





VADDIO[™] IR SHOT COMMANDER

Spatially Efficient IR Remote Controller for ZoomSHOT™ and WideSHOT™ Camera Systems

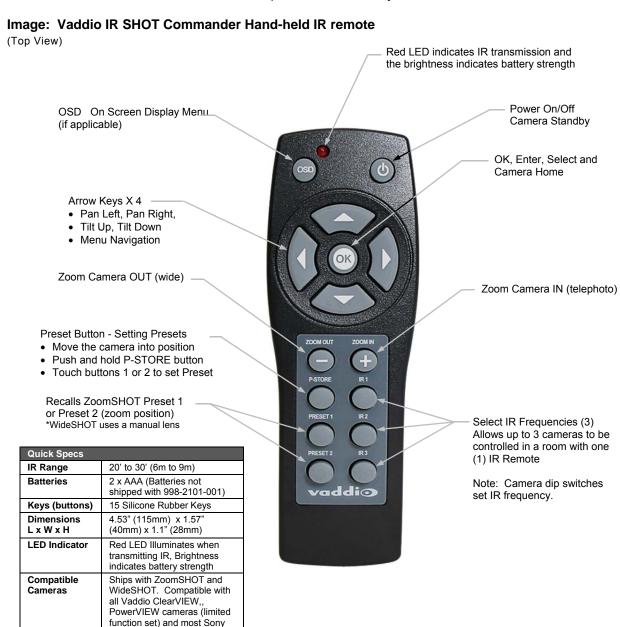
P/N 998-2101-000 North America

P/N 998-2101-001 International (not shipped with batteries)

BRC & EVI cameras.

The Vaddio IR SHOT Commander was designed to work with the Vaddio ZoomSHOT and WideSHOT camera systems and is compatible with the PowerVIEW™, ClearVIEW™ cameras and the WallVIEW™ camera system packages. The Vaddio IR SHOT Commander is compatible with the following Vaddio camera packages:

- ZoomSHOT and WideSHOT Camera Systems (shipped with these products)
- Vaddio ClearVIEW HD-18, HD-19, HD-20, PowerVIEW HD-22, HD-30 and REVEAL™ HD-18 The Vaddio IR Shot Commander is also compatible with the Sony® EVI series and the BRC series PTZ cameras.





Save These Instructions

The information contained in this manual will help you operate the product. If these instructions are lost or misplaced, Vaddio keeps copies of Specifications, Installation and User Guides and most pertinent product drawings for the Vaddio product line on the Vaddio website. All manuals for the cameras mentioned in this manual can be found and can be downloaded from www.vaddio.com free of charge.



The IR SHOT Commander IR remote was designed, built and tested for use indoors only. Please use two (2) AAA, 1.5V batteries only. Use alkaline batteries for best results. Rechargeable batteries are better for the environment.

Warranty Information (See Vaddio Warranty, Service and Return Policies posted on vaddio.com for complete details):

Hardware* Warranty: Two (2) year limited warranty on all parts and labor for Vaddio manufactured products. Vaddio warrants its manufactured products against defects in materials and workmanship for a period of two years from the day of purchase, to the original purchaser, if Vaddio receives notice of such defects during the warranty. Vaddio, at its option, will repair or replace products that prove to be defective. Vaddio manufactures its hardware products from parts and components that are new or equivalent to new in accordance with industry standard practices.

Exclusions: The above warranty shall not apply to defects resulting from improper or inadequate maintenance by the customer, customers applied software or interfacing, unauthorized modifications or misuse, mishandling, operation outside the normal environmental specifications for the product, use of the incorrect power supply, modified power supply or improper site operation and maintenance. OEM products and products manufactured by other companies are excluded and are covered by the manufacturer's warranty.

Vaddio Customer Service: Vaddio will test, repair, or replace the product or products without charge if the unit is under warranty. If the product is out of warranty, Vaddio will test then repair the product or products. The cost of parts and labor charge will be estimated by a technician and confirmed by the customer prior to repair. All components must be returned for testing as a complete unit. Vaddio will not accept responsibility for shipment after it has left the premises.

Vaddio Technical Support: Vaddio technicians will determine and discuss with the customer the criteria for repair costs and/or replacement. Vaddio Technical Support can be contacted through one of the following resources: e-mail support at support@vaddio.com or online at vaddio.com.

Return Material Authorization (RMA) Number: Before returning a product for repair or replacement, request an RMA from Vaddio's technical support. Provide the technician with a return phone number, e-mail address, shipping address, product serial numbers and original purchase order number. Describe the reason for repairs or returns as well as the date of purchase. See the General RMA Terms and Procedures section for more information. RMA's are valid for 30 days and will be issued to Vaddio dealers only. End users must return products through Vaddio dealers. Include the assigned RMA number in all correspondence with Vaddio. Write the assigned RMA number clearly on the shipping label of the box when returning the product. All products returned for credit are subject to a restocking charge without exception.

Voided Warranty: The warranty does not apply if the original serial number has been removed or if the product has been disassembled or damaged through misuse, accident, modifications, use of incorrect power supply, use of a modified power supply or unauthorized repair.

Shipping and Handling: Vaddio will not pay for inbound shipping transportation or insurance charges or accept any responsibility for laws and ordinances from inbound transit. Vaddio will pay for outbound shipping, transportation, and insurance charges for all items under warranty but will not assume responsibility for loss and/or damage by the outbound freight carrier. If the return shipment appears damaged, retain the original boxes and packing material for inspection by the carrier. *Contact your carrier immediately*.

Products not under Warranty: Payment arrangements are required before outbound shipment for all out of warranty products.

Care and Cleaning

Do not attempt to take the product apart at any time. There are no user-serviceable parts inside.

- Do not spill liquids in the product keep this device away from food (like cheese curls and lemonade)
- For smears or smudges on the product, wipe with a clean, soft cloth
- Do not use any abrasive chemicals for cleaning

Operating and Storage Conditions

Do not store or operate the product under the following conditions for any circumstance:

- Temperatures above 40°C (104°F) or temperatures at or below 0°C (32°F)
- High humidity, dusty, condensing or wet environments
- · Dry environments with an excess of static discharge
- In swimming pools
- In inclement weather, under severe vibration or under railroad trestles





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