



# 4 SLICE TOASTER INSTRUCTION MANUAL

220-240V

1350-1600W

WHTS4S14K  
WHTS4S14W



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**Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.**

**Product design and specifications may be changed without notice.**

# IMPORTANT SAFETY INSTRUCTIONS

## \*\*\*WARNING\*\*\*

The temperature of accessible surfaces may be hot whilst the toaster is operating. Never cover the toaster with anything. If covered, the toaster and/or items covering the toaster, may ignite.

1. Read all instructions carefully before using your new toaster. Save these instructions.
2. Always use this toaster with a power outlet of the voltage (A.C. only) marked on the back of the appliance.
3. Do not operate toaster if:
  - i) the cord or plug is split, melted or damaged.
  - ii) the appliance has malfunctioned.
  - iii) the appliance has been damaged in any manner.If any of the above incidents occur, return the toaster to the nearest authorized service center for examination, repair or adjustment.
4. Never cover the toaster with anything. This will cause the toaster to overheat, causing irreparable damage and may interfere with the automatic on/off functions. If covered, the toaster and/or items covering the toaster may ignite.
5. Bread can burn. Do not use the toaster near flammable materials. Do not place the toaster close to curtains or other materials that could easily catch fire. The toaster should not be left unattended when in operation.
6. Do not under any circumstances immerse the toaster, mains cord or mains plug in water or any other liquid.
7. Incorrect operation and improper use may damage the toaster or parts thereof, and cause severe personal injury.
8. When operating the toaster, use loading handle and buttons only as some surfaces will become hot whilst the toaster is in use.
9. Never force bread into the toasting slots. Never toast slices of bread that have been buttered. Take extra care when toasting items that contain sugar, jam, preserves, raisins or other bits of fruit, as there is a risk of overheating. Don't use bent, damaged or broken bread slices in your toaster as it may get jammed in the slot.
10. Never attempt to remove bread or other items which have become jammed in the slots without first unplugging the toaster from the mains supply. Be careful not to damage the internal mechanism or heating elements when removing the jammed items.
11. Never use metal objects to remove jammed items from the toaster.
12. The power plug must be removed from the outlet before emptying the crumb tray.
13. Unplug the appliance from mains before cleaning, immediately after use, when moving it to storage and when not in use.
14. Keep the toaster and its cord out of reach of children less than 8 years old.
15. This toaster is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the toaster in a safe way by the person responsible for their safety, and understand the hazards involved.

## IMPORTANT SAFETY INSTRUCTIONS

16. Children should be supervised not to play with the toaster.
17. Always turn the power off at the power outlet before you insert or remove the power plug. Remove by grasping the plug - do not pull on the cord.
18. This appliance is intended for non-commercial, indoors use only. Do not use this appliance for anything other than its intended use.
19. Always use the appliance on a stable, secure, dry and level surface.
20. This toaster is not intended to be operated by means of an external timer or separate remote-control system.
21. Wait for the toaster to cool before moving. Carry only by the outer side panels.
22. Close supervision is necessary when any appliance is used by or near children.
23. Never lift the toaster by placing your fingers inside or near the bread slot.
24. The toaster should not be used whilst under a cupboard or close to a wall as scorching of the cupboard or may occur as a result.
25. It is important that crumbs are not allowed to build up inside the toaster, as this is unhygienic and may cause a fire hazard. Crumbs can be easily removed by simply sliding open the crumb tray located at the rear lower section of the toaster. Once the crumb tray has been removed from the toaster, it may be emptied. Always ensure the toaster is completely cool and disconnected from the mains before carrying out this operation. Never touch the internal parts of the toaster with a brush or any other implement.
26. Do not place your toaster on or near a hot gas flame, electric element, heated oven or any hot surface.
27. Do not place the toaster on top of any other appliance.
28. Do not permit the mains supply cord or plug to touch the hot toaster or other hot objects, or allow the power cord to lay across the toaster.
29. Do not allow the power cord of this appliance to hang over the edge of a table or bench top.
30. Do not use harsh or abrasive cleaning agents or any sharp instruments for cleaning the unit. When the unit is cool to touch, the outside surface may be wiped clean with a soft, damp cloth and then dried thoroughly.
31. Immediately unplug the toaster from mains power if malfunction occurs.
32. Any appliance that has been dropped or damaged should not be used until examined by an authorized service center.
33. If the mains supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.
34. After use, allow the toaster to cool down approximately 30 minutes before handling or cleaning the appliance.
35. Always ensure that the toaster has completely cooled down before storing.
36. This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels and other residential type environments; bed and breakfast type environments.

# ELECTRICAL REQUIREMENTS

## POWER SUPPLY CORD

1. Do not attempt to modify the power cord or plug in any way.
2. A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
3. If the power supply cord is too short, do not use an extension cord. Have a qualified electrician or serviceman install an outlet near the appliance.

**NOTE:** Neither Westinghouse nor the retailer can accept any liability for damage to the product or personal injury resulting due to failure to observe the electrical connection procedures.

**NOTE:** Westinghouse recommends the use of a residual current device (RCD) with a tripping current not exceeding 30mA in the electrical circuit supplying power to all appliances.

## INSTALLATION GUIDE

1. Carefully unpack the toaster.
2. Carefully remove packaging from inside the toaster slots and around the power cord. Straighten the power cord and do not remove warning labels.
3. To remove any dust that may have accumulated during packaging, you may wipe down the external sections of the appliance with a soft dry cloth.
4. Do not use harsh detergents or abrasive cleansers on any part of the toaster.
5. Do not use toaster near combustible materials such as paper, curtains etc.
6. The toaster should not be used whilst under a cupboard or close to a wall as scorching of the wall or cupboard may occur. Position toaster accordingly.

## PARTS AND FEATURES



- |                                  |                      |
|----------------------------------|----------------------|
| 1. Crumb Tray. (rear of toaster) | 4. Reheat Function.  |
| 2. Loading Handle.               | 5. Defrost Function. |
| 3. Cancel Function.              | 6. Browning Control. |

# CONTROL PANEL

## **REHEAT FUNCTION (Refer to Pg 5)**

If left for too long after toasting, the bread may become cold. It may be reheated by pressing the loading handle down and pressing the reheat button to activate the reheat function.

## **DEFROST FUNCTION (Refer to Pg 5)**

When using bread straight from the freezer, the defrost function may be used. Set the browning control to the desired browning position and press the loading handle down. After the loading handle has been pressed down, press the defrost button. Ensure to watch the bread in case of burning.

## **CANCEL BUTTON (Refer to Pg 5)**

The Cancel button will immediately stop your toasting cycles. Once pressed, all elements will cease heating and your bread/toast will pop back up.

## TOASTER OPERATION

1. Operate the toaster twice on a light setting with no bread to disperse the initial element burning smell. Make sure the room is well ventilated. Once this step has been completed, do not use the toaster without bread slices occupying toaster slots as overheating may occur.
2. Place slices of bread in the bread slots and press the handle down until it latches. The bread will be lowered into the toaster and the toasting cycle will begin.

**NOTE:** The handle will not latch if the unit is not connected to the mains, and may not latch if the browning control is set to its minimum position.

3. If the toast starts to burn or smoke before it has popped up, toasting can be stopped by pressing the 'Cancel' button.
4. If you should find that the toast is not dark enough you may wish to toast the bread again. Turn the browning control down and keep a careful eye on the toaster to ensure that the toast does not burn. Remember to increase the browning control setting for subsequent operations. If the toast is too dark, reduce the browning control before toasting the next slice.

**NOTE:** Remember that dry or thin slices will toast quicker than moist or thick slices. Using a lower browning control setting for thinner slices is recommended. When toasting two slices at the same time, try to use the same size and consistency of bread to achieve equal browning.

5. When toasting has finished the handle will rapidly rise to the fully raised position. The toasted bread can now be removed and the toaster is ready to recommence toasting.
6. Avoid using the toaster on the maximum browning control setting. Most breads toast well below the 4 setting.
7. For Reheat, Cancel and Defrost functions, please refer page 6.

## TOASTING NOTES & INFORMATION

1. Toasting is a combination of cooking and drying the bread.
2. Moisture levels differ from one bread to another which can result in varying toasting times.
3. For slightly dry bread, use a lower setting than normal.
4. For fresh bread or whole wheat, use a higher setting than normal.
5. Breads with very uneven surfaces will require a higher setting.
6. Thickly cut pieces of bread (including crumpets) may take significantly longer to toast since more moisture must be evaporated from the bread before toasting can occur. Very thick pieces may require two cycles.
7. When toasting raisin or other fruit breads, remove any loose raisins from the surface of the bread before placing into the toaster. This will help prevent pieces from falling into the toaster, sticking on the guard wire in the slot or burning inside the toaster.
8. Uneven toasting is usually due to bread slices of uneven thickness.

## CLEANING & CARE

Ensure the power is set to OFF and the unit has been allowed to cool. Be sure to remove the mains plug from the power outlet before proceeding to clean your toaster

1. The exterior of your toaster may be cleaned with a soft damp cloth and polished with a dry soft cloth if necessary. Do not use abrasive cloths or cleaning agents.
2. Dispose of crumbs by sliding out the removable crumb tray and emptying. Regular cleaning of the crumb tray is required as accumulation of crumbs may pose a fire hazard.
3. Additional cleaning and/or disposal of crumbs may be achieved by turning the appliance upside down over the sink whilst gently shaking. Any additional debris or crumbs should fall out and can be washed down the sink.

# TROUBLESHOOTING

## BEFORE CALLING FOR SERVICE

If the toaster fails to operate:

1. Check to make sure the toaster is plugged in correctly and securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it back in securely.
2. Check for a blown or tripped circuit breaker in your home. If these seem to be working correctly, test another appliance in the same outlet to ensure the outlet is working correctly.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, PLEASE CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE TOASTER YOURSELF.

## CUSTOMER SERVICE

In the event you believe your appliance to be defective, please return it along with your sales receipt to the place of purchase for resolution.

For any enquiries, please call our service center on:

Tel: 1300 883 109 - Mon-Fri 8:00am - 5:00pm WST

## TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the toaster still does not operate correctly, it may be defective.

<b>TROUBLE</b>	<b>POSSIBLE CAUSE</b>	<b>POSSIBLE REMEDY</b>
Appliance does not turn on.	Appliance is not plugged in.	Check that appliance is plugged into a working power outlet
Loading lever does not stay down.	Appliance is not plugged to main power.	Check that appliance is plugged into a working power outlet. Turn browning control to a desired level higher than 1.
Bread is jammed inside slot.	Bread is too thick.	Turn toaster off at a power outlet and unplug, gently depress loading handle as many times as needed to dislodge bread.

## PEACE OF MIND GUARANTEE

Our Westinghouse small appliances are backed by a 12 month guarantee as part of our dedication to provide quality products for our customers. This means that if you purchase a Westinghouse small appliance which has a manufacturer defect/fault, or does not meet the seller's specifications as a result of a defect/fault, then the seller will either repair or replace the unit, or refund the purchase price of the unit at their own discretion. (refer to clause 4 of the Limited Warranty)

This does not apply to products which have been misused/abused, poorly maintained or serviced, damaged due to negligent handling, accidentally damaged or normal wear and tear. Ensure to follow all instructions within this instruction manual, including the Cleaning & Care section for correct maintenance. (See page 8)

Your warranty does not cover the following:

- Damage caused by power surges, voltage supply issues, power dips or usage of the incorrect voltage.
- Damage caused by service or modification of the unit which are not performed by authorised service centres or personnel.
- Damage caused by the use of accessories, attachments, consumables, parts or devices which are not produced for the product by Westinghouse and its licensees.
- Damage caused by exposure of the product to abnormally corrosive conditions.
- Damage caused by incorrect or improper operation and/or installation.
- Damage caused by a failure to follow additional instructions.
- Products which have had the serial number and/or rating label removed.
- Usage of the product which are outside of the intended applications. (refer to page 1-2)
- Freight costs incurred during a claim, consumables, loss, damage or accessories which require periodic replacement by nature. (filters, seals etc.)

### How to claim under this warranty:

1. Carefully check the operating instructions, user manual and the terms of this warranty;
2. Have the model and serial number of the appliance available;
3. Have the proof of purchase (e.g. receipt) available;
4. Return the unit to place of purchase;
5. If unable to return to the place of purchase, call our customer service centre on 1300 883 109.

If your warranty claim is accepted, the product may be replaced with a similar or refurbished unit or repaired using refurbished parts. If your warranty claim is not accepted, the seller will inform you and provide any further options which are available in your situation. If the product is to be repaired or shipped as a result of this, you will be responsible for the cost of repair and/or any freight charges incurred.

**For the most up-to-date manuals and FAQ's, please visit the product page of your appliance by scanning the QR code on your appliance's cord label.**

## LIMITED WARRANTY

1. Nothing in this warranty affects the Consumer's rights under the Australian Consumer Law. The benefits to the Consumer under this Warranty are in addition to the rights and remedies of the buyer under any Consumer Guarantees. The Australian Consumer Law requires that we confirm that:

**Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**

2. Subject to Clause 1, the Seller warrants that Westinghouse branded products will be free of manufacturing defects and will perform to the Seller's specifications subject to the following clauses.
3. The benefit of this Warranty extends only to the owner of the property in which the Products manufactured or supplied by the Seller are installed and used by the owner for the duration of the Warranty Period under standard domestic applications.
4. The Warranty commences on the date of the purchase of the product and continues for the benefit of the Owner for the Warranty Period. If within the Warranty Period a manufacturing defect is discovered in the Product, or the Product fails to perform to the Seller's specifications as a result of some defect in material or workmanship in the Product, then the Seller will at its own discretion:
  - a.) Repair or replace the Product at the cost of the Seller. Goods repaired or replaced under this Warranty will be warranted for the remaining period of the Warranty. **Products presented for repair may be replaced by refurbished products of the same type rather than being repaired. Refurbished parts may be used to repair the products.**
  - b.) Refund the purchase price paid by the consumer.
5. The Warranty does not apply to Product that :
  - a.) Has failed due to excessive wear and tear beyond what is considered to be reasonable.
  - b.) Has been misused or neglected.
  - c.) Has been damaged accidentally or by acts of God including fire and flooding.
  - d.) Has been used or operated contrary to operating or maintenance instructions.
  - e.) Has been damaged by the Consumer or a third party authorised to act for the consumer in transit from the Sellers store to the Consumer.

- f.) Has been modified, altered or tampered with by unauthorized persons.
- g. Damage caused by insects or vermin and claims based on the presence of insects or vermin.
- h.) Has been used in commercial situations or applications.

It also excludes breakables such as glass and ceramic items, consumable items such as those that require periodic replacement as part of the ordinary use, lack of care or maintenance of the product or as directed by the instruction booklet, minor cosmetic issues (including, without limitation, paint and coatings) and normal wear and tear, and does not cover the cost of claiming under the warranty or transporting the goods to and from the place of purchase.

6. In order to make a claim under the Warranty, the Owner must, where possible return the goods to the Seller's store at the Owner's cost. Proof of purchase must be supplied in all cases.
7. The seller will examine any returned Products and if the Seller determines that there is an apparent defect through no fault of the Owner, the Seller will:
  - a.) Make note of the Owner's contact details including the Owner's telephone number which the owner can be contacted during business hours, postal address and e-mail address.
  - b.) Make note of the defects reported by the Owner.
  - c.) Take back the defective goods from the owner and determine within a reasonable time through dialogue with the Seller whether the goods are defective.
  - d.) Advise the owner within a reasonable time frame whether it accepts or rejects the Product claim.
  - e.) If the Seller accepts the return of the Product, the Seller must arrange to have
    - i) The Product repaired or,
    - ii) Replace the damaged or faulty Product or,
    - iii) Refund the purchase price.

Note that repairs or replacements may be done with refurbished items or parts, or replaced with a similar item.

8. The Seller will not accept any returned Product which has not been returned strictly in accordance with this Warranty.

9. For the purpose of this Warranty:

- a.) Australian Consumer Law means the law as set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth).
- b.) Consumer means the Purchaser of goods from the seller.
- c.) Consumer means a Consumer as that term is set out in section 3 of the Australian Consumer Law.
- d.) Consumer Guarantees means the guarantees under the Australian Consumer Law.
- e.) Implied terms means any guarantees, conditions, warranties or other terms implied by any Australian Commonwealth, State or Territory laws, (excluding the Australian Consumer Law) or the law of any other jurisdiction.
- f.) Owner has the meaning set out in clause 3.
- g.) Warranty means this warranty.
- h.) Product means the Product/s bought by the Owner from the Seller that fall under this warranty.
- i.) Warranty Period means:
  - i) In relation to Cast Iron Cookware: 3 Year Limited Warranty.
  - ii) In relation to Non-Stick Cookware: 3 Year Limited Warranty
  - iii) In relation to Cooking Utensils: 3 Year Limited Warranty
  - iv) In relation to Knives/Knife Block Sets: 3 Year Limited Warranty
  - v) In relation to Stainless Steel Cookware: 10 Year Limited Warranty
  - vi) In relation to Chopping boards: 1 Year Limited Warranty
  - vii) In relation to Small Appliances: 1 Year Limited Warranty**



# Westinghouse

[www.westinghousesmallappliances.com.au](http://www.westinghousesmallappliances.com.au)

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