

WOLSTEAD®

Owner's Manual



CRYSTAL Nugget Ice Maker 14kg

IMPORTANT

Read and follow all warnings and instructions before assembly and use.

Keep this manual for future reference.

Specifications

- Model: 737209
- Voltage: 220-240V ~ 50Hz 1.1A
- Power consumption: 152W
- Refrigerant: R600a
- Daily ice production: 14kg per 24 hours
- Ice storage capacity: 1.4L
- Water reservoir capacity: 1.5L
- Dimensions: 228*320*297mm

Product features

Making a whopping 14kg of ice every 24 hours, the Wolstead Crystal Nugget Ice Maker will keep your drinks chilled all day and night, with a batch produced every nine minutes.

- Produces up to 14kg of ice every 24 hours, with a single batch ready in as little as nine minutes
- Makes small, nugget shaped, bite-sized ice
- Compact and portable benchtop design
- Automatic cleaning/rinse function
- Add water and ice full indicator lights
- Easy one button operation
- Transparent lid lets you easily check ice levels at a glance
- Includes ice basket and scoop

Note: Daily ice production capacity is tested under controlled laboratory conditions using specific methods. Actual daily output may vary depending on factors such as room temperature, water temperature, water quality, and testing methods.

Safety precautions

When using this electrical appliance, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury, including the following:

1. Read all instructions before using.
2. Do not upend this product or incline it over a 45° angle.
3. Remove all packaging and carefully check your ice maker to ensure it is in good condition and that there's no damage to the appliance or power cord and plug.
4. If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
5. Before using the ice maker for the first time, please wait two hours after positioning it, and keep the transparent lid open for at least two hours.

6. We recommend you use filtered water when using the crystal ice mode.
7. Ensure the voltage is compliant with the voltage range stated on the rating label, and ensure the earthing of the socket is in good condition.
8. To protect against risk of electric shock, do not pour water on the cord or ventilation openings, or immerse the appliance in water or any other liquid.
9. Unplug the appliance after using and before cleaning.
10. Keep the appliance 15cm from the wall and other objects to ensure good ventilation.
11. When positioning the appliance, ensure the supply cord is not trapped or damaged.
12. Only use the appliance with the included accessories.
13. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
14. Do not use the appliance close to flames, hot plates or stoves.
15. Do not turn the power on and off again repeatedly (ensure five minute intervals between switching on and off), to avoid damaging the compressor.
16. Never clean with scouring powders or hard implements.
17. Warning: Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
18. This appliance is intended to be used in household and similar applications such as
 - a. staff kitchen areas in shops, offices and other working environments;
 - b. farmhouses and by clients in hotels, motels and other residential type environments;
 - c. bed and breakfast type environments;
 - d. catering and similar non-retail applications.
19. Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
20. The refrigerant and insulation blowing gas is flammable, when disposing of the appliance, do so only at an authorised waste disposal centre. Do not expose yourself to flame.
21. Do not use outdoors.
22. Do not obstruct ventilation openings.
23. It is normal for the compressor and condenser surface to reach temperatures between 70°C and 90°C during operation and surrounding areas may be very hot.

Caution: Risk of fire

The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged. The refrigerant (R600a) is flammable.

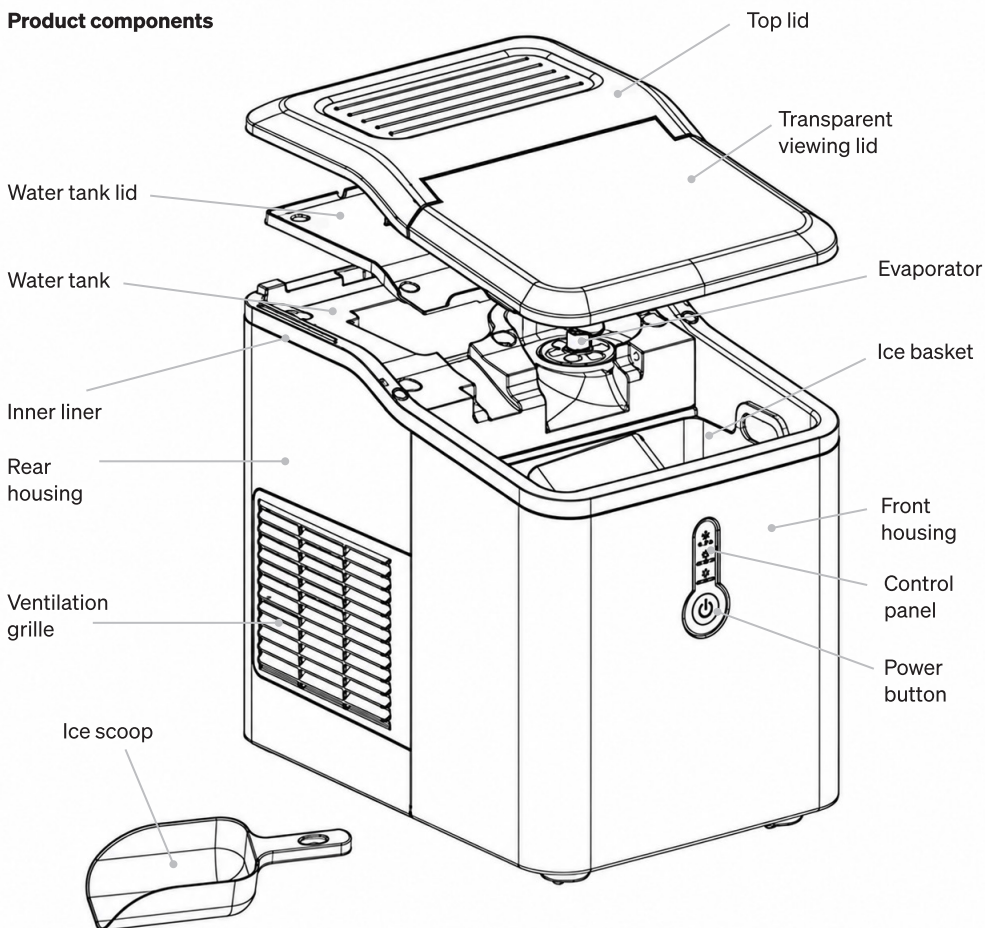
If the refrigerant circuit is damaged:

Avoid open flames and sources of ignition.

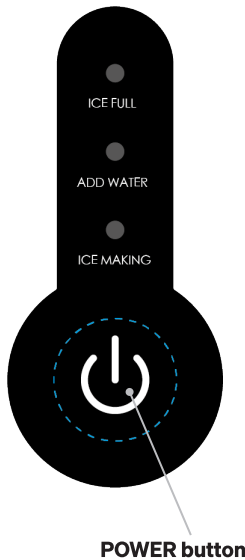
Thoroughly ventilate the room in which the appliance is situated.

Get to know the Wolstead Crystal Nugget Ice Maker 14kg

Product components



Control panel



Ice full indicator

Illuminates when the ice basket is full and ice production stops automatically.

Once ice is removed and the sensor is clear, ice production resumes automatically.

Add water indicator

Illuminates when the water reservoir is empty.

Add water to the reservoir and press the POWER button to continue operation.

Ice making indicator

Illuminates while the appliance is actively producing ice.

Before first use

1. Remove all packaging materials.
2. Inspect the appliance for damage.
3. Place the ice maker on a stable, level surface.
4. Leave at least 15cm clearance around all sides for ventilation.
5. Allow the unit to stand upright for two hours before first use.
6. Open the transparent lid during this period.
7. Clean the water reservoir and ice tray before use.
8. Fill the reservoir with potable water only.

Important

- Do not use purified, distilled, or demineralised water.
- Spring water is recommended.
- Do not tilt the appliance more than 45°.

Operating instructions

Step 1 – Fill the reservoir

1. Open the lid.
2. Remove the ice basket.
3. Fill the water reservoir with potable water.
4. Do not exceed the MAX fill line.

If overfilled, drain excess water before operation.

Step 2 – Start ice production

1. Connect the appliance to a power outlet.
2. Press the power button.
3. The ICE MAKING indicator will illuminate.
4. Ice production begins automatically.

Production time: The first batch of nugget ice is typically produced within six to nine minutes.

Automatic ice full function

When the ice basket reaches capacity:

- ICE FULL indicator illuminates.
- Ice production stops automatically.

Once ice is removed ice production automatically resumes.

Cleaning mode

1. Ensure water is present in the reservoir.
2. Press and hold the POWER button for three seconds.
3. All indicator lights flash.
4. The cleaning cycle begins automatically.
5. After approximately seven minutes, the appliance returns to standby mode.

To stop cleaning at any time press the power button once.

Cleaning and maintenance

Daily cleaning

1. Switch off and unplug the appliance.
2. Remove all ice.
3. Drain remaining water.
4. Clean the reservoir, ice tray, and scoop with warm water and mild detergent.
5. Rinse thoroughly.
6. Dry completely before reassembly.

Deep cleaning

Use a solution of water and white vinegar to remove scale build-up.

Do not use:

- Abrasive cleaners
- Scouring pads
- Solvents
- Petrol or oil based cleaners

Water replacement

Replace reservoir water daily for optimum ice quality.

Storage

If storing for an extended period:

1. Turn off and unplug the appliance.
2. Drain all water.
3. Clean and dry thoroughly.
4. Leave the lid slightly open.
5. Store in a dry indoor location.

Troubleshooting

Problem	Possible cause	Solution
The compressor works abnormally with a buzzing noise	The voltage is lower than recommended	Stop the ice maker and do not restart until the voltage is normal.
Water shortage indicator light is on	Water shortage	1. Add some water until it reaches MAX position 2. Press POWER button to restart the machine
Indicator lights on control panel are not on	Control board wires are not plugged in properly, or the control board is damaged	Call Kitchen Warehouse Customer Service
The ice making process was correct, but no ice came out	1. The compressor has no refrigerant 2. Compressor damaged 3. Fan motor damaged	Call Kitchen Warehouse Customer Service
All indicator lights flash at the same time.	1. Loose motor wiring terminals 2. Motor is stuck, or motor falls off, or motor is damaged 3. Frozen evaporator	Call Kitchen Warehouse Customer Service
When the ice is full, the machine does not display the ice full icon	1. Ice full sensor damaged 2. Solar light interference	1. Replace the ice full sensor 2. Making ice indoor 3. Call Kitchen Warehouse Customer Service
During the ice making process, there may be a small "creak" sound, which is not periodic, continuous, and does not deteriorate.	It's the sound of shovels scraping ice.	It is normal, no action required

Note: After power interruption or restart, the compressor protection system may delay operation for approximately three minutes.

Get in touch with Customer Service

If you experience any issues with your Wolstead Crystal Nugget Ice Maker 14kg, get in touch with our Customer Service team by email at customerservice@kitchenwarehouse.com.au or by phone on 1800 332 934 between the hours of 9am and 7pm (AEST) Monday to Friday.

Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty excludes, restricts or modifies any State or Federal legislation applicable to the supply of goods which cannot be so excluded, restricted or modified.

Guarantee

We warrant that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship under normal domestic household use for the five year warranty period.

The warranty period commences on the date of sale by the original retailer to the original purchaser. The warranty applies only while the Product is owned by the original purchaser.

Use of the Product in a commercial capacity will void this warranty. If a defect appears in the Product before the end of the warranty period and we find the Product to be defective in materials or workmanship, we will replace the Product with a product comparable in quality and value.

We reserve the right to change or discontinue our product ranges at any time without notice and without liability.

Exclusions

This warranty does not apply if proper care and/or usage instructions are not followed. This warranty does not cover scratches, stains, discoloration or damage caused by misuse.

How to claim

If a fault/defect is identified cease using the Product immediately. To make a claim on this guarantee, take the Product, proof of purchase and full details of the alleged defect to any Kitchen Warehouse store.

Limitations

We make no express warranties or representations other than as set out in this guarantee. The replacement of the Product or the refund of the purchase price is the absolute limit of our liability under this guarantee.

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Illustrations in this manual are for reference only and may differ from the actual product.

Kitchen Warehouse Pty Ltd

1 Pensioner Guard Road

North Fremantle, WA, 6159

www.kitchenwarehouse.com.au

1800 332 934

customerservice@kitchenwarehouse.com.au