



User Manual

Product:
WHMF01K



Contents

Safety Information

Important Safety Instructions.....	1-2
Lithium Ion Battery Safety.....	3

Setup & Operation

Parts & Features.....	4
Charging & Assembly.....	5
Operation.....	5
Cleaning & Care.....	6

Support & Warranty

Troubleshooting.....	7
Peace of Mind Guarantee.....	9
Warranty.....	10-12

*Figures and illustrations on all artworks are provided for reference only and may differ from the actual product appearance.

*Product design and specifications may be changed without notice.

Important Safety Instructions

1. Read all instructions carefully before using this appliance.
2. Always turn the power off at the power outlet before you insert or remove the power plug. Remove by grasping the plug and do not pull on the charging cord.



DANGER

Immediate hazards which **WILL** result in severe personal injury or death.

3. **DANGER:** Do not operate or charge the appliance if:
 - the charging cord is split, melted or damaged;
 - the appliance has malfunctioned;
 - the appliance has been damaged in any manner;
 - the main body has been immersed in water or left outdoors.If any of the above incidents occur, return your appliance to the nearest authorised service center for examination, repair or adjustment.
4. **DANGER:** Do not attempt to disassemble, adjust or repair the appliance yourself.
5. **DANGER:** Do not under any circumstances immerse the charging cord or appliance body in water or any other liquid.



WARNING

Hazards or unsafe practices which **COULD** result in severe personal injury or death.

6. **WARNING:** This appliance contains Li-ion batteries, do not incinerate or expose the to high temperatures, as they may explode.
7. **WARNING:** Ensure the appliance and it's accessories are cleaned regularly and according to the Cleaning & Care instructions within this user manual.
8. **WARNING:** Under extreme conditions, leaks can occur from the battery or battery cells. Do not touch any liquid that leaks from the appliance. If the liquid comes in contact with skin, wash immediately with soap and water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes and seek medical attention. Wear gloves to handle the battery and dispose of immediately in accordance with local regulations.
9. **WARNING:** Incorrect operation and improper use may damage the appliance or parts thereof, and cause severe personal injury. Neither Westinghouse nor the retailer can accept any liability for damage to the product or personal injury resulting due to failure to observe the warnings and procedures included in this manual.
10. **WARNING:** Always ensure your hands are dry before handling the charging cord or switching on the power outlet.
11. **WARNING:** Do not handle the appliance with wet hands.

Important Safety Instructions



CAUTION

Hazards or unsafe practices which COULD result in minor personal injury.

12. **CAUTION:** Close supervision is necessary when this appliance is used near children.
13. **CAUTION:** Keep the appliance and its charging cord out of reach of children.
14. **CAUTION:** Before using the appliance for the first time ensure to fully charge the appliance before using. When the appliance is stored and not used for long periods of time, ensure the battery is fully charged before it is used again.
15. **CAUTION:** Ensure the battery is charged and discharged fully at least once every three months.
16. This appliance is not intended to be operated by means of an external timer or separate remote-control system.
17. Do not permit the charging cord to touch hot objects.
18. This appliance is deemed for use indoors only.
19. Children should not play with the appliance.
20. Always charge this appliance with a power outlet of 220-240V.
21. Do not use the appliance for any purpose other than its intended use.
22. Do not place your appliance on or near a hot gas flame, electric element, heated oven or any hot surface.
23. Do not allow the charging cord to hang over the edge of a table or bench top.
24. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance in a safe way by the person responsible for their safety, and understand the hazards involved.
25. This appliance is intended to be used in private households and not in applications such as:
 - staff kitchen areas, offices and other working environments;
 - farm houses;
 - by guests in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - commercial environments.
26. Do not use the appliance with any accessories other than the ones supplied with the appliance.

Lithium Ion Battery Safety

This product contains a lithium-ion battery, a high-performance energy source that requires proper handling. Failure to follow these guidelines may result in damage, overheating, fire, or injury. Please adhere to the instructions to maintain safety and prolong the life of your battery.



Follow all instructions within this user manual, including but not limited to instructions regarding charging, storing and handling the lithium ion battery.



Only use the original charger and equipment provided with the appliance. Do not use any third-party or unauthorised chargers or equipment for this appliance.



Always ensure to plug the charger for the lithium ion battery directly into the power outlet in the wall. Do not use power boards or extension cords to charge the lithium ion battery.



Never leave the lithium ion battery to charge unattended or overnight. Never leave the lithium ion battery charging after it is fully charged, remove once fully charged.



Do not charge or store the lithium ion battery in extreme temperatures.

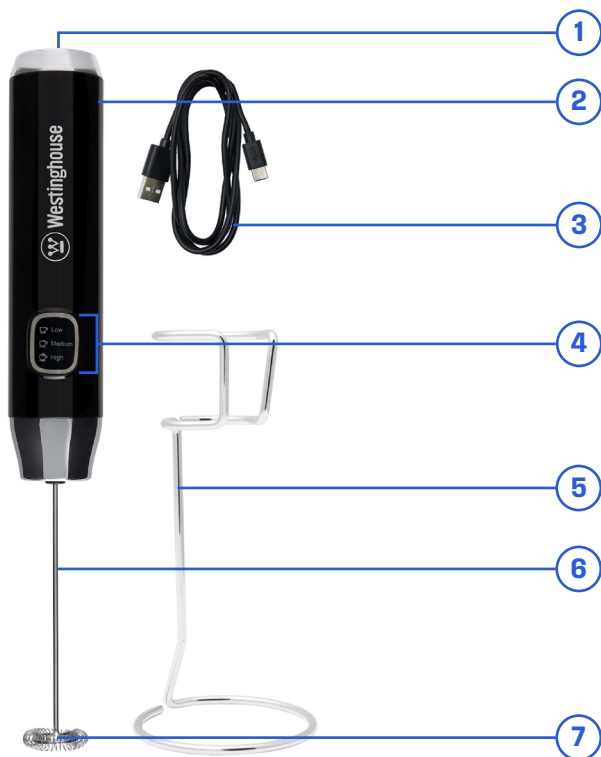


Handle the lithium ion battery with care. Do not drop, submerge or pierce the lithium ion battery.



Do not modify or attempt to repair the lithium ion battery.

Parts & Features



1. On/Off Button
2. Charging Port (Behind)
3. Charging Cord (USB-C to USB-A)
4. Speed Control Panel
5. Storage Bracket
6. Frothing Whisk Shaft
7. Frothing Whisk

Charging & Assembly

To charge the appliance:

1. Lift the Charging Port flap at the back of the appliance and insert the USB-C end of the Charging Cord into the Charging Port.
2. Insert the USB-A end of the Charging Cord into either:
 - a standard USB wall charger, or;
 - a 5V USB charging source port.
- 3a. If using a standard USB wall charger, insert the wall charger plug into a power outlet and switch the power outlet on.
- 3b. If using a 5V USB charging source, switch the charging source on.
4. Whilst charging, the Speed Control Panel will flash the “Low” speed icon. Once fully charged, the “Low” speed icon will remain illuminated for 30 minutes.

How to assemble the appliance:

1. Look inside the appliance where the Frothing Whisk Shaft inserts, you will see a white connector which the shaft attaches to. There is a white pin that protrudes from the side of this connector.
2. Insert the Frothing Whisk Shaft into the Main Body, ensuring to align the pin on the connector within the Main Body to the indent on the black connector end of the Frothing Whisk Shaft.
3. The appliance is now ready to use. For cleaning purposes, the Frothing Whisk Shaft can be removed from the Main Body by firmly pulling on the Frothing Whisk Shaft.

Operation

1. Fill a large mug (300ml+) with approximately 100ml of milk. Full cream milk is recommended for the best results.
2. Submerge the Frothing Whisk within the milk of the large mug.
3. Press the On/Off Button to begin operation. The appliance will start on the default speed “Low”, and can be toggled to other speeds by pressing the On/Off Button until your desired speed is selected.
4. Hold the appliance so that the Frothing Whisk stays submerged within the milk. Tilting the Milk Frother will improve frothing performance, ensure the entire Frothing Whisk stays submerged however.
5. The milk will begin to show signs of frothing around the 30 second mark. To cease operation of the appliance, hold down the On/Off Button for 3 seconds. It is recommended to operate the appliance for 1-2 minutes to achieve optimal results.
6. If the appliance is not interrupted, it will automatically cease operation after 2 minutes. Allow the appliance 5 minutes before operating once more.

Cleaning & Care

1. Ensure the appliance is turned off before cleaning.
2. Remove the Frothing Whisk Shaft by firmly pulling it away from the Main Body.
3. The Frothing Whisk of the Frothing Whisk Shaft can be rinsed under running water. If milk residue is not sufficiently removed by rinsing, place a drop of mild dishwashing detergent into a mixing container with 100ml of water. Assemble the appliance once more and operate the appliance with the Frothing Whisk submerged in the soapy water. Do not submerge the Main Body in any water or liquid.
4. The outer surfaces of the Main Body can be wiped clean with a soft, damp cloth and dried thoroughly. If necessary, a mild dishwashing detergent may be applied to the cloth but not directly applied to the Main Body.
5. Allow the Main Body and the Frothing Whisk Shaft to dry completely before re-assembling the appliance.
6. Store within a dry place away from humidity.

DANGER: Do not under any circumstances immerse the charging cord or appliance body in water or any other liquid.

WARNING: Under extreme conditions, leaks can occur from the battery or battery cells. Do not touch any liquid that leaks from the appliance. If the liquid comes in contact with skin, wash immediately with soap and water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes and seek medical attention. Wear gloves to handle the battery and dispose of immediately in accordance with local regulations.

WARNING: Do not handle the appliance with wet hands.

Troubleshooting

Before calling for service, if the appliance fails to operate:

- When charging, check that the charging cord is plugged in correctly and securely to both the appliance and the plug/power source. If it is not, remove and wait 10 seconds before plugging it back in correctly and securely.
- Ensure that you have read and followed all instructions within this manual, including but not limited to the instructions within the following segments of this manual:
 - » Important Safety Instructions;
 - » Electrical Requirements;
 - » Installation Guide;
 - » Operation;
 - » Cleaning & Care.
- Review the below Troubleshooting chart and attempt to remedy the issue if appropriate/ applicable in your situation.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
The Frothing Whisk Shaft falls out of the Main Body when the appliance is operated.	The Frothing Whisk Shaft was not inserted correctly.	Ensure that the indent of the black connector on the Frothing Whisk Shaft is aligned to the white connector pin within the Main Body when assembling the appliance.
My milk is not frothing adequately.	Milk alternative used.	Milk alternatives like skim milk, almond milk and oat milk are less effective when frothing due to their lower protein and fat levels compared to full cream milk.
	Speed level is too low.	Try using a higher speed level if the amount of froth is inadequate.
The appliance is not turning on.	Battery has low charge.	Charge the appliance for one hour before trying to use again.
The appliance is getting hot and has stopped working.	The appliance has overheated.	Leave the unit to cool down for 30 minutes before trying to use again.

If none of the above solves the problem, DO NOT try to adjust or repair the appliance yourself.

Should you be unable to contact your place of purchase for assistance or resolution, call our customer service centre at:

Australia: 1300 883 109

New Zealand: 0508 776 546

Mon-Fri 8:00am - 4:00pm WST

Mon-Fri 8:30am - 4:30pm NZDT



@Westinghouse Small Appliances Australia



@westinghousesmallappliancesau



Visit our website for
FAQ's, helpful tips & hints
or to leave a review.

Peace of Mind Guarantee

Our Westinghouse small appliances are backed by a 12 month guarantee as part of our dedication to provide quality products for our customers. This means that if you purchase a Westinghouse small appliance which has a manufacturer defect/fault, or does not meet the seller's specifications as a result of a defect/fault, then the seller will either repair or replace the unit, or refund the purchase price of the unit at their own discretion (refer to clause 4 of the Limited Warranty).

This does not apply to products which have been misused/abused, poorly maintained or serviced, damaged due to negligent handling, accidentally damaged or normal wear and tear. Ensure to follow all instructions within this instruction manual, including the Cleaning & Care section for correct maintenance. (See page 6)

Your warranty does not cover the following:

- Damage caused by power surges, voltage supply issues, power dips or usage of the incorrect voltage.
- Damage caused by service or modification of the unit which are not performed by authorised service centres or personnel.
- Damage caused by the use of accessories, attachments, consumables, parts or devices which are not produced for the product by Westinghouse and it's licensees.
- Damage caused by exposure of the product to abnormally corrosive conditions.
- Damage caused by incorrect or improper operation and/or installation.
- Damage caused by a failure to follow additional instructions.
- Products which have had the serial number and/or rating label removed.
- Usage of the product which are outside of the intended applications (refer to page 1-2).
- Freight costs incurred during a claim, consumables, loss, damage or accessories which require periodic replacement by nature (filters, seals etc.).

How to claim under this warranty:

1. Carefully check the operating instructions, user manual and the terms of this warranty;
2. Have the model and serial number of the appliance available;
3. Have the proof of purchase (e.g. receipt) available;
4. Return the unit to place of purchase;
5. If unable to return to the place of purchase, call our service centre on 1300 883 109.

If your warranty claim is accepted, the product may be replaced with a similar or refurbished unit or repaired using refurbished parts. If your warranty claim is not accepted, the seller will inform you and provide any further options which are available in your situation. If the product is to be repaired or shipped as a result of this, you will be responsible for the cost of repair and/or any freight charges incurred.

To register your product, view the most up-to-date user manuals and FAQ's, visit the product page by scanning the QR code on your product's cord label.

Limited Warranty

1. Nothing in this Warranty affects the Consumer's rights under the Australian Consumer Law. The benefits to the Consumer under this Warranty are in addition to the rights and remedies of the buyer under any Consumer Guarantees. The Australian Consumer Law requires that we confirm that:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

2. Subject to Clause 1, the Seller warrants that Westinghouse branded products will be free of manufacturing defects and will perform to the Seller's specifications subject to the following clauses.
3. The benefit of this Warranty extends only to the owner of the property in which the Products manufactured or supplied by the Seller are installed and used by the owner for the duration of the Warranty Period under standard domestic applications.
4. The Warranty commences on the date of the purchase of the product and continues for the benefit of the Owner for the Warranty Period. If within the Warranty Period a manufacturing defect is discovered in the Product, or the Product fails to perform to the Seller's specifications as a result of some defect in material or workmanship in the Product, then the Seller will at its own discretion:
 - a. Repair or replace the Product at the cost of the Seller. Goods repaired or replaced under this Warranty will be warranted for the remaining period of the Warranty. **Products presented for repair may be replaced by refurbished products of the same type rather than being repaired. Refurbished parts may be used to repair the products.**
 - b. Refund the purchase price paid by the consumer.
5. The Warranty does not apply to Product that :
 - a. Has failed due to excessive wear and tear beyond what is considered to be reasonable.
 - b. Has been misused or neglected.
 - c. Has been damaged accidentally or by acts of God including fire and flooding.
 - d. Has been used or operated contrary to operating or maintenance instructions.
 - e. Has been damaged by the Consumer or a third party authorised to act for the consumer in transit from the Sellers store to the Consumer.
 - f. Has been modified, altered or tampered with by unauthorized persons.
 - g. Damage caused by insects or vermin and claims based on the presence of insects or vermin.
 - h. Has been used in commercial situations or applications.

Limited Warranty

It also excludes breakables such as glass and ceramic items, consumable items such as those that require periodic replacement as part of the ordinary use, lack of care or maintenance of the product or as directed by the instruction booklet, minor cosmetic issues (including, without limitation, paint and coatings) and normal wear and tear, and does not cover the cost of claiming under the warranty or transporting the goods to and from the place of purchase.

6. In order to make a claim under the Warranty, the Owner must, where possible return the goods to the Seller's store at the Owner's cost. Proof of purchase must be supplied in all cases.
7. The seller will examine any returned Products and if the Seller determines that there is an apparent defect through no fault of the Owner, the Seller will:
 - a. Make note of the Owner's contact details including the Owner's telephone number which the owner can be contacted during business hours, postal address and e-mail address.
 - b. Make note of the defects reported by the Owner.
 - c. Take back the defective goods from the owner and determine within a reasonable time through dialogue with the Seller whether the goods are defective.
 - d. Advise the owner within a reasonable time frame whether it accepts or rejects the Product claim.
 - e. If the Seller accepts the return of the Product, the Seller must arrange to have
 - i. The Product repaired or,
 - ii. Replace the damaged or faulty Product or,
 - iii. Refund the purchase price.

Note that repairs or replacements may be done with refurbished items or parts, or replaced with a similar item.

8. The Seller will not accept any returned Product which has not been returned strictly in accordance with this Warranty.

Limited Warranty

9. For the purpose of this Warranty:
- a. Australian Consumer Law means the law as set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth).
 - b. Consumer means the Purchaser of goods from the seller.
 - c. Consumer means a Consumer as that term is set out in section 3 of the Australian Consumer Law.
 - d. Consumer Guarantees means the guarantees under the Australian Consumer Law.
 - e. Implied terms means any guarantees, conditions, warranties or other terms implied by any Australian Commonwealth, State or Territory laws, (excluding the Australian Consumer Law) or the law of any other jurisdiction.
 - f. Owner has the meaning set out in clause 3.
 - g. Warranty means this warranty.
 - h. Product means the Product/s bought by the Owner from the Seller that fall under this warranty.
 - i. Warranty Period means:
 - i. In relation to Cast Iron Cookware: 3 Year Limited Warranty
 - ii. In relation to Non-Stick Cookware: 3 Year Limited Warranty
 - iii. In relation to Cooking Utensils: 3 Year Limited Warranty
 - iv. In relation to Knives/Knife Block Sets: 3 Year Limited Warranty
 - v. In relation to Stainless Steel Cookware: 10 Year Limited Warranty
 - vi. In relation to Chopping boards: 1 Year Limited Warranty
 - vii. In relation to Small Appliances: 1 Year Limited Warranty**

[illegible]



V2 0325

www.westinghousesmallappliances.com.au

1300 883 109

13 Merino Entrance, Cockburn Central 6164, WA

® and Westinghouse are trademarks of Westinghouse Electric Corporation.
Used under license by RVM Australia Pty Ltd.