

# Briefing on the Easing of Travel Restrictions to Japan

15<sup>th</sup> June, 2022

Japan National Tourism Organization

- All information here is gathered from the relevant authorities. Due to the regularly changing situation, it is essential for you to always check and follow the latest guidance.
- JNTO is not liable for any trouble, loss, or damage arising from any acts performed under decisions based on this information.

1. The latest updates on the easing of travel restrictions to Japan
2. Procedure for visiting Japan for tourism purposes from countries/regions in Group "Blue"
3. Guidelines for tourism-related entities in Japan issued by Japan Tourism Agency
4. Practical information for traveling to Japan on JNTO's website

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## From June 1<sup>st</sup>, 2022

- ✓ The on-arrival COVID-19 test and the isolation period after entry into Japan were updated **according to the grouping (“Blue”, “Yellow” and “Red” categories)** of the countries/regions.
- ✓ The daily cap on arrivals increased from 10,000 to 20,000.

## From June 10<sup>th</sup>, 2022

- ✓ **Tourist entry on guided package tours from Countries/Regions in Group “Blue” will be accepted from 10 June 2022.** Regardless of the vaccination status of the entrants, on-arrival test, home isolation and other measures are not required.

## By the end of June 2022

- ✓ In addition to the current 5 airports (Haneda, Narita, Kansai, Chubu, Fukuoka), **Naha and New Chitose international airports** will resume to accept entrants from abroad in June.

Countries and Regions of each category

	Asia and Oceania	North America	Latin America	Europe	Middle East and Africa
<b>RED</b>	Pakistan, Fiji			Albania	Sierra Leone
<b>YELLOW</b>	India, North Korea, Kiribati, Cook Islands, Samoa, Sri Lanka, Solomon Islands, Tuvalu, Tonga, Nauru, Niue, Nepal, Vanuatu, Bhutan, Brunei, Viet Nam, Marshall Islands, Macao, Micronesia, Maldives		Antigua and Barbuda, Uruguay, Guyana, Cuba, Grenada, Suriname, Saint Christopher and Nevis, Saint Vincent and the Grenadines, Saint Lucia, Dominica, Trinidad and Tobago, Nicaragua, Haiti, Bahamas, Barbados, Venezuela, Belize, Peru, Honduras	Andorra, Ukraine, Uzbekistan, Kazakhstan, North Macedonia, Cyprus, Kosovo, San Marino, Georgia, Tajikistan, Turkmenistan, Vatican , Belarus, Portugal, Malta, Moldova, Liechtenstein	Angola, Yemen, Egypt, Eswatini, Eritrea, Oman, Cabo Verde, Gabon, Gambia, Guinea, Guinea-Bissau, Kuwait, Comoros, Republic of Congo, Democratic Republic of Congo, Saudi Arabia, Sao Tome and Principe, Syria, Zimbabwe, Sudan, Seychelles, Equatorial Guinea, Senegal, Somalia, Chad, Central African Republic, Tunisia, Togo, Turkey, Namibia, Niger, Western Sahara, Palestine, Burkina Faso, Burundi, Botswana, Mali, Mauritius, Mauritania, Libya, Liberia, Lesotho, Lebanon
<b>BLUE</b>	Indonesia, Australia, Republic of Korea, Cambodia, Singapore, Thailand, Taiwan, China, New Zealand, Papua New Guinea, Palau, Bangladesh, East Timor, Philippines, Hong Kong, Malaysia, Myanmar, Mongolia, Laos	Canada, United States of America	Argentina, Ecuador, El Salvador, Guatemala, Costa Rica, Colombia, Jamaica, Chile, Dominican Republic, Panama, Paraguay, Brazil, Bolivia, Mexico	Iceland, Ireland, Azerbaijan, Armenia, Italy, United Kingdom, Estonia, Austria, Netherlands, Greece, Kyrgyz, Republic, Croatia, Switzerland, Sweden, Spain, Slovakia, Slovenia, Serbia, Czech Republic, Denmark, Germany, Norway, Hungary Finland, France, Bulgaria, Belgium, Poland, Bosnia and Herzegovina, Monaco, Montenegro, Latvia, Lithuania, Romania, Luxembourg, Russia	Afghanistan, United Arab Emirates, Algeria, Israel, Iraq, Iran, Uganda, Ethiopia, Ghana, Qatar, Cameroon, Kenya, Côte d'Ivoire, Zambia, Djibouti, Tanzania, Nigeria, Bahrain, Benin, Madagascar, Malawi, South Africa, South Sudan, Mozambique, Morocco, Jordan, Rwanda

# Covid-19 on-arrival test and Isolation period

Grouping*	Valid Covid-19 vaccination certificate**	Covid-19 test within 72 hours prior to departure	Covid-19 on-arrival test in Japan (Day 0)	Isolation upon arrival
<b>BLUE</b>	-	<b>Test</b> Negative ⇒	<b>No Test</b>	<b>No isolation</b>
<b>YELLOW</b>	<b>Yes</b>	<b>Test</b> Negative ⇒	<b>No Test</b>	<b>No isolation</b>
	<b>No</b>	<b>Test</b> Negative ⇒	<b>Test</b> Negative ⇒	<b>Isolation at home/hotel</b> Day1 Day2 Day3 Test Negative ⇒ <b>End of isolation</b> Isolation continues till Day7 if not tested.
<b>RED</b>	<b>Yes</b>	<b>Test</b> Negative ⇒	<b>Test</b> Negative ⇒	<b>Isolation at home/hotel</b> Day1 Day2 Day3 Test Negative ⇒ <b>End of isolation</b> Isolation continues till Day7 if not tested.
	<b>No</b>	<b>Test</b> Negative ⇒	<b>Test</b> Negative ⇒	<b>Isolation at government-designated facility</b> Day1 Day2 Day3 Test Negative ⇒ <b>End of isolation</b>

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## Before Departure

### 1 Book a Guided Package Tour

### 2 Apply for a Visa

1. Your travel agency shall obtain the certificate for registration to ERFS\* from the receiving organization in Japan.
2. Apply for a visa at Embassies/Consulates with the ERFS\* certificate received above.

Get the ERFS\* certificate

Apply for a Visa

### 3 Get a Covid-19 Negative Test Certificate

A Covid-19 test must be conducted within 72 hours prior to your departure. You can find [the format](#) for the test certificate at the MOFA\* website.

Test within 72 hours

Get the Test Certificate

### 4 Install MySOS app for Quarantine Fast Track

Install [the app](#), answer the questionnaire, and register the Covid-19 Negative Test Certificate for smoother quarantine procedures at major airports.



Install MySOS

Answer the questionnaire

Register the Test Certificate

\* You may select “Will not submit” for status of your vaccination on MySOS. Regardless of vaccination status, any form of isolation after entry is not required.

### 5 Go to Visit Japan Web

Register information for immigration and customs and get QR codes on [Visit Japan Web](#) for smooth entry into Japan.



### 6 Buy Travel Insurance

#### Call Center regarding quarantine measures:

[+81-50-1751-2158](#) or [+81-50-1741-8558](#)

MHLW\* operates a call center for quarantine measures.

Available in **English, Chinese, Korean and Japanese**: 9 am - 9 pm (Japan Time) daily



## Departure

### 1 Show Your MySOS's Blue Screen at Quarantine

MySOS screen will turn blue when all required information is submitted and the authorities' review is complete.



### 2 Show your QR codes on Visit Japan Web at Immigration and Customs

### Follow the instructions given by a tour conductor and enjoy your trip in Japan!

#### Preventive Measures



Face Masks Required



Sanitizing Stations



Physical Distancing



Improved Indoor Ventilation



Follow measures of your country

## Returning Home

#### In case of emergency

**MHLW\* Call Center: [0120-565-653](#)**

MHLW\* operates a multilingual hotline regarding Covid-19.

**English, Chinese, Korean, Portuguese and Spanish:**

9 am - 9 pm (Japan Time) daily

**Thai:** 9 am - 6 pm (Japan Time) daily

**Vietnamese:** 10 am - 7 pm (Japan Time) daily

**Japan Visitor Hotline: [050-3816-2787](#)**

JNTO operates a hotline for tourist information and for assistance in case of emergencies.

Available in **English, Chinese, Korean and Japanese**:

24 hours a day, 365 days a year.

\* **MOFA**: Ministry of Foreign Affairs  
\* **MHLW**: Ministry of Health, Labour and Welfare  
\* **ERFS**: Entrants, Returnees Follow-up System

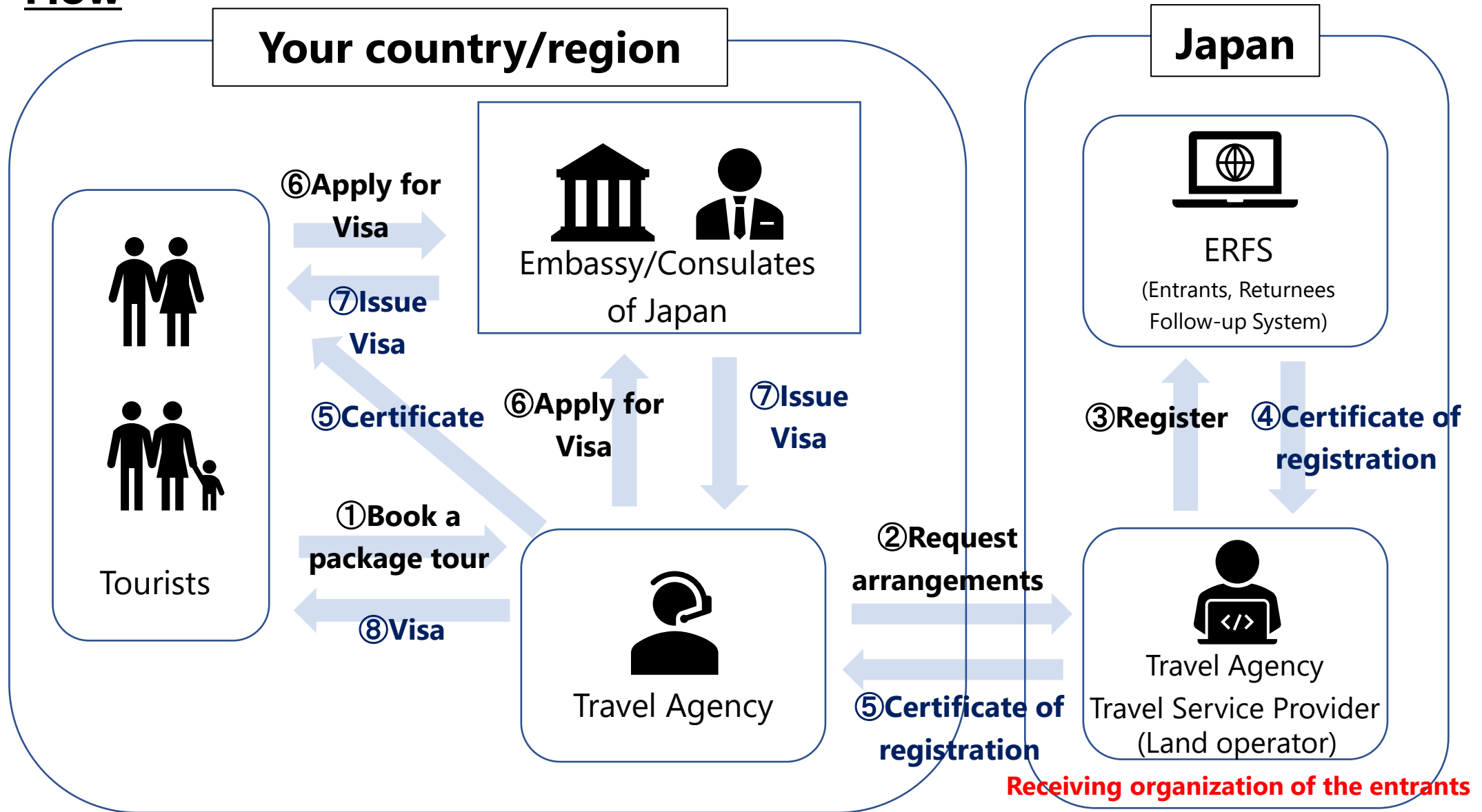
\* Tourist entry is only allowed from countries/regions in group “Blue”. Please check the [MOFA\\* website](#) for further details.  
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- 1. Book a guided package tour**
- 2. Apply for a visa**
- 3. Get a Covid-19 negative test certificate**
- 4. Install MySOS app for Quarantine Fast Track**
- 5. Go to Visit Japan Web for immigration and customs**
- 6. Buy Travel Insurance**

# 1. Book a package tour / 2. Apply for a visa

## Flow



## 2. Apply for a visa

1. **The receiving organization of the entrants** (e.g. land operator) in Japan needs to **apply for entry through ERFS\***.
  2. The travel agency shall obtain **the certificate of registration to ERFS** from the receiving organization in Japan.
  3. **Apply for a visa** at Embassies/Consulates with the ERFS certificate received above through the travel agency, or the tourist can apply directly.
- Please check the latest guidance with Embassies/Consulates as there might be specific regulations regarding visa application depending on the country/region.
  - Please consult the travel agents or travel service providers (land operator) in Japan, if you have questions about ERFS.

FAQ on ERFS (only in Japanese): <https://www.hco.mhlw.go.jp/faq/newentry.php>

## **Who can be a receiving organization of the entrants for tourism?**

Foreign nationals newly entering Japan for a short-term stay for the purpose of tourism will be allowed only when a travel agency organizing the trip serves as the receiving organization of the entrants.

Travel Agencies are such travel agents or travel service providers as defined in the Travel Agency Law of Japan.

## **Some lists of travel agents or travel service providers (land operators) in Japan**

Quality Assurance System for Tour Operators Office (JATA)

<http://en.tour-quality.jp/>

<http://tour-quality.com/en/>

Overseas Tour Operators Association of Japan

[https://www.otoa.com/english/full\\_member\\_inbound/search\\_list.php](https://www.otoa.com/english/full_member_inbound/search_list.php)

### 3. Get a Covid-19 Negative Test Certificate

- All entrants must **get a negative test certificate to enter Japan.**
- A Covid-19 test must be conducted **within 72 hours prior to your departure.**
- You can find **the format for the test certificate** at the MHLW website.

**MHLW** (Ministry of Health, Labour and Welfare)

[https://www.mhlw.go.jp/stf/covid-19/border\\_test.html](https://www.mhlw.go.jp/stf/covid-19/border_test.html)

#### **Call Center regarding quarantine measures by MHLW**

(Ministry of Health, Labour and Welfare)

+81-50-1751-2158 / +81-50-1741-8558

available in English, Chinese, Korean and Japanese: 9am-9 pm (JST) daily

## 4. Install MySOS app for Quarantine Fast Track

1. Install MySOS app for **smoother quarantine procedures** at major airports.

About MySOS app

<https://www.hco.mhlw.go.jp/fasttrack/en/>



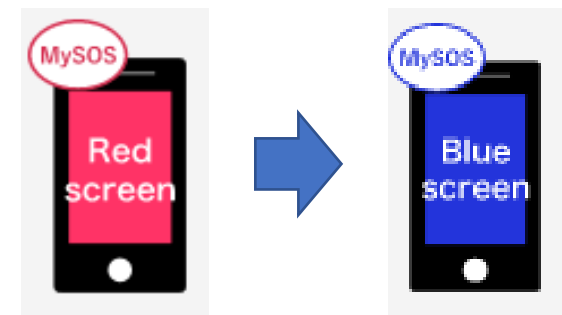
2. **Answer the questionnaire** on the app.

3. **Register the Covid-19 Negative Test Certificate** on the app.

\*You may select **“Will not submit”** for status of your vaccination on MySOS.  
Regardless of vaccination status, no isolation after entry is required.

4. **MySOS screen will turn blue** when all required information is submitted and the authorities' review is complete.

5. **Show your MySOS's blue screen** at Quarantine at airports



## 5. Go to Visit Japan Web

1. Go to Visit Japan Web for **smoother immigration and customs procedures** at airports

Visit Japan Web

<https://www.visitjapan.digital.go.jp/Web/>



2. **Register information for immigration and customs** and **get QR codes** on Visit Japan Web.

3. **Show your QR codes on Visit Japan Web** at Immigration and Customs



About Visit Japan Web (Digital Agency)

[https://www.digital.go.jp/en/services/visit\\_japan\\_web-en/](https://www.digital.go.jp/en/services/visit_japan_web-en/)

## 6. Buy travel insurance

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Tourists have to **purchase private medical insurance that includes coverage for medical expenses related to Covid-19** and adequate coverage and services.

Please make sure that your customers will be covered by travel insurance during the trip to Japan.



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# Guidelines for tourism-related entities in Japan issued by Japan Tourism Agency

## 1. Who do the new guidelines apply to?

Tourism-related entities in Japan such as

- 1) **Travel agents or travel service providers (land operators)** as receiving organizations
- 2) **Tour conductors** who accompany tour groups in Japan
- 3) **Accommodations**, etc.

## 2. Components of the guidelines

These include matters and pointers to be kept in mind by the tourism-related entities in Japan at each stage from the creation of a tour until the end of a tour, such as:

- 1) Rules and policies to be adhered to in order to prevent the spread of the COVID-19
- 2) Emergency response plans in the event that any COVID-19 case arise among tour group

Link to the guidelines by JTA: [https://www.mlit.go.jp/kankocho/news03\\_000227.html](https://www.mlit.go.jp/kankocho/news03_000227.html)

(Only in Japanese)

For more details, **please consult the travel agents or travel service providers (Land operator) in Japan.**

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Please check the latest updates at

<https://www.japan.travel/en/practical-coronavirus-information/>.

