JLL / Technologies

Get more from IWMS with a Health Check

Through the IWMS "Health Check" program, JLLT has helped dozens of organizations to diagnose, recover, and optimize underperforming IWMS so that the solution reaches its full potential.

The results of the program include a detailed analysis of the current tech stack, a road map for future integrations, and short-term recommendations to help organizations address their most immediate issues.

During the Health Check program, JLLT helps our partners:

- Measure the performance of IWMS with accuracy
- Find opportunities to automate processes through IWMS
- Identify new ways to incorporate IWMS into operations
- Remove known blockers to operational efficiency
- Recommend next steps to reach business and technology goals

Health Check outcomes

- ✓ Actionable reports based on more accurate data
- ✓ Greater user adoption through improved usability
- ✓ A plan to graduate from outdated customizations
- ✓ Fewer maintenance tickets and lower cost of ownership
- ✓ ROI from integrating IWMS with new tools
- ✓ IWMS upgrades delivered on time, within budget

Program Highlights

Planning	Discovery	Assess & Review	Next Steps
Weeks 1-2	Weeks 3-4	Weeks 5-6	Weeks 7-8
JLLT collects information and interviews key IWMS stakeholders. JLLT compares business processes against industry best practices.	JLLT performs deep-dive analysis to capture performance of IWMS vs. expectations. JLLT assesses performance of IWMS modules and customizations. JLLT addresses gaps in technology that impact data reporting.	JLLT analyzes insights captured from data and stakeholder workshops. JLLT identifies opportunities to realize improvements.	JLLT formally presents on findings and recommendations. JLLT delivers report describing potential "quick wins" over the next 6-12 months. JLLT creates a client-specific roadmap of long-term initiatives to accomplish technology strategy goals.

Why JLL Technologies?

JLLT developed our proprietary Health Check program from over 30 years of IWMS design, development, and implementation experience. We are also certified business and delivery partners with market leading IWMS vendors including IBM TRIRIGA, Archibus, and Nuvolo.

Our goal is to assist our enterprise-level technology partners to align with industry best practices and to improve user experience via advanced IWMS configurations. This approach allows us to deal with pervasive IWMS system challenges:

- User experience
- Reporting
- Integration
- Identifying best practices and processes
- Building a roadmap to quick wins

Connect with our IWMS specialists to schedule an assessment of your IWMS or to learn more about what the Health Check can offer your organization.

Health Check Example: Global Insurance Firm

Problem
The client needed help with poor visibility into the real estate portfolio and issues caused by excessive system customizations.

Discovery
JLLT identified the source of issues around data integrity and effective benchmarking.

Results
JLLT developed a comprehensive data governance strategy for the client and replaced customizations with new, automated modules.

Roadmap
Client received a roadmap to implement long-term improvements around user experience, automation, and data integrity.