

## Release notes

# SMART Board 6000S and 6000S Pro system software 3.5

## Overview

SMART Board 6000S and 6000S Pro system software includes the iQ experience's whiteboard and a suite of other applications. Designed specifically to complement individual, small group, and whole-room collaboration, the display fully integrates with mobile devices, such as tablets, smartphones, laptops, and Chromebooks™.

You can download the iQ system software from [smarttech.com/downloads](https://smarttech.com/downloads).

## SMART Board 6000S and 6000S Pro system software 3.5.9051

### Highlights

Release date	March 19, 2020
System software version	SMART Board 6000S and 6000S Pro: 3.5.9051

### New features

System software	<ul style="list-style-type: none"><li>• Picture quality settings and improvements</li><li>• Downloaded files can be saved in the Files Library.</li><li>• If the appropriate app is installed, the display can open a file.</li><li>• SMART's app store is available and includes teacher guides, Google apps, and Microsoft apps.</li><li>• Added Czech, Danish, Dutch, English (UK), Estonian, Finnish, Greek, Hungarian, Latvian, Lithuanian, Polish, Romanian, Slovak, Slovenian, Turkish, and Welsh language support.</li></ul>
Screen Share	<ul style="list-style-type: none"><li>• SMART Screen Share app for iOS and Android devices can connect to the display using a QR code on the display's screen.</li><li>• Windows and Mac computers can be controlled using the SMART Screen Share app.</li></ul>

#### **!** IMPORTANT

You can use SMART Screen Share app's touchback feature to control a computer that's connected to the display using the Screen Share app. For example, use touchback when presenting a PowerPoint file. Touchback doesn't replace connecting a computer to the display with video and USB cables.

SMART Notebook Player for the display (education models only)	<ul style="list-style-type: none"><li>• Ready-made activities are available to add to a page.</li><li>• You can search for videos using Bing.</li></ul>
Browser	Browser can download and save files in the Files Library

**Resolved issues**

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|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| System software                                               | <ul style="list-style-type: none"> <li>• Selecting and deleting all files didn't delete all files [76661].</li> <li>• Disabling the Library for the kapp Whiteboard disabled the Library for all signed-in users. All kapp Whiteboards would have eventually been deleted too [67803].</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Screen Share                                                  | <ul style="list-style-type: none"> <li>• Audio was absent when using the SMART Screen Share app on a Mac computer with macOS 10.15 [80446].</li> <li>• After a device using Miracast stopped sharing its screen, Screen Share closed unexpectedly [67303].</li> <li>• The display might not automatically disconnect from the Wi-Fi network when a device using Miracast shared its screen [66324].</li> <li>• When both Ethernet and Wi-Fi were enabled on the display, the Screen Share app showed the connection information for the Wi-Fi connection [60444, 417977].</li> <li>• Samsung mobile devices should have used the Google™ Home app to share content [417994, 10815].</li> <li>• Text appeared blurry when using Google Cast in the Chrome browser or Cast from a Chromebook or a mobile device [407403, 10784].</li> </ul> |
| SMART Notebook Player for the display (education models only) | <ul style="list-style-type: none"> <li>• Customizations to the dice widget in a SMART Notebook file created on a computer wouldn't appear on the display [79927]</li> <li>• If more space was added to a page, any content on the page might have been unreadable when the SMART Notebook file was exported as a PDF [64383].</li> <li>• When presenting a SMART Notebook file on the display, the ink in the SMART Notebook file might not have been saved if the mobile device was no longer connected to a network [43205]</li> </ul>                                                                                                                                                                                                                                                                                                  |

**Known issues**

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|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| System software                                               | <ul style="list-style-type: none"> <li>• When copying a file that currently has the same file name as a file on a USB drive, the old file is not replaced on the USB drive. Rename the file on the display and then copy it to the USB drive [85347].</li> <li>• Home screen appears after a brief delay when the display starts [35475].</li> </ul>                                                                                                                                                                    |
| Screen Share                                                  | <ul style="list-style-type: none"> <li>• The Screen Share app on iPad with iOS 12.4.5 causes out-of-synch audio or no audio. Upgrade the iPad's operating system to the latest iOS version [90086].</li> <li>• Devices that can't use h.264 cannot share their screen reliably [389774].</li> </ul>                                                                                                                                                                                                                     |
| SMART Notebook Player for the display (education models only) | <ul style="list-style-type: none"> <li>• The following SMART Notebook file content is not supported by SMART Notebook Player: <ul style="list-style-type: none"> <li>◦ Flash® widgets</li> <li>◦ GeoGebra</li> <li>◦ Lesson Activity toolkit</li> <li>◦ 3D objects</li> <li>◦ SMART blocks</li> <li>◦ Concept mapping</li> </ul> </li> <li>• The Player app closes unexpectedly when you open a SMART Notebook file that contains SMART response® 2 question set that has more than 10 images in it [18287].</li> </ul> |

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