buttons, see section 4.1.1 *Function buttons*, page 7.
2. Display.

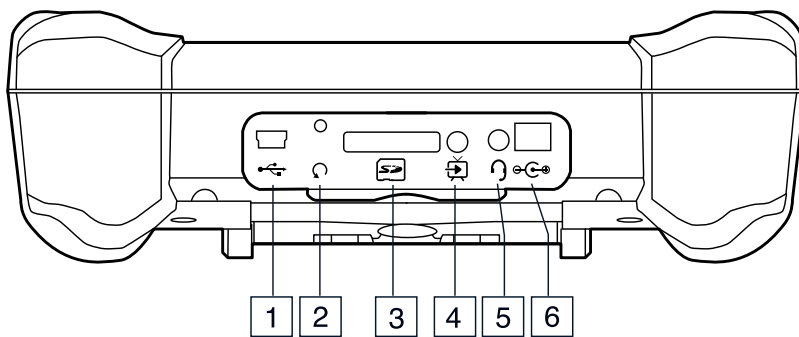
## 4 Description

---



**Figure 4.2** Monitor rear view

1. Probe connector.
2. Rear stand.





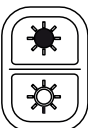







**Figure 4.3** Monitor bottom view, with access cover removed




1. USB connector.
2. Reset button.
3. SD card slot.
4. Video output jack.
5. Earphone jack.
6. AC adapter connector.

## 4 Description





### 4.1.1 Function buttons

|   |   |
|---|---|
|    | For two-camera probes, press the button to toggle between the side view and the front view camera lens.   |
|    | <ul style="list-style-type: none"><li>• Press the button to take a picture.</li><li>• Press and hold down the button for 3 seconds to start/stop recording a video.</li></ul>   |
|    | Press the button to rotate the display 90°.   |
|    | Press the buttons to increase/decrease the display resolution.  |
|   | Press the buttons to increase/decrease the camera LED light intensity.  |
|  | Press and hold down the button for 5 seconds to switch on/off the monitor.  |
|  | <ul style="list-style-type: none"><li>• Press the buttons to navigate up/down in the setup menu.</li><li>• Press the  button to access the picture/video memory.</li></ul> |
|  | <ul style="list-style-type: none"><li>• Press the button to open the setup menu.</li><li>• Press the button to select the highlighted menu item.</li></ul>  |
|  | Press the button to exit the setup menu.  |

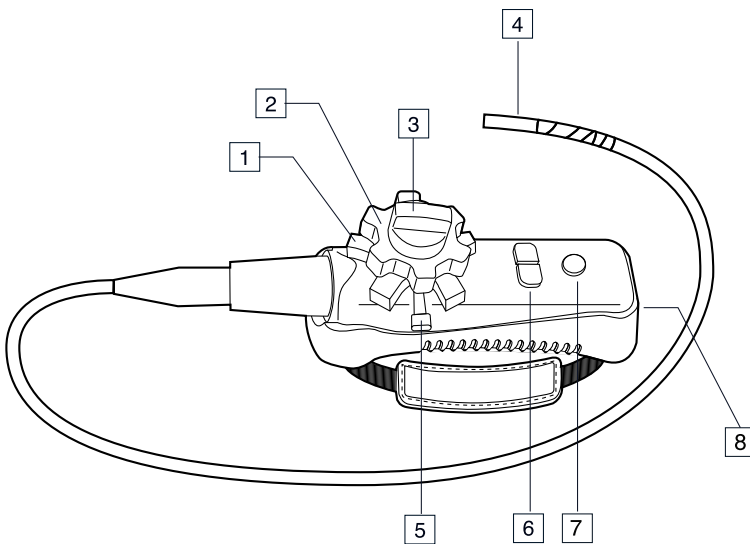
### 4.1.2 Display icons

|   |   |
|---|---|
|  | Indicates that a picture is being taken.  |
|  | Indicates that a video is being recorded. |
|  | Indicates the battery voltage status.     |

## 4 Description

|   |   |
|---|---|
|  | Indicates that a stored picture is being displayed. |
|  | Indicates that a stored video is being displayed.   |
|  | Indicates playback of a stored video.               |
|  | Indicates paused playback of a stored video.        |

### 4.2 Articulating probe



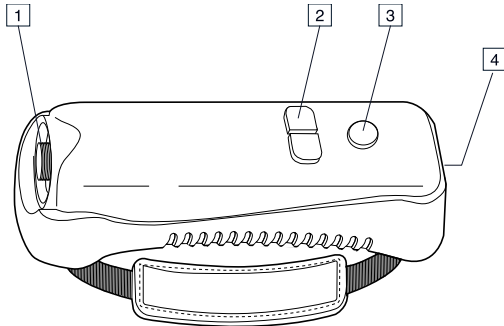
**Figure 4.4** Articulating probe

1. Articulation knob (up/down).
2. Articulation knob (left/right).
3. Tension knob (left/right).
4. Articulating camera.
5. Tension knob (up/down).
6. Light intensity buttons.
7. Power button.
8. AC adaptor and extension cable sockets.

## 4 Description

---

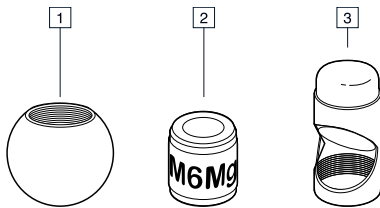
### 4.3 Wireless transmitter



**Figure 4.5** Wireless transmitter

1. Probe connector.
2. Light intensity buttons.
3. Power button.
4. AC adaptor and extension cable sockets.

### 4.4 Probe accessories



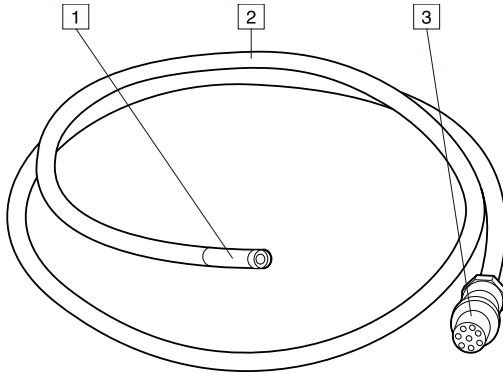
**Figure 4.6** Probe accessories

1. Anti-slag tip.
2. Magnet.
3. 45° mirror.

## 4 Description

---

### 4.5 Probe



**Figure 4.7** Probe






1. Camera.
2. Shaft.
3. Monitor connector.



# 5 Operation

---



## 5.1 Basic operation

1. Insert an SD card into the SD card slot, located on the bottom of the monitor.
2. Connect the probe to the monitor.
3. Press and hold down the  button for 5 seconds to switch on the monitor.
4. If the battery indicator  shows that the battery voltage is low or if the monitor does not power on, replace the battery. See section 6.2 *Battery re-charging*, page 20.
5. Maneuver the probe into position to view the area to be examined. The probe can be bent into the shape of the area to be examined. The optimum focus distance is probe dependent: typically 2–6 cm (0.79–2.3”).
6. For two-camera probes, press the  button to toggle between the side view and the front view camera lens.
7. Use the  and  buttons to zoom in and out.



### 5.1.1 Controlling the camera LED light intensity

#### Note

The camera LEDs become warm when set to maximum intensity.

1. In wireless mode, use the light intensity buttons on the articulating probe (see Figure 4.4 *Articulating probe*, page 8) or wireless transmitter (see Figure 4.5 *Wireless transmitter*, page 9) to increase/decrease the light intensity.
2. In direct mode, use the  and  buttons to increase/decrease the light intensity.






### 5.1.2 Taking a picture

1. Press the  button to take a picture and store it in the memory. The  icon is briefly displayed.

### 5.1.3 Recording a video

1. Audio can be recorded on the video via the microphone, located on the bottom of the monitor. For audio recording, remove the bottom access cover.









## 5 Operation

2. Press and hold down the  button for 3 seconds (long press) to start the video recording. The   icon is displayed.
3. While recording, you can take a picture by pressing the  button (short press).
4. Press and hold down the  button for 3 seconds (long press) to stop the video recording.

### 5.2 Setup menu

Monitor settings are adjusted in the setup menu.



|                        |   |
|------------------------|---|
| <i>DELETE ALL</i>      | Delete all stored pictures and videos.  |
| <i>VIDEO OUTPUT</i>    | For two-camera probes, select the front view or the side view camera.   |
| <i>DATE/TIME SETUP</i> | Select the date and time format, set the date and time, and select display on/off (when on, the date and time are shown on the display and on the pictures/videos). |
| <i>LANGUAGE</i>        | Select the menu display language.   |
| <i>VIDEO FORMAT</i>    | Set the video output to NTSC or PAL format.   |
| <i>AUTO POWER OFF</i>  | Set auto power off to 5, 10, 15, or 30 minutes or <i>DISABLE</i> .  |
| <i>INPUT SOURCE</i>    | Set the input source to <i>DIRECT</i> or <i>WIRELESS</i> .  |

1. Press the  button to open the setup menu.
2. Press the  or  button to navigate to the desired menu item.
3. Press the  button to select the highlighted menu item.
4. Press the  or  button to scroll through the options in an open menu item.
5. Press the  or  button to increase/decrease the selected value.

## 5 Operation


---

6. After a change, do one of the following:

- Press the  button to save the changed value.
- Press the  button to exit without saving.

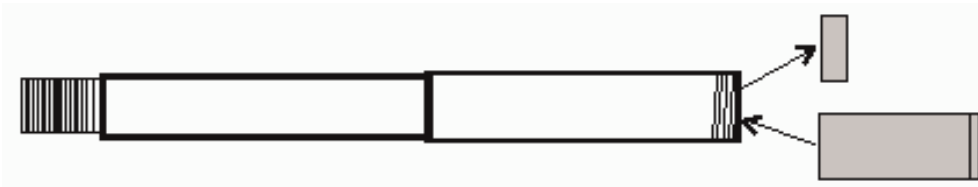
### Note

After 10 seconds of inactivity, the setup menu will exit without saving any changes.

7. Press the  button to move up one step in the menu hierarchy and to exit the setup menu.

### 5.3 Installing probe accessories

Three accessories (mirror, anti-s snag tip, and magnet) are supplied with each probe.



**Figure 5.1** Installing probe accessories

1. Unscrew the probe ring.
2. Screw on the accessory.

### 5.4 Articulating probe

The articulating probe, with an adjustable tip angle, is used for improved viewing angles and optimum inspection when the probe is inserted into the area to be examined. The articulating probe is available in a direct (wired) or wireless version.

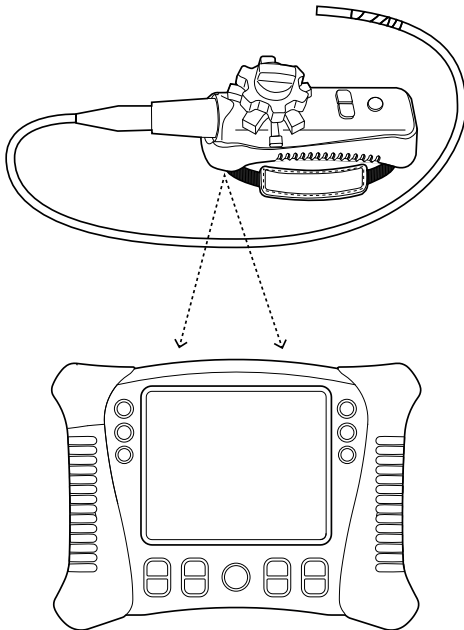
Turn the articulation knobs to adjust the camera tip. The tension of an articulation knob is adjusted by turning the corresponding tension knob. Refer to Figure 4.4 *Articulating probe*, page 8.

## 5 Operation

### Note



Do not operate the articulation knobs (see Figure 4.4 *Articulating probe*, page 8) with the probe in a coiled configuration. This will damage the articulation controls.

### 5.4.1 Articulating probe—wireless version



### Note

The articulating probe battery must be fully charged for wireless operation. A weak battery may result in shut down of the articulating probe.

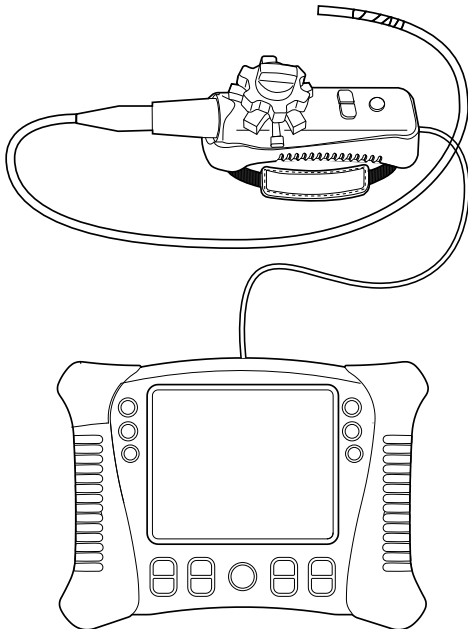
1. Connect the AC adaptor to the articulating probe and charge the battery.
2. On the monitor, press and hold down the  button for 5 seconds to switch on the monitor.
3. In the setup menu under *INPUT SOURCE*, select *WIRELESS*. Refer to section 5.2 *Setup menu*, page 12.
4. On the articulating probe, press and hold down the  button for 5 seconds to switch on the articulating probe. The camera video is displayed on the monitor display.


## 5 Operation

---

5. Insert the probe into the area to be examined. Adjust the camera tip to the required viewing angle.

### 5.4.2 Articulating probe—direct version



1. Connect the articulating probe to the probe connector on the monitor, using the supplied patch cable.
2. On the articulating probe, press and hold down the  button for 5 seconds to switch on both the articulating probe and the monitor. The camera video is displayed on the monitor display.
3. In the setup menu under *INPUT SOURCE*, select *DIRECT*. Refer to section 5.2 *Setup menu*, page 12.
4. Insert the probe into the area to be examined. Adjust the camera tip to the required viewing angle.

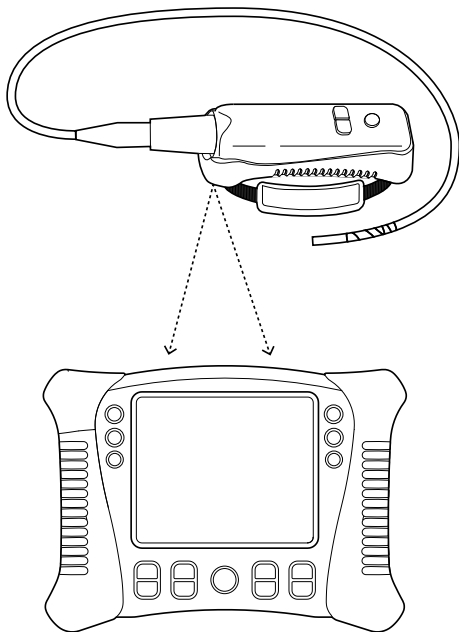
## 5.5 Wireless transmitter

The wireless transmitter is intended for use in areas that are difficult to access or in situations where it is hard to maneuver the probe with the display attached. The wireless transmitter can also be connected directly to the monitor using the patch cord.

## 5 Operation

---


### 5.5.1 Wireless transmitter—wireless version




#### Note

The wireless transmitter battery must be fully charged for wireless operation. A weak battery may result in shut down of the transmitter.

1. Connect the AC adaptor to the wireless transmitter and charge the battery.
2. Attach the probe to the wireless transmitter.

3. On the monitor, press and hold down the  button for 5 seconds to switch on the monitor.

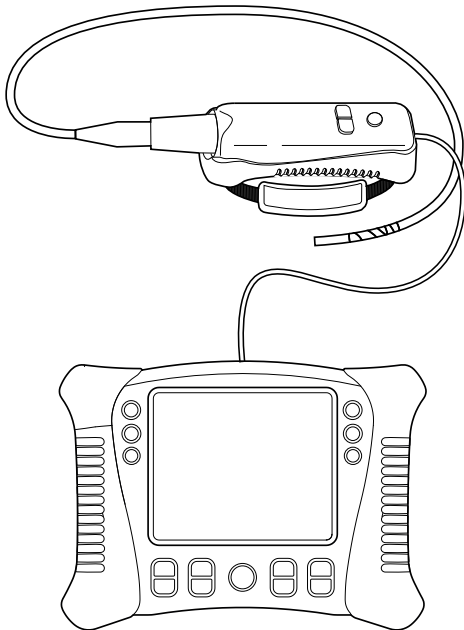
4. In the setup menu under *INPUT SOURCE*, select *WIRELESS*. Refer to section 5.2 *Setup menu*, page 12.


5. On the wireless transmitter, press and hold down the  button for 5 seconds to switch on the transmitter. The camera video is displayed on the monitor display.

## 5 Operation

---





### 5.5.2 Wireless transmitter—direct version



1. Attach the probe to the wireless transmitter.
2. Connect the wireless transmitter to the probe connector on the monitor, using the supplied patch cable.
3. On the wireless transmitter, press and hold down the  button for 5 seconds to switch on both the transmitter and the monitor. The camera video is displayed on the monitor display.
4. In the setup menu under *INPUT SOURCE*, select *DIRECT*. Refer to section 5.2 *Setup menu*, page 12.



## 5.6 Managing stored pictures and videos



### 5.6.1 Viewing pictures and videos on the monitor display



1. Press the  button to access the pictures and videos in the memory.
2. Thumbnails of the pictures and videos are displayed. The  icon is displayed on video thumbnails.
3. Use the  and  buttons to navigate through the picture/video thumbnails. The selected picture/video is framed.

## 5 Operation


- To open the selected picture/video file, press the  button.

The file number (e.g., IMG00005) and the  icon (for pictures) or the  icon (for videos) are displayed.

- To start playback of an open video file, press the  button. The  icon is displayed.

- To pause the playback of a video, press the  button. The  icon is displayed.

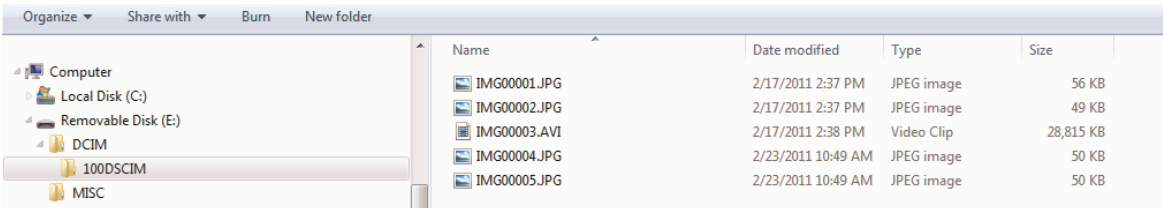
- To exit an open picture/video, press the  button.

- To exit the picture/video file memory, press the  button.

### 5.6.2 Transferring files to a PC

There are two methods for transferring stored picture/video files to a PC:

- Remove the SD card from the monitor and insert it into the PC.
- Connect the monitor to the PC with a USB cable.





| Name         | Date modified      | Type       | Size      |
|--------------|--------------------|------------|-----------|
| IMG00001.JPG | 2/17/2011 2:37 PM  | JPEG image | 56 KB     |
| IMG00002.JPG | 2/17/2011 2:37 PM  | JPEG image | 49 KB     |
| IMG00003.AVI | 2/17/2011 2:38 PM  | Video Clip | 28,815 KB |
| IMG00004.JPG | 2/23/2011 10:49 AM | JPEG image | 50 KB     |
| IMG00005.JPG | 2/23/2011 10:49 AM | JPEG image | 50 KB     |


Pictures are saved in \*.JPG format and videos in \*.AVI format.

### 5.6.3 Deleting the picture/video memory

- In the setup menu, select *DELETE ALL*. Refer to section 5.2 *Setup menu*, page 12.

The *ERASE YES/NO* box appears.

- Press the  button to select *YES*. Press the  button to delete all files in the memory.

Press the  button to exit without deleting the file.



## 5 Operation

---

### 5.7 Video output to a TV or external monitor

The monitor can be set to output the high-quality video to a TV or other external video monitor.

1. In the setup menu under *VIDEO FORMAT*, select *PAL* or *NTSC* to match the TV/external monitor to be used. Refer to section 5.2 *Setup menu*, page 12.
2. Connect the video cable to the video output jack, located on the bottom of the monitor. Connect the other end of the cable to the video input jack of the TV or other external monitor.

The high-quality video image is displayed on the TV/external monitor.

### 5.8 Reset

If the monitor becomes unresponsive due to electromagnetic interference or other magnetic event, use a paper clip or other narrow object to press the Reset button, located on the bottom of the monitor.

### 5.9 Rear stand

The rear stand can be set to three positions: lower position (stored), middle position for bench viewing, and upper position for hanging.

# 6 Maintenance

---

## 6.1 Cleaning


Clean the monitor, articulating probe, wireless transmitter, and accessories with a damp cloth and mild detergent; do not use abrasives or solvents.

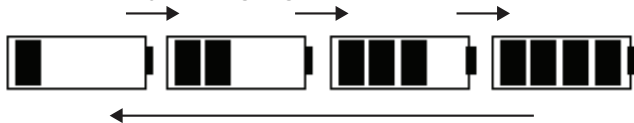
## 6.2 Battery recharging


1. Ensure that the monitor is switched off.
2. Connect the AC adaptor to the monitor.


3. After several hours, press the  button to switch on the monitor.

The battery voltage status is indicated on the display:

- The battery is fully charged: .
- The battery charging is still in process:



4. If the battery is fully charged, remove the AC adaptor and observe that the fully charged four-bar indicator appears: .

5. If the battery is not fully charged, press the  button to switch off the monitor and continue charging.

### Note

The battery will not charge properly if the monitor is switched on during the charging cycle.

## 7 Technical specifications

---

### 7.1 Monitor

|                              |   |
|------------------------------|---|
| LCD screen                   | 145 mm (5.7"); viewable: 135 mm (5.3")<br>Active matrix, 640 × 480 pixels |
| Interface                    | Mini USB 1.1 and AV out   |
| Recording medium             | SD card   |
| SD memory                    | 2 GB maximum  |
| Compression format           | MPEG4   |
| Still image format           | JPEG (640 × 480)  |
| Video recording format       | AVI (640 × 480)   |
| Video output format          | NTSC and PAL  |
| Receiver frequency           | 2.4 GHz   |
| Receiver sensitivity         | -87 dBm (SNR = 42 dB, $F_{\text{mod}} = 15$ kHz)                          |
| Video system                 | NTSC/PAL  |
| Data                         | Video/audio   |
| Audio type                   | Stereo  |
| Tripod mount                 | On rear, accepts standard tripod screw                                    |
| Battery                      | 3.7 V rechargeable lithium polymer  |
| Power adaptor                | 100–240 V input/5 V DC output   |
| Operating temperature        | -10 to 60°C (14 to 140°F)   |
| Storage temperature          | -40 to 80°C (-40 to 176°F)  |
| Operating humidity (maximum) | 80%   |

## 7 Technical specifications

---

|                        |   |
|------------------------|---|
| Dimensions (W × D × H) | 241 mm × 178 mm × 70 mm (9.5" × 7" × 2.75") |
| Weight                 | 1.57 kg (3.46 lb.), including batteries     |

### 7.2 Transmitter

|                              |  |
|------------------------------|--|
| Frequency                    | 2.4 GHz  |
| Data                         | Video/audio                                    |
| Video system                 | NTSC/PAL                                       |
| Battery                      | 3.7 V rechargeable lithium polymer             |
| Power adaptor                | 100–240 V input/9 V DC output                  |
| Unobstructed effective range | 10 m (32.5')                                   |
| Operating temperature        | –10 to 60°C (14 to 140°F)                      |
| Storage temperature          | –40 to 80°C (–40 to 176°F)                     |
| Dimensions (W × D × H)       | 190 mm × 70 mm × 63.5 mm (7.5" × 2.75" × 2.5") |
| Weight (approximate)         | 0.43 kg (0.95 lb)                              |

### 7.3 Camera

|                       |                             |
|-----------------------|-----------------------------|
| Imaging Sensor        | CMOS                        |
| Video Format          | NTSC                        |
| Brightness Control    | Manual                      |
| Lamp Type             | LED                         |
| Interface             | Composite video             |
| Waterproof Capacity   | IP57                        |
| Operating Temperature | –10°C to 50°C (14 to 122°F) |

## 7 Technical specifications

---

### 7.4 Probes and cameras

|              |   |
|--------------|---|
| Articulation | 240 ± 20° manual tip articulation                                   |
| Accessories  | Mirror, magnet and anti-snag ball (excluding 25 mm diameter cables) |

### 7.5 Earphone

|                               |  |
|-------------------------------|--|
| Plug                          | <ul style="list-style-type: none"><li>• 3.5 mm (0.14")</li><li>• 4 rings</li></ul>                 |
| Speaker                       | <ul style="list-style-type: none"><li>• 15 mm (0.59")</li><li>• 32 Ω</li><li>• 20~20 kHz</li></ul> |
| Microphone                    | 6 × 5 mm (0.24" × 0.20")   |
| Boom microphone, total length | 10 cm (3.9")   |
| Color                         | Black  |
| Wire length                   | 1.2 m (3.9')   |

### 7.6 Part numbers

| Part number | Description   |
|-------------|---|
| VST         | Wireless 2.4 GHz VS70 transmitter                                     |
| VSA2-1-w    | Wireless 2-way 6 mm (0.24") articulating camera with 1 m (3.3') probe |
| VSA2-2-w    | Wireless 2-way articulating camera with 2 m (6.6') probe              |
| VSA2-1      | 2-way 6 mm (0.24") articulating camera with 1 m (3.3') probe          |
| VSA2-2      | 2-way 6 mm (0.24") articulating camera with 2 m (6.6') probe          |

## 7 Technical specifications

| <b>Part number</b> | <b>Description</b>  |
|--------------------|---|
| VSC3.9-1FM         | 3.9 mm (0.15") camera with 1 m (3.3') flexible probe – QVGA via SF  |
| VSC4.1-2RM         | 4.1 mm (0.16") camera with 2 m (6.6') SR probe – QVGA via SF        |
| VSC5.8-1RM         | 5.8 mm (0.23") camera with 1 m (3.3') SR probe – VGA via SF         |
| VSC5.8-2RM         | 5.8 mm (0.23") camera with 2 m (6.6') SR probe – VGA via SF         |
| VSC5.8-1R          | 5.8 mm (0.23") camera with 1 m (3.3') SR probe – VGA via LF         |
| VSC5.8-2R          | 5.8 mm (0.23") camera with 2 m (6.6') SR probe – VGA via LF         |
| VSC5.8-20          | 5.8 mm (0.23") camera with 20 m (66') FG probe – VGA via LF         |
| VSC5.8-30          | 5.8 mm (0.23") camera with 30 m (98') FG probe – VGA via LF         |
| VSC8.0-1R          | 8 mm (0.31") camera with 1 m (3.3') SR probe – VGA via LF           |
| VSC8.0-2R          | 8 mm (0.31") camera with 2 m (6.6') SR probe – VGA via LF           |
| VSC6.5-12S         | 6.5 mm (0.26") camera with 0.30 m (12") SS rigid probe – VGA via SF |
| VSC6.5-17S         | 6.5 mm (0.26") camera with 0.43 m (17") SS rigid probe – VGA via SF |
| VSS-20             | Plumbing spool 20 m (66')   |
| VSS-30             | Plumbing spool 30 m (98')   |
| VSC25              | 25 mm (0.98") camera with FG detachable probe – VGA via LF          |
| VSC28              | 28 mm (1.1") camera with FG detachable probe – VGA via LF           |

# 8 FLIR Test and Measurement Limited 2 Year Warranty

A qualifying FLIR Test and Measurement product (the "Product") purchased either directly from FLIR Commercial Systems Inc and affiliates (FLIR) or from an authorized FLIR distributor or reseller that Purchaser registers on-line with FLIR is eligible for coverage under FLIR's Limited Warranty, subject to the terms and conditions in this document. This warranty only applies to purchases of Qualifying Products (see below) purchased and manufactured after April 1, 2013.

PLEASE READ THIS DOCUMENT CAREFULLY; IT CONTAINS IMPORTANT INFORMATION ABOUT THE PRODUCTS THAT QUALIFY FOR COVERAGE UNDER THE LIMITED WARRANTY, PURCHASER'S OBLIGATIONS, HOW TO ACTIVATE THE WARRANTY, WARRANTY COVERAGE, AND OTHER IMPORTANT TERMS, CONDITIONS, EXCLUSIONS AND DISCLAIMERS.

**1. PRODUCT REGISTRATION.** To qualify for FLIR's Limited Warranty, Purchaser must fully register the Product directly with FLIR on-line at <http://www.flir.com> within Sixty (60) DAYS of the date the Product was purchased by the first retail customer (the "Purchase Date"). Qualifying PRODUCTS THAT ARE NOT REGISTERED ON-LINE WITHIN SIXTY (60) DAYS OF THE PURCHASE DATE WILL HAVE A LIMITED ONE YEAR WARRANTY FROM DATE OF PURCHASE.

**2. QUALIFYING PRODUCTS.** Upon registration, Test and Measurement products that qualify for coverage under FLIR's Limited Warranty are: VS70 Videoscope, VSAxx Articulation Camera, VSCxx Camera, VSSxx Probe Spool, VST handset, MR02 Pin Extension Probe, and TAxx not including accessories which may have their own warranty.

**3. WARRANTY PERIODS.** The applicable Limited Warranty Period measured from the Purchase data are:

| Products                                   | Limited Warranty Period |
|--|-------------------------|
| VS70, VSAxx, VSCxx, VSSxx, VST, MR02, TAxx | TWO (2) Years           |

Any Product that is repaired or replaced under warranty is covered under this Limited Warranty for one hundred eighty days (180) days from the date of return shipment by FLIR or for the remaining duration of the applicable Warranty Period, whichever is longer.

**4. LIMITED WARRANTY.** In accordance with the terms and conditions of this Limited Warranty, and except as excluded or disclaimed in this document, FLIR warrants, from the Purchase Date, that all fully registered Products will conform to FLIR's published product specifications and be free from defects in materials and workmanship during the applicable Warranty Period. PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS

WARRANTY, AT FLIR'S SOLE DISCRETION, IS THE REPAIR OR REPLACEMENT OF DEFECTIVE PRODUCTS IN A MANNER, AND BY A SERVICE CENTER, AUTHORIZED BY FLIR. IF THIS REMEDY IS ADJUDICATED TO BE INSUFFICIENT, FLIR SHALL REFUND PURCHASER'S PAID PURCHASE PRICE AND HAVE NO OTHER OBLIGATION OR LIABILITY TO BUYER WHATSOEVER.

**5. WARRANTY EXCLUSIONS AND DISCLAIMERS.** FLIR MAKES NO OTHER WARRANTY OF ANY KIND WITH RESPECT TO THE PRODUCTS. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE (EVEN IF PURCHASER HAS NOTIFIED FLIR OF ITS INTENDED USE FOR THE PRODUCTS), AND NON-INFRINGEMENT ARE EXPRESSLY EXCLUDED FROM THIS AGREEMENT.

THIS WARRANTY EXPRESSLY EXCLUDES ROUTINE PRODUCT MAINTENANCE, SOFTWARE UPDATES, AND REPLACEMENT OF FUSES, OR DISPOSABLE BATTERIES. FLIR FURTHER EXPRESSLY DISCLAIMS ANY WARRANTY COVERAGE WHERE THE ALLEGED NONCONFORMITY IS DUE TO NORMAL WEAR AND TEAR, OTHER ALTERATION, MODIFICATION, REPAIR, ATTEMPTED REPAIR, IMPROPER USE, IMPROPER MAINTENANCE, NEGLIGENCE, ABUSE, IMPROPER STORAGE, FAILURE TO FOLLOW ANY PRODUCT INSTRUCTIONS, DAMAGE (WHETHER CAUSED BY ACCIDENT OR OTHERWISE), OR ANY OTHER IMPROPER CARE OR HANDLING OF THE PRODUCTS CAUSED BY ANYONE OTHER THAN FLIR OR FLIR'S EXPRESSLY AUTHORIZED DESIGNEE.

THIS DOCUMENT CONTAINS THE ENTIRE WARRANTY AGREEMENT BETWEEN PURCHASER AND FLIR AND SUPERSEDES ALL PRIOR WARRANTY NEGOTIATIONS, AGREEMENTS, PROMISES AND UNDERSTANDINGS BETWEEN PURCHASER AND FLIR. THIS WARRANTY MAY NOT BE ALTERED WITHOUT THE EXPRESS WRITTEN CONSENT OF FLIR.

**6. WARRANTY RETURN, REPAIR AND REPLACEMENT.** To be eligible for warranty repair or replacement, Purchaser must notify FLIR within thirty (30) days of discovering of any apparent defect in materials or workmanship. Before Purchaser may return a Product for warranty service or repair, Purchaser must first obtain a returned material authorization (RMA) number from FLIR. To obtain the RMA number Owner must provide an original proof of purchase. For additional information, to notify FLIR of an apparent defect in materials or workmanship, or to request an RMA number, visit <http://www.flir.com>. Purchaser is solely responsible for complying with all RMA instructions provided by FLIR including but not limited to adequately packaging the Product for shipment to FLIR and for all packaging and shipping costs. FLIR will pay for returning

## 8 FLIR Test and Measurement Limited 2 Year Warranty

---

to Purchaser any Product that FLIR repairs or replaces under warranty.

FLIR reserves the right to determine, in its sole discretion, whether a returned Product is covered under Warranty. If FLIR determines that any returned Product is not covered under Warranty or is otherwise excluded from Warranty coverage, FLIR may charge Purchaser a reasonable handling fee and return the Product to Purchaser, at Purchaser's expense, or offer Purchaser the option of handling the Product as a non-warranty return.

**7. NON-WARRANTY RETURN.** Purchaser may request that FLIR evaluate and service or repair a Product not covered under warranty, which FLIR may agree to do in its sole discretion. Before Purchaser returns a Product for non-warranty evaluation and repair, Purchaser must contact FLIR by visiting <http://www.flir.com> to request an evaluation and obtain an RMA. Purchaser is solely

responsible for complying with all RMA instructions provided by FLIR including but not limited to adequately packaging the Product for shipment to FLIR and for all packaging and shipping costs. Upon receipt of an authorized non-warranty return, FLIR will evaluate the Product and contact Purchaser regarding the feasibility of and the costs and fees associated with Purchaser's request. Purchaser shall be responsible for the reasonable cost of FLIR's evaluation, for the cost of any repairs or services authorized by Purchaser, and for the cost of repackaging and returning the Product to Purchaser.

Any non-warranty repair of a Product is warranted for one hundred eighty days (180) days from the date of return shipment by FLIR to be free from defects in materials and workmanship only, subject to all of the limitations, exclusions and disclaimers in this document.





---

**A note on the technical production of this publication**

This publication was produced using XML — the eXtensible Markup Language. For more information about XML, please visit <http://www.w3.org/XML/>

**A note on the typeface used in this publication**

This publication was typeset using Linotype Helvetica™ World. Helvetica™ was designed by Max Miedinger (1910–1980)

**LOEF (List Of Effective Files)**

T501026.xml; en-US; 8456; 2013-07-18





---

**Corporate Headquarters**

Flir Systems, Inc.  
27700 SW Parkway Ave.  
Wilsonville, OR 97070  
USA  
Telephone: +1-503-498-3547

**Website**

<http://www.flir.com>

**Customer support**

<http://support.flir.com>

Publ. No.: T559827  
Release: AB  
Commit: 8456  
Head: 8456  
Language: en-US  
Modified: 2013-07-18  
Formatted: 2013-07-18



T559827