



# Delivery slips can no longer be used to show your eligibility for tax-free

From April 1st, 2025, you will not be eligible for tax-free shopping if you send your tax-free items back home on your own via international parcels. You will have to present the tax-free items at customs during customs examination if requested.

\*Thus, delivery slips can't be used to prove that you have sent your tax-free items back home and thus you are eligible for tax-free.

\*You are eligible if the retailer directly sends the tax-free items back home.

\*Note: the information of this brochure is based on "FY2025 Tax Reform Proposals"



Note 1: Applied to tax free items purchased after April 1st, 2025. Items purchased before April 1st, 2025 can still be sent after April 1st, 2025.

Note 2: You will be eligible if the retailer directly sends the tax-free items. Not all retailers can deal with the tax-free procedure. Please ask their availability if necessary.

Note 3: Applied to all who are eligible for consumption tax exemption (including Japanese people who have continuously lived abroad for more than two years)

## Contacts for inquiries

Japan Tourism Agency, Strategy Planning Division, Ministry of Land, Infrastructure, Transport and Tourism			Ministry of Economy, Trade and Industry Consumer Affairs, Distribution and Retail Industry Division; Commerce and Service Industry Policy Group		
Tel: +81-3-5253-8111 (Main) Email: hqt-taxfree@ki.mlit.go.jp			Tel: +81-3-3501-1511 (Main)		
Japan Tourism Agency and District Transport Bureaus					
Hokkaido	Tourism Planning Division, Hokkaido District Transport Bureau	Tel: +81-11-290-2700	Tohoku	Tourism Planning Division, Tohoku District Transport Bureau	Tel: +81-22-791-7509
Kanto	International Tourism Division, Kanto District Transport Bureau	Tel: +81-45-211-7273	Chubu	Tourism Planning Division, Chubu District Transport Bureau	Tel: +81-52-952-8045
Hokuriku	Tourism Planning Division, Hokuriku-Shin'etsu District Transport Bureau	Tel: +81-25-285-9181	Kinki	International Tourism Division, Kinki District Transport Bureau	Tel: +81-6-6949-6796
Chugoku	Tourism and Regional Development Division, Chugoku District Transport Bureau	Tel: +81-82-228-8703	Shikoku	Tourism Planning Division, Shikoku District Transport Bureau	Tel: +81-87-802-6735
Kyushu	Tourism Planning Division, Kyushu District Transport Bureau	Tel: +81-92-472-2330	Okinawa	Tourism Division, Transport Department, Okinawa General Bureau	Tel: +81-98-866-1812