

®
WOLSTEAD

Owner's Manual



CRYSTAL

Nugget Ice Maker and Dispenser 15kg

IMPORTANT

Read and follow all warnings and instructions before assembly and use.

Keep this manual for future reference.

Specifications

- Model: 743828
- Voltage: 220-240V ~ 50Hz 0.9A
- Refrigerant: R600a (15g)
- Daily ice production: 15kg per 24 hours
- Ice storage capacity: 700g
- Water reservoir capacity: 1.6L
- Dimensions: 17 × 41 × 34 cm

Product features

Enjoy soft, chewable nugget ice at home with this compact ice maker and dispenser featuring a sleek LED touchscreen control panel and simple one-touch operation. Capable of producing up to 15kg of ice every 24 hours, it includes a 1.6 litre removable water tank drawer for easy filling and a 700g ice storage capacity.

- Makes 15kg nugget ice in 24 hours
- One-touch LED touchscreen
- Dispenses ice with the touch of a button, no manual scooping required
- A viewing window and internal light let you monitor ice production at a glance
- Ice full and water empty indicator icons, auto shut off and self-cleaning function
- Compact design saves space on your benchtop
- Water tank capacity of 1.6 litres, ice storage capacity of 700g
- Easy to fill drawer style water tank
- Sleek LED touchscreen control panel
- Delivers bite-sized, chewable nugget ice, perfect for cocktails

Note: Daily ice production capacity is tested under controlled laboratory conditions using specific methods. Actual daily output may vary depending on factors such as room temperature, water temperature, water quality, and testing methods.

Safety precautions

When using this electrical appliance, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury, including the following:

1. Read all instructions before using.
2. Do not upend this product or incline it over a 45° angle.
3. Remove all packaging and carefully check your ice maker to ensure it is in good condition and that there's no damage to the appliance or power cord and plug.
4. If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
5. Before using the ice maker for the first time, please wait two hours after positioning it, and keep the transparent lid open for at least two hours.

6. We recommend you use filtered water when using the crystal ice mode.
7. Ensure the voltage is compliant with the voltage range stated on the rating label, and ensure the earthing of the socket is in good condition.
8. To protect against risk of electric shock, do not pour water on the cord or ventilation openings, or immerse the appliance in water or any other liquid.
9. Unplug the appliance after using and before cleaning.
10. Keep the appliance 15cm from the wall and other objects to ensure good ventilation.
11. When positioning the appliance, ensure the supply cord is not trapped or damaged.
12. Only use the appliance with the included accessories.
13. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
14. Do not use the appliance close to flames, hot plates or stoves.
15. Do not turn the power on and off again repeatedly (ensure five minute intervals between switching on and off), to avoid damaging the compressor.
16. Never clean with scouring powders or hard implements.
17. Warning: Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
18. This appliance is intended to be used in household and similar applications such as:
 - i. Staff kitchen areas in shops, offices and other working environments.
 - ii. Farmhouses and by clients in hotels, motels and other residential type environments.
 - iii. Bed and breakfast type environments
 - iv. Catering and similar non-retail applications.
19. Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
20. The refrigerant and insulation blowing gas is flammable, when disposing of the appliance, do so only at an authorised waste disposal centre. Do not expose yourself to flame.
21. Do not use outdoors.
22. Do not obstruct ventilation openings.
23. It is normal for the compressor and condenser surface to reach temperatures between 70°C and 90°C during operation and surrounding areas may be very hot.
24. Do not use this appliance with an extension cord.
25. Do not fill the water tank above the MAX line.

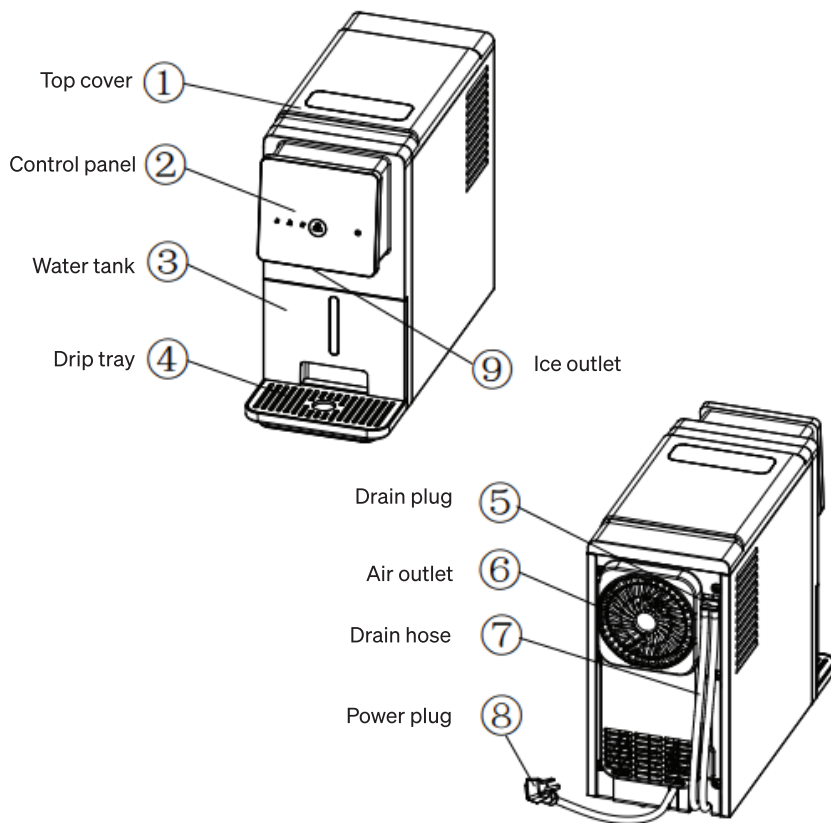
**Caution: Risk of fire**

The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged. The refrigerant (R600a) is flammable.

If the refrigerant circuit is damaged:

- Avoid open flames and ignition sources.
- Thoroughly ventilate the room where the appliance is located.

Get to know the Wolstead Crystal Nugget Ice Maker and Dispenser



Control panel overview



Ice/clean button

- When the unit is plugged in, the indicator light illuminates red.
- Press once to start ice production. The indicator light changes to white.
- Press and hold for more than five seconds to activate the automatic cleaning function. The cleaning indicator will illuminate during the cleaning cycle.



Ice dispense button and indicator

- The indicator illuminates when the appliance is powered on.
- Press once to dispense ice.
- During dispensing, the outer indicator ring rotates.
- Press the button again to stop dispensing.



Cleaning indicator

- Illuminates when the automatic cleaning function is active.



Ice full indicator

- Illuminates when the ice basket reaches its maximum capacity.



Water shortage indicator

- Illuminates when the water reservoir is empty or requires refilling.

Before first use

1. Remove all packaging materials.
2. Inspect the appliance for damage.
3. Place the ice maker on a stable, level surface.
4. Leave at least 15cm clearance around all sides for ventilation.
5. Allow the unit to stand upright for two hours before first use.
6. Open the transparent lid during this period.
7. Clean the water reservoir and ice tray before use.
8. Fill the reservoir with potable water only.

Important

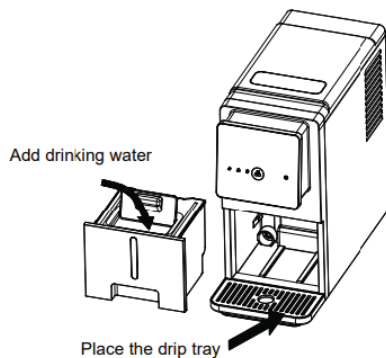
- Do not use purified, distilled, or demineralised water.
- Spring water is recommended.
- Do not tilt the appliance more than 45°.

Operating instructions

Setting up the appliance

Before starting the appliance, ensure that the drain hose is securely sealed with the drain plug and properly positioned at the rear of the unit.

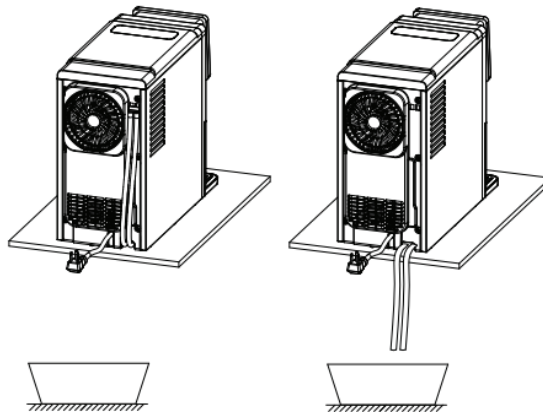
1. Remove the water tank and open the water inlet cover. Fill the tank with potable drinking water up to the MAX fill line (1.6 litres). Do not fill above the MAX line. Reinstall the water tank securely.
2. Install the drip tray beneath the ice outlet.
3. Connect the appliance to power. The power indicator will illuminate red.
4. Press the ICE/Clean button once. The indicator light will change to white and ice production will begin.
5. To stop ice production and place the unit in standby mode, press the ICE/Clean button again.
6. During initial use or after extended storage, it is recommended to perform a cleaning cycle before making ice. Discard all ice produced during the first hour of operation and use only ice produced afterward.
7. During operation, if the water shortage indicator illuminates, the unit requires additional water. Add water to the reservoir and restart the appliance.
8. After restarting, the compressor will enter a protection delay period and begin operation approximately three minutes later.



Automatic cleaning function

For first time use, or if the appliance has not been cleaned for an extended period, it is highly recommended to perform the cleaning procedure before making ice.

1. Before using the appliance after installation or long term storage, run a cleaning cycle. Fill the water tank with water before beginning.
2. Verify that the drain hose is properly sealed with the drain plug and secured at the rear of the appliance.
3. Press and hold the ICE/Clean button for more than five seconds. The indicator light will change from red to white, and the cleaning indicator will illuminate.
4. The automatic cleaning cycle will begin and run for approximately 20 minutes.
5. The unit will automatically enter standby mode after the cleaning cycle is complete.
6. To stop the cleaning cycle before completion, press the ICE/Clean button again.
7. After cleaning, wastewater must be drained manually.
8. Place a suitable container beneath the drain outlet.
9. Remove the drain hose, pull out the drain plug, and allow the water to drain completely into the container.
10. After draining, reinstall the drain plug securely and return the unit to its normal operating position.



Replace the water in the reservoir every 24 hours to maintain proper hygiene.

If the appliance will not be used for an extended period:

- Drain all remaining water.
- Dry the water reservoir completely before storage.

Ice dispensing function

1. Press the ice dispense button to begin dispensing ice.
2. During dispensing, the outer indicator ring will rotate and the dispensing mechanism will operate automatically.
3. Ice will be released from the ice outlet.
4. Press the button again to stop dispensing.
5. The dispensing function automatically stops after approximately 60 seconds.

Ice full indicator

When the ice basket reaches maximum capacity:

- Ice production automatically stops.
- The ice full indicator illuminates.

Dispense the ice from the basket to allow the appliance to resume normal operation.

Lighting function

The ice maker is equipped with radar-sensing technology that automatically controls the interior lighting if there is movement.

System cleaning / sanitising procedure

Step 1: Unplug the nugget ice maker from the electrical outlet.

Step 2: Remove the rear drain hose and drain all water into a sink or suitable container.

Step 3: For weekly cleaning and removal of mineral deposits:

- Use at least one litre of 100% white vinegar.
- Plug in the appliance and activate the cleaning function for approximately five minutes.
- Unplug the appliance again and allow the vinegar solution to remain inside the unit for at least 12 hours.

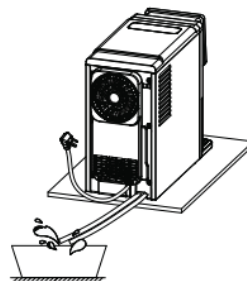
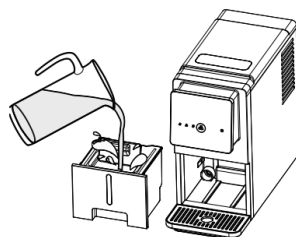
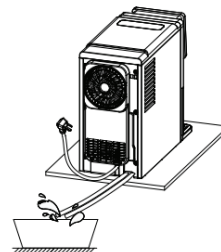
Step 4: Pour the cleaning solution into the water reservoir, up to the MAX fill line (1.6 litres).

Step 5: Press and hold the ICE/Clean button for more than five seconds.

- The indicator light will change from red to white.
- The cleaning indicator will illuminate.
- The 20 minute cleaning cycle will begin automatically.

Step 6: After the cleaning cycle is complete and the indicator light turns off:

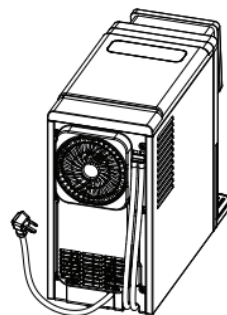
- Remove the rear drain hose.
- Drain all cleaning solution into a sink or suitable container.



Step 7: Repeat steps four through six two additional times using fresh water only. This process thoroughly rinses the internal water system.

Step 8: After draining, reinstall the drain hose and drain plug securely.

Step 9: Fill the water reservoir with fresh drinking water. Press the ICE/Clean button to begin normal ice production.



Cleaning and maintenance

Always unplug the appliance before cleaning or performing maintenance.

1. Remove the water tank and slide the top cover backward to open.
2. Clean the inner chamber and ice making compartment using warm water and a soft cloth.
3. After cleaning, dry the chamber thoroughly using a clean, dry cloth.
4. Clean the exterior surfaces regularly using a mild detergent and warm water.
5. Empty the water tank completely. Reinstall the drain hose and drain plug securely before operating the unit.

Troubleshooting

Problem	Possible cause	Solution
Water shortage indicator illuminates	Water reservoir is empty	Stop ice production, refill the reservoir, and press the ICE/Clean button to restart
	Float is not rising properly inside the ice making compartment	Open the top cover and clean the ice making compartment
	Water tank is not fully inserted	Reinstall the water tank securely
	Water pump failure	Contact Kitchen Warehouse Customer Service
Ice full indicator illuminates	Excess ice has accumulated	Remove ice from the basket
	Obstruction preventing sensor operation	Remove any ice or debris blocking the sensor area
	Infrared sensor malfunction	Press and hold the ICE/Clean button for more than five seconds to force an ice making cycle and allow the unit to operate for approximately 50 minutes. If the problem persists, contact service personnel

Problem	Possible cause	Solution
ICE/Clean indicator flashes red	Ambient temperature or water temperature is too high	Operate the unit in an environment below 32°C and add cooler water to the reservoir.
	Refrigerant leak	Restart the ice making program. If the problem persists, contact a qualified technician.
	Cooling system blockage	Contact Kitchen Warehouse Customer Service
ICE/Clean indicator flashes quickly then slowly	Ice jam	Turn the unit off for approximately two hours to allow the evaporator to thaw.
	Ice pusher malfunction	Contact Kitchen Warehouse Customer Service
Ice production is slow	Air outlet is blocked	Ensure a minimum ventilation clearance of 15cm around the air outlet.
	Water temperature is too high	Use water between 7°C and 32°C
	Refrigeration system malfunction	Contact Kitchen Warehouse Customer Service
Water leakage	Drain plug not installed	Install the drain plug securely.
	Internal pipe connection is loose	Contact Kitchen Warehouse Customer Service
	Seal has reached end of service life	Contact Kitchen Warehouse Customer Service

Get in touch with Customer Service

If you experience any issues with your Wolstead Crystal Nugget Ice Maker and Dispenser, get in touch with our Customer Service team by email at customerservice@kitchenwarehouse.com.au or by phone on 1800 332 934 between the hours of 9am and 7pm (AEST) Monday to Friday.

Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty excludes, restricts or modifies any State or Federal legislation applicable to the supply of goods which cannot be so excluded, restricted or modified.

Guarantee

We warrant that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship under normal domestic household use for the five year warranty period. The warranty period commences on the date of sale by the original retailer to the original purchaser. The warranty applies only while the Product is owned by the original purchaser.

Use of the Product in a commercial capacity will void this warranty. If a defect appears in the Product before the end of the warranty period and we find the Product to be defective in materials or workmanship, we will replace the Product with a product comparable in quality and value.

We reserve the right to change or discontinue our product ranges at any time without notice and without liability.

Exclusions

This warranty does not apply if proper care and/or usage instructions are not followed. This warranty does not cover scratches, stains, discoloration or damage caused by misuse.

How to claim

If a fault/defect is identified cease using the Product immediately. To make a claim on this guarantee, take the Product, proof of purchase and full details of the alleged defect to any Kitchen Warehouse store.

Limitations

We make no express warranties or representations other than as set out in this guarantee. The replacement of the Product or the refund of the purchase price is the absolute limit of our liability under this guarantee.

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Illustrations in this manual are for reference only and may differ from the actual product.

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