FOTRIC

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上述内容与适用的法律相冲突，则以法律规定为准。

Cloud-based Thermal Imager

English

Package list

Make sure the Fotric cloud thermal camera (hereinafter referred as the camera) is good and nothing missed when opening the package.

Cloud thermal camera × 1	Power adapter × 1	Mounting bracket × 1
Screw × 1	Sticker × 1	User manual × 1

❗ the camera cannot mount under direct sunlight, if mounted outdoors，extra sun shied is recommended.

Camera mounting

The cameras can generally be installed on the wall or column, please select the installation location according to demand. This manual takes wall installation to introduce mounting steps.
1 Fix the cameras and mounting bracket with screws.
2 Tear off sticker and paste to selected position.
3 Drill holes in the wall Alignment to sticker.
4 Fix the camera with screws to the desired installation position.
5 Connect power and access internet.
6 Adjust equipment angle to satisfaction.

Download and install APP

❗ Fotric Cloud APP supports Android 4.4 and above and iOS + 9.3 and above version phone.
You can scan the codes below to download and install APP.

Android   iOS： Fotric

Use cameras
1 Login and Register.
2 Scan QR code and add Device.

Warranty

Dear customer(s):
Thank you for choosing our products. Please read the following terms carefully before installing this product.
1、This product warranty period is one year from the date of purchase. Within the period, Fotric provide free repairmen service to the failures caused by quality used correctly.
2、The following circumstances are not listed in the warranty：
Any faults or defects caused by improper use of the environment or conditions.
Any fault or defect caused by improper installation, misuse, unauthorized maintenance, modification, accident, force majeure event or any other external cause.
Any failures or defects caused by the use of third party products, software or components.
Products have beyond the warranty period.
Product bar code does not match.
Failure or damage caused by other non product design, technology, manufacturing, quality, etc.
3、If the returned product does not meet the limited warranty terms, the company will charge the corresponding maintenance costs.
4、Please only send back the fault equipment, do not bring back power adapter, stents and other accessories, for we does not assume the corresponding responsibility.

Q&A

Q: Equipment online and mobile detection alarm occurs, but the phone can not receive alarm information.
A: 1. Make sure Fotric Cloud APP is running on your phone and has enabled alarm. 2. If it is a Android version APP, please confirm that APP runs in the background; if it is iOS version APP, please enable the message notification function in the settings notification.

Q: Why fire lighter does not trigger the fire alarm.
A: Long wave thermal camera cannot measure the flame temperature, while around object heated by the flame can trigger alarm.

After sales service

If you encounter any problems in the course of use, you can log on FOTRIC official website contact online customer service, note FOTRIC facebook or call service hotline.
Website: www.fotric.com
FOTRIC facebook: FotricUSA

About the manual

This manual is used as a guide, in which the photos, graphics, icons and illustrations provided in are used for explanation purposes only. Specific products may exist differences, please prevail in kind. Fotric may update this manual without notice due to product upgrades or other requirements.
If you need the latest version of the manual, please visit the official website www.fotric.com.
The marks pictures，etc. used in the manual are only for instructions purpose, copyright belongs to the trademark owner.

Disclaimer of liability

The product (hardware, software, etc.) provided by this manual may be defective, error or malfunction. FOTRIC does not provide any form of express or implied, including but not limited to merchantability, satisfactory quality, fitness for a particular purpose, non infringement of third party rights guarantee. FOTRIC does not compensate for any special, incidental, or consequential damages arising from the use of this manual or the company's products, including, but not limited to, loss of commercial profits, loss of data or documentation.

Within the maximum permitted scope of the law, the liability of the company shall not exceed the amount you paid for this product.

The product access to internet may face including but not limited to the risk of network attacks, hacking, virus infection, the company shall not be liable to the problems caused by the product abnormal work, information disclosure, but will provide timely technical support.

The product can sense movement detection and fire events under the correct installation and configuration, but cannot avoid accidents or cause personal injury or property damage.

These products are controlled for export under US Department of Commerce (DOC), Export Administration Regulations (EAR), Export Control Classification Number (ECCN) 6A003.b.4.b. These cameras contain a focal plane array controlled to 6A002.a.3.f. This product cannot be used in controlled countries (such as North Korea, Iran, Syria, Cuba, Sultan, etc.), do not bring the product into or used in controlled countries. Any loss or liability arising from such action shall be borne by customer self.

When using this product, please follow the applicable law strictly. You agree this product for civilian use only, shall not be used for infringement of third party rights, health / safety equipment or other product fault may cause the application risk of life or personal injury, and mass destruction fog, biological weapons, nuclear explosion or any unsafe use of nuclear power or dangerous or violate humanitarian purposes. Any loss or liability arising from such use shall be borne by customer self.

If the above contents conflict with the applicable law, the legal provisions shall prevail.

简体中文

装箱清单

打开产品包装后，确认FOTRIC云热像（以下简称"云热像"）是否齐全与完好。

云热像×1	电源适配器×1	安装支架×1
螺丝包×1	安装贴纸×1	用户手册×1

❗ 云热像不可阳光直射，户外安装需另购遮阳罩。

安装设备

❗ 安装墙面应具备一定厚度并至少能承受3倍于设备的重量。

云热像一般可安装在墙面或柱子上，请根据需求选择安装位置。本章节以墙面安装为例进行介绍。

1. 用螺丝将云热像和安装支架固定。
2. 撕下贴纸，贴到选定位置。
3. 对准贴纸上的安装孔钻孔。
4. 用螺钉将云热像固定在需要安装的位置。
5. 云热像接通电源，连接网线接入互联网。
6. 调节设备角度至满意为止。

下载并安装APP

❗ Fotric cloud APP支持安卓4.4及以上和IOS9.3及以上及版本手机。

安卓

苹果：在APP store 搜索 Fotric。

使用云热像

1. 注册账号并登陆。
2. 扫描机身或说明书封面二维码，添加云热像。也可直接输入设备序列号添加云热像。

产品保修卡

尊敬的用户：

感谢您选用本公司产品，请您在安装使用本产品前认真阅读以下条款：

1、本产品保修期自购买之日起一年（以产品序列号出厂日期为准）保修期内，凡属于正常使用情况下产品本身质量引起的故障，FOTRIC公司给予免费维修。

2、下列情况不在保修之列：

使用环境或条件不当导致的任何故障或缺陷。

不当安装、错误使用、非授权维修、修改、事故、不可抗力事件或其他外部原因导致的任何故障或缺陷。

使用第三方产品、软件或组件而引发的任何故障或缺陷。

产品已超出保修期。

产品条形码不匹配。

其他非产品本身设计、技术、制造、质量等问题而导致的故障或损坏。

3、若寄回产品不符合本有限保修条款，本公司将收取相应的维修费用；

4、维修流程只需寄回故障设备，不要携带电源、支架等配件，若携带后丢失，本公司不承担相应的责任。

Q&A

Q：设备在线并且有移动侦测报警发生，手机却接收不到报警信息。

A：1、请确认Fotric Cloud APP已在手机上运行，并且已经启用报警；

2、如果是安卓版APP，请确认APP在后台运行；如果是iOS版APP，请在"设置 > 通知"中开启消息通知功能。

Q：打火机火苗为什么不会触发防火报警。

A：长波热像仪不能测试火焰温度，但火焰加热周围物体后可以触发报警。

售后服务支持

如果您在使用过程中碰到任何问题，您可以登录FOTRIC官网联系在线客服、关注FOTRIC微信公众号或拨打服务热线。

服务热线：400-821-1226

FOTRIC中国区官网：www.fotric.cn

FOTRIC微信公众号