

Fluke Premium Care™ support plans

Reduce unplanned expenses and get the most out of your tools

When you invest in the best equipment in the industry, you want your money to go as far as possible. Fluke Premium Care support plans provide coverage above and beyond your tool's original product warranty, so you don't need to worry about unexpected downtime caused by damaged test equipment, accessories, or tools in need of calibration or repair.

Fluke Premium Care support is available in both a Standard and Gold level with one-year or three-year plan options so you can choose the plan that is right for you.

	Standard warranty	Premium Care-Standard	Premium Care-Gold
Repair manufacturing defects	●	●	●
Annual calibration or performance test		●	●
Accidental damage and repair		●	●
Expedited calibration and repair		●	●
Expedited freight		●	●
Replacement of damaged accessories		●	●
Software updates		●	●
Priority tech support		●	●
Loaner equipment			●

See Terms and Conditions at www.fluke.com/premiumcare for more details. Prices subject to change without notice.

Damage and repair

Unexpected repairs can be expensive. Rest easy knowing that your product is covered in the event it gets damaged. No-hassle, no-charge repair, including labor, parts and priority next-on-bench services and shipping.

Traceable calibration or preventive maintenance and performance check

Don't risk rejection of results by using an out-of-date tester. Fluke Premium Care support plans include one annual calibration and performance check per year, free of charge, at any of our Authorized Fluke Service Centers.

Priority technical support

Fluke Premium Care customers are provided with direct, priority phone numbers to our world-class Technical Assistance Centers (TAC) so your technicians can call us from your job site.

Accessories*

Accessories that originally shipped with your unit and have been qualified as defective by our technicians will be replaced, free of charge, during the term of your agreement.

Covered accessories include:

- Battery
- Power adapter
- Probes
- Cables

*some limitations , see Terms and Conditions

Cost savings example

Fluke Premium Care 1-year standard plan			Individual services				
Model	Product Covered	Annual cost estimate* (for reference only)	Repair of defective unit	Damaged accessory replacement	Annual calibration and performance check	Expedited freight	Total potential cost*
FPC1S-SCM190-1	190 Series ScopeMeter™ Portable Oscilloscope	\$720	\$1225	\$200	\$464	\$100	\$1989
FPC1S-MDA-500-1	MDA Series Motor Drive Analyzers	\$828	\$1383	\$400	\$622	\$100	\$2505
FPC1S-FPQ170-1	1770 Series Power Quality Analyzers	\$1080	\$1350	\$500	\$400	\$100	\$2350
FPC1S-II900-1	ii900 Industrial Acoustic Imager	\$1899	\$2954	\$400	\$669	\$100	\$4123
FPC1S-II910-1	ii910 Precision Acoustic Imager	\$2299	\$3634	\$400	\$803	\$100	\$4927

*Costs are approximated as price varies depending on model, accessory, shipping location, etc.

Fluke Premium Care™ support plans selection chart

Description	Choose your Fluke Premium Care service level			
	1-year Standard	3-year Standard	1-year Gold	3-year Gold
Fluke ScopeMeter 190 Series III (190-102, 190-202, 190-204, 190-502, 190-504)	FPC1S-SCM190-1	FPC3S-SCM190-1	FPC1G-SCM190-1	FPC3G-SCM190-1
Fluke 190-504-III ScopeMeter Test Tool with Fluke Premium Care Bundle	FLUKE-190-504/FPC	-	-	-
Fluke MDA-550-III Motor Drive Analyzer	FPC1S-MDA-500-1	FPC3S-MDA-500-1	FPC1G-MDA-500-1	FPC3G-MDA-500-1
Fluke MDA-550-III Motor Drive Analyzer with Fluke Premium Care Bundle	FLUKE-MDA-550/FPC	-	-	-
Fluke 1770 Series Power Quality Analyzers (1773, 1775, 1777)	FPC1S-FPQ170-1	FPC3S-FPQ170-1	FPC1G-FPQ170-1	FPC3G-FPQ170-1
Fluke 1775 Power Quality Analyzer with Fluke Premium Care Bundle	FLUKE-1775/FPC	-	-	-
Fluke ii900 Industrial Acoustic Imager	FPC1S-II900-1	FPC3S-II900-1	-	-
Fluke ii910 Precision Acoustic Imager	FPC1S-II910-1	FPC3S-II910-1	-	-
Fluke ii900 Industrial Acoustic Imager with Fluke Premium Care Bundle	FLUKE-II900/FPC	-	-	-
Fluke ii910 Precision Acoustic Imager with Fluke Premium Care Bundle	FLUKE-II910/FPC	-	-	-

To see a list of supported countries and full terms and conditions, go to:

www.fluke.com/premiumcare

Contact your local Fluke dealer representative to obtain a quote for your specific products.

Fluke Premium Care™ support plans order form

Please complete the required information below and provide to your distributor with purchase order. This information is necessary to complete the Fluke Premium Care order and service activation.

Fluke product owner

First name	<input type="text"/>		Last name	<input type="text"/>	
E-mail	<input type="text"/>		Company name	<input type="text"/>	
Mailing address (no PO boxes please)	<input type="text"/>			Phone	<input type="text"/>
City	<input type="text"/>	State	<input type="text"/>	Zip/Postal code	<input type="text"/>

Fluke product covered by Fluke Premium Care support plan

Fluke model number	<input type="text"/>	Fluke serial number	<input type="text"/>
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Fluke Premium Care support plan (select from below)

	Fluke ScopeMeter 190 Series III	Fluke MDA-550 III Motor Drive Analyzer	Fluke 1770 Series Power Quality Analyzers	Fluke ii900 Industrial Acoustic Imager	Fluke ii910 Precision Acoustic Imager
1-Year Standard	FPC1S-SCM190-1	FPC1S-MDA-500-1	FPC1S-FPQ170-1	FPC1S-II900-1	FPC1S-II910-1
3-Year Standard	FPC3S-SCM190-1	FPC3S-MDA-500-1	FPC3S-FPQ170-1	FPC3S-II900-1	FPC3S-II910-1
1-Year Gold	FPC1G-SCM190-1	FPC1G-MDA-500-1	FPC1G-FPQ170-1	-	-
3-Year Gold	FPC3G-SCM190-1	FPC3G-MDA-500-1	FPC3G-FPQ170-1	-	-

Instructions for distributor

1. Provide drop ship purchase order for the Fluke Premium Care support plan selected above to Fluke Order Management.
2. Include required customer information on purchase order, on this order form, or on separate page.
3. Do not add any products on purchase order not being covered by Fluke Premium Care support plans.