

**SHARP**®

**Touchboards**

205 Westwood Ave, Long Branch, NJ 07740  
Phone: 866-94 BOARDS (26273) / (732)-222-1511  
Fax: (732)-222-7088 | E-mail: [sales@touchboards.com](mailto:sales@touchboards.com)

**PN-C703B**

**PN-C603D**

**LCD MONITOR**

**OPERATION MANUAL**

**HDMI**

**IMPORTANT:**

To aid reporting in case of loss or theft, please record the product's model and serial numbers in the space provided. The numbers are located in the rear of the product.





Model No.:

Serial No.:

U.S.A. ONLY

# IMPORTANT INFORMATION

**WARNING:** TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

 <div data-bbox="311 414 614 593"><p><b>CAUTION</b></p><p>RISK OF ELECTRIC SHOCK DO NOT OPEN</p></div> 	 <p>The lightning flash with arrowhead symbol, within a triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.</p>
<p>CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.</p>	 <p>The exclamation point within a triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.</p>

**WARNING:**  
FCC Regulations state that any unauthorized changes or modifications to this equipment not expressly approved by the manufacturer could void the user's authority to operate this equipment.

**NOTE:**  
This equipment has been tested and found to comply with the limits for Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

**U.S.A. ONLY**

# DEAR SHARP CUSTOMER

---

Thank you for your purchase of a SHARP LCD product. To ensure safety and many years of trouble-free operation of your product, please read the Safety Precautions carefully before using this product.

## SAFETY PRECAUTIONS

---

Electricity is used to perform many useful functions, but it can also cause personal injuries and property damage if improperly handled. This product has been engineered and manufactured with the highest priority on safety. However, improper use can result in electric shock and/or fire. In order to prevent potential danger, please observe the following instructions when installing, operating and cleaning the product. To ensure your safety and prolong the service life of your LCD product, please read the following precautions carefully before using the product.

1. Read instructions — All operating instructions must be read and understood before the product is operated.
2. Keep this manual in a safe place — These safety and operating instructions must be kept in a safe place for future reference.
3. Observe warnings — All warnings on the product and in the instructions must be observed closely.
4. Follow instructions — All operating instructions must be followed.
5. Cleaning — Unplug the power cord from the AC outlet before cleaning the product. Use a dry cloth to clean the product. Do not use liquid cleaners or aerosol cleaners. Do not use dirty cloths. Doing so may damage the product.
6. Attachments — Do not use attachments not recommended by the manufacturer. Use of inadequate attachments can result in accidents.
7. Water and moisture — Do not use the product near water. Do not install the product in a place where water may splash onto it. Be careful of equipment which drains water such as an air-conditioner.
8. Ventilation — The vents and other openings in the cabinet are designed for ventilation. Do not cover or block these vents and openings since insufficient ventilation can cause overheating and/or shorten the life of the product. Do not place the product on a sofa, rug or other similar surface, since they can block ventilation openings. Do not place the product in an enclosed place such as a bookcase or rack, unless proper ventilation is provided or the manufacturer's instructions are followed.
9. Power cord protection — The power cords must be routed properly to prevent people from stepping on them or objects from resting on them.
10. The screen used in this product is made of glass. Therefore, it can break when the product is dropped or applied with impact. Be careful not to be injured by broken glass pieces in case the screen breaks.
11. Overloading — Do not overload AC outlets or extension cords. Overloading can cause fire or electric shock.
12. Entering of objects and liquids — Never insert an object into the product through vents or openings. High voltage flows in the product, and inserting an object can cause electric shock and/or short internal parts. For the same reason, do not spill water or liquid on the product.
13. Servicing — Do not attempt to service the product yourself. Removing covers can expose you to high voltage and other dangerous conditions. Request a qualified service person to perform servicing.
14. Repair — If any of the following conditions occurs, unplug the power cord from the AC outlet, and request a qualified service person to perform repairs.
  - a. When the power cord or plug is damaged.
  - b. When a liquid was spilled on the product or when objects have fallen into the product.
  - c. When the product has been exposed to rain or water.
  - d. When the product does not operate properly as described in the operating instructions.

Do not touch the controls other than those described in the operating instructions. Improper adjustment of controls not described in the instructions can cause damage, which often requires extensive adjustment work by a qualified technician.
  - e. When the product has been dropped or damaged.
  - f. When the product displays an abnormal condition. Any noticeable abnormality in the product indicates that the product needs servicing.
15. Replacement parts — In case the product needs replacement parts, make sure that the service person uses replacement parts specified by the manufacturer, or those with the same characteristics and performance as the original parts. Use of unauthorized parts can result in fire, electric shock and/or other danger.
16. Safety checks — Upon completion of service or repair work, request the service technician to perform safety checks to ensure that the product is in proper operating condition.
17. Wall mounting — When mounting the product on a wall, be sure to install the product according to the method recommended by the manufacturer.
18. Heat sources — Keep the product away from heat sources such as radiators, heaters, stoves and other heat-generating products (including amplifiers).

# SAFETY PRECAUTIONS (Continued)

19. Batteries — Incorrect use of batteries may cause the batteries to burst or ignite. A leaky battery may corrode the equipment, dirty your hands or spoil your clothing. In order to avoid these problems, make sure to observe the precautions below:
  - Use the specified batteries only.
  - Install the batteries with due attention to the plus (+) and minus (-) sides of the batteries according to the instructions in the compartment.
  - Do not mix old and new batteries.
  - Do not mix batteries of different types. Voltage specifications of batteries of the same shape may vary.
  - Replace an exhausted battery with a new one promptly.
  - If you will not use the remote control for a long time, remove the batteries.
  - If leaked battery fluid gets on your skin or clothing, rinse immediately and thoroughly. If it gets into your eye, bathe your eye well rather than rubbing and seek medical treatment immediately. Leaked battery fluid that gets into your eye or your clothing may cause a skin irritation or damage your eye.
20. Usage of the monitor must not be accompanied by fatal risks or dangers that, could lead directly to death, personal injury, severe physical damage or other loss, including nuclear reaction control in nuclear facility, medical life support system, and missile launch control in a weapon system.
21. Do not stay in contact with the parts of the product that become hot for long periods of time. Doing so may result in low-temperature burns.
22. Do not modify this product.
23. To prevent fire or shock hazard, do not expose this product to dripping or splashing.  
No objects filled with liquids, such as vases, should be placed on the product.
24. This product must only be connected to a 100-240V, 50/60Hz, grounded (3-prong) outlet. (PN-C703B only)

## WARNING:

- 1) This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.
- 2) Batteries shall not be exposed to excessive heat such as sunshine, fire or the like.
- 3) To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.
- 4) An apparatus with CLASS I construction shall be connected to a MAIN socket outlet with a protective earthing connection. (PN-C703B only)

To maintain compliance with EMC regulations, use shielded cables to connect to the following terminals: HDMI input terminal, D-sub input terminal, and RS-232C input terminal.

If a monitor is not positioned in a sufficiently stable location, it can be potentially hazardous due to falling. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using fixing devices like wall mount brackets recommended by the manufacturer.
- Only using furniture that can safely support the monitor.
- Ensuring the monitor is not overhanging the edge of the supporting furniture.
- Not placing the monitor on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the monitor to a suitable support.
- Not standing the monitors on cloth or other materials placed between the monitor and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the monitor or its controls.
- This equipment is not suitable for use in locations where children are likely to be present unsupervised.

## Especially for child safety

- Don't allow children to climb on or play with the monitor.
- Don't place the monitor on furniture that can easily be used as steps, such as a chest of drawers.
- Remember that children can become excited while watching a program, especially on a "larger than life" monitor. Care should be taken to place or install the monitor where it cannot be pushed, pulled over, or knocked down.
- Care should be taken to route all cords and cables connected to the monitor so that they cannot be pulled or grabbed by curious children.

# IMPORTANT SAFETY INSTRUCTIONS

---

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



# TIPS AND SAFETY INSTRUCTIONS

- The TFT color LCD panel used in this monitor is made with the application of high precision technology. However, there may be minute points on the screen where pixels never light or are permanently lit. Also, if the screen is viewed from an acute angle there may be uneven colors or brightness. Please note that these are not malfunctions but common phenomena of LCDs and will not affect the performance of the monitor.
- Do not display a still picture for a long period, as this could cause a residual image.
- Never rub or tap the monitor with hard objects.
- Please understand that SHARP CORPORATION bears no responsibility for errors made during use by the customer or a third party, nor for any other malfunctions or damage to this product arising during use, except where indemnity liability is recognized under law.
- This monitor and its accessories may be upgraded without advance notice.
- Do not use the monitor where there is a lot of dust, where humidity is high, or where the monitor may come into contact with oil or steam. Do not use in an environment where there are corrosive gases (sulfur dioxide, hydrogen sulfide, nitrogen dioxide, chlorine, ammonia, ozone, etc.). As this could lead to fire.
- Ensure that the monitor does not come into contact with water or other fluids. Ensure that no objects such as paper clips or pins enter the monitor as this could lead to fire or electric shock.
- Do not place the monitor on top of unstable objects or in unsafe places. Do not allow the monitor to receive strong shocks or to strongly vibrate. Causing the monitor to fall or topple over may damage it.
- Do not use the monitor near heating equipment or in places where there is likelihood of high temperature, as this may lead to generation of excessive heat and outbreak of fire.
- Do not use the monitor in places where it may be exposed to direct sunlight. Risk of cabinet deformation and failure if the monitor is used in direct sunlight.
- The AC outlet shall be installed near the equipment and shall be easily accessible.
- Please be sure to constantly remove dust and garbage that has attached to the ventilation opening. If dust collects in the ventilation opening or the inside of the monitor, it may lead to excessive heat, outbreak of fire, or malfunction. Please request a cleaning of the inside of the monitor from an authorized SHARP servicing dealer or service center.
- Do not touch the screen while the PC is starting up, it will lead to a malfunction. When this occurs, restart the PC.
- Do not operate the screen with a hard or pointed object such as a fingernail or pencil.
- If another USB device is connected to the computer to which the touch panel is connected, do not operate the USB device during touch panel input. Input may not take place correctly.
- If the infrared transmitter/receiver becomes dirty, malfunctioning may result. Use a soft cloth to gently wipe dirt off the infrared transmitter/receiver.
- If dust accumulates inside the infrared transmitter/receiver, the product cannot transmit or receive infrared rays properly, resulting in a malfunction. To clean the dust accumulated inside, contact an authorized SHARP servicing dealer or service center (extra charge required).
- Two touch panels cannot be used with a computer that is connected to two monitors. Only the touch panel of the monitor that is set as the primary monitor can be used.
- Continuous operating time and warranty.  
This product is designed for a maximum daily use of 16 hours. Continual use in excess of 16 hours per day is not covered by the warranty.

## The Power Cord

- Use only the power cord supplied with the monitor. (PN-C703B only)
- Do not damage the power cord nor place heavy objects on it, stretch it or over bend it. Also, do not add extension cords. Damage to the cord may result in fire or electric shock.
- Do not use the power cord with a power tap. Adding an extension cord may lead to fire as a result of overheating.
- Do not remove or insert the power plug with wet hands. Doing so could result in electric shock.
- Unplug the power cord if it is not used for a long time.
- Do not attempt to repair the power cord if it is broken or malfunctioning. Refer the servicing to the service representative.

## Manual Scope

- Microsoft and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.
- The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing, LLC in the United States and other countries.
- Adobe, Acrobat, and Reader are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries.
- Intel, Celeron, and Intel Core 2 Duo are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the U.S.A. and other countries.
- AMD, AMD Sempron, AMD Athlon, and combinations thereof are trademarks of Advanced Micro Devices, Inc.
- All other brand and product names are trademarks or registered trademarks of their respective holders.
- Language of OSD menu used in this manual is English by way of example.
- Illustrations in this manual may not exactly represent the actual product or display.

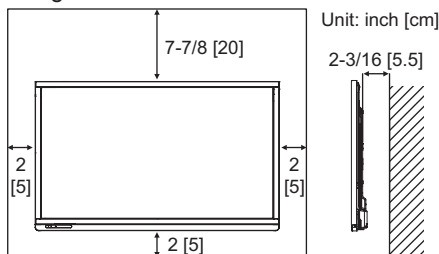
## LED Backlight

- The LED backlight in this product has a limited lifetime.
  - \* If the screen gets dark or does not turn on, it may be necessary to replace the LED backlight.
  - \* This LED backlight is exclusive to this product and must be replaced by an authorized SHARP servicing dealer or service center. Please contact an authorized SHARP servicing dealer or service center for assistance.

# MOUNTING PRECAUTIONS

---

- This product is for use indoors.
- A mounting bracket compliant with VESA specifications is required.
- Since the monitor is heavy, consult your dealer before installing, removing or moving the monitor.
- Mounting the monitor on the wall requires special expertise and the work must be performed by an authorized SHARP dealer. You should never attempt to perform any of this work yourself. Our company will bear no responsibility for accidents or injuries caused by improper mounting or mishandling.
- Use the monitor with the surface perpendicular to a level surface.
- When moving the monitor, be sure to hold at the sides and bottom. Do not grasp the screen or tray. This may cause product damage, failure, or injury.
- This monitor should be used at an ambient temperature between 41°F (5°C) and 95°F (35°C). Provide enough space around the monitor to prevent heat from accumulating inside.



- If it is difficult to provide sufficient space for any reason such as the installation of the monitor inside a housing, or if the ambient temperature may be outside of the range of 41°F (5°C) to 95°F (35°C), install a fan or take other measures to keep the ambient temperature within the required range.
- Do not block any ventilation openings. If the temperature inside the monitor rises, this could lead to a malfunction.
- Do not place the monitor on a device which generates heat.
- Do not use the product in locations where the unit is exposed to direct sunlight or other strong light. Since this product operates with infrared rays, such light may cause a malfunction.
- When using multiple monitors closely, be sure the infrared transmitter/receiver does not affect the other ones.



# Contents

<b>IMPORTANT INFORMATION</b> .....	3	<b>Basic Operation</b> .....	21
<b>DEAR SHARP CUSTOMER</b> .....	4	Using the buttons on the remote control unit and monitor .....	21
<b>SAFETY PRECAUTIONS</b> .....	4	<b>Menu Items</b> .....	23
<b>IMPORTANT SAFETY INSTRUCTIONS</b> .....	6	Displaying the menu screen.....	23
<b>TIPS AND SAFETY INSTRUCTIONS</b> .....	7	Menu item details .....	24
<b>MOUNTING PRECAUTIONS</b> .....	8	Adjustments for PC screen display .....	27
<b>Supplied Components</b> .....	10	<b>Functional Restriction Setting (FUNCTION)</b> .....	28
<b>System Requirements</b> .....	10	<b>Controlling the Monitor with a PC (RS-232C)</b> .....	29
<b>Part Names</b> .....	11	PC connection .....	29
<b>Connecting Peripheral Equipment</b> .....	13	Communication conditions .....	29
<b>Connecting the Power Cord</b> .....	14	Communication procedure .....	29
<b>Binding Cables</b> .....	15	RS-232C command table.....	30
<b>Affixing the Stand Hole Protection Covers</b> .....	15	<b>Troubleshooting</b> .....	31
<b>Preparing the Remote Control Unit</b> .....	16	<b>Specifications</b> .....	33
Installing the batteries .....	16	<b>Mounting Precautions</b> <b>(For SHARP dealers and service engineers)</b> .....	38
Remote control operation range.....	16		
<b>Turning Power On/Off</b> .....	17		
Turning power on/off .....	17		
<b>Touch action</b> .....	18		
Touch action .....	18		
Touch Pen .....	20		
Other functions.....	20		
Cautionary points .....	20		
Eraser.....	20		

For information on the Pen Software, see the Pen Software Operation Manual.

# Supplied Components

If any component should be missing, please contact your dealer.

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Liquid Crystal Display Monitor: 1                | <input type="checkbox"/> Setup Manual: 1                | <input type="checkbox"/> Cover SHARP logo: 1              |
| <input type="checkbox"/> Remote control unit: 1                           | <input type="checkbox"/> Touch pen: 1                   | Place this sticker onto the SHARP logo to cover the logo. |
| <input type="checkbox"/> Remote control unit battery (R-6 ("AA" size)): 2 | <input type="checkbox"/> Tray: 1                        |   |
| <input type="checkbox"/> CD-ROM (Utility Disk): 1                         | <input type="checkbox"/> Tray mounting screws (M3) : 5  | <input type="checkbox"/> PN-C703B only                    |
| <input type="checkbox"/> CD-ROM (Touch Display Link): 1                   | <input type="checkbox"/> Eraser: 1                      | <input type="checkbox"/> Power cord: 1                    |
| <input type="checkbox"/> Touch Display Link License: 1                    | <input type="checkbox"/> Cable clamp (affixing type): 2 |   |
|   | <input type="checkbox"/> Stand hole protection cover: 2 |   |

- \* SHARP Corporation holds authorship rights to the Utility Disk program. Do not reproduce it without permission.
- \* For environmental protection!  
Do not dispose of batteries in household waste. Follow the disposal instructions for your area.

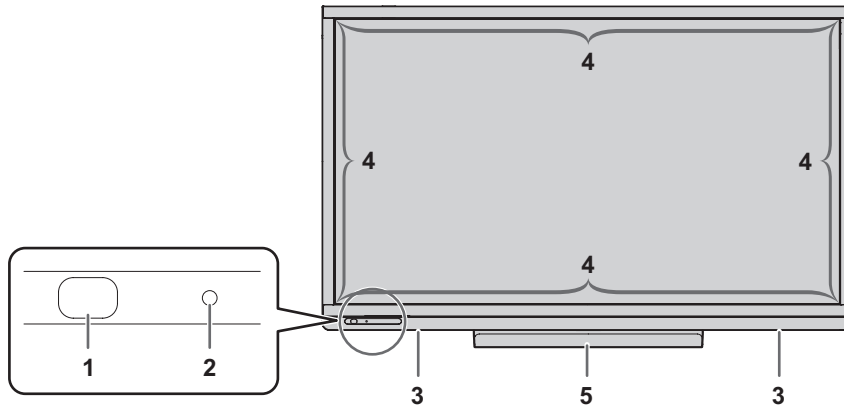
# System Requirements

Computer	PC/AT compatible computer with a USB 2.0 port and able to output a resolution of 1920 x 1080.
OS	Windows 7 (32-bit or 64-bit version), Windows 8 (32-bit or 64-bit version), Windows 8.1 (32-bit or 64-bit version)
CPU	Intel Celeron or AMD Sempron 1.6 GHz or faster Intel Core 2 Duo or AMD Athlon II X2 2.8 GHz or faster recommended
Memory	At least 2 GB
Free space on hard drive	At least 200 MB (free space separately required for data storage)

To use the touch panel, the monitor must be connected to a computer using a USB cable.  
The touch panel operates with the standard Window driver.

# Part Names

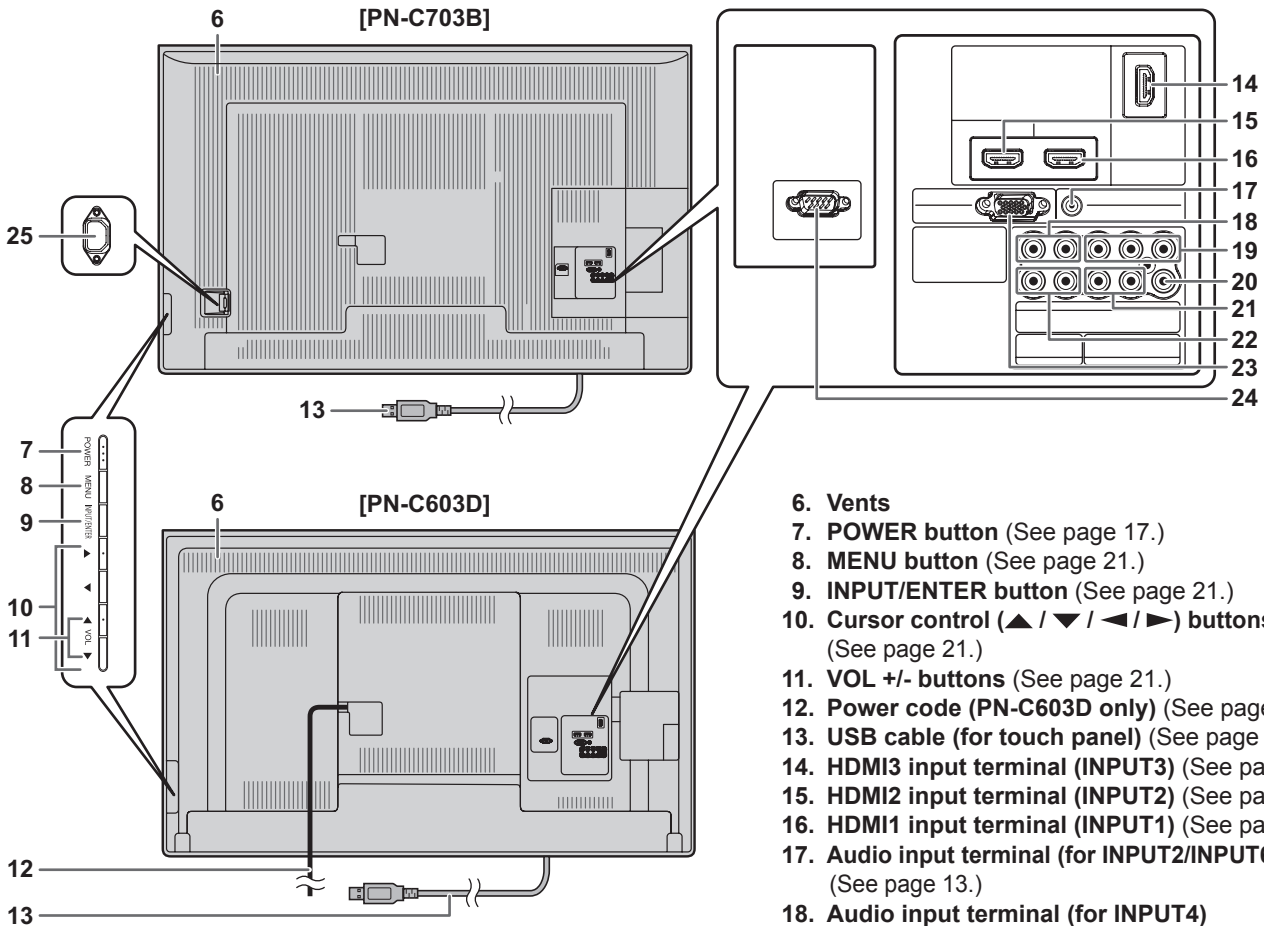
## ■Front view



- 1. Remote control sensor (See page 16.)
- 2. Power LED (See page 17.)
- 3. Speakers

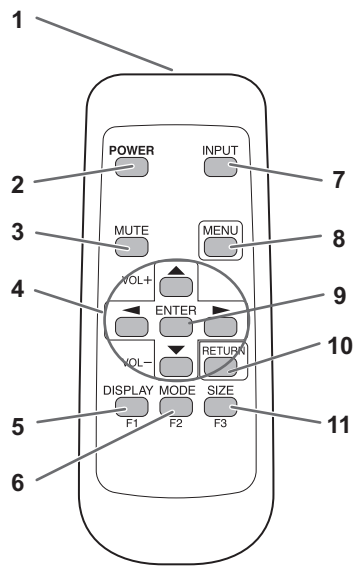
- 4. Infrared transmitter/receiver
- 5. Tray (See page 38.)

## ■Rear view



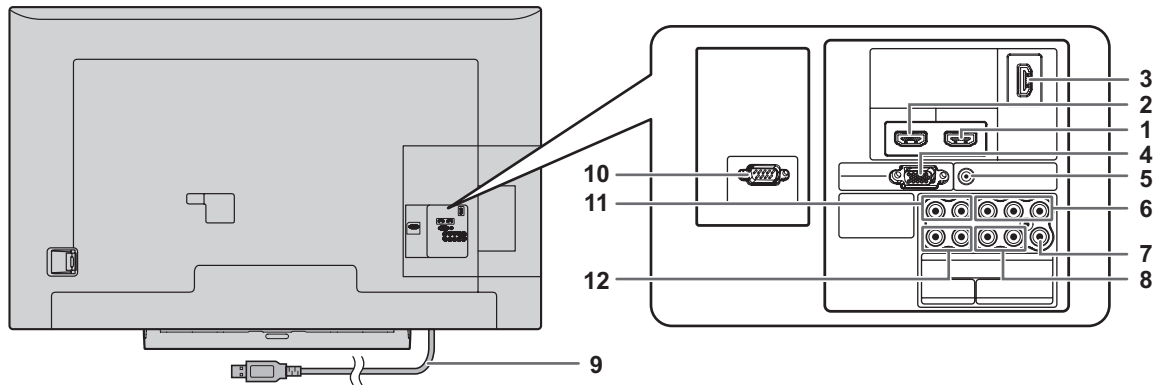
- 6. Vents
- 7. POWER button (See page 17.)
- 8. MENU button (See page 21.)
- 9. INPUT/ENTER button (See page 21.)
- 10. Cursor control (▲ / ▼ / ◀ / ▶) buttons (See page 21.)
- 11. VOL +/- buttons (See page 21.)
- 12. Power code (PN-C603D only) (See page 14.)
- 13. USB cable (for touch panel) (See page 13.)
- 14. HDMI3 input terminal (INPUT3) (See page 13.)
- 15. HDMI2 input terminal (INPUT2) (See page 13.)
- 16. HDMI1 input terminal (INPUT1) (See page 13.)
- 17. Audio input terminal (for INPUT2/INPUT6) (See page 13.)
- 18. Audio input terminal (for INPUT4) (See page 13.)
- 19. AV component input terminals (INPUT4) (See page 13.)
- 20. AV video input terminal (INPUT5) (See page 13.)
- 21. Audio input terminal (for INPUT5) (See page 13.)
- 22. Audio output terminal (See page 13.)
- 23. D-sub input terminal (INPUT6) (See page 13.)
- 24. RS-232C input terminal (See page 13.)
- 25. AC input terminal (PN-C703B only) (See page 14.)

## ■Remote control unit



1. Signal transmitter
2. POWER button (See page 17.)
3. MUTE button (See page 21.)
4. VOL +/- buttons (See page 21.)  
Cursor control (▲ / ▼ / ◀ / ▶) buttons
5. DISPLAY/F1 button (See page 21.)
6. MODE/F2 button (See page 21.)
7. INPUT button (See page 21.)
8. MENU button (See page 21.)
9. ENTER button (See page 21.)
10. RETURN button (See page 21.)
11. SIZE/F3 button (See page 21.)

# Connecting Peripheral Equipment



## ! Caution

- Be sure to turn off the power and disconnect the plug from the power outlet before connecting/disconnecting cables. Also, read the manual of the equipment to be connected.
- Be careful not to confuse the input terminal with the output terminal when connecting cables. Accidentally reversing cables connected to the input and output terminals may cause malfunctions and the other problems.
- Do not use any cable that has a damaged or deformed terminal. Using such cables may cause malfunctions.

## TIPS

- When using the touch panel, connect the USB cable to the computer.
- Images may not be displayed properly depending on the computer (video card) to be connected.
- Use the automatic screen adjustment when a computer screen is displayed for the first time using PC (INPUT6), or when the setting of the computer is changed. The screen is adjusted automatically using AUTO SYNC. in SCREEN of the OTHERS menu.
- If the audio output from the playback device is connected directly to speakers or other devices, the video on the monitor may appear delayed from the audio portion. Audio should be played through this monitor by connecting the playback device to the monitor's audio input, and connecting the monitor's audio output to the speakers or other devices.

### 1. HDMI1 input terminal (INPUT1)

### 2. HDMI2 input terminal (INPUT2)

### 3. HDMI3 input terminal (INPUT3)

- Use a commercially available HDMI cable (conforming to the HDMI standard).
- To input only video by HDMI and input audio by analog, connect to the HDMI2 input terminal and select HDMI+ANALOG in AUDIO SELECT of the OTHERS menu. When HDMI is selected, connection to the audio input terminal is unnecessary.

### 4. D-sub input terminal (INPUT6)

### 5. Audio input terminal (for INPUT2/INPUT6)

- Use an audio cable without resistance.

### 6. AV component input terminals (INPUT4)

- This can be used as an AV video input terminal. Connect to the [VIDEO] input terminal, and change INPUT SELECT to VIDEO of the OTHERS menu.

### 7. AV video input terminal (INPUT5)

### 8. Audio input terminal (for INPUT5)

### 9. USB cable

- To use the touch panel, the monitor must be connected to a computer using the USB cable.

### 10. RS-232C input terminal

- You can control the monitor from a computer by connecting a commercially available RS-232 cross cable between this terminal and the computer.

### 11. Audio input terminal (for INPUT4)

### 12. Audio output terminal

- The output sound varies depending on the input mode.

# Connecting the Power Cord

## ■PN-C703B

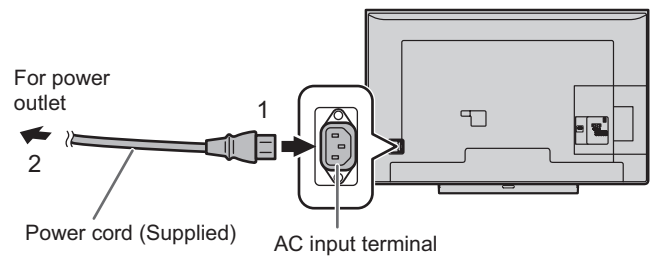
### ! Caution

- Use only the power cord supplied with the monitor.
- When all connections are complete, connect the power cord.

1. Plug the power cord (supplied) into the AC input terminal.
2. Plug the power cord (supplied) into the AC power outlet.

### TIPS

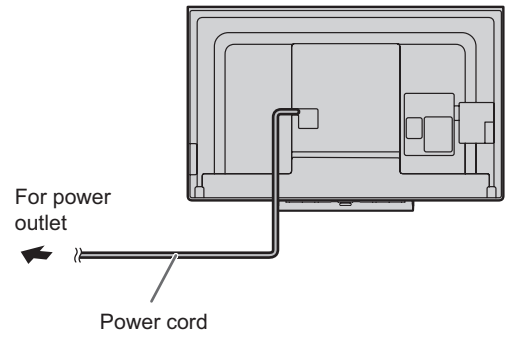
- Be sure to clamp the power cord (supplied) using the supplied cable clamp. (See page 15.)



## ■PN-C603D

### ! Caution

- When all connections are complete, connect the power cord.

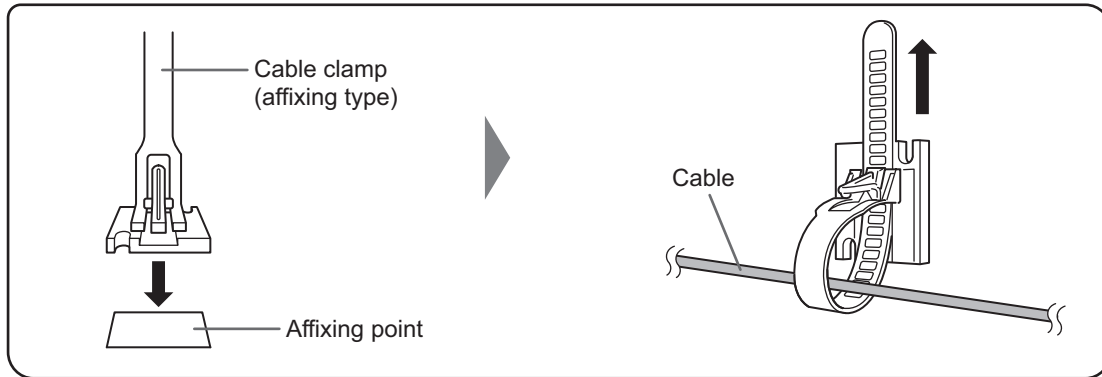


# Binding Cables

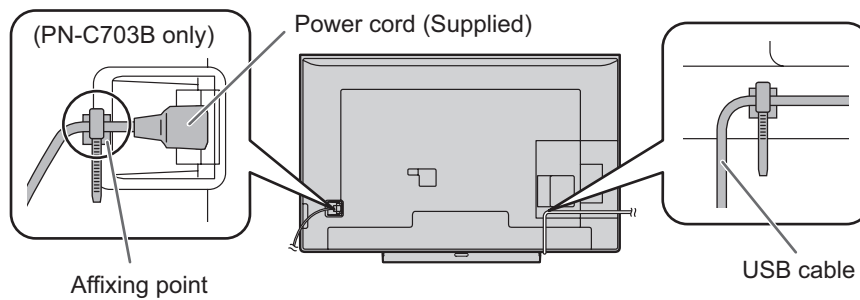
The supplied cable clamps (affixing type) can be used to clamp the power cord, the USB cable and cables connected to the back of the monitor.

## ! Caution

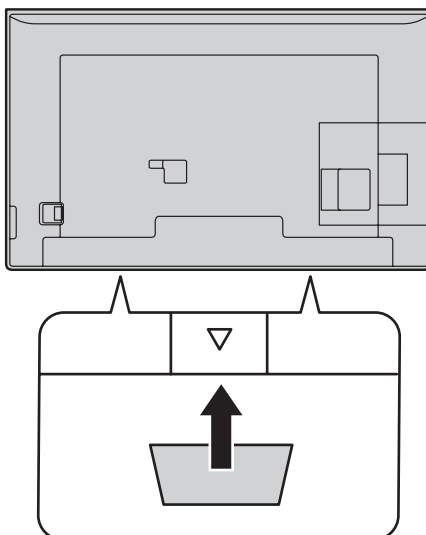
- Attach the supplied cable clamps to a flat surface. Do not attach over a vent.
- Remove any dust or dirt before attaching.



Be sure to clamp the USB cable and the supplied power cord (PN-C703B only) using the supplied cable clamp. When clamping the power cord, take care not to stress the terminal of the power cord. Do not bend the power cord excessively. The cable clamp also can be used to bundle cables (connected to the back of the monitor) with the USB cable.



# Affixing the Stand Hole Protection Covers



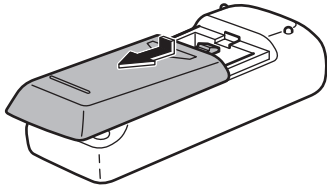
After installing the monitor, affix the stand hole protection covers.

1. Peel off the backing sheet and affix the cover on the monitor.

# Preparing the Remote Control Unit

## Installing the batteries

1. Press the cover gently and slide it in the direction of the arrow.



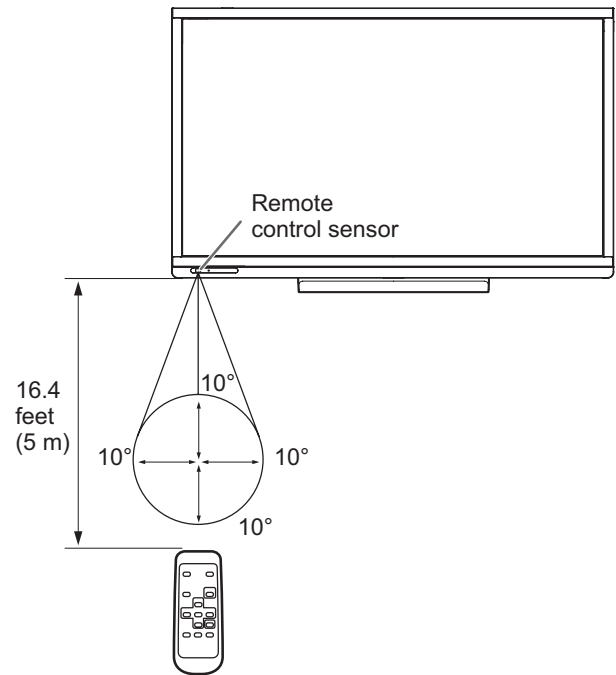
2. See the instructions in the compartment and put in the supplied batteries (R-6 ("AA" size) x 2) with their plus (+) and minus (-) sides oriented correctly.
3. Close the cover.

### TIPS

- When the batteries become exhausted, replace them with new (commercially available) batteries.
- The supplied batteries (R-6 ("AA" size) x 2) may become exhausted quickly depending on how they are stored.
- If you will not be using the remote control for a long time, remove the batteries.
- Use manganese or alkaline batteries only.

## Remote control operation range

The operation range of the remote control unit is approx. 16.4 feet (5 m) at an angle of approx 10° from the center to the top/bottom/right/left of the remote control sensor.



### TIPS

- Do not expose the remote control unit to shock by dropping or stepping on it. This could lead to a malfunction.
- Do not expose the remote control unit to liquids, and do not place it in an area with high humidity.
- The remote control unit may not work properly if the remote control sensor is under direct sunlight or strong lighting.
- Objects between the remote control unit and the remote control sensor may prevent proper operation.
- Replace the batteries when they run low as this may shorten the remote control's operation range.
- If a fluorescent light is illuminated near the remote control unit, it may interfere with proper operation.
- Do not use it with the remote control of other equipment such as air conditioner, stereo components, etc.



# Turning Power On/Off

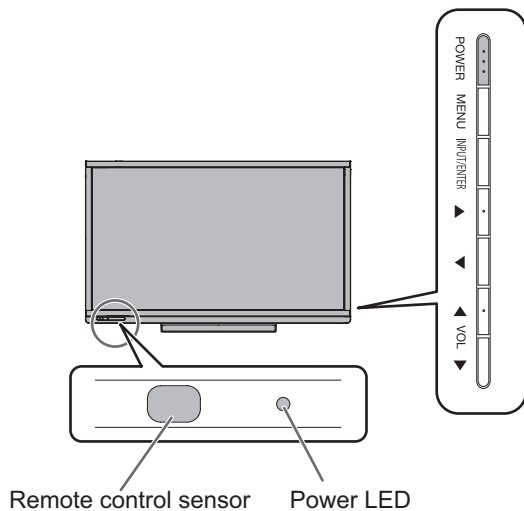
## ! Caution

- When all connections are complete, turn on the power.
- Turn on the monitor first before turning on the computer or playback device.
- Even when the power is turned off with the POWER button on the monitor, a minute amount of power is consumed if the power cord is connected.

## Turning power on/off

1. Press the **POWER** button on the side of the monitor to turn on the power.

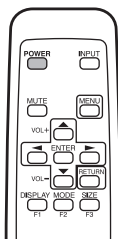
The power LED lights green.



Status	Status of the monitor
Off	Power off
Green lit	Power on
Red lit	Standby mode

2. Turn the power on and off with the **POWER** button on the remote control.

Point the remote control unit toward the remote control sensor (see page 16) on the monitor, and press the **POWER** button.



## TIPS

- To turn on the power while Power LED is off, press the **POWER** button on the side of the monitor.

## ! Caution

- When the power is turned off and on by disconnecting and connecting the power cord, or using the breaker, system startup may be slow.
- When turning the power off and back on, always wait for at least 5 seconds. A short interval may result in a malfunction.
- For a complete electrical disconnection, pull out the main plug.

# Touch action

## Touch action

Touch actions that can be used with this monitor differ according to operating system and application. The functions of touch actions are also different. For details, check Windows Help and the application's support documentation.

Touch action	OS	
	Windows 8 / 8.1	Windows 7
Single-tap	Yes	Yes
Double-tap	Yes	Yes
Swipe	Yes	Yes
Swipe from edge of screen	Yes	No
Drag-and-drop	Yes	Yes
Flicks	Yes	Yes
Press-and-hold	Yes	Yes
Slide to pan	Yes	Yes
Zoom	Yes	Yes
Press-and-tap	No	Yes
Rotate	Yes	Yes

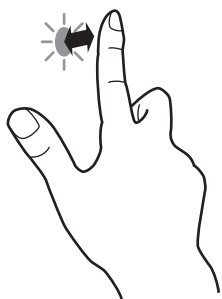
### TIPS

- In Windows 7, if the checkmark has been removed from "Enable multi-touch gestures and inking" in "Pen and touch" in Control Panel, select the checkbox.
- For the procedures for using the touch pen in the Pen Software, see the Pen Software Operation Manual.

## Common finger and touch pen actions

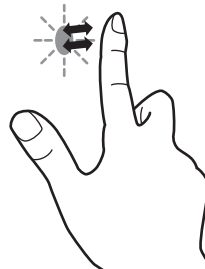
### Single-tap

Same action as left-clicking a mouse.  
Touch with your finger/touch pen.



### Double-tap

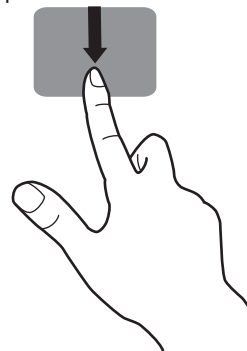
Same action as double-clicking a mouse.  
Quickly touch twice with your finger/touch pen.



When double-tapping with your finger, be sure to lift your finger sufficiently off the screen after the first tap. If there is insufficient distance between the screen and your finger, double-tap will not take place.

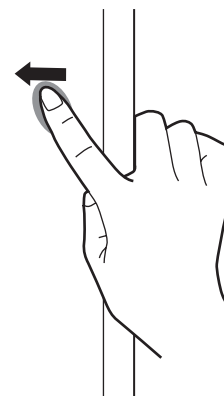
### Swipe

Touch the screen with your finger/touch pen, move without lifting, and then stop.



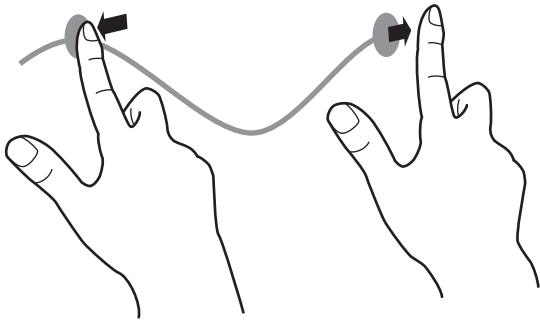
### Swipe from edge of screen

After touching the edge of the monitor with your finger/touch pen, move horizontally without releasing your finger/touch pen and then stop.



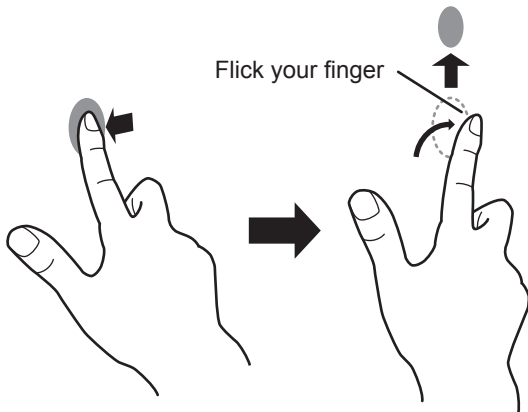
**Drag-and-drop**

Same action as drag-and-drop with a mouse. Touch the screen with your finger/touch pen and move without lifting. When you have finished the movement, lift your finger/touch pen.



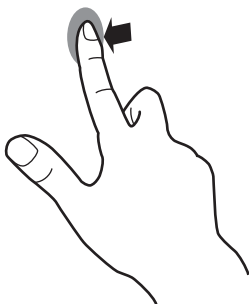
**Flicks**

Flick your finger/touch pen in the direction of the function you want to use.



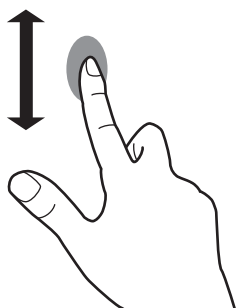
**Press-and-hold**

Same action as right-clicking a mouse. Press briefly with your finger/touch pen, and then lift your finger/touch pen from the screen.



**Slide to pan**

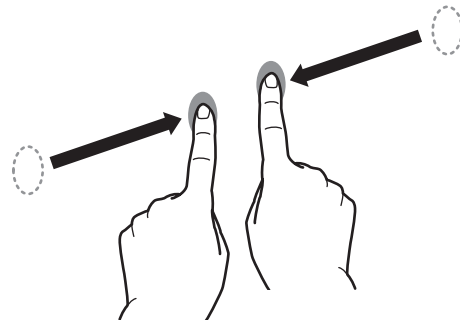
With your finger/touch pen touching the screen, move it up and down to scroll the screen.



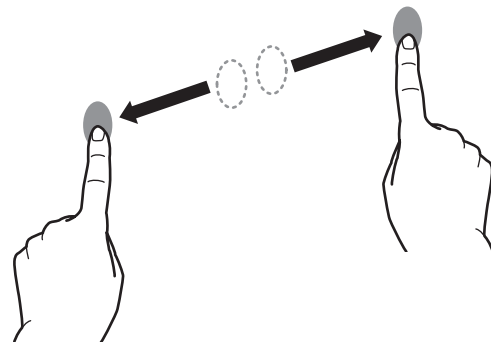
**■Finger actions**

**Zoom**

Use in a screen that is capable of enlargement/reduction. Touch the screen with two fingers and move your fingers closer together to reduce the view, or apart to enlarge the view.



Reduction



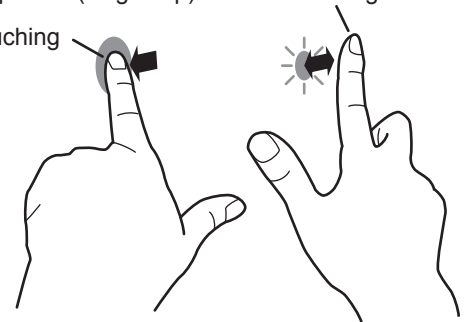
Enlargement

**Press-and-tap**

Same action as right-clicking a mouse. With one finger touching the screen, tap once (single tap) with another finger.

Tap once (single tap) with another finger

With one finger touching

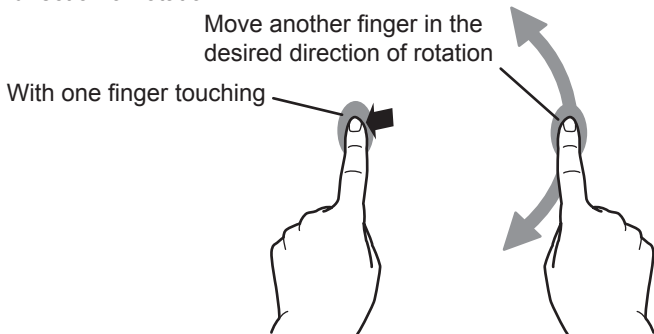


205 Westwood Ave, Long Branch, NJ 07740  
 Phone: 866-94 BOARDS (26273) / (732)-222-1511  
 Fax: (732)-222-7088 | E-mail: sales@touchboards.com

## Touch action

### Rotate

Use this action in a screen that is capable of image rotation. Touch the center point of the rotation with one finger. While holding that finger still, move another finger in the desired direction of rotation.



#### TIPS

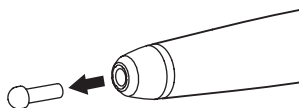
- The screen may not respond correctly in the following cases:
  - Touch gesture is too quick
  - The distance between the two points is too short
  - The two points intersect
- Operation with the touch pen is not possible.

## Touch Pen



#### TIPS

- If the pen tip becomes worn or damaged, replace it. To purchase a new pen tip, consult your dealer.



## Other functions

In Windows 8/8.1, input panel functions can be used. In Windows 7, touch pointer and input panel functions can be used.

For information on these functions, see Windows Help.

### Touch pointer :

A translucent image of a mouse appears near the point touched. The left/right buttons of the image can be clicked to perform the same actions as left/right clicking a mouse.

### Input panel :

A software keyboard and an input panel with handwriting recognition appear on the screen.

Windows 8/8.1 and Windows 7 (excluding Starter), the ink function of Microsoft Office can be used.

Handwritten comments can be written, and handwriting can be recognized.

For details, see Microsoft Office Help.

## Cautionary points

- Do not use the touch pen for any purpose other than touch panel operation.
- Do not press hard on the pen tip.
- Operation will not take place correctly if there is an obstacle between the infrared transmitter/receiver and the touch pen or your finger. Operation will not take place correctly if your fingers or your sleeve is near the screen.
- If the touch pen is held too flat against the screen, the touch position may not be correctly detected.
- If the touch pen does not work at the edge of the screen, move it slowly.
- This may not operate correctly if there is an inverter fluorescent light nearby.
- If there is dirt or foreign matter on the tip of the touch pen, remove it. Foreign matter may damage the screen.
- The touch pen position may occasionally deviate in the login screen. In this case, use the keyboard or mouse.
- If the USB cable becomes disconnected, the touch panel may not operate correctly after the USB cable is reconnected. In this case, restart the computer.
- When removing the pen tip or your finger from the screen, remove a sufficient distance. If the distance is not sufficient, a touch may be detected even if the screen is not touched.
- Calibration (position alignment) is performed automatically.

## Eraser

The eraser is used with the Pen Software. For the procedure for using the eraser, refer to the Pen Software Operation Manual.

#### ! Caution

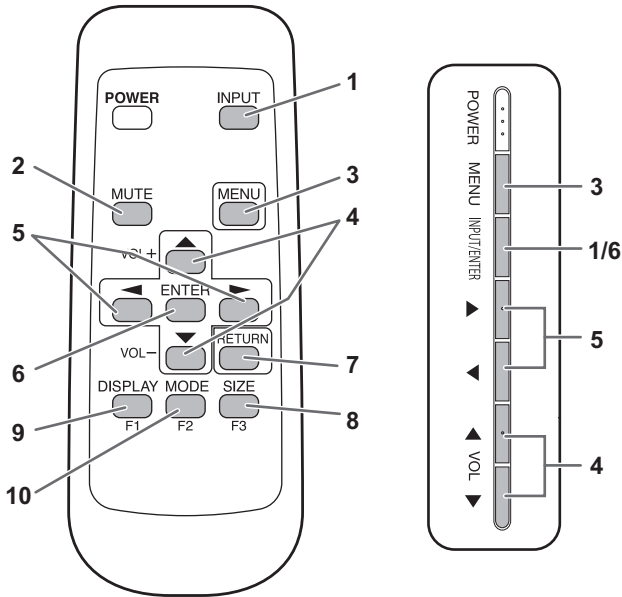
- When using the eraser, gently bring the cloth side into contact with the screen. Touching the screen with one of the non-cloth sides will damage the screen.
- If there is any dirt or foreign matter on the surface that contacts the screen, remove it. Foreign matter may damage the screen.

# Basic Operation

## Using the buttons on the remote control unit and monitor

### ■ Remote control unit

### ■ Buttons on the monitor



#### 1. INPUT (Input mode selection)

The menu is displayed. Press or to select the input mode, and press to enter.

Input mode	Video
HDMI1	HDMI1 input terminal (INPUT1)
HDMI2	HDMI2 input terminal (INPUT2)
HDMI3	HDMI3 input terminal (INPUT3)
INPUT4	AV component input terminals (INPUT4)*
INPUT5	AV video input terminal (INPUT5)
PC	D-sub input terminal (INPUT6)

\* INPUT4 can also be used as an AV video input terminal. (See page 13.)

- For audio, an audio input terminal is selected that is compatible with one of the terminals of INPUT1 to INPUT6.

#### 2. MUTE

Turns off the volume temporarily.

Press the MUTE button again to turn the sound back to the previous level.

#### 3. MENU

Displays and turns off the menu screen. (see page 23.)

#### 4. VOL +/- (Volume adjustment)/Cursor control

When the menu is not displayed, press or to display the volume menu and adjust the volume.

\* If you do not press any buttons for about 3 seconds, the volume menu automatically disappears.

To select settings, move the cursor up and down.

#### 5. Cursor control

To select settings, move the cursor left and right.

#### 6. ENTER

Confirms the setting.

#### 7. RETURN

Returns to the previous screen.

#### 8. SIZE/F3 (Screen size selection)

The menu is displayed. Press or to select the screen size. (See page 22.)

Used when setting COLOR ADJUSTMENT. (See page 24.)

#### 9. DISPLAY/F1

Displays input signal and input terminal information.

- The display disappears automatically after about 5 seconds.

Used when setting COLOR ADJUSTMENT. (See page 24.)

#### 10. MODE/F2 (Picture mode selection)

Each time you press this button, the picture mode changes in the following order (see page 24):

PC\* → DYNAMIC → DYNAMIC (FIXED) → STANDARD → MOVIE → PC\*...

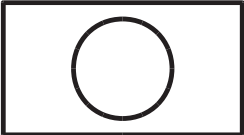
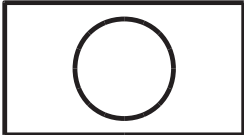
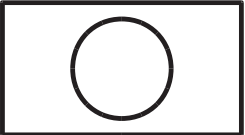
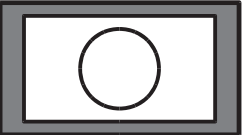
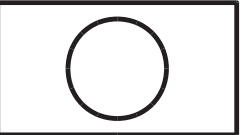
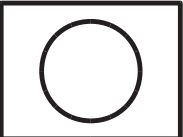
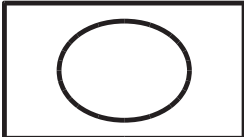
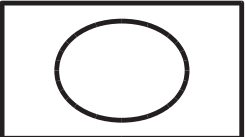
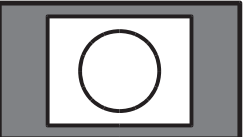
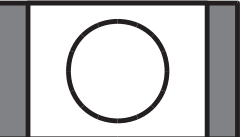
- \* For PC, switch only when the input mode is HDMI1, HDMI2, HDMI3, and PC.

Used when setting COLOR ADJUSTMENT. (See page 24.)

## Basic Operation

### ■ Switching the screen size

Even when the screen size is changed, the display may remain the same depending on the input signal.

INPUT SIGNAL	WIDE *1	UNDERSCAN *2	Dot by Dot	NORMAL
<b>16:9 video</b>  1920×1080, 1280×720 etc.	 Displays image so it fills the entire screen.	 Displays the video according to the input signal. Display to the edge of the input signal is possible.*3	 Displays the dots of the input signals as the corresponding dots on the screen.	 Displays image so it fills the entire screen without changing the aspect ratio of the input signal.
<b>Video other than 16:9</b>  640×480, 800×600, 1024×768, 1280×1024 etc.	 Displays image so it fills the entire screen.	 Displays the video according to the input signal. Display to the edge of the input signal is possible.*3	 Displays the dots of the input signals as the corresponding dots on the screen.	 Displays image so it fills the entire screen without changing the aspect ratio of the input signal.

\*1 For HDMI1/HDMI2/HDMI3/PC, WIDE produces the same display as UNDERSCAN.

\*2 For INPUT5, UNDERSCAN produces the same display as WIDE.

\*3 Some software may cause noise or distortion at the edges or top of the screen, however, this is not a failure. In this event, set the screen size to WIDE.

#### TIPS

- Using this monitor's screen-size switching to compress or expand the screen for commercial or public viewing in establishments like cafes or hotels may infringe on the rights of the creators, as protected by Copyright Law, so please be careful.
- The appearance of the original video may change if you select a screen size with a different aspect ratio than the original image (e.g. TV broadcast or video input from external equipment).
- When an ordinary non-wide image (4:3) is viewed with the whole screen using the screen-size switching function of this monitor, the edge of the image may be lost or appear distorted. If you wish to respect the creator's intentions, set the screen size to "NORMAL".
- When playing commercial software, parts of the image (like subtitles) may be cropped. In this case select the optimal screen size using the screen-size switching function of this monitor. With some software, there may be noise or distortion at the edges of the screen. This is due to the characteristics of the software, and is not a malfunction.
- Depending on the original image size, black bands may remain at the edges of the screen.

# Menu Items

## Displaying the menu screen

Video and audio adjustment and settings of various functions are enabled. This section describes how to use the menu items. See pages 24 to 26 for details of each menu items.

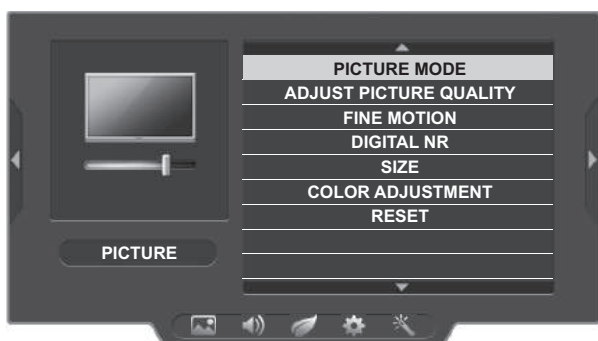
### ! Caution








- Do not turn off the power while the menu items are being displayed. Doing so may initialize the settings.

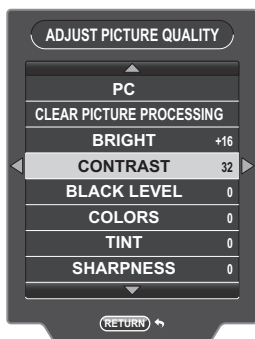
### ■ Example of operation

(Adjusting CONTRAST in the PICTURE menu)

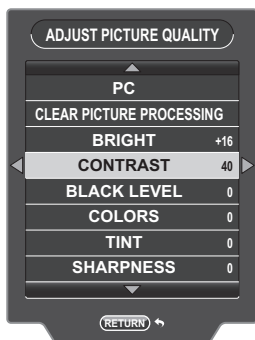
1. Press  to display the menu screen.



2. Press  or  to select PICTURE.
3. Press  or  to select ADJUST PICTURE QUALITY, and press .
4. Press  or  to select CONTRAST.



5. Press  or  to adjust the setting.



6. Press  to close the menu screen.

### TIPS

- The menu will differ depending on the input mode.

## Menu Items

### Menu item details

The menu will differ depending on the input mode.

#### ■ PICTURE

##### PICTURE MODE

Video and audio settings can be changed to match the scene, such as a movie or computer monitor image.

- PC ..... Configure the settings for use with a computer.
- DYNAMIC..... Increase the contrast for action video such as sports.
- DYNAMIC (FIXED)... This provides a clearer image than DYNAMIC. When this is selected, the settings cannot be changed.
- STANDARD..... Select settings for display in a bright room.
- MOVIE..... Select settings for a movie.

##### ADJUST PICTURE QUALITY

###### CLEAR PICTURE PROCESSING

Perform processing to improve picture quality.

- HIGH ..... Improve image quality by MIDDLE or higher level clear picture processing.
- MIDDLE..... Improve image quality by clear picture processing.
- OFF ..... Do not perform picture processing.

The effect of CLEAR PICTURE PROCESSING may not be suitable for certain types of images. In this event, change the setting to MIDDLE or OFF.

###### BRIGHT

Adjusts the backlight brightness.

###### CONTRAST

Adjust the contrast of the picture.



###### BLACK LEVEL

Adjust the brightness of the picture.

###### COLORS

Adjusts the color intensity.

###### TINT

Adjust skin tones. Adjust to a redder tone with , or a greener tone with .

###### SHARPNESS

Adjusts the sharpness of the image.

##### FINE MOTION


Use this when showing a picture with fast movement.

##### DIGITAL NR (Noise Reduction)

This reduces noise on the screen to produce a clearer picture.









Setting a higher level reduces more noise. However, it may cause blurring on an image.

##### SIZE

This is the same setting as when  is pressed. See page 22 for an explanation of the setting.

##### COLOR ADJUSTMENT

Configure advanced color tone settings.

-  .....Adjust white to a green tone.
-  .....Adjust white to a red tone.
-  .....Adjust white to a blue tone.
-  .....Adjust white to a yellow tone.
-  .....Show or hide the settings screen.
-  .....Color adjustment is performed based on the last saved settings.
-  .....Close the settings screen.
-  .....Save the current settings and close the screen.

##### RESET

Resets the values of the PICTURE menu items to the factory default settings.

Do not reset PICTURE MODE and SIZE. For BRIGHT, CONTRAST, BLACK LEVEL, COLORS, TINT, and SHARPNESS, reset only the values of the currently selected PICTURE MODE, and do not reset the values of the PICTURE MODE which is not selected.



## ■ AUDIO

### AUDIO SETTINGS

Set by the currently selected picture mode.

#### **TREBLE**

Adjusts the volume of treble-level sound.

#### **BASS**

Adjusts the volume of bass-level sound.

#### **BALANCE**

Adjusts the balance of the audio sound between right and left.

### RESET

Resets the values of the AUDIO menu items of the currently selected picture mode to the factory default settings.

## ■ ECOLOGY

### STANDBY MODE

When STANDARD is selected, startup time from standby mode is reduced. Note, however that, more power will be consumed in standby mode.

When LOW POWER is selected, current consumption is reduced while the monitor is in standby mode. Note, however, that the startup time from standby mode becomes longer.

### OFF IF NO SIGNAL

Determines whether or not the monitor will go into standby mode when a video signal is not received for 15 minutes. When 5 minutes remain until switching to standby mode, the remaining time will be shown by minute. The default setting for this function is DISABLE. If this function is set to ENABLE the monitor will go into standby mode 15 minutes after a connected PC goes into sleep mode. Monitor power will not be restored automatically when the connected PC wakes up. The user will need to use the remote control unit to manually restore power to the monitor.

### OFF IF NO OPERATION

Determines whether or not to set the monitor to go into standby mode when there is no operation from the remote control unit, or RS-232C command operations for a certain period of time.

30MIN..... Switch to standby mode when the monitor is left idle for 30 minutes.

4HR..... Switch to standby mode when the monitor is left idle for 4 hours.

DISABLE..... This function is not used.

When 5 minutes remain until switching to standby mode, the remaining time will be shown by minute.

## ■ SETUP

### HDMI AUTO WIDE

Set whether the picture size is automatically selected based on the signal received from the device that is connected to HDMI.

### HDMI CEC LINK

When ON is selected, HDMI CEC LINK is enabled, and when operation starts on an external device, the monitor power automatically turns on and input switches to the connected HDMI input terminal. The power of the external device also turns off based on operation of the monitor. But operation by RS-232C command is not linked to this operation. In case of the unintended movement, select OFF.

### LANGUAGE

Sets the display language for the menu screen.

### SOFTWARE VERSION

You can check the current version of the software.

### ALL RESET

Resets all the settings to the factory default settings. If the video is distorted after this is executed, turn off the power with the POWER button on the monitor, and then disconnect and reconnect the power cord.

## Menu Items

### ■ OTHERS

#### AUDIO OUTPUT

For audio output that allows volume adjustment, select the internal speakers or the audio output terminal.

FIXED.....You can adjust the volume of the speakers. The volume of the audio output terminal is fixed and cannot be adjusted.

VARIABLE.....The speaker volume is muted and the volume of the audio output terminal can be adjusted.

#### INPUT SELECT

When INPUT4 input is selected, set AV component input or AV video input.

#### AUDIO SELECT (HDMI2)

Change the audio input of the HDMI2 input terminal to analog or HDMI.

#### COLOR SYSTEM (INPUT4, INPUT5)

Select the color system of the AV equipment which is connected to AV video input terminal. (AUTO / PAL / PAL-60 / SECAM / NTSC3.58 / NTSC4.43)

When AUTO is selected, the color system is automatically set according to the input signal.

#### SCREEN (PC (INPUT6))

##### INPUT SIGNAL

When the D-sub input signal cannot be detected, manually set the resolution for the signal. Select 1280 x 768 or 1360 x 768.

##### AUTO SYNC.

CLOCK, PHASE, H-POS., and V-POS. are automatically adjusted using the currently input video signal.

Use this automatic adjustment when you use the D-sub to display a computer screen for the first time or when you change the setting of the computer. The automatically synchronized phase cannot be saved. If phase readjustment is needed, use again this automatic adjustment.

##### H-POS.

Adjust the horizontal position of the image.

##### V-POS.

Adjust the vertical position of the image.

##### CLOCK

Adjusts frequency for sampling clock for applicable video.

Adjust when there is flickering in the form of vertical stripes.

When using the adjustment pattern (see page 27), make adjustments so that no vertical stripe noise appears in it.

##### PHASE

Adjusts sampling clock phase for applicable video. Useful when small characters appear with low contrast and/or there are flickers at corners. When using the adjustment pattern (see page 27), make adjustments so that no horizontal stripe noise appears in it.

##### RESET

Resets the values of the SCREEN menu items to the factory default settings.

Do not reset the settings of the INPUT SIGNAL and AUTO SYNC..












#### SYSTEM UPDATE(SERVICE ONLY)

Used when updating the software. (For service technicians.)

## Adjustments for PC screen display

### ■Automatic adjustment

When you use PC (INPUT6) to display a computer screen for the first time, or when you change the setting of the computer, use the automatic screen adjustment.

1. **Switch the input to PC and display the adjustment pattern.** (See the description below.)
2. Press  and use  or  to display the OTHERS menu.
3. Press  or  to select SCREEN, and press .
4. Press  or  to select AUTO SYNC..
5. Press  or  to select YES.
6. Press .

The automatic adjustment is complete in several seconds.

#### TIPS

- If the screen cannot be adjusted properly with one automatic adjustment, repeat the automatic adjustment two or three times. Try manual adjustment if necessary.

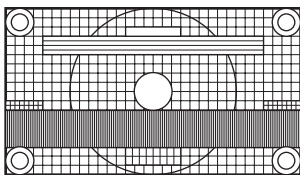
### ■Screen display for adjustment

Before adjusting the image quality or picture, display an image that brightens the entire screen. If you are using a Windows PC, use the adjustment pattern on the supplied CD-ROM.

#### Opening the adjustment pattern

The following example is performed in Windows 7.

1. **Load the supplied CD-ROM into the computer's CD-ROM drive.**
2. **Open [CD Drive] in [Computer].**
3. **Double-click [Adj\_uty.exe] in the [Monitor] folder.**  
The adjustment pattern will appear.  
Adjust the screen automatically or manually.



4. **When adjustment is finished, press the [Esc] on the computer's keyboard to quit the adjustment program.**
5. **Eject the CD-ROM from the CD-ROM drive.**

#### TIPS

- If the display mode on the computer you are using is 65,000 colors, the color levels in the color pattern may appear differently or grayscale may appear to be colored. (This is due to the specifications of the input signal and is not a malfunction.)

# Functional Restriction Setting (FUNCTION)

You can restrict operations.

1. Hold  down until "F" appears in the left of the screen.
2. While "F" appears, press , , ,  in that order.

FUNCTION		
POWER BUTTON LOCK	[OFF	]
RC LOCK	[OFF	]
MONITOR LOCK	[OFF	]
MENU LOCK	[OFF	]
EXECUTE		

3. Press  or  to select and set the items.

## POWER BUTTON LOCK

You can disable the remote control POWER button or the monitor POWER button.

OFF ..... Enables operation.

ALL LOCK ..... Disables the power buttons on the monitor and remote control unit.

MONITOR LOCK... Disables the power button on the monitor.

## RC LOCK

You can disable the remote control buttons.

OFF ..... Enables operation.

ON 1 ..... Disables all remote control operations.




ON 2 ..... Disables all remote control operations other than POWER button (turning power on/off) and Cursor control buttons (volume adjustment).

## MONITOR LOCK

You can disable the monitor buttons other than POWER button.

## MENU LOCK

You can disable use of the remote control and the monitor with MENU button.

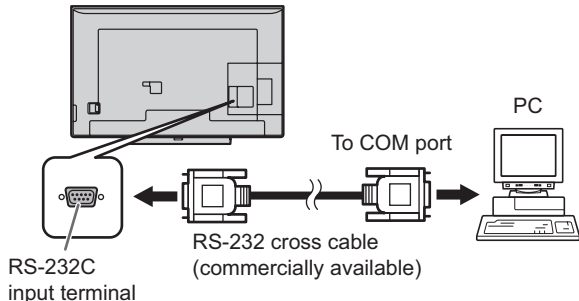
4. Press  or  to select EXECUTE, and press . Confirms the settings and return to the normal screen.

# Controlling the Monitor with a PC (RS-232C)

You can control this monitor from a PC via RS-232C (COM port) on the PC.

## PC connection

Connect with RS-232 cross cable between the PC's COM port (RS-232C connector) and the RS-232C input terminal on the monitor.



To control the monitor via RS-232C, set STANDBY MODE to STANDARD. Set OFF IF NO SIGNALE and OFF IF NO OPERATION to DISABLE. When the monitor is in standby mode with OFF IF NO SIGNAL and OFF IF NO OPERATION, cannot switch to power on state. (See page 25.)

## Communication conditions

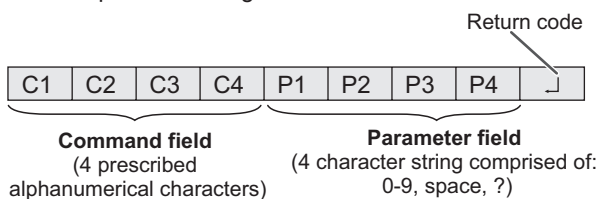
Set the RS-232C communication settings on the PC to match the monitor's communication settings as follows:

Baud rate	9600bps	Stop bit	1 bit
Data length	8 bits	Flow control	None
Parity bit	None		

## Communication procedure

### ■Command format

When a command is sent from the PC to the monitor, the monitor operates according to the received command and sends a response message to the PC.



Example: VOLM030

- \* Be sure to input 4 characters for the parameter. Pad with spaces (" ") if necessary. ("  " is a return code (0DH))
- Wrong : VOLM30
- Right : VOLM030

The current value can be returned by using "???" or "?    " as the parameter.

Example:

VOLM ? ? ? ? ← From PC to monitor (How much is current volume setting?).

30 ← From monitor to PC (Current volume setting: 30).

Wrong : VOLM    ?

Right : VOLM ?

### ■Response code format

When a command has been executed correctly

O K  ← Return code (0DH)

A response is returned after a command is executed.

When a command has not been executed

E R R  ← Return code (0DH)

### TIPS

- "ERR" is returned when there is no relevant command or when the command cannot be used in the current state of the monitor.
- If communication has not been established for reasons such as a bad connection between the PC and monitor, nothing is returned (not even ERR).
- "ERR" may be returned when a command cannot be received correctly due to interference from the surrounding environment. Please ensure that the system or software retries the command if this occurs.

### ■Communication interval

- After OK or ERR is returned, you must send the following commands. To set a timeout for the command response, specify 10 seconds or longer.
- Provide an interval of 100 ms or more between the command response and the transmission of the next command.

## Controlling the Monitor with a PC (RS-232C)

### RS-232C command table

#### How to read the command table

- Command: Command field (See page 29.)  
 Parameter: Parameter field (See page 29.)  
 \* : Enter the number in brackets in the settings  
 \_ : Enter a space

#### TIPS

- When Power LED is in OFF status, RS-232c commands is disabled.
- In the standby mode, the only command that is used is POWER CONTROL.

The operation of commands not indicated in the table below is not guaranteed.

Function	Command	Parameter	Settings
POWER CONTROL	P O W R 0	_ _ _	Switches to standby mode.
	P O W R 1	_ _ _	Enters the power ON state.
INPUT MODE SELECTION	I T G D	_ _ _	Toggle change for input mode.
	I A V D *	_ _ _	Change to the INPUT1 to 6 terminal. (1 - 6)
PICTURE MODE SELECTION	A V M D 0	_ _ _	Toggle change for PICTURE MODE.
	A V M D 1	_ _ _	STANDARD
	A V M D 2	_ _ _	MOVIE
	A V M D 5	_ _ _	DYNAMIC
	A V M D 6	_ _ _	DYNAMIC (FIXED)
	A V M D 7	_ _ _	PC
VOLUME	V O L M *	* * _	Set the volume. (0 - 100) (When AUDIO OUTPUT is set to VARIABLE, the Parameter (0 - 100) is supported for the setting value (-100 - 0).)
SCREEN	H P O S *	* * _	Adjust the horizontal position of the image. (000 - 180) (PC (INPUT6))
	V P O S *	* * _	Adjust the vertical position of the image. (000 - 120) (PC (INPUT6))
	C L C K *	* * _	Set the frequency of the sampling clock of the picture. (000 - 180) (PC (INPUT6))
	P H S E *	* * _	Adjust the phase of the sampling clock of the picture. (000 - 015) (PC (INPUT6))
SCREEN SIZE*	W I D E 0	_ _ _	Toggle change for screen size.
	W I D E 7	_ _ _	NORMAL
	W I D E 9	_ _ _	WIDE
	W I D E 1 0	_ _	Dot by Dot
	W I D E 1 1	_ _	UNDERSCAN
MUTE	M U T E 0	_ _ _	Toggle between mute and unmute.
	M U T E 1	_ _ _	Mute.
	M U T E 2	_ _ _	Unmute.

\* When the screen size is changed automatically using HDMI AUTO WIDE, the current value is not an auto sized value but a value set manually.

# Troubleshooting

If you are experiencing any problem with your display, before calling for service, please review the following troubleshooting tips.

## **There is no picture or sound.**

- Is the power on? (See page 17.)
- Make sure correct input mode is selected. (See page 21.)
- If any external equipment is connected, make sure the equipment is operating (playing back).

## **Remote control does not work.**

- Are the batteries inserted with polarity (+,-) aligned? (See page 16.)
- Are the batteries exhausted?
- Point the remote control unit toward the monitor's remote control sensor. (See page 16.)
- Is the remote control operation in FUNCTION menu enabled? (See page 28.)

## **Sound from left and right speakers is reversed.**

### **Sound is heard from only one side.**

- Are audio cables connected properly? (See page 13.)
- Check the setting of BALANCE of AUDIO SETTINGS for AUDIO menu. (See page 25.)

## **There is a picture but no sound.**

- Is the sound muted? (See page 21.)
- Make sure the volume is not set to minimum. (See page 21.)
- Are audio cables connected properly?
- Is the setting of AUDIO OUTPUT on the OTHERS menu correct? (See page 26.)

## **Unstable video.**

- The signal may be incompatible. (See pages 35 to 36.)
- Try the automatic screen adjustment when PC (INPUT6) is used. (See page 27.)

## **The video from the HDMI input terminal does not appear properly.**

- Is the HDMI cable HDMI standard compliant? The monitor will not work with cables that are not standard compliant.
- Is the input signal compatible with this monitor? (See pages 35 to 36.)

## **The video from D-sub input terminal does not appear correctly.**

- Is the input signal compatible with this monitor? (See page 35.)

## **Control buttons do not work.**

### **There is no picture.**

- Load noises from outside may be interfering with normal operation. Turn off the power and turn it on after waiting at least 5 seconds, and then check the operation. (See page 17.)
- Turn on the monitor first before turning on the computer or playback device.

## **Computer resolution changes automatically.**

- If you turn the power switch off and then back on again connecting the computer with a graphic card, the resolution may change to 640 x 480. The resolution changes back to 1920 x 1080 according to the following steps.
  - Disconnect and connect the video cable.
  - Press the DETECT button when the SCREEN RESOLUTION is displayed. (For Windows)
  - Reboot the computer.

## **The touch panel does not respond.**

- Is the USB cable connected properly?
- If you want to position the monitor further away than the USB cable will allow, extend the cable using a USB cable with a repeater.

## **The response of the touch screen is slow.**

### **Some parts of the screen do not respond.**

#### **A different place is touched**

- Is the screen exposed to direct sunlight or other strong light? The touch panel uses infrared rays and thus may not operate correctly.
- Is there an obstacle between the infrared transmitter/receiver and the touch pen or your finger? An obstacle will prevent correct operation. If your fingers or a sleeve are too close to the screen, correct operation will not be possible.
- Is the infrared transmitter/receiver dirty? Gently wipe off any dirt with a soft cloth.
- If the touch panel is touched with a small tip less than about 5/16 inch (8 mm) x 5/16 inch (8 mm), the touch may not be detected by infrared and correct operation will not take place.
- When starting your computer or connecting the USB cable, do not touch the touch panel. If you touch the touch panel, this may be detected as an element failure in the infrared transmitter/receiver and incorrect operation will result.
- When two touch pens are used, it may not be possible to write correctly.
  - When touch pens are moved near each other.
  - When a pen is held at an angle while writing.

## **Power LED flashes red.**

- Hardware has a problem. Turn off the monitor and request repair from your SHARP dealer.

## **Power LED flashes green.**

- High temperature inside the monitor.  
Remove the cause of the excessive temperature rise.

## **The monitor makes a cracking sound.**

- You may occasionally hear a cracking sound from the monitor. This happens when the cabinet slightly expands and contracts according to change in temperature. This does not affect the monitor's performance.

## Troubleshooting

### The power LED is flashing.

When "TEMPERATURE" is displayed in the corner of the screen.

- To prevent high-temperature-related problems, "TEMPERATURE" is displayed on the screen when the internal temperature of the monitor rises excessively.
- If the internal temperature rises further, the monitor automatically enters standby mode. (The power LED flashes green.)
- Remove the cause of the excessive temperature rise.
  - If the monitor enters standby mode due to a rise in temperature, to return to normal display, turn the power switch off and then back on again. The monitor, however, will enter standby mode again if the cause of the temperature rise is not eliminated. (See page 8.)
  - Check whether the monitor is placed at a location where a quick rise in temperature is likely. Internal temperature rises quickly if the vents on the monitor are blocked.
  - Internal temperature rises quickly if dust accumulates inside the monitor or around the vents. Remove dust if possible. Ask SHARP dealer about removing internal dust.



# Specifications

## ■Product Specifications

Model	PN-C703B		PN-C603D	
LCD component	70" Class [69-1/2 inch (176.6cm) diagonal] TFT LCD		60" Class [60-1/16inch (152.5cm) diagonal] TFT LCD	
Max. resolution (pixels)	1920 x 1080			
Max. colors	Approx. 16.77 million colors			
Pixel pitch	0.802 mm (H) × 0.802 mm (V)		0.692 mm (H) × 0.692 mm (V)	
Viewing angle	160° right/left/up/down (contrast ratio ≥ 10)			
Screen active area inch (mm)	60-9/16 (W) x 34-1/16 (H) (1538.9 x 865.6)		52-5/16 (W) x 29-7/16 (H) (1329.1 x 747.6)	
Computer input signal	Analog RGB (0.7 Vp-p) [75 Ω], HDMI			
Sync signal	Horizontal/vertical separate (TTL: positive/negative)			
Video color system	NTSC (3.58MHz)/NTSC (4.43MHz)/PAL/PAL-60/SECAM			
Plug and play	VESA DDC2B			
Input terminals	PC/AV	HDMI x 3		
	PC	Mini D-sub 15 pin, 3 rows x 1		
	Audio	3.5 mm mini stereo jack x 1		
	AV	Composite video	RCA *1 x 2	
		Component	RCA (Y, Cb/Pb, Cr/Pr) *1 x 1	
	Audio	RCA pin (L/R) x 2		
Serial (RS-232C)	D-sub 9 pin x 1			
Output terminals	Audio	RCA pin (L/R) x 1		
Speaker output (internal/external)	10 W + 10 W/10 W + 10 W 6 Ω			
Touch Panel	Detection method	Infrared blocking detection method		
	PC connector	USB (2.0 compliant) x 1		
Power requirement	AC 100 V - 240 V, 2.7 A, 50/60 Hz		AC 100 V - 120 V, 2.1 A, 50/60 Hz	
Operating temperature *2	41°F to 95°F (5°C to 35°C)			
Operating humidity *2	20% to 80% (no condensation)			
Power consumption (Maximum / standby mode *3)	235 W / 0.5 W		180 W / 0.3 W	
Dimensions (excluding protrusions) inch (mm)	Approx. 64-5/16 (W) x 4-5/16 (D) x 39-1/8 (H) (1633 x 109 x 994.5)		Approx. 55-7/16 (W) x 3-3/4 (D) x 34-3/16 (H) (1408 x 94.5 x 868)	
Weight lbs. (kg)	Approx. 123.5 (56)		Approx. 94.8 (43)	

\*1 Composite video and component cannot be used simultaneously.

\*2 In addition, check the requirements of the computer and other devices to be connected, and make sure that all requirements are satisfied.

\*3 When STANDBY MODE is set to LOW POWER. When STANDBY MODE is set to STANDARD:  
PN-C703B: 23 W or less/PN-C603D: 22 W or less.

As a part of our policy of continuous improvement, SHARP reserves the right to make design and specification changes for product improvement without prior notice. The performance specification figures indicated are nominal values of production units. There may be some deviations from these values in individual units.

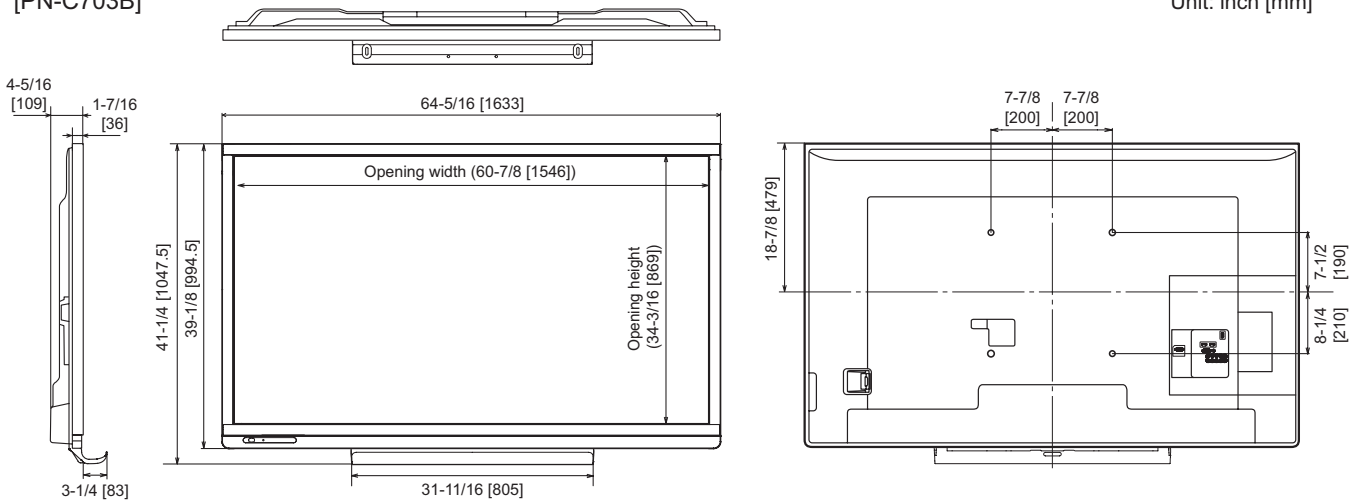
# Specifications

## ■ Dimensional Drawings

Note that the values shown are approximate values.

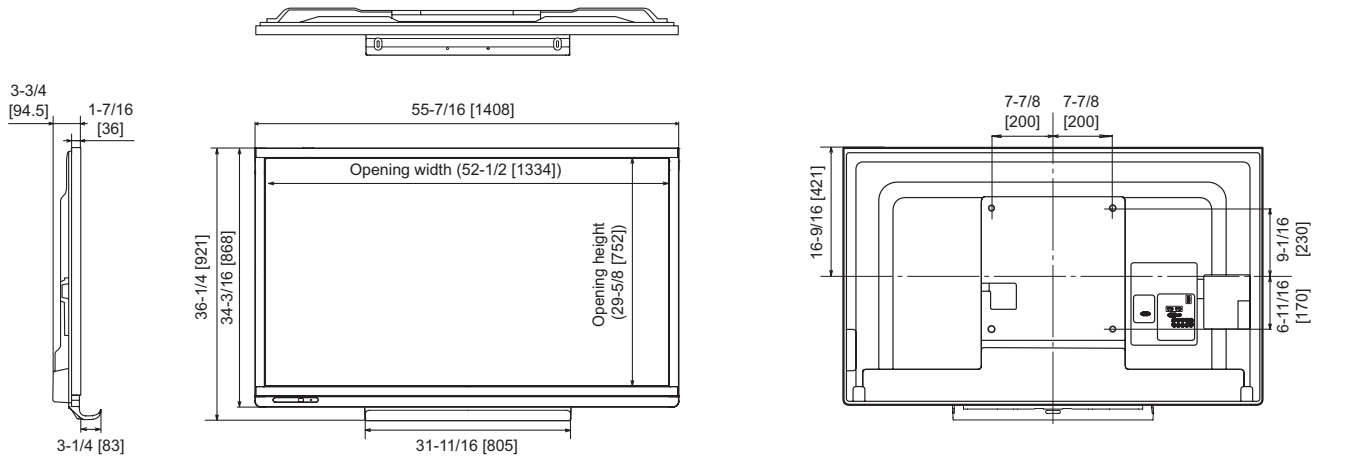
[PN-C703B]

Unit: inch [mm]



[PN-C603D]

Unit: inch [mm]



When mounting the monitor, be sure to use a wall-mount bracket that complies with the VESA-compatible mounting method. SHARP recommends using M6 screws and tighten the screws. Note that screw hole depth of the monitor is 3/8 inch (10 mm). Loose mounting may cause the product to fall, resulting in serious personal injuries as well as damage to the product. The screw and hole should come together with over 5/16 inch (8 mm) length of thread. Use a bracket which has been approved for UL1678 standard, and which can endure at least 4 times or more the weight of the monitor.

## ■DDC (plug and play)

The monitor supports the VESA DDC (Display Data Channel) standard.

DDC is a signal standard for plug and play between monitors and computers. Information about resolution and other parameters is exchanged between the two. This function can be used if the computer supports DDC and it has been configured to detect plug-and-play monitors.

There are several types of DDC, depending on the communication method used. This monitor supports DDC2B.

## ■Compatible signal timing (PC)

Screen resolution		Hsync	Vsync	Dot frequency	Digital HDMI	Analog (D-sub)
VESA	640 × 480	31.5kHz	60Hz	25.175MHz	Yes *1 *2	Yes
		37.9kHz	72Hz	31.5MHz	Yes	Yes
		37.5kHz	75Hz	31.5MHz	Yes	Yes
	800 × 600	35.1kHz	56Hz	36.0MHz	Yes	Yes
		37.9kHz	60Hz	40.0MHz	Yes	Yes
		48.1kHz	72Hz	50.0MHz	Yes	Yes
		46.9kHz	75Hz	49.5MHz	Yes	Yes
	848 × 480	31.0kHz	60Hz	33.75MHz	Yes	Yes
	1024 × 768	48.4kHz	60Hz	65.0MHz	Yes	Yes
		56.5kHz	70Hz	75.0MHz	Yes	Yes
		60.0kHz	75Hz	78.75MHz	Yes	Yes
	1152 × 864	67.5kHz	75Hz	108.0MHz	Yes	Yes
	1280 × 768	47.8kHz	60Hz	79.5MHz	Yes	Yes
		60.3kHz	75Hz	102.25MHz	Yes	Yes
	1280 × 800	49.7kHz	60Hz	83.5MHz	Yes	Yes
	1280 × 960	60.0kHz	60Hz	108.0MHz	Yes	Yes
	1280 × 1024	64.0kHz	60Hz	108.0MHz	Yes	Yes
		80.0kHz	75Hz	135.0MHz	Yes	Yes
	1360 × 768	47.7kHz	60Hz	85.5MHz	Yes	Yes
1400 × 1050	65.3kHz	60Hz	121.75MHz	Yes	Yes	
1600 × 1200 *3	75.0kHz	60Hz	162.0MHz	Yes	Yes	
1920 × 1200 *3	74.0kHz	60Hz	154.0MHz	Yes	Yes	
Wide	1280 × 720	44.7kHz	60Hz	74.4MHz	Yes	Yes
	1920 × 1080	67.5kHz	60Hz	148.5MHz	Yes	Yes
US TEXT	720 × 400	31.5kHz	70Hz	28.3MHz	Yes	Yes
Sun *4	1024 × 768	48.3kHz	60Hz	64.13MHz	Yes	Yes
		56.6kHz	70Hz	74.25MHz	Yes	Yes

\*1 Settings other than Dot by Dot/UNDERSCAN will result in partial display.

\*2 When using this signal, use the remote control to operate the monitor. Operation using the buttons on the monitor is not possible.

\*3 Dot by Dot produces the same display as WIDE.

\*4 The frequency values for the Sun are reference values.

In the case of HDMI input, the RGB range may not match the range of the connected computer and black may be accentuated. In this event, set the computer's video card to full range or adjust the CONTRAST [40] and BLACK LEVEL [-15]. (See page 24.)

## Specifications

### ■Compatible signal timing (AV)

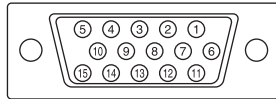
Screen resolution	Frequency	HDMI	Component
1920 × 1080p	24Hz	Yes	-
	50Hz	Yes	Yes
	59.94Hz	Yes	Yes
	60Hz	Yes	Yes
1920 × 1080i	50Hz	Yes	Yes
	59.94Hz	Yes	Yes
	60Hz	Yes	Yes
1280 × 720p	50Hz	Yes	Yes
	59.94Hz	Yes	Yes
	60Hz	Yes	Yes
720 × 576p	50Hz	Yes*1	-
720 × 480p	59.94Hz	Yes*1	-
	60Hz	Yes*1	-
640 × 480p(VGA)	59.94Hz	Yes*1 *2	-
	60Hz	Yes*1 *2	-
720(1440) × 576i	50Hz	Yes	-
720(1440) × 480i	59.94Hz	Yes	-
	60Hz	Yes	-

\*1 When using this signal, use the remote control to operate the monitor. Operation using the buttons on the monitor is not possible.

\*2 Settings other than Dot by Dot/UNDERSCAN will result in partial display.

■D-sub input terminal pins

(Mini D-sub 15 pin)



No.	Function	No.	Function
1	Red video signal input	9	+5V
2	Green video signal input	10	GND
3	Blue video signal input	11	N.C.
4	N.C.	12	DDC data
5	GND	13	Hsync signal input
6	GND for red video signal	14	Vsync signal input
7	GND for green video signal	15	DDC clock
8	GND for blue video signal		

■HDMI input terminal pins

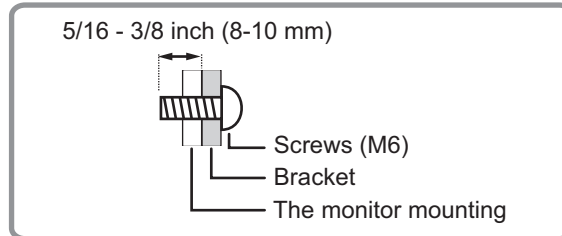
(HDMI™ Connector)



No.	Function	No.	Function
1	TMDS data 2+	11	TMDS clock shield
2	TMDS data 2 shield	12	TMDS clock-
3	TMDS data 2-	13	CEC
4	TMDS data 1+	14	N.C.
5	TMDS data 1 shield	15	SCL
6	TMDS data 1-	16	SDA
7	TMDS data 0+	17	DDC/CEC GND
8	TMDS data 0 shield	18	+5V
9	TMDS data 0-	19	Hot-plug detection
10	TMDS clock+		

# Mounting Precautions (For SHARP dealers and service engineers)

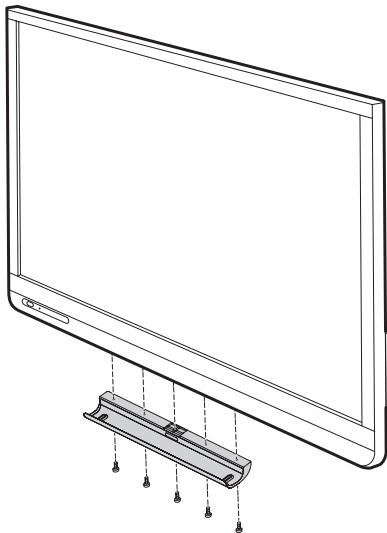
- When installing, removing or moving the monitor, ensure that this is carried out by at least 3 people.
- Be sure to use a wall-mount bracket designed or designated for mounting the monitor.
- This monitor is designed to be installed on a concrete wall or pillar. Reinforced work might be necessary for some materials such as plaster / thin plastic board / wood before starting installation.  
This monitor and bracket must be installed on a wall which can endure at least 4 times or more the weight of the monitor.  
Install by the most suitable method for the material and the structure.
- To attach a VESA-compliant mounting bracket, use M6 screws that are 5/16 inch (8 mm) to 3/8 inch (10 mm) longer than the thickness of the mounting bracket.



- Do not use an impact driver.
- After mounting, please carefully ensure the monitor is secure, and not able to come loose from the wall or mount.
- Do not use any screw holes other than VESA holes for installation.

## ■Attaching the Tray

Secure the tray using 5 tray mounting screws (M3) (supplied).





**205 Westwood Ave, Long Branch, NJ 07740**  
**Phone: 866-94 BOARDS (26273) / (732)-222-1511**  
**Fax: (732)-222-7088 | E-mail: [sales@touchboards.com](mailto:sales@touchboards.com)**

**SHARP®**  
SHARP CORPORATION