

Before Departure

1 Check Your Visa Requirement

Pre COVID-19 visa exemption arrangements are resumed from Oct. 2022. Please refer to [MOFA* website](#) for more details.

2 Get a Valid Vaccination Certificate or a COVID-19 Negative Test Certificate

All entrants must provide a Valid Vaccination Certificate or a COVID-19 Negative Test Certificate. A COVID-19 test must be conducted within 72 hours prior to your departure. Refer to the [MHLW* website](#) for details about a Valid Vaccination Certificate or the [MHLW* website](#) for a format of a Test Certificate. For exceptional rules concerning children, please check the [JNTO* website](#).

3 Go to Visit Japan Web for smooth entry

Quarantine

1. Each visitor (including infants) needs to register for an account on [Visit Japan Web](#).
2. Register the Valid Vaccination Certificate or the COVID-19 Negative Test Certificate.
3. Your Visit Japan Web screen will turn blue once all required information is submitted and the authorities' reviews are complete.



Immigration & Customs

-Register relevant information and get QR codes.

- *From 1st November 2022, you **cannot use MySOS**. Please use Visit Japan Web.
 - * If you don't use Visit Japan Web, document confirmation process at the arriving airport may require an extended period of time.
- It is strongly recommended for you to register all information via Visit Japan Web in advance.**

4 Buy Travel Insurance

*Medical expenses can be very high for foreign visitors to Japan who get injured or become ill during the stay.

Call Center regarding quarantine measures:

+81-50-1751-2158 or **+81-50-1741-8558**

MHLW* operates a call center for quarantine measures.

Available in **English, Chinese, Korean** and **Japanese**: 9 am - 9 pm (Japan Time) daily

Departure

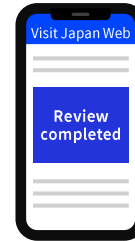


At the Airport

1 Quarantine

Show the "blue" screen on

Visit Japan Web



*If you don't have a smartphone, you may present a printed copy of the dedicated screen or a certificate.

2 Immigration & Customs

Show your QR codes on Visit Japan Web



Immigration

Customs

*If you don't use Visit Japan Web, you may submit required paper documents (such as immigration card and customs declaration) on site.

After Arrival during your stay in Japan

Follow safety instructions and
enjoy your trip in Japan!

JNTO* provides the following information:

[Preventive Measures](#)



[FAQ](#)



[Information in Case of Illness or Injury](#)



Coronavirus Hotline

A [Prefectural Consultation Services for Foreigners](#)



B [MHLW* Coronavirus Hotline](#)
(Please contact here when A is not available)
0120-565-653

MHLW* operates a multilingual COVID-19 hotline.

English, Chinese, Korean, Portuguese and Spanish:

9 am - 9 pm (Japan Time) daily

Thai: 9 am - 6 pm (Japan Time) daily

Vietnamese: 10 am - 7 pm (Japan Time) daily

For Safe Travel / Further Help

Japan Visitor Hotline: 050-3816-2787

JNTO* operates a hotline for tourist information and for assistance in case of emergencies.

Available in **English, Chinese, Korean** and **Japanese**:
24 hours a day, 365 days a year.

Returning Home



Follow
measures of
your country