

magivaac®

Robot Window Cleaner



Model: RWC10 | Batch: PR5014

Carefully read all instructions before use and save for future reference.

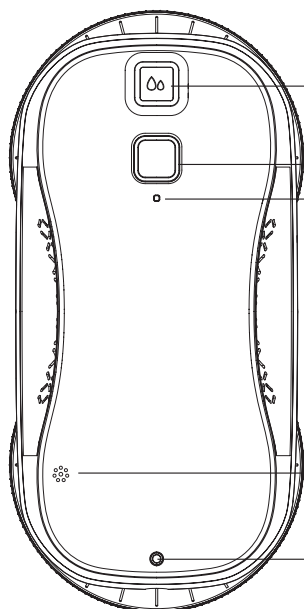
IMPORTANT SAFEGUARDS

PLEASE READ AND SAVE THIS INSTRUCTION MANUAL FOR FUTURE REFERENCE

When using the appliance, basic safety precautions should be followed, including:

1. Carefully inspect the safety cable to ensure there is no damage and that it is correctly secured to the robot.
2. When operating the product at heights, mark the ground below for safety.
3. Do not use the robot window cleaner on glass with cracks.
4. Turn off the product when cleaning its external surface to avoid personal injuries from moving parts.
5. Avoid touching the rotating parts or openings of the product with your hands or any part of your body.
6. Follow the instructions in this manual when operating the product. If you encounter any issues, contact customer service directly. Do not attempt to repair the product without authorisation, as it may lead to personal injury.
7. Use the product only in a home environment.
8. Use only the provided charger. Do not disassemble, remove the battery, or repair the charger without authorization.
9. If the product sustains damage or develops a crack, discontinue use and contact customer service.
10. Keep the charger away from heat sources.
11. When transporting the product, it is recommended to turn it off and use the original packaging.
12. If the product will not be used for an extended period, fully charge the battery, turn it off, and store it in a cool, dry place. Charge the robot at least every three months to prevent the battery from losing its charge due to long-term storage.

PRODUCT OVERVIEW



Water Tank Cover

ON/OFF/Pause Button

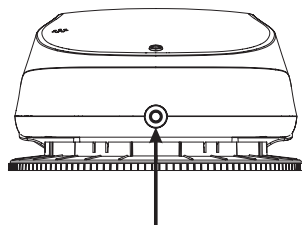
Press and hold for 3 seconds to switch on/off. Long-press for 8 seconds to reset Bluetooth. Short-press: start/continue/pause.

Status Indicator Light

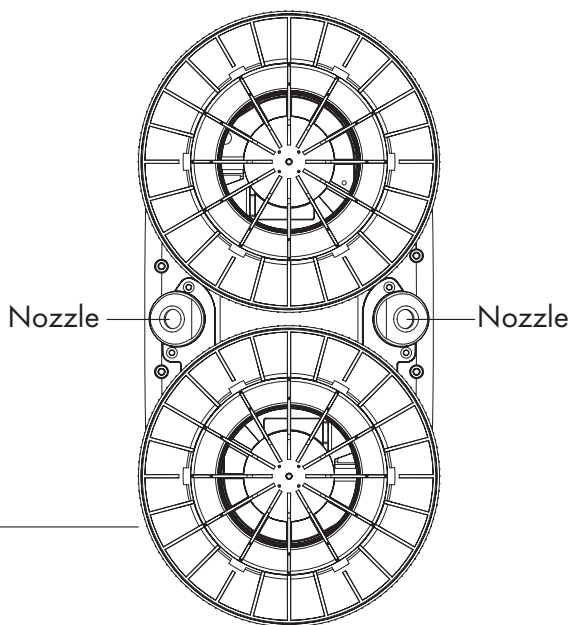
Speaker

Power Cord

Sideview



Safety Cable Port



Nozzle

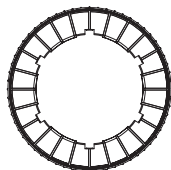
Nozzle

Mop Holder

BOX CONTENT



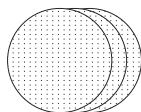
Robot Window Cleaner
x1



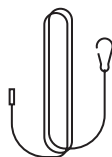
Mop Holder x2
(installed)



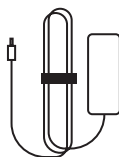
Remote Control x1



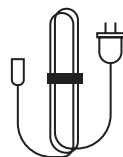
Mops x 8



Safety Cable x1



Adapter x1



AC wire x1



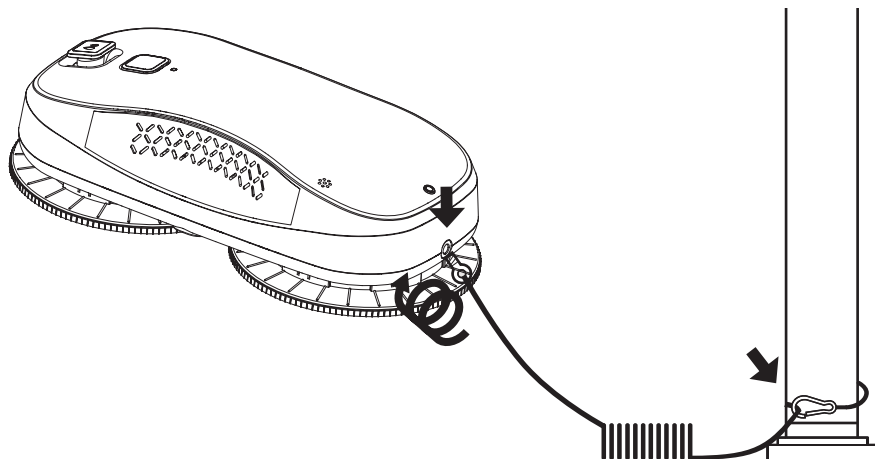
Water Bottle x1



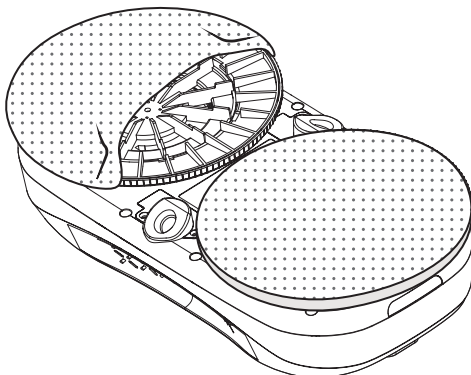
User Manual x1

INSTALLATION INSTRUCTIONS

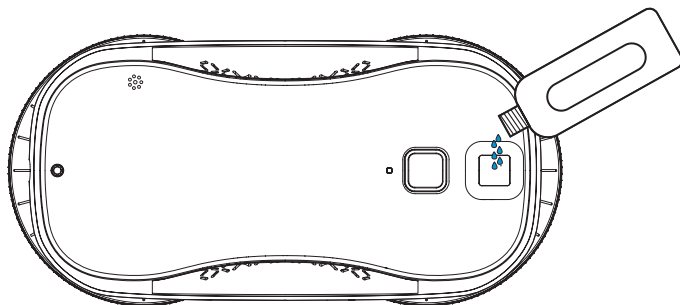
Make sure the safety cable is securely attached to the robot. Fasten the buckle end of the safety cable to a sturdy object that won't be pulled by the robot. Leave enough length in the safety cable for the device to operate without restrictions.



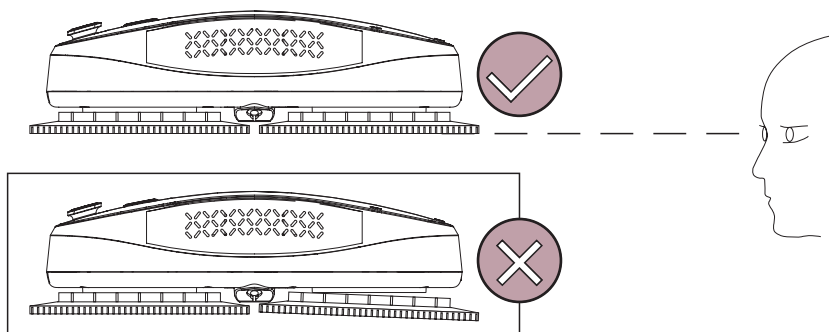
Place a mop on each mop holder. If there's sand and dust on the glass surface, clean it manually before using the robot to prevent scratching. If manual cleaning isn't possible, turn off the water spray function and use dry mops to remove the sand and dust first.



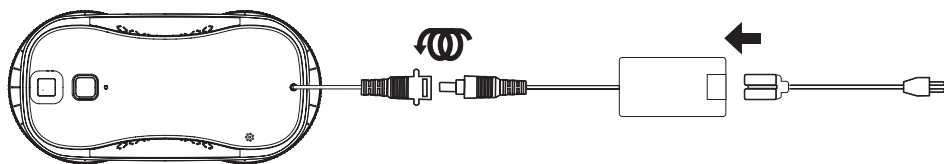
Fill the water tank and securely install the cover. Ensure the product doesn't get soaked; dry any surface moisture after filling the water. Do not use concentrated cleaning solutions to avoid clogging the spray hole and pump; use water only.



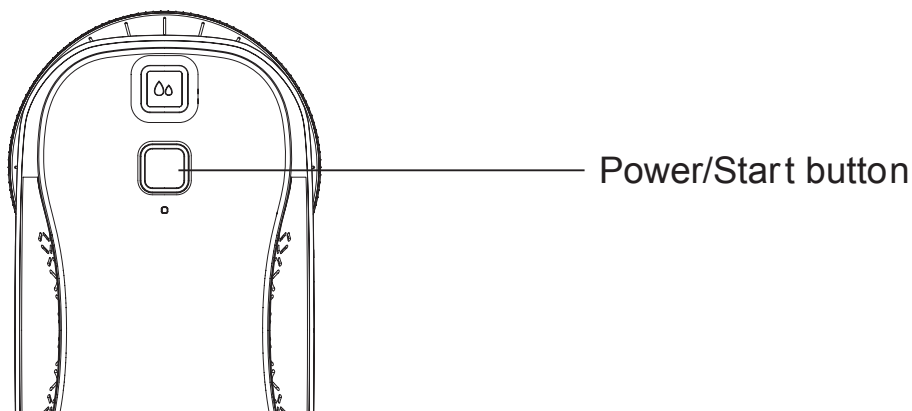
Before use, ensure the mop holder is correctly installed. After installation, check all sides to confirm that each snap is securely in place.



Insert the power cord into the end of the adapter and tightly secure them together. Connect the power cord to the adapter and plug in the assembled cable to the power outlet.



Press and hold the power button for at least 3 seconds to turn on the robot. Once the fan starts running, place the robot on the glass in the centre of the cleaning area, away from the window frame. If the robot doesn't adhere to the glass, ensure that the mop holders are correctly installed.



IMPORTANT INSTRUCTIONS



Safety Cable

Carefully inspect the safety cable to ensure there is no damage and that it is correctly secured to the robot.



Working Environment

1. Ensure the glass surface is dry before use. Do not operate the robot when it is raining or when the glass surface is foggy.
2. Avoid using the robot on cracked or broken glass.
3. When operating the product at heights, mark the ground below for safety.
4. Do not use the robot on glass surfaces with stickers or oil to prevent slipping and potential falls.



Wet and Dry Cleaning

1. If there's sand and dust on the glass surface, clean it manually before using the robot to prevent scratching. If manual cleaning isn't possible, turn off the water spray function and use dry mops to remove the sand and dust first.
2. For dirt stains, use the water spray function (turned on by default) to wipe them directly.
3. If the robot slips or twists while climbing, install a dry mop and turn on the water spray.
4. For small areas with stubborn stains, use the "spot cleaning" function and turn on the water spray.
5. If the robot experiences significant shaking or rattling, install a clean, dry mop.



Quick Start

1. Ensure the power cord and plug are properly connected.
2. Press and hold the Start/Power button for more than 3 seconds to turn on the robot. Once the fan is running, attach the robot to the glass in a location away from the window frame.
3. Ensure the robot securely attaches to the glass before letting go.
4. Short-press the power button to start the cleaning operation.



End Cleaning

1. While the robot is running, hold the safety cable with one hand and press the power button briefly to stop the robot. Use your other hand to take it down.
2. If you cannot reach the robot and don't have the remote control nearby, stay close to the glass, pull the safety cable slowly to bring the robot within reach, and then remove it from the glass after turning it off.
3. After completely taking down the robot, press and hold the power button to turn it off.



Power Backup and Warning System

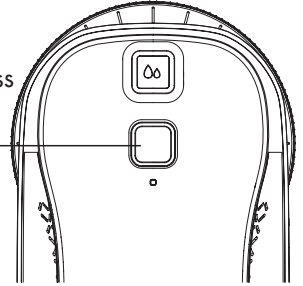
1. This robot features an internal battery that provides up to twenty minutes of backup power in case the robot is accidentally disconnected from the power cord, accompanied by an audible and visual alarm. Please remove the robot from the glass promptly in such cases.
2. A red light indicator signifies that the internal battery charge is too low to start the robot. Keep the robot connected to electricity for charging until the red light turns off before initiating the device.

BLUETOOTH CONNECTION

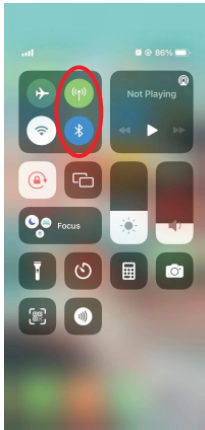
1. Bluetooth reset

1. Turn off the robot, disconnect the power supply and plug it in again.
2. Press and hold the Power/Start button for more than 8 seconds.
3. When the reset is successful, the fan will stop rotating and the buzzer will beep.

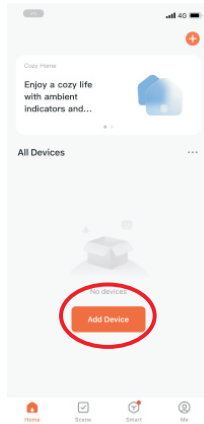
Long-press
for more
than 8
seconds



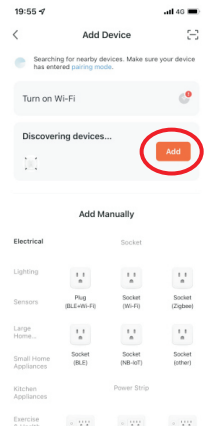
2. Turn on Wi-Fi & Bluetooth



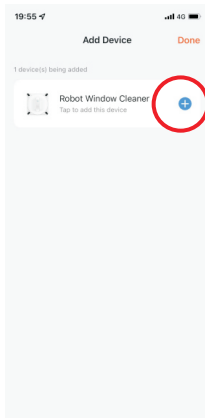
3. Download Tuya Smart App & log in



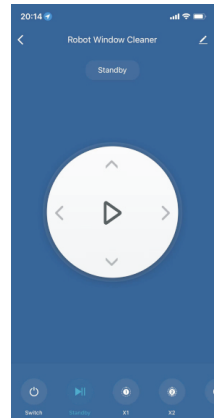
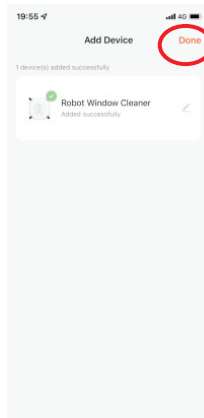
4. Add device



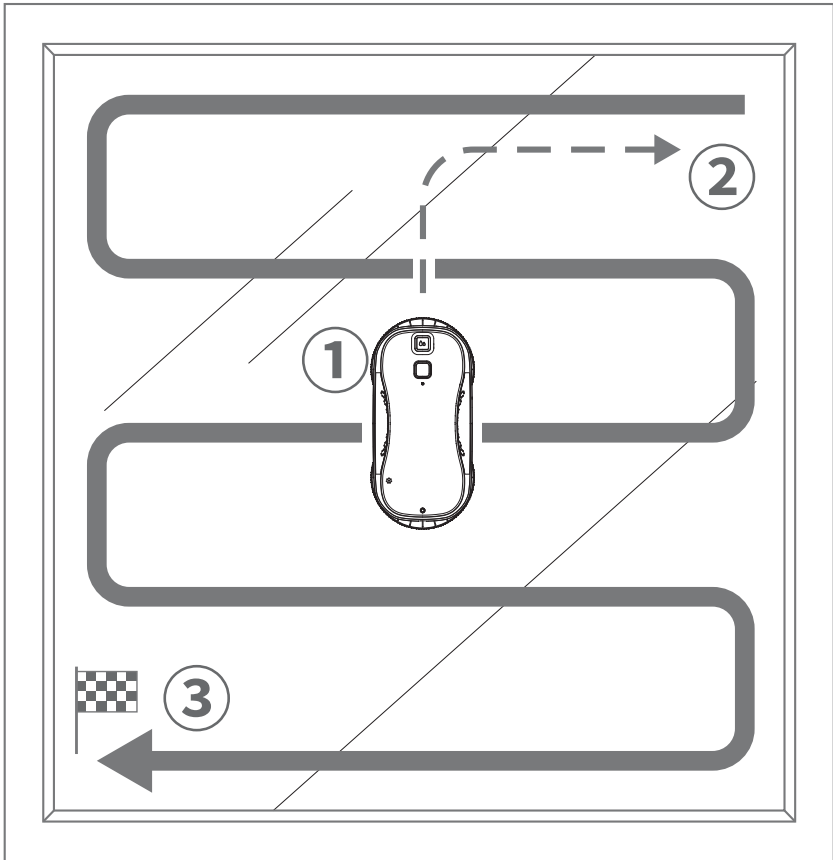
5. Press “+”



6. Press “Done”

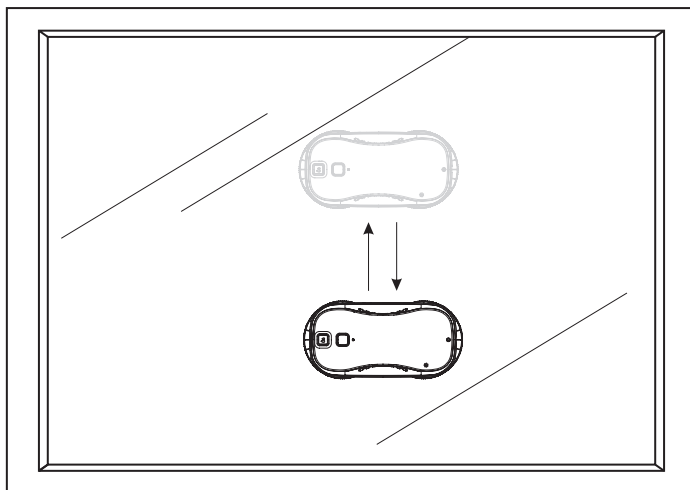


PATH PLANNING



1. Place the window cleaner in the centre of the glass, away from the window frame.
2. Long-press the Power/Start button to turn on the robot, then short-press to start it. The robot will move upwards, then to the right to finally reach the top right corner of the window.
3. Once at the top right corner, the robot will clean in an S-shaped pattern from top to bottom. If the water spray function is on, the right nozzle sprays water as the robot moves right, and the left nozzle sprays water as it moves left.
4. Upon completing the cleaning, the robot will stop at the lower left or right corner based on the glass shape.

SPOT CLEANING

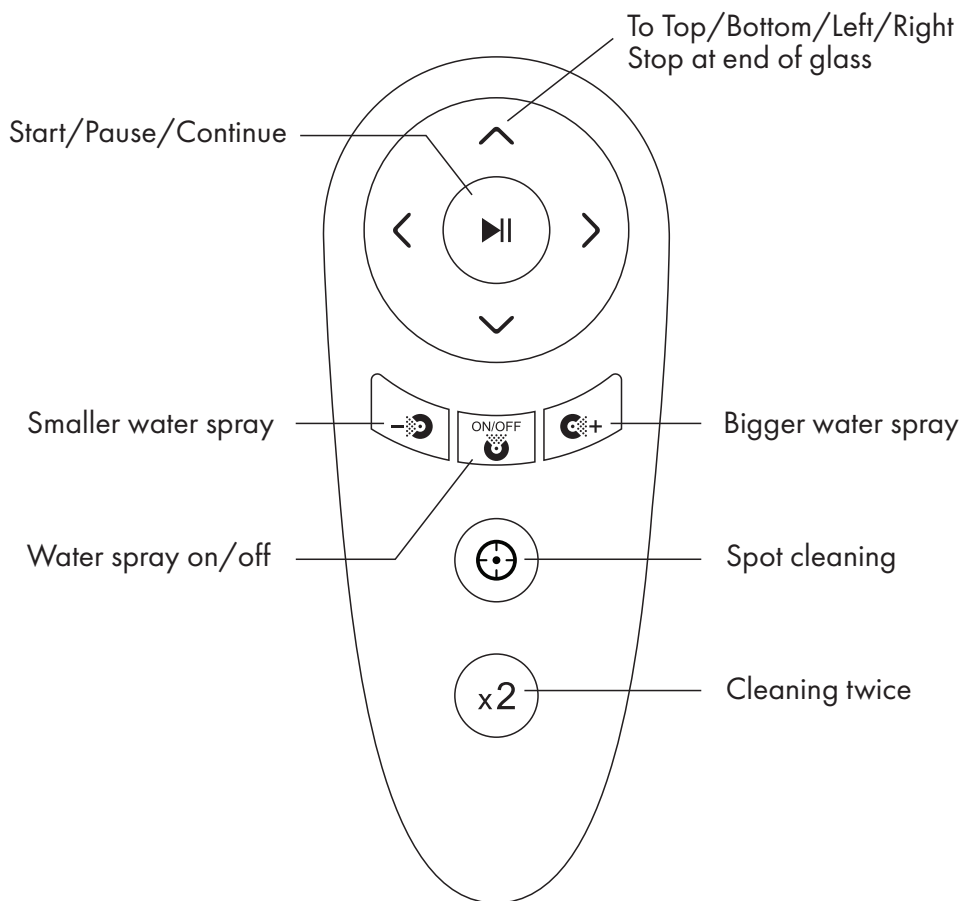


In the Spot Cleaning mode, the robot will move vertically, cleaning up and down within the specified area range selected by the user.

Technical Parameters

Model	RWC10
Voltage	240V~ 50/60Hz
Decibels	~70dB
Size	278 x 140 x 80 mm
Suction Power	2000-3000Pa
Minimum Cleaning Area	300 x 300 mm

REMOTE CONTROL



To prevent misuse by children, press the pause button on the remote controller between commands. Otherwise, the controller commands will be invalid.

WATER TANK MAINTENANCE

1. Prevent water spills from the tank; if spilled, dry immediately to prevent water damage.
2. Remove any remaining liquid from the tank when the robot is not in use.
3. Check for impurities in the water to avoid nozzle and pump blockages.

TROUBLESHOOTING TIPS

1. If the error indicator flashes red with continuous short sounds:
 - Check for a loose or damaged power cord plug causing power issues or poor contact.
 - Ensure the glass or mop isn't excessively wet, causing low friction.
 - Remove impurities on the glass causing high friction.
 - Verify the correct installation of the mop holder to prevent air leakage.
 - Clear any sticky objects on the glass causing excessive friction on the wipe.
 - Ensure the suction port is not blocked.
2. Alternating red and green flashing with alarming sound:
 - Indicates internal hardware issues; contact customer service directly.
3. For special glass cleaning or when the robot can't move freely:
 - Allow more time for cleaning the bottom of the glass.
 - Change the mop or check the cleaning roller screws for looseness.
 - Replace a wet wipe cloth with a dry one if the mop holder shakes strongly.
4. Delayed water spraying at startup is normal.
5. Residual round marks after cleaning:
 - Replace with a new mop for better results.
6. The robot continues moving after cleaning:
 - Press the Pause Button to stop it.
7. Occasional bugs during use may require a restart.

8. Downward sliding during operation:
 - Check if the cloth is excessively wet or dirty.
 - Replace with a dry and clean cloth if needed.
 - Turn on the water spray function to moisten the cloth to prevent slips.
9. Air leakage may occur due to:
 - Incorrect mop holder installation or flatness of the wipe cloth.
 - Uneven or curved glass surfaces, stickers, or window frame interference causes air leakage.

SAFETY



1. Ensure the safety cable is intact and secured to an immovable object when using the robot. For outdoor use at heights, set up ground safety warnings to prevent accidental falls and personal injuries.
2. Do not expose the robot to water, rain, or humid/foggy conditions.
3. Avoid using the robot on cracked or broken glass. Confirm a window area larger than 30x30cm (height) before use, and check for narrow frames, bevelled glass, or uneven surfaces. Use the remote control if needed.
4. Turn off the robot before cleaning its surface to prevent accidents.
5. Keep the robot and accessories away from children and prevent them from operating the product. Avoid touching the robot during operation.
6. Use the product as instructed; contact customer service for troubleshooting and avoid self-repairs.
7. Operate the robot in temperatures between 0°C to 40°C; use anti-freeze glass water in lower temperatures.
8. Store the robot in a dry environment away from direct light, oil, gas, or flammable items.



Battery & Charging:

1. Use only the provided adapter; do not disassemble or modify the robot, battery, or adapter.

2. Cease using the charger if damaged or broken; contact customer service for assistance.
3. Keep the adapter away from heat sources.
4. When shipping or moving the product, use its original packaging and turn off the robot.
5. For long periods of non-use, fully charge and power off the robot, storing it in a cool, dry place. Charge it at least every 3 months to maintain battery life and prevent over-discharge.

Status indicator light colour meaning

LED indicator light	Meaning
Green light	Normal operation.
Green light + three long beeps	Window cleaning is complete.
Red light	The built-in backup battery power is insufficient. The window cleaner needs charging.
Flashing red	The power supply is disconnected. Reconnect or remove the robot from the glass. Insufficient suction power. Please check the positioning and the mop holders. Friction with the glass is too low or too high. Replace the mopping cloth.
Flashes green + red	Robot error. Disconnect the robot from the mains power, then reconnect.If the fault persists, contact Customer Service.

LENOXX

www.lenoxx.com.au



1300 666 848



LenoxxElectronics



LenoxxElectronics