4K Ultra HD Zoom Camera User Manual



Version V1.0 (English)

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SAFETY GUIDES

1.Before operation, please fully read and follow all instructions in the manual. For your safety, always keep this manual with the camera.

2.The camera power input range is 100-240VAC (50-60Hz), ensure the power supply input within this rate before powering on.

3. The camera power voltage is 12VDC, rated currency is 2A. We suggest you use it with the original power supply adapter supplied by the factory.

4.Please keep the power cable, video cable and control cable in a safe place. Protect all cables especially the connectors.

5.Operational environment: 0°C-50°C, humidity less than 90%. To avoid any danger, do not put anything inside the camera, and keep away from the corrosive liquid.

6. Avoid stress, vibration and damp during transportation, storage and installation.

7.Do not detect the camera housing and cover. For any service, please contact authorized technicians.

8.Video cable and control cable should be individually shielded, and cannot be substituted with other cables. Do not direct the camera lens towards strong light, such as the sun or the intensive light.

9. Use a dry and soft cloth to clean the camera housing. Applied with neutral cleaning agent when there is need to clean. To avoid damage on the camera lens, never use strong or abrasive cleaning agents on the camera housing.

10.Do not move the camera by holding the camera head. To avoid mechanical trouble, do not rotate the camera head by hand.

NEVER MOVE THE CAMERA MANUALLY WHEN IT IS WORKING.

11. Put the camera on fixed and smooth desk or platform, avoid leaned installation.

12. Power Supply Polarity (Drawing)



Note:

The video quality may be affected by the specific frequencies of electromagnetic field.

PACKING LIST

Check all bellow items when open the package:	
Camera ······ 1	
Power Adapter ······ 1	
Power Cable 1	
Remote Controller 1	
User Manual ······	
QC certification 1	

QUICK START

1. Check all cable connections before power on.



PRODUCT ADVANTAGE

- •Adopts most advanced DSP, 1/2.8 inch 8.5MP sensor, providing full HD video resolution and crystal clear image.
- High end 5x optical zoom 4k lens with 85 degree field of view.
- •4K video over IP, H.264, H.265 encoding;
- Support POE: one single CAT5/6 to get video, control and power supply;
- Fast video format switch: less than 3 seconds
- Special Focusing Algorithm: fast and precise focusing performance when zooming;
- Supported field upgrade for firmware;

• Support IR transfer function, code of the third party remote controller can be transferred to the host via VISCA IN port, in case client's development.

- •IP and 3G-SDI outputs, fit for different application, 4K video streaming over IP ;
- White Balance, Exposure, Focus, Iris can be adjusted automatically or manually.
- Standard Sony VISCA, IP VISCA; IP VISCA over both TCP and UDP.
- •IP address, streaming resolution and size can be set in OSD menu.
- OSD menu in English and Chinese supported.

PRODUCT SPEC

Sensor	1/2.5 inch, 8.51megapixel high quality CMOS Sensor		
	IP	3G-SDI	
	Main Stream:	1080p60/50/30/25;	
	3840*2160P15~30	720p60/50/30/25;	
Video Format	1080P15~30	1080i50/60;	
	Sub Stream:		
	720P15~30 1024*576P15~30		
	640*360P15~30		
Optical Zoom	5X		
Digital Zoom	4X		
Angle of Viewing	26.5° (near) ~85° (far)		
F.no.	Wide : 2 Tele : 2.8		
Min. Focus Distance	Wide: 0.3m Tele: 1.5m		
Preset No.	Remote controller: 10; RS232: 128 (only save o	ptical zoom and focus position)	
Control Port	RS232 /RJ45		
Video Port	RJ45/SDI		
Network Port Speed	1000M		
Noise Reduction	2D&3D		
S/N Ratio	>50dB		
Focus	f = 2.8(near) ~ 14mm(far)		
Minimum Lux	0.1 lux		
White Balance	Auto/Indoor/Outdoor/Manual/One Push/Sodium Lamp Auto/Sodium Lamp		
Anti-Flicker	OFF/50Hz/60Hz		
Night Mode	Supported		
Gamma	Supported		
Up-side Down	Supported		
Mirror	Supported		
Focus	Auto / Manual		
Iris	Auto / Manual		
Electric Shutter	Auto / Manual		
BLC	Auto / Manual		
Pan Tilt Flip	Supported		

Video Encode	H.264/H.265
Bit Rate Control	Variable Bit Rate, Constant Bit Rate
Video Bit Rate	1024Kbps~20480Kbps
Frequency	15fps~30fps
Supported Protocol	TCP/IP, HTTP, RTSP, RTMP, Onvif, DHCP , VISCA, VISCA over IP
POE	Supported
Input Voltage	DC12V/POE(IEEE802.3af)
Dimension(L x W x H)	168.8 x 80 x 80 (MM)
Net Weight	0.65KG

CAMERA INTERFACE





1.RJ45 Port 2.RS232 Port Power Indicator Light
 4.12V Power Input

5.3G-SDI Port 6. IR Receiver

CAMERA DIMENSION(MM)





IR REMOTE CONTROLLER





LED Function Instruction

Press any button and shows in red color: Current selection is to control the camera; Press any button and shows in green color: Current selection is to control the codec; Press any button and shows in blue color: Current selection is to control the TV;

Power button

Red button: in normal work mode, short press one time, camera will enter standby mode; short press again, the camera will start self-configuration and go to HOME position; it will go to No.0 preset position if that was set; **Green button**: Codec power button(need to learn the button coding);

Blue button: TV power button (need to learn the button coding);



Focus (Left): +/-Manual focus, only valid under manual focus model; Zoom (Right): +/-Control the lens zoom rate; Navigate : Up/Down/Left/Right In normal working mode, use navigate key to control pan/tilt; Confirm/Home button: In normal working mode, short press to let the camera go back to Home position.

Menu button: Enter the OSD menu



Number buttons

Set Preset: Long press(3seconds) the number button to save preset;

Clear Preset: +number button to clear the relative preset; Long press(3seconds) the Clear button to clear all preset;

Run Preset: Short press the number button to run the relative preset.

LEARNING FUNCTION:

 Press the green button, the LED indicator light will show in green color for 1 second, means switch to video terminal/codec control mode;

2.Single Button Coding: long press(3seconds) Home +number"1" button simultaneously, the green indicator LED will light, enter button learning mode, press the buttons which need to be learned, LED will start flickering(1HZ), now can start button learning: get the codec remote point to the camera remote's infrared tube(about 10cm distance), then press the button which need to be learned, the LED re-flickering when learning finishes ; press other buttons which also need to be learned; Press the Home+"0" buttons simultaneously to exit and save all remote data.

If the button learning fails, the camera will enter normal working mode after 15seconds, LED will extinguish.

All Button Coding: long press (3seconds) Home+number"2" button simultaneously, the green indicator LED will start flickering(1HZ), to enter all button learning mode: get codec remote point to the camera remote's infrared tube(about 10cm distance), to start all button coding mode, the LED will extinguish when learning finished.
 If the button learning fails, the camera will enter normal working mode after 15seconds, LED will extinguish.
 All Button Sending Mode: long press (3seconds) the Menu+ number "3" button simultaneously, the remote will

enter all button sending mode.

5. Similar operation for the TV control mode learning.

VISCA PROTOCOL

Part1 Camera Return Command

Ack/Completion Message			
Command Packet	Note		
z0 41 FF	Returned when the command is accepted.		
z0 51 FF	Returned when the command has been executed.		
	Command Packet z0 41 FF z0 51 FF		

z = camera adderss+8

Error Messages			
	Command Packet	Note	
Syntax Error	z0 60 02 FF	Returned when the command format is different or when a command with illegal command parameters is accepted	
Command Not Executable	z0 61 41 FF	Returned when a command cannot be executed due to current conditions. For example, when commands controlling the focus manually are received during auto focus.	

Part2 Camera Control Command

Command type	function command			
	Stop	8x 01 04 07 00 FF		
	Tele(Standard)	8x 01 04 07 02 FF		
	Wide(Standard)	8x 01 04 07 03 FF		
	Tele(Variable)	8x 01 04 07 2p FF	0/1)==	
	Wide(Variable)	8x 01 04 07 3p FF	$p = O(IOW)^{-1}(High)$	
	Direct	8x 01 04 47 0p 0q 0r 0s FF	pqrs: Zoom Position (0(wide) ~0x4000(tele))	
CAM_Zoom	Direct with speed	8x 0A 04 47 0t 0p 0q 0r 0s FF	t: spd 0~7 pqrs: Zoom Position (0(wide) ~0x4000(tele))	
	Combine Mode	81 01 04 36 00 FF	Combine with optical zoom control	
	Separate Mode	81 01 04 36 01 FF	Separate with optical zoom control	
	Stop	81 01 04 06 00 FF	Enable In separate mode	
	Tele (Variable)	81 01 04 06 2p FF	Enable In separate mode	
	Wide (Variable)	81 01 04 06 3p FF	Enable In separate mode	
	Direct	81 01 04 46 0p 0q 0r 0s FF	Enable In separate mode	
CAM_Focus	Stop	8x 01 04 08 00 FF		
	Far(Standard)	8x 01 04 08 02 FF		
	Near(Standard)	8x 01 04 08 03 FF		
	Far (Variable)	81 01 04 08 2p FF	p=0 (Low) to 7 (High)	
	Near (Variable)	81 01 04 08 3p FF	p=0 (Low) to 7 (High)	

Command type	function	command		
	Direct	8x 01 04 48 0p 0q 0r 0s FF	pqrs: Focus Position	
	Auto Focus	81 01 04 38 02 FF	Camera defaulted focus mode is	
	Manual Focus	81 01 04 38 03 FF	in/out, will active the auto focus;	
	One Push AF	8x 01 04 18 01 FF	user can save preset no.1 with preset zoom and focus, so the camera will go to preset 1 mode after power circle. And when it under manual focus when power on, it won't do focus again, to keep the stable focus performance.	
CAM_ZoomFocus	Direct	8x 01 04 47 0p 0q 0r 0s Ot 0u 0v 0w FF	pqrs: Zoom Position (0(wide)~ 0x4000(tele)) tuvw: Focus Position	
	Auto	8x 01 04 35 00 FF		
	Indoor	8x 01 04 35 01 FF		
	Outdoor	8x 01 04 35 02 FF		
	OnePush	8x 01 04 35 03 FF		
CAM_WB	ATW	8x 01 04 35 04 FF		
	Manual	8x 01 04 35 05 FF		
	Sodium lamp	8x 01 04 35 08 FF		
	fluorescent	8x 01 04 35 09 FF		
	OnePush Trigger	8x 01 04 10 05 FF		
	Reset	8x 01 04 03 00 FF		
CAM RGain	Up	8x 01 04 03 02 FF	Manual Control of R Gain	
CAM_Roam	Down	8x 01 04 03 03 FF		
	Direct	8x 01 04 43 00 00 0p 0q FF	pq: R Gain (0~0xFF)	
	Reset	8x 01 04 04 00 FF		
CAM Brain	Up	8x 01 04 04 02 FF	Manual Control of B Gain	
CAM_bgain	Down	8x 01 04 04 03 FF		
	Direct	8x 01 04 44 00 00 0p 0q FF	pq: B Gain (0-0xFF)	
	Full Auto	81 01 04 39 00 FF	Automatic Exposure mode	
CAM_AE	Manual	81 01 04 39 03 FF	Manual Control mode	
	Shutter Priority	81 01 04 39 0A FF	Shutter Priority	
			Automatic Exposure mode	
	Iris Priority	81 01 04 39 0B FF	Iris Priority Automatic	
			Exposure mode	
	Bright	81 01 04 39 0D FF	Bright Mode (Manual control)	

Command type	function	command		
	Reset	8x 01 04 0A 00 FF		
	Up	8x 01 04 0A 02 FF	Shutter Setting	
CAM_Shutter	Down	8x 01 04 0A 03 FF		
	Direct	8x 01 04 4A 00 00 0p 0q FF	pq: Shutter Position (0~0x15)	
	Reset	8x 01 04 0B 00 FF		
CANA Inia	Up	8x 01 04 0B 02 FF	Iris Setting(0~0xD)	
CAM_INS	Down	8x 01 04 0B 03 FF		
	Direct	8x 01 04 4B 00 00 0p 0q FF	pq: Iris Position (0~ 0x0D)	
	Reset	8x 01 04 0C 00 FF		
CANA Coin	Up	8x 01 04 0C 02 FF	Gain Setting (0~0x0F)	
CAM_Gam	Down	8x 01 04 0C 03 FF		
	Direct	8x 01 04 0C 00 00 0p 0q FF	pq: Gain Positon (0~0x0E)	
	Reset	8x 01 04 0D 00 FF		
CANA Bright	Up	8x 01 04 0D 02 FF	Bright Setting	
CAIM_Bright	Down	8x 01 04 0D 03 FF		
	Direct	8x 01 04 4D 00 00 0p 0q FF	pq: Bright Positon (0~0x1B)	
	On	8x 01 04 3D 02 FF	Exposure Compensation ON/OFF	
CAM_WDR	Off	8x 01 04 3D 03 FF		
	Direct	8x 01 04 D3 pq FF	pq: ExpComp Position (0~0x6)	
CAM_BackLight(BL	On	8x 01 04 33 02 FF	BackLight On	
C)	Off	8x 01 04 33 03 FF	BackLight Off	
	Reset	8x 01 04 02 00 FF		
CANA Sharphore	Up	8x 01 04 02 02 FF	Aperture Control	
CAM_Sharphess	Down	8x 01 04 02 03 FF		
	Direct	8x 01 04 42 00 00 0p 0q FF	pq: Aperture Gain (0~0x0F)	
	Reset	8x 01 04 3F 00 0p FF	p: Preset Number(=0 to 127)	
CAM_Memory(pres et)	Set	8x 01 04 3F 01 0p FF	Corresponds to 0 to 9 on the	
	Recall	8x 01 04 3F 02 0p FF	Remote Commander	
	On	8x 01 04 61 02 FF	Imaga Elin Harizontal ON/OFF	
CAIN_ER_Reverse	Off	8x 01 04 61 03 FF	inage rip nonzontai ony orr	
CAM_PictureFlip	On	8x 01 04 66 02 FF	Imaga Elin Vartical ON/OEE	
	Off	8x 01 04 66 03 FF	וווומצב רווף עבו נוכמו טוע/טרר	
CAM_Saturation	Saturation	8x 01 04 A1 00 00 0p 0q FF	pq :saturation level 0x00~0xff	
CAM_Gamma	Gamma set	81 01 04 5B 0p FF	P:Gamma NO. (0~4)	

Command type	function	command		
CAM_2D Noise Reduction	Direct	8x 01 04 A5 0p FF	p:0-OFF , 1-ON	
CAM_3D Noise Reduction	Direct	8x 01 04 53 0p FF	3D Noise Reduction Range: 0 – OFF 1 – AUTO 2-5 : level Defaulted: 1 – AUTO	
	50HZ	81 01 04 AA 01 FF	50HZ	
FLICK	60HZ	81 01 04 AA 02 FF	60HZ	
	OFF	81 01 04 AA 00 FF	OFF	
VideoSystem Set		8x 01 06 35 00 pp FF	pp: Video format 1080P60 0x00 1080P50 0x01 1080P30 0x04 1080P25 0x05 720P60 0x06 720P50 0x07	
	DHCP off	8x 01 04 AE 00 FF	DHCP off	
DHCP control	DHCP on	8x 01 04 AE 01 FF	DHCP on	
	IP set	8x 01 04 AB 0p 0q 0r 0s 0m	Set ip to :pq.rs.mn.xy	
		On Ox Oy FF		
	Mask set	8x 01 04 AC 0p 0q 0r 0s 0m	Set mask to :pq.rs.mn.xy	
		On Ox Oy FF		
IP address control	Gateway set	8x 01 04 AD 0p 0q 0r 0s 0m 0n 0x 0y FF	Set gateway to : pq.rs.mn.xy	
	DNS set	8x 01 04 AF 0p 0q 0r 0s 0m	Set DNS to : pq.rs.mn.xy	
		On Ox Oy FF		
			pqrs : Column(x size)	
			mnxy: Line (y size)	
	resolution	8x 01 04 C2 00 0p 0q 0r 0s	only support:	
		0m 0n 0x 0y FF	1920*1080	
Main stream			3840*2160	
	rate	8x 01 04 C2 01 0p 0q 0r 0s Om 0n 0x 0y FF	pqrsmnxy: bitrate (1024~20480)	
	frame rate	8x 01 04 C2 03 0p 0q FF	pq: 15~30fps	
			IDR Setting:0xpq	
	אטו	8x 01 04 C2 04 0p 0q FF	(5~120)	

Command type	function	command	
			pqrs : Column(x size)
			mnxy: Line (y size)
	recolution	8x 01 04 C3 00 0p 0q 0r 0s	only support:
	resolution	0m 0n 0x 0y FF	1280*720
Sub stream			1024*576
			640*360
	rate	8x 01 04 C3 01 0p 0q 0r 0s	narrampay hitrato (1024~10240)
		0m 0n 0x 0y FF	pdrsmnxy: bitrate (1024 ⁻ 10240)
	frame rate	8x 01 04 C2 03 0p 0q FF	pq: 15~30fps
	IDR	8x 01 04 C3 04 0p 0q FF	IDR Setting:0xpq
			(5~120)

PART 3 INQUIRY COMMAND

Command type	command	return	note
CAM_PowerInq		y0 50 02 FF	On
	8X 09 04 00 FF	y0 50 03 FF	Off(Standby)
CAM_ZoomPosInq	8x 09 04 47 FF	y0 50 0p 0q 0r 0s FF	pqrs: Zoom Position
CANA FacusMadalag	9y 00 04 29 FF	y0 50 02 FF	Auto Focus
CAIM_FOCUSIVIOUEIIIq	6X U9 U4 56 FF	y0 50 03 FF	Manual Focus
CAM_FocusPosInq	8x 09 04 48 FF	y0 50 0p 0q 0r 0s FF	pqrs: Focus Position
		y0 50 00 FF	Auto
		y0 50 01 FF	Indoor mode
	9× 00 04 25 55	y0 50 02 FF	Outdoor mode
CAIVI_WBIVIODeIriq	8X 09 04 35 FF	y0 50 03 FF	OnePush mode
		y0 50 04 FF	ATW
		y0 50 05 FF	Manual
CAM_RGainInq	8x 09 04 43 FF	y0 50 00 00 0p 0q FF	pq: R Gain
CAM_BGainInq	8x 09 04 44 FF	y0 50 00 00 0p 0q FF	pq: B Gain
	8x 09 04 39 FF	y0 50 00 FF	Full Auto
		y0 50 03 FF	Manual
CAM_AEModeInq		y0 50 0A FF	Shutter priority
		y0 50 0B FF	Iris priority
		y0 50 0D FF	Bright
CAM_ShutterPosInq	8x 09 04 4A FF	y0 50 00 00 0p 0q FF	pq: Shutter Position
CAM_IrisPosInq	8x 09 04 4B FF	y0 50 00 00 0p 0q FF	pq: Iris Position
CAM_GainPosiInq	8x 09 04 4C FF	y0 50 00 00 0p 0q FF	pq: Gain Position
CAM_ BrightPosiInq	8x 09 04 4D FF	y0 50 00 00 0p 0q FF	pq: Bright Position
CAM_ApertureInq	8x 09 04 42 FF	y0 50 00 00 0p 0q FF	pq: Aperture Gain
	8x 09 04 3E EE	v0.50 pp EE	pp: Memory number last
CAM_MemoryInd	0,00045111	\$0.50 pp 11	operated.
SYS_MenuModeInq	8x 09 06 06 FF	y0 50 02 FF	On
		y0 50 03 FF	Off
CAM_LR_ReverseInq	8x 09 04 61 FF	y0 50 02 FF	On

Γ		v0.50.03.55	0"
CAM Dicture Fliplan	8× 00 04 66 FF	y0 50 03 FF	On
	8X 09 04 66 FF	y0 50 02 FF	Off
CAM_DITCFING	8X 09 04 AL FF	y0 50 pp FF	
CAM_IPInq	8x 09 04 AB FF	Os FF	
CAM MASKIng	8x 09 04 AC FF	y0 50 0p 0p 0q 0q 0r 0r 0s	
	0x 03 04 / 611	Os FF	
CAM_GATEWAYInq	8x 09 04 AD FF	Os FF	
CAM_DNSInq	8x 09 04 AF FF	y0 50 0p 0p 0q 0q 0r 0r 0s 0s FF	
			pqrs : Column(x size)
		y0 50 0p 0q 0r 0s 0m 0n	mnxy: Line (y size)
MainstreamResolutionInq	8x 09 04 C2 00 FF		only support: 1020*1080
		0x 0y 11	only support.1920 1080
			3840*2160
Main stars and Data Inc.	0.00.04 C2.01 FE	y0 50 0p 0q 0r 0s 0m 0n	pqrsmnxy:
ManistreamKateinq	8X 09 04 C2 01 FF	Ox Oy FF	bitrate (1024~20480)
	8x 09 04 C2 03 FF		frame rate:0xpp
MainFrameRateInq		y0 50 pp FF	(15~30)
			(15-50)
MainIDRIng	8x 09 04 C2 04 FF	v0 50 pp FF	IDR Setting:0xpp
1		,	(5~120)
			pqrs : Column(x size)
			mnxy: Line (y size)
SubstreamResolutionInq	8x 09 04 C3 00 FF	ox Oy FF	only support:1920*1080
_			4200*720
			1280*720
		y0 50 0p 0g 0r 0s 0m 0n	parsmnxy:
SubstreamRateInq	8x 09 04 C3 01 FF	0.0.55	
		UX UY FF	bitrate (1024°10240)
SubFrameRateIng	8x 09 04 C3 03 FF	v0.50 pp FF	frame rate:0xpp
1		, pp	(15~30)
Cal IDD In a	8 00.04 C2.04 FE		IDR Setting:0xpp
SubiDKinq	8X 09 04 C3 04 FF	уй 50 pp FF	(5~120)
CAM_VersionInq	8x 09 00 02 FF	y0 50 ab cd	
VideoSystemIng(Telycam)	8x 09 06 23 FF	v0 50 pp FF	pp: Video format
-		v0 50 02 FF	On
IR_Transfer	8x 09 06 1A FF	y0 50 03 FF	Off

Note: [x] means the camera address; [y] = [x+8]

OSD MENU

1. Under working mode, press the MENU key on the IR remote controller, to enter the OSD menu as bellow:

	MAIN MENU	
☞ SYSTEM	LANGUAGE	ENGLISH
FOCUS	PROTOCOL	VISCA
EXPOSURE	ADDRESS	
IMAGE	BAUDRATE	9600
QUALITY	RETURN	
CTRL		
FORMAT		
RESET		
INFO		

2, After enter the main menu, use the navigate UP/DOWN key to select the main menu. Once been selected, the main menu will change to blue background, and the right side will show all sub menu options.

3, Press the navigate RIGHT key to enter sub menu; use UP/DONW key to select the sub menu; use LEFT/RIGHT key to select

parameter.

4, Press the MENU key again to return to previous menu. Press the MENU key continuously to exit the OSD menu.

5. OSD Menu Setting List

	LANGUAGE	Optional Item: Chinese/English	Default : English
	PROTOCOL	Optional item : VISCA/PELCO-P/PELCO-D	Default : VISCA
SYSTEM	ADDRESS	VISCA:1~7 PELCO-P/D:1~255	Default: 1
	BAUD RATE	Optional item: 2400/4800/9600/115200	Default: 9600
	RETURN	Return to previous menu	

	FOCUS MODE	AUTO/MANUAL/PUSH	Default : AUTO
	FOCUS LIMIT	1.5~10M Reference distance: 1.5/ 2/ 3/ 6/ 10M	Default : 1.5M
FOCUS	DZOOM	Turn on/off digital zoom (2x digital zoom)	Default : OFF
	RATIO DIS	ON/OFF	Default : OFF
	RETURN	RETURN to previous menu	

	EXPOSURE MODE	AUTO/MANUAL/BRIGHT/SHUTTER/IRIS	Default : AUTO
EXPOSURE	SHUTTER	Shutter speed:1/8~1/10000, only valid under manual mode	Default : AUTO
	IRIS	Iris setting:0~13, only valid under manual mode	Default : AUTO
	GAIN	Gain setting: 0~15, only valid under manual mode	Default : AUTO
	BRIGHT	Bright setting:0~27, only valid under bright priority mode.	Default : 8
	FLICK	Anti-Flicker setting:50/60HZ/OFF, to reduce the video flicker	Default : 50HZ
	BACK LIGHT	ON/OFF	Default : OFF

GAMMA	Gamma curve selection	Default:0
RETURN	Return to previous menu	

	WB MODE	Optional: AUTO,INDOOR,OUTDOOR,MANUAL,OUTAUTO,SODIUM	Default: ATW
IMAGE	R GAIN	Red gain level: 0~255, only valid under manual white balance mode.	Default: AUTO
IMAGE	B GAIN	Blue gain level:0~255 , only valid under manual white balance mode	Default: AUTO
	DEFOG	OFF, 1~15	Default: OFF
	RETURN	Return to previous menu	

QUALITY	2D NR	2D noise reduction: the bigger value, the less noise on image, the lower resolution	Default : OFF
	3D NR	3D noise reduction:OFF/AUTO/0~4, the bigger value, the less motion noise on image, high value will cause image smear.	Default:AUTO
	SHARPNESS	Sharpness setting: 0~15, the higher value, the higher sharpness of the edge of the image	Default : 6
	CONSTRAST	Set contrast level	Default: 8
	SATURATION	Set saturation.	Default: 8
	BRIGHT	Whole image bright	Default: 8
	D_WDR	Set wide dynamic range: OFF, 1-6	Default: OFF
	RETURN	Return to previous menu	

	MIRROR	Default: OFF
CONTROL	FLIP	Default : OFF
	D/N MODE	Default : Day
	GAIN LIMIT	Default : 128
	RETURN	

	CAM RESET	Reset camera parameter to default	
RESET	PTZ RESET	Reset pan/tilt parameter to default	
	ALL RESET	Reset all parameter to default	
	RETURN	Return to the previous menu	

	CONTROL VER	VER Camera control firmware version	
	CONTROL DATE	Camera control firmware releasing date	
	FORMAT	Current video output format	
INFO	BAUD RATE	Current RS232 baud rate	
	IP ADDR	Camera IP address	
	NET MASK	Current subnet mask	
	RETURN	Return to the previous menu	

SET IP ADDRESS IN MENU

1. Press "menu" button for 3 seconds, enter IP setting menu.

	IP	SET-		
IP:	192.	168.	002.	188
MASK	255.	255.	255.	000
GW :	192.	168.	002.	001
MENU	E&S	HON	IE/IEN	MER

2. Using "up" "down" navigation key to select parameter needed to set. IP, Mask, Gateway ect can be set.

3.Short press "Home" key to setting mode, current setting parameter starts flickering

4. Short press number key to set needed parmater. After finishing setting, press "Home" key again.

5. If need to exit to menu, press "menu" key. Note: Only press "Home" key after fininshing setting can save current paramter.

WEB SETTING

1. Download and install Flash Player

When visit IP camera via Internet Explore browser the first time, need to install Flash Player, we suggest user download it from

flash official website to get latest version:

https://www.flash.cn/english

after installation, we will be able to see bellow via PC's Programs and Features Control Panel:

🖊 Adobe Flash Player 31 NPAPI	Adobe Systems Incorporated
🖊 Adobe Flash Player 31 PPAPI	Adobe Systems Incorporated

2. Login

Run browser, input IP address(defaulted IP address is 192.168.1.188), to enter login interface, can select Language (Chinese or

English), input admin and password to login as following:

(Default admin: admin Default password: admin)

Login Form	
Username Password	
* 4 0 • •	Login

3. Real-time Preview:

If you are log in web interface first time, there maybe show up a mistake notice as bellow, the reason is the explorer prevent the

web interface to run Flash Player, what we need to do is to enter explorer setting, to set it allow to use Flash Player.

There was a problem trying to load the video. 1, Please install or update your Adobe Flash Player 2, Please modify your browser Settings, allowed to run the Adobe Flash Player



Preview interface as above image, on the right side, there are options to control camera pan, tilt, zoom, focus, presets, focus speed, zoom speed can be set. On the top of the image, main stream and sub stream preview can be selected, image width&height rate can be selected, and full size view can be selected.

4. Parameter Setting

Click "Setting" to enter into parameter setting interafeace as following:

Stream	Main	Sub
Enable		
Encode Mode	H.264 *	H.264 •
RTSP Address	rtsp://192.168.2.188:554/stre am/main	rtsp://192.168.2.188.554/stre am/sub
RTMP Address	rtmp://192.168.2.188:1935/a pp/rtmpstream0	rtmp://192.168.2.188:1935/a pp/rtmpstream1
Resolution	3840x2160 •	1280x720 •
Bitrate(Kb/s) (1024-20480)	20480	2048
Framerate	30 *	30 *
Bitrate Control	CBR *	CBR •
Frame Interval	30	30

"Video Encode": can set image encode mode, main stream and sub stream resolution/bit rate/frame rate, bit rate control

way, and I frame interval etc as above image

"Image Parameter" can set focus, exposure, white balance, image, image quality, noise-reduction, as following picture

Focus including focus mode, default focal distance, digital zoom etc

Focus	Exposure	White-Balance	Image	Image Setting	Noise-reduction	
Focus	Mode	Auto 🔻				
Digital	Zoom					

Exposure includes exposure mode, shutter speed, gain, iris, brightness, and anti-flicker.

Focus	Exposure	White-Bal	ance	Image	e Image Setting	Noise-r	reduction
Exposi	ure Mode	Auto		۳	Gain	8dB	*
Shutte	r	1/75	٣		Iris	F1.8	¥
Anti-fli	ker		60Hz	•	Brightness	11	v

White Balance includes white balance mode, red gain, blue gain.

Focus Exposure	White-Balance	Image	Image Setting	Noise-reduction
White Balance Mode Red Gain Blue Gain	Indoor	• 58 • 52		

Image includes mirror, flip, backlight compensation, Gamma, WDR(wide dynamic range).

Focus Exposure	White-Balance	Image Image S	Setting Noise-reduction	
Mirror Flip Backlight compensation		Gamma Wide Dynan Range	nic 1	T

Image Setting includes brightness, sharpness, contrast, saturation

Focus Exposure	White-Balance	Image	Image Setting	Noise-reduction
Brightness Sharpness Contrast		-9 -3 S -9	aturation	9

Noise reduction includes 2D/3D reduction. There is on/off option for 2D, and off/auto/1~4 six options.

2D noise reduction	Focus Exposure	White-Balance	Image	Image Setting	Noise-reduction
3D noise reduction Auto	2D noise reduction				
	3D noise reduction		Auto	•	

"Ethernet" includes DHCP mode, IP address, subnet mask, default gateway, http port, web port, main stream port, sub stream port.

Default parameter as following:

DHCP	OFF	HTTP port	80
IP address	192.168.1.188	RTSP port	554
Subnet mask	255.255.255.0	RTMP port	1935
Default gateway	192.168.1.1		

"Firmware upgrade": it is for camera program upgrade, currently only for ISP part update. How to update:

As following picture, click "clicking to upload file" icon, open dialog box, select to open the file, and click "upgrade" to start.

DO NOT power off or do other operation when upgrading, reboot the camera after 5 min when upgrade finished.

Then login web end to select "reset all" to reset the camera completely.



Upgrading

3%

 Do not power off or restart the camera during firmware upgrade.
 Do not control device or web page during firmware upgrade, which may cause unexpected error.
 The camera will restart automatically after firmware upgrade.

Reset to default : reset the camera to default setting

Reset simply: reset camera image parameter

Reset Completelyall: reset camera Ethernet and image parameter, language and protocol will not be reset.

Reboot: Reboot ISP part of camera

Reset to default
Reset smpty
To reset the image parameter
Rest completely
To reset all parameter and reboot the device
Rebox
21

Account Setting: is used for setting camera account and password

Input the account firstly, then input same password twice, click set to finish

Please remember account and password, otherwise you may be not able to login.

Account Setting	
Account	
Password	
Confirm Password	
	Ok

VIEW RTSP VIDEO VIA VLC

Default RTSP main streaming address: rtsp://192.168.1.188/stream/main

Default RTSP sub streaming address: rtsp://192.168.1.188/stream/sub

Default RTMP main streaming address: rtmp://192.168.1.188:1935/app/rtmpstream0

Default RTMP sub streaming address:rtmp://192.168.1.188:1935/app/rtmpstream1

- 1, Run VLC Media Player.
- 2, Media->network stream, to enter into "open media" interface.
- 3, Input RTSP address in URL as following:

打开媒体				X
▶ 文件 12 💿 光盘 10	₽₽ 网络 ®	🍯 捕获设备 🛈]	
网络协议 通路 101				
rtsp://192.168.2.110/str	ean/sub			•
http://www.example.com/ rtp://@:1234	http://www.example.com/stream.avi rtp://0:1234			
mms://mms.examples.com/stream.asx rtsp://server.example.org/8080/test.sdp http://mm.wouvthe.com/ordeADvarad6/x				
http://www.yourtube.com/watch?v=gg64x				
🗌 显示更多选项 🖤		_		
			播放 む 💌 🗌	取消℃

4, Click play to view the real time image.

Note: If there is much image lag, select "more option" to enter into following setting, change buffer time smaller (VLC default buffer time is 1000ms).

正在缓冲	200 ms 🌩	起始时间	00X:00m:00s.000 🚔	
📄 同时播放其它媒体(外部音频文件,)				
MRL	RL rtsp://192.168.2.110/stream/sub			
编辑选项	:network-caching=200			
			播放 ℓ ▼ 取消 C	

VISCA OVER IP

VISCA over IP means VISCA protocol transmit via IP, to reduce RS232/RS485 cable layout (the controller must support IP communication function)

Communication port spec:

- Control port: RJ45 Gigabit LAN
- IP protocol: IPv4
- Transmit protocol: UDP
- IP address: set via web end or OSDmenu
- Port address: 52381
- Confirm send/transmission control: depend on applied program
- Applied range: in the same segment, not suitable for bridge network.
- Turn on camera: In the menu, set VISCA option to OVER IP

How to use VISCA over IP

VISCA Command

It means commands from controller to peripheral equipment, when peripheral equipment receives commands, then return

ACK. When commands executed, will return complete message.

For different commands, camera will return different message.

VISCA Inquiry

It means inquiry from controller to peripheral equipment when peripheral equipment receives this kind of commands, it

will return required message.

VISCA Reply

It means ACK, complete message, reply or error reply, it is sent from peripheral equipment to controller.



Command format: the following is message head and valid message format.



Note: LAN output way is big-endian, LSB is in the front.

Payload type:

Data definition as following:

Name	Value (Byte 0)	Value (Byte 0)	Value (Byte 0)
VISCA command	0x01	0x00	Stores the VISCA command.
VISCA inquiry	0x01	0x10	Stores the VISCA inquiry.
VISCA reply	0x01	0x11	Stores the reply for the VISCA command and VISCA inquiry, or VISCA device setting command.
VISCA device setting command	0x01	0x20	Stores the VISCA device setting command.
Control command	0x02	0x00	Stores the control command.
Control reply	0x02	0x01	Stores the reply for the control command.

Payload length

Valid data length in Payload (1~16), is command length.

For example, when valid data length is 16 byte

Byte 2 : 0x00

Byte 3 : 0x10

Controller will save sequence number of each command, when one command sent, the sequence number of the command will add

1, when the sequence number becomes the max value, it will change to 0 for next time. The peripheral equipment will save

sequence number of each command, and return the sequence number to the controller.

Payload

According to Payload type, the following data will be saved.

VISCA command

Save VISCA command packet

VISCA inquiry

Save VISCA message packet

VISCA reply

Save VISCA return packet

VISCA device setting command

Save VISCA equipment setting command packet.

Control command

The following data is saved in control command payload

Name	Value	Description
RESET	0x01	Resets the sequence number to 0. The value that was set as the sequence number is ignored.
ERROR	0x0Fyy	yy=01: Abnormality in the sequence number.
		yy=02: Abnormality in the message (message type)

Controlled reply

The following data is saved in return command payload of control command.

Message	Value	Description
ACK	0x01	Reply for RESET.

Delivery confirmation

VISCA over IP uses UDP as transmission communication protocol, UDP communication message transmission is not stable, it is

necessary to confirm delivery and resent in application.

Generally, when controller sends a command to peripheral equipment, controller will wait for the return message then send

the next command, we can detect and confirm if the peripheral equipment receive the commands from return message's lag time.

If controller shows it is overtime, it is regarded as error transmission.

If controller shows it is overtime, resend the commands to check peripheral's status, resent command sequence number is

same as last command, the following chart list the received message and status after resending the commands.

Lost message	Received message for retransmission	Status after retransmission	Correspondence after retransmission
Command	ACK message	Command is performed by retransmission.	Continue processing.
ACK message	ERROR (Abnormality in the sequence number.)	Command has been performed. If only the ACK message is lost, the completion message returns.	If the result by the completion message is needed, retransmit by updating the sequence number.
Completion message for the command	ERROR (Abnormality in the sequence number.)	Command has been performed.	If the result by the completion message is needed, retransmit by updating the sequence number.
Inquiry	Reply message	Inquiry is performed by retransmission.	Continue processing.
Reply message for the inquiry	ERROR (Abnormality in the sequence number.)	Inquiry has been performed.	If the result by the reply message is needed, retransmit by updating the sequence number.
Error message	Error message	Command is not performed. If the error cause eliminates, normal reply is returns (ACK, reply message).	Eliminate the error cause. If normal reply returns, continue processing.
Inquiry of the VISCA device setting command	Reply message of the VISCA device setting command	Inquiry has been performed by retransmission.	Continue processing.
Reply message of the VISCA device setting command	ERROR (Abnormality in the sequence number.)	Inquiry has been performed.	If the result by the reply message is needed, retransmit by updating the sequence number.

Sequence chart as following



Consider Peripharal device Constant sug-100 Time out ACK usq-100 Command sug-100 Command sug-100 Command sug-100 Command sug-100 Command sug-100 Command sug-101 Command sug-101 Command sug-101 Command sug-101

Sequence chart when command lost

Sequence chart when returned message lost

Note: Do not set IP address, subnet mask, gateway parameter in VISCA over IP command, otherwise, it will cause network breaks off. Due to change these parameter, network will be in off status.