



NOTICE OF CLOSE OF THE INFORMATION COUNTER

Dear visitors and partners,

Please be informed that the **Information Counter will be closed with effect from 1st April 2026 and shall remain closed until further notice.** This closure is part of our service improvement initiative to provide alternative channels that are more convenient and accessible to the public.

For any inquiry, you may kindly use our **AI Chat Feature** available on our official website. Visitors are advised to visit the homepage and click on the chat icon located at the bottom right corner of the screen for the detail inquiry related with Japan Travel.

We sincerely apologize for any inconvenience caused by this closure and greatly appreciate your kind cooperation and understanding.

Should you require further clarification, please do not hesitate to contact us through the official communication channels listed on our website or by calling the office number.

Thank you.

Japan National Tourism Organization (JNTO)

Kuala Lumpur Office

Office Number: +603 - 2712 4770

Telephone Inquiry Service: 09:00 - 12:00; 13:30 - 17:00 MST (Except Public Holiday & Weekend)



**JNTO Malaysia
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