

aerospace  
 climate control  
 electromechanical  
**filtration**  
 fluid & gas handling  
 hydraulics  
 pneumatics  
 process control  
 sealing & shielding



# Quality & Servicing

Reactive Service and Aftermarket Support



- Consistent quality
- Technical innovation
- Premier customer service

Parker's technical resources provide the best filtration technologies that conform to your requirements. That's why thousands of manufacturers and equipment users around the world rely on Parker Filtration products and people.

## Worldwide Sales and Service

Parker Filtration's global reputation as a reliable supplier of superior filtration products is the result of a focused and integrated development and manufacturing system.

Parker Filtration consolidates quality filtration products, manufactured by process filtration, air and gas filtration and separation, fuel conditioning and filtration, hydraulic and lubrication filtration, fluid power products and fluid condition monitoring equipment into one broad-based range that covers many markets and most applications, as detailed here.

### Hydraulic, Lubrication & Coolant Filtration

High-performance filtration systems for production machinery in industrial, mobile and military/marine applications.



### Compressed Air & Gas Filtration

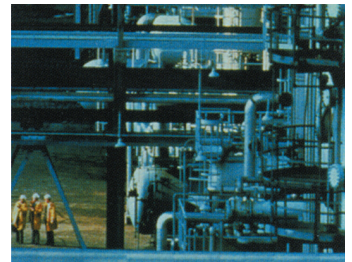
Complete line of compressed air/gas filtration products; coalescing, particulate and adsorption filters in many applications in many industries.



Photo courtesy of GLASBAU HAHN.

### Process & Chemical Fluid Filtration

Liquid filtration systems for beverage, chemical and food processing; cosmetic, paint, water treatment; photo-processing; and micro-chip fabrication.



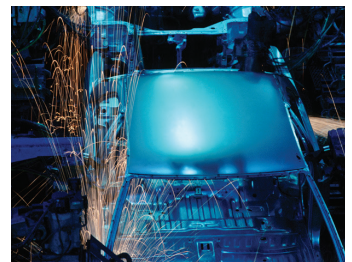
### Racor Fuel Conditioning & Filtration

Parker air, fuel and oil filtration systems provide quality protection for engines operating in any environment, anywhere in the world.



### System Contamination Monitoring

On-line dynamic particle analysis, off-line bottle sampling and fluid analysis and measurement of water content polluting the oil in a system. All important and achievable, cost-effective solutions available to equipment manufacturers and end users alike.



# **THIS IS PARKER,** we provide reliable, reactive products and technical support - when you need it and wherever you need it.

With ever growing competition for online particle counting, one of the major advantages of the Parker Fluid Condition Monitoring Portfolio is the capability to service products in dedicated service centres.

Each Service Centre offers a full service and recalibration, with a network of helpful, specialised professionals trained to support your engineering or service team. Our experience and expertise in fluid condition monitoring and analysis ensure we are the authority within our industry.

To ensure quality of the service in the UK we work together with our dedicated partner OLAB Hydraulics Ltd.



OLAB Hydraulics Ltd  
Unit 3, Brunel Business Court  
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Thetford, Norfolk  
IP24 1HP UK

## **Contents of this booklet:**

- Parker Hannifin Service locations
- Service Centres around the world
- Certificates: - Certificate of registration – ISO 9001  
- Warranty and limitation of liability  
- Calibration certificate  
- Certificate of conformity (only if requested at point of order)



# Service Centre Facilities

Parker Service Centres in 16 locations around the world.

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# Quality & Servicing Bulletin

## Certificates

Following are the certificates for your Parker condition monitoring product.

- Certificate of registration - ISO9001
- Warranty and limitation of liability
- Calibration certificate
- Certificate of conformity (If requested)

These certificates have been authenticated and added to this booklet to be shipped with your order.

**Please note:** You will only receive a certificate of conformity if you have requested this item at the point of order.

All brochures should contain a calibration certificate. If you do not receive a calibration in this brochure please contact the Condition Monitoring Centre.

**Parker Kittiwake**  
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**Tel: +44 (0) 1903 731 470**  
**Email: kittiwakeinfo@parker.com**  
**www.parker.com/hffe**

## The importance of a Service Centre.

*“ Having a Service Centre in Contamine at the Sales Company France was a major contributor to successfully winning the contract with SIMMAD (Company supplying French Navy, Ground + Air Forces).*

*We respond quickly, perform small repairs for Condition Monitoring equipment avoiding lost hours of shipping to the UK ”*

**Moréno Bandiera**  
Tech Services Manager  
Parker Hannifin France SAS

*“ Having the service center in Metamora has been one selling point against all our competition for turnaround time and cost of repairs.*

*We have secured several big orders just based on local servicing capabilities.*

*Competitors still ship back to the overseas' factories and we are able to exploit that fact to new prospective customers during our value proposition for the sale. ”*

**Len Licursi**  
Technical Sales & Service Manager  
Parker Hannifin Corporation

*“ Parker has recognized the value of the Aftermarket and can now see the full potential of dedicated Service Centres globally.*

*I envisage more locations Worldwide servicing our products, over the coming years, allowing the Condition Monitoring range and the respected Parker name to flourish. ”*

**Neil Lockwood**  
Aftermarket Manager  
Owner OLAB Hydraulics

# Certificate of Approval

This is to certify that the Management System of:

## Parker Hannifin Manufacturing Limited

3-6 Thorgate Road, Littlehampton, BN17 7LU, United Kingdom

has been approved by LRQA to the following standards:

ISO 9001:2015



David Derrick

Issued By: Lloyd's Register Quality Assurance Ltd

Current Issue Date: 1 December 2017  
Expiry Date: 30 November 2020  
Certificate Identity Number: 10034630

Original Approvals:  
ISO 9001 – 8 May 2012

Approval Number(s): ISO 9001 – 0007423

The scope of this approval is applicable to:

Design, manufacture, installation and global distribution of instrumentation, sensors, and equipment for condition based monitoring of machinery health.



001

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Issued By: Lloyd's Register Quality Assurance Ltd, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom

# Quality & Servicing Bulletin

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## Warranty and Limitation of Liability

Parker warrants that products, parts or materials manufactured by it will be of good materials and workmanship and that reasonable care will be employed in assembling or incorporating items not manufactured by it.

Parker will also perform services so that upon the Buyer giving written notice to the Company that Goods have not been supplied or services performed as aforesaid, will at its own expense at its option, replace or repair such defective goods or remedy such defaults in service.

The warranty obligation shall not apply where the Goods have been –

- a. Tampered with
- b. Improperly altered
- c. Repaired or maintained without prior consent from Parker
- d. Installed or connected incorrectly, or
- e. Subjected to Misuse

In each case, other than as a result of Parker's own acts or omissions, the Buyer shall at its own cost return the Goods to the Company for inspection and or repair.

The above warranty shall apply in respect of matters whereof the Buyer gives written notice within 13 months of delivery (15 months outside of Europe) after which any claim in respect thereof shall be absolutely barred.

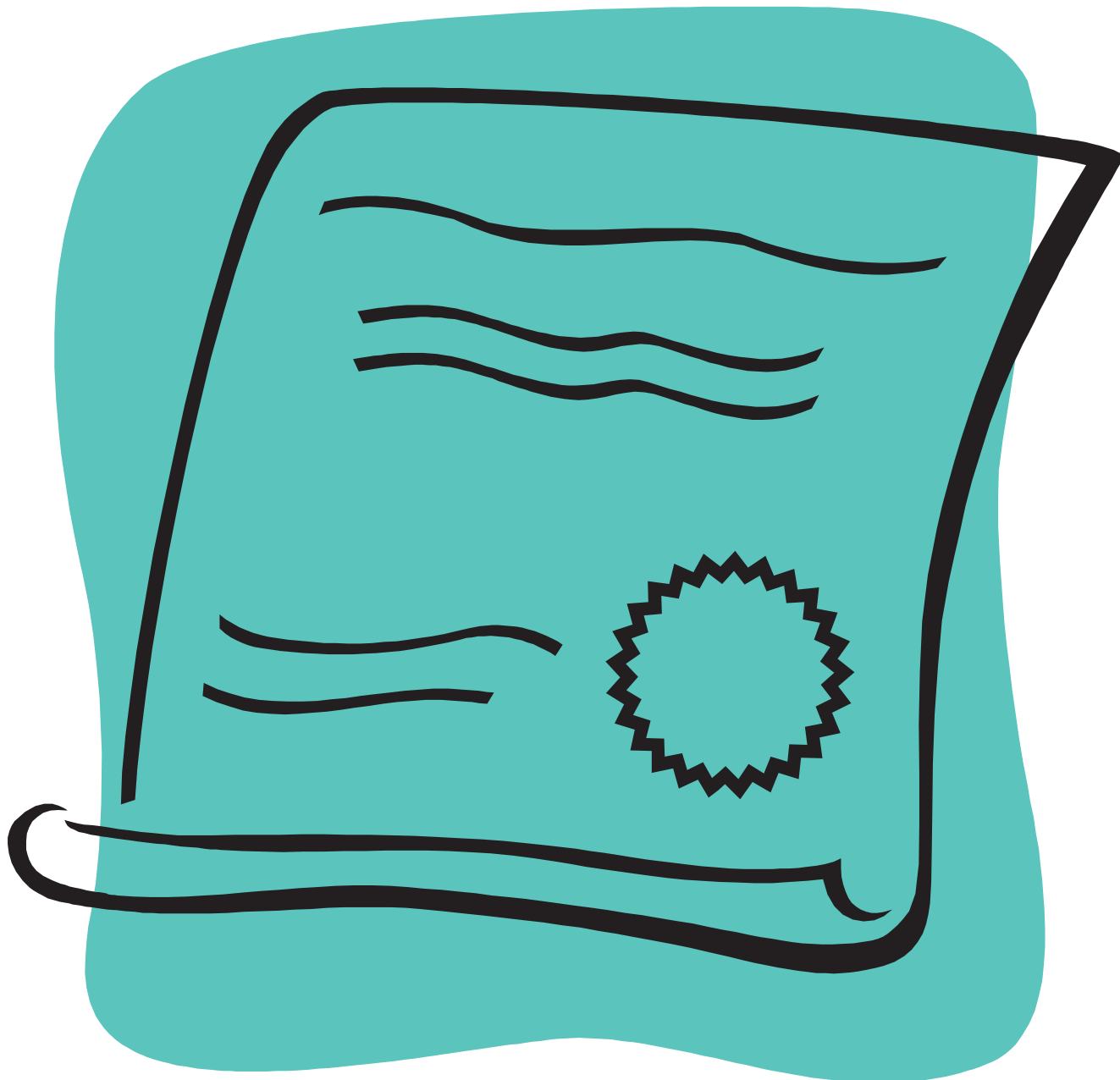
**PLEASE NOTE:**

In the case of repaired items, only the repair carried out is covered by the warranty, not the complete unit.

Parker Kittiwake  
Quality Manager

# Quality & Servicing Bulletin

## Calibration Certificate



If your certificate is not attached here  
please contact Parker Kittiwake.

Email: [kittiwakeinfo@parker.com](mailto:kittiwakeinfo@parker.com)



# Quality & Servicing Bulletin

## Certificate of Conformity

You will only receive a certificate of conformity here if you requested one at the point of order.



# THIS IS PARKER,

 we offer the right diagnosis and administer the most effective solution

Parker's Hydraulic & Fuel Filtration EMEA has the technology and expertise to help you reduce contamination and offer peace of mind in even the most hazardous Zone 2 environments.

We have products that provide real time monitoring of various fuels and oils designed to provide system and product contamination quality checks with portable analyzers such as the icountLCM20 and oil samplers such as the icountOS or inline particle detectors such as the icountPD. Fuel contamination analysis is equally achievable with the icountACM20.

Find out for yourself just how Parker's Fluid Condition Monitoring range can support you.

- aerospace
- climate control
- electromechanical
- filtration
- fluid & gas handling
- hydraulics
- pneumatics
- process control
- sealing & shielding



ENGINEERING YOUR SUCCESS.

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(from AT, BE, CH, CZ, DE, DK, EE, ES, FI, FR, IE, IL, IS, IT, LU, MT, NL, NO, PL, PT, RU, SE, SK, UK, ZA)

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