Planar UltraRes™ User Manual





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RoHS Compliance Statement

The Planar UltraRes 4K professional displays are fully RoHS compliant.

ADA Compliance Statement

All Planar UltraRes 4K professional displays are compliant with the Americans with Disabilities Act.

Part Number: 020-1229-01A

Table of Contents

Introduction	1
Important Safety Instructions	2 4
Recommended Usage	5
Burn-In Versus Temporary Image Retention Normal Use Thermal Guidelines	5 5
Basic Concept of Planar UltraRes Display	7
Using the Remote Control	3
Powering On/Off Planar UltraRes Displays Planar UltraRes in Standby Mode	9 0
Input Setup	1
Supported Formats for Multiple Inputs 1 Supported Formats for Single Inputs 1	1 1
Installing a Planar UltraRes Display	3
Before You Begin	3
Tools/Equipment List1Other Things You May Need1Plan Your Installation1	3 3 3
Supported Graphics Cards 14	4
Setting Up AMD Graphics Cards For 3D Content	5 5
Recommended PCs	5
Unpacking and Checking Accessories	7
LCD Module Box	7 Э
LCD Installation	1
Installing an UltraRes Display on a Wall	2
Using the Kickstand Bracket	9

Connections	С
Connecting AC Power	С
Connecting the Wired IR Module) 1
Setting Up UltraRes Using Multiple Inputs	י 2
Setting Up UltraRes Using Single Inputs	5
Installing the UltraRes Control Software	9
Installing USB Drivers	2
Using the UltraRes Control Software	3
Setting Up Sources	5
Auto Power Off Timer	6
Standby Mode	6
Changing Backlight Intensity	7
Turning Local Dimming On or Off	7
Chan air a France Delay	-
Changing Frame Delay	/
Upgrading Firmware	8
Error Codes	1
Naturals Cattings	h
Network Settings	5
DHCP Network Setup	3
Static IP Network Setup	5
Planar UltraRes Remote Monitoring Software	9
	<u>_</u>
Remote Monitoring Home	9
Remote Monitoring Unit Status	0
Remote Monitoring Display Control	0
Kemote Monitoring Power On/Off6	1
Remote Monitoring Source Setup62	2
Remote Monitoring Advanced Setup 63	3
Remote Monitoring Admin Setup63	3

Remote Monitoring Network Setup	64
Remote Monitoring Date and Time 6	6
Remote Monitoring Access Control	57
Remote Monitoring Software Setup (Upgrading Network Firmware)	8
Remote Monitoring Reboot	;9
External Control	'1
RS232 Communication	'2
Connecting the RS232 Cable	'2
Setting Up Multiple Inputs Using RS232 Commands7	'2
Setting Up Single Inputs Using RS232 Commands7	'3
RS232 Commands	'4
RS232 Command Format	'4
RS232 Response Format	'5
RS232 Command/Response Examples	6'
Supported UltraRes RS232 Commands	7
SNMP Monitoring	60
Sending RS232 Commands Via UDP	;1
Using Discrete IR Codes	32
IR Command Protocol	32
Supported UltraRes IR Commands 8	3
Specifications	35
Signal Compatibility	37
UltraRes Dimensions	39
Display Dimensions - Front, Side and Top Views	39
Display Dimensions - Rear View	90
Rear View - Wall Mount Hangers and Service Panel Locations)1
Landscape Wall Mounts - Front and Bottom Views 9	12
Landscape Wall Mounts - Sides Views 9	13
Portrait Wall Mounts - Front View	94

Portrait Wall Mounts - Sides Views95
Optional Pedestal Mount - Front View96
Optional Pedestal Mount - Top and Bottom Views
Optional Pedestal Mount - Single and Double Sided98
Optional Pedestal Mount - Double Sided in Service Position
Troubleshooting During Installation
UltraRes LED Codes
Error Codes in the UltraRes Control Software
Symptoms, Possible Causes and Solutions104Symptom: Can't Get PC to Output 4K @ 24/30Hz104Symptom: Can't Get PC to Output 4K @ 60Hz105Symptom: My Scheduled Network Power On/Off Settings Aren't Working106Symptom: IR Isn't Working Properly106
Accessing Planar's Technical Support Website
Downloading Additional Documentation and Firmware
Downloading Utility Software
Regulatory Information

Introduction

Planar UltraRes 4K professional display is a family of 84" Ultra HD displays that produce resolution and picture quality not before seen in large format LCD displays. There are three different offerings: the UR8450-LX, UR8450-MX and the UR8450-3D. Designed specifically for resolution-rich commercial applications, Planar UltraRes displays offer the image quality, connectivity, industrial design and configuration options required in leading control rooms, collaboration rooms and digital branding installations.

Some of the features of the UltraRes display are:

- Ultra HD (3840 x 2160) resolution @ 120Hz vertical refresh
- Outstanding picture quality 4x pixel density of a comparably-sized Full HD display
- Slim design with Planar Profile[™] Mounting System (about 3" deep when mounted)
- Supports range of 4K sources and timings
- Energy-saving features include LEDs, <0.5 watt standby mode and auto-off signal detection

Caution: This manual is intended for use by qualified service persons and end users with experience installing LCD displays.

Important Safety Instructions

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use any of the Planar UltraRes products near water.
- 6 Clean the LCD screens with an LCD screen cleaner or LCD wipes.
- 7 Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
- 8 Do not defeat the safety purpose of the polarized or grounding type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. When the provided plug does not fit into your outlet, consult an electrician for the replacement of the obsolete outlet.
- 9 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles and the point where they exit from any of the Planar UltraRes products.
- **10** Only use the attachments/accessories specified by the manufacturer.
- **11** Unplug all Planar UltraRes displays during lightning storms or when unused for long periods of time.
- **12** You must follow all National Electrical Code regulations. In addition, be aware of local codes and ordinances when installing your system.
- 13 Refer all servicing to qualified service personnel. Servicing is required when any of the Planar UltraRes products have been damaged in any way, such as the AC power cord or plug is damaged, liquid has been spilled or objects have fallen into a product, the products have been exposed to rain or moisture, do not operate normally or have been dropped.
- 14 Keep the packing material in case the equipment should ever need to be shipped.
- **15** Wall mounts must be secure. The wall must be strong enough to hold the UltraRes display, mounts and cables.

16 Slight pressure on the LCD will cause distortion of the image. Heavier pressure will cause permanent damage. Planar UltraRes configurations should be mounted where viewers cannot touch the screen or insert small objects in the openings that will create hazards by contacting bare conductive parts.

Caution: The front polarizer is soft and subject to scratches from sharp objects.

17 The polarizer is a thin sheet of film laminated to the outside layer of glass on the LCD screen. Take care when handling items near the screen.

European Union Disposal Information

English

Disposal of old Electrical & Electronic Equipment (Applicable throughout the European Union and other European countries with separate collection programs

This symbol found on your product or on its packaging, indicates that This optimize non-type process of the process of th this product is disposed of correctly, you will help prevent potential negative consequences to the environment and human health, which could otherwise be caused by inappropriate disposal of this product. The recycling of materials will help to conserve natural resources.



This symbol is only valid in the European Union. If you wish to discard this product, please contact your local authorities or dealer and ask for the corect method of disposal

Español

Deshecho de equipos eléctricos y electrónicos (aplicable a la Unión Europea y a otros países europeos con programas de reciclaje independientes)

La presencia de este símbolo en el propio producto o en su material de embalaje, indica que no se debe tratar como residuo doméstico cuando dese deshaces de ál. En su lugar, debe entregarlo en el punto limpio correspondiente de reciclaje de equipos eléctricos y electrónicos. Ase gurándose de que este producto se desecha de forma correcta, ayudará a evitar posibles consecuencias negativas para la conservación del medioambiente y la salud humana, consecuencias que podrían darse si se deshace del producto de forma inadecuada. El reciclado de materiales avuda a conservar los recursos naturales



Este símbolo solamente es válido en la Unión Europea.

Si desea deshacerse de este producto, póngase en contacto con las autoridades locales o con su distribuidor y pida información sobre el método de disposición adecuado.

Português

Eliminação de equipamentos eléctricos e electrónicos usados (aplicável na União Europeia e noutros países europeus com programas próprios de recolha destes equipamentos)

Este símbolo, colocado no produto ou na respectiva embalagem, indica que o produto não deve ser tratado como lixo doméstico aquando da sua eliminação. Em vez disso, deve ser entregue num ponto de recolha de equipamentos eléctricos e electrónicos para posterior reciclagem. Ao garanti a correcta eliminação deste producto, estará a evitar consequências poten-cialmente negativas tanto para o ambiente como para a saúde humana. A recicladem de materiais aiuda a preservar os recursos naturais



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Den här symbolen är endast giltig inom den Europeiska unionen. Om du vill slänga bort den här produkten ska du kontakta lokala myndigheter eller återförsäljar, och

fråga efter lämplig avfallsmetod.

- Francais
- Mise au rebut des équipements électriques et électroniques usagés (Valable dans l'ensemble de l'Union Européenne ainsi que dans les pays européens disposant de programmes distincts de collecte des déch

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- Italiand Smaltimento delle attrezzature elettriche ed elettroniche usate (applicabile
- in tutta la Comunità Europea ed altri Paesi Europei che applicano programmi di raccolta differenziata)

Il simbolo trovato sul prodotto, o sulla sua confezione, indica che il nomboli do posere trattato come i domezione, nome di momento di smaltirlo. Al contrario, deve essere consegnato ad un centro di raccolta specializzato nel riciclaggio di attrezzature elettriche ed elettroniche. Assicurando che il corretto smaltimento di questo prodotto, si aiuterà a preve-nire potenziali conseguenze negative sull'ambiente e sulla salute umana, che possono essere provocate da uno scorretto smaltimento di questa attrezzatura. I materiali riciclati aiuteranno a conservare le risorse naturali.



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Polski

 Usuwanie zużytego sprzętu elektrycznego i elektronicznego (Dotyczy krajów Unii Europejskiej i innych krajów europejskich z oddzielny programami zbiórki odpadów)

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Ten symbol obowiązuje wyłącznie w krajach Unii Europejskiej. Informacie dotyczace prawidłowej metody usuniecia tego produktu, można uzyskać u władz lokalnych lub u dostawcy.

Suomi

Vanhojen sähkö- ja elektroniikkalaitteiden hävittäminen (Soveltuva kaik kialla Euroopan unionin alueella, sekä muissa Euroopan maissa, joilla on erilliset keräysohjelmat)

Jos tuotteessa tai sen pakkauksessa on tämä symboli, sitä ei pidä hävitettäessä käsitellä tavallisena kotitalousiätteenä, vaan se kuuluu toimittaa sähkö- ja elektroniikkalaitteiden kierrätyspisteeseen. Varmistamalla, että tämä tuote hävitetään asiaankuuluvalla tavalla autat estämään mah dallisia ympäristölle ja ihmisille koltuvia negativisia seuraamuksia, jolta sen vääränlainen hävittäminen voi aiheuttaa. Materiaalien kierrättäminen auttaa säilyttämään luonnonvaroja.



Tämä symboli on voimassa ainoastaan Euroopan unionin alueella Jos haluat hävittää tämän tuotteen, ota vhtevttä paikallisiin viranomaisiin tai jälleenmyyjään ja tiedustele asiaankuuluvia hävittämistoimenpiteitä.



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Entsorgung von elektrischen & elektronischen Altgeräten (geltend f
ür die europ
äische Gemeinschaft und andere europ
äische L
änder mit separaten Sammelprogrammen)

Dieses Symbol, zu finden auf Ihrem Produkt oder dessen Verpackung, macht Sie darauf aufmerksam, dass dieses Produkt bei der Entsorgung nicht als Hausnüll behandelt werden darf. Statt dessen sollte es an eine Sammelstelle zum Recycling von elektrischen und elektronischen Alt-geräten gegeben werden. Helfen Sie mit, potenziell schädliche Einflüsse auf Umwelt und Gesundheit, die durch eine unsachgemäße Entsorgung dieses Produktes entstehen können, zu vermeiden und entsorgen Sie dieses Produkt ordnungsgemäß, Recycling hilft, natürliche Rohstoffe einzusparen



Dieses Symbol ist nur innerhalb der europäischen

Gemeinschaft gültig. Wenn Sie dieses Produkt entsorgen möchten, wenden Sie sich bitte an Ihre örtliche Behörde und fragen Sie nach der ordnungsgemäßen Entsorgungsmethode.

Nederlands

Deutsch

 Verwijderen van oude elektrische en elektronische apparatuur (toepas selijk in de volledige Europese Unie en andere Europese landen met afzonderlijke programma's voor afvalverzameling)

Dit symbool dat op het product of zijn verpakking is aangebracht, geeft aan dat dit product niet mag worden behandeld als huishoudelijk afval als u het wilt wegwerpen. U moet het afgeven bij een specifiek verzamelpunt voor de recyclage van elektrische en elektronische apparatuur. Door te garanderen dat u dit product op de correcte manier wegwerpt, helpt u potentiële negatieve gevolgen voor het milieu en de menselijke gezondheid, die zouden kunnen worden veroorzaakt door een onrechtmatig wegwerpen van het product, te voorkomen. De recyclage van materialen helpt het behoud van natuurliike bronnen.



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Waste Electrical and Electronic Equipment (WEEE)

Yönergeleri Avrupa Birliği'nde bu etiket, ürünün ev

Sinirlandirilmasina Dair Yönetmelik.

elektroniği aletleri atıkları ile imha edilemeyeceğini gösterir. Kurtarmak ve geri dönüşümünü sağlamak için uygun

şartlarda saklanması gerekir. EEE Yönetmeliğine Uygundur

Ve Elektronik Eşyalarda Bazi Zararli Maddelerin Kullaniminin

Waste Electrical and Electronic Equipment (WEEE) Directive In the European Union, this label indicates that this product should not be disposed of with household waste. It should be deposited at an appropriate facility to enable recovery and recycling. EEE complies with Directive 'Regulation on the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment'

Recommended Usage

In order to get the most out of your LCD modules, use the following recommended guidelines to optimize the display.

Burn-In Versus Temporary Image Retention

Burn-in causes the screen to retain an image essentially forever, with little or no way to correct the problem. Under normal use, an LCD module will not experience burnin, as plasma displays do, nor will it retain images in any way.

Normal use of an LCD module is defined as displaying continuously changing video patterns or images. However, LCD modules can experience *temporary* image retention when recommended usage guidelines are not followed.

What is Temporary Image Retention?

Temporary image retention (TIR) can occur when a static image is displayed continuously for extended periods of time. An electrical charge differential may build up between the electrodes of the liquid crystal, which causes a negative-color video image (color-inverted and brightness-inverted version of the previous image) to be retained when a new image is displayed. This behavior is true for any LCD device from any LCD manufacturer.

TIR is not covered under warranty. See standard warranty terms and conditions for details. Here are some guidelines to help you avoid TIR:

- Use the LCD module to show a screen saver, moving images or still pictures that change regularly. When using high-contrast images, reposition the images frequently.
- Turn off the Planar UltraRes when it is not in use.

Caution: For optimal performance, we suggest turning off the LED power on the Planar UltraRes for four hours per day.

Normal Use Thermal Guidelines

Normal use of the LCD module is defined as operating in the open air to prevent heat buildup, and without direct or indirect heat sources such as lighting fixtures, heating ducts, or direct sunlight that can cause the modules to experience high operating temperatures. If the LCD module will be installed in a recessed area with an LCD surround or enclosure, ensure adequate openings are applied for proper air flow and ventilation.

At 3000 meters or below, the maximum ambient operating temperature for the LCD module cannot be above 40° C nor below the minimum ambient operating temperature of 0° C. If one of these conditions exists, it is up to the installer to ensure that module placement is changed, thermal shielding is provided and/or additional ventilation is provided to keep the display within its nominal operating parameters.

Cooling Requirements

For optimal performance, active cooling by the installer should be planned for when the ambient temperature anywhere in the wall is predicted to be above the specified ambient temperature for the display.

Basic Concept of Planar UltraRes Display

The Planar UltraRes display uses four separate outputs that feed into the 84" display as one image. You can use any combination of HDMI, DisplayPort or DVI.

There are two main modes of operation for the UltraRes Display:

- Single 4K inputs @ 24/25/30Hz
- Four-headed input (4K @ 60Hz)

Using four separate outputs provides the Ultra HD resolution needed for superior image quality. In the following example, each number represents an output. All four "quadrants" (outputs) are fed into the 84" display and turned into one ultra high-resolution image.



Using the Remote Control

The UltraRes remote control can be used for a variety of functions, including turning the display on and off and assigning individual inputs.



Powering On/Off Planar UltraRes Displays

There are several different ways to turn on or off the Planar UltraRes Display:

- Using the **On/Off** buttons on the remote control. See "Using the Remote Control" on page 8 for more information.
- Using the **Power On/Power Off** buttons in the UltraRes Control software tool. See "Using the UltraRes Control Software" on page 43 for detailed information about the UltraRes Control software.

■ UltraRes [™] Control		
File Tools Help Connection Status: Connected Disconnect Source Settings Display E Input Source	Power Status: Off Error Code: None Power On Pow Blank Screen Into Control	wer Off
 DisplayPort 1 DisplayPort 2 DisplayPort 3 DisplayPort 4 HDMI 1 HDMI 2 	Input 1 Based on Input Source DisplayPort 1 HDMI 1 Current DisplayPort 1 Input 2	Input 3 Based on Input Source DisplayPort 3 HDMI 3 Current DisplayPort 3 Input 4
HDWI2 HDMI3 HDMI4 Input Mode Single Input Multiple Inputs	Based on Input Source DisplayPort2 HDMI 2 Current DisplayPort2	Based on Input Source DisplayPort 4 HDMI 4 Current DisplayPort 4

• Use the UltraRes Remote Monitoring software. See "Planar UltraRes Remote Monitoring Software" on page 59.

Planar UltraRes in Standby Mode

If you are unsure about whether or not the display is on but in standby mode, look for the small Standby LED. If it is off, you will not see the LED. If it is on but in Standby mode, you will see a red LED. As the display starts, the LED blinks until it is on. Once it is on, the LED turns off.





Insert IR sensor cord into the IR input on the bottom of the display.

Input Setup

You can set up your Planar UltraRes display using multiple or single inputs. Both are explained below. You can select multiple or single input mode using the remote control, the UltraRes Control tool or by using RS232 commands. For more information see "Setting Up UltraRes Using Multiple Inputs" on page 32 and "Setting Up UltraRes Using Single Inputs" on page 35.



Used to connect to the Used to send serial commands to the Remote Monitoring software. display. Also used for diagnostic purposes.

Supported Formats for Multiple Inputs

The following formats are supported for multiple inputs:

- (4x) DisplayPort or HDMI/DVI 1080p @ 24/50/60Hz
 - PC with DisplayPort or HDMI/DVI (or mix of both)
 - External video processors
- (4x) DisplayPort or HDMI/DVI 960 x 2160 @ 60Hz
 - Needs a PC with a special graphics card set up

Supported Formats for Single Inputs

The following formats are supported for single inputs:

- (1x) DisplayPort or HDMI 4K @ 24/25/30Hz
 - PC with DisplayPort 1.1a or 1.2 output
 - 4K Blu-ray player

Installing a Planar UltraRes Display

This section explains how to install a Planar UltraRes display. We suggest that you read this entire section before you attempt to install a display.

Before You Begin

Make sure you have all the items in the following lists before you begin unpacking and installing your display.

Tools/Equipment List

Depending on your installation, you may need one or more of the following items:

- #1 and # 2 Phillips screwdriver
- Drill and bits
- Pencil
- Digital/laser level
- Ladders/lift
- Back brace
- Stud finder (if hanging on a wall)

Other Things You May Need

- LCD screen cleaner or LCD wipes available at most electronics stores
- Three strong people to lift display into place

Plan Your Installation

You should have a detailed plan of how the Planar UltraRes display is to be configured. The plan should include calculations for the following:

- Floor/wall load. Make sure the floor/wall is strong enough to support the weight of the Planar UltraRes.
- For passive cooling, it is recommended that a minimum of 1" of top clearance is provided. This can be reduced if the LCD is actively cooled.
- Ventilation and cooling requirements. Although the rear cover of the display is perforated and provides better airflow than other displays, it is still important that you consider room cooling and ventilation.

Supported Graphics Cards

UltraRes supports a variety of graphics cards from leading manufacturers, such as Nvidia and AMD. In general, you should be looking for graphics cards that have the following features:

- Can output 3840 x 2160 at 24 Hz or 30 Hz over a single DisplayPort or HDMI connection.
- Four-output graphics cards that can output synchronized (genlocked) 1920 x 1080 outputs at up to 60 Hz.
- Each program will have application-specific 3D settings that must be set up. Consult the specific graphics card user manual for more information.
- Cards that support Planar's support timings, as listed in the following section "Compatible Video Sources" on page 87.

Caution: Before you purchase a graphics card for your source, contact your Sales Representative to get the most current information on Planar's compatibility with leading graphics cards.

The following professional grade graphics cards support 3D capabilities:

- AMD FirePro W7000, W8000, W9000
- NVIDIA Quadro K5000

Setting Up AMD Graphics Cards For 3D Content

Note: If you do not plan to display 3D content, you can skip this section.

	atalyst Pro Control Center	Preferences
Search 👂 <	AMD FirePro [™] Settings	* ?
Pinned Presets	Configure settings for your AMD FirePro™ graphics card.	
v AMD FirePro™ 🕐	Quad Buffer Stereo	
3D Application Settings	✓ Enable Ouad Buffer Stereo	
Application Profiles	Auto-Stereo (Horizontal Interleaved)	
Synchronization	This option is used in conjunction with auto-stereo	
> HydraVision™ 🗾	display devices for horizontally interleaved stereo image	
> Desktop Management	pairs.	
Common Display		
My Digital Flat-		
> Video 🥁		
> Audio	Enable 10-bit pixel format support	
> Information		

- 1 Right click on the desktop and select **Catalyst Control Center**.
- 2 Select AMD FirePro, then select **3D Application Settings**.
- 3 Check the Enable Quad Buffer Stereo box.
- 4 Select Auto-Stereo (Horizontal Interleaved) from the selection box
- 5 Click **Apply**.
- 6 Open the 3D application and perform application-specific 3D setup.

Setting Up NVIDIA Graphics Cards



- 1 Right click on the desktop and select **NVIDIA Control Panel**.
- 2 Under 3D Settings, select Manage 3D Settings.
- 3 Select the **Program Settings** tab.
- 4 In section 1, select the program for which its 3D capabilities will be used. If the program is not listed, click **Add** and search for the program's **.exe** file.
- 5 In section 2, use the following settings:
 - a Stereo Display mode = Horizontal interlaced stereo display
 - b Stereo Enable = On
- 6 Repeat steps 4 and 5 for each 3D-enabled application that you wish to use.
- 7 Click Apply.
- 8 Open the 3D application and perform application-specific 3D setup.

Recommended PCs

In order to use 4K video, it is crucial that you have a high-powered PC. We also recommend using a single 4K output whenever possible. Doing so eliminates the requirement of multi-output synchronization.

Unpacking and Checking Accessories

LCD Module Box

The following items are included in the LCD module box.

Part	Description	Number	Picture
LCD module	One per box.	1	
LCD mounts (optional)	If ordered, this will be inside a separate box inside the LCD box. Note: If you do not use Planar's mounts, you need to ensure the mounts that you purchase can adequately support the display.	1	
Mounting template	Used to line up where the wall mounts will be installed. This is included with Planar's optional LCD mounts.	1	

Part	Description	Number	Picture
Kickstand bracket	Mounts to the display when Planar mounts are purchased.	1	
M4 x 8 Panhead screws	Used to mount the kickstand bracket.	4	

Accessory Kit

The following items are included in the accessory kit.

Part	Description	Number Included	Picture
AC power cord	Power cord.	1	
IR sensor	Used to receive signals from the remote control.	1	Q
Double-sided tape	Used to help in mounting the IR sensor module.	2	
USB drive	Contains the User Manual and setup software.	1	
Passive USB cable	Used to set up display software.	1	
Remote control	Used to power the display on/off, select multiple or single inputs. Note: Batteries are included but not installed.	1	

LCD Installation

Before installation, keep the following points in mind:

- These displays are heavy. Make sure that you have adequate studs to support the weight of each display if installing on a wall.
- The UltraRes must be installed on a flat surface.
- If you ordered the optional wall mounts, use the supplied UltraRes mounting template for the center point of the display, as well as for top and bottom bracket installation.
- The wall mounts for a landscape and portrait installation look very similar. The process to install them is almost exactly the same. The only difference is the way in which you use the wall mount template. This will be pointed out in the relevant step.

Installing an UltraRes Display on a Wall

Caution: For whatever structure is used to mount the display, be sure that it is sufficiently engineered to handle the weight of the display. Also be sure to purchase the correct hardware needed to support the display mounted to that structure.

1 Find the center point of the display on the wall where you intend to install it.



2 Draw a short (about 1") horizontal line and then a vertical line to match the edge of the display.



3 Use the provided template to determine the center points of the wall mounts. The "V" notches are labeled "L" for a landscape display or "P" for a portrait display. Use the appropriate "V" notch to align with the horizontal line drawn in the previous step. 4 In the hole marked "Top" on the template, mark the center of the hole on the wall.



Note: If you are installing a landscape display and the template is too long, you can break the template at the notch labeled "P."

- 5 Let the template hang vertically so it is plumb, as the bottom hole in the template determines where the bottom mount will be installed.
- 6 Screw the appropriate hardware into the bottom hole of the template that corresponds with your display orientation.
- 7 Remove each screw and the template.



8 Line up the middle hole of the top wall mount with the screw hole drilled from the template.

Note: This picture shows mounts for a landscape installation.

- **9** Tighten the screw into the mount.
- **10** Use a level to make sure the mount is level.
- **11** Then install additional screws as needed.

Note: Screws installed near the mount hooks provide the best support.

12 Install the center screw in the bottom mount and repeat steps 10-11 for any additional screws that you want to install. Note that there are open mount channels on the brackets. So you can install the screws wherever necessary along those channels.



13 Install the kickstand bracket to the back of the display using four M4 x 8 Panhead screws.

Landscape holes for kickstand bracket installation



Portrait kickstand installed on display



14 Using three strong people, carefully hang the back of the display onto the top wall mount bracket using the square brackets on the back of the display.

Caution: Be sure these are securely hung, as the top of the wall mount will hold most of the weight of the display.

15 On the bottom wall mount, there is locking hardware in the lower corners of the mount. Push the hardware up and finger tighten the captive screws on the bottom to secure the display to the wall.



Using the Kickstand Bracket

The kickstand bracket is used for service mode, without having to remove the display from the wall. Use the following instructions to put the display in service mode.

1 Loosen the captive locking screws on both sides of the bottom mount.



2 Pull the display out and then swing out the kickstand to hold it in place. The kickstand will nest into the kickstand bracket notch.

Service position with kickstand supporting display



Connections

In order to get your UltraRes display up and running, you need to make three main connections: AC power, the wired IR module and your sources.

Connecting AC Power

Using the supplied AC power cord, connect one end to a grounded outlet and the other to the AC power input next to the I/O panel the bottom of the UltraRes display.



Connecting the Wired IR Module

In order for the remote control to work, you need to connect the wired IR module to the display, also on the bottom of the I/O panel. Then place the IR receiver in the desired place on or near the display.


Connecting Sources

The graphics card that you install on your main PC will determine what outputs will be plugged into the Planar UltraRes display. For example, some graphics cards have two HDMI outputs and two DisplayPort outputs. Any combination of these outputs is fine. Below is a visual example of how a basic connection might look.



In the example below, using four input channels on a computer, you would use one connector for each input on the I/O panel on the UltraRes display, as shown below.



As an example, you could use the following:

- Input 1 HDMI 1
- Input 2 DisplayPort 2
- Input 3 DisplayPort 3
- Input 4 HDMI 4

Note: You cannot plug into two ports on the same input channel. For example, you can't plug into HDMI 1 and DisplayPort 1 in Input 1 as shown above. You can only connect to **one** input for each input channel.

Setting Up UltraRes Using Multiple Inputs

In order to set up the UltraRes using multiple inputs, you must have a computer that contains four video outputs. All four outputs will then be connected to the UltraRes display. The following formats are supported for multiple inputs:

- (4x) DisplayPort or HDMI/DVI 1080p @ 24/50/60Hz
 - PC with DisplayPort or HDMI/DVI (or mix of both)
 - External processors
- (4x) DisplayPort or HDMI/DVI 960 x 2160 @ 60Hz
 - Needs a PC with a special graphics card setup
- (2x) DisplayPort or HDMI 1920 x 2160 @ 60Hz
 - Needs a PC with a special graphics card setup

Note: When using (2x) 1920 x 2160 @ 60Hz, the connections must be: Input 1 and Input 3 or Input 2 and Input 4. For example, using 1920 x 2160 @ 60Hz on Input 1 and Input 3 is allowed but using 1920 x 2160 @ 60Hz on Input 1 and Input 2 is **not** allowed.

Using UltraRes Control Software to Set Up Multiple Inputs

If you use the UltraRes Control software to set up multiple sources, there are three different settings per input channel. Before continuing, make sure you have selected the **Multiple Inputs** radio button in the lower left corner.

- <u>Based on Input Source</u> This default option automatically selects the same type of input as the current Input Source setting. For example, if you have four HDMI input sources, this feature should detect that your sources are connected to HDMI 1-4.
- <u>Select Individual Inputs</u> The example below shows the circled inputs that were selected individually.

Connec Status: Disco	ction Connect	ted	Update	Pow Statu Error	er us: r Code: wer On	On None Pov	ver Off	
ource	Settings	Display	Blank Screen	Info	Error Lo	q		
	splayPort splayPort splayPort splayPort DMI 1 DMI 2 DMI 3 DMI 4	1 2 3	Input 1 Based Display HDMI 1 Current Input 2 Based Display	on Inpu /Port 1 HDMI on Inpu /Port 2	t Source	0	Input 3 Based on Input Source DisplayPort 3 HDMI 3 Current HDMI 3 Input 4 Based on Input Source DisplayPort 4	0
Input I	Mode ngle Input ultiple Input	ß	Current	Displa	yPort2		O HDMI 4 Current DisplayPort 4	

Below are two examples of setups in UltraRes Control software that are acceptable. When you are finished, click **Update** to save your changes.



Setting Up UltraRes Using Single Inputs

Instead of having one central device into which you can connect and define your source inputs, single source setup requires connecting from a single-headed source to the display. For example, connecting one input directly from a Blu-ray player into the 84" display.

The example below uses the following:

- PC with 4K @ 24/25/30HZ output
- 4K Blu-ray player



The following formats are supported for single inputs:

- (1x) DisplayPort or HDMI 4K @ 24/25/30Hz
 - PC with DisplayPort 1.1a or 1.2 output
 - 4K Blu-ray player

There are two preferred ways in which you can select individual inputs. They are described on the following pages.

Selecting Individual Inputs Using the Remote Control

The UltraRes remote control has individual inputs that can be selected. For example, if this UltraRes input is connected to HDMI 2, press the HDMI 2 button on the remote control.



Selecting Individual Inputs Using the UltraRes Control Software

On the Source tab, select the input that is connected to the UltraRes display. For example, if this UltraRes input is connected to HDMI 2, select the **HDMI 2** radio button in the Input Source section on the left.

P UltraRes [™] Control		
File Tools Help		
Connection Status: Connected Disconnect	Power Status: On Error Code: None Update Power On Pow	ver Off
Source Settings Display B	Blank Screen Info Error Log	
Input Source DisplayPort 1 DisplayPort 2 DisplayPort 3 DisplayPort 4 HDMI 2 HDMI 3 HDMI 4 Input Mode Single Input Multiple Inputs	Multiple Input Setup Input 1 Based on Input Source DisplayPort 1 HDMI 1 Current HDMI 1 Input 2 Based on Input Source DisplayPort 2 HDMI 2 Current HDMI 2	Input 3 Based on Input Source DisplayPort 3 HDMI 3 Current HDMI 3 Input 4 Based on Input Source DisplayPort 4 HDMI 4 Current HDMI 4
Status: Connected - Serial	(COM55)	

Installing the UltraRes Control Software

The UltraRes Control software is used as your primary tool for display setup. Use the following instructions to install the UltraRes Control software.

- 1 Save the UltraRes Control.msi program to your computer's hard drive.
- 2 Double click the **.msi** file to open the installer program.

Banar UltraRes Control	
Welcome to the Planar UltraRes Control Setur Wizard	PLANAR
The installer will guide you through the steps required to install Planar UltraRes computer.	Control on your
WARNING: This computer program is protected by copyright law and internatio Unauthorized duplication or distribution of this program, or any portion of it, may or criminal penalties, and will be prosecuted to the maximum extent possible un	mal treaties. result in severe civil der the law.
Cancel < <u>B</u> ack	Next >

3 Click **Next** to continue.

國	Planar UltraRes Control	- 🗆 ×
Select Installation	n Folder	PLANAR
The installer will install Planar	UltraRes Control to the following folder.	
To install in this folder, click "	Next". To install to a different folder, enter it b	below or click "Browse".
<u>F</u> older:		
C:\Program Files\Planar\L	JItraRes Control\	Browse
		Disk Cost
Install Planar UltraRes Con <u>E</u> veryone Just <u>m</u> e	trol for yourself, or for anyone who uses this c	computer:
	Cancel < <u>B</u> ac	k <u>N</u> ext≻

- 4 If you want to save the UltraRes Control files to a different location, click the **Browse** button and save to the folder of your choice.
- 5 If you want to see how much space is on your hard drive, click the **Disk Cost...** button to review storage capacity.
- **6** Do one of the following:
 - If you want other users to have access to the UltraRes Control software, select the **Everyone** radio button.
 - If you want to be the only user who can access the UltraRes Control software, select the **Just me** radio button.
- 7 Click **Next** to continue.

8 Click **Next** to continue.



9 As the installation is occurring, you will see the status bar for up to a couple of minutes.

📅 Planar UltraRes Control	
Installing Planar UltraRes Control	PLANAR
Planar UltraRes Control is being installed.	
Please wait	
Cancel < Back	<u>N</u> ext >



10 Once the installation is complete, click **Close** to close the program.

Installing USB Drivers

When you install the UltraRes Control software, it will automatically install the necessary USB drivers needed for communication between your computer and to the UltraRes display. You only need to complete a few steps to finish the installation process.

- 1 Plug one end of the USB cable into your computer and the other into the UltraRes display.
- 2 Windows will detect the new hardware and attempt to install the drivers. If this occurs, you should see a message similar to the following example.



3 If the USB driver installation is successful, you will see a message similar to the example below. You are now done with the USB driver installation process.



Using the UltraRes Control Software

When you first open the UltraRes Control software, you will see a window similar to the following. Notice that until you connect the inputs to the display, the "Status" at the top of the window will show "Disconnected."

P UltraRes [™] Control		٢
File Tools Help Connection Status: Disconnected	Power Status: Error Code:	
Connect Source Settings Display E	Update Power On Power Off Blank Screen Info Error Log	
 Input Source DisplayPort 1 DisplayPort 2 DisplayPort 3 DisplayPort 4 HDMI 1 HDMI 2 HDMI 3 HDMI 4 Input Mode Single Input Multiple Inputs 	Multiple Input Setup Input 1 Based on Input Source 2 DisplayPort 1 HDMI 1 Current DisplayPort 1 Input 2 DisplayPort 2 DisplayPort 2 DisplayPort 2 DisplayPort 4 HDMI 4 Current DisplayPort 4 HDMI 4 Current DisplayPort 4	
Status: Disconnected		

- 1 Connect from the PC on which the software is installed to the UltraRes display using a USB connection.
- 2 Click the **Connect** button to start the connection process.

- 3 The tool will then attempt to auto detect any inputs that are already connected. One of the following will occur:
 - If an input is detected, the following window appears with information already filled in.

	P New Connect	ion	X	
Model name	Serial	t		Sorial number
	ID:	UR8450 - AAABB		Senai number
	Port Name:	COM55	•	
	Baud Rate:	19200	•	
	Parity:	None	•	
	Data Bits:	8 bits	•	
	Stop Bits:	One	•	
	Handshake:	None	•	
	Refresh	OK Cance	el	

• If <u>no</u> input is auto-detected, you will see a window similar to the following. Notice all fields are grayed out and cannot be changed.

P New Connection			-
Serial			
Auto Detect			
ID:			
Port Name:			*
Baud Rate:			-
Parity:			*
Data Bits:			-
Stop Bits:			*
Handshake:			¥
Refresh	0	ĸ	Cancel
No serial ports detec	ted		

4 If the connection is successful, the "Status" at the top of the window will show "Connected." Note that all tabs are now accessible and can now be changed if needed.

Connection Status: Connected	Power Status: On Error Code: None Update Power On Pow	ver Off
ource Settings Displa	y Blank Screen Info Error Log	
 DisplayPort 1 DisplayPort 2 DisplayPort 3 DisplayPort 4 HDMI 1 	Input 1 Based on Input Source DisplayPort 1 HDMI 1 Current DisplayPort 1	Input 3 Based on Input Source DisplayPort 3 HDMI 3 Current DisplayPort 3
HDMI 2 HDMI 3 HDMI 4 Input Mode Single Input	Input2 Based on Input Source DisplayPort2 HDMI2 Current DisplayPort2	Input 4 Based on Input Source DisplayPort 4 HDMI 4 Current DisplayPort 4

Setting Up Sources

This information is covered earlier in the manual. Please see "Setting Up UltraRes Using Multiple Inputs" on page 32 and "Setting Up UltraRes Using Single Inputs" on page 35 for setup information.

Auto Power Off Timer

If there is no incoming source for a certain amount of time and you want to turn power off automatically, use the **Auto Power Off Timer** slider on the Settings tab and select between 1-60 seconds.

File Tools Help Connection Status: Connected	Power Status: On Error Code: None
Disconnect Update Source Settings Display Blank Screen Auto Power Off Timer 1 Auto Power Off Stance Enclosed	Power On Power Off Info Error Log Color Space Auto Color Space Auto REC601 REC709 RGB PC RGB PC
Disabled Disabled	© RGB Video
Status: Connected - Serial (COM55)	

Standby Mode

This mode allows you to choose between a low power setting, which saves energy, or a "fast startup" mode that keeps the AC power supplies running. Each option is described below.

- Low Power Powers off every component and board possible, which helps conserve energy. In standby mode, the low power option only uses 0.5W of power.
- <u>Fast Startup</u> Keeps AC power supplies running and takes a little less time to power up. If you intend to continually use networking capabilities, select this option.

Changing Backlight Intensity

To change the brightness of the display, use the **Backlight** slider on the Display tab. If you want a brighter display, move the slider towards a higher number. If you want to conserve power and increase backlight life, move the slider towards a lower number.

File Tools Help Connection Status: Connected)	Power Status:	On		
otatas. connected		Error Code	e: None		
Disconnect	Update	Power C	On Powe	or Off	
Source Settings Dis	Blank Screen	Info Err	orLog		
Backlight				Local Dimming	
	15 🖨			On	
1			15	O Off	
Top Half Frame Dela	y				
	0 🌲				
0			2		
Bottom Half Frame D	elay				
	0				
0 []			2		

Turning Local Dimming On or Off

Local Dimming allows the LED edge lighting to dynamically adjust based on the source content. Turning this feature on shows darker black levels, which in turn has a higher contrast ratio.

Changing Frame Delay

With some quadrant sources, the top and bottom halves of display can show frame tearing, at a delay of one frame per second. If you see frame tearing, use the **Top Half Frame Display** and **Bottom Half Frame Delay** sliders to compensate.

Upgrading Firmware

Upgrading firmware can only be done through the UltraRes Control software using a USB connection.

1 Select the File menu bar and then **Upgrade Firmware**.

Upgrade Firmware Exit		Power Status: On Error Code: None		
Disconnect	Up ate	Power On Pow	er Off	
Source Settings Display	Blank Screen	Info Error Log		
Backlight	15		Local Dimming	
	ID 👻		Off	
A REAL AND A REAL		15	0 Oil	
Top Half Frame Delay				
	0			
0 🗍		2		
Bottom Half Frame Delay				
	0			
0 []		2		

2 A file called **4K.xml** will be part of the release package. Navigate to this section and click **Open** to begin the upgrade process.

🖳 Open				X
Computer + Computer + C	SDisk (C:) ► dev ► PSoC ► 4K ► trunk ► Release		arch Release	Q
Organize New folder			•	0
🚖 Favorites	Name	Date modified	Туре	Siz
🔳 Desktop	ø 4K.xml	10/22/2012 3:07 PM	XML Document	
🐌 Downloads	💣 Malta.xml	8/8/2012 9:56 AM	XML Document	
laces Recent Places	Ø Vail.xml	6/14/2012 8:44 AM	XML Document	
 Libraries Documents Music Pictures Subversion Videos Computer 				
Also OSDisk (C:)	▼ <			
File <u>n</u> ame:		▼ "XML fil Oper	es (*.xml) Cance	•

Note: The upgrade can be initiated from ON or standby mode.



3 The upgrade process will take about **40 minutes**. Be sure you are prepared for this amount of time before you initiate the upgrade process.

File Tools Help	
Connection Status: Connected	Power Status: Firmware Upgrade Error Code: None
Disconnect Update	Power On Power Off
ource Settings Display Blank Scree	n Info Error Log
Backlight	Local Dimming On
1	Upgrading FPGA 1 (1 of 1)
Top Half Frame Delay	Downloading (12%)
o []	
Bottom Half Frame Delay	
0	2

- 4 The upgrade process status bar will show where you are in the upgrade process as it proceeds.
- 5 When the upgrade is complete, you will see a message box similar to the following example.



Error Codes

To see the last 50 errors that have occurred, select the Error Log tab in the UltraRes Control software, as shown below. For a complete list of the error codes, see "Error Codes in the UltraRes Control Software" on page 102.

File Too	bls Help Power		
Status: Co	onnected Status:	On	
	Error Code:	None	
Disconne	ct Update Power On	Power Off	
Source Set	tings Display Blank Screen Info Error L	og	
Entry	Error Code	*	
1	AC Power Supply 1 Failure		
2	AC Power Supplies 1 and 2 Failure		
3	AC Power Supply 2 Failure		
4	AC Power Supply 1 Failure		
5	AC Power Supply 2 Failure		
6	AC Power Supply 1 Failure		
7	AC Power Supply 2 Failure		
8	AC Power Supplies 1 and 2 Failure		
9	AC Power Supply 1 Failure		
10	AC Power Supply 2 Failure		
11	AC Power Supply 2 Failure		
12	AC Power Supply 1 Failure		
13	AC Power Supplies 1 and 2 Failure		
1	AC Davias Durals 1 Failure	-	

Error Codes

Network Settings

DHCP Network Setup

- 1 Turn on the display.
- 2 Open the UltraRes Control tool and connect to the display.
- 3 Select the Info tab. The IP address is shown towards the bottom of the tab.

P UltraRes [™] Control			
File Tools Help			
Connection Status: Connected		Power Status: On Error Code: None	
Disconnect	Update	Power On Power Off	
Source Settings Display	y Blank Screen	Info Error Log	
Model:	UR8450		
Serial Number:	EVT Unit 5		
Firmware Version:	1.5		
Boot Version:	1.1		
FPGA 1 Version:	1.2		
FPGA 2 Version:	1.2		
FPGA 3 Version:	1.2		
FPGA 4 Version:	1.2		
Signal Format	No Signal		
Pixel Clock:			
Color Space:	RGB-Video		
IP Address:	10.15.0.72	>	
Temperature Sensor:	49C		
Status: Connected - Seri	ial (COM97)		

- 4 One of the following will occur:
 - If the IP address is 192.168.12.12, then DHCP failed. Use the Static IP Network Setup instructions in the following section.

5 If the IP address shows anything else, then DHCP succeeded. To confirm the connection, open a Windows command prompt and use the "ping" command with the IP address shown in UltraRes Control.



Note: If you cannot confirm a connection, check with your Network Administrator for more information.

Static IP Network Setup

If DHCP is unsuccessful, the Remote Monitoring Ethernet interface defaults to a static IP address of 192.168.12.12/24.

- 1 The PC must be configured to an IP address on the 192.168.12 network. We recommend 192.168.12.100.
- **2** Assuming the operating system is Windows 7, you can follow these instructions to configure the PC network interface.
- **3** On the PC, select **Start**, **Control Panel** and choose the **View by** dropdown in the top right corner of the window. Choose large icons or small icons.

Control Panel + All Con	trol Panel Items 🔸		✓ 4y Search Control Panel
Adjust your computer's settings			View by: Small icons 👻
🏲 Action Center	dministrative Tools	📑 AutoPlay	🐌 Backup and Restore
💶 Color Management	🛼 Configuration Manager	Credential Manager	😬 Date and Time
😿 Default Programs	📑 Desktop Gadgets	🚔 Device Manager	na Devices and Printers
5 Display	🕒 Ease of Access Center	📕 Flash Player	🚰 Folder Options
强 Fonts	🔠 Getting Started	🝓 HomeGroup	🚑 Indexing Options
Maintel (R) Graphics and Media	党 Internet Options	iSeries Access for Windows	🛃 Java
💭 Keyboard	🕒 Lenovo - Airbag Protection	🚱 Lenovo - Update and Drivers	Lenovo's Power Controls
Lenovo's System Health and Diagno	Location and Other Sensors	() Mail	
Setwork and Sharing Center	🔜 Notification Area Icons	Performance Information and Tools	Personalization
🔚 Phone and Modem	Power Options	📑 Program Download Monitor	🛐 Programs and Features
🙆 QuickTime	P Recovery	🔊 Region and Language	📲 Remote Control
🐻 RemoteApp and Desktop Connections	🐻 Run Advertised Programs	SmartAudio	🛋 Sound
Speech Recognition	🔞 Sync Center	🕎 System	🔔 Taskbar and Start Menu
📧 Troubleshooting	& User Accounts	📑 Windows CardSpace	iiii Windows Defender
P Windows Firewall	🖼 Windows Mobility Center	Windows Update	



4 Open Network and Sharing Center.

- 5 Click **Change adapter settings** in the left side pane.
- 6 Right-click on the local area connection that corresponds to the network interface that is connected to the UltraRes and then select **Properties**.



7 Select Internet Protocol Version 4 (TCP/IPv4) and then click the Properties button.

🖳 Local Area Connection Properties
Networking
Connect using:
Intel(R) 82577LM Gigabit Network Connection
Configure
This connection uses the following items:
Description Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks. OK Cancel

8 Select the Use the following IP address radio button and then enter 192.168.12.100 for the IP address, 255.255.255.0 for the Subnet mask and 192.168.12.1 for the Default gateway. Click OK to dismiss the IPv4 Properties window. Then click Close to dismiss the Local Area Connection Properties window.

Internet Protocol Version 4 (TCP/IPv4) Properties				
General Alternate Configuration					
If this computer is used on more than IP settings below.	If this computer is used on more than one network, enter the alternate IP settings below.				
Automatic private IP address					
O User configured					
IP address:	192.168.12.100				
S <u>u</u> bnet mask:	255.255.255.0				
Default gateway:	192.168.12.1				
Preferred DNS server:	· · ·				
Alternate DNS server:	· · ·				
Preferred <u>W</u> INS server:	· · ·				
Alternate WI <u>N</u> S server:					
✓ Validate settings, if changed, upon exit					
	OK Cancel				

 9 To confirm the connection, open a Windows command prompt and enter ping 192.168.12.12, as shown below.

Administrator: C:\Windows\system32\cmd.exe	
C:\>ping 192.168.12.12	<u>^</u>
Pinging 192.168.12.12 with 32 bytes of data: Reply from 192.168.12.12: bytes=32 time=2ms TTL=64 Reply from 192.168.12.12: bytes=32 time<1ms TTL=64 Reply from 192.168.12.12: bytes=32 time<1ms TTL=64 Reply from 192.168.12.12: bytes=32 time<1ms TTL=64	
Ping statistics for 192.168.12.12: Packets: Sent = 4, Received = 4, Lost = 0 (0% lo Approximate round trip times in milli-seconds: Minimum = Oms, Maximum = 2ms, Average = Oms	oss),
C:\>_	.
•	<u>ار</u> ا

Planar UltraRes Remote Monitoring Software

Planar UltraRes Remote Monitoring is a software tool that displays information about the display via a web browser. It is used primarily for monitoring, reporting and some control (for example, manually powering the displays on and off).

Remote Monitoring Home

Launch a web browser. If you are using DHCP, enter in the IP address shown on the Info tab of UltraRes Control. If you are <u>not</u> using DHCP, enter <u>http://192.168.12.12</u> in the address bar. For either web address entered, you should see a page similar to the following.

Planar	UltraRes	PLANAR
Unit Status		
Display Control	Remote Monitoring Home	
Power On/Off		
Source Setup	 Use the menu at left to select Remote Monitoring functions. 	
Advanced Setup		
Admin Settings		
Network Setup	-	1
Date and Time	-	
Access Control	-	
Software Setup	-	
Reboot		
Thu 06 Jun 2013 22:32:13 UTC	1	

Remote Monitoring Unit Status

The Unit Status page shows a list of the different system settings for the display, including power, signal format and which sources are connected with which inputs. It also shows all current firmware information, the display ID and the serial number of the specific display.

Planar	UltraRes	PLANAR
• Unit Status		
Display Control	Unit Status	
Power On/Off		
Source Setup	Display Status	
Advanced Setup	Disalau Dawaru Ga	
Admin Settings	Status: On	
Network Setup	Backlight: 11	
Date and Time	Signal Format: No Signal	
Access Control	Input Mode: Multiple	
Software Setup	Input Source: HDMI 1	=
D L L	Multiple Input 2: HDMI	
Reboot	Multiple Input 3: DisplayPort	
Thu 21 Mar 2013 09:24:27 PD	Multiple Input 4: HDMI	
	Color Space: RGB Video	
	Pixel Clock: NA	
	Standby Mode: East Startup	
	Auto Power Off: Disabled	
	Temperature: 49	
	Display ID	
	Model: UR8450	
	Firmware Version: 1.0	
	Boot Version: 1.0	
	FPGA 1 Version: 1.1	
	FPGA 2 Version: 1.1	
	FDCA 4 Version: 1.1	
	Serial Number: AAABB	

Remote Monitoring Display Control

The Display Control page contains three sub-pages: Power On/Off, Source Setup and Advanced Setup. These are described in the following pages.

Planar	UltraRes	PLANAR	
Unit Status			
Display Control	Display Control		
Power On/Off			
Source Setup	Power On/Off		
Advanced Setup	Interactively control display power, and schedule automatic power on and off.		
Admin Settings			
Network Setup	Source Setup		
Date and Time	Source Setup		
Access Control	Configure input source(s).		
Software Setup			
Reboot	Advanced Setup		
Wed 20 Mar 2013 17:02:44 PDT	Configure advanced option(s).		

Remote Monitoring Power On/Off

Power On/Off buttons control the LED power, not the AC power. You cannot control AC power through Planar UltraRes Remote Monitoring.

This section has four options for which you can schedule an automatic power on/off. The options are:

- No automatic power on/off
- Same daily schedule
- · Same Monday-Friday schedule and weekends off
- Each day has its own schedule. You can only select one of the schedule types.

Note: The default is No automatic power on/off.

Planar	UltraRes	PLANAR
Unit Status		
Display Control	Power On/Off	
Power On/Off		
Source Setup	Power: On On Off	
Advanced Setup		
Admin Settings	Schedule Automatic Power On / Off	
Network Setup		
Date and Time	No automatic power on / off	
Access Control		
Software Setup	Every day has the same schedule	
leboot	On at: 007	
Fri 15 Mar 2013 15:59:06 PDT	off at: 832	
	 Monday-Friday have the same schedule, weekends off On at: Enter times in 24-hour clock, e.g. 1400 = 2pm Off at: Each day has its own schedule Enter times in 24-hour clock, e.g. 1400 = 2pm 	
	MONDAY On at: Off at:	
	TUESDAY On at: Off at:	
	WEDNESDAY	
	On at: Off at:	
	On at: Off at:	
	FRIDAY On at: Off at:	
	SATURDAY OF THE OFFICE	
	CINDAY	
	On at: Off at:	
	Submit Changed Settings	
	Click to change settings:	
	Change Power On/Off Settings	

Remote Monitoring Source Setup

The Source Setup page allows you to perform the same tasks that you can using the UltraRes Control software:

- Select single or multiple input mode
- Select an input source for each input in single input mode
- Select different options for inputs in multiple input mode

Planar	UltraRes	PLANAR
Unit Status		
Display Control	Source Setup	
Power On/Off		
 Source Setup 	Input Mode	
Advanced Setup		
Admin Settings	Single Multiple	
Network Setup	Input Source	
Date and Time	Inpat Source	
Access Control	DisplayPort 1 HDMI 1	
Software Setup	DisplayBet 2 DHDMI 2	
Reboot	ObsplayPort 2 O HDM1 2	
Fri 15 Mar 2013 16:00:07 PDT	 DisplayPort 3 HDMI 3 DisplayPort 4 HDMI 4 	
	Multiple Input	
	Input 1: 🔘 Based on Input Source 🔘 DisplayPort 1 💿 HDMI 1	-
	Input 2: O Based on Input Source O DisplayPort 2 O HDMI 2	
	Input 3: 🔘 Based on Input Source 🔘 DisplayPort 3 🔘 HDMI 3	
	Input 4: O Based on Input Source O DisplayPort 4 🖲 HDMI 4	

Remote Monitoring Advanced Setup

The Advanced Setup page allows you to perform many of the same tasks that you can on the UltraRes Control software program. This includes selecting the power mode that works best for your display, either low power or fast startup. You can also select many display settings such as backlight intensity, frame delay, color space definitions and RGB settings.

Planar	UltraRes	PLANAR
Unit Status		
Display Control	Advanced Setup	
Power On/Off		
Source Setup	Power Settings	
Advanced Setup	Auto Off Eachla	
Admin Settings		
Network Setup	Low Power mode is the minimum power options and network connection will be lost upon power off.	
Access Control	Fast Startup mode maintains power to "core" components of the system and will maintain network connection as well as a minimum startup time.	
Software Setup	C Low Power Fast Startup	
Reboot	Auto Power Off Timer (1-60 minutes)	
Thu 21 Mar 2013 09:31:30 PDT	3 Set	
	Display Settings	
	Backlight (1-15):	
	11 Set	
	Frame Delay Top (0-2):	
	0 Set	
	Frame Delay Bottom (0-2):	
	0 Set	
	Color Space	
	Auto REC601 REC709 RGB PC RGB Video	
	EDID Type:	
	O 4k Preferred 🖲 1080p Preferred	
	Local Dimming Enable	
	Click here to reset to factory default settings.	
	Reset to factory settings	
	Blank Screen	
	Red (0-255):	
	255 Set	
	Green (0-255):	
	0 Set	
	Blue (0-255):	
	0 Set	

Remote Monitoring Admin Setup

The Admin Setup page contains four sub-pages: Network Setup, Date and Time, Access Control and Software Setup. These are described in the following pages.

Planar	UltraRes	PLANAR
Unit Status		
Display Control	Admin Settings	
Power On/Off		
Source Setup	Network Setup	
Advanced Setup		
Admin Settings	Specify network settings (such as DHCP vs. static IP address assignment) and specify server names or addresses for email and time services.	
Network Setup	Date and Time	
Date and Time	Date and time	
Access Control	Manually set date and time, optionally specify a network time server, set timezone.	
Software Setup		
Reboot	Access Control	
Fri 15 Mar 2013 16:06:58 PDT	Enable or disable network and serial console access.	
	Software Update	
	Load software updates, reset to factory settings.	

Remote Monitoring Network Setup

This page allows you to configure network settings and whether or not you use DHCP. For more information about setting up DHCP, see "DHCP Network Setup" on page 53.

Planar	UltraRes PLANAR
Unit Status	
Display Control	Network Setup
Power On/Off	
Source Setup	Hostname and Domain Name
Advanced Setup	The sector is useful for ideality in a sector with the sector is the sector is in a sector is the se
Admin Settings	inde indexinance is deelan for been your average and the man one manar device in use on your network, modulance is initiated to no characteris, alphanumenc, dash, or underscore only.
Network Setup	Domain name is optional. If given it is used as a default domain for server name lookups.
Date and Time	Hostname:
Access Control	Tadda Dinelau
Software Setup	Todds_Display
Reboot	Domain name:
Fri 15 Mar 2013 16:07:25 PDT	
	DHCP
	To use DHCP for automatic network setup, your network must have a DHCP server configured.
	If you are not sure whether your network supports DHCP, you must get help from your local network administrator.
	Use DHCP for automatic network settings:
	Yes, use DHCP ONO, use static settings
	DHCP timeout in seconds (min 5, max 120):
	20
	Static (non-DHCP) Network Settings
	The settings below are used in two cases:
	 DHCP is <u>not</u> enabled above. A DHCP server does not respond within the DHCP timeout period.
	The static network settions are negrably not required if a reliable DHCP server is available
	If you don't know what to enter here, you must not help from your local network administrator
	IP addresses
	192.168.12.12
	Network mask:
	255 255 0
	DNS server 1:
	DNS server 2:
	Gateway:
	Apply Changes
	Click here to apply or clear settings changed above. You will have a chance to review the settings before they are applied.
	Confirm and apply new network settings Clear network settings

- 1 The **Hostname** box will display Planar as the default. Change this name to something more appropriate for this particular server. The hostname is limited to 16 characters: alphanumeric, dash, or underscore only.
- 2 If you want to enter a domain name for server name lookups, type it in the **Domain name** box.
- **3** Do one of the following:
 - If you will use DHCP, go to step 4.
 - If you will **not** use DHCP, go to step **5**.

- 4 Under the DHCP section, select the **Yes, use DHCP** radio button.
 - a Change the default DHCP timeout (ten seconds) only if instructed by your network administrator.
 - b You do not need to fill in anything under the Static (non-DHCP) Network Settings section. However, if you do, these settings will be used in the event that the DHCP attempts to time out.
 - c Go to step 6.
- 5 Under the DHCP section, select the **No**, use static settings radio button.
 - a In the Static (non-DHCP) Network Settings section, enter the **IP address** provided by your Network Administrator.
 - b Enter the **Network mask, DNS server(s)**, and **Gateway** as instructed by the network administrator.
 - c Go to step 6.
- 6 Scroll to the bottom of the page and click **Confirm and apply new network settings** to receive the Confirm Network Change page.
- 7 Review the settings to make sure they are correct. Click **OK**, **apply changes now** to receive the Applying Network Changes page. This shows the network settings that will be used.

Note: If you have changed the static IP address or changed from static to DHCP setup, you may need to point your browser at the new address.

8 You may have to click the **Refresh** button on your browser to see the new name in the upper left corner of the page.

Remote Monitoring Date and Time

Use this page to change date and time information as needed.

Use Status Date and Time Prover Con Coll Exerce Satus For a coll to be some name you that allows general access. The availability of public transary is a countery provided by their administrator, please hour the access for a coll to be some on any you that allows general access. The availability of public transary access is a countery provided by their administrator, please hour the access for a coll to be some on any you that allows general access. The availability of public transary access is a countery provided by their administrator, please hour the access for a coll to be some the correct times and date, you will need to react the correct time and date whenever the Planar device losse power (here is no battery hour should allows set the correct timesone information. To operate in Universal time (UTC, formerly GMT), you can leave the timesone blank. Access Correct Date and Time Server Software Satus Monto Secure Timesone or address: 19: 25 All 41 Poil Interval in minutes (minors, maxes1440): 60 Apply frame and date as MM/CD bhirm MYYYY (12 digits required, use 24-hour clock). Manual Date and Time Enter local time and date as MM/CD bhirm MYYYY (12 digits required, use 24-hour clock). Manually set take and times set address of the context of the context. 19: 25 All 41 Deal Interval Interva	Planar	UltraRes PLANAR
Durder control Date and Time Power CNUM Hing an INTP server to automatically set date and time is not required, but is recommended. You should use a locally maintained INTP server if possible, when we are fragelike time server is a contraspirovide by their administrator please hour the access date and time is another provide. Advanced Server If you hould always set the time and date, you will need to reset the correct time and date whenever the Planar davice losse power (there is no battery backer). National Server You should always set the correct timesone information. To oparate in Universal time (UTC. formerly GNT), you can leave the timesone blank. Access data Date and Time Software Server Intervice the server and information. To oparate in Universal time (UTC. formerly GNT), you can leave the timesone blank. Access data Date and Time Software Server Intervice the server Not bad always set of allows: Date and time server Not bad always set of allows: Date and time server and interval settings changed dove. Apply reaver data Intervice the server and interval settings changed dove. Apply reaver data and time as and set as an MINDo himm YMYY (12 digits required, use 24-hour clock). Monutally set data and time. Social Time Zone Social Time Zone Date and time serve and offer differ differ differ differ differ differ differ differ di	Unit Status	
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Survey Stage Using an IFTP server to submatcally set data and time is not required, but is recommanded. You should use a locally maintained IFTP server if passible, otherwise uses Advanced Stage Using an IFTP server to submatcally as the time and date, you will need to react time and date whenever the Binar device locae power (there is no battery backs). Advanced Stage Hyou choose to only manually set the time and date, you will need to react the correct time and date whenever the Binar device locae power (there is no battery backs). Advanced Stage You should always set the correct timezone information. To operate in Universal time (UTC, formerly OMT), you can leave the timezone blank. Access Corroll Software Strug Software Strug Ifty Server name or address: Import Correct Term Strugge Stru	Power On/Off	
Advanced Setup policy of any server you vae. Advanced Setup To uchoose to ony manually set the time and date, you will need to reset the correct time and date whenever the Binar device loses power (there is no battery backs). Advanced Setup You should always set the correct timesone information. To operate in Universal time (UTC, formerly DMT), you can leave the timesone blank. Advanced Setup You should always set the correct timesone information. To operate in Universal time (UTC, formerly DMT), you can leave the timesone blank. Advanced Setup You should always set the correct timesone information. To operate in Universal time (UTC, formerly DMT), you can leave the timesone blank. Advanced Setup You should always set the correct timesone information. To operate in Universal time (UTC, formerly DMT), you can leave the timesone blank. Advanced Setup You should always set the correct timesone setup. You hould always set the correct timesone setup. You hould always set the correct timesone setup. You hould always set the correct timesone setup. You hould always set the correct timesone setup. You hould always set the correct timesone settings Manual Date and time. You hould always set the correct timesone set of OXII desponder to the correct order. 00/11 desponder to the correct order. 0/15 16 000 2013 Set date and time. Set date and time. You hould always set the order of ordefed or desplot	Source Setup	Using an NTP server to automatically set date and time is not required, but is recommended. You should use a locally maintained NTP server if possible, otherwise search of the average the average that allows energl access. The availability of public time servers is a courtesy provided by their administrator; observed her arcess
Advanced Setting: If you choose to only manually set the time and date, you will need to reset the correct time and date whenever the Planar device loses power (there is no battery backup). • State and Time You should always set the correct timescone information. To operate in Universal time (UTC, formerly GMT), you can leave the timescone blank. • Access Control Software Setup • Not S Mar 2013 16 (00:158 FOT If P acres name or address: • 1025 All AL Poil Interval in minutes (min=5, max=1440): • 0 · 0 • 0 as and Time Click there is and battery backet • Dill Interval in minutes (min=5, max=1440): · 0 • 0 · 0 • Apply, new date and times and estings changed above. · 0 • Apply, new date and times and estings changed above. · 0 • Manual Date and Time Enter local time and date as MM/DD hhimm YYYY (12 digits required, use 24-hour dock). • Manual Date and times Species and proved 5005/452002 is also OK. There must be 12 digits in correct order. • 03/15 16:08 2013 • Set date and time • Decal Time Zone For example: SPT= 800T-7. MSG: 0MI. Minutes date of GMT. • The your locals does not observe daylight saving, omit averything after the first offset. • 0 • Use offset for time zones easter of day of genet that and day of wea	Advanced Setup	policy of any server you use.
Nation Setup Data and Time Action Setup You should always set the correct timezone information. To operate in Universal time (UTC, formerly GMT), you can leave the timezone blank. Actions Seture Setup Reboot Image: Seture Setup Pri 15 Mar 2013 set de: 15 MT Page: Seture Setup Pri 15 Mar 2013 set de: 15 MT Image: Seture Setup Pri 15 Mar 2013 set de: 15 MT Page: Seture Setup Poil Interval in minutes (mine5, maxe: 1440): Image: Seture Setup Apply new date and time senser settings Click new to date and time senser settings Click new to gopy Seture and interval settings changed above: Apply new date and time Sate and Time Enter local time and date as MM/DD himm YYYY (12 digits required, use 24-hour dock). Manual Date and time: Sate and time Sate and time senser settings District of the tone some constructions regioner: 0005/452002 is also OK. There must be 12 digits in correct order: 03715 16:08 2013 Sate date and time:	Admin Settings	If you choose to only manually set the time and date, you will need to reset the correct time and date whenever the Planar device loses power (there is no battery
 beta and Time beta and Time beta and Time Server click here to agaly server and interval settings changed above. Apply Changes: Click here to agaly server and interval settings changed above. Apply Changes: Click here to agaly server and interval settings changed above. Apply Changes: Click here to agaly server and interval settings changed above. Apply Changes: Click here to agaly server and interval settings changed above. Apply Changes: Click here to agaly server and interval settings changed above. Apply Changes: Click here to agaly server and interval settings changed above. Apply Changes: Click here to agaly server and interval settings changed above. Apply Changes: Click here to agaly server and interval settings changed above. Apply Changes: Click here to agaly server and interval settings changed above. Apply Changes: Click here to agaly server and interval settings changed above. Beta and time. Species and punctuation are lynomed. 02051455202 is also OK. There must be 12 digits in correct order. (0):16 16 08 2013 Set date and time. Description:	Network Setup	Deckup).
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Telect NTP server name or address: Pri 15 Mar 2013 16:08:15 P07 IP2 5:41.41 Poil Interval In minutes (min=5, max=1440): Ø Papely Changes: Click here to apply server and interval settings changed above. Apply Changes: Click here to apply server and interval settings changed above. Apply Changes: Other to apply server and interval settings changed above. Apply changes: Description of the apply server and interval settings changed above. Apply changes: Description of the apply server and interval settings changed above. Apply Changes: Description of the apply server and interval settings 	Access Control	Date and Time Server
Image: Second	Software Setup	
Pr 15 Mar 2013 16:08:15 P07 [192.5 41.4] Poll Interval In minutes (min=5, max=1440): []0	Reboot	n i > server name or accress:
Poll interval in minutes (min=5, max=1440): ig0 ig0 ig0 ig1 ig1 <td< td=""><td>Fri 15 Mar 2013 16:08:15 PDT</td><td>192.5.41.41</td></td<>	Fri 15 Mar 2013 16:08:15 PDT	192.5.41.41
B Apply Changes: Click here to apply server and interval settings changed above. Apply new date and time server settings D Manual Date and Time Enter local time and date as MM/DD bhimm YYYY (32 digits required, use 24-hour clock). Manual Date and Time Spaces and punctuation are ignored: 080514552002 is also OK. There must be 12 digits in correct order. [37]5 16:08 2013 Set date and time Coccl Time Zone For example: BST-68 PDT-7, M3.2,0, M11.1:0 specifies U.S. Pacific time (se of 2007). The above related and advight saving times must be at least 3 characters. Use + offset for time zones west of GMT, -offset for time zones and of GMT. Hyper relations for stargings. The first Mom.wk.dow gives the month, week, and day of week that and day dight staring. The second Mam.wk.dow gives the month, week, and day of week that and advight staring. The second Mam.wk.dow gives the month, week, and day of week that and advight staring. The second Mam.wk.dow gives the month, week, and day of week that and advight staring. The second Mam.wk.dow gives the month, week, and day of week that and advight staring. The second Mam.wk.dow gives the month, week, and day of week that and advight staring. The second Mam.wk.dow gives the month, week, and day of week that and ad		Poll interval in minutes (min=5, max=1440):
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Apply New date and time server settings Manual Date and Time Enter local time and date as MM/DD hhimm YYYY (12 digits required, use 24-hour clock). Manually set date and time: Spaces and punctuation are ignored: 090514552002 is also OK. There must be 12 digits in correct order. [0]3/15 16:08 2013 Set date and time Decid Time Zone Format is: XST offset XDT offset, Mmm.wk.dow, Mmm.wk.dow For example: PST-9 PDT-7, M3.2.0, M11.1:0 specifies U.S. Pacific time (as of 2007). The abbreviations for standard and daylight saving times must be at least 3 characters. Use offset for time zones was of GMT, "offset for time zones east of GMT. If your locale does not observe daylight saving, omit everything after the first direly taving. The scone direct for most of Indiana, which atsy on U.S. Eastern Standard time all year. The scone direct daylight saving default to first Sunday of April and last Sunday of Otcober. MOTE: As of 2007, U.S. locales which observe daylight saving them must enter start and end dates. For example. EST=90 (U.S. Locales which observe daylight saving them must enter start and end dates. For example. EST=90 (U.S. Locales which observe daylight saving time must enter start and end dates. For example. EST=90 (U.S. Locales which observe daylight saving time must enter start and end dates. For example. EST=90 (U.S. Locales which observe daylig		Click here to apply server and interval settings changed above.
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Enter local time and date as MM/DD hhimm YYYY (12 digits required, use 24-hour clock). Manually set date and time: Spaces and punctuation are ignored: 090514552002 is also OK. There must be 12 digits in correct order. (3/15 16:08 2013) Set date and time Local Time Zone Format is: XST offset XDT offset, Mmm.wk.dow, Mmm.wk.dow For example: PST49 DDT47, M3.2.0, M11.10 specifies U.S. Pacifit time (as of 2007). The abbreviations for standard and availight saving times must be at least 3 characters. Use + offset for time zones For example: PST49 BDT47, M3.2.0, M11.10 specifies U.S. Pacifit time (as of 2007). The abbreviations for standard and availight saving times must be at least 3 characters. Use + offset for time zones was of GMT, - offset for time zones east of GMT. Thy our locale does not observe daylight saving, onit everything after the first diright saving, The second Mmm.wk.dow gives the month, week, and day of week that tands daylight saving, The second Mmm.wk.dow gives the month, week, and day of preach that ads 20 cours. The start and end of daylight saving default to first Sunday of April and last Sunday of Otcober. NOTE: As of 2007, U.S. locales which observe daylight saving time must enter start and end dates. For example, EST5190: U.S. Exattern time actions exit of 2007. Specify local time zones: You may enter space for comminee but they are ignored in the ignut. The instructions above are not exhaustive. Any valid valid for Linu; T2 environment variable is correct.		Manual Date and Time
Manually set date and time: Spaces and punctuation are ignored. 090514552002 is also OK. There must be 12 digits in correct order. [03/15 16:08 2013] Set date and time Local Time Zone Format is: XST offset XDT offset, Mmm.wk.dow, Mmm.wk.dow For example: PST-9 DDT-7, M3.2.0, M11.1:0 specifies U.S. Pacific time (as of 2007). The abbreviations for standard and daylight saving, office time (as of 2007). The abbreviations for standard and daylight saving times must be at least 3 characters. Use + offset for time zones wat of GMT, - offset for time zones wat of GMT, - offset for time zones wat of GMT, - offset for time zones wat of GMT, - fy our locale does not observe daylight saving, offset the first offset. For example, EST=95 is correct for most of Indiana, which stays on U.S. Eastern Standard time all year. The start and end of daylight saving, offset, which adds of weak that ends failight saving. The start and end of daylight saving default to first Sunday of April and leat Sunday of October. NOTE: As of 2007, U.S. Locale which observe daylight saving time must enter start and end dates. For example, EST3EDT, M3.2.0, M11.1.0 is correct for U.S. Eastern time acoust of 2007. Specify local time zone: You may enter specify the saving default to first Sunday of April and leat Sunday of October. NOTE: As of 2007, U.S. Locale which observe daylight saving time must enter start and end dates. For example, EST3EDT, M3.2.0, M11.1.0 is correct for U.S. Eastern time acoust est of 2007. Specify local time zone: You may enter specifies for commines but they are ignored in the ignut. The instruction above en not exhaustive. Any valid valids for Lung TZ environment veriable is correct.		Enter local time and date as MM/DD hh:mm YYYY (12 digits required, use 24-hour clock).
Spaces and punctuation are ignored: 0905/14552002 is also OK. There must be 12 digits in correct order. [3/15] 16:08 2013 Set date and time Decision of the example: PST-9 BDT+7, M3.2.0, M11.10 Specifies U.S. Pacific time (as of 2007). The abbreviations for standard and daylight saving times must be at least 3 characters. Use + offset for time zones wat of GMT, offset for time zones east of GMT. If your locale does not observe daylight saving times must be at least 3 characters. Use + offset for time zones wat of GMT, offset for time zones east of GMT. If your locale does not observe daylight saving after the first offset. For example. EST+5 is correct for most of Indians, which stays on U.S. Eastern Standard time all year. The first Mmm.wk.dow gives the month, week, and day of week that ends daylight saving. Ranges are mm=1:12 Wsi=15 down-05 where 0 disculpt to first Sunday of April and least Sunday of April and least. Note Ac of 2007. U.S. backers which observe daylight saving time zone as of 2007. Specify local time zone: You may enter space for commence but they are ignored in the input. The instructions above are not exhaustive. Any valid value for Linux TZ environment variable is correct.		Manually set date and time:
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Format is: XST offset XDT offset, Mmm.wk.dow, Mmm.wk.dow For example: 591-69 DP1+7, M3.2.0, M111.10 specifies U.S. Pacific time (as of 2007). The abbreviations for standard and daylight saving times must be at least 3 characters. Use +offset for time zones west of GMT, -offset for time zones east of GMT. If your locale does not observe daylight saving, omit eventhing after the first offset. For example, EST-15 is correct for mount of Indiana. Which stays on U.S. Eastern Standard time all year. The first Mmm.wk.dow gives the month, week, and day of week that starts daylight saving. The second Mmm.wk.dow gives the month, week, and day of week that starts daylight saving. The second Mmm.wk.dow gives the month, week, and day of week that starts daylight saving. The second Mmm.wk.dow gives the month, week, and day of week that starts daylight saving. The second Mmm.wk.dow gives the month, week, and day of week that starts daylight saving. The second Mmm.wk.dow gives the to first Sunday of April and lest Sunday of October. NOTE: As of 2007, U.S. locales with to first Sunday of April and lest Sunday of October. NOTE: As of 2007, U.S. locales with to beserve daylight saving time must enter start and end dates. For example, ESTSEDT.M3.2.0,M11.1.0 is correct for U.S. Eastern time zone as of 2007. Specify local time zone: You may enter spaces for convenience but they are ignored in the input. The instructions above are not exhaustive. Any valid value for Linux, TZ environment variable is correct.		Local Time Zone
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The first Mmm.vk.dow gives the month, week, and day of week that ends daylight saving. The second Mmm,vk.dow gives the month, week, and day of week that ends daylight saving. Ranges are mm=1-12 wk=1-5 dow=0-5 where 0=5unday. The time change occurs at 0200 local time. The start and end of daylight saving default to first Sunday of April and last Sunday of April and last. NOTE: As of 2007. U.S. locales within observe daylight saving time must enter start and end dates. For example, ESTSEDT.M3.2.0.M11.1.0 is correct for U.S. Eastern time zone as of 2007. Specify local time zone: You may enter space for convenience but they are ignored in the input. The instructions above are not exhaustive. Any valid value for Linux. TZ environment variable is correct.		If your locale does not observe daylight saving, omit everything after the first offset. For example, EST+5 is correct for most of Indiana, which stays on U.S. Eastern Standard time all year.
The start and end of davilght saving default to first Sunday of April and last Sunday of October. NOTE: As of 2007, U.S. locales which observe davilght saving time must enter start and end dates. For example, ESTSEDT,M3.2.0,M11.1.0 is correct for U.S. Eastern time zone as of 2007. Specify local time zone: You may enter speces for convenience but they are ignored in the input. The instructions above are not exhaustive. Any valid value for Linux TZ environment variable is correct.		The first Mmm.wk.dow gives the month, week, and day of week that starts daylight saving. The second Mmm.wk.dow gives the month, week, and day of week that ends daylight saving. Ranges are mm=1-12 wk=1-5 dow=0-6 where D=5unday. The time change occurs at 0200 local time.
Specify local time zone: You may enter spaces for convenience but they are ignored in the input. The instructions above are not exhaustive. Any valid value for Linux. TZ environment variable is correct.		The start and end of daylight saving default to first Sunday of April and last Sunday of October. NOTE: As of 2007, U.S. locales which observe daylight saving time must enter start and end dates. For example, ESTSET.Ma.2Mi11.0 is correct for U.S. Eastern time zone as of 2007,
You may enter spaces for convenience but they are ignored in the input. The instructions above are not exhaustive. Any valid value for Linux. TZ environment variable is correct.		Specify local time zone:
		You may enter spaces for convenience but they are ignored in the input. The instructions above are not exhaustive. Any valid value for Linux TZ environment variable is correct.
PST+8PDT+7.M3.2.0.M11.1.0 Set time zone		PST+8PDT+7 M3.2.0.M11.1.0 Set time zone

- 1 Set the date and time manually in the box under the Manual Date and Time section. The date format is very exact. Fill in the current date and time using exactly the format shown on the page. Click **Set date and time**.
- 2 If you want to have the server periodically check the time from a network source, fill in the NTP server name or address, and poll interval in the Date and Time Server section. Click **Apply new date and time server settings**.

Note: If you don't have a preferred NTP server, then **pool.ntp.org** is a good choice for most installations.

3 Carefully read the instructions in the Local Time Zone section. Fill in the text box and click **Set time zone**.

Note: The start and end of daylight saving time default to the first Sunday of April and the last Sunday of October. As of 2007, U.S. locales that observe daylight saving time must enter start and end dates in this section. For example, EST5EDT,M3.2.0,M11.1.0 is correct for U.S. Eastern time zone as of 2007.
Remote Monitoring Access Control

The Access Control page allows you to set parameters needed to access the web, the Remote Monitoring network and RS232 commands. It also allows you to select the correct baud rate.

Planar	UltraRes PLANAR
Unit Status	
Display Control	Access Control
Power On/Off	
Source Setup	Web Access
Advanced Setup	Deservord protection is an optional feature to restrict annexes to the system
Admin Settings	I assisted procession is an optional relation to restrict access to the system.
Network Setup	NOTE. After passwords are set, the humber of characters shown in the input boxes below does not relect the actual length of the password, but is just an indicator that there is a password set.
Date and Time	Confirm: Set admin password
Access Control	
Software Setup	Network Access
Reboot Fr: 15 Mar 2013 15:10:01 POT	The daytime service is used by the Remote Montoring Assistant program to locate Remote Montoring systems on the local network. If you assign static P addresses, or use another way to locate Remote Montoring on your network, you may not need the daytime service. The ASCI command service (UDP port 13) The ASCI command service dasable durines you know it is required. The ASCI command service (UDP port 57) Tehet login may be needed for occasional Remote Montoring administration, but is not required for normal Remote Montoring setup and operation. You should leave telnet login disabled unless you know it is required. The ASCI command service (UDP port 57) Tehet login may be needed for occasional Remote Montoring administration, but is not required for normal Remote Montoring setup and operation. You should leave telnet login disabled unless you know it is required. Change network access

Remote Monitoring Software Setup (Upgrading Network Firmware)

This page allows you to upload the latest UltraRes Remote Monitoring software. You can also reset all of your settings to the factory defaults, as well as choose the web page link that is associated with the Planar logo in the top right corner of the page.

Planar	UltraRes PLANAR
Unit Status	
Display Control	Software Setup
Power On/Off	
Source Setup	Software Update
Advanced Setup	
Admin Settings	Current Version: V1.0 Mar 6 2013 12:38:46
Network Setup	Click Browse to select software image file to load:
Date and Time	
Access Control	Choose File No file chosen
 Software Setup 	After browsing to select software image file, click here to load:
Reboot Fri 15 Mar 2013 16:10:40 PDT	Load Software The original Remote Monitoring software that came with your hardware is located on the distribution media. Updated Remote Monitoring software is made available for
	download from the <u>Planar website</u> . If you download new software, first save it to a local drive, then browse to locate and load it using the instructions below. To load new Remote Monitoring software:
	 You must know the location of the new software image file that you wish to load. Click the Browse button to locate the software image file to load. Click the Load Software button to load the software.
	The load process can take a few minutes depending on the speed of your network. It is very important that once the load process begins it is not interrupted. If you have difficulty, see the user manual for more instructions.
	Reset to Factory Default
	Clicking the button below resets ALL settings to the factory default. This includes network settings, date and time, etc. as well as settings like scheduled power on/off and other setup options. Click here to reset software options to factory default: Reset ALL to Factory Default
	Product ID Link
	You can change the link at the top center of every web page, to point to any web page you choose. To return to the default setting just delete any custom setting here. Product ID Link: http://www.planar.com Click here to modify the product ID link: Change Product ID link:
	Advanced Settings In normal operation, Remote Monitoring uses system queries on a regular basis to monitor each display for source sync status and to verify the display is responding to R5232 commands, as well as to check for any configured alert conditions such as power supply status. Selecting this option disables activity generated by this background polling. NOTE: This is for diagnostic use only. This setting is NOT saved. Selecting this option disables all alerts.
	Change Advanced Settings

1 Click **Choose File** to locate the latest UltraRes software that you downloaded from Planar's website.

Note: Make sure the software is downloaded to a local drive.

- 2 Click Load Software to load the new software. This process can take a few minutes, depending on the speed of your network. It is very important that you do not interrupt the load process once it begins!
- 3 If you want to reset ALL settings to the factory default, click Reset ALL to Factory Default. This includes network settings, date and time, etc., as well as display settings.

Caution: Using this option will reset all of your configurations and reboot the remote monitor. Because this includes network settings, be aware that the UltraRes Remote Monitoring software may not configure to the same network address after the system reboots.

- 4 When you click **Reset ALL to Factory Default**, you receive the Confirm Factory Reset page. Click **OK**, **Reset to Factory Defaults and Reboot** if you are sure you want to reset ALL settings to the factory default.
- 5 The top of each page shows the Planar logo, which is a link to <u>http://www.planar.com</u>. You can change this link to refer to any URL that you find useful by typing it into the **Product ID Link** box.
- **6** To make this link live, click **Change Product ID Link**.
- 7 In normal operations, Remote Monitoring polls the displays at a rate of one per second to look for user requests that have been made using the IR remote control and the on-screen menus. In some situations, this polling can have a noticeable performance impact. If you want to disable this polling, select the **Disable polling for alert conditions** checkbox. When you are finished, click **Change Advanced Settings**.

Remote Monitoring Reboot

Click **Reboot now** to reboot your system. The reboot takes about 90 seconds.

Planar	UltraRes	PLANAR
Unit Status		
Display Control	Reboot	
Power On/Off		
Source Setup	System Uptime	
Advanced Setup		
Admin Settings	16:12:13 up 22:42, load average: 0.00, 0.00, 0.00	
Network Setup	Confirm Reboot	
Date and Time		
Access Control	Reboot to revert to previously saved configuration settings, or to test newly saved settings.	
Software Setup	Reboot now	
 Reboot 		
Fri 15 Mar 2013 16:12:13 PDT		

External Control

In addition to using the UltraRes remote control and display, there are other methods of controlling the UltraRes externally:

- Using a serial (RS232) link to send ASCII commands and to receive responses to those commands.
- Using discrete infrared (IR) codes to program a third-party remote control.
- Using SNMP (Simple Network Management Protocol) controls using web browser settings.

RS232 Communication

RS232 control is not necessary for operation, but is a convenient way to control displays from a computer at a distance. If your installation will not use RS232 control, you can skip this section. Most things you can do with the remote, you can do with RS232 commands. Plus, you can send inquiries to the displays and find out the current settings and values. RS232 connections are made with standard straight-through cables.

Connecting the RS232 Cable

The RS232 cable will connect to a PC or control system, depending on your setup.



Setting Up Multiple Inputs Using RS232 Commands

You can also set up multiple inputs using RS232 commands. As is typical with using RS232 commands, you can pull up a basic program such as Tera Term to send commands. Below is a short example.

<u> </u>	OM8:1	.9200ba	ud - Tera	Term VT	tire regrottis als	X
<u>F</u> ile	<u>E</u> dit	<u>S</u> etup	Control	<u>W</u> indow	<u>H</u> elp	
(ins: (0;IN (inm: (0;IN (mi1: (0;M] (mi2: (0;M] (mi3: (0;M] (mi4: (0;M]	=0) +S=0) =2) =2) =2) [1=2) =1) [2=1) =2) [3=2) =1) [4=1)					< III
						 -

Setting Up Single Inputs Using RS232 Commands

You can set up single inputs using RS232 commands. As is typical with using RS232 commands, you can pull up a basic program such as Tera Term to send commands. Below is a short example.



RS232 Commands

The RS232 connection must use the following settings:

- 19200 baud rate
- 8 data bits
- 1 stop bit
- No parity bit
- No HW (RTS/CTS) or SW (XON/XOFF) flow control

RS232 Command Format

Commands sent from the initiator to the follower must have the following format:

(www:xyz) [CR]

Where:

- '(' and ')' indicate the start and end of the command data. If these characters are present, the display processor shall assume that "valid" display data is present in the command string. If these characters are not present in the command, the display processor shall assume the data is not valid display data and ignore it.
- "www" indicates the command code. This field is case insensitive (i.e. "PWR", "pwr" and "PwR" should all be treated as "PWR").
- ":x" is the destination parameter. This is an optional parameter that indicates which memory the command is referencing. This parameter is reserved and shall not be used at this time.
- "y" is the operand, which can have one of the following values:
 - '?' = "Get" operand
 - '=' = "Set" operand
 - '+' = "Increment" operand (not supported on UltraRes)
 - '-' = "Decrement" operand (not supported on UltraRes)
- "z" is the value to set for this parameter. It can have one of two formats:
 - Integer value: Any positive or negative number (example: 100)
 - String value: Any string surrounded by double quotes (example: "This is a string")
- "[CR]" is the ASCII carriage return key (0x0D).

RS232 Response Format

Responses sent from the follower to the initiator shall have the following format:

(u;www:x=z) [CR]

Where:

- '(' and ')' indicate the start and end of the command data. If these characters are present, the display processor shall assume that "valid" display data is present in the command string. If these characters are not present in the command, the display processor shall assume the data is not valid display data and ignore it.
- "u;" indicates the response code. This is only used by followers responding to a valid display command received. For any response code other than 0, the follower shall echo back the command received rather than filling in the fields listed below. The following response codes can be used:
 - 0 = Command successfully processed
 - 1 = Unknown command code
 - 2 = Invalid operator
 - 3 = Destination parameter not supported
 - 4 = Setting not available
 - 5 = Setting value not available
 - 6 = Setting value not supported
 - 7 = String too long
 - 8 = Command not supported in standby mode
 - 9 = Invalid parameter
 - 10 = Error processing command
 - 11 = Password not entered
- "www" indicates the command code sent by the follower. This field is case insensitive (i.e. "PWR", "pwr" and "PwR" should all be treated as "PWR").
- ":x" is the destination parameter. This is an optional parameter that indicates which memory the response is referencing. This parameter is reserved and shall not be used at this time.
- "z" is the new value (for set/increment/decrement commands) or the current value (for get commands) for this parameter. It can have one of two formats:
 - Integer value: Any positive or negative number (example: 100)
 - String value: Any string surrounded by double quotes (example: "This is a string")
- "[CR]" is the ASCII carriage return key (0x0D).

RS232 Command/Response Examples

The following section gives examples of commands and their responses:

Example:	Power query when unit is powered on
Command:	(PWR?) [CR]
Response:	(0;PWR=1) [CR]
Example:	Set power to 0 (off)
Command:	(PWR=0) [CR]
Response:	(0;PWR=0) [CR]
Example:	Increment brightness from 24 to 25
Command:	(BRT+) [CR]
Response:	(0;BRT=25) [CR]
Example:	Invalid command code
Command:	(ZZZ=0) [CR]
Response:	(1;ZZZ=0) [CR]
Example: I	nvalid parameter (string instead of int)
Command:	(CON="Some string") [CR]
Response:	(9;CON="Some string") [CR]

Supported UltraRes RS232 Commands

The following section lists the commands that are currently support on the UltraRes display.

Setting	Command Code	Read/ Write	Min Value	Max Value	String?	Notes
Auto Power Off Enable	APE	R/W	0	1	No	0 = Off 1 = On
Auto Power Off Timer	APT	R/W	1	60	No	Value is in minutes
Backlight	BKL	R/W	1	15	No	
Blank Screen Blue	BSB	R/W	0	255	No	
Blank Screen Green	BSG	R/W	0	255	No	
Blank Screen Red	BSR	R/W	0	255	No	
Color Space	CLS	R/W	0	4	No	0 = REC601 1 = REC709 2 = RGB 3 = RGB Video 4 = Auto
EDID Type	EDT	R/W	0	1	No	0 = 4K Preferred EDID 1 = 1080p Preferred EDID
Error Code	ERR	R	0	TBD	No	0 = None 1 = AC Power Supply 1 Failure 2 = AC Power Supply 2 Failure 3 = AC Power Supplies 1 and 2 Failure 4 = AC Power Supply 3 Failure 5 = AC Power Supplies 1 and 3 Failure 6 = AC Power Supplies 2 and 3 Failure 7 = AC Power Supplies 1, 2 and 3 Failure 8 = AC Power Status Cable Disconnected 9 = DC Power Supply Failure 10 = FPGA Initialization Failure 11 = Calibration EEPROM Failure 12 = Overtemp
Error Log 1	EL1	R	N/A	N/A	Yes	Response contains 50 hex digits representing the first 25 entries in the error log
Error Log 2	EL2	R	N/A	N/A	Yes	Response contains 50 hex digits representing the second 25 entries in the error log
Firmware Upgrade	FWU	W	N/A	N/A	No	Action will be performed on any setting value
Information Boot Version	IBV	R	N/A	N/A	Yes	
Information Current Color Space	ICC	R	0	3	No	0 = REC601 1 = REC709 2 = RGB 3 = RGB Video

Setting	Command Code	Read/ Write	Min Value	Max Value	String?	Notes
Information Firmware Version	IFV	R	N/A	N/A	Yes	
Information FPGA 1 Version	IF1	R	N/A	N/A	Yes	
Information FPGA 2 Version	IF2	R	N/A	N/A	Yes	
Information FPGA 3 Version	IF3	R	N/A	N/A	Yes	
Information FPGA 4 Version	IF4	R	N/A	N/A	Yes	
Input Mode	INM	R/W	0	2	No	0 = Single Input 2 = Multiple Inputs
Input Source	INS	R/W	0	15	No	0 = DisplayPort 1 1 = DisplayPort 2 2 = DisplayPort 3 3 = DisplayPort 4 4 = HDMI 1 5 = HDMI 2 6 = HDMI 3 7 = HDMI 4
Information Pixel Clock	IPC	R	N/A	N/A	Yes	
Information Signal Format	ISF	R	N/A	N/A	Yes	
Information Serial Number	ISN	R	N/A	N/A	Yes	
Information Temperature Sensor	ITS	R	N/A	N/A	No	Value returned is in Celsius
IP Address	IPA	R	N/A	N/A	Yes	
Local Dimming	LDM	R/W	0	1	No	0 = Off 1 = On
Model Name	MDL	R	N/A	N/A	Yes	
Multiple Input 1	MI1	R/W	0	2	No	0 = Auto 1 = DisplayPort 1 2 = HDMI 1
Multiple Input 2	MI2	R/W	0	2	No	0 = Auto 1 = DisplayPort 2 2 = HDMI 2
Multiple Input 3	MI3	R/W	0	2	No	0 = Auto 1 = DisplayPort 3 2 = HDMI 3
Multiple Input 4	MI4	R/W	0	2	No	0 = Auto 1 = DisplayPort 4 2 = HDMI 4

Setting	Command Code	Read/ Write	Min Value	Max Value	String?	Notes
Power	PWR	R/W	0	1	No	0 = Off 1 = On
Remote Key	KEY	W	0	92	No	1 = On 2 = Off 3 = Menu 4 = Enter 5 = Up 6 = Down 7 = Left 8 = Right 19 = HDMI 1 20 = HDMI 2 21 = HDMI 3 22 = HDMI 4 85 = DisplayPort 1 87 = DisplayPort 2 88 = DisplayPort 3 89 = DisplayPort 4 90 = Single Input 91 = Multiple Inputs 92 = Previous
Standby Mode	STB	R/W	0	1	No	0 = Low Power 1 = Fast Startup
Status	STA	R	0	4	No	0 = Standby 1 = Powering Up 2 = On 3 = Powering Down 4 = Error
System Reset	SYS	W	N/A	N/A	No	Action will be performed on any setting value
Test Video	TST	R/W	0	4		
Top Frame Delay	FDT	R/W	0	2	No	

SNMP Monitoring

The current settings and status of UltraRes units can be remotely monitored using SNMP (Simple Network Management Protocol), if the SNMP option is enabled through the web browser settings. The MIB (Management Information Base) used for all Planar display products is available by electronic distribution in the file PLANAR-DISPLAY-MIB.txt. The table below shows the objects that can be monitored – all Planar SNMP objects are read-only, and no traps are used. The default read-only community string for all Planar SNMP objects is "public". Once the PLANAR-DISPLAY-MIB is loaded in your SNMP manager, you can walk all the available objects from the top-level object PlanarSystems(1.3.6.1.4.1.19125) or its sub-object PlanarDisplayProduct(1).

Most object values are integer type, except where noted. Generally, for integer types, the value -1 is returned if there is any internal system or communication error, and normal return values are zero or positive integers.

Object Name	Description	Value
plnrModel	Model name (string)	UltraRes
pInrSWPart	Part number (string) for the Remote Monitoring software	010-01412
plnrSN1	Serial number (string)	
plnrVersion1	SNMP agent version (string)	
plnrVersion2	Firmware version (string)	See RS232 code "IFV"
plnrVersion3-6	FPGA 1-4 version (string)	See RS232 code "IF1" through "IF4"
plnrDisplayStatus	General display status	0 = Error 1 = OK -1 = N/A
plnrPowerStatus	Power status information	0 = Power off or error 1 = OK -1 = N/A
plnrDisplayBacklight	Backlight value	1-15. See RS232 code "BKL"
plnrDisplayColorSpace	User-selected color space	0-4. See RS232 code "CLS"
plnrInputSelect	User-selected input source	0-7. See RS232 code "INS"
pInrInputStatus	Input source status	0 = source absent 1 = source present
pInrInputHResolution	Horizontal resolution	Pixels
plnrInputVResolution	Vertical resolution	Pixels
plnrInputVRefresh	Vertical refresh rate	Hz x 100
plnrInputPixelClock	Dot clock value	MHz x 100
plnrTemp1	Internal temperature sensor value	Degrees C. See RS232 code "ITS"

Sending RS232 Commands Via UDP

The UDP port 57 accepts the same command sets as RS232. It is convenient for IP control applications and can be tested with a UDP terminal program such as Hercules.

Note: Ensure that the **Enable ASCII command service (UDP port 57)** box is checked on the Access Control page of the UltraRes Control software.

Notice the following in the example below:

- The IP address is 10.15.0.64
- Port 57 is selected
- "285057523F290D" in the Send box is hex for "(PWR?)"

Note: Most UDP terminal programs won't automatically send the [CR] at the end of the command, so the hex command is used to do this manually.

Hercules SETUP utility by HW-group.com	
UDP Setup Serial TCP Client TCP Server UDP Test Mode Received data UDP socket created (0; PWR=1)	About UDP Module IP Port 10.15.0.64 57 Local port 4023 Close Server settings Server settings
Sent data	Redirect to TCP Serve
(PWR?)	Redirect to TCP Clier
	UDP broadcast
	File name: No file
	Load file Send
285057523F290D	Send HWgroup
HE>	Send Hercules SETUP stility
	Cond Versior312

Using Discrete IR Codes

The UltraRes display accepts commands in the form of IR signals that conform to the NEC protocol. Each UltraRes remote control has an NEC control code associated with it. You can use these codes to program a third-party "universal" remote control to work with the UltraRes. These third-party products usually come with a computer software application for this purpose. For more information, consult the documentation provided with the remote control.

IR Command Protocol

The IR control codes have the following characteristics:

- Each code consists of the following:
 - A leader pulse (a modulated pulse of 9 ms followed by a non-modulated pulse of 4.5 ms)
 - 16 address bits. The default address is 1784 (0x06F9, binary 00000110 11111001)
 - 16 data bits: eight (8) bits for the command followed by the logical inverse of the command
 - An end pulse (a modulated pulse of 0.56 ms, similar to the modulated pulse in the '0' and '1' bits). The end of the modulated pulse constitutes the end of the data transmission.
- The carrier frequency is 38 kHz, with the modulated pulses having a 33% duty cycle.
- Commands are sent at a maximum rate of 9 Hz.

For example, below is the NEC control code for the ON button of the UltraRes remote control (assuming the default address is used).

Hex	06	F9	01	FE
Binary	00000110	11111001	0000001	11111110
Function	Address Byte 1	Address Byte 2	Command	Command (Logical Inverse)

The following example shows the pulse train for this command.

Leader Pulse	Э		Addr	ess	Byte 1	1			Ad	dress	Byte	2		Cor	nmano	By	te	0	Comn	nand	Byte	(logi	calin	verse)	ulse
9 ms	4.5 ms	0 0	0 0	0 1	1	C	1	1	1	1	1	001		000	0 0	0 0	1	1	1	1	1	1	1	1	0	End
◄ 13.5 ms_	►	-					2	27 ms					•	•					—27 m	ns—					•	

Supported UltraRes IR Commands

Remote Control Button Name	Address	Data	NEC Data From Remote
On	1785	1	0x06F901FE
HDMI 1	1785	2	0x06F902FD
DisplayPort 1	1785	3	0x06F903FC
HDMI 2	1785	6	0x06F906F9
DisplayPort 2	1785	7	0x06F907F8
Off	1785	9	0x06F909F6
HDMI 3	1785	10	0x06F90AF5
DisplayPort 3	1785	11	0x06F90BF4
Single Input	1785	13	0x06F90DF2
HMDI 4	1785	14	0x06F90EF1
DisplayPort 4	1785	15	0x06F90FF0
Multiple Inputs	1785	17	0x06F911EE
Menu	1785	21	0x06F915EA
Previous	1785	22	0x06F916E9
Enter	1785	23	0x06F917E8
Up	1785	26	0x06F91AE5
Left	1785	29	0x06F91DE2
Right	1785	31	0x06F91FE0
Down	1785	24	0x06F918E7

Specifications

LCD Module Specifications

Specification	UltraRes Display		
Dimensions	in/lbs	mm/kg	
Width	75.5″	1918.7mm	
Height	43.7″	1110.7mm	
Diagonal overall	87.28″	2217mm	
Depth - without mount	3.05″	77.5mm	
Depth - with mount	3.17″	80.5mm	
Weight			
LCD only	180lbs	82kg	
Landscape mounts	32lbs	14.5kg	
Portrait mounts	20lbs	9kg	
Orientation	Landscape (LX, MX) or Portra	ait (MX version only)	
Rear clearance required	None if using Planar's moun	t system	
Aspect ratio	16:9 (landscape) 9:16 (portrait)		
LED life Minimum (half brightness) Typical (half brightness)	30,000 50,000		

LCD Optical Specifications

Specification	Maximum	Minimum	Typical	
Screen brightness				
UR8450-3D		336 cd/m ²	420 cd/m ²	
UR8450-LX		280 cd/m ²	350 cd/m ²	
UR8450-MX		400 cd/m ²	500 cd/m ²	
Sequential contrast (local dimming enabled)				
UR8450-3D		1100:1	1600:1	
UR8450-LX		1100:1	1600:1	
UR8450-MX		1000:1	1400:1	
Sequential contrast (local dimming disabled)				
UR8450-3D		1100:1	1600:1	
UR8450-LX		1100:1	1600:1	
UR8450-MX		1100:1	1400:1	
Uniformity		70%		

LCD Optical Specifications (Continued)

Specification	Maximum	Minimum	Typical
Viewing Angle			
2D content		89° in all directions	
3D content left/right		89° in all directions	
3D content up/down		26° combined	30° combined
Color gamut			72% NTSC
-			100% REC709
Red (x,y)			0.645, 0.335
Green (x,y)			0.300, 0.620
Blue (x,y)			0.150, 0.060
White (x,y)			0.279, 0.292
Native color temperature			10,000K
Number of colors			1 billion
Native resolution			3840 x 2160

Environmental Specifications

Specification	Maximum	Minimum	Optimal	Notes
Temperature				
operating	40° C 104° F	0° C 32° F	20-25° C	All performance specifications are maintained within this temperature range.
non-operating	60° C	–20° C	20° C	
non operating	140° F	–4° F	+/- 10° C	
Altitude (barometric pressure)	3000m			
Humidity				
operating	85% R.H.			non-condensing
non-operating	90% R.H.			non-condensing
Low line voltage range			100-120V	
High line voltage range			200-240V	
Line frequency range			49-61Hz	
Acoustic Noise				Fanless
Inrush current			60A	
Power consumption				
Standby			< 0.5W	
Normal operation	550W		465W typ.	550W x 3.42 BTU = 1881 BTU/hr max. 465W x 3.42 BTU = 1590 BTU/hr typ.

Signal Compatibility

The UltraRes display supports the following video modes.

Signal Type	Resolution	Frame Rate (Hz)	Line Rate (kHz)	Pixel Rate (MHz)
PC	960 x 2160	60	135.000	148.500
	1920 x 2160	60	135.000	297.000
HDTV	1080p	24	27.000	74.250
	1080p	25	28.125	74.250
	1080p	30	33.750	74.250
	1080p	50	56.250	148.500
	1080p	60	67.500	148.500
UHDTV	3840 x 2160	24	54.000	297.000
	3840 x 2160	25	56.250	297.000
	3840 x 2160	30	67.500	297.000

Multiple Input Compatibility

Signal Type	Resolution	Frame Rate (Hz)	HDMI -1 Input	HDMI -1-4	DisplayPort -1 Input	DisplayPort 1-4
PC	960 x 2160	60		~		✓
	1920 x 2160	60		1		✓
HDTV	1080p	24	1	~	1	✓
	1080p	25	1	~	1	✓
	1080p	30	1	~	1	✓
	1080p	50	1	~	1	✓
	1080p	60	1	~	1	✓
UHDTV	3840 x 2160	24	1		1	
	3840 x 2160	25	1		1	
	3840 x 2160	30	~		✓	

UltraRes Dimensions

Display Dimensions - Front, Side and Top Views



Display Dimensions - Rear View





Rear View - Wall Mount Hangers and Service Panel Locations

Landscape Wall Mounts - Front and Bottom Views



Note: Shown from the bottom of the panel.

Landscape Wall Mounts - Sides Views







Note: Shown from the bottom of the panel.

Portrait Wall Mounts - Sides Views



Installed position

Service position - with kickstand supporting display

Optional Pedestal Mount - Front View



Note: This view shows the pedestal without the display mounted on it.

Optional Pedestal Mount - Top and Bottom Views



Note: This view is shown as if looking from above the top of the pedestal.



Note: This view is shown as if looking at the bottom of the pedestal.

Optional Pedestal Mount - Single and Double Sided



Single sided pedestal with display installed on one side

Double sided pedestal with display installed on each side

Optional Pedestal Mount - Double Sided in Service Position

The following drawing shows what the UltraRes display looks like when in service mode on a double sided pedestal.



Troubleshooting During Installation

This section includes troubleshooting information about different issues you may encounter during the installation process or after your display has been running for some time. If you are not able to solve your issue in this section, please contact Planar's Technical Support team for assistance.

UltraRes LED Codes

The LED on the UltraRes display will show different things, depending on the state of the display.



System State	LED Behavior
Power Up	LED blinks on and off every 500 ms until it goes into standby mode.
Standby	After the LED is powered on, the LED will be red while in standby mode.
Error	LED blinks on for 2 seconds and off for 4 seconds.
Firmware Upgrade	LED blinks on for 1 second and off for 1 second.
Cool Down	Off

Error Codes in the UltraRes Control Software

To see the last 50 errors that have occurred, select the Error Log tab in the UltraRes Control software, as shown below. For a complete list of the error codes that may appear in the error log, see the table below.

File Tool Connection Status: Con	s Help nnected Power Status: On Error Code: None Description	
Source Setti	ngs Display Blank Screen Info Error Log	
Entry	Error Code	
1	AC Power Supply 1 Failure	
2	AC Power Supplies 1 and 2 Failure	
3	AC Power Supply 2 Failure	
4	AC Power Supply 1 Failure	
5	AC Power Supply 2 Failure	
6	AC Power Supply 1 Failure	
7	AC Power Supply 2 Failure	
8	AC Power Supplies 1 and 2 Failure	
9	AC Power Supply 1 Failure	
10	AC Power Supply 2 Failure	
11	AC Power Supply 2 Failure	
12	AC Power Supply 1 Failure	
13	AC Power Supplies 1 and 2 Failure	
1		

Error Code	Meaning	Display Behavior and Solution
AC Power Supply 1 Failure	One of the two AC power supplies is not working properly.	The backlight will be dimmed to a maximum setting of 10, which is
AC Power Supply 2 Failure		consumption.
		Solution : Replace the failing power supply.
AC Power Supplies 1 and 2 Failure	Both power supplies are not working.	The issue could be either the AC power supplies or the standby power board.
		Solution : First check the AC power status cable to make sure it's connected.
		Solution : If you have checked the connections and both power supplies are still not working, we recommend replacing the entire power tray.
Error Code	Meaning	Display Behavior and Solution
--------------------------------	--	--
DC Power Supply Failure	One of the DC-DC converters on the main board of the display has failed.	The display will not start up if this occurs. Solution : The main board needs to be replaced.
FPGA Initialization Failure	One of the FPGAs on the main board did not start up correctly.	There are two possible causes: one of the FPGAs has corrupt code or is damaged. Solution : First check the FPGA status LEDs on the main board. If one is not blinking, that FPGA didn't start up. The FPGA code may need to be programmed again. Solution : If reprogramming an FPGA doesn't work, it is likely the FPGA is damaged. If this is the case, the main board needs to be replaced.
Calibration EEPROM Failure	The main board could not communicate with the calibration EEPROM.	It is likely that the calibration EEPROM cable is disconnected. Solution : Connect the EEPROM cable.

Symptoms, Possible Causes and Solutions

Below are different symptoms that you might encounter as you install your UltraRes display. First look at the different symptoms to see if you can find your issue. And then look at the possible cause and try the suggested solution(s). If you still are not able to resolve your issue, please contact Planar's Technical Support Department.

Symptom: Can't Get PC to Output 4K @ 24/30Hz

Possible Cause

Your graphics card may not support a 4K output.

Solution

Make sure that your graphics card can support a 4K output. See "Supported Graphics Cards" on page 14 for a list of the current graphics cards that Planar supports for the UltraRes display.

Solution

Confirm that you are using a DisplayPort output. You can't use a DisplayPort-to-HDMI adapter to output 4K content.

Solution

Make sure you are using a high-speed HDMI cable. Standard HDMI cables might work but are not guaranteed.

Solution

Verify that the selected **EDID Type** radio button in the UltraRes Control software is **4K Preferred**. If you change the EDID setting, you may need to disconnect and reconnect the cable.

Note: You can also change the **EDID Type** setting on the Advanced Setup page of the Remote Monitoring software.

Symptom: Can't Get PC to Output 4K @ 60Hz

Solution

Change the Input Source setting to one of the other quadrant inputs. For example, if you are using HDMI 1-4 and the current Input Source is HDMI 1, change it to HDMI 2.

Possible Cause

The connector overmold is too large, which can cause the pins not to contact properly on some cards.

Solution

If using DisplayPort, make sure the connector overmold isn't too large.



Symptom: My Scheduled Network Power On/Off Settings Aren't Working

Possible Cause

The Standby Mode setting in the UltraRes Control software may not be set to Fast Startup. If the Standby Mode is not set to Fast Startup, the LAN module power will be disabled in standby. Also, when then scheduler powers off the system, it won't be able to power back on later if Standby Mode is set to Low Power.

Solution

Make sure Standby Mode is set to Fast Startup in the UltraRes Control software. See "Standby Mode" on page 46 for more information.

Symptom: IR Isn't Working Properly

Possible Cause

The wired IR module may not be fully connected.

Solution

Make sure the IR is fully connected by pressing hard to unsure it is inserted as far as possible.

Possible Cause

The UR8450 wired IR module cable is not being used.

Solution

Make sure that the UR8450 wired IR module cable. See "Connecting the Wired IR Module" on page 30 for more information.



Accessing Planar's Technical Support Website

- 1 Go to <u>www.planarpartners.com</u>
- 2 Once you enter your login and password, you can access downloadable utility software, new firmware, user manuals, and service manuals.

Downloading Additional Documentation and Firmware

Some of the other documents for the UltraRes 4K professional display, which are or will be available on <u>www.planar.com</u>.

Downloading Utility Software

- 1 Go to <u>www.planarpartners.com</u>.
- 2 Enter your login and password information.
- 3 Navigate to the section that contains software updates and then look for Planar UltraRes.
- 4 From the list of available software, click on the tool you need.

Regulatory Information

Manufacturer's Name: Manufacturer's Address:

: Planar Systems, Inc. ss: 1195 NW Compton Drive Beaverton, OR 97006 Declares that the products Model Numbers: Planar UR8450-3D, UR8450-LX, UR8450-MX

Conforms with the provisions of:

Council Directive 2004/108/EC on Electromagnetic Compatibility;

EN55022:2010 Radiated and Conducted Emissions from IT Equipment

EN55024:2010 Immunity of IT Equipment

Including:	EN61000-4-2	Electrostatic Discharge
	EN61000-4-3	Radiated Immunity
	EN61000-4-4	Electrical Fast Transients
	EN61000-4-5	Line Surge
	EN61000-4-6	RF Conducted Susceptibility
	EN61000-4-8	Magnetic Field Immunity
	EN61000-4-11	Voltage Dips and Interrupts
And:	EN61000-3-2	Harmonic Current Emissions
	EN61000-3-3	Voltage fluctuations and Flicker

Council Directive 2006/95/EC on Low Voltage Equipment Safety:

EN60950:2006+A11+A1+A12 Safety of IT Equipment

The Technical Construction File required by this Directive is maintained at the corporate headquarters of Planar Systems, Inc., 1195 NW Compton Drive, Beaverton, OR 97006.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Industry Canada (ICES-003): This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Any changes or modifications to the display not expressly approved by Planar could void the user's authority to operate this equipment.

Other Certifications

CISPR 22

Index

A

AC power connecting, 30 access control in Remote Monitoring, 67 accessories accessory kit contents, 19 checking, 17 checking and unpacking, 17 electronics box contents, 17 LCD module box contents, 17 admin setup in Remote Monitoring, 63 ambient operating temperature, 86 aspect ratio landscape, 85 portrait, 85 auto power off timer, 46 avoiding temporary image retention, 5

B

backlight intensity changing, 47 barometric pressure, 86 baud rate, 67 before you begin installing a wall, 13 tools/equipment list, 13 brightness screen, 85

C

certifications, 109 changing backlight intensity, 47 changing frame delay, 47 cleaning the LCD screen, 13 color gamut LCD module, 86 communicating via RS232 commands, 72 compatible video sources, 87 conformity information, 109 connecting AC power, 30 IR sensor, 30 RS232 cable, 72 sources, 31 UltraRes Control software, 45 controlling display via Remote Monitoring, 60 cooling requirements, 13

D

date changing in Remote Monitoring, 66 DHCP network setup, 53 dimensions, 89 display front and side, 89 display rear, 90 LCD module, 85 pedestal mount, 96 display basics, 7 dimensions front and side, 89 rear, 90 installing, 21 disposal information, 4 drawings, 89

Ε

equipment list, 13 error codes in UltraRes Control software, 51, 102 european union disposal information, 4

F

fast startup power, 46 firmware upgrading, 48 frame delay changing, 47 frame tearing fixing, 47

Η

humidity, 86

input setup, 11 inputs supported formats, 11 installation before you build, 21 of display on a wall, 22 of LCD, 21 of video wall, 13 planning, 13 space requirements, 13 UltraRes Control software, 39 USB drivers for UltraRes Control, 42 introduction, 1 **IR** codes using, 82 IR commands for UltraRes, 83 protocol, 82 **IR** sensor connecting, 30

Κ

kickstand bracket for LCD mounts, 18 using, 29

L

landscape wall mounts front view, 92 side views, 93 LCD installation, 21 mounts, 17 optical specifications, 85 wipes, 13 LCD module, 17 color gamut, 86 contents in box, 17 dimensions, 85 operating temperature, 86 orientation, 85 screen brightness, 85 specifications, 85 uniformity, 85 viewing angle, 86 local dimming turning on/off, 47 low power standby mode, 46

Μ

manufacturer's address, 109 mechanical specifications, 85 mode table, 87 mounting template for LCD mounts, 17 multiple inputs setting up, 32 using UltraRes Control software, 33 via RS232 commands, 72 signal compatibility, 87 supported formats, 11, 32

Ν

native resolution, 86 network access controlling in Remote Monitoring, 67 network settings DHCP setup, 53 static IP network setup, 55 network setup in Remote Monitoring, 64 normal use thermal guidelines, 6

0

operating temperature, 86 LCD module, 86 optical specifications, 85 optional kickstand bracket, 18 LCD mounts, 17 mounting template, 17 pedestal mount, 96 using the kickstand bracket, 29 orientation of LCD module, 85

Ρ

pedestal mount front view, 96 Planar UltraRes, 1 Remote Monitoring, 59 planning your installation, 13 portrait wall mounts front view, 94, 95 power off auto timer via UltraRes Control, 46 off display via UltraRes Control, 9 on/off for remote monitoring, 61 pressure, barometric, 86

R

rear clearance requirements, 85 rebooting Remote Monitoring, 69 recommended usage, 5 regulatory information, 109 remote control setting up single inputs, 36 Remote Monitoring, 59 Access Control, 67 Admin Setup, 63 Date and Time, 66 Display Control, 60 Home, 59 Network Setup, 64

power on/off, 61 rebooting the system, 69 Software Setup, 68 Unit Status, 60 resolution of LCD module, 86 RS232 command formats, 74 command/response examples, 76 commands, 74 communication, 72 connecting the cable, 72 response formats, 75 sending commands via UDP, 81 setting up multiple inputs, 72 setting up single inputs, 73 supported UltraRes commands, 77

S

safety information, 2 instructions, 2 screen brightness, 85 service plans, ii setting up baud rate, 67 inputs, 11 multiple inputs, 32,72 multiple inputs using UltraRes Control software, 33 network in Remote Monitoring, 64 single inputs, 35, 73 single inputs using remote control, 36 single inputs using UltraRes Control software, 37 software in Remote Monitoring, 68 sources via UltraRes Control, 45 signal compatibility, 87 for UltraRes display, 87 single inputs setting up, 35 setting up using remote control, 36 setting up using UltraRes Control software, 37 setting up via RS232 commands, 73 supported formats, 11

sources connecting, 31 setting up in UltraRes Control software, 45 space requirements for installation, 13 specifications environmental, 86 LCD module, 85 LCD optical, 85 mechanical, 85 multiple input compatibility, 87 signal compatibility, 87 standby mode fast startup power, 46 low power, 46 via UltraRes Control, 46 static IP network setup, 55 supported formats for multiple inputs, 32

T

temperature operating, 86 requirements for normal use, 6 temporary image retention avoiding, 5 definition, 5 thermal guidelines, 6 time changing in Remote Monitoring, 66 TIR see temporary image retention tools/equipment list, 13 troubleshooting during installation, 101 error codes in UltraRes Control software, 102 symptoms, 104 turning on/off local dimming, 47

U

UltraRes Control auto power off timer, 46 connection status, 45 error codes, 51 installing software, 39 installing USB drivers, 42 powering on/off display, 9

setting up multiple inputs, 33 setting up single inputs, 37 setting up sources, 45 standby mode, 46 troubleshooting via error codes, 102 UltraRes display basics, 7 compatible signals, 87 installing on a wall, 22 supported RS232 commands, 77 uniformity LCD module, 85 unit status for Remote Monitoring, 60 unpacking accessories, 17 upgrading firmware via UltraRes Control software, 48 usage information, 5 **USB** drivers installing for UltraRes Control software, 42 using the kickstand bracket, 29

V

ventilation requirements, 13 viewing angle of LCD, 86

W

wall mounts landscape front view, 92 landscape side views, 93 portrait front view, 94, 95 warranty information, ii web access controlling in Remote Monitoring, 67 weight LCD module, 85



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