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Website/Mobile App Privacy Policy

Last modified: 1/12/26

Introduction

Jasper Seating Company, Inc. d/b/a/ Jasper Group ("Company," "Us," or "We") respects your privacy and is committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the **Website** www.jsifurniture.com (our "**Website**") or utilize our mobile app MyJSI (our **Mobile App**) on iOS or Android devices and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- On our **Website/Mobile App**.
- In email, text, and other electronic messages between you and our **Website/Mobile App**.
- Through mobile and desktop applications you download from our **Website**, which provide dedicated non-browser-based interaction between you and our **Website**.
- When you interact with our advertising and applications on third-party **Website/Mobile Apps** and services, if those applications or advertising include links to this policy.

It does not apply to information collected by:

- Us offline or through any other means, including on any other **Website/Mobile App** operated by the Company or any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or through our **Website/Mobile App**.

Please read this policy carefully to understand our policies and practices regarding your information and how We will treat it. If you do not agree with our policies and practices, your choice is not to use our **Website/Mobile App**. By accessing or using our **Website/Mobile App**, you agree to this privacy policy. This policy may change from time to time (see Changes to Our Privacy Policy). Your continued



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225 CLAY STREET
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use of our **Website/Mobile App** after We make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Children Under the Age of 13

Our **Website/Mobile App** is not intended for children under 13 years of age. No one under age 13 may provide any Personal Information (defined herein) to our **Website/Mobile App**. We do not knowingly collect Personal Information from children under 13. If you are under 13, do not use or provide any information on our **Website/Mobile App** or through any of its features, make any purchases through our **Website/Mobile App**, use any of the interactive or public comment features of our **Website/Mobile App**, or provide any information about yourself to Us, including your name, address, telephone number, email address, or any screen name or user name you may use. If We learn We have collected or received Personal Information from a child under 13 without verification of parental consent, We will delete that information. If you believe We might have any information from or about a child under 13, please contact Us at (800) 457-4511 or customerservice@jaspergroup.us.com so that we may determine if parental consent for such information has been obtained or, if not, whether parental consent is required before deleting the information.

California Consumer Privacy Act (CCPA)

If you are a resident of California, you have the right to access the Personal Information we hold about you (also known as the "Right to Know"), to port it to a new service, and to ask that your Personal Information be corrected, updated, or erased. If you would like to exercise these rights, please contact us through the contact information below.

JSI
225 Clay Street
Jasper, IN 47546
support@jaspergroup.us.com

California residents under 16 years of age may have additional rights regarding the collection and sale of their Personal Information. Please see your state privacy rights for more information.

General Data Protection Regulation (GDPR)

Certain EU residents have additional privacy rights as provided in the GDPR. For such residents, We will collect, process, and store your Personal Information strictly in accordance with the applicable GDPR regulation. The GDPR further governs the transfer of Personal Information from certain



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countries outside of the EU, including the US. We are based in the US, the **Website/Mobile App** and platform servers are hosted in the US, and many of Our suppliers are also based in the US or otherwise outside of the EU. In providing your Personal Information to Us, it will be sent to the US outside of the EU. In such cases, We will transfer such data in accordance with the GDPR.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our **Website/Mobile App**, including information:

- By which you may be personally identified, such as name, postal address, email address, telephone number or any other identifier by which you may be contacted online or offline ("**Personal Information**");
- That is about you but individually does not identify you, such as anonymous usage data, general demographic information, URLs, platform types, preferences you submit and preferences that are generated based on the data you submit and number of clicks; and/or about your internet connection, the equipment you use to access our **Website/Mobile App**, and usage details ("**Non-Personal Information**").

We collect this information:

- Directly from you when you provide it to Us.
- Automatically as you navigate through our **Website/Mobile App**. Information collected automatically may include usage details, IP addresses, and information collected through Cookies (defined herein).
- From third parties, for example, our business partners.

Information You Provide to Us

The information We collect on or through our **Website/Mobile App** may include:

- Information that you provide by filling in forms on our **Website/Mobile App**. This includes information provided at the time of registering to use our **Website/Mobile App**, subscribing to our service, posting material, or requesting further services. We may also ask you for information when you report a problem with our **Website/Mobile App**.
- Records and copies of your correspondence (including email addresses), if you contact Us.
- Your responses to surveys that We might ask you to complete for research purposes.



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- Details of transactions you carry out through our **Website/Mobile App** and of the fulfillment of your orders. You may be required to provide financial information before placing an order through our **Website/Mobile App**.
- Your search queries on our **Website/Mobile App**.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our **Website/Mobile App**, We may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our **Website/Mobile App**, including location data and other communication data and the resources that you access and use on our **Website/Mobile App**.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information We collect automatically may be maintained or associated with Personal Information We collect in other ways. It helps Us to improve our **Website/Mobile App** and to deliver a better and more personalized service, including by enabling Us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing Us to customize our **Website/Mobile App** according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our **Website/Mobile App**.

The technologies We use for this automatic data collection may include:

- **Cookies (or Browser Cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our **Website/Mobile App**. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our **Website/Mobile App**.

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How We Use Your Information

We use information that We collect about you or that you provide to Us, including any Personal Information:

- To present our **Website/Mobile App** and its contents to you.
- To provide you with information, products, or services that you request from Us.
- To fulfill any other purpose for which you provide it.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and Us, including for billing and collection.



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- To notify you about changes to our **Website/Mobile App** or any products or services We offer or provide through it.

Personal Information:

Except as otherwise stated in this Privacy Policy, We do not sell, trade, rent or otherwise share for marketing purposes your Personal Information with third parties without your consent. We do share Personal Information with vendors who are performing services for the Company, such as the servers for our email communications who are provided access to user's email address for purposes of sending emails from Us. Those vendors use your Personal Information only at our direction and in accordance with our Privacy Policy.

In general, the Personal Information you provide to Us is used to help Us communicate with you. For example, We use Personal Information to contact users in response to questions, solicit feedback from users, provide technical support, and inform users about promotional offers.

In the event We undergo a business transaction such as a merger, acquisition by another company, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Company's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, your Personal Information may be among the assets transferred. You acknowledge and consent that such transfers may occur and are permitted by this Privacy Policy, and that any acquirer of our assets may continue to process your Personal Information as set forth in the Privacy Policy. If our information practices change at any time in the future, We will post the policy changes to our **Website/Mobile App** so that you may opt out of the information practices. We suggest that you check the **Website/Mobile App** periodically if you are concerned about how your information is used.

We may use the information We have collected from you to enable Us to display advertisements to our advertisers' target audiences. Even though We do not disclose your Personal Information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.

Non-Personal Information

In general, We use Non-Personal Information to help Us improve our services and customize the user experience. We also aggregate Non-Personal Information in order to track trends and analyze use patterns on the **Website/Mobile App**. This Privacy Policy does not limit in any way our use or disclosure of Non-Personal Information and We reserve the right to use and disclose such Non-Personal Information to our partners, advertisers and other third parties at our discretion.



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Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose Personal Information that We collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- For any other purpose disclosed by Us when you provide the information.
- With your consent.

We may also disclose your Personal Information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our terms of use or terms of sale and other agreements, including for billing and collection purposes.
- If We believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, our customers, or others; if the information is reasonably necessary to meet any applicable legal process or enforceable governmental request; to enforce applicable terms of service, including investigation of potential violations; to address fraud, security or technical concerns; to reduce credit risks; or to protect against harm to the rights, property, or safety of our users or the public as required or permitted by law.



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Links to Other Website/Mobile Apps

As part of our **Website/Mobile App**, We may provide links to or compatibility with other **Website/Mobile Apps** or applications. However, We are not responsible for the privacy practices employed by those **Website/Mobile Apps** or the information or content they contain. This Privacy Policy applies solely to information collected by Us through our **Website/Mobile App**. Therefore, this Privacy Policy does not apply to your use of a third party **Website/Mobile App** accessed by selecting a link on our **Website/Mobile App**. To the extent that you access or use our **Website/Mobile App** through or on another **Website/Mobile App** or application, then the privacy policy of that other **Website/Mobile App** or application will apply to your access or use of that **Website/Mobile App** or application. We encourage our users to read the privacy statements of other **Website/Mobile Apps** before proceeding to use them.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the Personal Information you provide to Us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some Browser Cookies, or to alert you when Cookies are being sent. If you disable or refuse Cookies, please note that some parts of our **Website/Mobile App** may then be inaccessible or not function properly.

Accessing and Correcting Your Information

You can review and change your personal information by logging into our **Website/Mobile App** and visiting your account profile page.

Data Security

We have implemented security measures designed to secure your Personal Information from accidental loss and from unauthorized access, use, alteration, and disclosure. The types of security measures employed include, but are not limited to, encryption and secure servers to protect your information. Any payment transactions or social security number will be encrypted. The safety and security of your information also depends on you.



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Unfortunately, the transmission of information via the internet is not completely secure. Although We do our best to protect your Personal Information, We cannot guarantee the security of your Personal Information transmitted to our **Website/Mobile App**. Any transmission of Personal Information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on our **Website/Mobile App**.

Unsubscribe or Opt-Out

All users and/or visitors to our **Website/Mobile App** have the option to discontinue receiving communication from Us and/or reserve the right to discontinue receiving communications by way of email or newsletters. To discontinue or unsubscribe to our **Website/Mobile App**, please send an email that you wish to unsubscribe to customerservice@jaspergroup.us.com. If you wish to unsubscribe or opt-out from any third party **Website/Mobile Apps**, you must go to that specific **Website/Mobile App** to unsubscribe and/or opt-out.

Changes to Our Privacy Policy

It is our policy to post any changes We make to our privacy policy on this page. If We make material changes to how We treat our users' Personal Information, We will notify you through a notice on our **Website/Mobile App** home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring We have an up-to-date active and deliverable email address for you, and for periodically visiting our **Website/Mobile App** and this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact Us at customerservice@jaspergroup.us.com or via our toll-free number (800) 457-4511.



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