

BENGIE™ BY BUILDING ENGINES

The virtual building assistant for your tenants

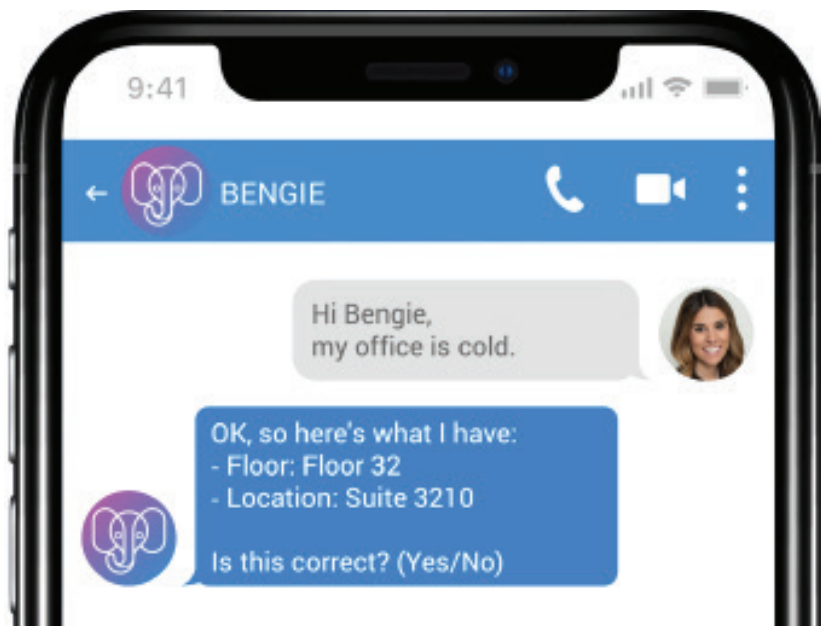
Meet Bengie.

Bengie™ provides an entirely new and easy way for tenants to connect with their buildings using the messaging tools they prefer for communication. Bengie is an automated chatbot that simplifies tasks like work order creation and facilitates information flow through messaging apps on both mobile devices and desktops.

For you, Bengie means saved time because tenants can initiate work requests and access information in even less time, without having to call you or your team directly. When tenants help themselves, your team can focus on what's most important.

For your tenant customers, Bengie means an easier way to interact without increasing your workload. A virtual building assistant, Bengie is friendly and easy-to-use – not to mention a unique communication tool that helps you provide a differentiated experience to your tenants.

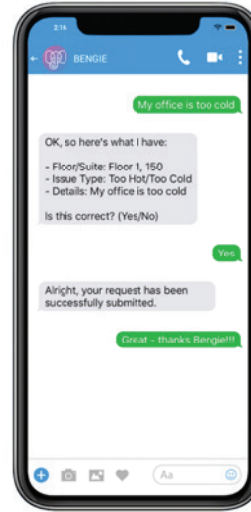
Bengie is here to help.



Tenant Self-Service with Bengie™

Bengie helps tenants serve themselves easily using conversational messaging* from their smartphones and desktops:

- ▶ Request service for hot/cold temperatures, lightbulb replacements, cleaning, etc.
- ▶ Receive building information typically found in tenant handbooks
- ▶ Request updates on the latest building news and events
- ▶ Receive important announcements



Enter work requests



View building documents

Messaging is the Future of Tenant Communication

Your building occupants are relying on messaging more and more as it moves rapidly into the business world. Many more occupants use basic text/SMS or other messaging app more than relying on phone calls, video chat, social media, or email when they need to keep up with their friends and families.

That is why 73% say they are comfortable using messaging in a workplace setting, such as communicating with their building management team.

In the building of the future, most occupants won't communicate with you through dedicated mobile apps or web interfaces. Instead, they will communicate with you through text, Slack and other messaging tools. The future of tenant communication is here now with Bengie.

About Building Engines

Bengie is brought to you by Building Engines, an operations platform designed for modern commercial real estate organizations to connect and align people, processes, and activities. Our property management tools

transform activity into building operations intelligence so that CRE professionals can control their changing work environment with confidence, improve building operations performance, and increase asset value.

Building Engines clients include many of the top public REITs, private owner-managers, and third-party management firms operating over 2 billion square feet of multi-tenant commercial office, medical office, retail, and industrial properties in the United States and Canada. Building Engines products enable companies to:

- ▶ Provide outstanding tenant service
- ▶ Maintain assets
- ▶ Improve operational efficiency
- ▶ Mitigate operational risk
- ▶ Make better, data-driven decisions

Use messaging more than email, phone



Comfortable using text/SMS/messaging tools for business communication



*Bengie currently supports text/SMS messaging and Slack. Messaging and data charges may apply for text messaging; tenants should consult their carriers.