

newline

# Instructional Training Plan

*Tools that spark a passion for learning...*





## Our Mission

- Improved student engagement
- Overall educational success in the classroom

Student success has many factors. We believe providing teachers the best technology and empowering them with training that allows extensive use in their classrooms is one of the most important.

Additionally, studies show that one of the biggest barriers to effective technology integration in the classroom is insufficient teacher training ([Gilakjani 2013](#)). We are committed to ensuring that teachers receive adequate training and feel confident in utilizing their technology to help improve student incomes.



The most important aspect of any great product is ease of use. Newline Interactive provides the best solution for educators by creating products that are state-of-the-art and yet so simple to use, everyone can benefit from the innovation behind them.

At Newline, we work each day to stay one step ahead of the market's needs, developing ideas for collaboration and productivity that work for the changing educational market. From our award-winning whiteboard software that lets users draw, annotate and add multimedia files during a live presentation, to our cutting-edge interactive touchscreen displays that include top of the line features making classroom technology more accessible than ever, we are always focusing on introducing technology that is simply impressive.

Over the years, our goal hasn't changed. We are dedicated to providing solutions for our customers that are extremely easy to use. Simplicity is our key to creating products for education. If a product is not user-friendly then ultimately, it does not benefit students or teachers.

We are dedicated to building personalized training plans and providing assistance well beyond the initial sale. We provide industry-leading support for the life of your display.

## Our Instructional Training Plan

To meet the diverse needs of the instructional team in Your Local School District, Newline Interactive's Instructional Training Plan includes:

- In-Person Training
- Virtual Trainers
- Self-Paced Online Learning Modules
- Video Tutorials

Our training is designed utilizing research-based best practices and can be modified to incorporate Your Local School District's specific methodologies/requests. Our goal is to ensure that all instructional stakeholders are equipped with the necessary skills to utilize Newline's Interactive Flat Panels in Your Local School District to effectively support instruction.

Our commitment to achieving success is why we are proposing to provide the following training components throughout the life of the project at no cost:

## What We Offer

- **Train-the-Trainer Training**  
"Train-the-Trainer" training sessions for each district. Refresher or new hire training available upon request at no additional cost.
- **Teacher Training & Support**  
In person teacher training sessions available at no additional cost.
- **Ongoing Training**  
Includes on-demand tips and tricks when new subjects become relevant or are requested.
- **Customized Training Email**  
Post training email containing instructional materials that will help your teachers become familiar with their Newline display and other pieces of their interactive classroom solution.
- **In-Class Visual Aids**  
Visual aids are available on Newline product pages to help new teachers and substitutes quickly navigate the display in the classroom.
- **YouTube Video Playlists**  
Newline's self-paced video channel features short topic-specific videos as well as new teacher Newline orientation.
- **Online Certification**  
Online coursework allows educators to learn at their own pace and proceed step-by-step through intensive Newline training.
- **Setup Instructions**  
Newline will provide extensive documentation and assistance on how to get our products setup and help teachers get started using them in the classroom.
- **Online Support Knowledgebase**  
Additional tutorials, articles and reference guide resources are available online for educators to learn more about Newline products, watch tutorial videos, and have access to any technical information.
- **Single Point of Contact for Technical Support**  
Teachers and administrators will have one point of contact to reach out to for technical support and assistance should it be required.

Newline will work with Your Local School District to configure and provide a comprehensive training program that includes some or all of the above components. A customized training program may be structured as shown below:

### “Getting Started – the Basics”

Topics Include: Interactive flat panel setup, on-board computer basics, annotating, utilizing existing content, Android functionality, software basics, presentation basics and peripheral equipment basics.

### “Lesson Enhancement and Collaboration with Newline Tools”

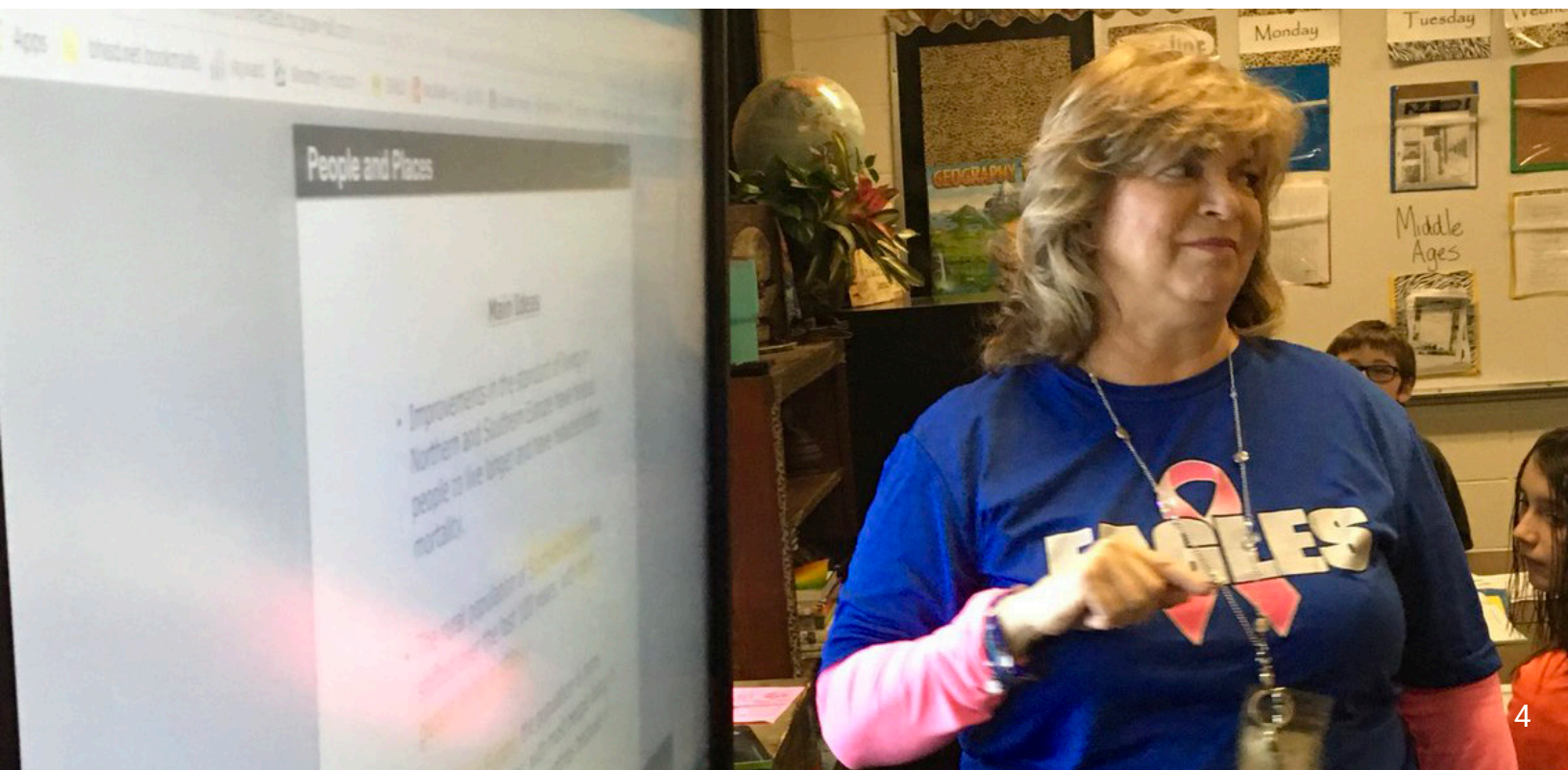
Topics Include: Enhancing existing lessons/activities, developing robust lessons/activities in Newline Engage Cloud software, usage scenarios, lesson sharing, student collaboration with devices (Windows, Macs, or Chromebooks) and student assessment.

### Newline University (Online/Self-Paced Modules)

We offer FREE web-based tutorials with 24/7 on-demand access, user-level documentation and digital training materials that address training needs. Our virtual training is self-paced for the user and utilizes the “Watch, Think, Do” format and includes assessment to check for understanding.

### Train-the-Trainer: Blended Learning, Certification Program

Completing certification requirements (assessments, lesson enhancement, presentation, training plans, etc.)





# Products Covered

Throughout the course of the Instructional Training Plan, Newline will provide instruction on the following products and topics:

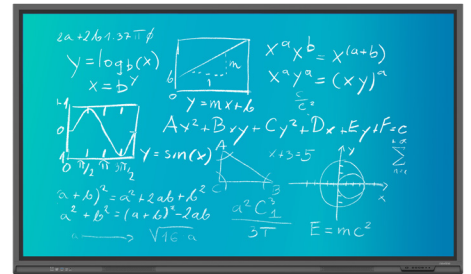
## Newline Interactive Panel

- Comprehensive training for teachers on how to use the panel and all of its included features.
- Review ease of use and non-proprietary environment of panel.
- Connecting external devices and using them with the panel.
- Understanding all possible input and output connections available on the front and back of the panel.
- Set up wireless connectivity for teacher and student devices



## Built-In Operating System

- Understanding how to choose between different sources.
- Understand how to change and personalize the different settings on the panel.
- Learn how to use the built-in whiteboard tools and how to capture content on the screen.
- Learn how to use the quick annotation tools over the image on an attached device.
- Accessing documents and playing files from a USB drive.

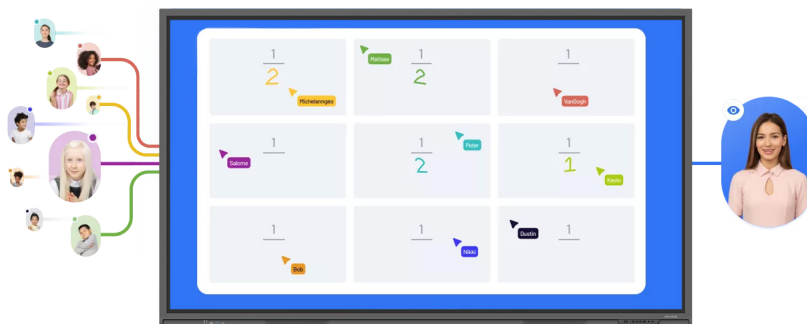


## Training Materials for Teachers

- In addition to on-site training:
- Customized training videos for all Newline products available 24/7.
- Self-paced training user guides.
- Job aid documents and quick reference instructions for teachers.

## Newline Engage Cloud: Digital Whiteboard

- Using Engage as a collaborative space for students.
- Navigating the interface and utilizing integrated tools to fit the learner's needs.
- Leveraging Google or Microsoft integration to import your content.
- Integrating media such as video and images.
- Creating an interactive learning environment for students to make lessons more engaging while monitoring student understanding.



## Teacher Training & Support

Upon request, Newline Interactive can provide on-site or virtual training for your teachers to walk them through a general demonstration of their new Newline Interactive Display and related Newline products.

Since our solutions are non-proprietary, each training demonstration can be altered to include the software and additional products your school district prefers and how those products best interact with the Newline display.

As needed, your teachers can reach out to our technical and training specialists, who will walk them through usage scenarios, connectivity, and other general questions that may arise. No question is too big or too small for our technical team.



## Teacher Training & Support

Newline Interactive is dedicated to keeping our customers up to date with all new technology relevant to our Newline interactive displays. As information or new technology becomes available, we make sure you are the first to know how it will affect your display.

If Your Local School District should make a change to the technology plan, such as switching to a Google Apps for Education district, Newline will provide additional materials that will help demonstrate how best to use the new technology with your display.

# Online Support Knowledgebase

You will always have an answer at your fingertips by using our online support knowledgebase. Frequently asked questions, tutorial videos for all Newline products, and product technical specifications can all be found in the knowledgebase with easy to understand and straight forward answers.

Be in control of finding the answer to any question, any time, with our completely comprehensive self-help.

The screenshot displays the Newline Technical Support Knowledgebase website. At the top left is the Newline logo with the tagline "Connect. Create. Collaborate." and the text "Technical Support". To the right are "LOGIN" and "SIGN UP" buttons. Below the logo is a navigation bar with "Home", "Solutions", and "Forums" tabs. A search bar is present with the placeholder text "Enter your search term here...". To the right of the search bar are three utility links: "New Support Ticket", "Check Ticket Status", and "1-833-469-9520". The main content area is titled "Knowledge base" and is divided into several sections:

- FAQ**
  - Common Questions (23)**
    - How to Calibrate a Windows 10/11 Touc...
    - How to setup touch extended mode in ...
    - How to Disable User Profiles on the Q a...
    - How to Reset your TruTouch Display
    - How to Insert Wifi Module into Q and Z ...
    - View all 23
  - Training Videos (7)**
    - [Q Series] - Training Videos
    - [RS Series] - Training Videos
    - [VN Series] - Training Videos
    - [X6/8/9] - Training Videos
    - [Newline Cast] - Training Videos
    - View all 7
- TRUTOUCH Series**
  - Product Information (10)**
    - Q Series
    - Z Series
    - RS+ Series
    - RS Series
    - IP Series
    - View all 10
  - Downloads (2)**
    - VN/RS Newline Assistant
    - Firmware Updates
- Troubleshoot (9)**
  - [Trutouch] Training Videos/Resources
  - [Trutouch] How to Activate the Hidden ...
  - [NB.IB.UB.FB.RS] How to Connect to the...
  - [Trutouch] How to Locate the Model an...
  - [IB] How to Use the Reset Button on Tru...
  - View all 9
- X Series**
  - Product Information (2)**
    - X6/X8/X9 Series
    - X5/X7 Series
  - Downloads (3)**
    - X5/X7 Newline Assistant
    - X6/X8/X9 Newline Assistant
    - Firmware Updates

# Tutorial Video Series

**newline**  
Connect. Create. Collaborate.










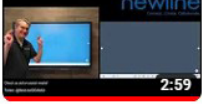

**Q Series for Education**

Newline Interactive  
27 videos • 8,779 views • Updated 6 days ago

Check us out on social media!  
Twitter: @newlineinc08647  
LinkedIn: Newline Interactive

Tim Barber  
214-664-6205  
tbarber@newlineinteractive.com

Play all Shuffle

-  **Q Series Quick Walkthrough**  
Newline Interactive • 5.6K views • 11 months ago
-  **Q Series: What You See When Powering On**  
Newline Interactive • 1.6K views • 10 months ago
-  **Q Series: Quick Menu Functions**  
Newline Interactive • 1.6K views • 10 months ago
-  **Q Series: Basic Whiteboard Tools**  
Newline Interactive • 2.7K views • 10 months ago
-  **Q Series: Whiteboard Default Settings and Backgrounds**  
Newline Interactive • 1.1K views • 9 months ago
-  **Q Series: Introduction to the Whiteboard Options Menu**  
Newline Interactive • 308 views • 4 months ago
-  **Q Series: Newline Whiteboard-Google Search Integration**  
Newline Interactive • 1.1K views • 9 months ago
-  **Q Series: Importing and Exporting PDFs into the Whiteboard using Google Drive**  
Newline Interactive • 45 views • 12 days ago
-  **Q Series: Inserting a YouTube Video in the Whiteboard**  
Newline Interactive • 203 views • 4 months ago
-  **Q Series: Using the Whiteboard with Multiple Students**  
Newline Interactive • 122 views • 9 days ago
-  **Q Series - Power Management Settings**  
Newline Interactive • 608 views • 9 months ago



The Newline Interactive Instructional Training Plan is geared towards educator ease of use. When a display is easy to use, it provides an avenue for both educators and learners to engage with the technology, steering them towards uninhibited achievement.

Newline Interactive will provide quality instructional training opportunities and support for all educators to meet the needs of a growing and changing student population. The easier we make integrating the panel for the teachers, the more improved student engagement and overall educational success you will see in the classroom.



## Contact Us

To learn more, visit: [www.newline-interactive.com](http://www.newline-interactive.com)



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