

# WOLSTEAD

## Prime

### 4 Slice Grill and Sandwich Press

#### Owner's Manual



#### **IMPORTANT:**

Read and follow all warnings and instructions before assembly and use.  
Keep this manual for future reference.

## SPECIFICATIONS

- Model number: 678904
- Voltage: 220-240V ~ 50/60Hz
- Wattage: 2000W

## PRODUCT FEATURES

Take your grilling game to the next level with the Wolstead Prime 4-Slice Grill and Sandwich Press. Featuring a reversible plate with a grill on one side and a flat surface on the other, it adapts effortlessly to everything from crispy paninis to sizzling steaks. The lid opens fully, transforming it into a versatile open grill or griddle, while the top and bottom plates can be used together or independently for total cooking flexibility.

- Reversible plate with a grill on one side and a flat side on the other
- Digital LED display gives you precise temperature control
- Plates feature Ceramax™ non-stick ceramic coating so food releases easily, no oil, no fuss
- Aluminium plates distribute heat evenly for perfect browning
- Top and bottom plates can be used together or independently
- Open the lid for use as a grill or griddle
- Detachable drip tray for easy cleaning

## CERAMAX NON-STICK COATING

The cooking plates feature a hard, durable, ceramic non-stick coating called Ceramax™ which is more environmentally friendly than traditional non-stick. Ceramax™ is thermo-resistant, easy to clean, and free from lead, cadmium, PTFE, PFOA and PFAS.

## SAFETY PRECAUTIONS

When using this electrical appliance, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury, including the following:

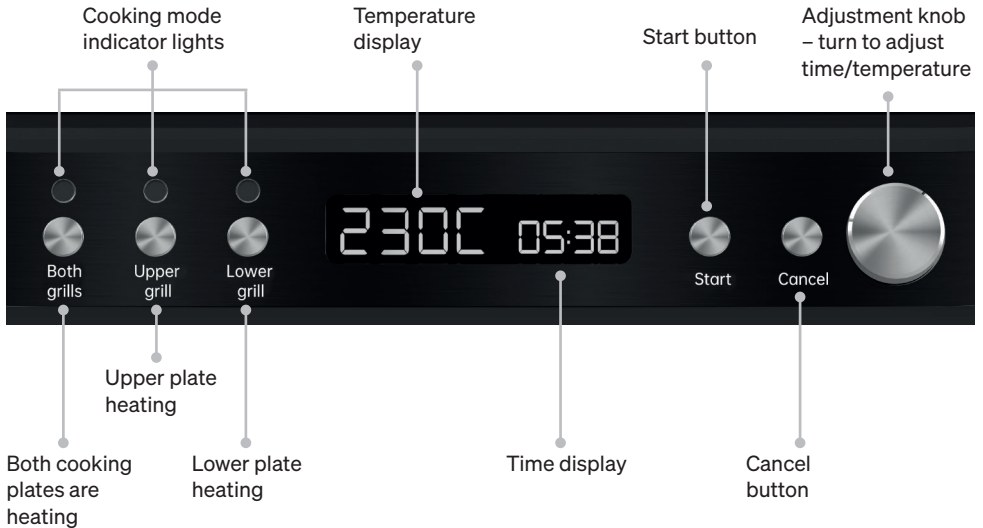
1. Read all instructions before using.
2. Ensure the voltage is compliant with the voltage range stated on the rating label.
3. If the electrical cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. Children should be supervised to ensure that they do not play with the appliance.

6. This appliance is intended to be used in household and similar applications such as:
  - a. Staff kitchen areas in shops, offices and other working environments.
  - b. Farmhouses.
  - c. By clients in hotels, motels and other residential type environments.
  - d. By bed and breakfast type environments.
7. To protect against electric shock, do not place the cord, plug or the base of the appliance in water or any other liquid.
8. Do not use attachments or accessories which are not recommended by the manufacturer.
9. The product is only suitable for the purpose indicated in this manual. Do not use this product or any part for other purposes. If it is operated incorrectly, it may cause injury.
10. Always use the appliance on a firm and stable surface and keep it 30cm from other objects and the wall to ensure heat is easily released.
11. Do not place the appliance on or near a hot surface, including a gas or electric stove, or in a heated oven.
12. Do not move the appliance when in use.
13. Not suitable for use with external timers or remote controls.
14. For indoor household use only.
15. Do not place anything on top of the appliance while in operation or when storing.
16. Appliance surfaces can get hot during and after operation. To prevent burns or personal injury always use heat resistant oven mitts or gloves when opening the lid of the appliance.
17. Allow the appliance to cool before cleaning, disassembling and storing.

# GET TO KNOW THE WOLSTEAD PRIME 4 SLICE GRILL AND SANDWICH PRESS



## INTRODUCTION TO THE CONTROL PANEL



# OPERATING INSTRUCTIONS

## Before first use

- Remove all packaging materials, promotional labels and tapes from the appliance.
- Remove all accessories and read this manual carefully. Pay close attention to the operation instructions, warnings and safety guidelines to avoid injury or property damage.
- Press the unlock button to remove the cooking plates.
- Clean the cooking plates with warm water and mild detergent. Dry thoroughly. Never wash the main unit in the dishwasher or immerse in water.
- Insert the desired cooking plate (grill or flat plate) securely into place.
- Insert the drip tray.

## To start cooking

1. Ensure the top and bottom cooking plates are inserted correctly. To flip the plates, press the unlock button on the top and bottom of the appliance to release the plates and lift them out to flip over before reinserting.
2. Plug in the appliance. The unit will beep and all indicators will briefly light up then turn off. The display shows 'ON'.
3. Select the heating mode (both grills, upper grill, or lower grill). The default temperature/time appears on display. The temperature will flash.
4. Turn the adjustment knob to adjust the temperature, then press the knob to select the temperature. The time will then flash and you can adjust the time by turning the adjustment knob again. Press it to select.
5. After adjusting the temperature and time, press start. The appliance will start preheating and the display will show 'PRE', and the indicator light of the chosen cooking mode will illuminate. Note: If the start button isn't pressed within 15 minutes after setting, the appliance will turn off.
6. When preheating finishes, the unit beeps, and time/temperature flash. Open the lid and place food on the cooking plate and press start. Note: If no action is taken within 15 minutes, the appliance will turn off.
7. When cooking has finished, the unit beeps five times and displays 'DONE'. The indicator light turns off.
8. Press cancel to return to standby/off mode.

During preheating or cooking, press cancel at any time to stop and reset settings.

The appliance remembers the last used settings for the selected cooking mode.

## Time and temperature settings

Mode	Default	Temperature range	Time range
Both grills	230°C 5 min	80°C to 230°C (5°C increments)	30 sec to 60 min
Upper grill	200°C 10 min	80°C to 220°C (5°C increments)	30 sec to 60 min
Lower grill	200°C 10 min	80°C to 220°C (5°C increments)	30 sec to 60 min

To adjust the time and temperature mid-cooking:

- Press the adjustment knob to adjust temp → press again to adjust time.
- New settings activate after three seconds.

### Cooking tips

- For best results, use a small amount of oil or cooking spray.
- Keep the lid closed during preheating to shorten the time.
- Only use the handle to open or close the lid and use oven mitts or gloves when the appliance is in use.

### Cleaning and maintenance

Clean the appliance thoroughly after each use. Always allow it to cool down before cleaning.

1. Unplug the appliance and let it cool for at least 30 minutes before cleaning.
2. Press the unlock buttons to remove cooking plates once cool.
3. Remove the cooking plates and clean with warm soapy water or place them in the dishwasher.
4. Use a silicone or wooden spatula to remove stubborn food residue from plates.
5. Ensure oil/grease is cool before emptying the drip tray to avoid burns.
6. Do not use metal utensils on the plates as this can damage the non-stick coating.
7. Wear oven mitts when handling hot components.
8. Wipe the outside of the appliance clean with a damp cloth. Do not submerge in water or put it in the dishwasher.

## Troubleshooting

Error message	Possible solution
E1	Upper temp sensor open circuit. The appliance is not functioning properly. Please contact Kitchen Warehouse Customer Service for assistance.
E2	Upper temp sensor short circuit. The appliance is not functioning properly. Please contact Kitchen Warehouse Customer Service for assistance.
E3	Lower temp sensor open circuit. The appliance is not functioning properly. Please contact Kitchen Warehouse Customer Service for assistance.
E4	Lower temp sensor short circuit. The appliance is not functioning properly. Please contact Kitchen Warehouse Customer Service for assistance.

# WARRANTY

## Get in touch with Customer Service

If you experience any issues with your Wolstead Prime 4-Slice Grill and Sandwich Press, get in touch with our Customer Service team by email at [customerservice@kitchenwarehouse.com](mailto:customerservice@kitchenwarehouse.com), au or by phone on 1800 332 934 between the hours of 9am and 7pm (AEST) Monday to Friday. Alternatively you can use the Live Chat function on our website by visiting [www.kitchenwarehouse.com.au/contact-us](http://www.kitchenwarehouse.com.au/contact-us)

## 90 day money back guarantee

We promise you a full refund within 90 days if your Wolstead product does not fulfil your expectations. This guarantee applies to qualified purchases of all Wolstead branded products from participating stockists online and in-store from eligible delivery locations. The qualified product must be returned within 90 days from the date of purchase. We shall issue a full refund when the customer presents proof of purchase. We shall issue a store credit when proof of purchase is unavailable. The product packaging is not required to avail of the refund. The amount refunded will be the price of the products in the currency shown on the proof of purchase.

## Exclusions

This warranty does not apply if proper care and/or usage instructions are not followed. This warranty does not cover scratches, stains, discoloration or damage caused by misuse.

## How to claim

If a fault/defect is identified cease using the Product immediately. To make a claim on this guarantee, take the Product, proof of purchase and full details of the alleged defect to any Kitchen Warehouse store.

## Limitations

We make no express warranties or representations other than as set out in this guarantee. The replacement of the Product or the refund of the purchase price is the absolute limit of our liability under this guarantee.

## Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty excludes, restricts or modifies any State or Federal legislation applicable to the supply of goods which cannot be so excluded, restricted or modified.

## Guarantee

We warrant that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship under normal domestic household use for the 12 month warranty period. The warranty period commences on the date of sale by the original retailer to the original purchaser. The warranty applies only while the Product is owned by the original purchaser.

Use of the Product in a commercial capacity will void this warranty. If a defect appears in the Product before the end of the warranty period and we find the Product to be defective in materials or workmanship, we will replace the Product with a product comparable in quality and value.

We reserve the right to change or discontinue our product ranges at any time without notice and without liability.



# WOLSTEAD

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