

Do I need an internet connection to send an Email Alert Message?

Yes, most email servers require internet connections to send emails.

What does SMTP Server, Port, and SSL mean?

SMTP stands for Simple Mail Transfer Protocol, which is the communication protocol for electronic mail transmissions. Most common email providers have their own SMTP Server email address.

Most email providers will also allow this communication across a specific port on the network, which is the SMTP Server Port.

SSL stands for Secured Sockets Layer which allows for Transport Layer Security when sending emails from email providers accounts. Having such a layer will often require a specific security password to be generated and used with third party applications such as Seek Scan.

How do I setup Seek Scan to send emails from my OUTLOOK account?

Seek Scan Settings

General Station Email

Options

☒ Send Email Alerts Send Test

Server Settings

SMTP Server:

SMTP Port: ☒ SSL

User Name:

Password:

Email Content

From Address:

To Address:

☒ Include Image

Close

1. Fill in the appropriate email server settings for your Microsoft Outlook; the default settings are as follows:

SMTP Server Address = "smtp.office365.com"

SMTP Server Port = "587"

Secured Socket Layer (SSL) = ☒

2. Please enter the User Name (often email address) and Password associated with the Email Provider's Email Account that will be sending the emails.

3. List the email address for the email account that will be sending the email message alerts out. List the email addresses for the Email Alert to be sent to, please separate email addresses with a comma.

4. Select the Include Images checkbox to include a daylight image .jpg file of the Alert Scan.

How do I setup Seek Scan to send emails from my GMAIL account?

Seek Scan Settings

General Station Email

Options

☒ Send Email Alerts Send Test

Server Settings

SMTP Server:

SMTP Port: ☒ SSL

User Name:

Password:

Email Content

From Address:

To Address:

☒ Include Image

Close

1. Fill in the appropriate email server settings for your Microsoft Outlook; the default settings are as follows:

SMTP Server Address = "smtp.gmail.com"

SMTP Server Port = "587"

Secured Socket Layer (SSL) = $\checkmark$

2. Please enter the User Name (often email address). You will need to generate a security password, to learn how please follow the steps indicated below.

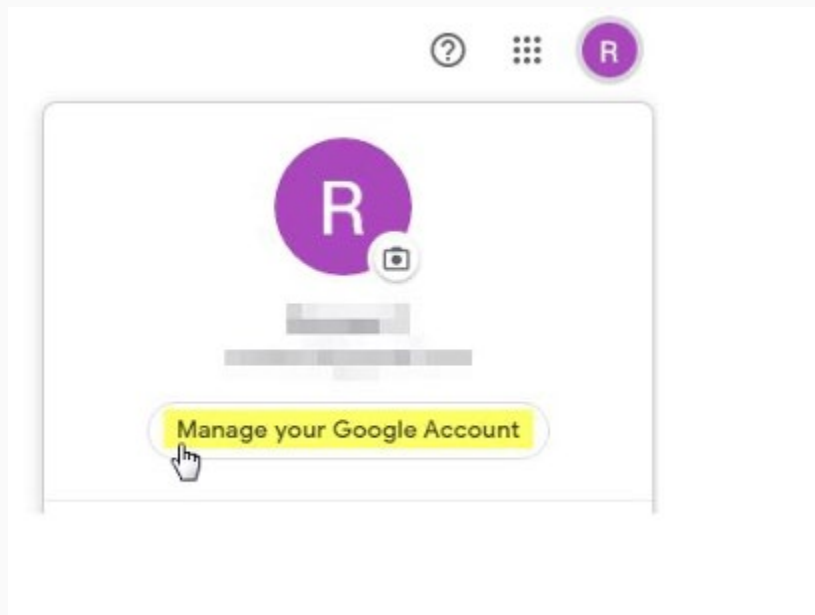
3. List the email address for the email account that will be sending the email message alerts out. List the email addresses for the Email Alert to be sent to, please separate email addresses with a comma.

4. Select the Include Images checkbox to include a daylight image .jpg file of the Alert Scan.

How do I generate a Security Password for my Gmail email account?

If you are using a Gmail account, you will need to generate a password for security 2-Factor Authentication. To do this please perform the following steps:

1. Open a web browser and log into your Gmail email account. Select your account button in the upper right-hand corner of the browser, then select the Manage your Google Account window.
2. Select the Security tab from the dropdown menu.



3. Select the App passwords expansion arrow.

Signing in to Google



Password	Last changed Oct 13, 2014	>
2-Step Verification	☒ On	>
App passwords	None	

4. Select Other (Custom name) from the Select app dropdown.

← App passwords

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. [Learn more](#)

You don't have any app passwords.

Select the app and device you want to generate the app password for.

Select app

Mail

Calendar

Contacts

YouTube

Other (Custom name)

Select device

▼

GENERATE



5. Type in a name of your choice and select the GENERATE button to generate a password.

← App passwords

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. [Learn more](#)

You don't have any app passwords.

Select the app and device you want to generate the app password for.

SeekScan ×



Can be any name. This is just for your records.

GENERATE

6. Use this generated password for the password utilized in your Seek Scan SMTP Sever account in the Email Settings window. You will use this new password instead of the password normally associated with your email account.

Generated app password

Use this password in the
Seek Scan software Email
Settings window.

Email

securesally@gmail.com

Password

••••••••••••••



Your app password for your device



How to use it

Go to the settings for your Google Account in the application or device you are trying to set up. Replace your password with the 16-character password shown above. Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.

[DONE](#)

How do I setup Seek Scan to send emails from my YAHOO account?

Seek Scan Settings

General Station Email

Options

☒ Send Email Alerts Send Test

Server Settings

SMTP Server:

SMTP Port: ☒ SSL

User Name:

Password:

Email Content

From Address:

To Address:

☒ Include Image

Close

1

2

3

4

1. Fill in the appropriate email server settings for your Microsoft Outlook; the default settings are as follows:

SMTP Server Address = "smtp.mail.yahoo.com"

SMTP Server Port = "587"

Secured Socket Layer (SSL) = ☒

2. Please enter the User Name (often email address). You will need to generate a security password, to learn how please follow the steps indicated below.

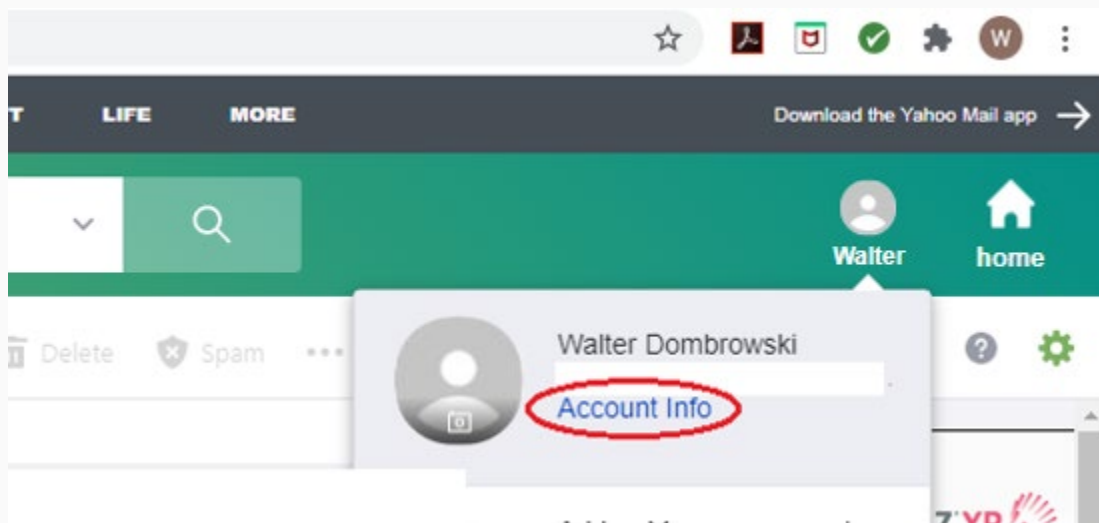
3. List the email address for the email account that will be sending the email message alerts out. List the email addresses for the Email Alert to be sent to, please separate email addresses with a comma.

4. Select the Include Images checkbox to include a daylight image .jpg file of the Alert Scan.

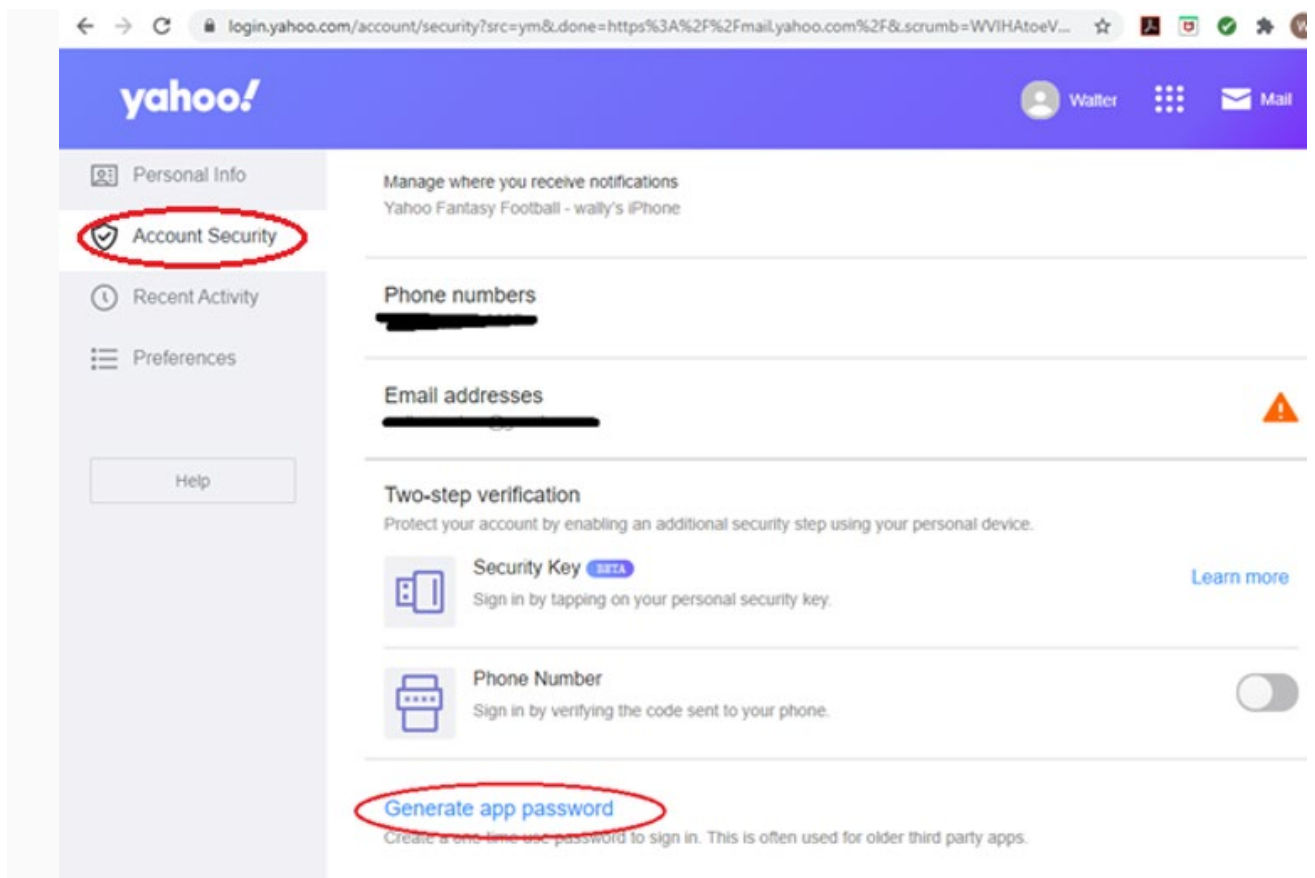
How do I generate a Security Password for my Yahoo email account?

If you are using a Yahoo Mail email account, you will need to generate a password for security authentication. To do this please perform the following steps:

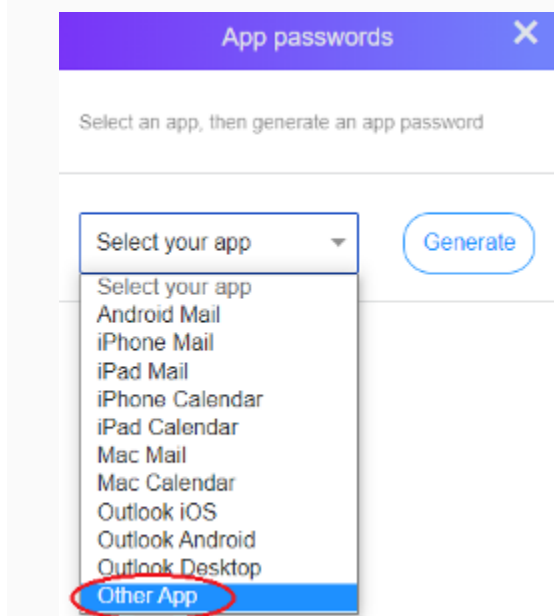
1. Open a web browser and log into your Yahoo Mail email account. Select your account button in the upper right-hand corner of the browser, then select the Account Info link.



2. Select the Account Security tab on the left side of the browser, scroll to the bottom of the Account Security page and select the Generate app password button.



3. Select 'Other App' from the 'Select your app' dropdown.



4. Type in the name of your choice and select the GENERATE button to generate a password.

App passwords

×

Select an app, then generate an app password

Seek Scan

Generate

↑

Can be any name. This is just for your records.

5. Use this generated password for the password utilized in your Seek Scan SMTP Sever account in the Email Settings window. You will use this new password instead of password normally associated with your email account.

App passwords

×

Here is your app password for Seek Scan

How to use this app password

1. Go to the settings section of your app

2. Find the screen where you enter your Yahoo account username and password

3. Copy the app password above and paste it into the password field

Done

Use this password in the Seek Scan software Email Settings Window.

