


# OneTouch AT Software Update Instructions


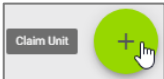



## Update Locally Using a Flash Drive


To update using a flash drive, you must have physical access to your OneTouch.

1. Download the OneTouch AT software from the [Downloads](#) page onto a PC.
2. Copy the **.img** file onto a USB flash drive or an SD RAM card.
3. Connect the USB flash drive or SD RAM card to your OneTouch AT.
4. Tap the  TOOLS button, and then, under the **Maintenance Tools** heading, select **Update Software**.
5. Tap **usbstorage** or **sdcard**.
6. Tap the **.img** file name.
7. Tap **OK** on the bottom right corner of the screen.
8. Confirm the update version number, and tap **OK** again to install the new software.

## Update Remotely Using Link-Live and Remote Control

Link-Live Cloud Service is a free, online system for viewing, tracking, and organizing your test results. Link-Live also allows you to remote connect to and control your OneTouch.

1. Connect your OneTouch AT to a network via the management port. See **TOOLS > Maintenance Tools > Management Port** on your OneTouch to check the management port connection.
2. Next, claim your device in Link-Live if you have not already:
  - a. Create an account at [Link-Live.com](http://Link-Live.com) using a web browser, or if you already have an account, sign in.
  - b. If you are a new Link-Live user, a pop-up box appears automatically and prompts you to claim a device. Otherwise, click the  **Units** icon in the left menu pane, and then, click the **Claim Unit** button at the lower left corner of the page. 
  - c. In the Link-Live Claim Unit pop-up box, select the OneTouch AT image.
  - d. Follow the on-screen instructions to finish claiming.
3. To remotely control and transfer the OneTouch AT software to the OneTouch AT, click on the  **Units** icon on the left menu pane to go to the Units page.
4. Locate the OneTouch AT unit you want to update from the list of claimed devices.
5. Click on the  green cloud icon to open the Cloud Remote window.  
NOTE: If the cloud icon is gray , check to see that the **TOOLS > Link-Live Cloud Tools > Cloud Remote**: setting on the OneTouch AT is **On** and the OneTouch AT management port is accessible via the Internet.
6. Select the **Remote Files** tab at the top of the remote window.

7. Select **internal/**, **sdcard/**, or **USBstorage/** for the location where you want the new software to be stored on your OneTouch device.
8. Click on the drop down menu at the bottom of the screen, and select **Software Update**.
9. Browse for the location of the OneTouch AT software to transfer and click **Open** to start the transfer. When the rolling bar stops, the transfer is complete. It may take a few minutes.
10. To update the OneTouch AT software, select the **Remote Control** tab.
11. On the OneTouch AT home screen, click the TOOLS button , and then, under the **Maintenance Tools** heading, select **Update Software**.
12. Navigate to the **.img** file on your OneTouch AT, and select it.
13. Click **OK** on the bottom right corner of the screen.
14. Confirm the update version number, and click **OK** again to install.

The OneTouch will install the update and restart. Installation may take several minutes.