

WOLSTEAD

Crystal Ice Sphere Maker 2.3kg

Owner's Manual



IMPORTANT:

Read and follow all warnings and instructions before assembly and use.
Keep this manual for future reference.

SPECIFICATIONS

- Model Name: 678194
- Input Voltage: 220~240V 50Hz
- Power Consumption: 0.8A 130W
- Daily Ice Output: 42pcs/2.3kg
- Refrigerant: R600a/25g
- Dimensions: 248*344*413mm
- Weight 11kg

PRODUCT FEATURES

Elevate your drinking experience with the Wolstead Crystal Ice Sphere Maker! Enjoy your favourite spirits and mixed drinks perfectly chilled, without the risk of dilution. With flawlessly formed ice spheres that melt slowly, every sip stays as bold and refreshing as the first.

- Perfect size for whiskey and other fine spirits
- Slow-melting spheres keep your drinks colder for longer
- Makes 5cm spheres
- Makes 42 spheres every 24 hours
- Spacious ice compartment holds eight to 10 spheres at a time
- Stainless steel ice tongs included
- Quiet operation

SAFETY PRECAUTIONS

When using this electrical appliance, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury, including the following:

1. Read all instructions before using.
2. Ensure the voltage is compliant with the voltage range stated on the rating label.
3. If the electrical cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
4. This appliance features a compressor. To ensure optimal performance and prevent damage, please allow the appliance to stand upright for at least eight hours before first use. This step is essential, as the appliance may have been stored upside down during shipping.
5. Do not upend this product or incline it over a 45° angle.
6. Always stop the ice maker from running before you unplug it.
7. This ice maker is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
8. Children should be supervised to ensure that they do not play with the ice maker.

9. This ice maker is intended to be used in household and similar applications such as:
 - a. Staff kitchen areas in shops, offices and other working environments.
 - b. Farmhouses.
 - c. By clients in hotels, motels and other residential type environments.
 - d. By bed and breakfast type environments.
10. To protect against risk of electric shock, do not place cord, plug or the base of the ice maker in water or any other liquid.
11. Unplug the ice maker after using, before cleaning and storing.
12. Keep the ice maker 30cm from other objects and the wall to ensure heat is easily released.
13. Do not use the ice maker close to flames, hot plates or stoves.
14. Do not use outdoors.
15. Never clean the appliance with scouring powders or hard implements.
16. Never store or use gasoline or other flammable liquids near this or any other appliance. Always read product labels for warnings regarding flammability and other hazards.
17. Avoid contact with any moving parts of the automatic ice maker.
18. Do not put your hands into the ice outlet while the appliance is operating.

Warning

- Remove all packaging from the exterior and interior of the appliance and dispose of the packaging immediately.
- Remove all staples from the packaging. Staples can cause severe cuts and may also damage appliance surfaces or furniture if they come into contact.
- Children and pets must NEVER use packaging materials as toys. Plastic packaging or bubble wrap can create airtight chambers, posing a serious suffocation risk.
- Do not obstruct ventilation openings.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- When positioning the appliance, ensure the cord is not trapped or damaged.
- Do not locate multiple portable socket outlets or portable power supplies at the rear of the appliance.
- When disposing of the appliance, do so only at an authorised waste disposal centre.
- Do not expose yourself to flame.



Caution: Risk of fire

The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged. The refrigerant (R600a) is flammable.

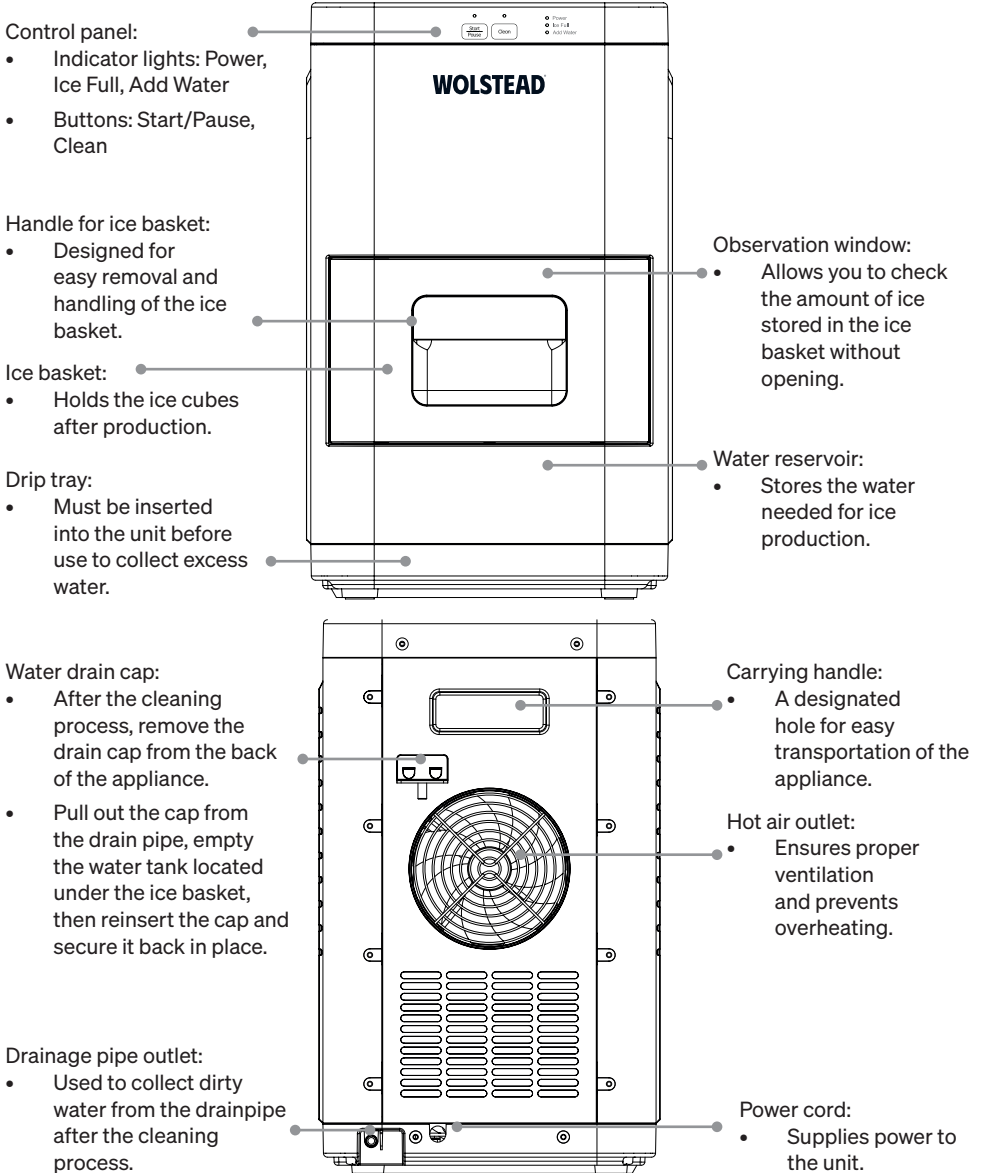
If the refrigerant circuit is damaged:

- Avoid open flames and sources of ignition.
- Thoroughly ventilate the room in which the appliance is situated.

Before first use

Avoid tilting the machine more than 45°C. If the machine has been tilted more than 45°C during transport, allow it to stand upright for at least eight hours before it is connected to the power.

GET TO KNOW THE WOLSTEAD CRYSTAL ICE SPHERE MAKER



Powering on and indicator lights

After plugging the appliance into power, the power indicator light will illuminate white. The device features three indicator lights:

1. Power indicator light: Shows that the unit is powered on.
2. Ice full indicator light: Lights up when the ice basket is full. Remove the ice basket and empty the ice, then reinsert the basket and the machine will automatically start making ice again.
3. Add water indicator light: Indicates that the water reservoir needs to be refilled.

OPERATING INSTRUCTIONS

1. Remove all external and internal packaging and check if all accessories are included. If any parts are missing, please contact the Kitchen Warehouse Customer Service Team.
2. Peel off all adhesive tapes from the unit and remove any accessories stored inside.
3. Clean the interior using warm water and a soft cloth.
4. Place the ice maker on a flat, stable surface away from direct sunlight and heat sources (e.g. stove, oven or radiator). Ensure there is at least 30cm of clearance between the back and sides of the ice maker and the wall.
5. This appliance features a compressor. Before plugging in the ice maker, allow it to sit upright for at least eight hours to let the refrigerant settle. To ensure optimal performance and prevent damage, this step is essential, as the appliance may have been stored upside down during shipping.
6. Ensure the power plug is easily accessible for safety and convenience.
7. To fill the water tank, gently grasp the ice basket handle and pull it out horizontally until the back of the ice basket touches the front panel.
8. Lift the ice basket at a slight angle, then carefully remove it from the unit.
9. Place the included funnel at the front edge of the reservoir, ensuring it is stable before filling with water.
10. Pour drinking water into the reservoir through the funnel, with a maximum capacity of 1.2 litres at a time. Do not exceed the MAX fill line.
11. Reinstall the ice basket by tilting it slightly in the same direction as when removed. First, insert the back of the ice basket into the unit, slowly lower it into place, and then gently push it until fully closed.
12. Before starting the ice making process, check that the drain pipe plug is securely attached to the back of the unit.
13. Press the 'start/pause' button. The ice indicator light will turn white, and the unit will begin making ice.
14. Press the 'start/pause' button again to stop the ice making process. The 'start/pause' indicator light will turn off immediately.
15. The unit will continue running for a few minutes to allow any remaining ice to fall into the ice basket.
16. The power indicator will remain white, indicating that the unit is ready for another ice or clean cycle.
17. Unplug the appliance when not in use.

Important notes

- If this is your first time using the ice maker, or if it has not been used for a long period, it is recommended to clean the unit before making ice.
- Check the water level regularly. If the water pump cannot pump water, the ice maker will automatically stop, and the 'add water' indicator will turn red.
- To refill the water:
 1. Press the 'start/pause' button to turn off the unit.
 2. Fill the water reservoir with fresh water.
 3. Press the 'start/pause' button again to restart the unit.
 4. Allow at least three minutes for the refrigerant liquid inside the compressor to settle before restarting.
- Ice making speed: The ice maker produces two 5cm spheres every 55 minutes.
- Clear ice balls: This ice maker is designed to produce perfectly clear, spherical ice for an enhanced cooling experience.
- The ice maker will automatically stop working when eight to 10 ice cubes have been produced, and the 'ice full' indicator will turn on.
- If the ice is not removed from the ice basket for an extended period, the unit will recheck the ice level every two hours.
- The ice maker will resume making ice immediately once the ice is removed and the basket is completely closed.
- Make sure the ice basket is fully closed before operation. If it is not closed properly, the ice maker will not function due to the built-in safety switch inside the basket.
- Avoid opening the ice basket frequently, as this may reduce the ice making efficiency.



Do not use milk, soda or any other liquid in the ice maker. Use only clean drinking water.

CLEANING INSTRUCTIONS

1. If you are using the ice maker for the first time, or if it has not been cleaned for a long period, it is recommended to run the cleaning procedure before use.
2. Before starting the cleaning process, check the drain pipe to ensure it is securely capped and properly attached to the back of the machine.
3. Unplug the unit before beginning the cleaning procedure.
4. Wipe the exterior of the ice maker and the interior of the water reservoir with a soft cloth, then dry thoroughly to prevent deposits.
5. Prepare a sanitising solution by mixing equal parts of white vinegar and distilled or purified water. Pour the solution into the water reservoir, ensuring it does not exceed the maximum fill level.
6. Turn on the appliance and press the 'clean' button. The 'clean' indicator light will turn on, and the cleaning cycle will run for approximately three minutes before turning off automatically.
7. After the cleaning cycle, move the unit to the edge of the benchtop, ensuring it is stable. Place a container under the unit, then remove the drain pipe from the back to drain the sanitising solution. Once drained, reinsert the drain cap securely.

8. Flush the water reservoir with fresh water and repeat the cleaning cycle three to four times, draining the unit after each rinse.
9. Once the rinsing process is complete, plug the unit back in and add fresh water for ice making.
10. Change the water in the reservoir every 24 hours to maintain hygiene and run the cleaning procedure once a week for optimal performance.

TROUBLE SHOOTING

| Issue | Possible cause | Solution |
|---|--|---|
| Start/Pause light is on, but no ice is being made | Ice basket is not properly inserted | Ensure the ice basket is securely in place |
| | Door control switch may be damaged | Contact Customer Service for assistance |
| | Water pump inlet is clogged | Check and clear any debris from the inlet |
| | Ice basket is full or water has been low for a long time | Empty the basket and press the Start/Pause button to resume |
| | Unit was shut down incorrectly | Turn off and restart the ice maker |
| Noise coming from the ice maker | Power may be off and ice is starting to melt | Check that the unit is plugged in properly, confirm the power light is on, fill the water tank to the max line, and restart the cycle |
| Ice maker won't start | Unit is not turned on | Switch on the unit and press the Start/Pause button |
| Noise during ice making or ice detaching from cooling plate | Normal operation | No action needed, this is part of the regular cycle |

WARRANTY

Get in touch with Customer Service

If you experience any issues with your Wolstead Crystal Ice Sphere Maker, get in touch with our Customer Service team by email at customerservice@kitchenwarehouse.com, au or by phone on 1800 332 934 between the hours of 9am and 7pm (AEST) Monday to Friday. Alternatively you can use the Live Chat function on our website by visiting www.kitchenwarehouse.com.au/contact-us

90 day money back guarantee

We promise you a full refund within 90 days if your Wolstead product does not fulfil your expectations. This guarantee applies to qualified purchases of all Wolstead branded products from participating stockists online and in-store from eligible delivery locations. The qualified product must be returned within 90 days from the date of purchase. We shall issue a full refund when the customer presents proof of purchase. We shall issue a store credit when proof of purchase is unavailable. The product packaging is not required to avail of the refund. The amount refunded will be the price of the products in the currency shown on the proof of purchase.

Exclusions

This warranty does not apply if proper care and/or usage instructions are not followed. This warranty does not cover scratches, stains, discoloration or damage caused by misuse.

How to claim

If a fault/defect is identified cease using the Product immediately. To make a claim on this guarantee, take the Product, proof of purchase and full details of the alleged defect to any Kitchen Warehouse store.

Limitations

We make no express warranties or representations other than as set out in this guarantee. The replacement of the Product or the refund of the purchase price is the absolute limit of our liability under this guarantee.

Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty excludes, restricts or modifies any State or Federal legislation applicable to the supply of goods which cannot be so excluded, restricted or modified.

Guarantee

We warrant that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship under normal domestic household use for the 12 month warranty period. The warranty period commences on the date of sale by the original retailer to the original purchaser. The warranty applies only while the Product is owned by the original purchaser.

Use of the Product in a commercial capacity will void this warranty. If a defect appears in the Product before the end of the warranty period and we find the Product to be defective in materials or workmanship, we will replace the Product with a product comparable in quality and value.

We reserve the right to change or discontinue our product ranges at any time without notice and without liability.

WOLSTEAD

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