



## 6 CUP RICE COOKER INSTRUCTION MANUAL

220-240V

400W

WHRC04SS





## CONTENTS

### **SAFETY INFORMATION**

|                                     |       |
|-------------------------------------|-------|
| Important Safety Instructions ..... | 1 - 2 |
| Electrical Requirements .....       | 3     |

### **SETUP AND USE**

|                                    |   |
|------------------------------------|---|
| Installation Guide .....           | 3 |
| Parts and Features .....           | 4 |
| Rice Cooker Operation .....        | 5 |
| Cooking Temperatures & Times ..... | 6 |

|                                |          |
|--------------------------------|----------|
| <b>CLEANING AND CARE .....</b> | <b>7</b> |
|--------------------------------|----------|

|                              |          |
|------------------------------|----------|
| <b>TROUBLESHOOTING .....</b> | <b>8</b> |
|------------------------------|----------|

|                       |               |
|-----------------------|---------------|
| <b>WARRANTY .....</b> | <b>9 - 10</b> |
|-----------------------|---------------|

Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.

Product design and specifications may be changed without notice.



## IMPORTANT SAFETY INSTRUCTIONS



### DANGER

DANGER - Immediate hazards which WILL result in severe personal injury or death



### WARNING

WARNING - Hazards or unsafe practices which COULD result in severe personal injury or death.



### CAUTION

CAUTION - Hazards or unsafe practices which COULD result in minor personal injury

1. Read all instructions carefully before using your new rice cooker.
2. Always turn off the power at the power outlet before you remove or insert the power plug. Remove by grasping the plug - do not pull on the cord.
3. ⚠ DANGER: Do not operate rice cooker if:
  - i) the cord or plug is split, melted or damaged.
  - ii) the rice cooker has malfunctioned.
  - iii) the rice cooker has been damaged in any manner.If any of the above incidents occur, return your rice cooker to the nearest authorised service center for examination, repair or adjustment.
4. ⚠ DANGER: Do not under any circumstances immerse the power cord, mains plug or rice cooker body in water or any other liquid.
5. ⚠ WARNING: Do not touch the outer surfaces whilst rice cooker is in operation. Use handles and knobs only as some surfaces may become hot whilst the appliance is in use.
6. ⚠ WARNING: If the mains supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.
7. ⚠ CAUTION: Wait for the rice cooker to cool before moving. Carry only by the lid handle.
8. ⚠ CAUTION: Keep the rice cooker and its cord out of reach of children less than 8 years old.
9. ⚠ CAUTION: Do not use your rice cooker without the inner pot inserted.
10. ⚠ CAUTION: Exercise caution when opening the lid of the rice cooker whilst in use. Steam from foods being cooked will be released when lifting the lid and could potentially cause burns or personal injury.
11. ⚠ CAUTION: Do not allow your rice cooker to boil dry as this will cause damage to the inner pot non-stick coating and rice cooker.
12. ⚠ CAUTION: The pot is suitable for use with wood, nylon and plastic utensils. Do not use steel utensils as they may scratch the non-stick coating. Scratching of the non-stick pot coating is not covered by warranty.
13. This rice cooker is not intended to be operated by means of an external timer or separate remote-control system.
14. Close supervision is necessary when any appliance is used by or near children.
15. Clean the outer surfaces with a soft damp cloth only after unplugging the rice cooker from the mains supply.
16. Any appliance that has been dropped or damaged should not be used until examined by an authorised service center.

## IMPORTANT SAFETY INSTRUCTIONS

17. Do not permit the mains supply cord or plug to touch hot objects or allow the power cord to lay across the rice cooker.
18. This appliance is deemed for use indoors only.
19. Do not use harsh or abrasive cleaning agents. The outside surface may be wiped clean with a soft, damp cloth and dried thoroughly. If necessary, a mild dishwashing detergent may be applied to the cloth but not directly applied to the rice cooker.
20. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
21. Children should be supervised not to play with the appliance.
22. Your rice cooker should not be unattended while in use.
23. This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels and other residential type environments; bed and breakfast type environments.
24. Always use this rice cooker with a power outlet of the voltage (A.C. only) marked on the base of the rice cooker.
25. Do not use rice cooker for any purpose other than its intended use.
26. Do not place your rice cooker on or near a hot gas flame, electric element, heated oven or any hot surface.
27. Do not place your rice cooker on top of any other appliance.
28. Do not allow the power cord of this rice cooker to hang over the edge of a table or bench top.
29. Always use oven mitts when handling the non-stick pot during or after use.
30. Do not move the rice cooker while it is in operation and be sure to unplug the rice cooker when moving to another location.
31. Always operate the rice cooker at least 20cm away from any wall or curtains and do not use the rice cooker in poorly ventilated and/or confined spaces.
32. Ensure the steam outlet, located on the lid of the rice cooker, is never covered during operation. Especially not by hands or face as this can cause to scalding of the skin.
33. If a part of the rice cooker ever becomes damaged, please contact RVM Australia to enquire about a replacement of said part if available.
34. Do not operate this appliance on an inclined surface. Always use a flat, level surface.
35. Avoid spillages on the connector of the unit, as this can cause a electrical fire hazard.
36. The heating element surface of this appliance is subject to residual heat after use.
37. Ensure all instructions are adhered to, as there is potential for injury if the appliance is misused.



## ELECTRICAL REQUIREMENTS

### POWER SUPPLY CORD


1. Do not attempt to modify the power cord or plug in any way.
2. A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
3. If the power supply cord is too short, do not use an extension cord. Have a qualified electrician or serviceman install an outlet near the appliance.

NOTE: Neither Westinghouse nor the retailer can accept any liability for damage to the product or personal injury resulting due to failure to observe the electrical connection procedures.

NOTE: Westinghouse recommends the use of a residual current device (RCD) with a tripping current that does not exceed 30mA in the electrical circuit supplying power to all appliances.

## INSTALLATION GUIDE

1. Carefully unpack your electric rice cooker.
2. Carefully remove packaging around the rice cooker and power cord. Do not remove warning labels.
3. Wash the non-stick pot, underside of lid and steam valve before use.

 **DANGER:** Do not under any circumstances immerse the rice cooker body, mains cord or mains plug in water or any other liquid.

## PARTS AND FEATURES



1. Lid Release Button
2. Inner Pot
3. Measuring Cup

4. Steam Valve
5. Condensation Collector
6. Control Panel
7. Steamer Insert

4



## RICE COOKER OPERATION

1. Before first use, the non-stick pot, underside of the lid and the steam valve must be cleaned. Wash the non-stick pot, underside of lid and steam valve with hot water and mild detergent. Rinse and dry thoroughly. Your rice cooker is now ready for use.
2. Ensure rice cooker unplugged from power outlet.
3. Re-insert non-stick pot into rice cooker body.
4. Plug the power cord into the power outlet and switch on.
5. Add meal ingredients into the non-stick pot. When cooking rice, be sure to use the measuring cup provided, with the rice flattened on top. Now fill the bowl up to the designated line based on the amount of cups of rice being cooked.
6. Close lid and apply slight downward pressure to lid to ensure the catch clicks into place.
7. Flick the control panel knob down to select “cook” function.
8. Once rice has finished cooking, the rice cooker will switch to the “keep warm” function automatically.

### SAFETY PRECAUTIONS

1. The body of the rice cooker may become hot during use. Do not touch.
2. Do not move rice cooker if full of liquids / foods. Remove the non-stick pot from the body and move both items separately.
3. Always use oven mitts when handling the non-stick pot during or after use.
4. Do not under any circumstances immerse the rice cooker body, mains cord or mains plug in water or any other liquid.
5. Do not overfill the rice cooker with liquid as it may over-boil or spill-over.
6. Do not operate the rice cooker without the non-stick pot inserted.
7. Do not place the non-stick pot directly onto a stove-top or into the oven. It is designed for use with this rice cooker only.

## COOKING TEMPERATURE & TIMES

| ITEM  | QUANTITY / WEIGHT   | TIME (approx)  |
|---|---|--|
| White Rice<br>(Approximately<br>1 and a 1/2 cups<br>water to 1 cup<br>of white rice). | <b>1 CUP</b><br><b>2 CUPS</b><br><b>3 CUPS</b><br><b>4 CUPS</b> | <b>15 mins</b><br><b>17 mins</b><br><b>22 mins</b><br><b>28 mins</b> |
| Brown Rice<br>(Approximately<br>2 and a 1/4 cups<br>water to 1 cup<br>of brown rice)  | <b>1 CUP</b><br><b>2 CUPS</b><br><b>3 CUPS</b><br><b>4 CUPS</b> | <b>22 mins</b><br><b>30 mins</b><br><b>35 mins</b><br><b>39 mins</b> |
| Steamed Veg<br>(To own taste)<br>Use 1 cup water                                      | <b>250g</b>   | <b>7 - 20 mins</b>   |
| Fish & Seafood<br>(To own taste)<br>Use 1 cup water                                   | <b>500g</b>   | <b>7 - 12 mins</b>   |
| Chicken Breast /<br>Thighs - Sliced<br>thinly 1.5 - 2cm.<br>Use 1 cup water.          | <b>500g</b>   | <b>15 - 20 mins</b>  |
| Beef / Pork -<br>Sliced thinly<br>1.5 - 2cm.<br>Use 1 cup water.                      | <b>500g</b>   | <b>15 - 20 Mins</b>  |



## CLEANING & CARE

### CLEANING

1. ⚠️ DANGER: Do not under any circumstances immerse the power cord, mains plug or rice cooker body in water or any other liquid.
2. Do not use harsh or abrasive cleaning agents. The outside surface may be wiped clean with a soft, damp cloth and dried thoroughly. If necessary, a mild dishwashing detergent may be applied to the cloth but not directly applied to the rice cooker.
3. Allow the rice cooker to cool thoroughly after using. Exposing the non-stick pot to cold water whilst hot may cause warping or damage.
4. Once cooled, filling the non-stick pot with water and allowing it to soak will assist in the removal of tough baked on particles.
5. When washing, non-abrasive cloths and plastic bristle kitchen brushes may be used to remove stubborn food particles from the non-stick pot. Do not use abrasive cloths and cleaning materials as they will damage the non-stick surface.
6. Ensure non-stick pot, body and accessories dried thoroughly after cleaning and placed back into the rice cooker body. Store in a dry place away from steam and humidity where possible.

## TROUBLESHOOTING

### BEFORE CALLING FOR SERVICE

If the rice cooker fails to operate:

1. Check to make sure the rice cooker is plugged in correctly and securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it back in securely.
2. Check for a blown or tripped circuit breaker in your home. If these seem to be working correctly, test another appliance in the same outlet to ensure the outlet is working correctly.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, DO NOT TRY TO ADJUST OR REPAIR THE RICE COOKER YOURSELF.

### CUSTOMER SERVICE

In the event you believe your rice cooker to be defective, please return it along with your sales receipt to the place of purchase for resolution.

For any enquiries, please call our service center on: Tel: 1300 883 109  
Mon-Fri 8:00am - 4:00pm WST



### TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the rice cooker still does not operate correctly, it may be defective.

| TROUBLE                       | POSSIBLE CAUSE                 | POSSIBLE REMEDY  |
|-------------------------------|--------------------------------|--|
| Rice cooker does not turn on. | Rice cooker is not plugged in. | Check that rice cooker is plugged into a working power outlet and turned on. |

## LIMITED WARRANTY

1. Nothing in this Warranty affects the Consumer's rights under the Australian Consumer Law. The benefits to the Consumer under this Warranty are in addition to the rights and remedies of the buyer under any Consumer Guarantees. The Australian Consumer Law requires that we confirm that:  
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. Subject to Clause 1, the Seller warrants that Westinghouse branded products will be free of manufacturing defects and will perform to the Seller's specifications subject to the following clauses.
3. The benefit of this Warranty extends only to the owner of the property in which the Products manufactured or supplied by the Seller are installed and used by the owner for the duration of the Warranty Period.
4. The Warranty commences on the date of the purchase of the product and continues for the benefit of the Owner for the Warranty Period. If within the Warranty Period a manufacturing defect is discovered in the Product, or the Product fails to perform to the Seller's specifications as a result of some defect in material or workmanship in the Product, then the Seller will at its own discretion:
  - a.) Repair or replace the Product at the cost of the Seller, including but not limited to labour and travel costs. Goods repaired or replaced under this Warranty will be warranted for the remaining period of the Warranty.
  - b.) Refund the purchase price paid by the consumer.
5. The Warranty does not apply to Product that :
  - a.) Has failed due to excessive wear and tear beyond what is considered to be reasonable.
  - b.) Has been misused or neglected.
  - c.) Has been damaged accidentally or by acts of God including fire and flooding.
  - d.) Has been used or operated contrary to operating or maintenance instructions.
  - e.) Has been damaged by the Consumer or a third party authorised to act for the consumer in transit from the Sellers store to the Consumer.
6. In order to make a claim under the Warranty, the Owner must, where possible return the goods to the Seller's store at the Owner's cost. Proof of purchase must be supplied in all cases.
7. The seller will examine any returned Products and if the Seller determines that there is an apparent defect through no fault of the Owner, the Seller will:
  - a.) Make note of the Owner's contact details including the Owner's telephone number which the owner can be contacted during business hours, postal address and e-mail address.

- 
- 
- b.) Make note of the defects reported by the Owner.
  - c.) Take back the defective goods from the owner and determine within a reasonable time through dialogue with the Seller whether the goods are defective.
  - d.) Advise the owner within a reasonable time frame whether it accepts or rejects the Product claim.
  - e.) If the Seller accepts the return of the Product, the Seller must arrange to have
    - i) The Product repaired or,
    - ii) Replace the damaged or faulty Product or,
    - iii) Refund the purchase price.
8. The Seller will not accept any returned Product which has not been returned strictly in accordance with this Warranty.
9. For the purpose of this Warranty:
- a.) Australian Consumer Law means the law as set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth).
  - b.) Consumer means the Purchaser of goods from the seller.
  - c.) Consumer means a Consumer as that term is set out in section 3 of the Australian Consumer Law.
  - d.) Consumer Guarantees means the guarantees under the Australian Consumer Law.
  - e.) Implied terms means any guarantees, conditions, warranties or other terms implied by any Australian Commonwealth, State or Territory laws, (excluding the Australian Consumer Law) or the law of any other jurisdiction.
  - f.) Owner has the meaning set out in clause 3.
  - g.) Warranty means this warranty.
  - h.) Product means the Product/s bought by the Owner from the Seller that fall under this warranty.
  - i.) Warranty Period means:
    - i) In relation to Cast Iron Cookware: 3 Year Limited Warranty.
    - ii) In relation to Non-Stick Cookware: 3 Year Limited Warranty
    - iii) In relation to Cooking Utensils: 3 Year Limited Warranty
    - iv) In relation to Knives/Knife Block Sets: 3 Year Limited Warranty
    - v) In relation to Stainless Steel Cookware: 10 Year Limited Warranty
    - vi) In relation to Chopping boards: 1 Year Limited Warranty
    - vi) In relation to Small Appliances: 1 Year Limited Warranty



# Westinghouse

**CUSTOMER SERVICE - 1300 883 109**

IMPORTED AND DISTRIBUTED BY RVM AUSTRALIA PTY LTD.  
11 Tamara Drive, Cockburn Central, WA 6164  
MADE IN CHINA

© 2023 RVM AUSTRALIA PTY LTD. ALL RIGHTS RESERVED.

® and WESTINGHOUSE are trademarks of Westinghouse Electric Corporation.  
Used under license by RVM AUSTRALIA PTY LTD. ALL RIGHTS RESERVED.