

vController

User Guide

Thank you for choosing ViewSonic

As a world leading provider of visual solutions, ViewSonic is dedicated to exceeding the world's expectations for technological evolution, innovation, and simplicity. At ViewSonic, we believe that our products have the potential to make a positive impact in the world, and we are confident that the ViewSonic product you have chosen will serve you well.

Once again, thank you for choosing ViewSonic!



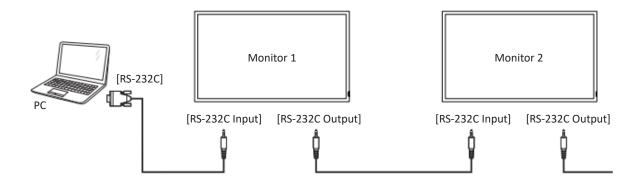
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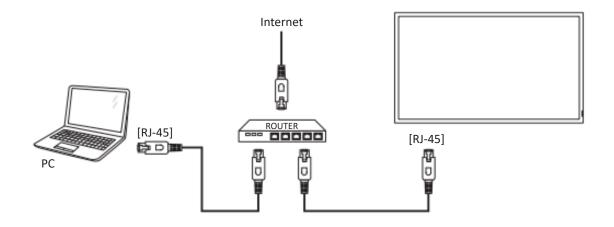
1. Hardware settings

Connect the monitor to the local area network or serial port. You may then use the computer to implement vController to remotely control the monitor.

1.1 RS232C connections



1.2 Software installation



Use the Ethernet cable to connect to this display via the router. Press the MENU button to display the OSD menu and set the monitor network settings.

2. User interface

vController 2.0 integrated RS232 and LAN command for monitor and projector. There are three main pages on the top of UI:

Start Up: monitor or projector selection provides RS232 or LAN communication connection, monitor identity code, switching the machine on and off, and the input signal settings.

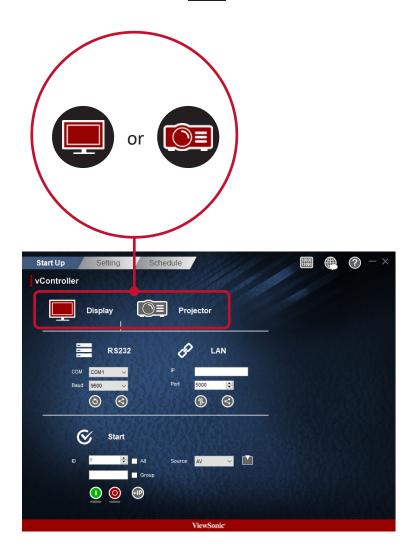
Setting: Allows the setting or getting of monitor/projector commands.

Schedule: Used to determine when the monitors or projector are to be switched on /off.

2.1 Start Up

2.1.1 Select Device

Press to control the monitor or to control projector.



2.1.2 RS232 settings

Use the following steps to perform the RS232 connection.



- **1.** Press to search for the RS232 connection ports and then select a corresponding hardware connection port.
 - Default baud rate is 9600.
- 2. Press to connect to the RS232. When the RS232 has been successfully connected, the button will turn into .

2.1.3 Network settings

Use the following steps to perform the network settings.



1. Enter the IP address of the monitor in the IP address field. When the network settings interface is opened, press the button to PING the IP address of the monitor to see if the connection is successful.



- Default port number is 5000.
- 2. Press to connect to the network. When the network connection is successful, the button will turn into .

2.1.4 Start



Monitor Start Interface



Projector Start Interface

Monitor identification number (ID)

Set a series of ID numbers which would be used when using the RS232C connection to control the monitor. When connected to multiple monitors, each monitor should have a unique ID. Select All to control all monitors.

Note: Only monitor support identification number.

ID Group

Select Group and enter the ID numbers in the group field.

On/Off buttons

Press the ___ button to switch the monitor on.

Press the obutton to switch the monitor off

O Show that the monitor is On successful.

O Show that the monitor is On fail or status unknow.

O Show that the monitor is Off successful.

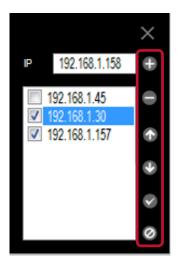
O Show that the monitor is Off fail or status unknow.

SOURCE menu

Use the Source pull-down menu to select video and then press the **M** button to switch the input signal.

IP Group

Press **I** button to set the IP group.



Enter the IP address of the monitor or projector in the IP address field.

- Press button to add IP address into group.
- Press button to remove IP address from group.
- Press button to move up the focus IP address.
- Press button to move down the focus IP address.
- Press button to enable all IP address.
- Press button to disable all IP address.
- Press × button to close IP group windows.

2.2. Setting

2.2.1. Setting / Getting buttons

Getting button

Press the button to read the RS232 or LAN commands. If the is shown, the command would have been successfully read. If the is shown, the command was not read or the command is not supported. If the is shown, the get command was processing.

Setting the button

Press the button to set the RS232 or LAN commands. If the is shown, the command would have been successfully read. If the is showing, the command was not set or the command is not supported. If the is shown, the set command was processing.

2.2.2 Monitor Setting

Setup



Item Functional descriptions		Commands supported	Devices supported
OSD Language	Select the language for the OSD interface.	Write	All devices
Power lock	Button used to activate or de-activate the power source.	Write / read	All devices
Button lock	Button used to activate or de-activate the control panel buttons.	Write / read	All devices
Menu lock	Button used to activate or de-activate the main menu buttons.	Write / read	All devices
DTV channel	Select the digital TV channel	Write	TV types
ATV channel	Select the analog TV channel	Write	TV types
Remote control	Choose whether to switch the remote control on /off or select the IR pass through mode. When the IR pass through mode has been activated, the name of the button would be displayed in the RC display frame when the remote control is pressed.	Write / read	All devices
Set-up wizard	Choose whether to switch the set-up wizard on/off (only for TV devices)	Write / read	TV types
Restore default	Return all settings to the default factory settings	Write	All devices
Ack Tests the communication connections		Write	All devices

• Picture



Item	n Functional descriptions		Devices supported
Contrast	Adjust contrast to improve display quality. The black portions of the image would be blacker, while the white portions would be whiter.	Write / read	All devices
Brightness	Adjust brightness of the image displayed	Write / read	All devices
Sharpness	Adjust and improve the image sharpness	Write / read	All devices
Backlight	Adjust the panel backlight	Write / read	All devices
Color	Use to add or decrease the color strength of the image.	Write / read	All devices
Tint	Use to add or decrease the tint of the image. Adding tint will make the image greener, while decreasing tint will make the image appear slightly purple.	Write / read	All devices
Color mode	Select the warmth of the color used for the image. Low warmth images would appear slightly red, while high warmth images will appear to be slightly bluish.	Write	All devices
Picture size	Select the picture size	Write	All devices

• Audio



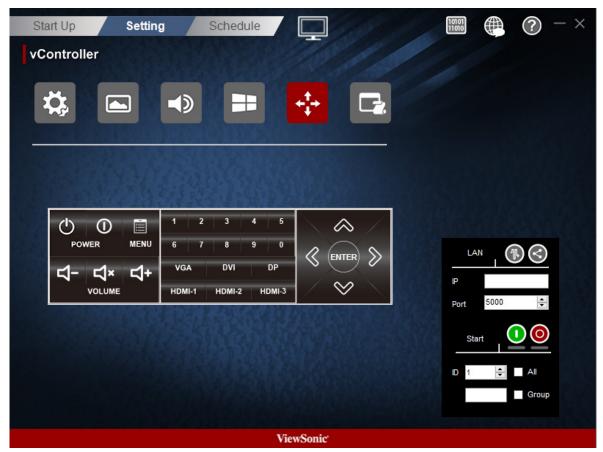
Item	Functional descriptions	Commands supported	Devices supported
Sound	Switch the SRS effects on or off.	Write	Several TV types
Bass	Increase or lower the bass volume.	Write	All devices
Treble	Increase or lower the treble volume.	Write	All devices
Balance	Adjust the balance of the left and right channels Write		All devices
Volume	Adjust the monitor volume	Write / read	All devices
Mute	Mute or unmute the monitor speakers	Write / read	All devices

• Tiling



Item	Functional descriptions	Commands supported	Devices supported
Tiling-Mode	This function allows users to establish a large array of monitors (TV walls). This function requires daisy chain connections. The maximum number of monitors to be arranged horizontally / vertically would depend on the specifications of the monitors used.	Write / read	
Tiling- Compensation	Switch the tiling-compensation function on or off. When switched on, the monitors would adjust the image in order to compensate for the width of the border frames and provide an accurate and precise display of the images.	Write / read	TV wall type (CDX)
Tiling-H by V Monitors	Select the number of monitors in the horizontal / vertical directions	Write / read	
Tiling-Position	Designate the position of the monitor in the monitor tiling matrix.	Write / read	

KeyPad



	Item	Functional descriptions	Commands supported	Devices supported
(Power On button	Press this button to power on device.	Write	Several TV types
0	Power Off button	Press this button to power off device.	Write	All devices
Ī	Menu button	Press this button to access the OSD menu	Write	All devices
廿	Volume down button	Press this button to decrease the audio output level.	Write	All devices
다+	Volume up button	Press this button to increase the audio output level.	Write	All devices
۲×	Mute button	Press this button to turn the mute function on/off.	Write	All devices

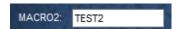
VGA DVI DP HDMI-1 HDMI-2 HDMI-3 Source switch button	Press button to select the input source	Write	All devices
1 2 3 4 5 6 7 8 9 0 0~9 number buttons	Select the desired number by pressing the 0~9 buttons	Write	All devices
Up/Down/Left/Right arrow and ENTER button	Move the selection row up/down/ left/right or adjust the selected item in the OSD interface. And ENTER button to confirm the action	Write	All devices

• Macro

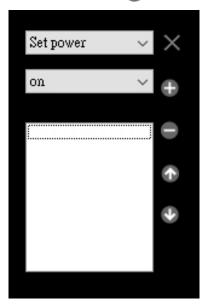


There are 5 group macro for user to define.

- 1. Group Name
 - Key in group name here



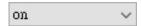
2. Press Edit icon 🐼 to add command to Macro instruction set.



• Drop-down menu to select command.



• Drop-down menu to select command data.



- Press button to command into group.
- Press button to remove command from group.
- Press button to move up the focus command.
- Press button to move down the focus command.
- Press button to enable all IP address.
- Press × button to close macro edit.
- **3.** Press Play icon **()** to run the Macro instruction set

2.2.3 Projector Setting

• Setup



Pro 9 Series no selected



Pro 9 Series selected

Item	Functional descriptions	Commands supported	Devices supported
OSD Language	Select the language for the OSD interface.	Write	Supported Non- Pro 9 Series model
Reset all	Return all settings to the default factory settings	Write	All devices
Reset color		Write	Supported Non- Pro 9 Series model

• Picture (Only support Pro 9 Series)



ltem	Functional descriptions	Commands supported	Devices supported
Contrast	Adjust contrast to improve display. The black portions of the image would be blacker, while the white portions would be whiter.	Write/read	Support Pro 9 Series only
Brightness	Adjust brightness of the image displayed.	Write/read	Support Pro 9 Series only

• Audio



Pro 9 Series no selected



Pro 9 Series selected

Item	Functional descriptions	Commands supported	Devices supported
Volume	Adjust the projector volume	Write / read	All devices
Mute	Mute or unmute the projector speakers	Write / read	Supported Non- Pro 9 Series model

• Keypad



Pro 9 Series no selected



Pro 9 Series selected

Item		Item Functional descriptions		Devices supported
(h)	Power On button	Press this button to power on device.	Write	Several TV types
①	Power Off button	Press this button to power off device.	Write	All devices

		1	
ECO mode button		Write	All devices
LAMP mode button	Press the button to cycle among ECO, Normal, and Dynamic ECO	Write	Support Pro9 series only
Audio mode button		Write	All devices
ff button		Write	All devices
off button		Write	All devices
Volume down button	Press this button to decrease the audio output level.	Write	Supported Non- Pro 9 Series model
Volume up button	Press this button to increase the audio output level.	Write	Supported Non- Pro 9 Series model
Mute button	Press this button to turn the mute function on/off.	Write	Supported Non- Pro 9 Series model
de button		Write	All devices
		Write	All devices
	Audio mode button Audio mode button If button Volume down button Volume up button Mute button	LAMP mode button Press the button to cycle among ECO, Normal, and Dynamic ECO Audio mode button Iff button Press this button to decrease the audio output level. Volume up button Press this button to increase the audio output level. Mute button Press this button to turn the mute function on/off.	LAMP mode button Press the button to cycle among ECO, Normal, and Dynamic ECO Audio mode button Write Write

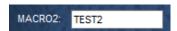
MENU EXIT Enter SOURCE AUTOSYNC	 Move the selection row up/down/left/right or adjust the selected item in the OSD interface. ENTER button to confirm the action MENU button access the OSD menu 	Write	Supported Non- Pro 9 Series model
VGA-1 HDMI-1 USB-A VGA-2 HDMI-2 USB-B S-VIDEO HDMI-3/LAN VIDEO Source switch button	Press button to select the input source.	Write	Supported Non- Pro 9 Series model
KEYSTONE C	Move the selection row up/ down/ left/right or adjust the selected item in the OSD interface.	Write	Supported Pro 9 Series model only
VGA-1 VGA-2 VIDEO S-VIDEO HDMI-1 HDMI-2 DVI BNC Source switch button	Press button to select the input source.	Write	Supported Pro 9 Series model only

• Macro

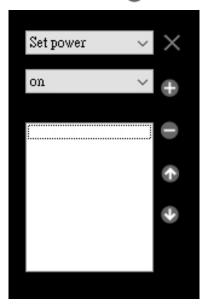


There are 5 group macro for user to define.

- 1. Group Name
 - Key in group name here



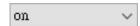
2. Press Edit icon 🔊 to add command to Macro instruction set.



• Drop-down menu to select command.



• Drop-down menu to select command data.



- Press button to command into group.
- Press button to remove command from group.
- Press button to move up the focus command.
- Press button to move down the focus command.
- Press button to enable all IP address.
- Press × button to close macro edit.
- **3.** Press Play icon **()** to run the Macro instruction set

2.3 Schedule

Pre-set schedules can be used to determine when the monitors are to be switched on /off. Be reminded that in order for this function to work and the monitor switched on/off according to schedule, the vController software must be kept running.

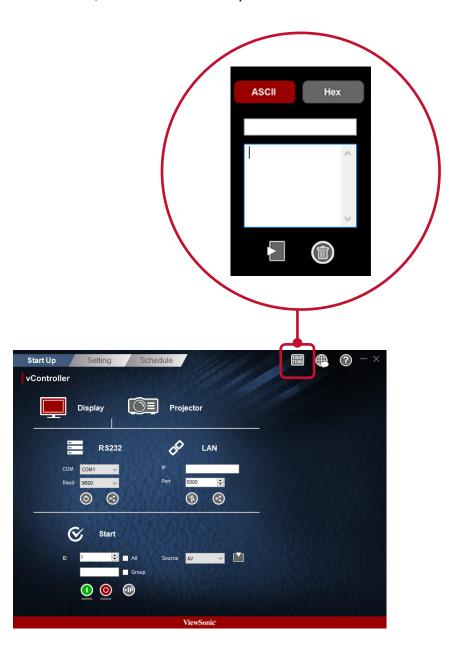


- **Group**: Group On or Off schedule. You can select Group A to H or No group.
- Name: Type a schedule name.
- Protocol: Press = for RS232 or for LAN.
- Device: Press for Dispaly or for Projector.
- **COM:** Set the RS232 COM port.
- **ID:** Select display ID.
- On: Set the time to switch on the monitor (hours, minutes)
- Off: Set the time to switch off the monitor (hours, minutes)
- Enable: Enable or disable this schedule.
- **Save**: The schedule will only come into force after pressing the button to store the schedule.
- **Delete**: Press the fine button to delete the schedule.

3. Command Mode

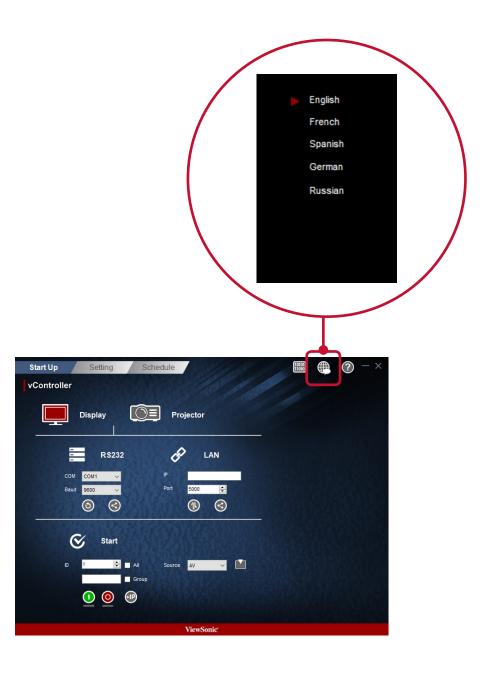
Press to enter the command mode. The figure below shows the Command mode interface. Perform the following steps:

• Select ASCII or Hex, and then manually enter the Command.



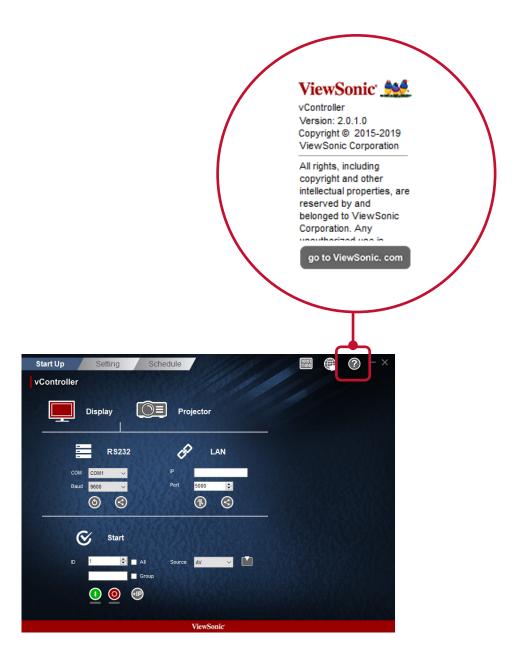
4. Language

Press the putton to select the language.



5. About

Press the **②** button to monitor the software version and copyright notice.



6. Other Information

Customer Support

For technical support or product service, see the table below or contact your reseller.

NOTE: You will need to provide the product serial number.

Country/Region	Website	T= Telephone C = CHAT ONLINE	Email	
Australia New Zealand	www.viewsonic.com.au	AUS= 1800 880 818 NZ= 0800 008 822	service@au.viewsonic.	
Canada	www.viewsonic.com	T = 1-866-463-4775	service.ca@viewsonic. com	
Europe	www.viewsoniceurope.com	http://www.viewsoniceurope.com/eu/support/call-desk/		
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.	
India	www.in.viewsonic.com	T= 1800 419 0959	service@in.viewsonic.	
Korea	ap.viewsonic.com/kr/	T= 080 333 2131	service@kr.viewsonic.	
Latin America (Argentina)	www.viewsonic.com/la/	C= http://www.viewsonic.com/ la/soporte/servicio-tecnico	soporte@viewsonic.	
Latin America (Chile)	www.viewsonic.com/la/	C= http://www.viewsonic.com/ la/soporte/servicio-tecnico	soporte@viewsonic.	
Latin America (Columbia)	www.viewsonic.com/la/	C= http://www.viewsonic.com/ la/soporte/servicio-tecnico	soporte@viewsonic.	
Latin America (Mexico)	www.viewsonic.com/la/	C= http://www.viewsonic.com/ la/soporte/servicio-tecnico	soporte@viewsonic.	
Tel: 55) 6547-6454	55)6547-6484	ol. De los Deportes Mexico D.F.	to ovice	
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Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.	
Puerto Rico & Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) C= http://www.viewsonic.com/ la/soporte/servicio-tecnico	service.us@viewsonic. com soporte@viewsonic. com	
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South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.	
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