

ViewSonic®



NMP660 **Network Media Player** **User Guide**

IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic Corporation, which is also found on our web site at <http://www.viewsonic.com> in English, or in specific languages using the Regional selection box in the upper right corner of our website. "Antes de operar su equipo lea cuidadosamente las instrucciones en este manual"

Model No. VS17358

Thank you for choosing ViewSonic

As a world leading provider of visual solutions, ViewSonic is dedicated to exceeding the world's expectations for technological evolution, innovation, and simplicity. At ViewSonic, we believe that our products have the potential to make a positive impact in the world, and we are confident that the ViewSonic product you have chosen will serve you well.

Once again, thank you for choosing ViewSonic !



Compliance Information

FCC Statement

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.


Warning: Use only power supplies listed in the user instructions.

AVERTISSEMENT: Utilisez uniquement les sources d'alimentation mentionnées dans les instructions d'utilisation.

For Canada

- This Class B digital apparatus complies with Canadian ICES-003.
- Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

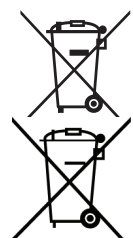
CE Conformity for European Countries

 The device complies with the EMC Directive 2014/30/EU and Low Voltage Directive 2014/35/EU.

Following information is only for EU-member states:

The mark is in compliance with the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE).

The mark indicates the requirement NOT to dispose the equipment including any spent or discarded batteries or accumulators as unsorted municipal waste, but use the return and collection systems available.



If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury or more than, 0.002% Cadmium, or more than 0.004% Lead.

Declaration of RoHS2 Compliance

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive), and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr ⁶⁺)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below:

Examples of exempted components are:

- Mercury in cold cathode fluorescent lamps and external electrode fluorescent lamps (CCFL and EEFL) for special purposes not exceeding (per lamp):
 - Short length (≤ 500 mm): maximum 3.5 mg per lamp.
 - Medium length (> 500 mm and $\leq 1,500$ mm): maximum 5 mg per lamp.
 - Long length ($> 1,500$ mm): maximum 13 mg per lamp.
- Lead in glass of cathode ray tubes.
- Lead in glass of fluorescent tubes not exceeding 0.2% by weight.
- Lead as an alloying element in aluminium containing up to 0.4% lead by weight.
- Copper alloy containing up to 4% lead by weight.
- Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
- Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectronic devices, or in a glass or ceramic matrix compound.

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Copyright Information

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In the interest of continuing product improvement, ViewSonic Corporation reserves the right to change product specifications without notice. Information in this document may change without notice.

No part of this document may be copied, reproduced, or transmitted by any means, for any purpose without prior written permission from ViewSonic Corporation.

For Your Records

Product Name:	NMP660 ViewSonic Network Media Player
Model Number:	VS17358
Document Number:	NMP660_UG_ENG Rev. 1A 03-16-18
Serial Number:	_____
Purchase Date:	_____

Product disposal at end of product life

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing.

Please visit ViewSonic website to learn more.

USA & Canada: <http://www.viewsonic.com/company/green/recycle-program/>

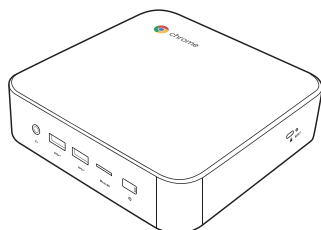
Europe: <http://www.viewsoniceurope.com/eu/support/call-desk/>

Taiwan: <http://recycle.epa.gov.tw/recycle/index2.aspx>

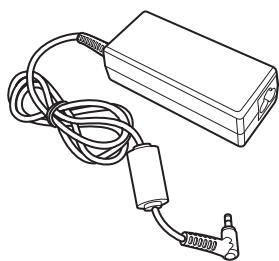
1. PRODUCT OVERVIEW

Package contents

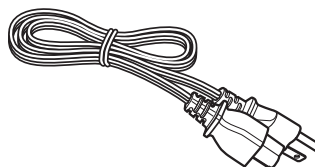
Please take a moment to check if all the necessary items are included in the package. If anything is missing or damaged, please contact your dealer immediately.



NMP660

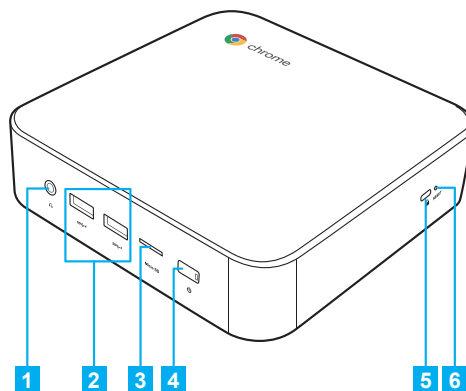


Power adapter



Power cord

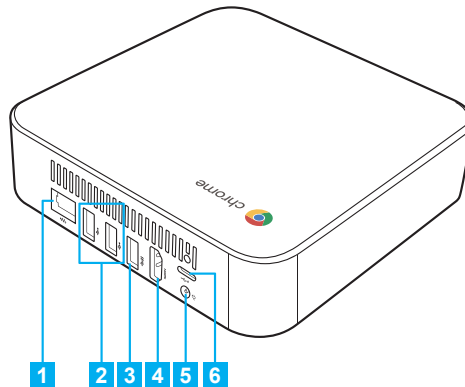
Front view



No.	Description	No.	Description
1	Audio jack (3.5mm)	4	Power button with LED
2	(2) USB type-A 3.0 ports*	5	Kensington lock port
3	MicroSD™ card reader	6	Reset hole

Note: *Supports battery charging.

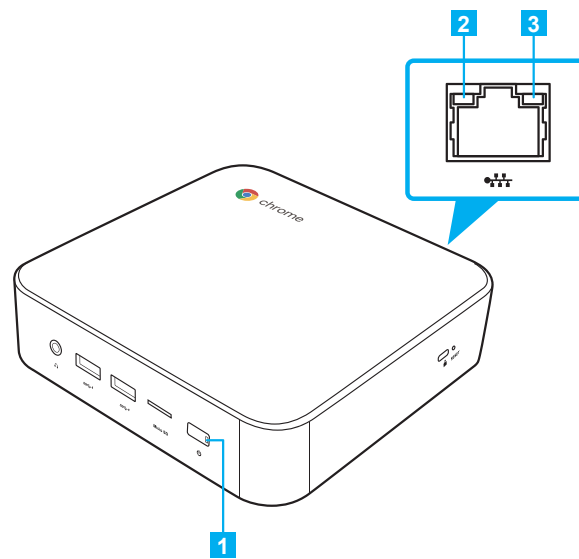
Rear View



No.	Description	No.	Description
1	LAN port*	4	HDMI port
2	(2) USB2.0 ports	5	DC-in jack
3	USB3.0 port	6	USB type-C port

Note: *Chromebox models without HDD support single LAN port and models with HDD support dual LAN port.

Status indicators



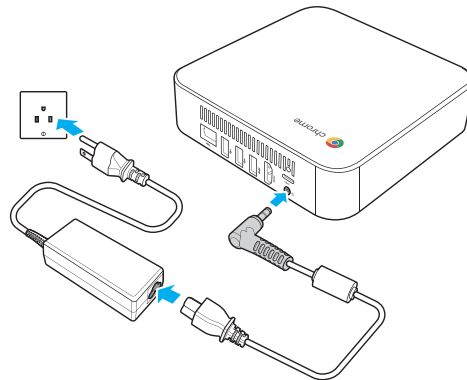
No.	Indicator	Color	Status	Description
1	Power button	White	On	Chromebox is switched on.
			Off	Chromebox is switched off.
2	LAN port	Orange	Flashing	Activity on the link.
			Off	No activity on the link.
3		Green	On	Active link connection.
			Off	No link connection.

2. Getting Started

Connecting the AC power

To connect your Chromebox to the power outlet, do the following:

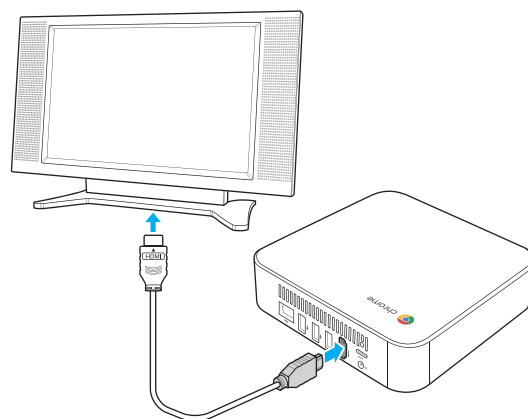
1. Connect one end of the power cord to the AC adapter and the other end to the power outlet.
2. Connect the AC adapter to the DC-in jack of your Chromebox.



Connecting a display device

To establish the connection, you need to use an HDMI cable (not supplied).

1. Connect one end of the HDMI cable to the HDMI port of your Chromebox.
2. Connect the other end of the HDMI cable to the HDMI port of a display device, for example monitor.

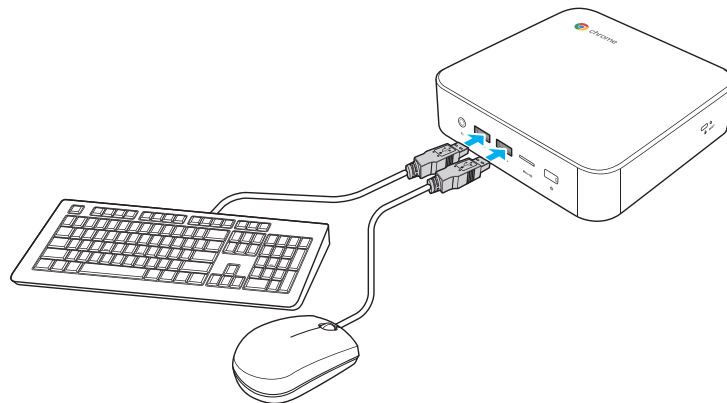


Connecting a mouse and keyboard

Your Chromebox supports both wired and wireless mouse and keyboard.

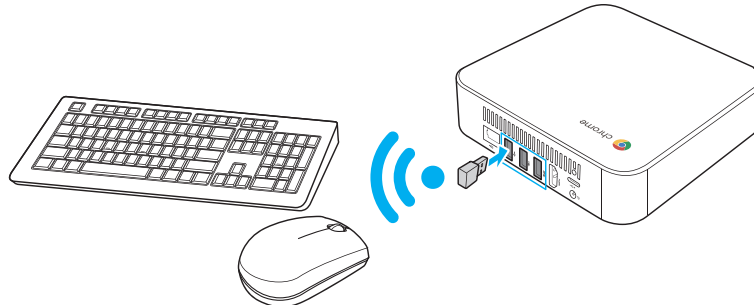
Connecting a mouse and keyboard

Connect the USB mouse and USB keyboard to the USB2.0 ports of your Chromebox.



Connecting a wireless mouse and keyboard

Connect the USB receiver that is supplied with your wireless mouse and keyboard to the USB port of your Chromebox.

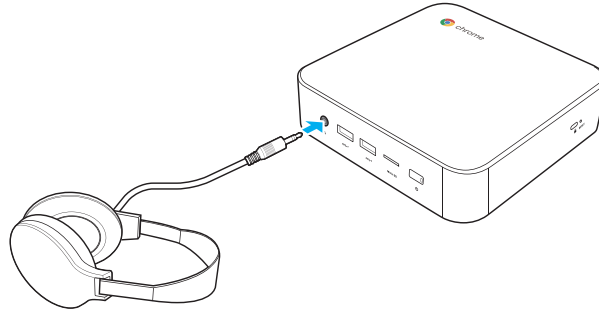


Note: After you power on the Chromebox, the wireless mouse and keyboard are usually paired automatically. If any additional steps are required, please refer to the manual that came with your accessories.

3. Performing additional connections

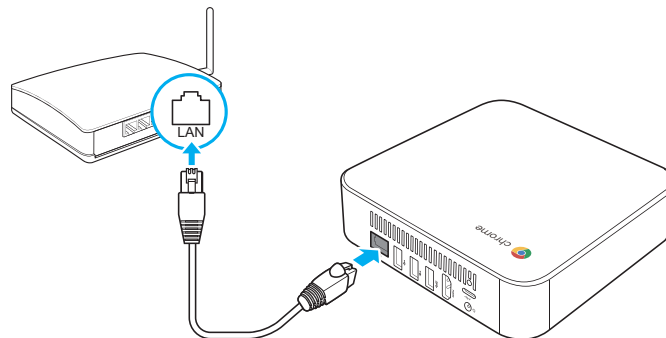
Connecting audio components

Connect the audio component into the audio jack of your Chromebox.



Connecting to local area network (LAN)

1. Connect one end of the RJ-45 cable to the LAN port of your Chromebox.
2. Connect the other end of the RJ-45 cable to a network connection device or a network wall connector.

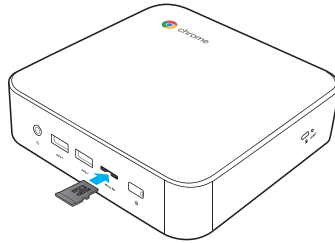


Note: For configuring LAN parameters, refer to page 23.

Inserting a memory card

Note: Your Chromebox supports MicroSD™ cards.

1. With the gold contacts facing down, insert the memory card into the card reader.
2. Push the memory card all the way until you hear a locking sound.

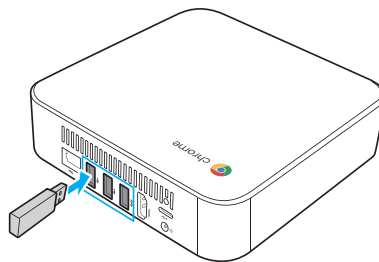


Connecting USB devices

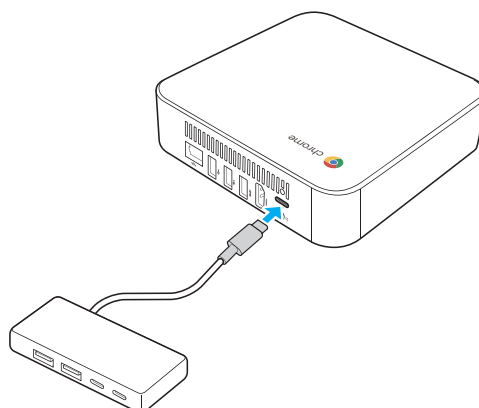
Note: Your Chromebox supports USB2.0, USB3.0, and USB type-C.

Depending on the supported USB type, connect the USB device to the respectful USB port of your Chromebox.

- USB2.0 and USB3.0 compatible device connect to one of the following USB ports:



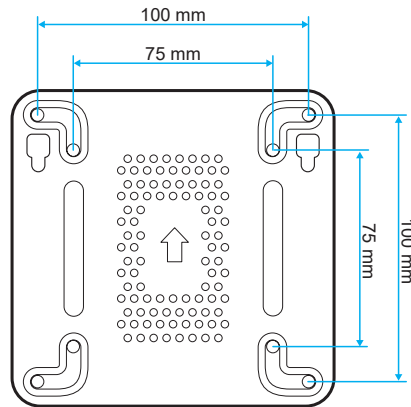
- USB type-C compatible device connect to the following USB port:



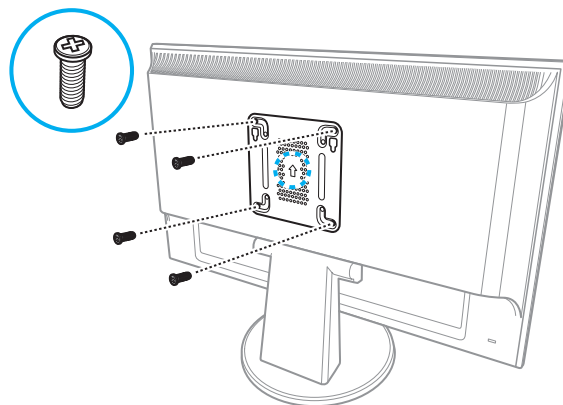
Mounting the Chromebox

Mount the Chromebox to the back of your display device.

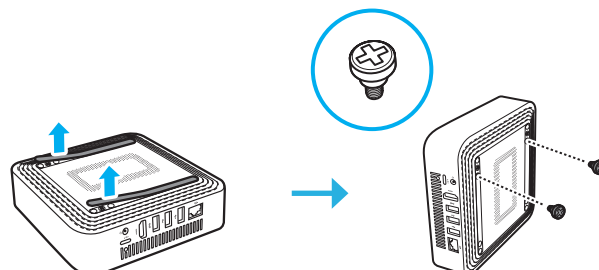
Note: Make sure your display device supports VESA mounting. Refer to the following illustration for size measurements:



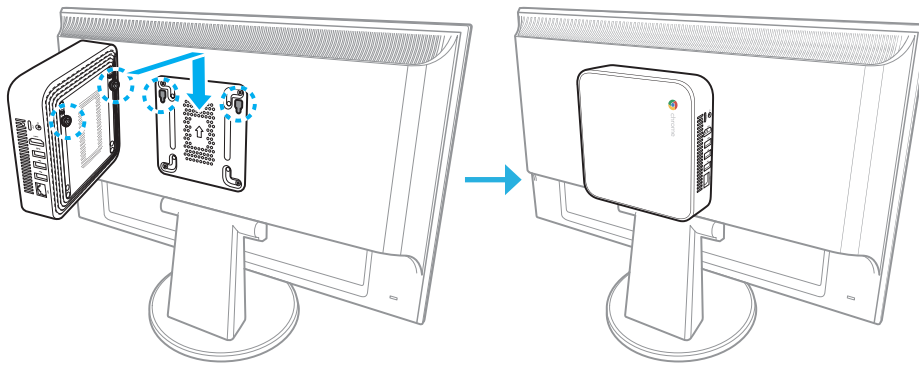
1. Secure the mounting plate (optional accessory) to the VESA mounting holes behind your display device with the four screws.



2. Remove the two rubber feet from the bottom side of the Chromebox. Then secure the two screws (optional accessories) to the mounting holes of your Chromebox as illustrated.

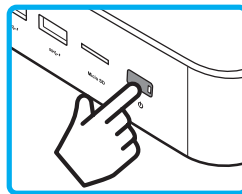


3. Align and install your Chromebox to the screw holes in the mounting plate.

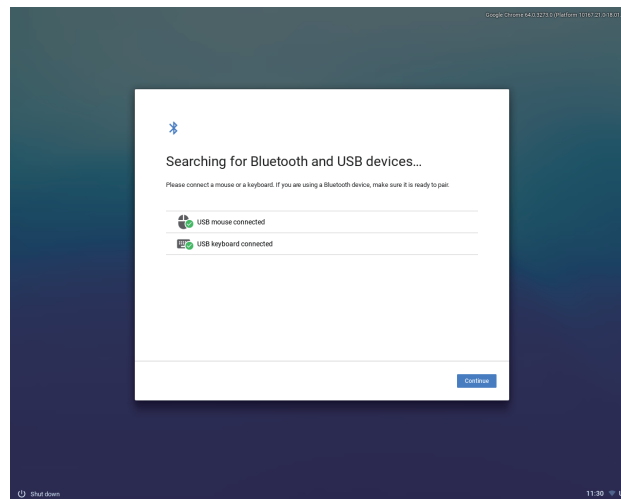


Powering on your Chromebox

To power on your Chromebox, press the Power button on the front panel. The Power button LED lights solid white.



After you power on the Chromebox for the first time, you are asked to configure some device's basic settings, such as set the language, configure accessibility options, connect to the network, and finally sign in to your Chromebox. Follow the on-screen instructions to complete the initial setup.



Note: To shut down Chromebox, click on Status tray > Shut down .

Resetting the Chromebox

To reset the Chromebox, insert a pointed tool into the reset hole on the side of the device (non-HDD model) or on the rear of the device (HDD model).

4. Operating the Chromebox

Navigating the desktop

After the initial setup is configured, you will see the desktop.



Click on any of the following items:

- **1 Launcher:** Manage installed apps and perform search.
- **2 App launcher:** Access most frequently used apps quickly.
- **3 Notifications:** View notifications.
- **4 Status tray:** Manage connections, updates, and settings.
- **5 System date and time:** View current time directly on the Status tray or hover the cursor over the time field to view current date.
- **6 Desktop:** Right click to manage shelf visibility, position, and set wallpaper.


Managing apps



To search, access, and manage apps in your Chromebox, do the following:

1. Click on the Launcher .



2. Do any of the following:

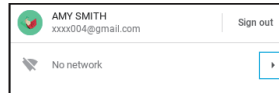
- Search for installed apps by typing the app name in the search bar (Search your device, apps, web...).
- Review recently accessed apps (appear below search bar).
- Click on  to review and access all apps installed on your Chromebox. Then right click on the app icon and select to open the app in a new tab, pin to shelf, open as window, configure options, remove from Chrome, or review app info.

Note: You can download new apps to your Chromebox from the Chrome Web Store  or Google Play Store .

Wireless connections

Connecting to a wireless access point

1. Click anywhere on the Status tray to open the tray.
2. Click on ► next to the network icon.



3. Click on ⚙️. The Settings page opens.
4. In **Settings** > **Network** > **Wi-Fi** menu, enable Wi-Fi and click on ► to select a desired access point.

Note: If the wireless access point requires a password then enter the password at the prompt.

Connecting to Bluetooth devices

1. Click anywhere on the Status tray to open the tray.
2. Click on ► next to the Bluetooth icon.



3. Enable Bluetooth function.
Your Chromebox starts to look for available Bluetooth devices automatically.
4. Click on the Bluetooth device you want to connect to and follow the on-screen instructions to complete pairing.


Adjusting volume

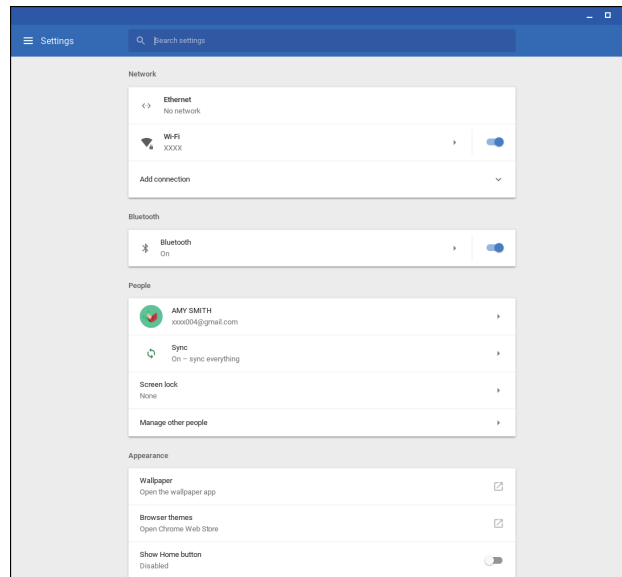
1. Click anywhere on the Status tray to open the tray.
2. Click on the slider bar to adjust volume or click on 🔊 to mute audio.



Note: For additional audio settings, click on 🔊.

Configuring Chromebox settings

1. Click anywhere on the Status tray to open the tray.
2. Click on . The Settings page opens.



3. Configure any of the following:
 - **Network > Ethernet:** LAN connection parameters.
Note: Make sure your Chromebox is connected to the LAN. Refer to page 15.
 - **Network > Wi-Fi:** Connect to a wireless access point.
 - **Bluetooth > Bluetooth:** Enable or disable Bluetooth function and pair with compatible devices.
 - **People > Your account:** Set your account picture.
 - **People > Sync:** Manage sync settings.
 - **People > Screen lock:** Set screen lock.
 - **People > Manage other people:** Manage other Chromebox user accounts.
 - **Appearance > Wallpaper:** Open the wallpaper app and set your desired wallpaper.
 - **Appearance > Browser themes:** Open Chrome Web Store and select the themes.

- **Appearance > Show Home button:** Configure displaying Home button settings.
- **Appearance > Show bookmarks bar:** Enable or disable displaying bookmarks bar on web browser.
- **Appearance > Font size:** Set the font size.
- **Appearance > Customise fonts:** Click to customise fonts.
- **Appearance > Page zoom:** Set the page zoom.
- **Device > Mouse:** Configure mouse settings.
- **Device > Keyboard:** Configure keyboard settings.
- **Device > Displays:** Configure display settings.
- **Device > Storage management:** Manage Chromebox's storage.
- **Device > Power:** Set Chromebox activity when the system is idle.
- **Search engine > Search engine used in the address bar:** Set the default search engine that is used in the address bar.
- **Search engine > Manage search engines:** Click to manage search engines.
- **Google Play Store > Google Play Store:** Enable or disable Google Play Store on your Chromebox.
- **On start-up:** Set the start-up activity among **Open the New Tab page**, **Continue where you left off**, **Open a specific page or set of pages**, and manage the new or current page.
- **Advanced:** Configure system advanced settings, such as date and time, privacy and security, passwords and forms, language and input, downloads, printing, accessibility settings, and perform system reset.

Finding help

1. Click anywhere on the Status tray to open the tray.
2. Click on  .



5. Troubleshooting

If you experience a problem with your Chromebox, refer to the following troubleshooting guide. If a problem persists, contact the service center.

The power is switched on, but Chromebox does not start:

- Make sure that the AC adapter is properly plugged into the DC-in jack of the Chromebox and to the power outlet. Refer to page 12.

Cannot access the LAN:

- Make sure you have connected one end of an RJ-45 cable to the LAN port of your Chromebox and the other end to the network connection device or a network wall connector. Refer to page 15.
- Make sure you have configured the LAN settings correctly. Refer to page 23.

Cannot connect to the Bluetooth device:

- Make sure the Bluetooth device you want to connect to is near- by your Chromebox and is visible to other devices.

No audio is heard from the Chromebox:

- Make sure audio is not muted. Refer to page 22.

6. Specifications

Item	Description
Processor	CPU Intel Celeron 3865U Dual Core 1.8GHz BGA 2MB L3 HD 610
Operating system	Google
Memory	4G DDR4, 2 slots
Memory type	2133 DDR4 SODIMM (DDR4-2133)
Storage	SSD
Storage capacity	32G
Storage type	2242 type
LAN	Gigabit
Networking	10 / 100 / 1000M GbE LAN
WLAN and Bluetooth	802.11ac, BT Combo (2x2)
	Intel Stone Peak 2 D1 7265 ac 2x2 +Bluetooth 4.2 M.2 non-vPro PCI-e WW with 2 antennas 802.11ac, BT Combo (2x2)
Connectors	Front: • Audio jack (3.5mm) • (2) USB type-A 3.0 ports • MicroSD™ card reader
	Rear: • LAN port • (2) USB2.0 ports • USB3.0 port • HDMI port • DC-in jack • USB type-C port
Temperature	32°F to 95°F (0°C to 35°C)
Humidity	30-80%
VESA mounting	100 x 100 mm
Dimensions	148 x 148.5 x 41.1 mm
Weight	645g
Voltage	19V

Item	Description
AC Adapter	Model Name : A12-065N2A 65W
Output	19V DC, 3.42A
Input	100~240V AC, 50/60Hz universal
Power cord	US type, length 1m
Security solution	Kensington lock

Other Information

Customer Support

For technical support or product service, see the table below or contact your reseller.

NOTE: You will need the product serial number.

Country/Region	Website	T= Telephone C = CHAT ONLINE	Email
Australia New Zealand	www.viewsonic.com.au	AUS= 1800 880 818 NZ= 0800 008 822	service@au.viewsonic.com
Canada	www.viewsonic.com	T= 1-866-463-4775	service.ca@viewsonic.com
Europe	www.viewsoniceurope.com	http://www.viewsoniceurope.com/eu/support/call-desk/	
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.com
India	www.in.viewsonic.com	T= 1800 419 0959	service@in.viewsonic.com
Korea	ap.viewsonic.com/kr/	T= 080 333 2131	service@kr.viewsonic.com
Latin America	www.viewsonic.com/la/	C= http://www.viewsonic.com/la/soporte/servicio-tecnico	soporte@viewsonic.com
Nexus Hightech Solutions, Cincinnati #40 Desp. 1 Col. De los Deportes Mexico D.F. Tel: 55) 6547-6454 55)6547-6484 Other places please refer to http://www.viewsonic.com/la/soporte/servicio-tecnico#mexico			
Macau	www.hk.viewsonic.com	T= 0853-28338407	service@hk.viewsonic.com
Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.com
Puerto Rico & Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) C = http://www.viewsonic.com/la/soporte/servicio-tecnico	service.us@viewsonic.com soporte@viewsonic.com
Singapore/ Malaysia/ Thailand	www.ap.viewsonic.com	T= 65 6461 6044	service@sg.viewsonic.com
South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.com
United States	www.viewsonic.com	T= 1-800-688-6688	service.us@viewsonic.com

Limited Warranty

VIEWSONIC Network Media Player

What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:

ViewSonic Network Media Player are warranted for 1 year for labor from the date of the first customer purchase.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b. Repair or attempted repair by anyone not authorized by ViewSonic.
 - c. Causes external to the product, such as electric power fluctuations or failure.
 - d. Use of supplies or parts not meeting ViewSonic's specifications.
 - e. Normal wear and tear.
 - f. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support (please refer to Customer Support page). You will need to provide your product's serial number.
2. To obtain warranted service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

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2. Any other damages, whether incidental, consequential or otherwise.
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Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico:	
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NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004	
Hermosillo: Distribuciones y Servicios Computacionales SA de CV. Calle Juarez 284 local 2 Col. Bugambillas C.P: 83140 Tel: 01-66-22-14-9005 E-Mail: disc2@hmo.megared.net.mx	Villahermosa: Compumantenimientos Garantizados, S.A. de C.V. AV. GREGORIO MENDEZ #1504 COL, FLORIDA C.P. 86040 Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09 E-Mail: compumantenimientos@prodigy.net.mx
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