

## Manual for Ice Crusher



## 1. Operation instructions

### Before You Begin

- Ensure the power supply voltage matches the rating specified on the product's nameplate.
- Connect the unit to a reliable, grounded power outlet.

### Using the Ice Crusher

1. Raise the ice crushing handle to its highest position.
2. Plug the machine into the power supply and switch on the main power switch.
3. Place the ice basin securely on the base.
4. Fill the ice crushing barrel with ice cubes.

**Important:** Do not exceed the maximum fill level marked inside the barrel.

5. Press down the ice pressing handle. This will automatically activate the protective switch and start the crushing process.
6. After the ice has been crushed:
  - Raise the handle back to its uppermost position.
  - If required, repeat the process.

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## 2. Cleaning and Safety Instructions

### After Use

1. Turn off the ice crusher using the power switch.
2. Unplug the unit from the power outlet.
3. Wipe the exterior of the machine with a clean, dry cloth.
4. Ensure all parts are dry before storing.
5. Store the machine in a cool, dry place away from moisture.

### General Safety Warnings

- **Do not immerse** the appliance, plug, or power cord in water or any other liquid.
- **Do not operate** the machine outdoors or in damp or wet environments.
- **Keep away** from flammable materials, vapours, or heat sources.
- **Do not use** the appliance if the power cord or plug is damaged. Contact a qualified technician for repair.
- **This appliance is not intended for use** by children or persons with reduced physical, sensory, or mental capabilities unless they are supervised by a responsible person.

### Installation and Operating Safety

- Place the appliance on a **stable, flat, and heat-resistant** surface.

- Ensure there is **adequate ventilation** around the unit during use.
- Keep the power cord **clear of hot surfaces** and ensure it does not hang over the edge of benches or tables.

### 3. Cautions and Safety Notices

- Do **not allow ice** to block the outlet or jam the crushing mechanism. Obstructions can cause the cutter head to get stuck and may damage the motor.
- If any of these conditions occur:
  - **Switch off the machine immediately**
  - **Unplug from the power source**
  - **Raise the handle and inspect for blockages or faults**
- Always monitor the machine during use and never leave it unattended while operating.

**Note:** To ensure ongoing product improvement, the manufacturer reserves the right to update technical specifications without prior notice.

### 4. Troubleshooting Guide

Issue	Possible Cause	Recommended Solution
Ice crusher not operating	Power is not connected	Check and connect to a working power outlet
Ice not crushing properly	Ice is too large or barrel is overfilled	Reduce ice quantity and ensure proper size
Unusual noise or smell	Cutter obstruction or motor strain	Stop operation immediately; inspect and remove blockage
Machine stops suddenly	Protective switch engaged or overheating	Allow unit to cool down, raise the handle, and restart safely

### 5. Disposal

- Do not dispose of in general waste.
- Take to an approved electrical appliance recycling center.
- Remove any detachable components (if applicable) prior to disposal.

### 6. Warranty

- Standard 12-month manufacturer warranty.
- Keep proof of purchase for warranty claims.
- For support, contact:  
 SOGA International Pty Ltd  
 2/83 Riverside Avenue Werribee VIC 3030 Australia  
 Email: [support@sogainternational.com](mailto:support@sogainternational.com)

## 7. Technical Parameters

Trade Name	Model Number	Rating
SOGA	SIS-250Blue	220–240V~, 50–60Hz, 250W
SOGA	SIS-250Yellow	220–240V~, 50–60Hz, 250W
SOGA	SIS-300B	220–240V~, 50–60Hz, 280W
SOGA	SIS-300D	220–240V~, 50–60Hz, 300W
SOGA	SIS-300F	220–240V~, 50–60Hz, 300W
SOGA	SIS-300FD	220–240V~, 50–60Hz, 300W
SOGA	SIS-300CD	220–240V~, 50–60Hz, 300W

## 8. COMPLIANCE INFORMATION

This product complies with:

- AS/NZS 60335.2.14:2017 including A1&AS/NZS 60335.1:2020

Household and similar electrical appliances - Safety- Particular requirements for kitchen machines

- Type of Certification: Electrical Safety Product
- Certification Number & Approve Mark: GMA-515039-EA
- Certificate Issue Date: 22/03/2023
- Certification Expiry Date: 22/03/2028