

Standing Behind Our Products



Quality and performance are hallmarks of our products. We guarantee all products will ship free from defects in material and workmanship. If any product fails to perform under normal use, Ghent will replace it. At the end of the day, we want our customers to say **“That’s Exactly What I Wanted!”**

Surfaces are guaranteed for varying terms depending on surface materials:

Warranty Specifics

- **50 Years** - Impression Whiteboards, Harmony Glass Markerboards, Porcelain Whiteboards, Proma Projection Whiteboards, Image Trim Whiteboards and Simplicity Whiteboard surfaces.
- **20 Years** - Painted Steel Whiteboards and Phantom Line Whiteboard surfaces.
- **10 Years** - All members of the LINK Family of Powder Coated Whiteboards, Nexus Family of Collaboration Furniture Products, Horizontal Slider Whiteboards, Cintra Whiteboards and Bulletin Boards, Non-Magnetic Whiteboard and Duroslate Chalkboard series, VisuALL PC, all Bulletin Boards, and Conference Cabinet board surfaces, Impression Bulletin Boards, Enclosed Message Centers and Letterboards.
- **1 Year** - DecoVue Snap Poster Frame Boards, Nexus Tablets, Monthly Planners, Hold-Up and TrapEase Display Rails, and all Easels (guaranteed for 1 year against defects in material and workmanship.)

For question or claims regarding any Ghent product, contact Ghent Customer Service at (800) 543-0550 Monday thru Friday 8:00 AM to 5:00 PM EST.