

HALO®

Cordless Percussion Foot Massager



Model: 239839

Customer Care: customercare@halomassagers.com

Company Address: 1266 E Main Street, Suite 700R,
Stamford, CT 06902

Thank You

Thank you for choosing HALO. Smart tools that make healthy choices easier.

Read this manual before first use and keep it for future reference. If you encounter problems, contact Customer Care at customercare@halomassagers.com.

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User Must Read

Safety Instructions

- Keep the massage area dry and clean.
- When there is no pain or discomfort, you may massage only the soft tissue of the feet. Do not apply high speed or high pressure on bony areas.
- Frequent high speed and high pressure on the same spot may cause abrasions, pain, and discomfort. Stop use if discomfort occurs.
- Keep fingers, hair, and other body parts away from the telescoping massage heads to prevent pinching or injury.
- Use the product as intended. Do not modify the product.
- Do not operate or charge the product unattended.
- Adults only. Keep away from children when not in use.
- If you have symptoms or medical conditions listed below, use only with your physician's permission.

Who Should Use With Caution

- People with heart disease.
- People with malignant tumors.
- People with recent injuries, open wounds, or inflammation on the feet or ankles.
- People with poor circulation.

- Women during or shortly after childbirth.
- Drivers, or people who must remain alert.
- People with perception disorders caused by diabetes.
- People with cutaneous sensory disorders, or people with reduced temperature sensation.
- People with joint dysfunction or abnormal or curved spine.
- People with acute symptoms such as inflammation, severe fatigue, chills, or sudden blood pressure changes.
- People with metal or plastic implants after fractures or plastic surgery.
- People with osteoporosis, sprains, fractures, severe muscle pain, or acute headache.
- People with implanted electronic medical devices, such as pacemakers, who may be susceptible to electromagnetic interference.
- Anyone currently under medical treatment, consult a physician first.

Who Should Not Use

- People whose doctors prohibit sports or stretching activities, for example thrombosis, severe aneurysm, acute venous disease, severe dermatitis, or skin infection.
- Children under 6 years of age. Children 6 to 14 years should use only with adult supervision.
- People who cannot express their will or cannot operate the product on their own.

- Do not use when extremely fatigued. Do not use within an hour before or after meals. Do not use after drinking alcohol.

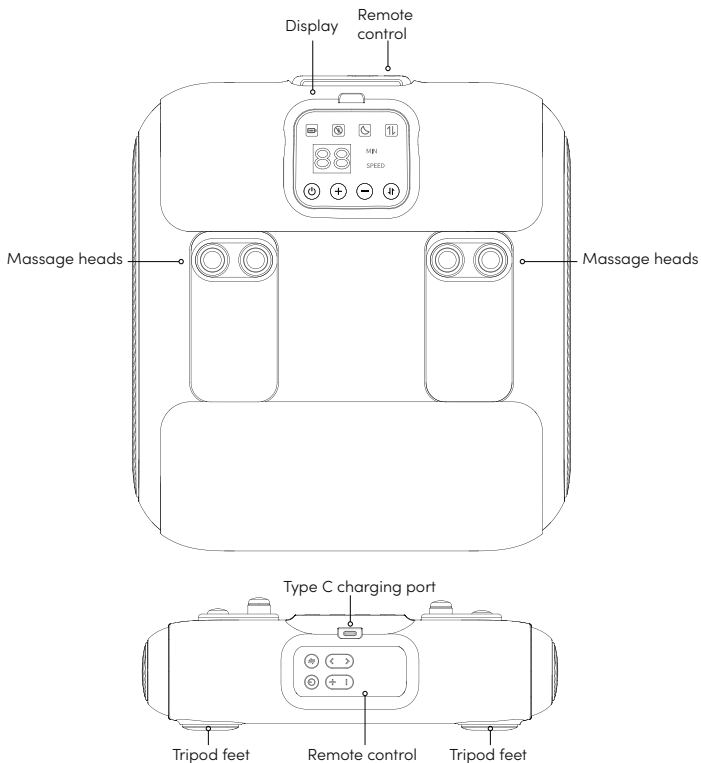
Precautions

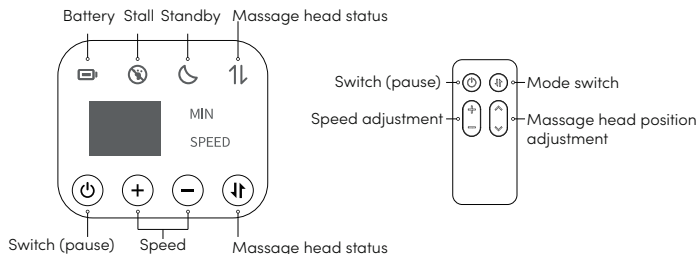
- Ensure there is no obstacle in front of the massage heads before starting. If blocked by an external force, the product will attempt to restart after a short pause.
- After use, and before cleaning, unplug the power cord from the outlet.
- This product is not waterproof. Do not contact water or other liquids.
- Do not disassemble the product. If the product is disassembled and abnormal operation occurs, send it for service. Resulting damage is not covered by warranty.
- Long term continuous work may cause the motor surface temperature to rise. Operate with caution.
- Do not drop or collide with the unit. Damage from falls or collisions is not covered.
- Use only as intended. This product is not intended to replace professional medical care.
- People with reduced physical, sensory, or mental abilities must use only under supervision.
- When unplugging the power cord, hold the plug, do not pull the cord.
- When not in use for a long time, unplug and store the device away from dust and moisture.
- If abnormal sounds or smells occur, stop using, unplug, and contact service.
- Remove the plug from the outlet before cleaning the product.

- When using any switch or controller, do not apply excessive force.
- Keep the wire away from the heating source.

Instructions for Use

Part Names





*Dual controller: control panel and wireless remote control, easy to operate

Use Operation

- 1 Product On.** Press and hold the power button to turn on the unit. The unit enters standby. Press briefly to start. While running, press again to pause and return to standby. Press again to resume.
- 2 Mode selection.** Short press the mode key to switch between gliding-massage mode and fixed point massage mode.
- 3 Speed adjustment.** Short press the "+" and "-" buttons to adjust speed. There are 10 levels, cycling in order.
- 4 Massage head position adjustment.** Press and hold the up or down arrow to position the massage heads to your desired position.
- 5 Intelligent timing.** The default massage period is 10 minutes. The screen displays a countdown. After the countdown ends, the unit returns to standby.
- 6 Product shutdown.** While running, press and hold the power button to turn off. In standby, after 3 minutes of no operation, the unit powers off automatically.

- 7 **Standby state.** The standby icon is displayed when in standby.
- 8 **Low power tips.** During use, if power is low, a tone sounds three times and the battery icon turns red and flashes continuously. When starting up, if power is low, a tone sounds three times, the battery icon turns red, and the icon flashes.
- 9 **Stall state.** If the massage head is blocked, the unit sounds an alarm and the Stall icon flashes. If no pressure is detected for 5 seconds, the Stall icon flashes and the unit returns to standby. Operation resumes when pressure is applied. The countdown continues.
- 10 **Charging method.** For first use, fully charge the unit. Do not use while charging. Use a 5 V, 2 A adapter.

Technical Parameters

Product name: HALO Percussion Foot Massager

Product model: 239839

Product size: 323 × 298 × 90 mm

Product weight: approximately 2.5 kg

Battery capacity: 2500 mAh

Operating voltage: DC 12 V

Working power: 25 W

Charging voltage: 5 V, 2 A

Maximum travel: 8 mm

Interface type: USB Type C

Materials: ABS, silicone

What's in the Box

Percussion Foot Massager Unit × 1

Remote Control × 1

Charging cable × 1

Instruction Manual × 1

Storage Considerations

- Do not use or store this product near high temperature, high humidity, flammable objects, direct sunlight, or strong electromagnetic fields.
- Do not use while walking or driving.
- Do not use in dusty, dirty, or corrosive gas environments.
- Do not press the product when it is working. Avoid falls. Prevent damage.
- Do not insert sharp objects into the product.
- Keep out of reach of children. Do not allow children to use without supervision.
- After use, place the product in a safe place. Do not place heavy objects on it.
- Store in a dry, well ventilated place, away from fire and heat sources.
- Do not overcharge or over discharge the battery. Over time, this will reduce battery life.
- If not used for a long time, charge and discharge once every two months to maintain battery condition.

Maintenance Precautions

- Turn off the unit before cleaning.
- Keep the product dry in the package bag when transporting or storing.

- Do not use volatile oil, thinner, alcohol, or strong alkaline solutions for cleaning. Wipe with a soft, slightly damp cloth. Do not allow water to enter the product. Allow to dry naturally.
- This product contains a lithium battery. Do not disassemble, modify, puncture, or incinerate the battery or the product.
- Do not place heavy objects on the charging cable or squeeze the charging port.
- Before cleaning, make sure the charging cable has been unplugged and the unit has cooled down.

Precautions When the Product Is Discarded

The batteries in this product are recyclable. Dispose of the product and the battery according to local regulations. Before discarding, remove the battery to prevent hazards.

Removal steps: (1) power off the appliance. (2) Use a Phillips screwdriver to remove the screws and open the back cover. (3) Disconnect the battery connector from the main board. (4) Remove the battery.

Environmental Instructions

This product meets requirements for restricted use of hazardous substances in electronic products. Components include the battery, wire assembly, plastic components, and charging cable. Follow local recycling guidance.

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This product meets requirements for restricted use of hazardous substances in electronic products. Components include the battery, wire assembly, plastic components, and charging cable. Follow local recycling guidance.

Name and content of harmful substances in products						
Component Name	Restricted substances and their chemical symbols					
	(Pb)	(Hg)	(Cd)	(Cr(VI))	(PBBs)	(PBDEs)
Battery Components	○	○	○	○	○	○
Wire Assembly	○	○	○	○	○	○
Plastic Components	○	○	○	○	○	○
Charging Line	○	○	○	○	○	○
○ : Indicates that the content of the hazardous substance in all homogeneous materials of the part is below the limit requirements specified in GB/T26572-2011. ✕ : Indicates that the content of the hazardous substance in at least some 1 of the homogeneous material of the part exceeds the limit specified in B/T26572-2011.						
 Under the normal use conditions mentioned in this manual, the environmental protection use period of this product is 10 years. It can be used with confidence within the 10-year environmental protection use period. After the environmental protection use period is exceeded, it should enter the recycling cycle system.						

Fault Diagnosis

Common issues and handling	Possible cause	Processing method
Unit will not power on	internal rechargeable battery is low	charge the host.
Unit will not charge	charging cable or adapter not connected properly	reconnect and try again.
Sudden stop during operation	motor stall protection or timing shutdown	reboot and try again after the unit cools.

After long periods without use, confirm the function is normal before use again.		
Periodic inspection suggestions	check if the charging cable or plug becomes hot	If the switch is turned on and the unit does not work
	Check if the cable has scars or deformation	

Product Warranty Service Guide

Warranty period, 1 year under normal household use from the date of purchase.

Please keep the receipt or proof of purchase. This warranty does not cover misuse, improper installation, non household use, transportation damage, or damage caused by accidents or natural disasters.

This warranty is not transferable. Rights may vary by region.

Customer Care

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