

1. Campaign Customer Journey and PIN codes prizes

- Each PIN code is unique and is valid for registering on the dedicated landing page giftcardextra.lastminute.com only once and by and not after 30/04/21. After this date the PIN code expires and it's not possible to use it anymore to complete the registration.
- In order to redeem their gift card prize, customers have to register the unique PIN code on giftcardextra.lastminute.com, following the instructions on the received email and filling in the compulsory fields (name, surname, email address).
- The giftcardextra.lastminute.com promotional site is only open to customers who chose the Travel credit/Refund Credit Note refund option for their cancelled booking.
- The gift card can only be used to book with the email address it has been registered to. If customers wish to give this card to a friend or family member, they should use their name and email address to register for it.
- After customers enter these details and click the '*Register*' button, they will receive an email to the address entered in the form, which will include the Gift Card Voucher code of 16 digits valid to book flights, hotels and holiday packages on www.lastminute.com.
- Gift Cards Vouchers are to be used by 31/12/21.
- Customers cannot buy additional gift cards on the dedicated platform.
- Each PIN code has to be registered separately and gift cards cannot be used with other vouchers (including refund vouchers) or promo codes.
- A FAQ page will be also available for customers on the dedicated website giftcardextra.lastminute.com.

2. Gift Card Vouchers T&CS:

HOW TO USE YOUR GIFT CARD:

- 1) Go to www.lastminute.com and select your chosen product from the top menu - "Flights", "Hotels", "Flight + Hotel" (holiday packages) or "Eurostar" (train + hotel packages).
- 2) Enter your search criteria – departure location, destination and travel dates.
- 3) Select your preferred option from the search results
- 4) On the booking summary page, fill out the required passenger details and insert your gift card code in the section "Do you have a discount code or voucher?" and click "Apply"
- 5) Click "Book now" to confirm your booking. Important: gift card can only be applied before confirming the booking and not as a deposit payment method.

Please note that gift cards cannot be used on "Guaranteed connection" flights (indicated in the top right-hand side of the results page). These flights are sold by third party providers, so they cannot be booked with a lastminute.com voucher.

If you encounter any issues with a hotel-only booking or with a hotel chosen within a Flight + Hotel package, head to the following website: <https://www.lastminute.com/en/holiday-vouchers/deals.html>.

IMPORTANT:

- The gift card is to be used by, and not after 31/12/21;
- The gift card cannot be combined with other voucher codes, discounts, promotions or cash back activities. Please note that gift card's code has to be applied before confirming the booking and not as a deposit payment method.

- The gift card is only valid for payments made through the lastminute.com website: if you are presented with a 'pay on arrival' option for a hotel reservation, you won't be able to redeem your gift card to pay for it.
- The gift card can be used on more than one transaction, until the available credit is entirely spent, or the expiry date has passed. It can also be combined with a credit/debit card in case of bookings where the price exceeds the value of the voucher.
- The gift card cannot be given to third parties, sold or converted into money. It is not partially or wholly reimbursable, even in case of loss or theft.
- For any assistance request, please contact lastminute.com Customer Care Team via promotion-en@lastminute.com (open Monday to Friday, 9am-6pm).