

HOW TO MAKE A RETURN VIA AUSPOST

1. FILL OUT THIS FORM

- Don't forget to fill in your name, phone number and order number.
- If you would like to exchange the product, please indicate required item, colour and size. International orders can be returned for refund only, no exchanges.

• 2. JUMP ONLINE

- Use our Australia Post portal to lodge and print your free return and receive your postage label.
- Select the following options relevant to you.
- Faulty item? Call us on 1800 574 100 or email customerservice@rossiboots.com.au

• INTERNATIONAL

- Please email the team at customerservice@rossiboots.com.au for return instructions.

• 3. PACK YOUR ITEM(S) FOR RETURN

- Don't forget to include this form.
- Place your label on your satchel.
- Goods must be unworn, unused and with original tags.
- We recommend noting down your return tracking number.

• 4. PROCESSING

- We'll check the item(s) to see if our returns policy has been met.
- Should the returned item(s) not meet our Returns and Exchange Policy, your items will be sent back to you.
- If we have sold out of the item you require in exchange, a refund will be processed.
- Please allow 5-10 days for processing after we receive your return.

NAME

PHONE

EMAIL

ORDER NO

PRODUCTS RETURNED

Return Codes: 1 - Too Big | 2 - Too Small | 3 - Does Not Suit | 4 - Other (Please Specify)

| QTY | PRODUCT NAME | COLOUR | SIZE | RETURN CODE | FURTHER INFO | REFUND OR EXCHANGE | PRODUCT NAME | COLOUR | SIZE |
|-----|--------------|--------|------|-------------|---------------|--------------------|--------------|--------|------|
| 1 | 303 ENDURA | CLARET | 13 | 3 | DOES NOT SUIT | EXCHANGE | 607 BOOMA | MOSS | 13 |
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FURTHER INFORMATION/COMMENTS

