

# IT-4

## HI-TEST® INSULATOR TESTER

### Operating & Instruction Manual



**HDE** **HD ELECTRIC COMPANY**  
A Textron Company

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# IT-4

## HI-TEST® INSULATOR TESTER



### Operating & Instruction Manual

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#### MANUFACTURING LOCATION

HD Electric Company  
Waukegan, IL. 60085, USA

## SAFETY INFORMATION

Hi-Test Detection Instruments is now a part of HD Electric Company.

HD Electric Company, located in Waukegan, Illinois, USA is a manufacturer and provider of a wide range of electrical equipment.

At HD Electric Company, we understand the special training and requirements for work on electrical power distribution systems. Please take a few moments to read this manual in its entirety before using your new equipment. Pay special attention to the warnings and cautions both in this manual and on the equipment itself.

**NOTICE** - This product is designed for use by professionals trained in its use and application in and around high voltage electrical equipment. If you are not trained in the work methods required for safe operation, do not proceed until you obtain training.

**CAUTION** - This product was tested before leaving the factory but it must be tested prior to and after each use for proper working operation. Be aware that dirt, moisture, mechanical fatigue and other factors reduce the dielectric strength of this product. If any defect of condition is noted, do not use this product. Remove from service and arrange for repair.

**WARNINGS** - Rigorous hot stick work precautions and OSHA and company work practices must be followed. Always wear approved cover-up and safety equipment. Read and understand instructions prior to use. Misuse or abuse of this product can lead to severe injury or death.

**OPERATIONAL IMPAIRMENT** - If the IT-4 is used in a manner not described in this instruction manual, the protection and effective operation of this equipment may be impaired.

**CLEANING INSTRUCTIONS** - To clean the IT-4 wipe with a damp cloth with water. Do not use harsh chemicals or solvents.

## LIMITATIONS TO THE USE OF THE HI-TEST® INSULATOR TESTER

Three factors limit the use of the Hi-Test Insulator Tester under energized conditions and they must be understood prior to its use:

- 1) On a 69 kVAC phase-to-phase nominal circuit the phase-to-ground voltage is approximately 40 kVAC. The tester has an operating frequency of 50/60Hz. The tester was designed and constructed to withstand 60 kVAC low impedance, phase-to-ground voltage across the probes of the tester. This gives an additional 50% safety margin above 40 kVAC before flashover will occur. **CAUTION:** The 60 kVAC flashover voltage was tested in clean, dry conditions. To further increase safety to the operator and to the tester, the tester is externally “shunted” on the back of the housing to limit the flashover voltage to 50 kVAC. This shunt ensures that should the tester be placed across a circuit in which the voltage exceeds 50 kVAC phase-to-ground, the tester will flash across its external surface first. The shunt is located behind the **DO NOT REMOVE** label (see Figure One below). The flashover voltage may be reduced by the moisture and/or contamination on the tester surface. **ALWAYS** be sure the tester is clean and dry before use. This means the tester is capable of withstanding the phase-to-ground voltage on any circuit up to and including 69 kVAC phase-to-phase nominal while testing insulators (i.e. the voltage on the line is directly across the probes of the tester with no other insulators in the string working).



**Figure One**

- 2) One side of any insulator under test must be isolated from the circuit in order to be able to test that insulator. If the user attempts to test an insulator going directly from phase-to-ground: the probe placed in contact with the conductor side of the insulator will be common with all insulators connected to that conductor; the probe placed in contact with the ground side of the insulator will be common with all insulators on that circuit sharing ground. The tester will then try to test the resistance of all parallel insulation paths it can reach simultaneously.

**FURTHERMORE**, placing the tester across a single insulator going directly from phase-to-ground at line voltages greater than 69 kVAC phase-to-phase nominal will result in externally flashing the tester and a line-to-ground fault!

**NOTE:** Users of the tester report some success testing pin and cap insulators on distribution circuits when the insulators are mounted on wooden cross-arms, which are not bonded to ground and when the cross-arms are dry. In these circumstances, the cross-arms provide isolation of the insulator under test to the common ground side.

- 3) **WHEN TESTING INSULATORS IN SUB STATIONS**, such testing must be done **DE-ENERGIZED** unless the user recognizes and understands the limitations set out above and uses the tester in accordance with those limitations.

## **READ ALL OPERATING INSTRUCTIONS PRIOR TO USING THE TESTER**

## SURFACE CONTAMINATION

Most contaminants that collect on the surface of insulators are only conductive in the presence of moisture. There are only a few wind blown contaminants that are conductive when dry and their occurrence in any area is generally well known to the utility company. As a result, these latter types of contaminants generally will not interfere with insulator testing activities.

For the more common wind blown contaminants, the visible amount of surface contamination on the insulator is a poor predictor of its surface conductivity for two reasons:

- 1) the actual visibility of contaminants varies greatly (e.g. concrete dust versus salt spray).
- 2) most wind blown contaminants are non-conductive until they are moistened - either by fog, heavy dew, light rainfall or extremely high humidity.

This means that line crews testing insulators for dielectric condition must pay attention to the moisture at the time they are testing. Since rainfall normally precludes the performance of live-line work, the surface conductivity of insulators in this circumstance is typically not a problem in the testing of insulators. It is recommended that the tester not be used in live-line conditions during rainfall or until after the insulators have fully dried following a rainfall.

However, early morning dew, fog and extremely high humidity are conditions which will interfere with insulator testing. To avoid the problem of early morning dew, it is advisable not to begin testing insulators until the sun has had time to dry the surface of the insulators to be tested. To avoid the problem of fog, it is advisable not to attempt to test insulators under foggy weather conditions. To avoid the problem of extremely high humidity, it is advisable to avoid testing insulators if the relative humidity exceeds 85%.

Finally, if any question arises about the surface conductivity of insulators being tested, the test crew can measure the surface conductivity of several of the subject insulators using the test procedures described in the Instructions for Testing Insulators section beginning on page 8.

**OPERATIONAL IMPAIRMENT** - If the IT-4 is used in a manner not described in this instruction manual, the protection and effective operation of this equipment may be impaired.

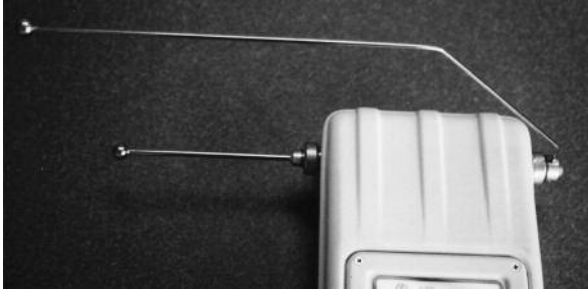
## FITTING THE TEST PROBES

- 1) The probes can be fitted so that they project from either side of the tester.
- 2) The couplings on the tester to which the probes are fitted are notched in three locations on their outer edge to allow the longer probe to be fitted in three (3) configurations (see Figure Two). The longer probe can be fitted: i) to the top of the tester; ii) to project across the rear end of the tester; or iii) to project across the bottom of the tester (see Figures Three, Four, and Five).

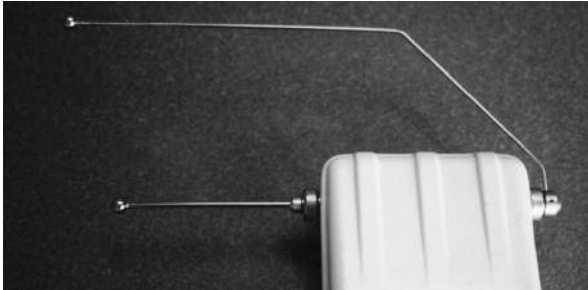
The notches on the outside edge of the couplings on the tester are designed to receive a pin machined on the inside of the couplings on the end of the test probes. In order to fit the probes correctly to the tester, it may be necessary to rotate the probes slightly as they are being tightened onto the couplings on the tester. This will ensure that the pins fit into the notches.



**Figure Two**



**Figure Three**



**Figure Four**



**Figure Five**

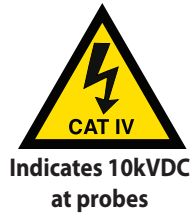


Indicates 10kVDC at probes

**TEquipment**<sup>USA</sup>  
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## OPERATION OF THE TESTER

- 1) Push the ON button - the green LED at the far left of the LED display will light to indicate the instrument is ON. **NOTE:** When the tester is ON electrical potential between the test probes is 10 kVDC with an approximate current output of 85 micro amps. **DO NOT** get in series with the test probes whether the tester is turned ON or turned OFF.
- 2) Bend the longer flexible probe to contact the rigid probe - all LED's should light and the warning buzzer should sound. If this does not happen, the tester is not functioning correctly and should be returned for service.
- 3) When testing insulators, one probe must make contact with the metal cap on the top side of the insulator and the other probe must make contact with the pin, metal cap or concrete bead (depending upon the configuration of the insulator - see INSTRUCTIONS FOR TESTING INSULATORS section, page 8).
- 4) When testing insulators installed on line, the probes should be shorted after completion of testing on each structure to ensure that the tester is functioning correctly. When testing insulators in a stores yard or warehouse, the probes should be shorted periodically to ensure that the tester is functioning correctly.



## RECHARGING AND CARE OF THE BATTERY

- 1) Make sure the tester is turned OFF.
- 2) Connect the recharging transformer to the power outlet and plug the recharging cable into the battery recharge receptacle on the bottom of the tester. The charge indicator LED on the front display should be lit green.
- 3) After the first hour of charging, a well-maintained battery will have enough charge for approximately 4 hours of tool use under typical conditions. The full charging cycle will complete in 6-8 hours. A fully charged tool with a well-maintained battery will operate for up to 12 hours of normal use under typical conditions.
- 4) If the instrument will not turn on, try charging it for fifteen minutes. The battery may be drained down too far to be able to power on. If it still will not turn on then the battery may need to be replaced. For battery replacement contact HD Electric Company at 847-473-4980 or sales@hde.textron.com to order a replacement battery. See page 11 for battery replacement instructions.

### IT-4 Parts List for Tools with **Lithium-Ion Battery**

*Note: The tester will have a 3-pin charger plug*

<b>IT4C-TOOL</b>	Tester only - CE Approved
<b>075-02020-8VLI</b>	Lithium-Ion Replacement Battery
<b>025-02220-120V</b>	120VAC Charger
<b>050-02050-12V</b>	12VDC Charging Cord
<b>050-00310-PRX</b>	220V Adapter Kit

### IT-4 Parts List for Tools with **Lead-Acid Battery**

*Note: The tester will have a 2-pin charger plug*

<b>075-IT3-8VX4</b>	Lead-Acid Replacement Battery
<b>025-02070-120V</b>	120VAC Charger
<b>050-02000-12V</b>	12VDC Charging Cord
<b>050-02025-220V</b>	220V Adapter Kit

## INSTRUCTIONS FOR TESTING INSULATORS

### **Important Points of Information:**

- 1) Insulators can be tested energized at any line voltage or de-energized using the Hi-Test Insulator Tester, subject to the limitations described in the LIMITATIONS TO THE USE OF THE HI-TEST INSULATOR TESTER section, page 4.
- 2) The types of physical damage usually seen during the visual examination of porcelain insulators (cracks, chips, broken skirts, flash burns, dried and flaking cement around the pins) are very poor predictors of the dielectric condition of these insulators. Such types of damage affect the flash over withstand capability and/or the gross mechanical strength of the insulators. However, they often do not affect the resistance value of the insulators. The type of damage that does affect resistance value is an internal crack, through the porcelain which is often non-visible (and, in the case of suspension insulators, always non-visible).
- 3) Insulators, by definition, should have infinite resistance. When they have less than infinite resistance there are only two paths for this loss of resistance: a) through the body of the insulator due to an internal crack which presents an opportunity for electric current to flow; and b) across the external surface of the insulator due to the presence of moisture on that surface. (NOTE: There are some insulators which are resistance graded and have conductive glazes making them surface conductive and the user should be aware of the possibility of their presence).
- 4) There are a wide variety of insulator shapes, sizes, and materials. They can all be tested with the Hi-Test Insulator Tester. However, the following points should be used as a guideline on where to focus testing efforts and attention:
  - A) **GLASS INSULATORS** - are all pre-stressed when manufactured so that any failure of the glass results in the entire skirt being shed. In this way, they are self identifying for failure of their resistance value and do not need to be tested for non-visible defects.
  - B) **COMPOSITE/POLYMER/NON CERAMIC INSULATORS** - failure of these types typically begins on the external surface and visible signs of potential failure include extensive evidence of surface tracking and/or color or consistency changes in the shed material. They can be tested using the procedure set out on page 9 for testing insulators; however, the visible signs described above rarely coincide with dielectric failure.
  - C) **PORCELAIN INSULATORS** - virtually every shape and style is capable of sustaining non-visible failure and they should all be routinely tested for such failures prior to being recycled.

**NOTE:** Several types of porcelain insulators appear to be single piece insulators but are, in fact, assemblies of two or more pieces of porcelain bonded together with cement. Such insulators can be readily identified by turning them upside down and looking for a cement bead between the skirts. If such a bead is located, each skirt must be tested separately (see test procedure on page 9).



- 5) When to test insulators for non-visible defects:
  - a) immediately prior to installation on the system, thereby ensuring they are not defective when installed;
  - b) when insulators are recycled they should all be tested for non-visible defects prior to being placed in inventory;
  - c) when troubleshooting RF/TVI and blinking light complaints as non-visible internal failures in insulators can be a source of such nuisance complaints;
  - d) as part of a routine maintenance and emergency repair work on transmission circuits - particularly on dead-end structures - to identify non-visible defective insulators before they become a safety hazard to line crews. Testing on dead-end structures is emphasized because evidence from the field indicates that the vast majority of non-visible insulator failures on transmission circuits occur on dead-ends.

### Procedure for Testing Insulators

- 1) Follow all live line safety procedures when testing insulators energized.
- 2) When testing in close proximity to dead-end or cutout jumpers, take care to ensure that the tester probes do not shunt the jumper to the pole or cross arm.
- 3) When testing energized insulators **DO NOT** test strings of insulators which are buzzing abnormally - this is an indication of possible extensive insulator failure. When nominal voltage of the circuit is 69 kVAC and above, **STOP TESTING** any string of insulators if the number of insulators identified as defective reaches the following levels:

69kV	Do not test the last insulator if all previous insulators tested defective.
115kV	Do not test the last 2 insulators if all previous insulators tested defective.
230kV	Do not test the last 3 insulators if all previous insulators tested defective.
345kV	Do not test the last 5 insulators if all previous insulators tested defective.
765kV	Do not test the last 11 insulators if all previous insulators tested defective.

- 4) Keep the tester clean - particularly the area between the probes. This will prevent the possibility of erroneous tester readings due to surface creepage from one probe to the other across the dirty external surface of the tester. Clean unit with mild soap, rinse and dry thoroughly before using.
- 5) **IF INSULATORS ARE TO BE TESTED ENERGIZED**, attach the tester to a hotstick appropriate for the line voltage and raise it to the lineman using a tie assist on the hotstick. When testing insulators that are energized, the tester should never be used hand held. **IF INSULATORS ARE TO BE TESTED DE-ENERGIZED**, the tester may be hand held.
- 6) Apply the tester probes briefly across the metal parts on either side of the insulator or from metal to concrete bead (depending upon insulator construction - see Section 4c of IMPORTANT POINTS OF INFORMATION on page 8).

## INTERPRETATION

- 1) When the probes are first placed in contact with the insulator one or two yellow lights may come on briefly and then go off - this is normal and indicates that the tester is in contact with the insulator being tested.
- 2) The insulator is good when the probes are in contact with the insulator and the green LED and/or the first or second yellow LED are lit.
- 3) The insulator is surface conductive if some but not all red LED's are lit and the buzzer sounds - see Point 5 below.
- 4) The insulator is defective or has very high surface conductivity if the complete LED display is lit and the buzzer sounds - see Point 5 below.

**NOTE:** Refer to the Leakage Current Measurements Table on page 11 for the measured leakage current associated with each LED.

- 5) Readings produced by surface conductivity can be isolated from those produced by non-visible defects by applying both tester probes directly to the external porcelain surface of the insulator or one probe to the metal cap and one probe to the external porcelain surface of the insulator in question (it may be necessary to reposition the flexible probe 90 degrees from its original position on the tester - see section on FITTING THE TEST PROBES, page 5). With the probes in contact with the insulator as described in this step:
  - a) if the green LED and/or the first or second yellow LED are lit, the insulator is not surface conductive and the reading produced by Step 3 or 4 above is the result of a defective insulator. Move the contact point on the porcelain skirt to different places to rule out a dry banding on the insulator;
  - b) if the complete LED display is lit and the buzzer sounds, the insulator is surface conductive. It should be cleaned and dried prior to retesting or be tested at a time when the relative humidity is lower (see SURFACE CONTAMINATION section, page 5).

**NOTE:** Test results on strings of insulators will tend to fall into one of two cases.

In the first case, surface conductivity is generally present if EVERY one of the first several insulators tested indicates defective. If this pattern of defects occurs, the user should suspect surface conductivity and immediately test for this condition using the procedure in Point 5 above.

In case two however, if MOST of the insulators tested are found to be good, then the few which are found to be defective are probably defective. This is because surface conductivity is not likely to happen on only a few insulators on any particular string or structure. Therefore, those insulators which indicate they are defective under these circumstances are almost certain to be defective.

For more information, refer to the SURFACE CONTAMINATION section, page 5.

# TECHNICAL SPECIFICATIONS

## MODELS

IT-4 Tester

IT-4 Kit includes IT-4 Tester in case with 120VAC charger

IT-4/12V Kit includes IT-4 Tester in case with 12VDC charger

IT-4/220P Kit includes IT-4 Tester in case with 220VAC charger

**DIMENSIONS** 13 in. L x 5.5 in. W x 3.4 in. H  
(33cm x 14cm x 8.6cm)

**WEIGHT** 3 lbs. (1.36kg)

**BATTERY** Rechargeable lithium-ion,  
HD Electric p.n. 075-02020-8VLI, charging  
current 875ma. maximum.

**OUTPUT VOLTAGE AND CURRENT:** 10kVDC  
maximum and 65µA maximum, not simultaneously

**BEEPER SOUND PRESSURE LEVEL:** 100 db

## ENVIRONMENTAL CONDITIONS

**CONDITIONS:** Indoor and outdoor use

**ALTITUDE:** Up to 6,566 ft. (2000M)

**OPERATING TEMPERATURE:**

-25°F (-32°C) to 125° F (52°C)

**HUMIDITY:** 65% to +52°C (non-condensing)

**PRINTED CIRCUIT BOARDS:** FR-4 UL 94-V0

**ENCLOSURE MATERIAL:** ABS UL 94-HB

**POLLUTION DEGREE:** PD4

**MEASUREMENT CATEGORY IV** Classification Rating (CAT IV) –

Product is intended for use with test and measuring  
circuits connected to the circuits/wiring outside of a  
building installation, including transmission lines.

**OVERVOLTAGE CATEGORY IV**

## BATTERY REPLACEMENT INSTRUCTIONS

To replace the battery, open the compartment on the  
top of the housing. See page 7 for battery part numbers.

## BATTERY USE AND DISPOSAL

- Charge the battery only with the HD Electric supplied charger.
- Do not disassemble, open, crush, bend, deform, puncture or shred the internal battery.
- Contact your local recycling center or HD Electric for proper battery disposal.
- Improper battery use may result in a fire, explosion or other hazard.

## LEAKAGE CURRENT MEASUREMENTS:

LED	COLOR	LEAKAGE CURRENT
2	Amber	12µA
3	Amber	18µA
4	Amber	23µA
5	Amber	29µA
6	Red	35µA
7	Red	40µA
8	Red	46µA
9	Red	52µA
10	Red	57µA

**HDE** **WARNING**  
HD ELECTRIC COMPANY

- 1) **Read all operating instructions in the Operating Manual prior to first use.**
- 2) When live insulators are tested, follow all live line procedures for your company.
- 3) **DO NOT** put your hands in series with the probes. Short the probes together to verify proper operation.
- 4) **DO NOT** use tester on damp insulators. See instruction manual note on Surface Contamination.
- 5) **DO NOT** test on any energized string of insulators that is buzzing abnormally.
- 6) **STOP** testing on any energized string of insulators above 69KV if the found number of defects reaches one half of the total insulators in the string.

**OPERATING INSTRUCTIONS**

- 1) Push ON button and verify one green light.
- 2) Short the two metal probes together and verify all lights on and beeper.
- 3) When testing suspension insulators, probes should contact metal cap on insulator top and metal pin on bottom.
- 4) **INTERPRETATION:**
  - a) When the probes first contact an insulator yellow lights may come on briefly indicating contact has been made.
  - b) The insulator is good when the probes are contacting the insulator and one to two yellow lights are on.
  - c) The insulator is surface conductive if some but not all red lights are on and the buzzer sounds (see instruction manual).
  - d) The insulator is defective or has very high surface conductivity if ALL lights and the beeper is on (see instruction manual).
- 5) After testing each group of insulators short the probes together again to verify proper operation.
- 6) Always insure the low battery light is not on. Charge battery as needed. Replace with HDE p.n. 075-02020-8VLI

**SEE MANUAL FOR MORE INFORMATION**  
Maximum output at probes: 10kVDC, 65µA  
HD Electric Company  
www.HDElectricCompany.com

**CE** IT-4 SERIAL No.

## LIMITED WARRANTY AND LIMITATION OF LIABILITY

This warranty applies to all products sold by HD Electric Company (the "Products"); provided, however, that the term Products does not include any third party products purchased through HD Electric Company, for which no warranties are made (the "Third Party Products"). Third Party Products may be subject to a separate manufacturer's warranty; [should you have any question regarding whether a separate warranty applies, please contact HD Electric Company].

NOTICE: READ THIS LIMITATION OF WARRANTY AND LIABILITY BEFORE BUYING OR USING THE PRODUCTS CONTAINED HEREIN.

It is impossible to eliminate all risks associated with the use of the Products. Risks of serious injury or death, including risks associated with electrocution, arcing and thermal burns, are inherent in work in and around energized electrical systems. Such risks arise from the wide variety of electrical systems and equipment to which Products may be applied, the manner of use or application, weather and environmental conditions or other unknown factors, all of which are beyond the control of HD Electric Company.

HD Electric Company does not agree to be an insurer of these risks, and shall have no liability for any claims arising from such risks.

WHEN YOU BUY OR USE THESE PRODUCTS, YOU AGREE TO ACCEPT THESE RISKS.

HD Electric Company warrants to the original purchaser that the Products (excluding any third party products purchased through HD Electric Company, for which no warranties are made) will be free from defects in material and workmanship, under normal use and regular service, and preventative maintenance for a period of one (1) year (ten (10) years for HDE Capacitor Controls) from the date of shipment (the "Warranty Period"). Should any failure to conform with this warranty be found during the Warranty Period, you must notify HD Electric Company of your claim within thirty (30) days of discovery, and within the Warranty Period. Your failure to give notice of claims of breach of warranty within the Warranty Period shall be deemed an absolute and unconditional waiver of claims for such defects. HD Electric Company will have no responsibility to honor claims received after the date the applicable Warranty Period expires.

Upon notice of your claim, HD Electric Company will provide a return authorization number, and further instructions on how to return the product for service. You must follow HD Electric Company's instruction. You are responsible for all Product removal, handling, re-installation, and shipping (both to and from HD Electric Company). Products returned for repair, as well as repaired or replacement Products shall be sent postage / freight prepaid. After receipt of a product which HD Electric Company determines is defective, HD Electric will, at its option, either (1) repair (or authorize the repair of) the Product or (2) replace the Product, subject to the following: The Products are made using parts sourced from a variety of manufacturers. Due to the rapidly changing technology environment, parts may become obsolete / unavailable over time (end of life). In the event that a Product cannot be repaired or replaced due to unavailability of parts, HD Electric Company will use commercially reasonable efforts to obtain substitute parts or conduct work around design, but cannot guarantee its ability to do so.

Items not found defective will be returned at your expense, or failing receipt of instruction from you on return of such items within five (5) business days of our notice to you that the product is not defective, HD Electric may dispose of the product at its discretion and with no liability to you. HD Electric Company's determination of defects is final. Products repaired or replaced during the Warranty Period shall be covered by the foregoing warranties for the remainder of the original Warranty Period or ninety (90) days from the date of delivery of the repaired or replaced Products, whichever is longer.

### LIMITATIONS:

This warranty is void in the event of misuse, alteration, faulty installation, or misapplication of the product.

This warranty does not cover failure of product or components due to any ACT OF NATURE; lightning, floods, hurricanes, tornadoes or any other such catastrophic events.

HD Electric Company does not warrant any third party products or associated hardware or their performance or suitability for use and application. Such items are provided "as-is".

All repairs must be authorized by HD Electric Company. Unauthorized repairs will not be reimbursed under any circumstances.

HD Electric Company is not required to make replacement or loaner equipment available while Products are being repaired or replaced, or to compensate you for any in/out labor charges or expenses associated with removal, handling or re-installation of the Products.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. HD ELECTRIC EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY AND NON-INFRINGEMENT.

IN NO EVENT SHALL HD ELECTRIC COMPANY BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES RESULTING FROM THE USE OR HANDLING OF THESE PRODUCTS. THIS SHALL INCLUDE BUT, NOT LIMITED TO, LOST PROFITS OR REVENUE, LOSS OF USE OF THE PRODUCTS, COST OF SUBSTITUTE PRODUCTS, FACILITIES OR SERVICES, OR DOWNTIME.

IN NO EVENT SHALL HD ELECTRIC COMPANY HAVE ANY LIABILITY FOR ANY THIRD PARTY PRODUCTS OR ASSOCIATED HARDWARE, OR CUSTOMER-OWNED SYSTEMS, EQUIPMENT OR SOFTWARE.

HD Electric Company must have prompt notice of any claim so that an immediate product inspection and investigation can be made. Buyer and all users shall promptly notify HD Electric Company of any claims, whether based on contract, negligence, strict liability, or other tort or otherwise be barred from any remedy.

HD Electric Company is committed to ongoing review and improvement of its product lines, and thus reserves the right to modify product design and specifications without notice.

HD Electric Company® products are available through HDE® sales representatives worldwide.