

Hepburn Voice

USER GUIDE



MyVQ.com





Hepburn Voice

Voice Activated & Portable Bluetooth Speaker with Alexa Built-in

1. Introduction
2. Hepburn Voice Controls & Connections
3. LED Light Indicator Guide
4. Set-up
 - a. Before You Start
 - b. Getting Started
 - c. Naming Your Hepburn Voice
 - d. Signing into Amazon to use
 - e. Setting Your Location
5. Things to Try with Alexa
6. Bluetooth Mode
7. Aux-in Mode
8. Other Connections
9. Battery
10. Adjusting the EQ
11. Troubleshooting & Factory Reset
12. Need More Help?



1. Introduction

Your new Hepburn Voice might appear to be a rather stylish vintage radio, but in fact it's a rather stylish vintage designed but thoroughly modern Voice Activated Smart Speaker. Once set-up, just say the wake word "Alexa" and you can ask to play music, hear the news, check weather, control smart home devices, and more. Alexa lives in the cloud, so it's always getting smarter, adding new capabilities that are delivered to your device automatically.

Set-up is easy and you'll be guided through the process in this manual, you just need the "VQ Smart Home" App available on the Apple App Store and Google Play Store.

If you do need a little help along the way we're always here to answer questions or assist in any way we can, and don't forget to register for your extended three year warranty for complete piece of mind.

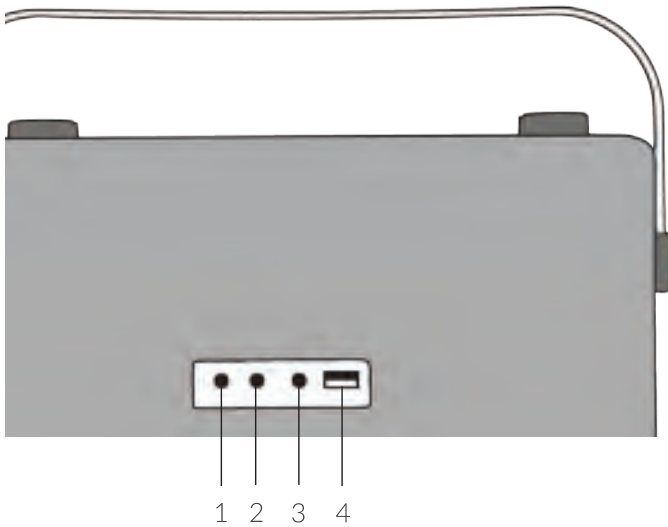
Email our Support Team on:-

Support@MyVQ.com

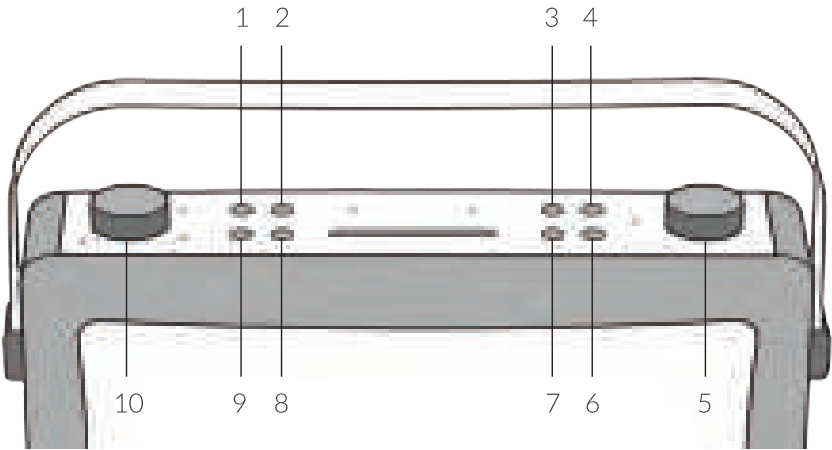
Register Your Warranty:-

www.myvq.co.uk/pages/warranty

2. Hepburn Voice Controls & Connections



- 1 Line Out
- 2 Aux-In
- 3 Mains Input
- 4 USB Charging




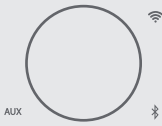


- 1** Power
- 2** Play/Pause/Bluetooth Pair
- 3** Mute
- 4** Action
- 5** Volume - and +
- 6** Treble
- 7** Bass
- 8** Next
- 9** Previous
- 10** Mode

 *Wifi Connect*



 *Bluetooth*

 *AUX*

Control button functions

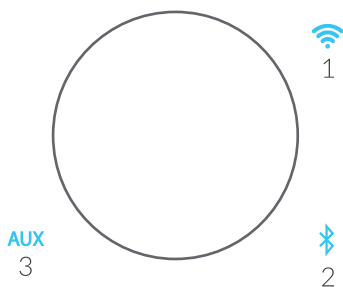
Button	Long Press	Short Press	Press & Hold
	N/A	Turn Hepburn Voice On or Off.	N/A
MODE DIAL 	N/A	Rotate to Select; WIFI (Amazon Alexa) Mode, Bluetooth Mode or Aux-in Mode. The Symbol for your selected mode will light up, next to the dial, to confirm your selection.	N/A
VOLUME DIAL 	N/A	Rotate clockwise to increase volume, rotate anti-clockwise to reduce volume.	N/A
PLAY/PAUSE & BLUETOOTH SYMBOL 	Put Hepburn Voice into Bluetooth Pairing Mode - this will also disconnect any device already paired.	Play or Pause the track you're listening to. When Connecting a Phone via Bluetooth and receiving a call, press to answer the call and use Hepburn Voice for Hands-free calling.	N/A
prev	N/A	Return to a previous track.	N/A
next	N/A	Skip to next track.	N/A

Control button functions

Button	Long Press	Short Press	Press & Hold
MUTE ICON 	N/A	Mute the microphone for privacy when on WIFI (Amazon Alexa) Mode.	N/A
ACTION ICON 	Enter WIFI Connection Mode. (WPS)	Activate the microphone to talk to Alexa without using a wake word.	N/A
Bass	N/A	Press, then turn the Volume Dial to increase (clockwise) or decrease (anti-clockwise) bass. The LED light bar will show the adjustments as you turn with a green light.	N/A
Treble	N/A	Press, then turn the Volume Dial to increase (clockwise) or decrease (anti-clockwise) Treble. The LED light bar will show the adjustments as you turn with a green light.	N/A
Bass & Treble Buttons	N/A	N/A	Press down and hold both the Bass and Treble buttons to perform a factory reset.







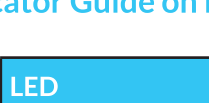

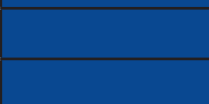
3. LED Light Indicator Guide

The mode you have selected will be illuminated, here, next to the mode dial.







- 1 WiFi Symbol** is for Amazon Alexa
(You will also see a White Light on the LED Indicator Bar)
- 2 Bluetooth Symbol** is for Bluetooth
(You will also see a Blue Light on the LED Indicator Bar)
- 3 AUX Symbol** is for Aux-In
(You will also see a Red Light on the LED Indicator Bar)



LED Light Indicator Guide on WIFI (Amazon Alexa) Mode

Indication	LED	Colour	Action
Idle		No Light	N/A
Listening		Cyan	100% Solid
Thinking		Cyan & Blue	Fast Alternation
Speaking		Cyan & Blue	Smooth Pulsing
Mic Off		Red	100% Solid
Set-up Mode / System Error		Orange	100% Solid
New Message / Missed Call		Cyan	Slowly Flashing
Volume +/-		White	Gradual Rise / Decline
Bass or Treble +/-		Green	Gradual Rise / Decline

LED Light Indicator Guide on Bluetooth Mode

Indication	LED	Colour	Action
Idle		No Light	N/A
Connecting		Blue	Fast Flashing
No Connection		Blue	Slow Flashing
Connected		Blue	Solid Then Off
Volume +/-		White	Gradual Rise / Decline
Bass or Treble +/-		Green	Gradual Rise / Decline

LED Light Indicator Guide on Aux-in Mode

Indication	LED	Colour	Action
Volume +/-		White	Gradual Rise / Decline
Bass or Treble +/-		Green	Gradual Rise / Decline

4a. Setup

Before You Start

Before you get started with setting up your Hepburn Voice, you'll need to get a couple of apps on your phone/tablet to aid you with the set-up and to ensure you get the most from the device.

1. Download and Install the “VQ Smart Home” App, you'll find this on Apple App Store or the Google Play Store.




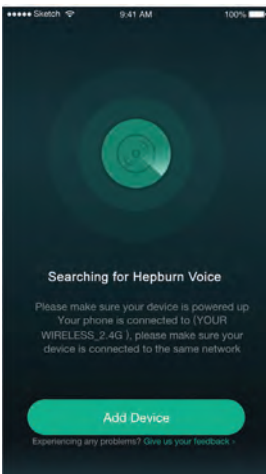
2. Download and Install the “Amazon Alexa” App, you'll find this on the Apple App Store or the Google Play Store.



4b. Setup

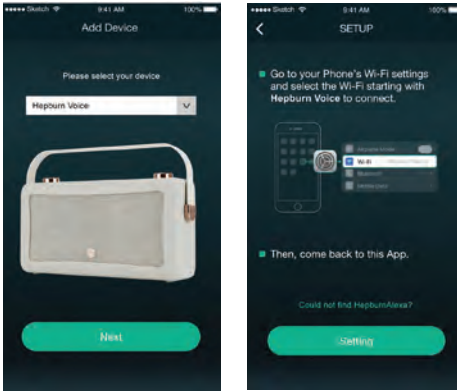
Getting Started

1. Make sure your phone/tablet is connected to the same WIFI network you want to connect your Hepburn Voice to. This must be a 2.4GHz network – not 5GHz.
2. Connect your Hepburn Voice to mains power, using the plug supplied, then press . Your device will turn on and the LED Indicator bar should flash white to signify the device is in set-up mode.
3. Open the VQ Smart Home App on your phone/tablet, you will load a screen which will ask you to “Add Device”, tap on that command.

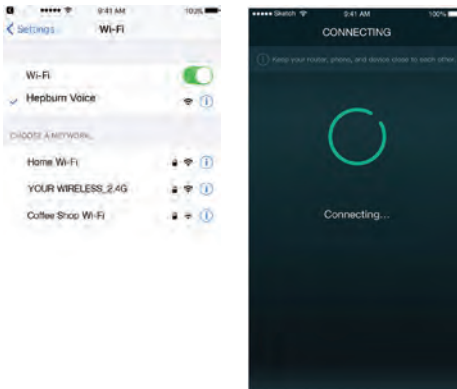


Getting Started

4. You will then have a drop down menu of devices which can be added, select Hepburn Voice from the menu and tap next to enter the set-up menu.

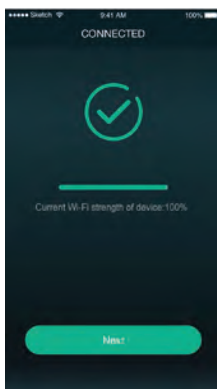
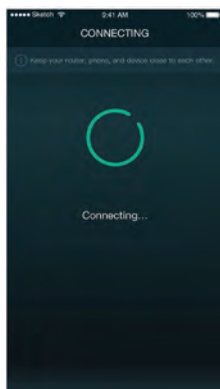
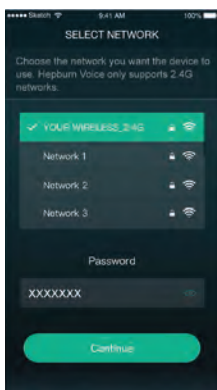
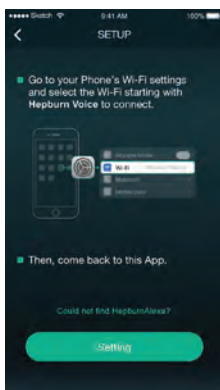


5. Tap "Settings" to enter the WIFI menu on your phone/ tablet and connect to the Hepburn Voice, you will then return to the VQ Smart Home App.



Getting Started

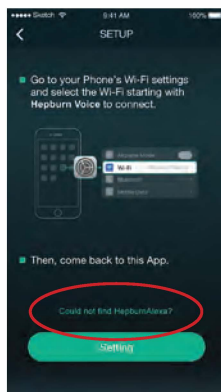
- When returned to the VQ Smart Home App you will first see the setup screen, then the select network screen. On this Screen select your WIFI network, enter the password and tap continue. You will then hear a voice prompt from Hepburn Voice “Waiting for WIFI Connection” and the connecting screen will appear on your phone/tablet. After a moment you will hear another voice prompt “WIFI Connected”, tap next and in this manual continue to Naming Your Speaker and Signing into Amazon.



Getting Started

Troubleshooting

If in Step 5 your VQ Smart Home App is unable to find or connect to the Hepburn Voice, return to the VQ Smart Home App and tap “Could not find Hepburn Voice”. This will then prompt you to press the WPS Button – this is done by long pressing the Action icon on your Hepburn Voice. Once you have pressed this, tap next on your phone and repeat steps 5 and 6 to complete set-up.



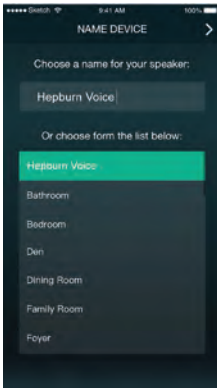
If you need a little more help with the set-up or anything related to your Hepburn Voice, don't worry we are ready to answer your questions or do what we can to help.

Please email our support team - support@myvq.com

4c. Setup

Naming Your Hepburn Voice

1. Once you have your Hepburn Voice connected to your WIFI, you will be prompted to name the device. You can enter your own name or choose from the default list, this name will be helpful to control your Hepburn Voice if you own more than one smart speaker or want to integrate it with specific smart commands. Once you've chosen your name, tap next.

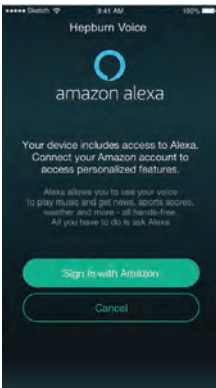


4d. Setup

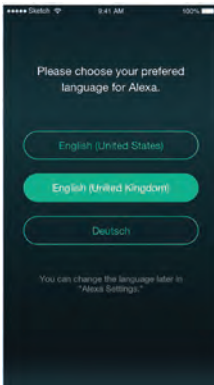
Signing into Amazon to use Alexa

To use Amazon Alexa you will need an Amazon account. If you don't already have one you can visit as example; Amazon.com (for the USA), Amazon.co.uk (for the UK) or Amazon.com.au (for Australia) to register an account (you can do this from any phone, tablet or computer using your usual browser).

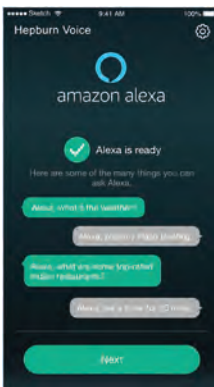
1. Once you have an Amazon account, to login, follow steps below – tap Sign in with Amazon and then add your account details and tap sign in.



2. You can then choose the preferred language for your Alexa, this will also enable your Alexa to speak in your preferred accent e.g British and will give more relevant answers to your location. This means if you're in the UK, you should select English (United Kingdom).



3. Once you have your chosen language you will see some questions you may wish to ask Alexa, don't forget you always need to say Alexa first then ask your question or make your request.



Signing into Amazon to use Alexa

4. Finally, to enjoy all the benefits of Alexa, you will want to sign into the Amazon Alexa app using the same Amazon account details you've just used.

A screenshot of the Amazon Alexa app's sign-in screen. At the top, it says "amazon alexa" with the logo. Below that is the "Sign in" heading and a "Forgot password?" link. There are two input fields: "Email (phone for mobile accounts)" and "Amazon password". A "Show password" toggle is visible below the password field. A blue "SIGN IN" button is centered below the fields. Below the button is a link for "New to Amazon?". At the bottom, there is a "CREATE A NEW AMAZON ACCOUNT" button. The footer contains the text "© 1996-2018 Amazon.com, Inc. or its affiliates".

4e. Setup

Setting Your Location

Many of Alexa's services are location dependent, so you'll want to ensure that the right location is selected for you. You can check and change the location using the Amazon Alexa App.

1. Open the Amazon Alexa App and open the settings menu.



2. Once in the settings menu, tap "Device Settings", this will show you all your Amazon Alexa enabled devices.
3. Select your new Hepburn Voice, to bring up the menu options for this device.
4. Scroll down to the General section and tap "Device Location".
5. You can then change the country and also add your full address for the most accurate results to any questions or requests you make.

5. Things to Try

Listen to Music

"Alexa, play music"

Control the music

"Turn up the volume"

"Rewind 15 seconds"

"Repeat this song"

"Stop the music"

Play by decade

"Play music from the 90s"

"Play music from the 60s"

Play by genre

"Play country music"

"Play rock music"

Alarms

"Alexa, set an alarm for 6:00am"

Alexa can wake you up and also let you snooze

Ask Alexa...

"Wake me up in the morning"

"What alarms are set?"

"Set a weekday alarm at 7:00am"

"Snooze..."

Weather

"Alexa, what's the weather?"

Ask about local, national, and international weather

Ask Alexa...

"Will it rain tomorrow?"

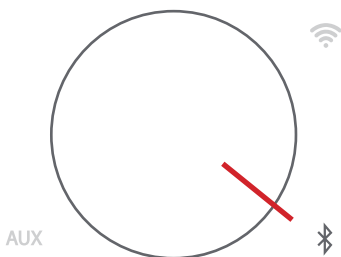
"What's the temperature in Rome?"



"How's the weather in London this weekend?"

6. Bluetooth Mode

If there is no available WIFI Connection, or you want to enjoy music outside of the Amazon Alexa service, you'll be pleased to know Hepburn Voice has a standalone direct Bluetooth Mode.

1. Rotate the **MODE DIAL** to .



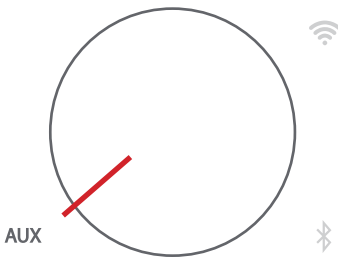
2. Long Press   to enter pairing mode.
3. Turn on Bluetooth on your device and use the menu to find "**Hepburn Voice**" and pair. (The connection should not require a password, but if this is requested enter "0000")

Troubleshooting - If you cannot find Hepburn Voice on your device, ensure they are placed close to each other. Alternatively try to restart Hepburn Voice and/or your device and repeat the steps.

7. Aux-in Mode

Aux-in Mode presents another way to connect you're your Hepburn Voice when you're away from WIFI and don't wish to or are unable to use Bluetooth.

1. Rotate the **MODE DIAL** to **AUX**.



2. Using a 3.5mm cable (not supplied) connect your device to the 3.5mm jack on the rear of Hepburn Voice.

To Note:- You can simply plug a device into the 3.5mm Aux Jack and Hepburn Voice will automatically switch to this mode.

8. Other Connections

USB Charging Port

Your Hepburn Voice features a USB power port, this means you can connect a cable (not supplied) to charge your; phone, tablet or other devices – handy if you're short of plug sockets.

Line Out

Your Hepburn Voice is already a loud, proud acoustic dream, but if you want to go even bigger you'll be pleased to know it features a Line Out Connection.

You can connect powered speakers to your Hepburn Voice and enjoy audio from that speaker(s) as well as from your Hepburn Voice, ideal if you already have a pair of HiFi speakers you love.

9. Battery

Your Hepburn Voice features a built-in battery, which when full charged will enable up to 8hrs playback way from mains power.

As the battery is built-in you don't need to worry about charging it up, it will do this automatically when Hepburn Voice is connected to mains power.

10. Adjusting the EQ

Hepburn Voice is designed for people who are passionate about their music, so in addition to the innovative digital sound processing technology and premium stereo speakers with neodymium magnet drivers – you can adjust the EQ to suit your own personal taste.

1. Press either **Bass** or **Treble** .
2. Rotate the **VOLUME DIAL** clockwise to increase or anti-clockwise to reduce the bass/treble. You will see the LED Light Indicator reflect your adjustments.

11. Troubleshooting & Factory Reset

My Hepburn Voice won't turn on.

- Make sure it's connected to mains power, with the socket turned on.
- Make sure you've connected the cable to the correct jack on the rear of Hepburn Voice.

If using away from Mains - has Hepburn Voice run out of battery power? Try recharging.

- Still not working, contact our support team it might be something as simple as replacement plug, which we'll send you free of charge.

How to use Spotify Connect.

How to use Spotify Connect.

- Ensure Hepburn Voice is connected to wifi.
- Open up the Spotify app on your phone, tablet or laptop using the same wifi.
- Play a song and select "Devices Available"
- Select your Hepburn Voice and start listening.



(The Spotify Software is subject to third part license found here:- <https://www.spotify.com/connect/third-party-licenses>)

Troubleshooting & Factory Reset

My Hepburn Voice cannot connect to the WIFI.

- Turn off the power to your Hepburn Voice and your router, then turn back on again and retry the connection.
- Check the internet connection on another device.
- Retry the set-up steps in this guide.
- Still not working, contact our support team for help.

Alexa is not responding.

- Have you pressed MUTE which will turn off the microphone?
- Are you using the correct wake word?
- Are you using the wake word before your question/request?
- Are you speaking clearly and in English?
- Is your Hepburn Voice placed near another device which might cause interference, eg. Microwave oven?
- Still not working, contact our support team for help.

Factory Reset

Conducting a factory reset, will return your Hepburn Voice to default settings and remove network set-up. You can do this by pressing down and holding the Bass and Treble buttons.

12. Need More Help?

If you need a little more help with the set-up or anything else related to your Hepburn Voice, don't worry we're ready to answer any questions or do whatever we can to assist, Please get in touch.

Email:- Support@MyVQ.com

Specification

Power Adaptor Input – 110 – 240V – 50/60Hz

Power Adaptor Output – 12V 3A

Speaker Output – 2x 10 Watts RMS

Speaker Driver – 2.75 Inch 4ohm

Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc and its affiliates.

CE & WEEE

Waste electrical and electronic products should not be disposed of with household waste. Where facilities exist to do so, please recycle. Check with your Local Authority for further recycling advice.

C-Tick

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Need Help?



www.MyVQ.com



support@myvq.com